

**Cognizant Technology Solutions India Private Ltd. Manyata Embassy Business Park, Mahogany(F2)­SEZ, Hebbal Outer Ring Road, Rachenahalli, Bangalore – 560 045**

**TO WHOM IT MAY CONCERN**

**Sub: Employment Information as per our records**

**Employee Name** : **Mr .Vinutan Naik**

**Employee Id** **2109286**

**Designation** : **Sr. Associate**

**Date of Joining** : **03 January 2022**

**Employment status** : **Active**

**Role Description** :

Performing analysis and recommends customized software solutions in TIBCO, DevOps, and similar innovative technologies.

Liaise with the functional, technical system, and security systems personnel to assess the configurations and identify potential deficiencies to determine challenges in

implementing customized TIBCO solutions.

Creating scheduler Hawk rule bases for monitoring Messaging service and TIBCO applications. Monitoring and tracking the progress of the task, and reporting to client managers

Worked on installation of tibco products, creating domain from scratch.

Involved in Installing, configuring and testing TIBCO EMS,TEA, TRA, Administrator, Business works 6.X & 5.x, Hawk, Adapters. Setting up the Load Balancing and Fault Tolerance for the BW Engines as well as for EMS instances.

Worked on modifying the Tibco Hawk Rule Bases for monitoring the BW engines, and Log files

Involved in configuration of Site scope monitoring on Servers for maintaining File systems, CPU and memory under threshold. Involved in taking the responsibility of tickets as per Incident, Change, Problem management processes

Monitoring and performing health check of components

Involved in CAB meetings to get the CRQ approval and implementing by coordinating with technical teams Managing the weekend activities like DR , NAS Migration , SOX & Certificate Migration etc Building/Recreating Appspace and Appnode depending upon the requirement

Taking care of raising a cases and working with vendor(TIBCO) support for issues Knowledge on LDAP configuration like Add/Remove Roles for TIBCO

Involved in creation of Domains/Appspace/Appnodes Hands­on experience on UNIX servers/skills

Co­ordinate with development Team and Business Team for any issue, enhancement and improvement

Incident/Change/Problem Management along with Adhoc request:­ Reduce the impact of the incident and resolve the incident by finding the RCA of the incident with in SLA

End to end maintenance of the servers on which TIBCO applications are running.

Support and help Functional experts to analyze issues on daily basis, especially during the post­go­live period. Leverage the proximity with a functional expert to speed up intervention and fixing in case of critical incidents.

Investigate and solve urgent post­go­live issues in TIBCO Project. Responsible for project communications, coordination, technical implementations regarding any application and infra issues in the customer environment.

Providing application demos or walk­through to the business stakeholders and making application code updates based on their review feedback. Providing support during production releases and fixing infra issues during postproduction/release phase.

Generating reports for the client and handling P1 and P2 critical TIBCO issues within the stipulated time frame.

Designing and developing high volume, low latency software applications for mission­critical systems and delivering high availability and performance in TIBCO

Working with business stakeholders/product owners to understand the business requirements and translating them into Technical Design Documents (High­Level Design and Low­Level Design), System Architecture documents, and Implementation plans for new Features and Enhancements

Participate in business requirements and functional requirements gathering, which involves a review of existing systems configurations Attend meetings with client subject matter experts (SMEs) to assimilate information about the application to be maintained.

Involves in overall Process improvement and Preventive problem management initiatives. Documenting daily meetings, build reports, release notes and status reports. Supporting production support on weekdays and on weekend

 Implement Vendor upgrade/fixes

 Creating Queues, Topics, routes, Bridges and EMS User's in Tibco EMS

 Configuring of EMS server for high availability high scalability load balancing fault tolerance. Monitoring & configuring EMS in GEMS tool

Thanking you, Yours Faithfully,

For **Cognizant Technology Solutions India Private Ltd.,**

**Praveen Subramanyam Sr. Manager ­ HR**

**08 May 2023**

**This e­letter is secure and when printed is deemed to be a valid document issued by Cognizant to its associate.**

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