

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0009282	SCMHost	SHANGRI-LA HOTELS AND RESORTS (SLIM)	ES	NORMAL	11/20/2007

Description Ability for SCM to send PR [RFQ] via Tobit David Fax Server
Per RQ 8431 it is for EAM to send PR's via Tobit David.
This request is for SCM to send PR's [invitation to quote] or RFQ via Tobit David fax server.
Thanks/Suresh

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0011779	SCMHost	SHANGRI-LA HOTEL, SINGAPORE SLS	INP	HIGH	09/16/2008

Description Hold Entire PR and Filter
1. entire PR on hold
is there a function to hold an entire PR. my reason is that should there be any PR that require rectification after i read them, and while waiting for the dept to revert to me, i can put this PR on hold (the whole PR and not selected item).

with this facility, these PRs can be kept aside and separate from the main list of PR waiting for approval.

reason i am asking for this is that so that i will not accidentally approve those PR on hold. from the current listing that those PR that i have read the PR number will not be highlighted anymore (became dark blue color instead of bright blue before a PR is read). and i have actually ticked some that i have put on hold accidentally and committed them.

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Reference	Version	Client Name	Status	Priority	Date
RQ0017446	SCMHost	DELAWARE NORTH COMPANIES AUSTRALIA	REVQ310	NORMAL	02/23/2010

Description GL Interface - PeopleSoft
Specifications required as does not exists in EAM. SK to ask for specs

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0017453	SCMHost	ROADSTER DINER LEBANON	ES	NORMAL	02/23/2010

Description Generic Products
Dear Support,

When entering the inventory (enter store or cost center level), the level of the generic product should be entered and the level of the branded product should always be zero. However, the client requested to enter the level of the branded product, then the system should calculate the level of their generic product, making the stock level of the related branded product zero because the client is currently calculating manually the stock level of the generic product. Please advise.

B.Regards,
IMS Support

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0019284	EAM	ROADSTER DINER LEBANON	ES	HIGH	07/23/2010

Description History by Product Report
Dear Support,

When receiving products using the purchase unit size, the system will convert them to their unit size defined in the product setup. The History by Product and Invoice & Deliveries report will display the items received by their unit size. Is it possible when the user receives the products by a purchase size and the invoice is committed then the purchase size will be displayed in the invoice detailed screen, history by product and invoice & deliveries report?

Please advise.

Kindly find attached a screenshot for more clarification.

B.Regards
IMS Support

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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0022767	EAM	ROADSTER DINER LEBANON	ER	NORMAL	06/16/2011

Description Fields' enlarging

Dear Support,

The customer requested to have 4 decimals in the unit price field as well as 3 additional characters in the invoice number field.

We can conduct this through the modify structure of both tables ss2invhd & ss2invln right?

Kindly advise,
IMS Support

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0023070	EAM		ER	NORMAL	07/12/2011

Description Inter-departmental Transfer

Dear Support,

As requested by one of our customers, we have several points to be cleared out:

1. Can we have security access level regarding the inter-departmental transfer through profile? We looked up in the store control detail settings and we did not find any security enabled setting to allow/disallow inter-departmental transfers (among stores of both departments)
2. While testing the issue here, we had to create the Data tables (coded SS3) for the second department. Can you send us a copy of the all tables? Or shall we rename an empty database tables per the prefix (SS3) defined while setting up the new department?

Regards,
IMS Support

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0023301	EAM	WATERLEMON H.O. 'FULCRUM' BEIRUT INTERNATIONAL AIRP	ER	NORMAL	08/03/2011

Description Deactivation of a season

Dear Support,

Is it possible to deactivate a season?

the customer does not want to delete the season as they will be using it after a month or so. If he unpicks the product to dismiss it in the season, the system will prompt a message whether they want to delete this unpicked product.

Kindly advise what to do as the option (deactivation of the season) is not applicable at the time being.

Regards,
IMS Support

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0023662	EAM	WEST BEKAA COUNTRY CLUB	ER	NORMAL	09/07/2011

Description Purchase Reuest notification

Dear Support,

The user is wondering whether he can be notified by check when anyone of the cost centers make a purchase request. As currently, the purchasing department cannot know about it unless the user from the CC told him about it.

Regards,
IMS Support

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0023932	EAM	ROADSTER DINER - LEBANON	ER	NORMAL	10/04/2011

Description Cost Center Code

Dear Support,

The customer is requested to add a digit to the cost centre code (to become 6 digits instead of 5) as it will help him in identifying several new cost centers and he will be able to differentiate easier among the list .

Regards,
IMS Support

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0026516	EAM	ROADSTER DINER - LEBANON	ER	NORMAL	04/27/2012

Description PO total currency while approving

Dear Support,

While approving a PO conducted in foreign currency, the total is displayed in base currency instead on foreign currency. The user is interested in having it displayed in foreign currency if the PO was conducted in foreign currency, and in local currency, if it was conducted in it.

Regards,
IMS Support

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0027754	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	ES	HIGH	08/16/2012

Description Size Conversion - Not Showing up in modules

Good Afternoon All,

Could you please check the size conversion of SLEEVE 50. I have adjusted the size to try get EACH to show up in Stock Counts, Transfers, etc but for some reason it will not display? It has worked for other products and shown up instantly. The Product is set up to default to a CTN 20. Does this make a difference? I have played around in training also and had no luck.

Please see attached Screen Shots of:

- The Product
- Size Conversion
- Transfers

I have also included a screen shot of what I am trying to achieve

Have I missed something to make the product not include the EACH.

Regards, Yolanda.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0028350	EAM	INFORMATION MANAGEMENT SOLUTIONS S.A.L. (IMS)	ER	NORMAL	09/26/2012

Description Reports access

Dear Support,

Is it possible to disable access to all reports for a user?

Regards,
IMS Support

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0029911	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	HIGH	02/08/2013

Description CPM scheduled report

Dear Sarah,

Please advise us how to set up the Scheduled Report in CPM. We plan to have tailor made schedule for all available reports in CPM . For example, generate Purchase Histroy by Products by EACH or ALL CPM connected sites whenever the period ended as according to CPM financial period .

If there is a scheduled report generated for ALL sites , please make sure the file exported will be complete without being truncated due to its huge number of rows in Excel. You can also refer to RQ29908.

Rgds,

Gary

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0030367	EAM	CREPAWAY QATAR	ER	NORMAL	03/07/2013

Description

Dear Support,

Following the issue reported in RQ0028893 (which was closed after you sent the manual of costing).

Their costing is weighted already. To have the cc follow the same costing strategy as the store , what should we do?

We tried to implement it as mentioned in the manual , but it did not work.

We placed the department strategy W & we removed the w for the costing strategy in the cc so that the unit cost in cost centers will be picked up by the store.

This did not satisfy the client as still it made difference among unit costs in store & cc.

Attached is the snapshot of the control file along with an example followed by the client.

The client requires the same costing procedure conducted in the store to be applied in the cost centers.

Regards,

IMS Support

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0031274	EAM	INFORMATION MANAGEMENT SOLUTIONS S.A.L. (IMS)	ER	NORMAL	04/25/2013

Description Reports offering per user

Dear Support,

Is it available to limit the access of a user to selected reports?

Regards,

IMS Suppoort

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0032655	CPM	MBT CPM QA	ER	NORMAL	07/09/2013

Description V5 - Enhancement on Site Management

Please advise if in the site management, the field of region would be from dropdown list and content from setup\master code\region rather than hand free as the region will be used in setup/configuration for reporting?

Regards,

Hongxi

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0032812	CPM	MBT CPM QA	ER	NORMAL	07/18/2013

Description Cookies for search in item catalogue page
When adding a new item,

the cookies keep the wild card search fields for every fields in the page, which will cause confusion or users have to remember to clear it when he move to next field

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Reference	Version	Client Name	Status	Priority	Date
RQ0032817	CPM	MBT CPM QA	ER	NORMAL	07/18/2013

Description Catalogues - Item report
When print out the item report in CPM, Catalogues\Item\report. There is two points may need to investigate:

1. It is very slow to get the result only you put a very narrow filter range
2. There is paging. We can see more than 200 records in one pages

Regards,

Hongxi

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0032958	CPM	MBT CPM QA	ER	NORMAL	07/26/2013

Description Foreign Language Translation Sync from CPM to SCM/EAM
Refer to 25541

In the item request at SCM/EAM, user put English and Foreign language and when it up to CPM, there are English and Foreign, but Foreign is under additional page which will not sync down. so this foreign should be copied to Translation page based on the Language setup in the site /system, item request will provide which system it is from. Foreign language will sync down to SCM/ EAM from Translation page.

Please see screen shot

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Reference	Version	Client Name	Status	Priority	Date
RQ0033027	CPM	MBT CPM QA	ER	NORMAL	07/31/2013

Description Mandatory Field in vendor Request from EAM
There may need the following fields as mandatory in vendor request in EAM

1. CPM Supplier Category
2. CPM Supplier Type - Will be used as prefix when generated vendor code on CPM
3. Notify email by CPM

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Reference	Version	Client Name	Status	Priority	Date
RQ0033121	CPM	MBT CPM QA	ER	NORMAL	08/05/2013

Description Mandatory field for Vendor Category
When adding the vendor category, the field of description should be mandatory

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0033132	CPM	MBT CPM QA	ER	NORMAL	08/05/2013

Description Category dropdown list in the vendor worksheet
CPM will check if the category of vendor from the exiting category of CPM, it would be better to put category into dropdown list for user to select. This dropdown list can be populated when generate the vendor worksheet

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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0033333	CPM	MBT CPM QA	ER	NORMAL	08/15/2013
Description Enhancements in 5 reports for Hilton China CPM V5 QA Please see the enhancement for 5 reports for Hilton China CPM V5 QA					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0033334	CPM	MBT CPM QA	ER	NORMAL	08/15/2013
Description Enhancements in 5 reports for Hilton China CPM V5 QA Please see the enhancement for 5 reports for Hilton China CPM V5 QA					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0034119	SCMHost	SUNWAY HOTEL GEORGETOWN	ES	NORMAL	10/07/2013
Description Request on View PR Screen Logged in behalf of the Client					

Hi,

Upon talking to the client, they are raising this request in the View PR screen's 'Next Approval Group', they want to know who among the DH for instance is going to approve, they are requesting for scm to display the name either upon clicking or mouseover (similar to Generated PR in which upon clicking scm will display the PO number). In the event that there are several 'DH' for the said cost centre who will approve, can be separated by a separator when displayed.

Thanks.
Jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0034654	SCMHost	SEDA HOTEL BONIFACIO GLOBAL CITY, THE	TBR	NORMAL	11/11/2013
Description Notification PO Approval Notification not working					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0034851	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	INP	NORMAL	11/22/2013
Description FW: Request "site" filler option for report					

Job Allocation Report

Dear Support,

The below system reports without filter by Site option, would you please add this function ASAP.

Many thanks,

SK Wong
Assistant Information Technology Manager
Harbour Plaza Hotel Management Limited

Dear SK

I would like to request to add the "site" filler option for the below report:

Order Delivery Variances Report

Order Delivery Variances History Report

Order Delivery Variances Report (Partially Delivered)

No Moving Stock Report

Invoice

Invoice Summary

Receipts by Cost Centre

Receipts by Vendor

Receipts by Detail

Cost Centre Recipe Report

Stock Count Sheet

Closing Stock Detail

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0034879	EAM	INFORMATION MANAGEMENT SOLUTIONS S.A.L. (IMS)	ER	NORMAL	11/25/2013

Description limit access in stock count to CC worksheet

Dear Support,

Is it applicable to limit the access in the stock count to only cost center worksheet?
in the profile, we can limit it but it will provide access to entering the stock count levels.

Regards,
IMS Support

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0035185	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI)	ES	NORMAL	12/13/2013

Description Tender Request - Evaluation Qty - MEDIUM

Job Allocation Report

in the screen of Tender Request Template\prd detail page, there are 3 columns Last 180 Days Qty (Configurable in system parameter), Evaluation Quantity, Min Quantity

1. To copy the Last 180 days data to "Evaluation Quantity" column as default. Currently this 'Evaluation Quantity' is default as 0.00
2. Currently, the "Evaluation Qty" data is total of all Hotels within the Cluster. Request to separate the "Evaluation Qty" by each individual Hotel, showing in one screen.

MBT: There is no site/filter code info selected when generate tender request, so system can not get the Evaluation Qty by site. However when generate worksheet from Quote for site, the evaluation qty should be by site.
Evaluation Qty can be put into tender pack and when multiple tender pack (currently only single choose only), then the longest Evaluation qty will be selected.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0035205	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	12/13/2013
Description	Total discount Received Report				
Total discount Received Report"					

SLIM to provide report specification

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0035209	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	12/13/2013
Description	To add a column in Inventory Template for Product yield - HIGH				
to add column of wastage % in the inventory template then sync down to cost center products. Currently the default wastage % is in product master only and can not have different % for different hotels/sites					

SLIM: To check with few hotels if a product yield should be the same across all hotels

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Reference	Version	Client Name	Status	Priority	Date
RQ0035443	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	01/02/2014
Description	User Defined Fields by Department				
Dear Daciana,					

As we are preparing our standard grouping for non F&B and also keeping in mind of sub-type limitation in SCM, could you please check and advise the following:

1. Operating Equipment material type for example porcelain, bone, cotton 100%, poly cotton 50/50, silk, etc. Is there any field in SCM Product Catalogue we can stored this information and reflected in search screen and reports.

Department: OE
Group: Chinaware
Type: Bowl

A bowl can be made of porcelain, bowl, etc.

Department: OE
Group: Linen
Type: Bedsheet

A bedsheet can be made from cotton 100%, 50%, silk, etc.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0035458	SCMHost	DEYAFI HOSPITALITY SOLUTIONS / SYNERGY SOFTWARE SY	ES	NORMAL	01/02/2014

Description Watchdog configuration
Hi,

Please advice how we can achieve the below watchdogs in SCM;

1. Products received in excess
2. Products received superseding the quality expected

Thanks,
Binoy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0035465	SCMHost	DEYAFI HOSPITALITY SOLUTIONS / SYNERGY SOFTWARE SY	INP	NORMAL	01/03/2014

Description Nutrients & Nutritional information
Hi,

Facility for attaching Nutrients & Nutritional data to the Products.

Based on the above, new Report by Recipe with Nutrition Analysis.

Regards,
Binoy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0035862	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	HIGH	01/27/2014

Description SCM User Profile Comparison Tool
Dear Support,

Require a tool to detect user profile discrepancy between system profile and SLIM standard.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0035911	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	EOH	NORMAL	01/30/2014

Description Function to compare and map items to items in CPM
Function required for Non F&B conversion to compare and map items to items in CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0036158	SCMHost	THE WESTIN SINGAPORE	ES	NORMAL	02/19/2014

Description Disable Function For Change of Quantity Before Approval by DOF & GM

Job Allocation Report

Hi support team,

Reference to my pervious request number : RQ0036101

This is the screen shot of the purchase request detail I took from my DOF profile.

I wish to disable the change of quantity when it reaches my DOF & GM.

Could you raise this request to your development team to check whether it can be done?

Please see my picture.

Please advise.

Thanks

Remarks : This function was disable at W Hotel Singapore.

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Reference	Version	Client Name	Status	Priority	Date
RQ0036441	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	03/11/2014

Description Interface of SCM to SAP
Interface between SAP and SCM required like that between SAP and EAM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0036500	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	03/13/2014

Description Store Inventory Turnover & Slow Moving & Non Moving Report

Dear Andy,

Slight changes on the report for Slow Moving and Non Moving, please split it instead of combining both. Revised Report attached.

Let's know if you need further information.

Regards,

Jessica Ngee, Manager - Systems & Control
Shangri-La International Hotel Management Ltd.
6th Floor, UBN Tower, 10, Jalan P Ramlee, 50250 Kuala Lumpur, Malaysia
(603) 2078 3437 www.shangri-la.com

----- Forwarded by Jessica Ngee/SLIM/Shangri-La on 13/03/2014 11:39 AM -----

From: Jessica Ngee/SLIM/Shangri-La
To: Andy Cheng <andy.cheng@mbtcheck.com>
Cc: daciana.felea@mbtcheck.com, Ken Wong/SLIM/Shangri-La@Shangri-La, Yoke Chin Kam/SLIM/Shangri-La@Shangri-La
Date: 10/03/2014 06:18 PM
Subject: SLIMKL: Store Inventory Turnover & Slow Moving & Non Moving Report

Dear Andy,

Shangri-La is currently reviewing the Monthly Cost Control Report and looking into the possibility of automating the report out of Check EAM/ SCM.
Attached sample of report for your review.

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Reference	Version	Client Name	Status	Priority	Date
RQ0036846	SCMHost	SALES DEVELOPMENT REQUESTS	ES	NORMAL	04/03/2014

Description ER for proposal due in 2 weeks - Louis XIII

Job Allocation Report

This is for new hotel/casino in Macau, Louis XIII, where CHECK SCM has been proposed. The current value including first year support is \$32k.

We need to advise by mid April if the following features can be delivered, when and if any cost would be added to our proposal. Implementation may be as early as June/July.

- 1) Alert (likely existing 'watch dog' message feature) when a recipe's cost changes by X%
- 2) Ability to save snap-shots of recipes at a given time, that can be re-opened on-screen for review (same view as existing recipes)
- 3) Given that management will be highly mobile, the ability to approve/reject a PR via handheld; If we are thinking of proposing approval within the email (such as replying with the word 'approved' or 'rejected'), please note, their MS Exchange is in the cloud and will not be installed at the property.

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Reference	Version	Client Name	Status	Priority	Date
RQ0037290	SCMHost	ECHO ENTERTAINMENT GROUP LIMITED	EOH	NORMAL	05/02/2014

Description CHECK SCM ENHANCEMENT- Amount of Decimal places for "Current Level" under Cost C
Development estimate requested for the work, resources & costs to have the Current Level, for cost centre product set to 3 decimal places rather than 7.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0037458		OBI LTD	TBR	NORMAL	05/15/2014

Description SCM 3.6.3 - SEASONS LEVEL - where is it found in SCM 3.6.3

Dear Support Team,

We would be much grateful to know where the module Season Level is found in SCM 3.6.3.

Thank you for your usual help and support.

Best Regards,

Arul

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0037554	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	05/23/2014

Description Create new report to filter "System Recommend Quotation"

Dear Support,

As management request, would you please create new report to filter "System Recommend Quotation" the report as same as exiting "Product Quota" Report.

Newreport requirement - Display Lower Price or Contract Price Quotation only.

Remove supplier name and supplier code

Quotation status is "Approved"

Exclude "Zero" quotation

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Reference	Version	Client Name	Status	Priority	Date
RQ0037564	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	HIGH	05/23/2014

Description Request set-up of GC Analysis Report ocontract details by import process

Request set-up of GC Analysis Report ocontract details by import process

- 1) A user-friendly interface for setting up quotes (Step 1 - please modify the LBO display method, add a filter for country);
- 2) Generate a new template for the import of a table - containing Quote No./Summary/Item Codes/GC Status (Step 2)
- 3) Generate a summary report that consolidates the data from above steps.

UAT should be completed by early July.

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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0037795	SCMHost	PANCAKES ON THE ROCKS, BRIBEN GROUP PTY LTD	ES	NORMAL	06/09/2014

Description POS connection
Hi

When linking POS items to the SCM software how come discontinued items are shown and not only the current items?

Regards

Arno

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0037955	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA IT	EOH	HIGH	06/13/2014

Description Profile Option Query POS System
Hi

Under user access for Profile > Setup > POS SYStem

The current option under POS System " Add/Link PLU Product / Recipes" lets user to add PLU and link recipe or product accordingly with ticking the Box.

Can we request that the functionality be separated

- 1) To add PLU- As a separate option box
- 2) To link Product/ Recipe - As a separate option box

If you could let us know if this is possible and an ETA if & when this can be applied

vin

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0038087	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	06/20/2014

Description NIP SCM v.5 Extra User Defined Field for data mining
Dear Hongxi,

Please advice if coming SCM v.5 NIP has any extra field that can allow us to fill in for each Product Detailed Specification so we can group the NIP item purchased under certain defined categories (as per attached).

Rgds,
Gary

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0038293	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ERPUSEF	NORMAL	07/01/2014

Description for HLT HQ; Request for email summary notification
Hi,

Site is requesting to have this notification summary as to what PR/PO they have or they need to approve in a weekly basis. They are requesting that frequency should be configurable.

Thanks.
Jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0038294	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ERPUSEF	NORMAL	07/01/2014

Description for HLT HQ; Approval by position

Job Allocation Report

Hi,

I believed we have this in version 3.2, now its not available in version 5.x.
Can we restore the same function, approval by position for Hilton

Thanks.
Jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0039123	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	08/16/2014

Description Food Safty for supplier performance
How to use Food Safty for supplier performance

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0039339	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ER	NORMAL	08/28/2014

Description □□PR□Items□□□
□□PR□Items□□□

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0039477	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	09/04/2014

Description Favourite report to be generated automatically by system and send to email
Dear Support,

We would request for a function where user can select their favourite report to be generated on a specific date on every recurring cycle and send to their email either pdf/ excel/ both format.

Eg Purchasing Manager select price variance report of all categories to be generated weekly automatically by SCM and send the pdf/ excel or both format to his/ her email.

Rgds/ yokechin

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0039525	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	LOW	09/08/2014

Description Free text on report
To have free text for user to fill in reason in Order Change Log and Order Variation report.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0039528	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	HIGH	09/08/2014

Description User right change log
To have a report to list the audit trail on user right changed, change by who and when.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0039719	SCMHost	DORSETT GRAND SUBANG	ES	HIGH	09/18/2014

Description Tolerance of receiving variance
Current set up of tolerance by cost centre/ user profile. We want to have by department (ie food - meat, food-seafood, food-poultry). Please advise the feasibility immediately.

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0039934	SCMHost	DORSETT GRAND SUBANG	ES	NORMAL	10/02/2014
Description Notification when item in the PR was on hold Requesting for email notification to be sent out to the user when items in his PR was set to on hold. Pls advice availability					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0039972	SCMHost	PARK HOTELS HEAD OFFICE	TBR	NORMAL	10/06/2014
Description Gap Item 6. UOM & Description required to be printed in Chinese or Japanese depends on the Site 6. UOM & Description required to be printed in Chinese or Japanese depends on the Site e.g.: China & Japan System allow to define another stock size in a different language and allocate the required stock size to the inventory template . Jacq : we can provide UOM summary with 3 difference language.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0040160	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	10/15/2014
Description Approval of store request (SCM v3.5 and v5.1) Dear Support, Currently General Manager/ FC/ DIV can see the store request pending approval which is not belongs to him/ her. They are suppose able to view store request that need their approval only and do not see other store request not under his/ her department. rgds/ yokechin					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0040219	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ER	NORMAL	10/17/2014
Description EAT product Equipment and Asset Tracking (EAT) New field to track Product Type Typical setting for Product that is equipment or asset: Equipment PDS – T, Use Bid – T, Inventory – F, Serial No – F, Location - T Asset PDS – T, Use Bid – T, Inventory – F, Serial No – T, Location - T Details of EAT are tracked in the Product EA location table PEALoc					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0040220	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ES	NORMAL	10/17/2014
Description Supplier Product					

Job Allocation Report

We currently have one supplier product record for every supplier /product number in SCM.
Records are typically created:

manually
during import of supplier catalogue/price list
entering quotes

In this record we allow for supplier's equivalent for stock size, override purchase size 1, override purchase 2, and EDI size (for matching import).
However, Product (in v5) may have more than 3 size, so we either have to put a child table under supplier products or we change the unique key in this table to allow for multiple combinations of Product/Supplier/Supplier product number/Supplier product size.

Current PRDSP product supplier table

Note that the Last Purchase information should not be used anymore as it has been replaced by last purchase info by Supplier Product Site and Supplier Product Cost Centre.

The SUP_ORPSIZE1 & 2 should no longer be used, as product now can have many sizes.

May be we move the primary key need to expand to include
Supplier Product Numbe

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0040816	SCMHost	OBI LTD	TBR	HIGH	11/12/2014

Description Product Code - Automatic Numbering is 10 Char while Manual Coding is 12 Char
Dear Support Team,

We have noticed that on Check5.1 when we do automatic numbering of product code it sets the total length to 10 Char but we do manual creating of product code it is 12 Char long.

Thank you for your usual help and support.
Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0040858	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	11/14/2014

Description Audit Trail for Master File -- Cost Centre

Dear Support,

1. There is 2 duplicate column of last changed by.
2. Field name and value--user cannot understand which field changed and what value was changed. Refer attachment highlighted yellow. Suggest the field name in report is same as per what user saw on the Cost Centre screen.
Same to the old and new value column, 0.0000 and 82 cannot guess what is it.

rgds/ yokechin

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0040862	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	ES	NORMAL	11/14/2014

Description Indication of discount for Purchase order
refer to attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041251	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014

Description Basic-Align database changes
Align database changes

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date	
RQ0041257	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014	
Description Basic-User Access etc User Access etc						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0041259	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014	
Description Procurement-Tender Request Tender Request MO Not MO allow for PDS allow for specification						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0041262	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014	
Description Procurement-Tender Request Template Tender Request Template						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0041263	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014	
Description Catalogue-Product Product ADD To LBO any changes need to trigger cpmsiteitem for sync/copy item&LBOSite						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0041266	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014	
Description Catalogue-Supplier Supplier ~/ASPX/sup1main.aspx ADD To LBO any changes need to trigger cpmsiteitem for sync/copy item&LBOSite						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0041267	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014	
Description Catalogue-Supplier Request Supplier Request ADD To LBO when approve, may need to add to LBO and Sites						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0041269	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014	
Description Catalogue-Supplier Request--Vendor Find Match (New) Supplier Request--Vendor Find Match (New)						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0041271	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014
Description Catalogue-Item Request					
Item Request					
ADD To LBO					
when approve, may need to add to LBO and Sites					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041272	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014
Description Catalogue-Item Request--product Find Match (New)					
Item Request-- product Find Match (New)					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041273	CPM	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014
Description Master File-Department					
Department					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041274	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014
Description Master File-Group					
Group					
Pattern					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041275	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014
Description Master File-Type					
Type Pattern					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041276	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014
Description Master File-Subtype					
Subtype					
Pattern					
Not related type					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041277	CPM	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014
Description Master File-Vendor Type					
Vendor Type					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0041278	CPM	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014

Description Master File-Vendor Category
Vendor Category

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041279	CPM	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014

Description Master File-Location
Location

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041280	CPM	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014

Description Master File-Brand
Brand

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041281	CPM	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014

Description Master File-Operation Type
Operation Type

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041282	CPM	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014

Description Master File-System
System

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041283	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014

Description Master File-Tender Pack
Tender Pack

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041285	CPM	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014

Description Master Codes-Tax Code
Tax Code

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041286	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014

Description Master Codes-Currency
Currency

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date	
RQ0041287	CPM	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014	
Description Master Codes-Region Region						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0041288	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/01/2014	
Description Site Management-LBO Filters LBO Filters ~/ASPX/LBO1Main.aspx LBO site LBO Product LBO Vendor LBO Users						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0041327	CPM	MBT SCM & CPM COMBINED	EOH	LOW	12/02/2014	
Description Site Management-Bar Code Bar Code						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0041328	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/02/2014	
Description Site Management-Import Process Import Process refer to J30 for list of tasks						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0041329	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/02/2014	
Description Site Management-Item Worksheet Item Worksheet						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0041330	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/02/2014	
Description Site Management-Vendor Worksheet Vendor Worksheet						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0041331	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/02/2014	
Description Administration-Display System Parameters Display System Parameters						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0041332	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	12/02/2014

Description CPM Connection Conrad: patch to HLTCHINA CPM allowing SCM v5 system
CPM Connection Conrad: patch to HLTCHINA CPM allowing SCM v5 system

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041334	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/02/2014

Description Administration-User
User

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041335	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/02/2014

Description Administration-Profile
Profile

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041337	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	12/02/2014

Description user postion/profile

A user can have multiple positions

The user filter code will be the default if no filter code defined for a position

a position can have

- 1 cost centre filter code attached which overrides the user filter codes (if it exists)
- 2 department filter code attached which overrides the user department codes
- 3 link to access profile (as per current 'profile' set up)
which determine what option can the user access while in that position.
- 4 link to dashboard Profile
multiple 'tabs' can be configure for each profile
tabs can contain
 - a executive display cube analysis with standard menu
 - b operation display simple analysis with standard menu
 - c watch dog
 - d task (to do)
 - e commander display week calender with with watch dog and task
and main menu is hidden
commander is always the first tab if defined

- 5 one of the positions linked to a user must be defined as default which is used when first log in

approval group can be linked to position (already done in v5)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041339	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/02/2014

Description Administration-Watch Dog Setup
Watch Dog Setup

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041340	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/02/2014

Description Administration-Alert Message
Alert Message

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0041341	CPM	MBT SCM & CPM COMBINED		EOH	NORMAL	12/02/2014
Description	Administration-Financial Period Financial Period					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0041357	SCMHost	MBT SCM 5.3.0.0 Development		ES	NORMAL	12/02/2014
Description	size wizard Size Helper Wizard An Alternate way to define Size – Size Helper Wizard Size can be defined 1 In CPM and SCM user select from DDL 2 Created in SCM Size function and user select from DDL Size Helper allow to construct size from predefined Measurement Units, it is similar concept to creating Description using Naming Rule. In Size Helper, the naming rule is Container + Measurement Conversion (in Text, Trimmed) + Measurement Unit CU+MC+MU Container is a Combo box , ie you can select form DDL or type over , blank in DDL is default Measurement Conversion is textbox for numeric field 999999.999999, default to 1 Measurement Unit is a DDL Blank in DDL is default Examples: Container PKT, KEG, DRUM, BOX Conversion 1,2,24,3.5 Measurement Unit KG, GM, LB, LT, ML Additional rules Either CU or MU cannot be blank if CU is blank and conversion is 1 (or zero), then only display MU if MU is blank then do not display MC					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0041360	SCMHost	MBT SCM 5.3.0.0 Development		ES	NORMAL	12/02/2014
Description	brand supplier create brand / supplier and brand alias					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0041368	SCMHost	MBT SCM 5.3.0.0 Development		ES	NORMAL	12/02/2014
Description	Quote format using ASV modify the Quote detail page of PDS products to show Attribute/Specification/value a PS record need to be flagged as specification, that means it can not be used in PR or PO only as a specifciation for quote first stage may be to enter on line, then form pdf					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0041372	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/02/2014

Description Services-Report Writer Wizard???

Report Writer Wizard???

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041374	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/02/2014

Description Services-Report Service

Report Service reports should be exported as Excel and re-import into CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041431	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	12/04/2014

Description Search CPM catalogue and add products to SCM

Function implemented in SCM 3.6.3 (not sure on the version) to allow user to search CPM catalogue from product search and add products to SCM catalogue not available in 5.1

Once user selects a product from CPM catalogue it will be added automatically to SCM and an ePost task will be triggered to send the request to CPM and add product to site and default LBO

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041442	epHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	12/04/2014

Description ephost update to cpost

ephost is to be changed to use windows scheduler instead of eposervice, and also to be changed so that setup is in SCM instead of scmoffice . or cpm instead of cpm office

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041466	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	12/04/2014

Description History by Product

Dear Support,

Can we have the same setting in EAM for Last Purchase Report History

can choose product code with drop down box

group /type

supplier

cost centre

select date

by invoice detail or

by last purchase price / last vendor

Wendy Lim, Assistant Area Purchasing Manager

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041656	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	12/11/2014

Description Check System Code to disallow character -

Check System Code to disallow character -

In SCM EPhost and CPM EPhost, - is used as a separator in the import and export file

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0041673	SCMHost	HONG QIAO STATE GUEST HOTEL SHANGHAI	EOH	NORMAL	12/11/2014

Description PL
PL

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041845	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	12/18/2014

Description HLT China CPM: Import New Item/Vendor store duplicated search result

HLT China CPM: Import New Item/Vendor store duplicated search result.
So that installer can check at the back end and send to clients to check.

It is a quick only.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0041972	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	12/23/2014

Description Cost Centre List

Cost centre list (print from cost centre setup page) to add:

- Product Integration Level
- Recipe Integration Level
- Slow Moving Number of Days
- End of Period Count Required
- PR Pre Consolidate Approval Matrix
- PO Approval Matrix
- Account Mapping Template
- Analysis Code 1
- Allow negative level

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0042107	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/31/2014

Description Ephost-EPhost Task Related changes

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0042319	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	01/07/2015

Description Setup->Catalogue->Product

***Logged in Behalf of Hilton HQ

Requirement is All products will be controlled in CPM. Meaning No Profile should have full access to Setup->Catalogue->Product as no one is allowed to add local products. However, site needs to add purchase size in SCM; stock size is manage in CPM.

Now, If I set profile to read only; creation of purchase size is not allowed

If I set to full access, requirement is not met as user may be tempted to add local items.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0042370	SCMHost	MORETON BAY TECHNOLOGY OVERSEAS	INP	NORMAL	01/09/2015

Description Current Level in Product Selection Screen

Job Allocation Report

***Logged in behalf of the client - Conrad Singapore

In version 5.x, we have product detail specs in pr detail screen indicating current level, last purchase etcetera.

That information is more appropriate in product selection screen because that is the page where you are selecting products; in selecting products and in entering request qty, you need to know the current level not by clicking save and look at PDS individually. Current behavior could cause double work.

Besides, to be more consistent; when we do transfer, level is displayed; can we make the same in PR product selection screen

thanks.

jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0042433	epHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ER	NORMAL	01/12/2015

Description epost error

1 when file is created

when epost creates file, file name is part of message it creates in epostlog

we can add a trigger in logg file so that when a record is created with a file name, it adds a record in epostfile (new table)

table name

created on

create by (task)

no of records

received on

record received

2 schedule task to output (by site) files received/processed successfully

a new task should scan epost log for files received and processed and send this back to the originating site

flag record send (acknowledged)

3

a schedule task to process 'acknowledge' message and update the record with the same file name created in step (1)

if the record send and received are not the same report error

b check for files that has been send X hours (depending on task frequency) without acknowledgement, report error

report error mean email details to designated email addresses

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0042441	epHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	01/12/2015

Description M2 Interface

To create Task Programs for uploading/downloading pre-formatted text files from/to M2 FTP Server and updates OutWorks data.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0042751	CPM	MORETON BAY TECHNOLOGY OVERSEAS	INP	HIGH	01/22/2015

Description Add New Logic on CPM Item Catalogue

Hi Sarah,

Move the SugBrand field near the name column and add the logic that if Sugbrand is filled, even though the name field is blank, it will still save the entry.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0042756	CPM	MORETON BAY TECHNOLOGY OVERSEAS	INV	HIGH	01/22/2015

Description Clicking NIP checkbox in Item Catalogue doesn't sync in SCM

Job Allocation Report

Hi Sarah,

Please check the syncing of CPM to SCM in NIP since several times we edit CPM NIP items in SCM cksprodm to have it at 1

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0042757	CPM	MORETON BAY TECHNOLOGY OVERSEAS	INV	HIGH	01/22/2015

Description Changing fields that affects Naming rule should affect both SCM and CPM Item Descriptions

Hi Sarah,

When I change sizes (no orders and requests yet), brand or type in CPM, the changed item description in CPM does not sync in SCM's item description.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0042949	SCMHost	MBT SCM 5.2 QA	ER	NORMAL	01/28/2015

Description WatchDog Task to Alert User if Budget has been exceeded
There is no WatchDog Task to Alert User if Operating Budget has been exceeded.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0043333	SCMHost	SHANGRI-LA HOTEL, DOHA	TBR	HIGH	02/10/2015

Description Purchase Plan PR Generate Issues

Dear Support,

When the user generate the purchase plan the system create the PR with only 1 item and provide 1 PR and it will have many PR.

The PR number generate also wrong as it did not follow the Site Settings for the PR Prefix.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0043382	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	02/11/2015

Description Add supplier filter to Spending data report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0043600	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	02/17/2015

Description Data Protection in CPM

Dear Sarah

We are reviewing the issue of data security in CPM. Right now most users can generate reports. They can export and save it as csv/ excel format as they like.

Please advise what options are available in data protection and suggest for our consideration.

For example - Restrict data to become read-only on screen by users (not all users, depends on their profile settings). The right to download data will be strictly limited to our authorized users only.

With your proposed options, we will formulate a matrix to define what rights each user possess.

Await your kind advice. Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date	
RQ0043638	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	02/19/2015	
Description GFT task in SCM and CPM						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0043666	SCMHost	MILLENIUM HOTELS & RESORTS NZ LTD	ER	NORMAL	02/23/2015	
Description Report for budget Please find attached the reporting requirement for MCK New Zealand this is required in April for UAT by the client and a go live in May.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0043667	SCMHost	MORETON BAY CLIENT HQ	EOH	NORMAL	02/23/2015	
Description Whats if Recipe cost What if recipe cost was supposed to be in version 5.2 however it is still not included.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0043690	CRM	MBT INTERNAL USE	Completed	NORMAL	02/24/2015	
Description crm enhancements see jobs for details						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0043701	SCMHost	MBT SCM & CPM COMBINED	ES	NORMAL	02/24/2015	
Description Request for Item (PDS) and PDS in CPM						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0043718	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	EOH	NORMAL	02/24/2015	
Description Provide document on Ariba interface deployment Technical document required for interface deployment which can be given to Hilton IT so they can install the interface by themselves Daciana discussed with Alec and he said we should give their IT the document and we should not dial in and set it up for them						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0044065	SCMHost	ECHO ENTERTAINMENT GROUP LIMITED	ER	NORMAL	03/04/2015	
Description 'Req' Created By to flow through to PO Detail screen Submitted by field required to flow through to PO summary. Current work around is very time consuming & requires navigating through many screens to get to relevant information.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0044259	SCMHost	BANYAN TREE ANGSAVA VELAVARU	TBR	NORMAL	03/09/2015	
Description Freight Charges and handling Charges. (Module: Receiving=> Add Delivery) After upgrade we are not able to allocate Freight Charges and handling Charges. (Module: Receiving=> Add Delivery). Please find the attached screen shot mentioned as Screen Shot1 & Screen Shot 2.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0044260	SCMHost	BANYAN TREE ANGSANA VELAVARU	TBR	HIGH	03/09/2015

Description Not able to see cost center in some GNR's

Dear Support Team,

Please find attached screen shot of 2 sample GRN , in First GRN the cost center what we have done the receiving is not appearing in the GRN but in the second one cost center is indicating in the GRN's . Actually the cost center should be appeared in all the GRN's (Module: Receiving=> Add delivery).

Kind Regards

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0044261	SCMHost	BANYAN TREE ANGSANA VELAVARU	TBR	HIGH	03/09/2015

Description Duplicate name and Stock level in Stock counting

After Upgrade If the Cost Center product is consisting multiple Units, such product name and system stock level is coming multiple times in stock counting, Instead it should be one product name and under that all units should come and System Stock level should indicate one time. (Module; Inventory=>Stock Count) Please find the attached screen shot for more details.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0044499	CPM	PONTIAC LAND PRIVATE LIMITED	ER	NORMAL	03/13/2015

Description Supplier Column in Reports

Hi,

Please assist to add a "supplier" column on the following reports:

- Product Average Price
- Average Price for Basket of goods

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0045004	SCMHost	AMARA HOTEL BANGKOK	TBR	NORMAL	03/30/2015

Description Email Alert Setup

Setup Email Alter for PR approval :

1. For PR not approved after 2 days
 2. Send Alert to approver
- (not for every PR)

Have changed Setup > Admin > Alert Email Setup to 2 days.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0045043	CPM	MBT INTERNAL USE	INV	NORMAL	03/31/2015

Description There are a lot of GFT_ItemLocal_SINGAPORE*.csv imported failed in SGL CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0045121	SCMHost	MBT SCM 5.1.0.0 PRODUCTION	TBR	NORMAL	04/01/2015

Description Top Vendor by Value report

Top Vendor by Value report does not display percent symbol in last column. Please refer to attached screen shot

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0045556	SCMHost	SSP HQ	CPC	NORMAL	04/14/2015

Description Build of data extract for SSP DW

During my meetings with SSP UK they would like the costs of building a data export the same as they are doing with mymicros as per the same file structure in the attachment. This export will feed into SSP's DW

My Micros is the integrated purchasing/inventory POS solution currently in use in the UK

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0045565	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	04/14/2015

Description Product Description

Dear Support,

Currently, only CP product description is grey off. Please grey off the LP product description as well upon saving , do not allow to change product description after saved.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0045635	SCMHost	HOTEL JEN ORCHARDGATEWAY SINGAPORE HJOG	Complete	NORMAL	04/15/2015

Description SLIM Internal Audit - Session Control Report

Dear Support,

SLIM Internal Audit is requesting for the Session Control Report from January to March .

Can this be generated, if so where can this report be located at.

Regards

Kelvyn

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0045792	SCMHost	MBT SCM 5.2 QA	INP	NORMAL	04/20/2015

Description B- Supplier Performance Analysis Report

Supplier Performance Analysis Report get an error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0045827	SCMHost	SHANGRI-LA HOTEL, BENGALURU SLBL	TBR	HIGH	04/21/2015

Description Report comparing qty requested vs qty transferred

FC required a report showing the quantity of approved store request vs qty of stock transfer. Filter option: Site, cost centre from, cost centre to, data from, date to, print option: excel, pdf.

rgds/ yc

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0045844	SCMHost	MBT SCM 5.2 QA	INP	NORMAL	04/21/2015

Description C - PR Select from My List and Shared List

Job Allocation Report

When creating a New PR there is an icon "Select from My List". It shows a list Rona (5)
I think this should not be in my list but in "Select from Shared List" instead as I am using my own user Id.

Also where can I edit these list.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0045906	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	04/23/2015

Description Can't approve PR with old delivery date

As in v3 the system allows users to approve the PRs with late delivery date, we should keep the same logic in v5.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0046006	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ER	NORMAL	04/25/2015

Description Schedule Period End reports for SCM

Requirement to be able to print period end reports as a package. See how EAM is printing Period End reports

Scheduling report function to allow to schedule more than 1 report

During Prioed End reports in EAM user can click one option to print all reports:

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0046138	SCMHost	MBT SCM 5.1.0.0 PRODUCTION	INP	NORMAL	04/29/2015

Description Audit trail report for Profile misleading

Report is very hard to understand and figure out what was changed

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0046151	CPM	MBT INTERNAL USE	INP	NORMAL	04/30/2015

Description ePOST task to extract Purcahsing data

Hilton requires a monthly task to export data from CPM similar to Purchase history report in a csv fiel and also provide RL matrix for Product , Supplier, location and site information

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0046379	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ES	NORMAL	05/07/2015

Description menu

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0046504	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	05/12/2015

Description Audit trail to trace changes in approval matrix

Dear Support,

We would like to have audit trail report to trace the changes made in the approval matrix , eg change of the department, max amount, no of approval, split, approval grp in the detail page.

The format is to have date of change, time of change, user ID who make the change, before change value, after change value.

rgds/ yc

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0046612	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	TBR	HIGH	05/14/2015

Description all drop down box to be sequential order and have fast key function

Dear Support,

Requested to have sequential order of the description (cost ctr, user name, filter code) and fast key function (type keyboard the wording, then the drop down box will show the word seached

in all the drop down box in system.

Attached the sample of the dropdown box.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0046648	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	05/15/2015

Description new watch dog task that warn user for any product where current UC is different from BOP UC

add a new watch dog task that warn user for any product where current UC is different from BOP UC by X %

X is a % defined by goup

as all cost centres in a cost centre costing group have same unit cost

only need to check one cost centre in each costing group among all the cost centers within the user's filter code

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0046671	SCMHost	BANYAN TREE VABBINFARU	TBR	NORMAL	05/15/2015

Description Delete Button in the Sales Entry form is missing.

Dear Support Team,

After the upgrade we have noticed that the Delete button is missing on the Sales Entry form to delete individual items.

Please add the Delete button.

thanks

Jamal

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0046683	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	05/15/2015

Description Lesson module enhancement

a. Added lesson should not be editable on the search grid

b. If Masterfile/Lesson was set as Read only, user must not be able to make any changes on the record. And also Save button must not be visible.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0046685	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	HIGH	05/15/2015

Description Inventory Quotation

Dear Support,

Since the functionality of not enough IP quote is activated in v5.1.7, could you please further enhance the system to follow the same logic as NIP where a mandatory reason code is required if there is not enough IP Code .

With the functionality, we will set "InventoryQuoteNo" value to "3" and allow "Override Not Enough IP Quote" user rights. Also the control of the reason code is at "BUYER" level, BUYER must put the reason code before it can proceed.

Please do it in SCM v5.2.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0046772	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ER	NORMAL	05/19/2015

Description Report Create an alternate format

Create an alternate format, may be a parameter in the costing group set up

Format 1 (format Blank is default as it is now)

Take out the movement column

For average cost concatenate biotb bopuc and unitcost:

average cost

closing opening and where closing & opening > X% put *** in front of the two costs

Add Qty to

Transfer In

Transfer Out

Consumption

take out (ACOGS)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0046797		DISCOVERY PRIMEA MAKATI	ER	NORMAL	05/19/2015

Description

To speed up the process, can other menu which requires details to click on - if possible enter key will do? Just like entering the password after pressing the enter key it will lead you to the menu.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0046833	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	05/20/2015

Description Supplier Catalogue - Read Only

User should not be able to edit any data when user profile was set as Read Only. And also Save button must not be visible.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0046892	SCMHost	MBT SCM 5.1.0.0 PRODUCTION	TBR	NORMAL	05/21/2015

Description Can not see Order number/Total in receiving status

In Delivery->Receiving Status, can not display purchase order number,

I have done following test:

There is a parameter in ccsschform visibility

```
SELECT * FROM CSSSCHFORM WHERE MODNAME = 'PRPORCV_1'
```

```
UPDATE CSSSCHFORM SET VISIBILITY =1 WHERE MODNAME = 'PRPORCV_1' AND DISFIELD IN ('onum','ordttl')
```

The parameter visibility does not work for 'onum' and 'ordttl' . but for other fields it work.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0046996	CPM	MORETON BAY TECHNOLOGY OVERSEAS	PUSER	HIGH	05/25/2015

Description Creating NIP Products In Front End Set-up CPM does not mark NIP in SCM

If you create a NIP Item in CPM and associate to a site, after the task is performed, the item now in SCM is not marked as mpds and usebid .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0047150	EAM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	Completer	NORMAL	05/28/2015

Description Utility to extract last purchase and consumption

Job Allocation Report

From: Daciana Felea
Sent: Tuesday, May 12, 2015 1:33 PM
To: Florian Melo
Subject: Utility for CheckEAM

Hi Florian

Please write a utility for CheckEAM which extracts data as below. I need this by tom orrow

- a. Data last used older than xx/xx/xxxx for both Product and Supplier with no stock or no stock movements or purchases in the case of supplier
- b. Site data to be obtained before the kick off meeting and MBT to extract the data above in the following format
- i. One sheet for product that is greater than the dates
 - ii. One sheet for product that is less that the dates
 - iii. One sheet for Supplier that is greater than the dates
 - iv. One sheet for supplier that is less than the date

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0047317	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	HIGH	06/02/2015

Description NIP Bid allocation in Purchase Request transaction module

Re-allocation of Bid with multiple products (above 26 items selected) is not working properly. Hereunder are the issues:

1. "Not responding to due to a long-running script", encountered.
2. Re-allocation of new unit cost is not working, unless the user will go back to page 1 before re-allocation.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0047433	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	06/05/2015

Description PR with mix of contract and non contract quote

Got an error when trying to submit PR with mix of contract and non contract quote. (See attached screenshot)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0047434	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	06/05/2015

Description Not allow to create back date PL and PR

Dear Support,

Existing the SCM is allow user to create the back date PL and PR , would you please restrict user to create on day or future PL and PR only .

Many thanks,

SK Wong
Assistant Information Technology Manager
Harbour Plaza Hotel Management Limited
A Hutchison Whampoa and Cheung Kong (Holdings) Joint Venture

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0047500	SCMHost	BANYAN TREE VABBINFARU	TBR	HIGH	06/08/2015

Description Supplier Name in the PR is lost
Dear Support Team,

We are experiencing in some PRs, especially with a long list of items, the Supplier names is getting lost. Please find the attached screenshot for more details.

Please fix this asap.

Thanks
Jamal

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0047870	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	06/18/2015

Description Error encountered in Purchase Request detail page
When adding a new Purchase Request, "column 'Taxc' does not belong to the table" encountered in the detail page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0047927	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	06/22/2015

Description Issue in cktgridsettings
There was an issue in the cktgridsettings.
In most of the modules, when the user cannot view the details (the system hangs in View Order, view PR, view Deliver,) and even in Product select, we just need to delete the record of that user in cktgridsettings. After deleting the record, the user can now view the details or do the normal transactions.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0048057	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	06/25/2015

Description Interface with Kingdee
New Development on interface with Kingdee (Version EAS) accounting system.

Please find and see the specification as attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0048092	SCMHost	MBT SCM 5.2 QA	AU	NORMAL	06/25/2015

Description Order delivery Variance report - err
Error when trying to print - see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0048301	CPM	MORETON BAY TECHNOLOGY OVERSEAS	INV	HIGH	07/01/2015

Description Export Naming Rule for Product Template
Export Naming Rule for the Product Template as you import the products TO SCM/CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0048306	SCMHost	GRAND PARK CITY HALL	ES	NORMAL	07/01/2015

Description Credit notes

In Add Delivery, the Order already Created in SCM System Field and PO Number field is greyed off when we choose Return to Supplier or Credit Note .

Please allow us to key in. All Credit Notes should be tagged to an existing PO.

Please also confirm that we can see the PO number keyed in when we check the history of all Return to Supplier or Credit Note.

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0048482	SCMHost	TAFE SYDNEY INSTITUTE ULTIMO COLLEGE	ER	NORMAL	07/06/2015

Description Archive old scheduled courses and lessons

Logged on behalf of client:

The scheduled courses are growing in number of pages. Client will need a function in SCM to archive their old scheduled courses and lessons.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0048485		MBT INTERNAL USE	INV	NORMAL	07/06/2015

Description BUDGET - ERROR

Dear Team,

1. Planning.
2. Budget.
3. Add Budget.
4. Key-in all required data.
5. Click Detail.
6. Click "Add Accounts"
7. Please see attached error.

Regards,
Leandro

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0048550	CPM	MORETON BAY TECHNOLOGY OVERSEAS	ER	HIGH	07/07/2015

Description Item Taxcode from CPM to SCM

To make the CPM Item Taxcode properly adjust per site

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0048642	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	TBR	NORMAL	07/09/2015

Description Supplier number

Refer to RQ0039715.

1. As mentioned earlier, please do not close a request until we agree to close it.
 2. Please set the supplier numbers for Singapore sites to begin with the prefix "SG"
- For new suppliers created, please have the numbers beginning from SG000001
- Pls note

- a) Existing supplier number already created in SCM to remain.
- b) The numbering shall be in running sequence, irregardless of supplier name

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0048787	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ER	NORMAL	07/14/2015

Description Updating of Purchase Request Status

Deletion of uncommitted PO should automatically updates Purchase Request status. Also, re-generation of PO should be possible.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0048790	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	07/14/2015

Description Approval level incremented even the user did not approve the PR

Approval level incremented even the user did not approve the PR.

Steps:

Pre-conditions.

a. PR has been created and submitted.

1. Access Procurement>Purchase Request>Approve Purchase Request
2. Select PR then click the PR link. The PR header page displays.
3. Click detail icon to redirect to PR detail page.
4. Change or modify Unit Cost or Quantity then click SAve icon.
5. The PR approves even user did not approve the PR.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0049101	SCMHost	MBT SCM 5.2 QA	INP	NORMAL	07/22/2015

Description A- Updateable query error

when clicking export from inventory template; error is displayed

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0049104	SCMHost	MBT SCM 5.2 QA	INP	NORMAL	07/22/2015

Description B-View Cart Not showing selected items

Hello,

When adding recipe in inv template, select the items you want to add and view cart is not showing how many were selected. thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0049159	SCMHost	SHANGRI-LA HOTEL, SHENZHEN SLZ	TBR	NORMAL	07/23/2015

Description Direct Receiving by Item Detail

Dear Support,

Please modify the direct receiving by item detail report with detail item breakdown, please refer to Receipts detail report.

Regards,

Daniel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0049211	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	07/27/2015

Description PUR data checking

- 1)Checking in the version 3 why records would be duplicated
- 2) in version 5, records would be duplicated when there is cmd = DEL
need to fix this

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0049329	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	PUSER	NORMAL	07/29/2015

Description Hilton CPM SEA reports update
Apply latest report changes to Hilton CPM SEA and fix currency

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0049608	SCMHost	SHANGRI-LA HOTEL, SINGAPORE SLS	TBR	HIGH	08/05/2015

Description Audit Trial for PR Approval
Dear Rona,

Please include each approval record even if the PR was rejected and he PR was routed for re-approval. Every single approval should be recorded in audit trial and should not be overwritten by the latest approval record.

Please develop in SCM 5.1.9. Thanks.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0049636	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	HIGH	08/05/2015

Description System Parameter "recipecost"
Dear Rona,

Please create a new option for the system parameter "recipecost" to use site last purchase price for recipe costing.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0049639	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	08/05/2015

Description System Parameter - Archive PR
Dear Support,

Please create new parameter to automatically delete the unprocessed and submitted PR i. e Days To Delete Unprocessed PR and Days To Delete Submitted PR.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0049912	SCMHost	MBT SCM 5.2 QA	INP	NORMAL	08/13/2015

Description B- Budget Report - Not working
Report button not working, error appeared "prt".

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0049932	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	08/14/2015

Description Tools for Checking PUR data in SCM and CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0049944	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	08/14/2015
Description	General Import From Spreadsheet Test				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050039	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	08/18/2015
Description	Department filter in Purchase History Report				

Dear Sarah,

Please add the Department filter in the Report. Thanks.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050055	SCMHost	MILLENNIUM KUALA LUMPUR, GRAND	TBR	HIGH	08/19/2015
Description	Stock count with multiple approval issues				

Dear Support,

If the setting of the approval is set to hierarchical the system delete the 1st level approval ID.

Please find attached the problem.

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050125	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	08/20/2015
Description	Re-Apply Account Mapping Template				

Dear Rona,

Is it possible to enhance the re-apply to update the existing transactions like PR, PO and RCV which have not been output to AP?

Regards/Jessica Ngee

Hi Jessica,

After click on the "Re-Apply", the system will only update the GL code settings in the cost centre product table based on the Account Mapping Template but won't update the existing transactions like PR, PO and RCV.

Regards,

Rona Liu
SCM Support

Dear Rona,

Does the "Re-Apply" button apply to all the previous PR, PO and GRN raised prior to changes made to the Account Mapping Template . So that previously raised PR, PO and GRN will be updated with the new GL code.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0050172	SCMHost	MILLENNIUM KUALA LUMPUR, GRAND	ER	HIGH	08/24/2015

Description Add the option % Production Cost

Log by Richard:

Hotel required to have the functions just like EAM to allow the Production Cost to be calculated by % instead of total value.

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050222	SCMHost	MBT SCM 5.2 QA	Completed	HIGH	08/24/2015

Description B. Purchase Status in View History

Purchase Status on view history has blank data.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050225	SCMHost	SHANGRI-LA HOTEL, TANGSHAN SLTS	ES	HIGH	08/24/2015

Description PO Item serial not consist with Invitation to Quote

The item sequence is not same on the Invitation to Quote or after Quotation allocated in PR, this caused confusion when checking the quotation.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050247	SCMHost	Peter	Completed	NORMAL	08/25/2015

Description 3.1.23 - interface to oceanfax

Ensure interface successful deliver to OceanFax.

MBT propose the spec below.

When SCM is deployed at a remote location or in a hosted solution sending faxes to suppliers is an issue due to the potential cost of the phone call.

What they need is the ability to create a PO into PDF format and attach it to an email, the email domain name is static for example it could be @Faxserverdomain.com. Then the fax number from that particular supplier is placed as the leading part of the email address for example the fax number is 99588298 the email address with then be 99588298@Faxserverdomain.com

The fax service provider then reads the number from the first part of the email address and sends the fax to this number. The sent from Address also needs to be specific for example HKJC@HKJC.com but needs to be configurable.

The from email address would be from Site settings Page

The email address to send to would be made up from the fax number in supplier setup and a new field in site settings ca

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050253	SCMHost	Peter	INP	NORMAL	08/25/2015

Description Help functionality

Improve help function to allow for mult level directory/folder structure

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050258	SCMHost	THE CRANE RESORT & RESIDENCES	TBR	NORMAL	08/25/2015

Description Manufacturing control

see DFD for full details of development

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0050291	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	HIGH	08/25/2015

Description Audit Trial Report - Modified After Approved (Uncommit)
Dear Support,

Please include additional Record Type radio button for "Modified After Approved (Uncommit)".

This is to track changes make after approval of:

1. Stock Transfer - Transfer Approved
2. Receiving - Cost Approved
3. Stock Count - Approved

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050346	SCMHost	MBT SCM 5.2 QA	INP	NORMAL	08/26/2015

Description B - Blank Receiving Record Report for Archived Invoices
Blank Receiving Record report for Archived Invoices

See attached screenshot.

1. Access Receiving>>Delivery>>View Delivery>>View History.
2. Open any invoices by clicking the GRN Number.
3. Click Print.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050629	SCMHost	SHANGRI-LA HOTEL, SINGAPORE SLS	TBR	NORMAL	09/02/2015

Description Purchase Size
Dear Support,

If receiving via PO, the purchase size should follow the PO size and receiving staff should not be allowed to select other sizes from the drop down list.

By default follow PO size if received by PO.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050667	SCMHost	MBT SCM 5.2 QA	INP	NORMAL	09/03/2015

Description B - Selection of "Allocate By:" can't be saved
On the RCV detail page, choose "L" from the DDL of "Allocate By:" and then click the "Recalculate" button. After the page being posted back, the "Allocate By:" DDL will be changed back to "U".

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050671	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	09/03/2015

Description Amend Approved PR

Job Allocation Report

Hi Jessica,

In the current version of SCM, the approved PRs can not be changed by anyone. The feature you requested below should be an enhancement to uncommit approved PRs before the approved PRs being generated to POs. Please raise it as ER in our CRM so we can schedule it accordingly.

Regards,
Rona Liu
SCM Support

Dear Rona,

Please advise which user rights allow to changed approved PR.

Regards,
Jessica Ngee, Manager - Systems & Control

Dear Rona,

Please share with us how can we make changes to the approved PR.

Currently our process is we force the PR to be generated to PO [send the PO to our own office] then make changes to the PO via Uncommit Order function.

If we already knew that the approved PR was incorrect, then we should changed the PR. We cannot find any user rights which allow to make changes to approved PR.

Regards,
Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050699	SCMHost	INFORMATION MANAGEMENT SOLUTIONS S.A.L. (IMS)	ER	NORMAL	09/04/2015

Description Yield Management
Request for Yield Management functionality

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050798	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/08/2015

Description (A) Viewing CPM Products
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Catalogue / Product CPM. Product view screen will be displayed.
2. Select Filters and click apply filter. All corresponding Products will be displayed.
3. Select an Item to view.
4. Click Cancel or Save.

Expected result. System should allow to view Products and go back from its Product View screen .

Current result (issue). After viewing a product, when trying to click CANCEL/ SAVE button, screen does not go back to Product view screen.

Last tested. 04 Sept 2015

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050839	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/09/2015

Description (A) Adding New CPM Product

Job Allocation Report

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

- Steps to replicate. 1. Go to > Setup / Catalogue / Product CPM.
 2. Click the Add icon.
 3. Enter Name, Select a Class, Additional Details, CPM Description & Specifications.
 4. Select Department, Group, Type, Subtype (If Required) Size.
 5. Enter Purchase size and conversions.
 6. Select a default Tax code and click Activate.
 7. Brand, Vendor, Analysis Codes, Controls, Additional Details, Food & Beverage Details are optional. Enter if required.
 8. Enter Additional field. Additional Fields can be used in the naming conversion.
 9. Click Save.

Expected result. System should allow to Add New CPM Products.

Current result (issue). - CLASS,GRP, TYPE, SUB-TYPE,SIZE, ANAL CODE, SAVE. see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050843	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/09/2015

Description (A) Modifying CPM Products

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

- Steps to replicate. 1. Go to > Setup / Catalogue / Product CPM
 2. Click on any Product to modify.
 3. Modify Details for a Product (Note: Only Name. Additional Details, Specifications and Additional filed can be modified)
 4. Click Save.

Expected result. System should allow to modify and save a product.

Current result (issue). SAVE button not working.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050846	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/09/2015

Description (A) Discontinue a CPM Product

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

- Steps to replicate. 1. Go to > Setup / Catalogue / Product CPM
 2. Click on any Product to Discontinue.
 3. Tick the discontinue checkbox.

Expected result. System should allow to discontinue a CPM product.

Current result (issue). Able to tick Discontinue checkbox but unable to Save.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050847	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/09/2015

Description (A) Add a CPM product to LBO

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

- Steps to replicate. 1. Go to > Setup / Catalogue / Product CPM
 2. Click on a Product to add to LBO Filter.
 3. Click on Add to LBO.
 4. Search for LBO and Tick Check box.
 5. Then Click save on the LBO page.
 6. Click save on the Product page.

Expected result. System should allow to add a CPM product to LBO.

Current result (issue). - ADD TO LBO button not working.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0050848	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/09/2015

Description (B)CPM Product Report
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Catalogue / Product CPM
2. Click report icon.
3. Print report.

Expected result. System should allow to print a report with the correct data.

Current result (issue). Report screen shows nothing on the list.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050850	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/09/2015

Description (B) Viewing CPM Supplier
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Catalogue / Supplier CPM. Supplier view screen should be displayed.
2. Select a Supplier to view.

Expected result. System should allow to view Suppliers on a list.

Current result (issue). Unable to view any existing Suppliers in the system.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050882	SCMHost	SHANGRI-LA HOTEL, SHENYANG SLSH	TBR	NORMAL	09/10/2015

Description New report for Account mapping - Group/type without GL code
Dear Support,

Request from SLSH Chief Accountant.

Create new report to trace in each account mapping on which group/type without assign G/ L code.

Regards,
Ada Gao

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050891	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/10/2015

Description (A) Adding New CPM Supplier
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Catalogue / Supplier CPM
2. Click the Add icon.
3. Enter Supplier Code or leave blank for system generated code.
4. Enter Name, Select Supplier Language.
5. Select Category.
6. Enter Address details.
7. Tick the check box to activate supplier
8. Select a Currency & Send order by
9. Click Save.

Expected result. System should allow to Add a New CPM Supplier.

Current result (issue). - No ADD button.
- EXPORT NEW SUPPLIER button only shows pop-up window.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0050892	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/10/2015

Description (A) Modifying a CPM Supplier
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Catalogue / Supplier CPM
2. Click on any Supplier to modify.
3. Modify Details for a Supplier (Note: Vendor Code cannot be modified)
4. Click Save.

Expected result. System should allow to modify a Supplier's details.

Current result (issue). - Still no Supplier's data.
- Unable to create New Supplier

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050894	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/10/2015

Description (A) Suspend a CPM Supplier
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Catalogue / Supplier CPM
2. Click on any Supplier to Suspend.
3. Tick the Suspend checkbox and select a reason.
4. Click Save.

Expected result. System should allow to suspend a Supplier.

Current result (issue). - Still no Supplier's data. Unable to create New Supplier.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050896	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/10/2015

Description (B) CPM Supplier Report
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Catalogue / Supplier CPM
2. Click report icon.
3. Print report.

Expected result. System should print report with correct data.

Current result (issue). - Report screen shows error. See file C2.5 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050919	SCMHost	MBT SCM 5.1.0.0 PRODUCTION	INP	NORMAL	09/11/2015

Description Approval Matrix with Contract Quote is not applied in PR
Create a line in Approval Matrix for Contract Quote with a different number of approvals from Approval Matrix for same department where ' cONTRCAT Quote' split is not used
Mark Item in Quote as contract
Create PR for the item with contract quote and Submit
System will pick the "normal" Approval matrix not the one created for "Contract quote"

http://penta-server/Dorsett_SCM51/

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0050941	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/11/2015

Description (A) Rejecting CPM Product Request
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Catalogue / Product Request.
2. Select a submitted Product Request.
3. Click Reject.
4. Product Request status will change to Rejected.

Expected result. System should allow to reject a Product Request.

Current result (issue). - After clicking a submitted Product Request, error shows. See file C3.4 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050942	SCMHost	MBT CPM 5.3 QA	INV	NORMAL	09/11/2015

Description (B) Product Request Report
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Catalogue / Product Request.
2. Click report icon.
3. Print report.

Expected result. System should allow to print a report with the correct data.

Current result (issue). No Report button.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0050944	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/11/2015

Description (A) Supplier Request
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Catalogue / Supplier Request. Supplier Request view screen should be displayed.
2. Select Supplier Request to view.

Expected result. System should allow to view Supplier Requests.

Current result (issue). No Supplier Request for CPM on the Menu.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051051	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/15/2015

Description (B) CPM Department Report
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Department.
2. Click report icon.
3. Print report.

Expected result. System should allow to print report with correct data

Current result (issue). Report screen shows error. See file MF1.5 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0051055	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/15/2015

Description (B)CPM Group Report
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Group.
2. Click report icon.
3. Print report.

Expected result. System should allow to print report with correct data.

Current result (issue). Report screen shows error. See file MF2.5 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051092	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	09/16/2015

Description Add sum check to CPM export for Ariba
Ariba interface requires SUM check for data export

New file to be exported as part of the Ariba files package . File will be in CSV format and have the following fields

SYSCODE	TotalRecords	TotalUSD	TotalLocal	AC4
HiltonChina	2500	1250000	8900000000	2015-08
HiltonChina	4	200	1250	2015-07

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051106	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/16/2015

Description (A) Modify CPM Type
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Type.
2. Click on any Type to modify.
3. Modify Details for Type (Note Type code cannot be modified)
4. Click Save.

Expected result. System should allow to modify a Type.

Error shows whenever Naming Rules is changed and try to save. See file MF4.3.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051107	SCMHost	MBT CPM 5.3 QA	INV	NORMAL	09/16/2015

Description (B) CPM Type Report
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Type.
2. Click report icon.
3. Print report.

Expected result. System should allow to print a report with correct data

Current result (issue). Report screen shows error. See file MF4.5 error.png

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051109	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/16/2015

Description (C) Adding New CPM Sub-Type

Job Allocation Report

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

- Steps to replicate. 1. Go to > Setup / Master File / Sub Type.
 2. Click the Add icon.
 3. Enter Sub Type Code.
 4. Enter Sub Type Description.
 5. Select a Type to link the Sub Type to.
 6. Tick areas for Sub Type to be "Corporate Controlled".
 7. Enter Default Measuring Unit.
 8. Enter Product Prefix (If Required).
 9. Then Click Save.

Expected result. System should allow to add a New Sub Type.

Current result (issue). Default Measurement Unit dropdown list has no data to choose.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051110	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/16/2015

Description (B) Sub-Type Report

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

- Steps to replicate. 1. Go to > Setup / Master File / Sub Type.
 2. Click report icon.
 3. Print report.

Expected result. System should allow to print a report with correct data.

Current result (issue). No Report button.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051111	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/16/2015

Description (A) Viewing Supplier Type

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

- Steps to replicate. 1. Go to > Setup / Master File / Supplier Type. Supplier Type view screen will be displayed.
 2. Click on any Department to view details then click Save.

Expected result. System should allow to view a Supplier Type.

Current result (issue). No Supplier Type on the Menu.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051174	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/17/2015

Description (C) Viewing Measuring Unit

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

- Steps to replicate. 1. Go to > Setup / Master File / Measuring Unit. Measuring Unit view screen will be displayed.
 2. Click on any Department to view details then click Save.

Expected result. System should allow to view Measuring Unit.

Current result (issue). No Measuring Unit on the Menu.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0051178	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/17/2015

Description Modifying Measuring Unit
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Measuring Unit.
2. Click on any Measuring Unit to modify.
3. Modify Details for Measuring Unit (Note Measuring Unit code cannot be modified)
4. Click Save.

Expected result. System should allow to modify a Measuring Unit.

Current result (issue). No Measuring Unit on the Menu.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051193	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	09/18/2015

Description Error when trying to print report for Hilton Checkview CPM on HAPS server
Error encountered as per attached doc when no location is selected

Report: Purchases by Group -Summary

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051218	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/18/2015

Description (B)Measuring Unit Report
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Measuring Unit.
2. Click report icon.
3. Print report.

Expected result. System should allow to print a report with correct data.

Current result (issue). No Measuring Unit on the Menu.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051221	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/18/2015

Description (A) Viewing Supplier Category
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Supplier Category. Supplier Category view screen will be displayed.
2. Click on any Supplier Category to view details then click Save.

Expected result. System should allow to view a Supplier Category.

Current result (issue). No Supplier Category on the Menu.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051319	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/22/2015

Description (B) Size Report

Job Allocation Report

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Size.
2. Click report icon.
3. Print report.

Expected result. System should allow to print a report with correct data.

Current result (issue). Report screen shows error. See file MF9.5 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051322	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/22/2015

Description (A) Deleting CPM Location

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Location.
2. Select a Location to delete.
3. Click Delete. System Warning: Are you sure you wish to delete this item and related data?
4. Click OK. Note: If Location is being used, System will not allow to delete.

Expected result. System should allow to delete a Location.

Current result (issue). Error. See file MF10.4 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051323	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/22/2015

Description (B) Location Report

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Location.
2. Click report icon.
3. Print report.

Expected result. System should allow to print a report with correct data.

Current result (issue). Error. See file MF10.5 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051329	SCMHost	MBT CPM 5.3 QA	INV	NORMAL	09/22/2015

Description (A) Deleting a CPM Brand

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate 1. Go to > Setup / Master File / Brand.
2. Select a Brand to delete.
3. Click Delete. System Warning: Are you sure you wish to delete this item and related data?
4. Click OK. Note: If Brand is being used, System will not allow to delete.

Expected result. System should allow to delete a Brand.

Current result (issue). No Brand on the Menu.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051331	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/22/2015

Description (B) Operation Type Report

Job Allocation Report

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Operation Type.
2. Click report icon.
3. Print report.

Expected result. System should allow to print a report with correct data.

Current result (issue). Error. See file MF12.5 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051332	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/22/2015

Description (B)System Report

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / System.
2. Click report icon.
3. Print report.

Expected result. System should allow to print a report with correct data.

Current result (issue). Error. See file MF13.5 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051370	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/23/2015

Description (C)Viewing CPM Tender Pack

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Tender Pack. Tender Pack view screen will be displayed.
2. Click on any Tender Pack to view details then click Save .

Expected result. System should allow to view a Tender Pack.

Current result (issue). Error. See file MF14.1 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051372	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/23/2015

Description (C)Adding New CPM Tender Pack

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Tender Pack.
2. Click the Add icon.
3. Enter Tender Pack Code.
4. Enter Tender Pack Description.
5. Enter Approval Level.
6. Enter "Lead Time for expiry Quote Warning".
7. Then Click on Group and add required groups to Tender Pack .
8. Then Click on Supplier and add required suppliers to Tender Pack .
9. Click Save.

Expected result. System should allow to add a new Tender Pack .

Current result (issue). Error. See file MF14.1 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0051375	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/23/2015

Description (C) Modifying CPM Tender Pack
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Tender Pack.
2. Click on any Tender Pack to modify.
3. Modify details for Tender Pack (Note Tender Pack code cannot be modified)
4. Click Save.

Expected result. System should allow to modify a Tender Pack

Current result (issue). Error. See file MF14.1 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051377	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/23/2015

Description (C) Delete CPM Tender Pack
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Tender Pack.
2. Select a Tender Pack to delete.
3. Click Delete. System Warning: Are you sure you wish to delete this item and related data?
4. Click OK. Note: If Tender Pack is being used, System will not allow to delete.

Expected result. System should allow to delete a Tender Pack

Current result (issue). Error. See file MF14.1 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051379	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/23/2015

Description (B) Tender Pack Report
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master File / Tender Pack.
2. Click report icon.
3. Print report.

Expected result. System should allow to print a report with correct data

Current result (issue). Error. See file MF14.1 error.png

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051380	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/23/2015

Description (B) CPM Region Report
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master Code / Region / Region View Screen Appears.
2. Click the Report Icon and Print the report

Expected result. Report can be printed with correct data.

Current result (issue). Report screen shows error. See file MC1.5 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0051414	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/24/2015

Description (B)CPM Tax Code Report
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master Code / Tax Code / Tax Code View Screen Appears.
2. Click the Report Icon and Print the report

Expected result. Report can be printed with the correct data.

Current result (issue). Report screen shows error. See file MC1.5 error.png

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051415	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/24/2015

Description (B)CPM Currency Report
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Master Code / Currency / Currency View Screen Appears.
2. Click the Report Icon and Print the report

Expected result. Report can be printed with the correct data

Current result (issue). Report screen shows error. See file MC3.4 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051416	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/24/2015

Description (A)Adding New CPM Site
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Site Management / Site.
2. Click the Add icon.
3. Enter Site Code, Name, Short Code (If Required), Select LBO Filter..
4. Enter Region, Select a Brand.
5. Enter Address Information and Reporting levels Settings.
6. Click Save.

Expected result. System should allow to Add New Site

Current result (issue). No Add icon.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051417	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/24/2015

Description (A)Modifying CPM Site
CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Site Management / Site.
2. Click on the Site to modify.
3. Click on Item. Add or Delete an Item.
4. Click on Vendor. Add or Delete a Vendor.
5. Click on LBO. Add a LBO.
6. Click Save.

Expected result. System should allow to modify a Site.

Current result (issue). No Add icon.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0051418	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	09/24/2015

Description (B)CPM Site Report

CPM V5 Test Site. http://penta-server/HLTSEA_CPM_53/Public/Login#

Steps to replicate. 1. Go to > Setup / Site Management / Site.

2. Click report icon.

3. Print report.

Expected result. System should allow to print a report with correct data.

Current result (issue). Report screen shows error. See file SM1.3 error.png.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051601	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ER	NORMAL	10/01/2015

Description For each UDF control who can change the value in product master

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051604	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	EOH	NORMAL	10/01/2015

Description To add subtype as a filter .To add UDF fields (as filters) to the same pages

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051622	SCMHost	MBT SCM 5.2 QA	INP	NORMAL	10/01/2015

Description Budget errors

Please see attached budget issue:

- Expenditure budget approved but project still submitted
- cannot add project to Purchase Request
- cannot approve variations
- approval screen does not display Incomplete column

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051651	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	10/04/2015

Description user to appoint his/ her backup approver

Dear Support,

To allow department head user to appoint/ click the user ID of his/ her backup approver by themselves for the period and product department and for the monetary limit of the PR desired.

rgds/ yc

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051735	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	10/08/2015

Description (A) Profile CPM: page mode is wrong when showing detail

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0051747	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	10/08/2015
Description (A) LBO filter: checking access is wrong					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051890	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	EOH	NORMAL	10/13/2015

Description Budget 3.6.2.1 errors

From: Jesfer Malijan

Sent: Friday, 9 October 2015 4:50 PM

To: Daciana Felea

Subject: RE: 3.6.2.1 qa system for Budget

Hello Daciana,

Please see attached issues. Crucial problems are the following. Attached are the screenshots:

1. Approving a new and Existing Budget Error
2. Cannot Reject a Budget
3. Some Invalid columns and Conversion string errors

Thanks.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0051940	SCMHost	SOUTH BEACH HOTEL	ES	NORMAL	10/13/2015

Description Debit Note entry in CheckSCM

Dear Support,

I understand that the system has the following:

- 1) New Delivery (for items with qty)
- 2) Return to Supplier
- 3) Credit Note

May I know, how can I key in a debit note for price change for an item.

Look forward to receiving your advice.

Regards,

Chin Yang.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0052128	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	10/20/2015

Description Changes on SP of Tools_CopyLBOCD in CPMDDB

During the LBO merge process on the CPM, there is a new requirement on merge Mandatory items, vendors only from selected old LBO to new LBO.

So please add an option/parameter for this procedure, user can select merge all or merge mandatory only to new LBO

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0052169	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	10/20/2015

Description Accounts Payable Report

Dear Support,

Please include "Department" filter in Accounts Payable Report. This report is used to reconcile the AP Interface.

Regards/Jessica Ngee

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0052189	SCMHost	MBT SCM 5.2.1 QA		INP	HIGH	10/21/2015
Description	A - Product Catalogue - Export Template Error in Export Template in Product Catalogue					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0052392	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY		INV	NORMAL	10/27/2015
Description	Add integration Level 2 for PR , Stock Transf, Stock Req Request to have option for integration level 2 in PR, Stock Req , Stock transfer					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0052407	SCMHost	ECHO ENTERTAINMENT GROUP LIMITED		ER	NORMAL	10/27/2015
Description	Update cost centre listing for Menu Engineering Report need to have the "Re-direct To Cost Centre" field from Sales items included in the Cost Centre drop down list of the ME report.					

the Cost Centre drop down box only shows those cost centres that have POS registers setup...but there are a number cost centres that have been setup to redirect to. We need these cost centres to appear in the drop down list for selection in the Menu Engineering report parameters

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0052424	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY		INP	NORMAL	10/27/2015
Description	Split PR Dear Darry,					

As communicated. Split PR not working even if you already have the quotation.

Regards,
Leandro

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0052511	CPM	MBT INTERNAL USE		Completed	NORMAL	10/29/2015
Description	Ariba Change the order of fields in the SEA Product file so the field order is exactly the same as the Product file for Change the order of fields in the SEA Product file so the field order is exactly the same as the Product file for the other 2 CPMs.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0052570	CPM	MBT INTERNAL USE		INP	NORMAL	10/30/2015
Description	Ariba: Export PUR data changes					
	<ul style="list-style-type: none"> Select only records for the period of October, ie don't include any records for previous periods, except: For Hotels that weren't previously reporting (eg Conrad Hong Kong, HGI Lijiang, Hilton Haikou Meitan – and any others) – include data for all previous periods that haven't been sent before – and inform me which Hotels this exception applies to). 					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0052821	SCMHost	MBT INTERNAL USE		Completed	NORMAL	11/05/2015
Description	DDL for Additional Charge Type in Account is from wrong table cksAct					

Job Allocation Report

DDL for Additional Charge Type in Account is from wrong table cksAct.

Need to

- 1) change to datasource for the DDL
- 2) get rid of the cksAct table to avoid confuse

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0052869	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	EOH	NORMAL	11/06/2015

Description Budget testing 3.6.2. errors
See attached document on queries and errors

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0052872	SCMHost	MBT INTERNAL USE	INP	NORMAL	11/06/2015

Description Create a new user with user name already in SCM.
Create a new user with user name already in SCM, no warning message is shown at all, just like a new user is been created successfully.

But actually no new user is created and no update to the existing user with the same user name.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0052878	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	11/06/2015

Description Fix issues in PDS items in EQS
Fix issues in PDS items in EQS

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0052923	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	11/09/2015

Description Master File-Pattern CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0052924	SCMHost	MBT CPM 5.3 QA	INV	NORMAL	11/09/2015

Description (A) Group CPM- Change a Pattern to Corporate Control
Group CPM:

IF pattern of an existing Group to change from Not Corporate Control to Corporate Control.

ALL types under this Group have to set as Corporate Control as well.

Currently not.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0052962	SCMHost	IT & BEYOND SAL - HQ	INP	NORMAL	11/09/2015

Description Transfer Mark Up
Hello Support,

Can you send us please a document about the Transfer Mark up , how it's configured and how it works.

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0052964	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ES	NORMAL	11/10/2015

Description	Dorsett Hong Kong- Approve PR between different SCM systems
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Request from Dorsett Hong Kong to have PR in SCM system approved by Head Office . For example a PR above a certain amount in Dorsett KL is sent for approval to Dorsett Hong Kong

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0053019	SCMHost	SHANGRI-LA HOTEL, SHENYANG SLSH	ES	NORMAL	11/11/2015

Description NSR□□□□

NSR

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0053295	SCMHost	MBT SCM 5.2.1 QA	CPC	NORMAL	11/18/2015

Description	C - Gross Invoice Total and GST issue
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If an item on the detail page deleted, amount in Gross invoice Total and total Calc. Tax was not refreshed. Please see attached for reference

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0053546	SCMHost	MANDARIN ORIENTAL HOTEL GUANGZHOU	ER	NORMAL	11/25/2015

Description	Recipe approval procedure
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we would like to have recipe is able to go through a approval procedure, like purchasing request.

we want a recipe is able to composed by a chef, then submitted to next higher level, cost controller, then Financial controller. Once it got approved of each level, that we can call it's a operational recipe. thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0053586	SCMHost	MBT INTERNAL USE	INP	NORMAL	11/26/2015

Description	Changes on Additional Charge Type
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ERs on Additional Charge Type

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0053587	SCMHost	MBT INTERNAL USE	INP	NORMAL	11/26/2015

Description	Add measurement to Product and measurement unit to be synced
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Add measurement to Product and measurement unit to be synced

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0053654	CPM	MBT INTERNAL USE	Completed	NORMAL	11/27/2015

Description	Purchasing Data for Hilton China. Some sites' files with no systemcode
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0053657	CPM	MBT INTERNAL USE	Completed	NORMAL	11/27/2015
Description	Ariba: Export Purchasing Data				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0053681	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	HIGH	11/27/2015
Description	User Session Time Out				
Dear Jessica,					

I checked with our development team and found that the previous setting for " User Session Time Out" in the SCM's web.config file couldn't control it in the new version 5.x as the version 5.x is a web application designed by ASP.NET MVC. We need to change SCM's codes in v5.x to handle the user session time out as per the setting from web.config file.

Can you please raise this issue in CRM so we can schedule it to be done in the next patch for 5.1.10?

Regards,

Rona Liu
SCM Support

Dear Rona,

Please check SCM Web Config if the session time out is set to 15 minutes.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0053688	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	11/27/2015
Description	Product and Supplier Request Archive Parameter				
Dear Rona,					

Please advise if SCM having the same parameter in CPM where the product and supplier archive is done automatically.

We notice currently the requests in SLPD SCM are piling up since 2012 CPM Project. We need to clean up the records , maybe only keep last 3 months records.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0053756	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	11/30/2015
Description	Supplier License and Certificate				
Dear Support,					

Currently only have license start and end date, there is no status whether the license is valid or expired. Please develop the license status and add below report filter:

ACTIVE
EXPIRED
ALL

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0053904	SCMHost	TAFE SYDNEY INSTITUTE ULTIMO COLLEGE	INP	HIGH	12/03/2015

Description Text box required for recipe
Need to have available a free text box, to be able to enter equipment and any special instructions

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0053966	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	HIGH	12/04/2015

Description Automate LP Product Code
Dear Rona,

As discussed, please schedule for development to allow product code automation at sub-type level.

Also, please discussed with MBT CPM development team, if we can encode the LP product prefix in CPM, then sync down to SCM.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054077	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	12/08/2015

Description Re-print Inventory Variance Report
Dear Support,

Please stamp the re-print count on the report. For e.g if the report is printed for second time, stamp "Print 2", if third time then "Print 3", etc.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054084	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	12/09/2015

Description Generate PO, consolidate by approval matrix and approve to level
Generate PO, consolidate by approval matrix and approve to level see DFD

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054086	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Administration/Alert Message CPM
Administration/Alert Message CPM

--Copy from CPM5.3 to 5.2.3

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054089	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Administration/Display System Parameters CPM
Administration/Display System Parameters CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054092	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Administration/Financial Period CPM
Administration/Financial Period CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0054093	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Administration/Profile CPM
Administration/Profile CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054094	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Master Codes/Region CPM
Master Codes/Region CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054095	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Master File/Group CPM
Master File/Group CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054096	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Master File/Size
Master File/Size

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054097	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Master File/Subtype CPM
Master File/Subtype CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054098	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Master File/Type CPM
Master File/Type CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054099	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Administration/Watch Dog Setup CPM
Administration/Watch Dog Setup CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054100	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Site Management/Product Worksheet CPM
Site Management/Product Worksheet CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0054101	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Cataglogue/Supplier CPM
Cataglogue/Supplier CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054102	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Cataglogue/Supplier Request_CPM
Cataglogue/Supplier Request_CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054103	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Master Codes/Currency CPM
Master Codes/Currency CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054104	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Master File/Supplier Codes CPM
Master File/Supplier Codes CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054105	SCMHost	MBT SCM & CPM COMBINED	ES	NORMAL	12/09/2015

Description Site Management/Bar Code CPM
Site Management/Bar Code CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054106	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Administration/Add mail icon for watchdog and alert
Administration/Add mail icon for watchdog and alert

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054107	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Master File/Department CPM
Master File/Department CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054108	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Master File/Measuring Unit
Master File/Measuring Unit

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0054109	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Master File/Tender Pack CPM
Master File/Tender Pack CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054110	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Tender Control Period
Tender Control Period

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054111	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Tender Request/ Review and Quote
Tender Request/ Review and Quote

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054112	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Service/Check RL matrix for CPM
Service/Check RL matrix for CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054113	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Service/General Routine to export data to excel for report
Service/General Routine to export data to excel for report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054114	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/09/2015

Description Supplier Performance
Supplier Performance

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054115	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Master Codes/Tax Code CPM
Master Codes/Tax Code CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054116	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Master File/Brand CPM
Master File/Brand CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0054117	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Master File/Location
Master File/Location

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054118	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Master File/Operation Type
Master File/Operation Type

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054119	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Site Management/LBO Filter
Site Management/LBO Filter

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054120	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Administration/Add email merge in watchdog
Administration/Add email merge in watchdog

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054121	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Cataglogue/Product CPM
Cataglogue/Product CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054122	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Cataglogue/Product Request CPM
Cataglogue/Product Request CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054123	SCMHost	MBT SCM & CPM COMBINED	INP	NORMAL	12/09/2015

Description Master Codes/Currency CPM
Master Codes/Currency CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054124	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Master File/System CPM
Master File/System CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0054125	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Service/Report Service CPM
Service/Report Service CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054126	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Site Management/General Import Process CPM
Site Management/General Import Process CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054127	SCMHost	MBT SCM & CPM COMBINED	AU	NORMAL	12/09/2015

Description Site Management/Import Product and Request CPM
Site Management/Import Product and Request CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054128	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Site Management/Import Supplier and Request CPM
Site Management/Import Supplier and Request CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054129	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Site Management/Site CPM
Site Management/Site CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054130	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015

Description Site Management/Review LBO/ Filter code template match
Site Management/Review LBO/ Filter code template match

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054131	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/09/2015

Description Plan/Budget
Plan/Budget

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054132	SCMHost	MBT SCM & CPM COMBINED	EOH	NORMAL	12/09/2015

Description Plan/GL Code
Plan/GL Code

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0054136	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	12/09/2015
Description	Ephost and related procedures				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054406	SCMHost	SHANGRI-LA HOTEL, BENGALURU SLBL	ES	HIGH	12/16/2015
Description	Expiry Date				

Dear Support,

Please find below the objective of this requirement:

Purpose: System to guide the Receiver to ensure that they feed the expiry date for all pre-designed product codes, so that they do not miss on this process.

Stores while issuing to know what are the items which are in stock with shorter expiry date. This will avoid expired stocks in Stores and deep freezers

Expectation: Product master to have a trigger to denote whether this item needs to be monitored for Expiry date.
Based on this Product catalogue, system will prompt Receiving to input the expiry date while making GRN
Stores while issuing system should prompt them to issue the stocks which are going to expire first.

A report is required with Expiry dates.

In case any further details are required, please let me know.

Regards,

Selvam Krishnan, Purchase Manager
Shangri-La Hotel, Bengaluru

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054436	SCMHost	MORETON BAY BEIJING HQ	INV	NORMAL	12/17/2015
Description	Hilton-Can not generate items caused by already exist in CPM				

Hello Support,

during China office project handover meeting there is a question for below hotel and project

Project Name: DT BEIJING UPGRADE UPGRADE EAM TO SCM 2OF2
Project Number: 686740
Client Number: CN001706
Client Name: DOUBLETREE BY HILTON BEIJING

During the system migration from EAM to SCM ,
there are more than 20,000 products in their EAM system,
that make them very inconvenience, because there are most of these items they will not use anymore.
So hotel decide to cut/reduce these items when do the migration from EAM to SCM.

The problem is

For example :

When hotel request 10 items , if there are 2 items in the previous EAM, then CPM will not generate it again .

Support have to find which file and do it manually

If any question , please contact Emy.Ji@mbtcheck.com and Darren.Liu@mbtcheck.com or get more details in China support meeting .

Thank you !

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date	
RQ0054456	SCMHost	PUDONG SHANGRI-LA, EAST SHANGHAI	SLPU	TBR	HIGH	12/17/2015

Description ADMIN Profile
Dear Support,

We need the function of "Only the host IT Manager can assign the admin rights to hotel ITM" , now hotel ITM can do it , it is not reasonable

As such "Only the HOST IT Manager can change the password for Admin" .

On behalf of Hotel/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0054480	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	ES	HIGH	12/18/2015

Description Tender Template
Dear Support,

Please change the tender email template per site. Currently the tender email template issued by SLFT was for both SLFT and SLZ . However, tender issued by SLHN should only for SLHN, but now SLHN email temaplte mentioned it was for SLFT and SLZ which is wrong .

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0055039	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	HIGH	01/06/2016

Description Add Inventory Template
Dear Support,

Require additional user rights to control "Add Inventory Template" from Product Catalogue level. If "Read" access rights is given, user is not able to add the product to Inventory Template .

This is to facilitate the LP product creatio where is done at Host level and individual hotel to add to their own Inventory Template .

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0055138	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	ES	HIGH	01/08/2016

Description PR - not able to see interactive order information
At the Product Information tab, how to have interactive link to the past POs?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0055187	SCMHost	BEACHCOMBER HOTEL S.A.	TBR	HIGH	01/11/2016

Description SCM 5.1.8 - BCH_TEST ENVIRONMENT - TRANSLATOR NOT WORKING
Dear Support Team,

Beachcomber Group is having a problem where the Translator is not working .

Please find attached the screenshot.

Thank you for your usual help and support.

Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0055202	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	HIGH	01/12/2016

Description Quote that generate from tender Request have errors
Dear Dominic,

When trying to create a new tender quote from the tender request.

The system hanging and please find the errors message.

The issues happened on my laptop and appreciate you can fix these errors.

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0055280	SCMHost	BANYAN TREE PHUKET	TBR	NORMAL	01/13/2016

Description AP skip issue

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0055359	SCMHost	THE CRANE RESORT & RESIDENCES	ES	NORMAL	01/15/2016

Description Split purchase requests tracking

A PR that has been generated from a split PR should have a link to the original purchase request on the "view purchase request " screen so that the requester can track the items requested easily from that one screen.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0055394	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ER	NORMAL	01/18/2016

Description Transaltion for Type Description

As per the request from SLIM, SCM needs to show Chinese description for types in Chinese hubs. So CPM should allow to add foreign descriptions for types and they can be synced down into SCM.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0055529	SCMHost	THE CRANE RESORT & RESIDENCES	INP	NORMAL	01/21/2016

Description Remarks section in PR

can the remarks section in the PR characters be increased to accomadate statements like the attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0055629	SCMHost	HAINAN JUNHUA HAIYI HOTEL □□□□□□□□□□	ER	HIGH	01/22/2016

Description □□□□□□□□□□□□

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0055812	SCMHost	HILTON GARDEN INN - TRIVANDRUM	ES	HIGH	01/28/2016

Description Enhancement Invoice Summary report

please add PO number details in Invoice Summary report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056115	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	02/04/2016

Description B-Got an error when rejecting delivery

Pre-conditions:

a. Delivery has been created with 'Unprocessed' status.

STEPS:

1. Tick Reject All checkbox
2. Select REason Code
3. Click SAve icon.

An error encountered after pressing Save icon.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056117	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	02/04/2016

Description B - Scan for Transfer - Inaccurate display of result

TEST ENVIRONMENT: http://mbm-qa/SCM_QA_V52 ver:5.2.3.202

Inventory – Stock Transfer - Scan for Transfer

System prompts for 3 unapproved transfers, but displays only one result. Pls see attached file.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056118	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	02/04/2016

Description A-Got an error when clicking Delete icon in delivery header page

Cannot delete "Unprocessed" delivery due to error encountered upon pressing the Delete icon in header page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056135	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	02/05/2016

Description Bug: Product: product translation is saved after naming rule is applied

The correct order should be:

1) Save product translation into database

2) apply naming rules

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056189	CRM	MBT NEW CRM	Completed	NORMAL	02/08/2016

Description Cannot exit project under Client

See attached screen shot for replicating issue

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0056192	CRM	MBT NEW CRM	Completer	NORMAL	02/08/2016

Description Blank Page return when Cancel from a project
See attached screen shot for replication

Project Management – Calendar
Select a Project
Click 'Cancel'
Message pop-up
Click Yes
CRM will return blank page
Have to quit and log in back again

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056195	CRM	MBT NEW CRM	Completer	NORMAL	02/08/2016

Description Cannot save link project
Few issues with multi stage project

When creating a new project using Save As system will default again to Order stage
Cannot search what project to link to
Cannot Save new project, system displays the rotating wating sign as per attached screen shots

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056196	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	02/09/2016

Description Material Requirement > Generate PR error
When generating PR from material requirement in lesson planning get error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056197	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	02/09/2016

Description PR generated from material requirement del date null
Required Delivery Date shows null in PR details generated from LP

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056198	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	02/09/2016

Description Material Requirement Print err
Print Material Requirement report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056199	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	02/09/2016

Description Weekly Commodity List Print err
Error when trying to print weekly commodity list

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056200	CRM	MBT NEW CRM	Completer	NORMAL	02/09/2016

Description Cant add order

When I add a new job and save and then go back into the job to add the order I can add details check job 002456 PLAZA PREMIUM LOUNGE 1 OF 1 product list is greyed out.

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0056201	SCMHost	MBT SCM 5.2.3 QA		INP	NORMAL	02/09/2016
Description	Print Trolley List err					
Cannot print trolley list as:						
1. there are no parameters to select						
2. error when click OK with no parameters						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0056202	CRM	MBT NEW CRM		Completed	NORMAL	02/09/2016
Description	Can only save a job cant exit					
When editing a job or just viewing if you exit you receive an error and if you choses yes then you get a blank screen or else you have to save						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0056203	CRM	MBT NEW CRM		Completed	NORMAL	02/09/2016
Description	American date format for project dates					
The displayed date format in Scheduled Project detail page (start, end, Go Live, etc) is in American format (mm/dd/yyyy). It needs to be dd/mm/yyyy.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0056204	CRM	MBT NEW CRM		Completed	NORMAL	02/09/2016
Description	Schedule projects listing					
In the new website Schedule projects listing shows the job but when you open the job it shows the old CRM screen it needs to show the new screen						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0056205	SCMHost	MBT SCM 5.2.3 QA		INP	NORMAL	02/09/2016
Description	Budget Issues found in v5.2.1					
1. 'reject to' have no dropdownlist, can not select in approve budget						
3. When I submit a Operating budget with leave cost center null, It disappear.						
But I can see it in Budget checker in the new PR. I don't why because I haven't approved the budget.						
4. I add a NIP PR, I can select a project code. But I submit this PR, the project code jump to null, can't select.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0056208	SCMHost	THE CRANE RESORT & RESIDENCES		ES	NORMAL	02/09/2016
Description	manufacturing status					
Please see the attached for restructuring of the manufacturing modukle that would work better for us.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0056211	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	02/09/2016

Description QA: Setup/User if CPM only

IF use as CPM only, there is no site/cost centre setting at all. But creating user, default Site and cost centre are mandatory.

Solution options:

1. change ccsswebform to hide the 2 fields
select * from ccsswebform
where mod='USR2_1_MVC'
and heading in ('site','cost centre')
and fldnm in ('dfsite','dfinum')

2. setup dump site and cost centre for it.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056212	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	02/09/2016

Description Inventory template recipe status

Defaultinvtmpstatusrcp is set to 3 in csscontrol

1. Add a new recipe to a template
2. Change the status to Active (0)
3. Click Save
4. Go back into display recipe in template
5. Status is changed back to discontinued (3)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056214	CRM	MBT NEW CRM	Completed	NORMAL	02/09/2016

Description Information duplicated in calendar

Please refer to attached screen shot

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056221	CRM	MBT NEW CRM	Completed	NORMAL	02/09/2016

Description Client Maintenance Screen

Under Client Maintenance Screen there is "Type" not sure if this is supposed to be there or not but it looks out of place (see attached)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056222	CRM	MBT NEW CRM	Completed	NORMAL	02/09/2016

Description Home Page

Log in to CRM

Quit

Log in again - The User ID and password appears twice (See attached)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056263	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ER	NORMAL	02/11/2016

Description SCM License Enhancement

Allow add trial site and expire in n days.

Allow control SCM modules by site.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0056281	CPM	MBT CPM 5.3 QA	INV	NORMAL	02/11/2016

Description (Will inform to re-test) -CPM Quotes

1. Created a Tender Pack in CPM.
2. Log out of CPM and log back in.
3. Try to create a Quote in CPM get the attached error .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056287	SCMHost	MBT CPM 5.3 QA	INV	NORMAL	02/11/2016

Description (b) Subtype Name not saving
When creating a Subtype the Name not saving see attached.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056289	SCMHost	MBT CPM 5.3 QA	INV	NORMAL	02/11/2016

Description (b)--Subtype not appearing in Item creation
Create a Subtype and link it to a type. When creating an Item the subtype is not displayed when the type is selected.
(See Attached)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056291	CRM	MBT NEW CRM	Completed	NORMAL	02/12/2016

Description Project date fields swapped
In new Project Detail page, it seems that:
Completed Days is showing Man Days THIS Project
Outstanding Days is showing Days completed re PAST Projects
Past Days is showing Outstanding Days to Complete
Screen shots for same project (685593) attached.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056292	CRM	MBT NEW CRM	Completed	NORMAL	02/12/2016

Description Message box question error
Question in Dialogue box for Cancel Process should say:
Are you sure you want to cancel this process?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056316	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	02/12/2016

Description A-Issue on Bid Quote Expiry Date
NIP quote still allocated into PR even the BID expiry date entered was earlier than PR delivery date .
(see attached screenshots)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056320	CPM	MBT CPM 5.3 QA	INP	NORMAL	02/12/2016

Description Product CPM > Export Template
1. Product CPM > Export Template - Get an error when trying to export (see attached)
2. Product CPM > Export Template - Nothing Happens when trying to save

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0056321	CPM	MBT CPM 5.3 QA	INP	NORMAL	02/12/2016

Description (r)Product CPM > Report

Product CPM > Report - There is a report icon on the page "Product CPM" when you click on it there is no report. (see attached)
If there is no report for Product CPM then the icon should not be there.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056322	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	02/12/2016

Description Supplier CPM

No Add icon in Supplier CPM page. (see attached)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056323	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	02/12/2016

Description (r) Supplier CPM > Report

Supplier CPM > Report - There is a report icon on the page "Supplier CPM" when you click on it there is no report. (see attached)
If there is no report for Supplier CPM then the icon should not be there.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056325	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	02/12/2016

Description (b) Opening existing CPM Supplier

When trying to open an existing CPM Supplier get the attached error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056327	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	02/12/2016

Description Pattern CPM

Pattern CPM > Get the attached error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056375	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	02/15/2016

Description Region CPM

Create a new Region and then save. The system does not save the new region.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056384	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	02/15/2016

Description Setup > Site Management > LBO Filter > Select Site > Click Products > Click Add LBO Product > get the attached error

Setup > Site Management > LBO Filter > Select Site > Click Products > Click Add LBO Product > get the attached error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056385	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	02/15/2016

Description LBO Filter > Add Supplier

Setup > Site Management > LBO Filter > Select Site > Click Supplier > Click Add LBO Supplier > get the attached error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0056386	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	02/15/2016

Description LBO Filter > Add Site

Setup > Site Management > LBO Filter > Select Site > Click Site > Click Add LBO Site > get the attached error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056387	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	02/15/2016

Description (b) LBO Filter > Add User

Setup > Site Management > LBO Filter > Select Site > Click User > Click Add LBO User > get the attached error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056388	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	02/15/2016

Description Product Worksheet CPM

Setup > Site Management > Product Worksheet CPM > Get the attached error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056503	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	02/18/2016

Description Hilton SEA CPM Dashboard errors

Please refer to attached screen shot for errors

Other reports to be checked as well and unit testing attached in CRM with sample result

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056506	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	HIGH	02/18/2016

Description Errors in View Delivery

Dear Marvin,

Attached the errors during view delivery in SCM

Server Error in '/SCM522' Application.

Input string was not in a correct format.

Description: An unhandled exception occurred during the execution of the current web request. Please review the stack trace for more information about the error and where it originated in the code.

Exception Details: System.FormatException: Input string was not in a correct format.

Source Error:

An unhandled exception was generated during the execution of the current web request . Information regarding the origin and location of the exception can be identified using the exception stack trace below.

Stack Trace:

[FormatException: Input string was not in a correct format.]

System.Number.StringToNumber(String str, NumberStyles options, NumberBuffer& number, NumberFormatInfo info, Boolean parseDecimal) +230

System.Number.ParseInt32(String s, NumberStyles style, NumberFormatInfo info) + 119

System

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0056530	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	02/18/2016

Description PR from scan for transfer - no date

1. Create PR from scan for transfer
2. View PR detail and Date Required is null

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056539	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	02/18/2016

Description Errors View Receiving Status

Dear MARVIN,

Upon click on the View Receiving Status the system straight away prompt the errors code .

Appreciate you assist to fix those errors

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056568	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	02/18/2016

Description CPM Users

Hi,

Cannot find users in CPM.

Its not under Setup > Administration or in CPM Profile

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056572	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	02/19/2016

Description Utility to extract raw receiving transactions from DB DW

This utility can be used to extract raw receiving data which can be used to compare against price variance report to validate data

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056608	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	02/20/2016

Description Adding Product to LBO

After creating a new product click on the LBO Filter to add product to a LBO filter. No LBO filters are found.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056618	SCMHost	MBT SCM & CPM COMBINED	INV	NORMAL	02/22/2016

Description CPM available Language (csslang)

Job Allocation Report

For Combined version

CPM available Language (csslang) currently is from SCMDB and shared with SCM.

change:

1) For CPM: csslang define in CPMDB.

2) related modules need to change as well

- a) product translation
- b) supplier translation
- c) Product Request translation
- d) System.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056654	SCMHost	MBT CPM 5.3 QA	INV	NORMAL	02/23/2016
Description Supplier Request CPM Supplier Request CPM get an error					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056657	SCMHost	MBT CPM 5.3 QA	INPU	NORMAL	02/23/2016
Description Reports Service > Product Catalog Reports Service > Product Catalogue > Get Error					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056668	CRM	MBT NEW CRM	Completed	NORMAL	02/23/2016
Description New CRM Upload facility File upload facility in the new crm is no where to find. Please advise where we can upload documents such as sign off doc etc..					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056683	SCMHost	MBT INTERNAL USE	ES	NORMAL	02/23/2016
Description Flat Cost amount in Recipe was not added on Transfer Recipe Unit Cost Value Flat Production Cost per serve was added in Cost/Serve total but if you transfer the said Recipe, the Flat Cost was not included on the Unit Cost amount. (See attached file)					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056687	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	02/23/2016
Description Error in approving Partial Delivery Got an error when approving Partial Delivery.					

Steps to replicate:

1. Create an Order with multiple product lines. Approve Order.
2. In Delivery, Enter Order number under Select Method of Data Entry.
3. Click Save to redirect to delivery header page.
4. In header page, enter valid entries on fields then click Save.
5. Zero out the first product item then click Approve icon,
6. In Approval window page. Tick Partial checkbox then tick Quantity and Cost approve checkbox.
7. An error displayed.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0056688	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	02/23/2016

Description CP Product request from SCM to CPM
Dear Support,

Change Deaprtment/Group/Type/Sub-Type to drop down list in Product request, instead user can free type on it.

Regards,
Ken - SLIMGPD

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056696	SCMHost	SHANGRI-LA HOTEL, DOHA	ER	NORMAL	02/24/2016

Description Tracking Expiry Date Report
Dear Team,

Please check the above captioned report. We are not able to generate the report:-

1. When we are selecting the Food Store, its blank.
2. There is no option to get this report by delivery date.
3. Is there any option to get the Expiry tracking report for the items lying in the Store Inventory??

Please check the report and let us know urgently.

Thanks

Peeyush Saxena

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056762	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	ES	NORMAL	02/25/2016

Description Tender Template
Hi,

I have tried sending one tender to myself and noticed that some adjustment needs to be done for the standard ltr send out to tenderers and also the excel template needs some adjustment. Kindly advise soonest, as we are rolling out our tender soon. Attached please find the file for your perusal.

Thanks
Vivien

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056803	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	02/25/2016

Description Purchase History by Product
Dear Rona,

As discussed please convert the attached Invoices record to report.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056807	SCMHost	MBT CPM 5.3 QA	INV	NORMAL	02/25/2016

Description New Item Worksheet
When generating new item worksheet get the attached message

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0056808	SCMHost	MBT CPM 5.3 QA	INP	NORMAL	02/25/2016

Description Generate Select Item Worksheet
Generate Select Item Worksheet get the attached message

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056835	CRM	MBT NEW CRM	Completed	NORMAL	02/26/2016

Description "No record Found" when deleting the name of the Consultant
"No Record Found" Appeared when I try to delete and saved the existing Consultant name in the Consultant Tab.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056865	CRM	MBT NEW CRM	Completed	NORMAL	02/29/2016

Description Number of characters insufficient in Note for project
See attached doc

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056866	CRM	MBT NEW CRM	Completed	NORMAL	02/29/2016

Description Information not saved in Note re Project Type
I entered information in field "Note re Project Type" , saved , come back field is blank

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056867	CRM	MBT NEW CRM	Completed	NORMAL	02/29/2016

Description Project information duplicated
See attached doc

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056898	CRM	MBT NEW CRM	Completed	NORMAL	02/29/2016

Description Information cannot be saved in project created in old CRM
For existing project information updated is not saved. Refer to attached document

I also changed total number of days for project from 22 to 19 click SAVE , go back and is back to 22

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0056899	CRM	MBT NEW CRM	Completed	NORMAL	02/29/2016

Description Project Start date not carried over to Consultant tab page
Please see attached doc

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0057074	SCMHost	TAFE SYDNEY INSTITUTE ULTIMO COLLEGE	INP	HIGH	03/03/2016

Description Weekly Session report

Job Allocation Report

In Himac we use to get a report of all the classes before we closed off so that we can check we have the trolley sheets are correct for each class schedule - we really need this report as it is a step that is missing. Ryde will be expecting this report as well.

For example we have 3 Public holidays on a Monday this semester so all the Monday classes require modification to lessons normally planned we need to check this has been changed before closing off .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0057124	SCMHost	SHANGRI-LA HOTEL, NANJING SLNJ	ER	NORMAL	03/04/2016

Description

Receipts Summary By Cost Centre Receipts by Cost Centre

SCM

5555

1. ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐
2. ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☒ NSR ☐ Food & Beverage ☐ General ☐ ☐
3. ☐ ☐ ☐ ☐ ☐ Cost Centre ☐ ☐ ☐ ☐ ☐ ☐

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0057167	CRM	MBT NEW CRM	Completed	NORMAL	03/07/2016

Description	Order status different in New CRM
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The value of the Order Status field is different - for the same project - between the old CRM and the new CRM. Screen shots for Project 686890 attached.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0057352	SCMHost	MBT SCM 5.1.0.0 PRODUCTION	INP	NORMAL	03/11/2016

Description	0 Quantity
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0 Qty when adding of product

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0057365	SCMHost	MBT SCM 5.2.3 QA	Completed	NORMAL	03/11/2016

Description	Export and Import of Quote
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Export an unprocessed quote. Edit quantity on the exported file (from non-zero to zero). In same unprocessed quote, attach the edited exported file on the 'Update from file' field, located in Quote header page then click update. Verify quantity in detail page. Value in quantity column still display the original value and not the value from the updated file. See attachment

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0057367	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	03/11/2016

Description	C - Quote - Supplier validation
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Provide validation on Supplier indicated in quote vs. Supplier in the file being attached in 'Update from file' field. There should be a warning message if supplier is different with that attached file against supplier in the quote .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0057405	CRM	MBT NEW CRM	Completed	NORMAL	03/14/2016

Description	Sign OFF field is disabled
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Please let me know how to enable sign off

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0057607	SCMHost	GRACE HOTEL, THE	ER	HIGH	03/18/2016

Description CONSUMPTION PURCHASE GRAPHICS

Dear Support,

We used to have graphics report from old version CHECKEAM as per attached samples , could you please advise if there are such facilities provided on SCM, if yes could you please guide us how to produce that. Thank you for your help.

Regards,

Hendra Slamet

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0057689	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ES	NORMAL	03/21/2016

Description Size Helper Wizard
New feature to help set up sizes in SCM.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0057807	SCMHost	CAPELLA SINGAPORE	ER	HIGH	03/24/2016

Description DISCOUNT COLUMN
DEAR SUPPORT,

PLEASE ADD DISCOUNT COLUMN AT APPROVED PR AS PER EMAIL. WE ARE UNABLE TO INPUT DISCOUNT AFTER APPROVED BY DEPARTMENT.

REFER EMAIL.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0057952	SCMHost	SHANGRI-LA HOTEL, DOHA	TBR	NORMAL	03/29/2016

Description Additional Filter for Stock Transfer Audit Trail
To add in the "Filter Option" for "User ID"

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0057991	SCMHost	SHANGRI-LA HOTEL, BENGALURU SLBL	ES	NORMAL	03/30/2016

Description Receipts History by Product
Dear Support,

Please add "Product Code" and "Product Description" filter to the Report.

on behalf of SLBL Slevam

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058005	SCMHost	SHANGRI-LA HOTEL, HARBIN SHAR	TBR	HIGH	03/30/2016

Description print icon in PR detail page

Job Allocation Report

PR detail page to enable to print the invitation to quote report directly.

rgds/ slim yc

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058194	SCMHost	TAFE SYDNEY INSTITUTE ULTIMO COLLEGE	ER	NORMAL	04/05/2016

Description Needs a search facility for recipe cost detail
need like a CTRL +F search or a box so you can search for a recipe code as have to scroll the one I'm looking for

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058247	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	TBR	NORMAL	04/06/2016

Description Make product name unique within same language
Make product name unique within same language

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058249	SCMHost	SSP HQ	INP	NORMAL	04/06/2016

Description select All flag
want to have two select all flags where we currently have one

select all on current page
select all (all pages)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058251	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	TBR	NORMAL	04/06/2016

Description ALLOCATION OF QUOTE
- use last purchase vendor in case of same pricing.
- Reason: Now it is using the first updated purchase quotation as a default vendor.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058254	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	TBR	NORMAL	04/06/2016

Description supplier cost centre customer number
If no customer number/supplier set up then cannot place orders for that cost Centre, FOR THAT SUPPLIER

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058257	SCMHost	SSP HQ	INP	NORMAL	04/06/2016

Description New interface specs
new pos interfase as per the details in sip document

not pos waste file is there too

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058259	SCMHost	SSP HQ	INV	NORMAL	04/06/2016

Description REPORTS RE nUTRITIONAL DATA

Job Allocation Report

Nutritional data by product/recipe report
 No allergen/nutritional information report
 Nutritional data/allergen export by PLU Report by PLU (AS FOR PRODUCT/RECIPE)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058260	SCMHost	SSP HQ	INP	NORMAL	04/06/2016

Description allow negative levels in recipe
 Allow negative levels in recipe. To allow for "no bacon" option or change to "soy milk instead of milk"

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058278	SCMHost	SHANGRI-LA HOTEL, HARBIN SHAR	ES	HIGH	04/06/2016

Description inv template - filter
 to have filter symbol on status column.

rgds/ slim yc

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058286	SCMHost	SSP HQ	INP	NORMAL	04/07/2016

Description write off by product list
 Written off:
 - Request to input by Product List
 - Reason: we only can input the item by Product or Recipe, operators input product one by one that is time consuming and increasing error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058287	SCMHost	SSP HQ	EOH	NORMAL	04/07/2016

Description write off approval by approval matrix
 user wants a approve write of function (like PR/PO) that uses approval matrix instead of the level 1,2,3 in profile

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058288	SCMHost	SSP HQ	INV	NORMAL	04/07/2016

Description Reports permissions settings
 User permission – we required to grant user permission to each module of report service. Now the user is grant to report service and they can see all reports

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058289	SCMHost	SSP HQ	INV	NORMAL	04/07/2016

Description 3 reports as per specifications to show on dashboard(analysis service)
 3 reports as per specs to be shown on dashboard
 these are analysis services reports(daily data)

Note files to be uploaded as i accidentally deleted them

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0058413	SCMHost	SHANGRI-LA HOTEL, HARBIN SHAR	ER	HIGH	04/11/2016

Description par level for each cost centre

Dear Support,

Need to update the par level of each outlets. But now the par level can be updated on the inventory template which is shared by few outlets.

rgds/ slim yc

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058485	SCMHost	THE LIND BORACAY	INP	NORMAL	04/12/2016

Description Profile Access to set disallow posting on other months

Hi,

I already check the Profile access i can't find how to disallow posting on other months i.e. someone may erroneously post a request today on 5/3/2016 yet it is just the month of April.

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058692	SCMHost	WALDORF ASTORIA SHANGHAI ON THE BUND	TBR	NORMAL	04/14/2016

Description About display the Add By Product & Production

Dear Support,

Has been setup parameter, but also will be display the Add By Product & Production

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0058999	SCMHost	MORETON BAY CHINA	INP	NORMAL	04/21/2016

Description SCM V5 CSSALANG TRANSLATION CHN/JAP

Jobs of SCM V5 CSSALANG Translation at China Office

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0059511	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	04/28/2016

Description Reverse Size checkbox is not working in Size set up

Steps to Replicate:

1. Access Set Up>Master File>Size
2. Complete fields then tick Reverse Size tick box.
3. Click Save button.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0059560	SCMHost	MBT SCM 5.2.3 QA	INV	NORMAL	04/29/2016

Description Kendp.all.min error on receiving

Hi,

Receive against a PO or individual product

go to receiving detail page; rearrange columns

error as shon attached.

thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0059561	SCMHost	MBT SCM 5.2.3 QA	INV	NORMAL	04/29/2016

Description PR Screen error

Hi,

Navigate or create new PR
in pr detail or selection screen; attached error will be shown.

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0059568	SCMHost	TAFE SYDNEY INSTITUTE ULTIMO COLLEGE	ES	HIGH	04/29/2016

Description cost variation from trolley sheet to recipe card - why

printed a trolley sheet for LOF carers 002 for the 5/5/16. Trolley sheet has 97.41 as the cost, however, the recipe has a cost of \$ 115.85.
I urgently need to provide a cost for this course which has a \$100 budget per class, but currently I am STILL!!! unable to do this

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0059995	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	05/04/2016

Description Error in PO Budget Checker

Please see attached screen shot
PO enter directly (not geerated from PR)
Add PO details
Line which goes against the budget error out

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0059996	SCMHost	MBT SCM 5.2.3 QA	INP	NORMAL	05/04/2016

Description Save purchase order detail with budget

Add an order with detail line going against a CAPEX budget.
Click Submit nothing happens
Click Save error comes up

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0060284	SCMHost	THE LIND BORACAY	ES	HIGH	05/08/2016

Description Duplicate invoice number is still allowed

hi Christine,

Can you double check the duplicate invoice settings. We already fixed this issue (RQ0058653) but it's happened again, duplicate invoice number is still allowed.

Please see attached file for your reference.

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0060561	SCMHost	MBT INTERNAL USE	INP	HIGH	05/11/2016

Description user login as supplier error

Error encounter when creating a new user as login supplier upon selecting supplier name. See attachment

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0060562	SCMHost	THE REGENT SINGAPORE	ES	NORMAL	05/11/2016

Description Notification for Approved PR
Dear Support,

Can you please assist to configure the notification on PR Approved . As I understand, currently only rejected PR will be sending out the notification.

Thanks

Regards,
Vincent

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0060697	CRM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	05/13/2016

Description Error when clicking on consultant in project
1. Click on project 687209
2. click on consultant name
3. error - see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0060698	CRM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	05/13/2016

Description Error when clicking on consultant in project
1. Click on project 687209
2. click on consultant name
3. error - see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0060738	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ER	NORMAL	05/13/2016

Description Tax allow in Quotation detail page
this is common request from a couple of hotels in China when they implement the VAT .

It is about allow TAX in detail page of Quotation

Please see the detail in attached speication.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0060739	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	TBR	NORMAL	05/13/2016

Description Reject PR TO
Dear Support,

Please refer to the attached and advise who is 1 and 2. Should be Name.

Thank you,
Audrey

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0060916	SCMHost	CONRAD MALDIVES RANGALI ISLAND	ERPUSEF	NORMAL	05/18/2016

Description Issue - Future dates when posting a GRN

Job Allocation Report

Dear MBT Team

We have noticed that users are able to select future dates as invoice date and delivery date when posting a GRN in SCM . Refer to the below and can you please investigate and solve this issue for us urgently.

Issues

- Delivery date cannot be future date
- Invoice cannot be future date
- Also if posting date is reflecting according to one of the above date (future date) I believe this will not be a right practice.

Solution

- Please block users to select future date as a delivery date when posting a GRN. Only should be able to select the date post or past date.
- Please block users to select future date as an invoice date when posting a GRN. Only should be able to select the date post or past date.
- Posting date of a GRN cannot be future date at any given time.

I am trying to log a support request in CRM and not able to log, getting the below message.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0061000	SCMHost	FOUR SEASONS HOTEL SEYCHELLES	TBR	NORMAL	05/18/2016

Description Receiving Record Printing Issue
Logged in behalf of the client:

If the user tries to print the Receiving record before saving and before approving, it prints a thousand pages. It is not printing only the receiving record entered.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0061224	SCMHost	MBT INTERNAL USE	INP	NORMAL	05/23/2016

Description CheckQ - Add from template
"new flag in control file to control option in product search screen "" From Template"
for sites using CheckQ(autotemplate) the option will be hidden and the search will be from template "

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0061225	SCMHost	MBT INTERNAL USE	EOH	NORMAL	05/23/2016

Description CheckQ- Autotemplate for recipes
Check if Autotemplate maintenance applies to recipe as well

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0061226	SCMHost	MBT INTERNAL USE	INP	NORMAL	05/23/2016

Description CheckQ - Import Opening balances for Cost Centre

Job Allocation Report

Stock count if only auto template. If products not added in Cost Centre how will the stock count be performed.

Import opening balances for Cost Centres by doing a dummy receiving for Opening Balances .

Option to Import opening balances

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0061282	SCMHost	MBT INTERNAL USE	INP	NORMAL	05/24/2016

Description New recipe not added to Scheduled Lessons

Please see the test procedure in the attached "Why Not Adding to Scheduled Lesson.doc" file.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0061440	SCMHost	HORIZON RESORT & SPA	TBR	NORMAL	05/27/2016

Description NOT automatically update Tax Overwrite field when Quantity, Unit Cost or Tax rate are changed

NOT automatically update Tax Overwrite field in Receiving when Quantity , Unit Cost or Tax rate are changed .

SCM Version 5.2.3.510

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0061640	SCMHost	PONTIAC LAND PRIVATE LIMITED	ES	NORMAL	05/31/2016

Description Gap 2 Quote sync from CPM auto create sizes in SCM

Gap2 . During price push one of the exceptions encountered can be the size codes at site levels does not match the size codes at CPM level. To automate this process the sizes will be automatically created in SCM as purchase sizes for the products. The conversion for the purchase size will be based on the CPM conversion which is part of the price push. If for example a quote is created in CPM for Coca Cola for purchase size CTN 24 (carton 24) where the stock size is BTL 330ML , in SCM as part of the price push a purchase size of CTN 24 with conversion 24 will be created for the product if this purchase size does not exist. If the product was mapped wrongly than conversion may not be correct or price may be wrong eg, pushing price for CTN 24 for BTL 330 ML when product in SCM has stock size BTL 1000ML (see gap1)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0061641	SCMHost	PONTIAC LAND PRIVATE LIMITED	ER	NORMAL	05/31/2016

Description Gap 3 Automate mapping process between CPM and SCM

Gap3. As part of the mapping process initiated by CPM admin it is desirable to have a facility to send down to hotels on a regular basis a list of products (XLS) the hotels required to map their products to.

At hotel level (SCM system) user can import the XLS using the Import product functionality and system will automatically suggest matching products from SCM. Once user select the matching product the CPM analysis code will be automatically updated and also user will be prompted to enter the conversion between the CPM product size and SCM product size. System will then automatically create the purchase size with the conversion which will then eliminate the exception encountered during price push

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0061677	SCMHost	MANDARIN ORIENTAL MACAU	TBR	NORMAL	06/01/2016

Description Important Function missing in version 5 upgrade

Dear Support,

Most of our system user reported that they're not able to check the Order History and Stock Movement records while raising a new Purchase Request or Stock Request. This feature existed in SCM version 2 and it's very helpful. Please help to seek any solution and add this function to version 5.

Thanks a lot.

Ryan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0061743	SCMHost	OBI LTD	ER	HIGH	06/02/2016

Description SCM5.2.3.510_INFOGENESIS ONLINE INTERFACE TO ADD SOURCE CHECK NUMBER IN THE SALE TRANSACTION

Dear Support Team,

Concerning the Infogenesis Online interface , we would like to have the Infogenesis Check number (Transaction Number) available when the sales transaction is recorded in scm. This will help to better control the sales integrated in scm. The trigger on Infogenesis server will be modified accordingly to get the check number in the IVSPOSCOM table. Then this additional detail should be passed and visible in SCM.

Thank you for your usual precious help and support.

Best Regards

Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0061767	SCMHost	WAIPUNA HOTEL & CONFERENCE CENTRE, MT WELLINGTON	TBR	HIGH	06/02/2016

Description Stock transfer approval error

There's an error that pops up after clicking the approve button in Stock Transfer window. (see attached file)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0061777	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/02/2016

Description ACT Invoice Date

In the event that main Invoice date is different is different on the delivery charge invoice date , there should be available field to enter invoice date in ACT page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0061783	SCMHost	MBT INTERNAL USE	INP	NORMAL	06/02/2016

Description Receiving Detail page issue

New duplicate columns added in receiving detail page. That is Delivery Date columns.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0061792	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	06/02/2016

Description Profile - Default Tax

Dear Jessica,

Yes, we can add a new profile control to restrict the change on the "Default Tax" on the supplier catalogue page. But this ER needs to change codes. Please raise an ER in our CRM so we can schedule it accordingly.

Regards,

Rona Liu

Dear Rona,

Can we have profile user rights restriction on default tax at supplier level?

Regards,

Jessica Ngee, Manager - Systems & Control

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0061804	SCMHost	LOUIS XIII HOLDINGS LTD	ER	NORMAL	06/03/2016

Description REPORT ENHANCEMENT

Please provide us with a summarized report in RECEIVING with SITE/COST CENTER/DEPARTMENT/GROUP/TYPE but based on DELIVERY DATE and not on INVOICE DATE.

Please refer to attached file.

Thanks.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0061977	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	TBR	NORMAL	06/07/2016

Description scm problem

1,Period end of Report was wrong.

we set up cost centre as no need month count, but the report still have closing balance. Need we to set up the inventory template to change by item.

2,Approve by Batch

After we chose the first page , then just chose one page, need to chose by every page .

3,Audit Trail for Stock Transfer

Should export data which was modified after approved

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062001	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	06/07/2016

Description Dry run SL Sydney project 686626 16/08-14/09

Rehearsal to start 3 weeks before conversion\migration

SL Sydney will be the first site for the cluster

SL Sydney is not linked to CPM so fill conversion will be required followed by the migration of CheckEAM transactions

LBO for SL Sydney should be available from CPM

Discuss with Gary on who will add products to CPM for SL Sydney LBO

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062052	CPM	PONTIAC LAND PRIVATE LIMITED	ER	NORMAL	06/08/2016

Description Report to Extract Current Purchase Price from CheckSCM

Hi,

May I request a report to extract latest price from SCM catalogue?

Currently the last purchase price shown in CPM reports are taken from SCM purchase history at the time of item delivery - this means the last purchase price may not be up to date as there might be price changes in the catalogue that is not captured in the reports.

Thus, may I know if it's possible to extract the price directly from SCM catalogue so the price shown is up to date?

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062108	SCMHost	BEACHCOMBER HOTEL S.A.	TBR	NORMAL	06/10/2016

Description SCM5.2.3.510_BEACHCOMBER_TRANSLATION TOOLS

In previous version, we were able to translate page per page as anomalies were detected.

This was very helpful because we were able to do the translation as and when required.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0062109	SCMHost	BEACHCOMBER HOTEL S.A.	ES	NORMAL	06/10/2016

Description SCM5.2.3.510_BEACHCOMBER_DASHBOARD HUGE FIGURES TO ADD THOUSANDS SEPARATORS
Need to add thousand separators as there are large figures.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062137	SCMHost	HORIZON RESORT & SPA	ER	NORMAL	06/11/2016

Description Requires a reminder to function like a small bell in the EAM
Requires a reminder to function like a small bell in the EAM.The program has only a watchdog, too simple.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062170	SCMHost	MORETON BAY TECHNOLOGY OVERSEAS	TBR	HIGH	06/12/2016

Description PO Detail Page Error
This is for Salt & Char Live and Training System

http://123.100.233.18/SCMTRN523/Secured/Home
http://123.100.233.18/SCM523/Secured/Home
Admin 123456789

Dial in Details:
IP: 123.100.233.18
Username: mbt_admin

After Adding Products to Purchase Order and Clicking save.
Get the Attached message on the PO Detail page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062479	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	06/20/2016

Description Split user profile setting
Dear Support,

Please split profile "Change Account Code / Bin Number" to 2
As account code is handle by Accountant,
Bin number is handle by storekeeper.

Regards,
Ken - SLIMGPD

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062588	SCMHost	MILLENIUM HOTELS & RESORTS NZ LTD	TBR	HIGH	06/22/2016

Description MCK requirement for new reports under Budget Module
Budget Module - Capex

> Only using PO no PR
> Need ability to import Project approved budget by cost centre
> Two new reports require (see attached)
> User is able to input individual budget spends in the module example the Whole year Capex approved amount Project Amount & Budget is \$300,000 for Conference Chairs.
Every month the user can request specific budget example \$10,000 spend against the Capex of \$300,000.00. System generate the Capex serial number, but user need to input the individual budget number example 2016-271-1004 (see column G - Inum - in the report attached)

Please see the report s required by MCK attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0062671	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	06/23/2016

Description Add supplier quotation information on Overwritten Quote By Reason Code Report

Appreciate if you can check MBT if they can add all suppliers' quotations information on the report of "Purchase Request with Overwritten Quote By Reason Code".

Since the current report only shows selected supplier with reason code, FC can't review all suppliers' quotations to justify if the override is proper or not.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062701	SCMHost	THE REGENT SINGAPORE	ES	NORMAL	06/23/2016

Description Supplier

Dear Support,

As per screenshot, one of the vendor previously did not configure with default tax code to No Tax and we recently did it . However, even after we default the tax code to No Tax . When user raising a new PR under this supplier it will still show with 7% GST . And approver need to manually change in the PR every now and then before they approve the PR.

Can you please kindly assist to rectify this issue.

One of the sample for supplier code: VD&A001

Thanks

Regards,
Vincent

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062750	SCMHost	KOWLOON HARBOURFRONT HOTEL	ES	HIGH	06/24/2016

Description Recipe Card to ADD Preparations Steps

Dear Support,

Kindly change these Reports to ADD the column Preparations Steps inside the Recipe Card as requested by the Executive Chef of KSL .

Please find the sample.

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062752	SCMHost	MILLENNIUM HOTELS & RESORTS NZ LTD	TBR	NORMAL	06/24/2016

Description PO - NIP DETAILS show on PO

User raise PO for CAPEX/NIP/MAINTENANCE but unable to get the Product Specification printed on the PO.

After User enter the data is all the specification boxes and save the PO the information disappear.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062756	SCMHost	MBT INTERNAL USE	Completer	NORMAL	06/24/2016

Description NEWLY CREATED RECIPE STATUS IS DISCONTINUED

I create a recipe and in the inventory template where I assign the recipe, I have notice that the STATUS is 3 or discontinued.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0062768	SCMHost	BEACHCOMBER ROYAL PALM HOTEL, MAURITIUS	ER	NORMAL	06/24/2016

Description SCM5.2.3.510_BEACHCOMBER_WARNING TO ALERT USERS ON QTY AND PRICE VARIANCES IN EXCESS

Dear Support Team,

We would like to know how to enable warning to alert user on qty and price variances excess .

Thank you and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062770	SCMHost	BEACHCOMBER HOTEL S.A.	ER	NORMAL	06/24/2016

Description SCM5.2.3.510_BEACHCOMBER_EOP_MESSAGE PROMPT WHEN UPDATE IS COMPLETE

Dear Support Team,

It would be helpful if a message is prompted when update completed.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062792	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	06/24/2016

Description Supplier Suspension

Dear Rona,

Currently, there are 2 hardcoded reason code for supplier suspension, "Discontinued" and "Disqualified". With "Discontinued" status it cannot be unsuspended.

Similarly, can we create the below 11 reason codes in SCM. It could be hard coded or added/created under Master Code | Reason Code.

"Suspended" status can be unsuspended by Purchasing which have the access rights for Supplier Catalogue, same as the current "Disqualified" logic. But for "Blacklisted" status, it require further approval from FC to unsuspend blacklisted supplier.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062802	SCMHost	THE LIND BORACAY	ER	NORMAL	06/26/2016

Description Recipe Use Cost Centre Costing

Hi,

Can you assist us how to save the Recipe Use Cost Centre Costing drop down once we click the save in recipe detail the costing will be display in Recipe.

Please see attached file for your reference.

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062819	SCMHost	MBT INTERNAL USE	INV	HIGH	06/27/2016

Description SCM 5.2.3. Budget creation/preparation issues

1. Budget preparation/creation issues

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0062829	SCMHost	MBT INTERNAL USE	INP	HIGH	06/27/2016

Description SCM 5.2.3 Budget for Capex concerns

1. Budget checker inconsistency
2. Checking of over budget transactions

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0062991	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	06/29/2016

Description SAP/EAM Interface CNY Currency Code for SCM

Dear Andy,

Dear Jessica,

We may be able to do this in epClient tasks. Can you raise this request in our CRM, please?

Regards,

Andy Cheng
MBT Support

Dear Andy,

Can MBT hard-code the base currency to CNY in the EAM output file?

Regards,
Jessica Ngee, Manager - Systems & Control

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063037	SCMHost	PARK HOTEL ALEXANDRA	INP	NORMAL	06/30/2016

Description Approval for Over Budget PR

Dear Conrad

We have issue approving those over budget PR. Example PR: ALPR16001905 & ALPR16001890. In the PR header, you can see the system allows me to approve 3-4 times for level 2 approval. Please check.

Regards
Lawrence Khoo

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063054	SCMHost	MBT INTERNAL USE	INV	HIGH	06/30/2016

Description SCM 5.2.3 PDS issue

1. Multi PDS record has been saved under Product Catalogue if PDS has been added in PR detail page
2. Selecting existing PDS in PR, different PDS shown after PR has been submitted. And also, a new PDS multi record has been created under Product Catalogue.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063292	SCMHost	MILLENIUM HOTELS & RESORTS NZ LTD	ER	NORMAL	07/07/2016

Description Total Purchases Summary Reports by Group with Graph

Hi

Please check if SCM system can provide the above reports.

See example file attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0063351	SCMHost	ISLAND SHANGRI-LA, HONG KONG ISL	TBR	NORMAL	07/08/2016

Description Recipe - Production cost % not shown in the Recipe detail page

At ISL , the user will set the Flat Production cost by persentation, but after the user set the 'Flat Production Cost %' on the Recipe header page, there's no place to show the Production cost on the Recipe detail screen.
Please see the attached screenshot.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063501	SCMHost	MBT INTERNAL USE	INV	NORMAL	07/12/2016

Description Budget Validation incorrect

Hi,

In declining checkbook, when PR is over budget and click the submit button, PR goes through.
When PR is saved only, that's when the warning comes out.
Behavior is the other way around.

In QA 523

Thanks.
Jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063502	SCMHost	MBT INTERNAL USE	INV	NORMAL	07/12/2016

Description PR Overbudget adjustment

When PR is over budget (it can still be submitted); during approval, approver will do adjustment to fit the amount within budget and save it, however 'over budget' warning icon still remains. Once approved on the last level, PR cannot be generated in the PO even if amount is already adjusted.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063514	SCMHost	OBI LTD	ER	HIGH	07/12/2016

Description SCM5.2.3.510_CASELA_TO ADD THOUSANDS SEPARATORS ON SCREEN and REPORTS

Dear Support Team,

Our Client Casela is requesting to have thousand separators on Reports and Screen.
This has also been requested by Beachcomber also.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063515	SCMHost	MBT INTERNAL USE	INV	NORMAL	07/12/2016

Description Capex Budget Header

Hello,

Does the attached file suppose to be a running approve total against the budget? Amount is not updating though PO is already approved. Pls see attached.

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0063523	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	07/12/2016

Description Currency Error

Encountered "Procedure or function 'proc_Setup_Currency_getRateDecimalPlaces' expects parameter '@bcur', which was not supplied" when user open existing currency.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063524	SCMHost	MBT INTERNAL USE	INP	NORMAL	07/12/2016

Description Uncommitted PO in View Budget Screen

When PO previously approved and is uncommitted; the view budget screen should exclude it and reset budget amount.
Pls see attached.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063600	SCMHost	MBT INTERNAL USE	INP	HIGH	07/14/2016

Description Reject Issue

When budget has been rejected, 'Reject Reason Code', 'Reject By', 'Reject On' and 'Reject Note' fields, are not available in Budget header page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063673	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	07/15/2016

Description Inventory Settings

Dear Support,

Under Setup -- Cost Centre -- Inventory Settings

"End of Period Count Required" and "Zero at EOP" should be either one, i.e., one selected, the other should grey off.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063678	SCMHost	KOWLOON SHANGRI-LA HOTEL, HONG KONG KSL	TBR	NORMAL	07/15/2016

Description Product Request - Group, Type & Subtype to show full description

Dear Support,

When raising a product request, selections for Group, Type & Subtype are displayed in short codes and not description. Please change, to be same as Product Catalogue. Refer attached file for details.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063679	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	07/15/2016

Description New Parameter to use Supplier Info from Main Page or Supplier Branch

Dear Support,

To have new parameter to control the use of supplier information from the main page or supplier branch .

Each time if need to update the supplier branch info, CPO will have to update 4 times (if there are 4 sites). If new parameter allows to use info from main page, CPO only needs to update once (at main page) and supplier branch info will be updated automatically.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0063741	SCMHost	ABERDEEN MARINA CLUB AMC	INP	NORMAL	07/18/2016

Description Recipe auto save as product
Recipe to auto save as product each time a recipe is created.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063757	SCMHost	BEACHCOMBER HOTEL S.A.	ES	NORMAL	07/19/2016

Description SCM5.2.3.510_BEACHCOMBER_SCAN FOR TRANSFER HOW TO GENERATE STOCK REQUEST

Inventory Stock transfer / Scan for Transfer How to generate Stock Request via this option.
Inventory Stock transfer / Scan for Transfer Scan for Transfer must include already generated Request / Transfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063803	SCMHost	ABERDEEN MARINA CLUB AMC	INP	NORMAL	07/19/2016

Description Auto Generation of Stock Count Sheets
Dear Support,

To automate the generation of stock count sheets monthly .
Let's say month end is January 31st, when system runs 30th day end job, count sheet will be generated (by cost centres) and saved in a designated folder (client's PC). On 31st, Cost Control can print these files or edit files (excel format) and import to SCM after stock count.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063882	SCMHost	BEACHCOMBER HOTEL S.A.	TBR	HIGH	07/21/2016

Description SCM5.2.3.510_BEACHCOMBER_DELIVERY ADD DELIVERY THE ADDITIONAL CHARGES NOT WORKING PROPERLY

Delivery Receiving Add new delivery Additional Charges - Not working properly

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063895	SCMHost	MBT INTERNAL USE	INP	NORMAL	07/21/2016

Description DGTS Setup_for Data Loading using General Import Process

Kindly check the attached file for your reference of our test results in processing the template for DGTS via General Import Process in Check SCM 5.2.3

Reference: http://14.203.108.230/SCM_5_2_3/Public/Login

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063906	SCMHost	MBT INTERNAL USE	INV	NORMAL	07/21/2016

Description DGTS Setup_for Data Loading using General Import Process

Kindly check the attached file for your reference of our test results in processing the template for DGTS via General Import Process in Check SCM 5.2.3

Reference: http://14.203.108.230/SCM_5_2_3/Public/Login

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063908	SCMHost	MBT INTERNAL USE	INV	NORMAL	07/21/2016

Description Site Management>>Import Supplier

Job Allocation Report

When we to use the Supplier template in the Check SCM version 5.2.3 in Import Supplier in Site Management we encounter below error:

1. Information do not populate in the Check SCM Supplier setup
2. Error Message when inquired the Request No.
Supplier Code is blank : SupSupplier code already exists
Total splitted quantity is more than purchase quantity . Do you want to continue?

For your kind assistance.

Data Service team will use the Check SCM import function in loading the supplier in the system.

Please see attached sample entries done http://14.203.108.230/SCM_5_2_3/Public/Login

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063919	SCMHost	THE 13 MANAGEMENT LTD (EX LOUIS XIII)	TBR	HIGH	07/21/2016
Description	Overbudget Flag does not Refresh				

Hi,

We are testing the system control if PR will be submitted if it is over the budget . The system control is working, system will not allow you to submit.

Then we change the amount PR which is with in the budget. The system allow you to submit the PR, then manage to approve. But in generation of PO, I can not generate the PO because the flag is still active as the PR is over budget.

Please refer to the attached file.

Regards,

Jerald

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063921	SCMHost	THE 13 MANAGEMENT LTD (EX LOUIS XIII)	TBR	NORMAL	07/21/2016
Description	Review Budget Computation				

Hi,

For the review budget, if a new PO is generated it will not recompute the available budget.

Regards,

Jerald

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063934	SCMHost	FOUR SEASONS HOTEL SEYCHELLES	ES	NORMAL	07/21/2016
Description	Budget by cost centre analysis code				

Logged on behalf of the client:

To have the budget module control the budget amount by cost centre analysis code and account code instead of cost centre and account code .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0063971	SCMHost	DISCOVERY PRIMEA MAKATI	ER	NORMAL	07/22/2016
Description	Purchase Request Tracking				

Kindly check when generating reports thru; Purchase Request Tracking...some of the PO's has double entries when extracted.

Thanks for prioritizing this case.

Sonny

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0064015	SCMHost	MBT INTERNAL USE	INV	NORMAL	07/22/2016

Description Supplier Import issue
refer to attached document for errors
supplier code not imported

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0064064	SCMHost	MBT INTERNAL USE	INV	NORMAL	07/25/2016

Description Site Management Import Supplier
Received error when import the Supplier worksheet to 5.2.3
Information do not populate in the Check SCM Supplier setup
Error Message when inquired the Request No.
Supplier Code is blank : SupSupplier code already exists
Total splitted quantity is more than purchase quantity . Do you want to continue?

Please see attached sample entry for reference of inquiry.

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0064075	SCMHost	HOTEL JEN HONG KONG THHK	INV	NORMAL	07/25/2016

Description No Unit Cost & Per Serve value in Recipe Card

Dear support,

Reported by Cost Control, there is no unit cost and no value on per serve when print "recipe card" (under Report Services), but this recipe card is having value on both unit cost and per serve in CheckEAM.

Please follow-up.

Thank you.

Best regards,
Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0064086	SCMHost	I-MAS INNOVATION AND CONSULTING CO., LTD.	ES	NORMAL	07/25/2016

Description Can we setup comma when the value over4digi

Dear Support

On Check SCM. Can we setup parameter or format of number. When the value is over 4 digi. Need system will show comma. For All module.
Sample on Budget picture is attached. we need format to show xx,xxx.00. (85,000.00)

How can we setup format?

Thank you very much for your help.

Kamphol Nirandonpruk

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0064091	SCMHost	MBT INTERNAL USE	INV	NORMAL	07/26/2016

Description Change SCM SCMHUpgrader and Report Tools for CPM531
Change

1) SCM Reporting Service Config Tool

2) SCM SCMHUpgrader

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064094	SCMHost	KOWLOON SHANGRI-LA HOTEL, HONG KONG	KSL	TBR	NORMAL	07/26/2016
Description	Sort & Filter					
1) Go to Catalogue, Product						
2) Select a product						
3) Add to Inventory Template						
4) No sorting at "Template Name" & "Name" columns						
Refer attached file for details.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064095	CPM	MBT INTERNAL USE		INV	NORMAL	07/26/2016
Description	PUR1 data verification					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064119	SCMHost	MBT INTERNAL USE		INV	NORMAL	07/26/2016
Description	Supplier probation period					
1. Supplier which probation period that was already ended, should not be able to used in any transactions. All existing quotes under that supplier must be tag as expired, through housekeeping.						
2. All existing PO's prior to the end of probation period, can be process (only transactions beyond the probation period will not be able to process).						
3. Please rephrase "Supplier due to end probation" (title/ wordings) in watchdog, for it is not accurate with the list being generated.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064131	SCMHost	SHANGRI-LA HOTEL, GUANGZHOU	SLPG	ES	NORMAL	07/26/2016
Description	China VAT Logic					
Dear Support,						
Enhancement Request.						
Request to change the VAT tax code logic, add a tax code in quotation and will be override supplier VAT code , inventory template and PR level. Once allocate quote then will apply the Tax code in PR .						
Regards, Adam Lee						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064145	SCMHost	I-MAS INNOVATION AND CONSULTING CO., LTD.		TBR	HIGH	07/26/2016
Description	Import Product					
Setup > Site Management > Import Product						
See Attached Screen Shots (Nothing Imports)						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064168	SCMHost	MBT INTERNAL USE		INP	HIGH	07/27/2016
Description	Error when creating supplier and approving supplier request					

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064192	SCMHost	NOVOTEL PHUKET PHOKEETHRA		ER	NORMAL	07/27/2016
Description	Catalog Products - Report					
Dear Support,						
In product catalog we uploaded pictures of each items. We want is a report that will show also the pictures of each item when we extract it .						
Regards, Marady Director of Finance						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064195	SCMHost	KEMPINSKI HOTEL SUZHOU 昆山锦沧文华大酒店		ES	NORMAL	07/27/2016
Description	CHECK SCM purchase list add last purchase vat problem					
CHECK LIST 昆山锦沧文华大酒店						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064204	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLH)		TBR	NORMAL	07/27/2016
Description	Exceptions Report for PO not sent					
Dear Support,						
To have Exceptions Report/ Log for PO failed to send to supplier via email or fax.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064206	SCMHost	NOVOTEL PHUKET PHOKEETHRA		ER	NORMAL	07/27/2016
Description	Users Signature to Upload and to be seen in PR- Report					
Dear Support,						
In Setup>Administrator>User please enable Signature Uploading.						
Then in all approved Purchase Request we want to attached the signature of all users, whoever approved the Purchase Request.						
Regards, Marady						
Logged in behalf of the client: Leandro						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064312	SCMHost	BEACHCOMBER HOTEL S.A.		TBR	HIGH	07/29/2016
Description	SCM5.2.3.623_BEACHCOMBER_STOCK COUNT IN USER PROFILE					
In profile Stock Count When "allow default to system level" is unchecked, user still can choose to default to system level when adding a stock count.						
[to be treated as high priority]						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064320	SCMHost	BEACHCOMBER HOTEL S.A.		TBR	HIGH	07/29/2016
Description	SCM5.2.3.623_BEACHCOMBER_RECIPE_SAVE BUTTON MISSING					
Save button missing on recipe header						

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064321	SCMHost	BEACHCOMBER HOTEL S.A.		TBR	NORMAL	07/29/2016
Description	SCM5.2.3.623_BEACHCOMBER_WHEN SKIP IS TICKED IN PROFILE NO SINGLE LINE IS TICKED WHEN CREATING COUNT When skip all is ticked in profile, user creates a count, not a single line is ticked					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064326	SCMHost	BEACHCOMBER HOTEL S.A.		TBR	HIGH	07/29/2016
Description	SCM5.2.3.623_BEACHCOMBER_STORE REQUEST DOES NOT WORK WHEN SWITCH TO FRENCH LANGUAGE When switched to French version, stock request cannot be accessed.					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064454	SCMHost	SHANGRI-LA HOTEL, DOHA		ER	NORMAL	08/02/2016
Description	To Add Copy Transfer To copy transfers in case same items and quantity will be issued or requested. (Not on regular basis)					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064465	SCMHost	SHANGRI-LA'S HAMBANTOTA RESORT & SPA SRI LANKA SLH		TBR	NORMAL	08/02/2016
Description	Tax Summary By Suppliers Dear Support, To have additional column -- "Tax Number" in the said report.					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064711	SCMHost	SHANGRI-LA HOTEL, TORONTO SLTO		ES	NORMAL	08/06/2016
Description	Tax Code filter not filtering User is set to filter for one site only but can see tax code for another site. For example see attached					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064803	SCMHost	CASELA NATURE PARK		ER	HIGH	08/09/2016
Description	SCM5.2.3.623_CASELA_PURCHASE REQUEST CAN WE MAKE THE NIP DEPARTMENT AS MANDATORY FOR SPECIFIC COST CENTERS Dear Support Team, We would like to know if we can make NIP department as Mandatory when doing Purchase Request for specific Cost Center . Thanks and Best Regards, Arul CANJAMALAY					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0064856	SCMHost	HORIZON RESORT & SPA		ER	NORMAL	08/10/2016
Description	The request of interface					

Job Allocation Report

7/08/2016 11:40:41 PM--002487

RQ0064722 Created.

Check□□□□□□□□□□

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0064905	CRM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	08/11/2016

Description Error when sending email reminder using the Email Template

Please see the attached screenshot. This happens when sending an email reminder using the email template on CRM5

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0064951	SCMHost	BANYAN TREE LIJIANG	ES	NORMAL	08/11/2016

Description □□□□□□□□□□□□□□

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0064992	SCMHost	INTERCONTINENTAL HONG KONG	ER	HIGH	08/12/2016

Description Would like to request a report for supplier performance evaluation

Would like to request a report format for supplier performance evaluation, try calling the HK hotline but in vain, please call back for support

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065049	SCMHost	MBT INTERNAL USE	INV	HIGH	08/15/2016

Description Quote error

When opening an existing quote an error displayed. see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065050	SCMHost	MBT INTERNAL USE	INV	HIGH	08/15/2016

Description Product Catalogue error

Added product in CPM, an error encounter in product catalogue

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065052	SCMHost	MBT INTERNAL USE	INV	HIGH	08/15/2016

Description Purchase Size error

Even if you save and exit the screen, psize not showing.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065053	SCMHost	MBT INTERNAL USE	INP	HIGH	08/15/2016

Description Supplier Catalogue error

An error encountered in supplier branch.

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0065058	SCMHost	MBT INTERNAL USE		INP	HIGH	08/15/2016
Description	Product Request Error An error encountered in Product Request..see attached					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0065059	SCMHost	MBT INTERNAL USE		INV	HIGH	08/15/2016
Description	Recipe issues a Flat Production Cost % from Recipe Header still not working. b. A newly created active recipe, saved as product can be deleted. (Pls disallow deletion even if recipe is not added in template)					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0065060	SCMHost	MBT INTERNAL USE		INP	NORMAL	08/15/2016
Description	Nutrient Information from Product Catalogue Measurement size issue					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0065061	SCMHost	MBT INTERNAL USE		INV	HIGH	08/15/2016
Description	Supplier Request issue on auto numbering. see attached					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0065065	SCMHost	MBT INTERNAL USE		INPU	HIGH	08/15/2016
Description	Inventory Template Issue Click Export button encountered "Number of query values and destination fields are not the same"					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0065066	SCMHost	MBT INTERNAL USE		INP	NORMAL	08/15/2016
Description	Currecnry Error error encountered in currency, "t is undefined..."					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0065067	SCMHost	MBT INTERNAL USE		INP	HIGH	08/15/2016
Description	Exporting Stock Count File is not exporting					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0065068	SCMHost	MBT INTERNAL USE	INP	HIGH	08/15/2016

Description Approval matrix issue
Create a new approval matrix, theres a default value . see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065069	SCMHost	MBT INTERNAL USE	INP	NORMAL	08/15/2016

Description Error in Recieving
1. Access Receiving>Delivery>Add Delivery
2. Select Individual Product or Order already Created in SCM system as Mehod of Data Entry
3. Complete fields in header page.
4. Click Save
an error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065070	SCMHost	MBT INTERNAL USE	INP	HIGH	08/15/2016

Description Purchase Order error
Error encountered upon clicking Purchase Status in Order detail page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065071	SCMHost	MBT INTERNAL USE	INP	NORMAL	08/15/2016

Description New Purchase Request By Product List
1. Access Procurement>Purchase Request>New Purchase Request By Product List
2. Complete header page then click Detail page
an error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065097	CRM	MBT INTERNAL USE	AU	NORMAL	08/16/2016

Description CRM V5 - System Consultant compliance page not saved
Cannot save details entered in System Consultant compliance page

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065114	SCMHost	MBT INTERNAL USE	INP	HIGH	08/16/2016

Description PR Approval Issue
Create PR> Submit > Approval > Reject > Re-submit then Approved. On the header page number of approved by is not accurate.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065189	SCMHost	MBT INTERNAL USE	INP	HIGH	08/17/2016

Description Writeoff error
Steps:
a. Select existing unapproved
b. Click Add Product / Recipe
c. Enter Qty
d. Click Save

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0065194	SCMHost	MBT INTERNAL USE	INV	HIGH	08/17/2016

Description Planning module not available in 532
Planning module was not available

see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065197	SCMHost	MBT INTERNAL USE	Completed	HIGH	08/17/2016

Description Online Order Error
Click Online Order Error main menu.

see attached error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065330	SCMHost	MBT INTERNAL USE	INP	HIGH	08/19/2016

Description User- Search Supplier Login issue
a. Select existing user
b. Search Login as Supplier
c. Use filter options
Encountered an error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065364	SCMHost	MBT INTERNAL USE	INP	HIGH	08/22/2016

Description Approve Stock Count Error
Approve Stock Count
• Access Inventory> Stock Count> Approve Stock Count
• Select Stock Count record (tick check box under Approve column)
• Click Commit

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065365	SCMHost	MBT INTERNAL USE	INP	HIGH	08/22/2016

Description Inventory Template. Recipe details has an error
a. Site Management > Inventory Template > Select existing Template> Click Recipe button>click Recipe detail> Click Nutrient Information

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065367	SCMHost	MBT INTERNAL USE	INP	HIGH	08/22/2016

Description Inventory Template. Recipe List Issue
Site Management > Inventory Template > Select existing Template> Click Recipe button>click Recipe detail> Click List

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065368	SCMHost	MBT INTERNAL USE	INP	NORMAL	08/22/2016

Description Approval Group. Audit Log Issue
Setup> Administration> Approval Group> Click Add> Complete required fields> select user id in detail page> save> verify header page – Audit Log
field was not accurate

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0065373	SCMHost	MBT INTERNAL USE	INP	NORMAL	08/22/2016

Description Approval Matrix. Audit Log fields Issue
Setup> Administration> Approval Matrix> Select Approval Matrix> Check labels for Audit log fields

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065376	SCMHost	MBT INTERNAL USE	INP	HIGH	08/22/2016

Description Product/Supplier. Supplier Details error
Contract Management> Product/Supplier> Select Product> on Supplier click Detail button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065378	SCMHost	MBT INTERNAL USE	INP	NORMAL	08/22/2016

Description Reverse Size not working
Setup> Master File> Size> Select or Add Size> Tick Reverse> Save . Did not create another size as reverse to the created size

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065410	SCMHost	BEACHCOMBER HOTEL S.A.	ER	NORMAL	08/22/2016

Description SCM5.2.3.623_BEACHCOMBER_RECIPE HEADER SCREEN_INSERT AN ADD BUTTON TO INVENTORY TEMPLATE
Dear Support Team,

Need an Add button to add recipe to inventory template.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065423	SCMHost	MBT INTERNAL USE	INV	NORMAL	08/23/2016

Description Account Sales
Account sales

Here is a revised DFD.
It is complicated as it involve a lot of functions.

Programmers need to be careful when implementing as you need to AVOID changing existing logic and existing fields

If you find any ambiguity during programming, stop and ask me

QA need to start doing test cases

Gilbert I will send this to Neil and ask him to go through the propose implementation with the client to make sure they are aware of the limitations as I try to avoid redoing things multiple times.

Sarah pls read carefully I want you to coordinate the development with Brian, and others
I did not specify any report format, you will need at least one report to list out sales Order, and Dispatch
if you have any problems let me know.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065479	SCMHost	ROYAL PALM MARRAKESH BEACHCOMBER HOTEL S.A.	ER	HIGH	08/23/2016

Description SCM5.2.3.623_BEACHCOMBER_POS SHORTCUT TO BE ABLE TO DO TRANSFERS AND ALSO AMEND ALREADY SAVED STOCK COUNT

Job Allocation Report

Dear Support Team,

When using the POS Shortcut we need the possibility to do

1. Stock Transfer on POS in same behavior as on normal workstation
2. Amend already save stock count which have not been applied and which is same day.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065480	SCMHost	BEACHCOMBER HOTEL S.A.	ER	NORMAL	08/23/2016

Description SCM5.2.3.623_BEACHCOMBER_ADD TO SHORTCUT NOT AVAILABLE

Dear Support Team,

Add to shortcut option not present in this version. This is very helpful to quick access favorites

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065486	SCMHost	OBI LTD	INP	NORMAL	08/23/2016

Description SCM5.2.3.623_BEACHCOMBER_INVENTORY STOCK COUNT

Dear Support Team,

In Inventory - Stock count - Skip ALL. When tick skip All, only current page is ticked

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065487	SCMHost	MBT INTERNAL USE	INP	HIGH	08/23/2016

Description Site Setup Issue

In adding cost centre, blank list of Site shown. This encountered for newly added site and that site has no cost centre has been setup yet.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065502	SCMHost	BEACHCOMBER HOTEL S.A.	INP	NORMAL	08/23/2016

Description SCM5.2.3.623_BEACHCOMBER_RECEIVING_ADD DELIVERY_SEARCH BUTTON ON ORDER FIELD

Dear Support Team,

In Receiving - Add Delivery - Possibility to add search button for the Order field on the main screen.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065507	SCMHost	BEACHCOMBER LTD	ER	NORMAL	08/23/2016

Description SCM5.2.3.623_BEACHCOMBER_SUPPLIERS_ POSSIBILITY TO ADD SEQUENTIALLY

Job Allocation Report

Dear Support Team,

Can we have the Possibility to add supplier numbers sequentially

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065521	SCMHost	TAFE SYDNEY INSTITUTE ULTIMO COLLEGE	ER	NORMAL	08/24/2016

Description generated orders are not alphabetised

When opening a generated order it is not in alphabetised order and this is difficult when checking against commodities sheet as out of order with it which is in alphabetical order

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065537	SCMHost	MBT INTERNAL USE	INV	NORMAL	08/24/2016

Description Issues with Scan For Transfer

Please see the attached file.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065631	SCMHost	HAIKOU MISSION HILLS MOVIE TOWN	ER	NORMAL	08/26/2016

Description Asset No to be recorded in and output from AP

Hongxi Create this case for client:

Dear Support,

Please kindly to help us to enhance SCM to meet our urgent requirement

When Asset Items purchased from NIP , we need somewhere to put asset code. Unique asset code will be go to asset item in each PR transaction even exactly the same items and this asset code need to be output to account system via AP

Please see the proposal from Hongxi on require changes to enable this function as attached.

Regards,

HOngxi

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065633	SCMHost	GRAND PARK CITY HALL	ES	NORMAL	08/26/2016

Description Return to Supplier function

Hi

tried using the "Return to Supplier" function under Receiving Module.

- 1) Edit Cost rights has been disable for Receiving personnel as they should be only able to edit the qty and not the cost.
- 2) CHGR16012846 was posted in SCM as there was good returned to supplier.
- 3) since Receiving Personnel has no rights in editing the cost, Unit cost of the product selected is zero.
- 4) why is the unit cost zero when goods return to supplier have already been received in SCM?
- 5) isn't the unit cost be the actual cost of the last purchased received? and not zero?

regards
seok chuan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0065635	SCMHost	MBT INTERNAL USE	TBR	NORMAL	08/26/2016

Description

When saving recipe as product, the system takes the recipe number as the recipe name instead of the description. See the attached fie.

Also, can the Size be defaulted to the same recipe size used in the recipe as this can easily be missed out. Normally, in production transfer we use the recipe size as the transfer size.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065642	SCMHost	MBT INTERNAL USE	INV	NORMAL	08/26/2016

Description Production Transfer

When doing production transfer, recipe products appear in the product selection only if "Add by Product" is selected. Recipe Products DO NOT appear when "Add by Production" is selected. With this, we are unable to differentiate production transfer from product transfer.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065762	SCMHost	MBT INTERNAL USE	INV	HIGH	08/30/2016

Description Product Request. Search Product error

- a. Access Setup > Catalogue> Product Request
- b. Add or select existing record
- c. Click Search Product

see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065846	SCMHost	SHANGRI-LA HOTEL, BANGKOK SLBK	TBR	NORMAL	09/01/2016

Description Menu Analysis

Dear Support,

The following reports could not be find in SCM as EAM have.

Need to developed.

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065847	SCMHost	SHANGRI-LA HOTEL, BANGKOK SLBK	TBR	HIGH	09/01/2016

Description Daily Sales by Group

Dear Support,

The following reports Daily Sales by Group not exits in SCM as per the files attached but it's in EAM.

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065848	SCMHost	SHANGRI-LA HOTEL, BANGKOK SLBK	TBR	HIGH	09/01/2016

Description Sales by Date by PLU

Job Allocation Report

Dear Support,

Kindly add the following reports format as per EAM.

Please find the attached.

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065858	SCMHost	TAFE RYDE LE CORDON BLEU SYDNEY	ER	NORMAL	09/01/2016

Description deleteing a product

Hi again ☐

Is it possible to have the option to de-activate a product.

We are now starting to fine tune our product list further and replace items in recipes and don't want that product to be accessible any more for purchase and recipes.

I know we can't delete the product all together, but is there a quick easy way to do this rather than discontinuing on each product in each inventory template.

Thanks

Geoff

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065873	CheckView	MBT INTERNAL USE	INP	NORMAL	09/01/2016

Description Combine and standardize SCM CheckView and CPM CheckView
Detail DFD will be provided

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065891	SCMHost	MBT INTERNAL USE	INP	HIGH	09/01/2016

Description User Setup. Site and Cost Centre fields are not available

- a. Access Setup > Administration > User
- b. Verify Site and Cost Centre fields
 - not available

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065901	SCMHost	NTDE (NATIONAL TRADING & DEVELOPING EST.)	TBR	NORMAL	09/01/2016

Description Unit Cost



Job Allocation Report

Dear Support,

We are facing the below:

- 1- Unit cost is showing automatically while receiving. Although, the same product were previously purchased from the same supplier.
- 2- When the unit cost is added manually, the refresh time is slow.
- 3- The profile "Outlet" is now able to approve the cost, while the access is only provided to edit the cost.

If you require access to the server, please find below the credentials:

Team Viewer
791636717
8731

Windows:
Administrator
Margh@789

Regards,
Ralph

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065922	SCMHost	SHANGRI-LA HOTEL, VANCOUVER SLV	INP	HIGH	09/02/2016

Description AP interface for additional charges

We are doing the interface but it only bring some of the invoices and the invoice total does not mach the file total.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065967	SCMHost	SHANGRI-LA HOTEL, VANCOUVER SLV	TBR	HIGH	09/03/2016

Description Purchasing Issues

Under SLV I see a tender Pack under SLTO All Suppliers, and I don't know if this sis a typo mistake (should it be SLV?) or if this is correct. Please advice

Also I need to add the SKU# for all the wine/beer/alcohol products, but once the Quote has been approved the system doesn't let me add it under Supplier Product Code. Please remember that all alcoholic beverage are control by the State and we need to supply this SKU#

Also I will like to be able to remove the link of the product to the Inventory templets, some time they are link to the wrong department and I will like to change this.

Ingrid Bencomo - Purchasing Manager

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065981	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	HIGH	09/05/2016

Description Department Column in View Delivery Screen

Client Request to Add Department Column in the View Delivery Screen

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0065996	SCMHost	HAIKOU MISSION HILLS MOVIE TOWN	ES	NORMAL	09/05/2016

Description Add Additional 1 to GL interface

Hello Support,

Add additional 1 (in account mapping template) to GL interface

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0065997	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	09/05/2016

Description Product Catalogue Status
Product Catalogue displays wrong information (see attached)

Filtering Products Status ="Active" system is displaying inactive products

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066007	SCMHost	ABERDEEN MARINA CLUB AMC	INP	NORMAL	09/05/2016

Description SCM report - Invoice request raw file format
Dear Support,

As requested by our cost controller, he requested.

- Request the report of "Invoice" provide raw file e.. CSV format.

Thank you,
Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066063	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	09/06/2016

Description Dashboard
Dashboard needs to be able to drill down by Department and Group and the moment it is only by Department

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066067	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	09/06/2016

Description Stock On Hand Report
Dear Daciana/ Sarah

Please assist to develop this report as discussed.

The report will be extracted on monthly basis, by site, in line with month-end closing figures of local system and show the details as included in attached. Feel free to let me know should there be any points for us to clarify.

Thanks a lot for your help and advice.

Danielle

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066079	CRM	MBT INTERNAL USE	INV	NORMAL	09/06/2016

Description Go Live Date to update all linked projects once entered including CLIENT
09/09/2016 -- Patti

Billing Maintenance Details

Please have this option work before AND after linking projects i.e.

1. If project linked prior to Go live date entered, go live date is updated for all linked projects
2. If project linked after Go Live Date entered, date is also updated to the newly linked project
3. Please check that Go Live Date updates CLIENT in new and old CRM please at Commencing .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0066083	CRM	MBT INTERNAL USE	INV	NORMAL	09/06/2016

Description BILL BILL OFFICE scheduled Projects listing view
02/09/2016 --Patti

Bill and Bill Office not showing in summary view page

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066097	SCMHost	SSP HONG KONG	TBR	HIGH	09/06/2016

Description SCM v5(Training): Problem on system paramter-allowMixProductProductionTrf
Hi all,

I have assigned value - "0" in system parameter - "allowMixProductProductionTrf" in SCM v5 training environment. However, while I perform stock transfer, "Add By Product & Production" is allowed for selection. In the meanwhile, I can select and save products both in Product and Production. Please check and solve the issue in priority.

Regards,
Donald

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066189	CRM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ER	NORMAL	09/08/2016

Description Task Tracker in CRM
Changes to Task Tracker in CRM (See Attached)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066253	SCMHost	SSP HONG KONG	TBR	NORMAL	09/10/2016

Description SCM v5 Purchase Order Printing Prompt Confirmation Box
Dear support,

Is it possible to add a confirmation box while user print the Purchase Order? We would like the box to include the Order No. range and number of PO printed to ask user confirmation.

Thanks!
Regards,
Shirley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066257	SCMHost	MBT INTERNAL USE	INV	NORMAL	09/12/2016

Description SGL Data Washer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066289	SCMHost	SHANGRI-LA HOTEL, SYDNEY SLSN	ES	NORMAL	09/13/2016

Description Excel Export/Import

We would like to request that Purchasing Managers be allowed to add rows to the template as it would enhance productivity . It would be much quicker to add records on the Excel template than to perform the operation on the application.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0066300	SCMHost	MBT INTERNAL USE	INV	NORMAL	09/13/2016

Description Purchase Request by Product List

When creating a Purchase Request by Product list the Supplier Name does not display. (See Attached Screenshot)

This was found on Merivale v5 system and fixed. But it needs to be fixed in the upgrade pack.

Fix: = ,isnull(ckssuplr.name,") AS suplname

in sp_proc_PLselect_getProducts line 52

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066348	SCMHost	MBT INTERNAL USE	INP	HIGH	09/14/2016

Description Error in adding new currency

1. Access Setup > Master Code > Currency

2. Click Add button

3. Complete required data

4. Click Save button

- "Object reference not set to an instance of an object."

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066597	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	INP	NORMAL	09/21/2016

Description Closing Balance was wrong

Closing Balance was wrong. The Blue highlight which was not our count items, but the system can calculate automatic.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066642	SCMHost	SHANGRI-LA HOTEL, GUANGZHOU SLPG	TBR	NORMAL	09/22/2016

Description YTD Consumption Report

Dear Support,

Is there a report in SCM same as YTD Consumption report in CheckEAM?

Thank you & regards,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066673	SCMHost	MBT INTERNAL USE	INV	NORMAL	09/23/2016

Description SMTP Changes

Hi,

Is there any changes with mbt's smtp?

For PO sending, which uses smtp also, scm can send email. It is Ok.

But with all the PR notification, we get this message:

Mailbox unavailable. Server response was :5.7.1 Client does not have permission...

Normally if we have issue with smtp itself, even PO sending via email will also not work.

This is for QA's regression testing for version 5.2.3.6092

Thank you.

Jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0066740	SCMHost	MBT INTERNAL USE	INP	NORMAL	09/26/2016

Description Site Setup Error

- a. Access Setup > Site
- b. Click Site link
- An error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066745	SCMHost	MBT INTERNAL USE	INP	HIGH	09/26/2016

Description Inventory Template. Filter 'Variation' column, an error encountered.

1. Access Setup> Site Management > Inventory Template
2. Select existing Template
3. Click Recipe button
4. Click Add Recipe
5. Click 'Variation' column to filter

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066748	SCMHost	MBT INTERNAL USE	INP	HIGH	09/26/2016

Description Product Request. Product Search error

1. Access Setup > Catalogue > Product Request
2. Click Add button
3. Search 'Search Product' button
- error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066749	SCMHost	MBT INTERNAL USE	INP	HIGH	09/26/2016

Description Write-off. Blank Cost Centre

1. Access Inventory > Write off
2. Click Add button
3. Select Cost Centre

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066750	SCMHost	MBT INTERNAL USE	INV	HIGH	09/26/2016

Description User- Search Supplier Login issue

- Select existing user
- b. Search Login as Supplier
 - c. Use filter options

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0066836	SCMHost	MBT INTERNAL USE	INP	NORMAL	09/28/2016

Description Supplier Portal

1. Cannot find Watchdog message to setup "Number of New Quotes from Tender Request".
2. No Tender Pack is being displayed in the Quote Header (Screenshots Below).
3. Wrong currency is being displayed on the Quote header (Screenshots Below).
4. Wrong filter code is being displayed on the Quote Header (Screenshots Below).
5. View Order screen does not display supplier orders unless user clicks on "Clear Grid Filters" under settings (Screenshots Below).

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0066941	SCMHost	MBT INTERNAL USE	INP	HIGH	09/29/2016

Description Error when deleting PO

1. Select Purchase Order (Unprocessed)
2. On header page, click 'Delete' button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067000	SCMHost	MORETON BAY TECHNOLOGY OVERSEAS	INV	HIGH	09/30/2016

Description Unable to print reporting services external

Dear Support,

We have issues cannot find server when come to print Reporting Services .

Only the reporting service reports that is use by SQL have issues cannot locate server .

You may also access scm via these external link [http :\\60.249.185.118/scmtrn](http://60.249.185.118/scmtrn)

Kindly help.

Thanks
Regards

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067005	SCMHost	MBT INTERNAL USE	INV	NORMAL	09/30/2016

Description Urgent Missing PO Line in receiving

Using MBM internal QA.

Issue. Receive against a PO, go to receiving page and enter the PO number, complete receiving header and go to the detail page. Detail page is blank; if you click Purchase status you will see the product line in the PO but receiving cannot display it.

*tested on newly created PO and existing PO before the upgrade.

Thanks.
Jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067084	SCMHost	MBT INTERNAL USE	INV	HIGH	10/04/2016

Description Error when adding recipe in Inventory Template

1. Access Site Management > Inventory Template
 2. Select existing Inventory Template
 3. Click Recipe button
 4. Click +Recipe button
- An error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067085	SCMHost	MBT INTERNAL USE	INP	LOW	10/04/2016

Description Purchase Request Confirmation. Column label for 'All' displayed as "

1. Submit Purchase Request
2. Verify Purchase Request Confirmation 'All' column

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0067086	SCMHost	MBT INTERNAL USE	INP	NORMAL	10/04/2016

Description Receiving. "Delivery" value should be synchronize to "Delivery Charge to Alloc".

1. Access Delivery> View Deliverry
2. Select GRN (Unprocessed)
3. On the detail page, select 'U' in 'Allocate by" field.
4. Enter value in "Deliver" column
5. Verify "Delivery Charge to Alloc" if value has been updated based on the Delivery value entered or vise versa.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067088	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	HIGH	10/04/2016

Description Supplier Request

Dear Support,

Please increase the tax number field to 20 characters, currently only allow 16 characters at following screen:

1. SCM Supplier Request
2. Supplier Catalogue
3. CPM Supplier Request
4. CPM Catalogue

The tax number need to be flow to CPM via supplier request, stored and save in CPM. Then sync back to SCM and EAM. Currently EAM already allow tax number field of 20 characters.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067187	SCMHost	I-MAS INNOVATION AND CONSULTING CO., LTD.	ES	NORMAL	10/07/2016

Description Need to all report to show logo by site

Dear All Support

I have requiemment from the client on all report of SCM.

Need to show logo on report. When user view report. The logo isn't show and show X icon

Could you please help to information to me how to put the logo to all report.

This client site. we have 2 site have 2 logo

I attached sample report after view report isn't show

Thank you very much for your help.

Best regards,

kamphol nirandonpruK (BEER)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067203	SCMHost	INTERCONTINENTAL BEI CHEN □□□□□□	ER	NORMAL	10/08/2016

Description No PO No. and User Department in invoice summary report

There are no PO No. and User department can been seen in invoice summary report. Please add.

1. add PO No.
2. replace invoice no. to user department.
3. remove container total as it's useless.
4. remove FC, Gross total(FC) and rmb as they are useless.
5. change to vertical if possible.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0067213	SCMHost	INTERCONTINENTAL BEI CHEN □□□□□□	ER	NORMAL	10/08/2016

Description No report to print all product on hand for whole hotel

Do not find a report can print all products or a range of products for on hand quantity and amount, show by cost center.

This function please refer to EAM stock report- include cost center.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067236	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	ES	NORMAL	10/09/2016

Description Supplier Order Lead Time

In supplier setup enter Order Lead Time (in days)

In PR detail the delivery date should be adjusted to account for the supplier lead time for the product

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067255	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	10/10/2016

Description Add by Product Reason code REF RQ0057720

Enhance the system to require for mandatory reason code for posting of GRN using Add by Product function . This reason code then to be displayed on Invoices without Orders report.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067263	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	SRS	NORMAL	10/10/2016

Description POS template Sale Items error

Go to Site Management > POS template Sale Items and get attached error on Sakhi's PC.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067289	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	10/10/2016

Description Budget still showing even when set to NO ACCESS

Budget still showing even when set to NO ACCESS

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067296	SCMHost	KOKOTEL SURAWONG BANGKOK	ER	HIGH	10/11/2016

Description Limit of character in Purchase Justification

Dear Support,

Is there any possibility to extend the character number for Purchase Justification? Due to CEO requires more details from user to fill up otherwise he could not understand the details of it. Thank you very much in advance.

Best regards,
Praew

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067303	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	10/11/2016

Description Display Alternate Supplier Code in PR by List

When Entering PR by Product List would like to display the alternate supplier code in the supplier code column instead of the SCM supplier Code. On the Select Product List page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0067304	SCMHost	ANANTARA KALUTARA RESORT	ER	NORMAL	10/11/2016

Description Email Sender in PR notification
Dear Team,

This is a multi property site, which used CheckSCM. Clients wants to have separate email sender per site, in PR email notification. Already discussed with Romilyn.

log in behalf of client. (Leandro)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067310	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	10/11/2016

Description Modify in View order
Dear Support,

Request to modify in View order page of below:

1. Remove "Has Reject Item"
2. Add "Send order by"
3. Send Order Date/Time.

Regards,
Ken - SLIM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067429	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	10/13/2016

Description Send PR Email Address
Dear Rona,

As discussed, please enhanced the PR email notification sender email as per current send PO email address in site setting where the site setting email address overwrite the web configuration.

Currently, PR email notification sender is picking up the web config which causing confusion to user. For example, SLYZ FC is receiving the PR Approval notification from SLPUR purchasing.slpur@shangri-la.com instead from purchasing.slyz@shangri-la.com.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067475	SCMHost	MBT INTERNAL USE	INV	NORMAL	10/14/2016

Description Modifying an Existing Product in CPM; the following are not synch in SCM

A. Modifying an Existing Product in CPM; the following are not synch in SCM

1. Measurement Size
2. Tax Code
3. MPDS
4. Analysis 1 2 3 and 4
5. No Unit Costing
6. Use Bid

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067476	SCMHost	MBT INTERNAL USE	INV	NORMAL	10/14/2016

Description SSP Related Issues - CPM - SCM Supplier Sync

Job Allocation Report

A. Importing new supplier worksheet:

1. If postcode is not available in the uploaded worksheet, system prompts:

2. In import supplier worksheets, the following data did not reflect in the supplier catalogue:

Currency
Post Code
Paynote
Comment

3. Imported worksheet did not trim spaces in front and back.

B. Manual creation of supplier.

1. Supplier Number remains blank. It should be generated based on the selected supplier category:

C. CPM to SCM Supplier sync:

Data that are not sync in SCM:

1. Email 2
2. AP Supplier Type

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067509	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	10/17/2016

Description Upgrade Hilton 5.2.3 sandbox
Please upgrade Hilton sandbox system at <http://hiltonscm/HLTSCM523> to latest patch level.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067542	SCMHost	ANANTARA AL JABAL AL AKHDAR RESORT	ER	HIGH	10/18/2016

Description Inventory Report as per BS Account Code
Hi!
Is there a period end report where I can generate a stock summary report (Detailed) as per Balance Sheet Account?
Ex:

141000 - Inventory Food summary report for all cost centre
141100 - Inventory Beverage summary report for all cost centre
and others like Inventory guest supplies, inventory utilities, inventory cleaning supplies etc.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067549	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	10/18/2016

Description Merivale Dashboard
Issues to be fixed:
1.Sorting order in the detail grid (eg, order show week 42, week 40, week41)
2.Purchasing data should extract purchase order by delivery date for the week not the invoices
3.Refresh of the panel for dashboard. When login the dashboard displays blank. Have to click on the Filter Location for the information to display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067593	CRM	MBT INTERNAL USE	INV	NORMAL	10/18/2016

Description Error when saving under sys consultant tab
hi Brian,

Pls see attached error when updating crm under systems consultant tab.

Thanks.
Jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0067624	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	10/19/2016

Description Product Import - All Sites

Is it possible to allow Import Product have 'ALL' as an option under Request for Site?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067689	SCMHost	MBT INTERNAL USE	INP	HIGH	10/20/2016

Description Recipe. STD Cost error

1. Access Catalogue > Recipe
2. Sort STD. Cost column

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067690	SCMHost	MBT INTERNAL USE	INV	HIGH	10/20/2016

Description View Order History error

1. Access > Procurement > Order > View Order
2. Click View History button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067694	SCMHost	MBT INTERNAL USE	INP	HIGH	10/20/2016

Description Task List error

1. Access > Setup > Administration > Task List
2. Click 'Add' button, complete header page
3. Click Save button
4. Click Add button, select profiles/ users
- an error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067739	SCMHost	MBT INTERNAL USE	INP	NORMAL	10/21/2016

Description A - Import Product - Generated Pnum missing prefix

Import Product:

When user select action: "New Product" and click on save button:

Issue#1: Page remains in this current display and not in processed page.

Issue#2: Product Prefix of Type is not captured in the generated product no .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067805	SCMHost	MBT INTERNAL USE	INP	NORMAL	10/24/2016

Description B - Supplier Req - SupplierRule 0

tested in qa site v5.2.3.61013

ISSUE#1: When saving Supplier Request, snum is not required.

ISSUE#2: When submitting Supplier Request, snum and Name is not required. Thus approving it results to prompt: "Supplier code already exists".

ISSUE#3: set SupplierRule = '0' generated by rules, when product request is approved it still captures the entered snum instead of generating the snum by rules.

ISSUE#4: set SupplierRule = '0' generated by rules, in worksheet still prompts as snum is required even if snum should be generated by rules.

Exception message is ok if supplierRule =1.

ISSUE#5: Supplier Prefix in supplier category in unavailable. Please advise if we have use for it in 523.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0067865	SCMHost	CAPELLA SINGAPORE	ES	HIGH	10/25/2016

Description currency VS quotation

Dear Christine,

Can fix the currency for each supplier. Means once we set the quotation in system, any new order, the users are not allow to change the currency. It will auto generate base on the currency in the quotation. Currently, users are allow to do so during placing any order.

Please advise.

Willy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067866	SCMHost	MBT INTERNAL USE	INP	HIGH	10/25/2016

Description Tender Review . Supplier error

1. Access Procurement > Tender Review
2. Enter Start and End date
3. Click "Show Quotes"
4. change the "selected supplier

see attached error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067871	SCMHost	MBT INTERNAL USE	INV	NORMAL	10/25/2016

Description SSP Update SCM mbmq site
SSP Update SCM mbmq site 523

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067889	SCMHost	INTERCONTINENTAL BEI CHEN □□□□□□	ES	NORMAL	10/25/2016

Description Can't see store issue product total from current report

We would like to see each product subtotal issued from store to individual outlet , but currently we can only see line by line details but without subtotal for each product. We would like you to add a filter to see either only product subtotal or product subtotal with detail lines .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067914	CRM	MBT INTERNAL USE	ER	NORMAL	10/26/2016

Description CRM5 Project Checklist Report - Insert Alert Notification
Add Alert Notification in Project Checklist Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067930	SCMHost	MBT INTERNAL USE	INV	NORMAL	10/26/2016

Description User. All user has default log-in
All user has default log-in and cannot be set as blank.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0067949	SCMHost	MBT INTERNAL USE	INP	NORMAL	10/26/2016

Description B - Import Supplier/Product Status (Progressing)
Import Supplier/Product - Status remain as "Progressing" even if file is already processed.

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068001	SCMHost	MBT INTERNAL USE	INP	NORMAL	10/27/2016
Description SSP SCM to CPM Product Request CPM PRODUCT REQUEST: (received) 1. Product Number from SCM should reflect on Product Number Requested and not in CPM Item Number. 2. Name from SCM is converted and different from what is sent from SCM. 3. SCM Reason reflect on Message field in CPM, which is used during product validation. RQJ0015426 4. Fields that did not reflect in CPM: - Suggested Brand - Unit Cost - Other Type 5. Status "Submitted" is also not displayed.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068002	SCMHost	MBT INTERNAL USE	INP	NORMAL	10/27/2016
Description SSP SCM to CPM Supplier Request CPM SUPPLIER REQUEST: (received) 1. Supplier Number and Name from SCM is converted and different from what is sent from SCM . 2. Default Communication Language is set to "Arabic" instead of "English" 3. Status "Submitted" is also not displayed.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068003	SCMHost	MBT INTERNAL USE	INP	NORMAL	10/27/2016
Description SCM Product Request – Description Translation bug SCM Product Request – Description Translation: 1. CPM user creates a product request and complete all translation. 2. User then approved request and product translation was sync to scm. 3. However when SCM user is about to create a product request – by default description translation window captures data in cksprddesc.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068036	SCMHost	INTERCONTINENTAL BEI CHEN □□□□□□	ER	NORMAL	10/28/2016
Description Add a sort type by Product No. in stock on hand detailed report Currently all the sort are by group, please add a sort type only by prodcut No. then it could be match with our other reports.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068039	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	ES	LOW	10/28/2016
Description User e-mail address Would it be possible to have the user e-mail address field not visible on the screen that they can change their password on? We want to move back to having individual users being e-mailed, but we had an issue in the past where they would delete that e-mail address causing orders to not be sent out.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068085	SCMHost	TAFE SYDNEY INSTITUTE ULTIMO COLLEGE	TBR	HIGH	10/31/2016
Description Seafood lesson 3 - portion amounts different to what was prescribed					

Job Allocation Report

So today our trolley lists for seafood 3 lesson was only a 0.33 portion
 When I went to investigate - the problem was that it was only programmed for 0.33
 So today our trolley lists for seafood 3 lesson was only a 0.33 portion
 When I went to investigate - the problem was that it was only programmed for 0.33
 So today our trolley lists for seafood 3 lesson was only a 0.33 portion
 When I went to investigate - the problem was that it was only programmed for 0.33
 it should have been 1 portion for all recipes bar the Prawn, chilli and tomato Jam

When I went to Set up lesson I had changed the Prawn, chilli and tomato Jam to a third as it is made 1 between 3 students.
 However this changed the whole lesson to 0.33 even though specifically I had only changed this one item.

WHY?

I have manually gone into each lesson in the planning stage now and changed it so that the rest of the lessons are correct as we have this lesson coming up numerous times till the end of the year

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068111	SCMHost	CASELA NATURE PARK	TBR	HIGH	10/31/2016

Description SCM5.2.3.510_CASELA_RECEIVING_SHOULD HAVE AN OPTION TO AVOID ADD PRODUCT TO DELIVERY WHEN SELECT ORDER ONLY
 Dear Support Team,

We would like to know how to prevent a user from adding individual product to a new delivery when we have already selected the 'Order already Created in SCM System' option.

Please note that in the profile the following options is not selected:

1. Allow Individual Product
2. Add Products from Inventory Template

Thanks and Best Regards,
 Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068150	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/01/2016

Description Dashboard fixes and updates
 Meeting 28/10/2016 Peter and Daciana
 review existing dashboard using cube and simple dashboard. Peter will release an updated document
 Fixes
 - sort by week in details screen for cube dashboard
 - purchase data dashborad to use Purchase Orders. Alreday have an invoice information dashborad
 - purchase variance dashboard display 0 vraiance due to extrcat for daily data using receiv ing for both purchase and receiving data

Simple dashboard :
 - add sales by group
 - review top 100 products (Invoiced) as data extrcat is wrong in MBT master source. Extract info from cksposin

Review

- Period to date purchase dashboard. Not released. Done only as demo for HITECH
- Weekly sales forecast dashboard how is it linked to Sales forecast calendar

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068200	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	11/01/2016

Description Checklink -Add option to load pricing from XLS
 Allow supplier to load procing from XLS

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0068201	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	Completed	NORMAL	11/01/2016

Description Checklink - Add option for Supplier Business Information

When login as supplier user under My Account add another tab for "Business Information". This information will stay in Checklink only and will not be replicated to CPM

(see document with Sample from Ariba)

Fields on the screen:

Year founded

Number of employees

Annual Revenue

Stock symbol

Financial information

see page 5 "1) Company Background Information" in attached document

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068204	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	Completed	NORMAL	11/01/2016

Description Checklink - Supplier login Upload file

For the Supplier login allow supplier to load catalogue document (this catalogue can be a pdf and will display what items supplier have available, like a supermarket catalogue)

refer page 5 in attached document "3) Product Catalogue/ Portfolio"

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068219	SCMHost	ROYAL PALM MARRAKESH BEACHCOMBER HOTEL S.A.	INP	HIGH	11/01/2016

Description SCM5.2.3.623_BEACHCOMBER_QUOTE_TO ADD A COLUMN FOR FILTER CODE IN THE QUOTE SCREEN

Dear Support Team,

Beachcomber is requesting to add a column for filter code in Quote listing screen so as to determine site quote from HO (global) quotes.

Thanks and Best Regards,

Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068289	SCMHost	SSP HONG KONG	TBR	HIGH	11/02/2016

Description SCM v5 Show on Description 2 in the transfer and Write Off

Hi Support,

Can you help to add on Recipe Description 2 in the transfer and Write Off.

Thanks!

Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068325	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	11/03/2016

Description Add Radio Button for Market Survey

Dear Support,

Go to Procurement -- Contract Management -- Quotes -- Add

Add Radio Button for user to choose whether to create 1) Quote or 2) Market Survey

See attached.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0068326	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	11/03/2016

Description Market Survey Report

Dear Support,

To have additional Report -- Market Survey Report, please see attached file for business requirements.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068328	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	11/03/2016

Description Supplier Branch -- Tax Code & Currency Fields

Dear Support,

Tax Code and Currency Fields at Supplier Branch not working .

Please fix and tax code & currency at Supplier Branch to overwrite Catalogue.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068331	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	11/03/2016

Description Purchase Request - Recovery

Dear Support,

To have Radio Button when creating new PR, 1) PR 2) Recover PR

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068341	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/03/2016

Description SQL Installation

SQL installation for Outworks laptop c/o Irene

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068372	SCMHost	KOWLOON SHANGRI-LA HOTEL, HONG KONG KSL	TBR	NORMAL	11/03/2016

Description Default tick multiple PDS in Catalogues product

Dear Support,

Request default tick multiple PDS in all product on Hong Kong SCM.

Reagrds,

Mike Chan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068387	CPM	PONTIAC LAND PRIVATE LIMITED	INV	NORMAL	11/03/2016

Description CPM report product description

When printing purchasing report in CPM description displayed for products is the CPM description not the local product description for the product linked to a CPM product

Request to display local product description instead of CPM description or shows the local description as well

Note:

Hotels link products to CPM using analysis code. When purchasing data is uploaded to CPM the data displayed in the report is using CPM product description for the local products linked to CPM products

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0068394	SCMHost	ANANTARA AL JABAL AL AKHDAR RESORT	ES	NORMAL	11/04/2016

Description Acct Code Option
Hi,

Is there an option to generate an invoice summary report which can be filter by GL Acct ?
Because our receiving summary report at the month end against SUN system being reconcile as per acct code. It might be balance on the total value but still needs to be balance against each GL code for balance sheet reconciliation ..

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068462	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/07/2016

Description Receiving. Default Delivery Charge error

- Create new delivery
- Add products
- On detail page, enter unit cost
- Click charge button on the detail grid
an error will display

Please see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068464	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/07/2016

Description Generate Additional Charge. Cannot enter reference number.

- Select unprocessed delivery
- On detail page click 'Generate Additional Charge
- Verify reference no. field

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068466	SCMHost	MBT INTERNAL USE	INV	HIGH	11/07/2016

Description Generate Additional Charge. No data displayed

- Create or select unprocessed receiving
 - Complete detail page
 - Click 'Generate Additional Charge.
 - Select Additional Charge Type/ Supplier / Allocate by (Cost, Weight, Volume)
 - Enter value in 'Total Charge' field
- No data displayed in the grid

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068469	SCMHost	MBT INTERNAL USE	INV	HIGH	11/07/2016

Description 4. Receiving detail page. Production Date and Expiry date (new columns)in detail grid.

How does it works

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068470	SCMHost	MBT INTERNAL USE	INP	HIGH	11/07/2016

Description View Delivery. View History error
error in view history

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0068472	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/07/2016

Description AP Interface. Output file error.

Pre-requisite:

- Delivery has been committed – Cost Approved
- Run day end job

Step:

- Access Services > AP Interface
- Enter all required fields based on the approved delivery
- Click Accumulate button
- Click Output button
- An error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068474	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/07/2016

Description A - Unable to Import Worksheet err during save

tested in ver:5.3.2.1026

- Prompts when user import supplier worksheet in SCM532.

"String or binary data would be truncated. Cannot insert null into column "ASUM.. "

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068478	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/07/2016

Description A - General Import Process - err during import DGTS

tested in ver:5.3.2.1026

Error during Import - DGTS

Invalid column name 'name'.

Invalid column name 'name'.

name

UPDATE ctfImpDepartment SET msg = msg + 'deptdescr is required. ' WHERE fileID =29 AND status =" AND name="

UPDATE ctfImpDepartment SET msg =msg + 'Invalid character.' where fileid= 29 and (dept LIKE '%[\$&%|/<>~^?{}*\\]%' or CHARINDEX('[',dept)>0 or CHARINDEX(']',dept)>0)

Description: An unhandled exception occurred during the execution of the current web request. Please review the stack trace for more information about the error and where it originated in the code.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068480	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	11/07/2016

Description Error encountered on data cleaner header page

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068484	SCMHost	MBT INTERNAL USE	INP	NORMAL	11/07/2016

Description B - Err in Product Request Add From Checklink button

Tested in ver:5.3.2.1026

In Product Request, clicking Add From Checklink button prompts an error:

"Could not find endpoint element with name 'CheckLinkEndpoint' and contract 'SCMLink.ISCMLink' in the ServiceModel client configuration section. This might be because no configuration file was found for your application, or because no endpoint element matching this name could be found in the client element."

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0068486	SCMHost	MBT INTERNAL USE	INP	NORMAL	11/07/2016

Description B - Supplier Request err in save and submit not displayed

A. Error in clicking SAVE button in Supplier Request
Unable to get property 'join' of undefined or null reference
Line 87 column 29

B Saved or submitted Supplier Request are not displayed in Grid Listing.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068488	SCMHost	MBT INTERNAL USE	INP	NORMAL	11/07/2016

Description B - Budget Project Code is missing in Proj Equip Sched

a. Adding a Project Schedule prompts the following error, data source for Budget Project Code is missing
"Data source [DS_EQS_BudgetProjectCode] is undefined"

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068489	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/07/2016

Description C - Planner in Revenue and Demand Plan err prompt

tested in ver:5.3.2.1026
Prompts "Planner" in a window when Planner button is clicked.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068492	SCMHost	MBT INTERNAL USE	INP	NORMAL	11/07/2016

Description B - Stock Count when quantity is entered skip should be unchecked

tested in ver:5.3.2.1026
Skip option should automatically unchecked once user entered a corresponding Quantity.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068493	SCMHost	MORETON BAY TECHNOLOGY OVERSEAS	INV	NORMAL	11/07/2016

Description New SCM Install

New SCM Install on Rey's laptop

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068495	SCMHost	MBT INTERNAL USE	INP	NORMAL	11/07/2016

Description A - Accessing New PR module err cksprjeqschedcomp

tested in ver:5.3.2.1026
Accessing New PR module err cksprjeqschedcomp

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068497	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/07/2016

Description C - Purchase Size - Add Purchase Size and Add Wizard feature need requirements

requirement specification for testing on Product Purchase size - Add Wizard feature.
What is the difference between Add Purchase Size and Add Wizard ?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0068498	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/07/2016

Description C - Prod Catalogue invalid colum name 'uploads'
tested in ver:5.3.2.1026

When user click on an object at the lower left corner of screen of product catalogue.

Server Error in '/SCM_5_3' Application.

Invalid column name 'uploads'.

Invalid column name 'uploads'.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068499	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/07/2016

Description C - Unable to Add Nutrient Information
In Product Catalogue, user click on Nutrient Information button to add a new one.
System prompts "No more nutritional type available"

Also request for requirement specification of feature for testing purposes.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068505	CRM	MBT INTERNAL USE		NORMAL	11/07/2016

Description Add Export to Excel in Project Plan
Add Export to Excel in Project Plan . Have option to save Different version of project plan

Add Export to Excel in Project Control \System Consultnat compliance

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068522	SCMHost	MBT INTERNAL USE	INPU	HIGH	11/08/2016

Description Quote. Error in unit cost in product selection

1. Access Quote
2. Add new Quote
3. On header page, enter required fields
4. On product selection field , click "unit cost" column
- An error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068534	SCMHost	CASELA NATURE PARK	ER	HIGH	11/08/2016

Description SCM5.2.3.510_CASELA_COST CENTER PRODUCT CANNOT INPUT RE-STOCK LEVEL

Dear Support Team,

Casela has included the minimum, maximum and critical levels for all necessary products but they do not have access to the field for the re-stock level.

it is not active under cost center product as integration level is 3

Please advise.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0068587	CPM	MBT INTERNAL USE	INV	NORMAL	11/09/2016

Description CPM - Checklink Tender

Add Tax code in CPM Tender request template screen header screen

The Tax code will be sent to Checklink

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068606	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	TBR	NORMAL	11/09/2016

Description Budget Description

Dear Conrad

Under the Review Budget , please add "Description" . See attached file

Please allow printing of Review Budget to allow reporting of budget vs actual

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068609	CPM	PONTIAC LAND PRIVATE LIMITED	ER	NORMAL	11/09/2016

Description Input Additional Attachment to Tender Request

Hi Daciana,

Following the CPM demo in November as per your advice, I am uploading this enhancement request to attach additional docs for tender requests.

Please let us know what is needed.

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068628	SCMHost	NANJING JINSAIL HOTELS & RESORTS CO. LTD	ER	NORMAL	11/10/2016

Description Enhancement on 4 reports

Hongxi created this case and specification for client:

Dear Support,

Please help to enhance or build 4 reports as in the attached specification. The main point is that we need to clean and plain excel format (no need too much group by and summary, total), we can filter and summary on excel file ourself. thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068656	SCMHost	ROYAL PALM MARRAKESH BEACHCOMBER HOTEL S.A.	ER	HIGH	11/10/2016

Description SCM5.2.3.623_BEACHCOMBER_RECEIVING_NEW DELIVERY ADD FROM ORDER

Dear Support Team,

Receiving - New Delivery - Add from order

Unable to Edit cost centre where there are entries for multiple cost centres

Thanks and Best Regards,

Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068658	SCMHost	MBT INTERNAL USE	INP	NORMAL	11/10/2016

Description Missing data in approved supplier request

Job Allocation Report

Approve Supplier Request from Import Supplier Worksheet

1. Import Supplier Worksheet, make sure to fill up all information in worksheet.
2. Select Supplier Request as action.
3. Proceed to Supplier Request module and Approve request.

Actual Result:

- Selected currency defaulted to the first value in the DDL (AED) instead of (AUD) as defined in worksheet.
- Payment Note is not displayed
- Website

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068681	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	11/10/2016

Description Supplier Performance Report

Dear Support,

To add "Average Score" of each Performance Type and a "Total Score". See attached.

Calculation see attached.

Regards, Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068720	SCMHost	MANDARIN ORIENTAL SINGAPORE	TBR	HIGH	11/11/2016

Description Issues on Return to supplier options

Dear Support,

We have the issues with Return To supplier Options as the system following setup where we cannot all "ADD BY INDIVIDUAL PRODUCT" to be granted .

Because the ACCESS Level is 3 the User can use Return to Supplier but there is no ADD Product Icon on the Detail page which have been disable . Please check as in SCM version 3 these ADD button is open.

If I granted the access "ADD by Individual Product" the user can received without PO in SCM.

Urgent attentions.

Thanks

Regards

Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068721	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ER	NORMAL	11/11/2016

Description Email Notification to dedicate to another person.

Dear Team,

If possible to put alternate approval person in User's screen. Please find attached. This will be effective if the main person to approve will be on-leave then they he/she can dedicate the alternate person to approve.

Thanks,

Leandro

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068767	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/14/2016

Description Hilton PROPPLAN (budget) Interface

Job Allocation Report

From: Karan Barrett
 Sent: Tuesday, November 01, 2016 5:24 PM
 To: Ted Carroll
 Cc: Fiona Lang
 Subject: RE: COA in HLBFS/PROPLAN/SUN

Hi Ted,

PROPPLAN was rolled out for the hotels to use for 2017 Budgets, we will roll out the 2017 forecast module next week. Hotels will only use PROPPLAN for budgeting and forecasting in 2017. HLBFS will be decommissioned in Q1 2017. PROPPLAN has been built with the new company code block.

There is a global project called ACE, which is putting the new code block into OnQ and the general ledger systems (PeopleSoft, Sun, Navision). We have piggy backed on this project to also look at upgrading the Sun G/L from version 4.3 (20 years old) to version 6 (later version that has cloud capability). The Sun core is currently being designed and built, and we are looking to commence a pilot and roll out to hotels in Feb/Mar 2017. It will take approximately two years to convert all the hotels to a new sun version and new code block, so there is going to be a p

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068835	SCMHost	BEACHCOMBER HOTEL S.A.	ERPUSEF	HIGH	11/15/2016
Description SCM5.2.3.623_BEACHCOMBER_RECIPE_TOTAL COST NOT DISPLAYED AND ADD COST COLUMN IN COST CENTER RECIPE LISTING Recipe Total cost not displayed. Also Cost column to include in cost center recipe listing.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068841	SCMHost	BEACHCOMBER HOTEL S.A.	ER	HIGH	11/15/2016
Description SCM5.2.3.623_BEACHCOMBER_PRODUCT REQUEST_IS THERE AN EMAIL NOTIFICATION INFORMING ABOUT NEW PROD REQUEST Is there an email notification to inform about new product request					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068846	SCMHost	MBT INTERNAL USE	INP	NORMAL	11/15/2016

Description EQS PrjEquipmentSchedule

6) Budget Project Code is not available.
 a. Approved Budget Code of selected Site should be displayed.

7) Disabled after user save the project schedule
 a. Notice that Project Schedule Header is disabled after user click on save button.

8) Spare per PAR is not reflected even if Apply spare per Par is checked
 a. Spare per par from template did not reflect in Equipment Schedule Detail page.

9) Tick on Apply Purchase Size option but the size still remains as product size

10) "Calc Qty Pur Size" computation is incorrect.
 It should be:
 Calc QTY Spare = (Spare per Par * Par)
 Calc QTY Pur Size = Calc QTY Spare * Pax (Count*Occupancy%)

11) Discrepancy in Complete Project Schedule as the Total Calculated QTY, Project Quantity is incorrect
 a. Discrepancy in figures
 b. PDS is not showing

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068854	SCMHost	MISSION HILLS HAIKOU MOVIE TOWN	ES	NORMAL	11/15/2016

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0068856	SCMHost	NTDE (NATIONAL TRADING & DEVELOPING EST.)	ES	NORMAL	11/15/2016

Description Price Variation for Receiving Dears,

Can you please advise on how to enable the prive variance popup for the receiving module?

Best Regards,

Ralph

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068904	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	11/16/2016

Description Cannot save delivery with more than 12 characters currency rate in delivery header page
Cannot save delivery with more than 12 characters currency rate in delivery header page. It should be allowed since Currency set up allow more than 12 characters. (see attached screenshots)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068908	SCMHost	METRO GLOBAL PROCUREMENT SERVICES	TBR	HIGH	11/16/2016

Description Supplier catalogue
When click on "cancel" button, the page should be remain at which page we stop instead of go to first page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068919	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/16/2016

Description CheckQ Profile Preset Checking
a. As per checking, the following are the available profile loaded for Salt and Char. Profile for Manager, Purchasing, Outlet Manager and Outlet are unavailable.
b. For profile of Cost Controller it displays the following modules below. Some should be hidden ST: Print Worksheet, Import Worksheet, Tender Pack and Inventory Template and others like Stock Transfers/ Request are not available.
c. Based on the given specification, we created a more detailed table for restriction by module per profile. Please confirm.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068920	SCMHost	MBT INTERNAL USE	INP	NORMAL	11/16/2016

Description CheckQ Receiving, no expiry, no additional charge
a. Receiving Expiry and Additional Charge feature are available.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068921	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/16/2016

Description CheckQ PR and Order Approval, 2 levels, preload
a. By default, loaded approval is with level 1 only.
b. As per spec maximum of 2 levels for approval, able to set up to 6 levels.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068945	SCMHost	MBT INTERNAL USE	INP	NORMAL	11/16/2016

Description CheckQ Error in Approving Sales Entry

5) Error in Approving Sales Entry:
"Column 'trantype' does not allow nulls."

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0068946	SCMHost	MBT INTERNAL USE		INP	NORMAL	11/16/2016
Description	CheckQ Commander is not working					
6) Commander is not working						
a. Approve sales entry to validate if Commander monitoring is working. After running Day-end job, data in Commander did not update.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0068947	SCMHost	MBT INTERNAL USE		INV	NORMAL	11/16/2016
Description	CheckQ Period End pre-set reports					
7) Period End pre-set reports						
a. For Period End reports, is this all the available reports that should be available?						
- Inventory Activity report						
- Period End History report						
- Period End report						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0068948	SCMHost	MBT INTERNAL USE		INP	NORMAL	11/16/2016
Description	CheckQ Managing Calendar in Watchdog error					
Encountered an error when user add an entry in Calendar- Watchdog.						
" cannot insert null into column "site", table..."						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0068953	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY		INP	NORMAL	11/16/2016
Description	The system redirect to View Delivery page after approving delivery in Approve Receiving module					
The system redirect to View Delivery page after approving delivery in Approve Receiving module						
Steps to replicate:						
Pre-conditions						
a. Receiving has been created						
1. Access Receiving>Delivery>Approve Receiving						
2. Filter Supplier, Site,GRN From To etc.						
3. Click GRN number link. The system should redirect delivery header page						
4. Click Save icon.						
5. On delivery detail page, Click Approve icon						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0068969	SCMHost	MBT INTERNAL USE		INV	NORMAL	11/17/2016
Description	Data Cleaner - SCMEPhost setup					
SCMEPhost to sync data from CPM to SCM						
New system code SLTS_QA_SCm_532 for UAT system.						
please refer to attached.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0068984	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY		INV	NORMAL	11/17/2016
Description	Checklink Product History tab: currency, year, Total spend, average					

Job Allocation Report

On the Checklink product catalogue product detail page, Product History tab, include currency wherever value is shown, also which year period data is for. Also change the "Value" heading to display "Total Spend".

For charts by Location and Supplier, add an average line (ie average across all Suppliers for periods, average across all Locations for periods).

See attached screen shots.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068988	SCMHost	MBT INTERNAL USE	INP	HIGH	11/17/2016

Description Review Budget. Inaccurate posting of value
Unprocessed PO (without PR), amount was posted as Invoice Diff in Review Budget. Please see attached.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068990	SCMHost	MBT INTERNAL USE	INP	HIGH	11/17/2016

Description Budget. Error in deleting of project amount
Create budget for Capex. Try to delete project amount. Please see attached.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068991	SCMHost	MBT INTERNAL USE	INV	HIGH	11/17/2016

Description Approved Order. Commit button issue

- Access Orders> Approved Order
- Tick 'Approved' check box (select all records), then untick
- Select specific order. Noticed that 'Commit' button is no longer available, thus cannot approved or commit the selected record.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0068992	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	11/17/2016

Description Supmtch
Dear Support,

To include the following in "supmtch" worksheet:

To extract information from supplier branch as well (make as a different tab, for example HK hub, ISL one tab, KSL one tab, HJHK one tab...). Currently supmtch data is from supplier catalogue.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069003	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/17/2016

Description SCM version 5.1 install Hub Australia
SCM version 5.1 install Hub Australia - Upgrade Training system

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069032	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	11/18/2016

Description Add Note to AP and PO number feilds to Receiving screen
PO number and Note to AP fields need to visible and filterable on Receiving screen / grid. If a delivery covers more than one PO, then all PO numbers need to show on Receiving screen.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0069042	SCMHost	MARRIOTT HOTEL PUTRAJAYA - IOI PALACE HOTEL	ER	NORMAL	11/18/2016

Description QUANTITY FOR STORE TRANSFER IS NOT ALLOWED MORE THAT THE APPROVED QUANTITY

Can the system be locked not to allowed stock transfer other than quantity approved in the store requisition.

E.g in the attached file. The request quantity is 20 but issued is 40.

Can I lock the system to allowed only 20 in the quantity issued or maybe set a limit like not more that 5% of the approved quantity?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069051		MBT INTERNAL USE	INV	NORMAL	11/18/2016

Description Reset Outworks laptop

- Reset Erich laptop

- Installed SQL2012

- Installed MSOfc 2007

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069059	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	11/18/2016

Description Got an error in Tender Review

Got an error when clicking Show Quotes icon in Tender Review

Steps to replicate"

1. Access Procurement>Tender Request>Tender Review
2. Complete fields (Start Date, End date, Tender Pack, Filter Code)
3. Click Show Quotes icon.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069173	SCMHost	MBT INTERNAL USE	INP	HIGH	11/23/2016

Description Purchase order. Budget Checker issue

1. Changing PO delivery date (within the financial period of the approved budget), cannot pick up the approved budget. Please see attached.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069190	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	11/23/2016

Description Portion Cost on Sales Item Screen

Is it possible to get the Potion Cost (Portion x unit cost) on the POS Template Sales Item screen?

I spoke to Daciana earlier about the above.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069207	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	INPU	NORMAL	11/23/2016

Description Cost Centres out of order

Some users are experiencing an issue where their cost centres are appearing out of alphabetical order when they raise a stock requests.

Cheers,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069284		MBT INTERNAL USE	INV	NORMAL	11/24/2016

Description Set-Up of HP laptop

Set-up of Wheng's new laptop.

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0069326	SCMHost	XIN JIANG PLAZA HOTEL		ER	NORMAL	11/25/2016
Description	when the purchase request approval finished,can be receive email reminder Dear Support,					
We need Enhancement Request as below detail: For example, Approval Purchase Request in level 6,when the finally levels 6 of approval finished,can be receive email reminder(in a minute send email to Requestor & department head).convenient for each department head to understand the approval detail of the department user message is:your purchase request has been finally approved by the XXX(Approve user), please follow up,ensure use department to goods receiving. Thanks						
PR6PR6department head						
“XXX”						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0069335		MBT INTERNAL USE		INV	NORMAL	11/25/2016
Description	Set-up Outworks laptop Set-up and installation of Outworks laptops c/o Erich.					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0069344	SCMHost	MBT INTERNAL USE		INP	NORMAL	11/25/2016
Description	Link To in Control Codes - Recipe Type is missing In recipe, set recipe as Save as Prd. When product is checked, product type is not linked to recipe type. Feature is available in 523 but missing in 532. 1123					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0069419	SCMHost	BEACHCOMBER HOTEL S.A.		ER	HIGH	11/28/2016
Description	SCM5.2.3.623_BEACHCOMBER_PURCHASING_TO ADD A FILTER SECTION SAME AS IN APP. REQUEST Filters same as in Approve purchase request missing in Approve purchase order Please find screenshot attached. Thanks and Best Regards, Arul CANJAMALAY					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0069423	SCMHost	BEACHCOMBER HOTEL S.A.		TBR	HIGH	11/28/2016
Description	SCM5.2.3.623_BEACHCOMBER_REPORT SERVICE PROCUREMENT PURCHASE ORDER A REPORT Dear Support Team, When printing PO from the Report Service when you select the Supplier , Order No. are not filtered per supplier. Thanks and Best Regards, Arul CANJAMALAY					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0069426	SCMHost	BEACHCOMBER HOTEL S.A.	ER	HIGH	11/28/2016
Description SCM5.2.3.623_BEACHCOMBER_INVENTORY_SEASON RESTOCK LEVEL_ADD FILTER IN SKIP COLUMN					

Add filter in skip column to be able to know which items have a min / max level.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069428	SCMHost	BEACHCOMBER HOTEL S.A.	ER	HIGH	11/28/2016
Description SCM5.2.3.623_BEACHCOMBER_CATALOGUE_SUPPLIER_BUTTON TO ADD TO MULTIPLE TENDER PACK Catalogue > Supplier					

Button to Add supplier to multiple tender pack in one go , same as add products to multiple Inventory template on the product catalogue screen

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069432	SCMHost	OBI LTD	TBR	HIGH	11/28/2016
Description SCM5.2.3.623_BEACHCOMBER_SCAN FOR TRANSFER_SCAN OPTION_CREATE STOCK REQUEST Dear Support Team,					

In the Scan for Transfer module in the Scan Options the "Create Stock Transfers" check box should be "Create Stock Request".

Thanks and Best Regards,
Arul

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069433	SCMHost	BEACHCOMBER HOTEL S.A.	ER	NORMAL	11/28/2016
Description SCM5.2.3.623_BEACHCOMBER_PRODUCT REQUEST_MANDATORY FIELDS Dear Support Team,					

We would like that the mandatory fields which is required when approving a Product Request is also applied when submitting .

We should not be able to submit if the mandatory fields are not filled .
Can display same warning message as when it is at approval level.

Thanks and Best Regards,
Arul

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069441	SCMHost	MBT INTERNAL USE	INP	HIGH	11/29/2016
Description disqualified supplier, audit log issue audit log for disqualified supplier was not correct. please see attached.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069490	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/29/2016
Description Budget: Approval Matrix to Use for Projects field is missing in 532 #25 Budget: Approval Matrix to Use for Projects field is missing in 532					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0069491	SCMHost	MBT INTERNAL USE	INV	NORMAL	11/29/2016

Description Budget Account - Deleting a project error
Unable to get proper 'datasource' of undefined or null reference

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069498	SCMHost	SOUTH BEACH HOTEL, THE SOUTH BEACH	TBR	NORMAL	11/29/2016

Description Advice on report to generate total purchases by dept/group/type based on commit date by date range
Dear Support,

We need your advice which report to use .

In this report, we require the use of the following filters:

- 1) Dept
- 2) Group
- 3) Type.

Await your update.

Regards,
Chin Yang

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069528	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	INPU	NORMAL	11/30/2016

Description Incorrect 'Last Changed by' User
Some pages are showing incorrect users in created by and 'last changed by'.

Included are images showing an impossible 'last changed by'.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069547	SCMHost	BEACHCOMBER HOTEL S.A.	ER	HIGH	11/30/2016

Description SCM5.2.3.623_BEACHCOMBER_PURCHASE REQUEST_CONSOLIDATE FROM DIFFERENT SITES
Dear Support Team,

We would like to know how to consolidate purchase request from different sites to a main Ordering site .

1. All sites will do purchase requests.
2. The Purchase Request will be consolidated at Head Office level
3. The Orders will need to be generated with the Head Office as site

Please advise.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069569	SCMHost	SOUTH BEACH HOTEL, THE SOUTH BEACH	ER	HIGH	11/30/2016

Description Receiving Record Report
We note that the report is extracted in Excel are in separate tabs . Is there a way to combine all the data into one excel sheet?

Please see example in attached.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0069570	SCMHost	ROYAL PALM MARRAKESH BEACHCOMBER HOTEL S.A.	ER	NORMAL	11/30/2016

Description SCM5.2.3.623_BEACHCOMBER_CATALOGUE_PRODUCT_ALLERGENS

Dear Support Team,

We would like to know if we can have user defined fields to specify allergens for products .

Actually Beachcomber has raised a list of allergens which are more than the one already available.

Thanks and Best Regards,

Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069624	SCMHost	AVANI BENTOTA	ER	NORMAL	12/01/2016

Description Show/ Hide the VAT and Tax in Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069860	CRM	MORETON BAY TECHNOLOGY OVERSEAS	INV	NORMAL	12/07/2016

Description Cannot work in calendar

Each time I go to the calendar under project management, I can view the calendar but if I try to create, open or edit an entry I'm kicked out of the system. This happens in IE and Chrome.

User: ReggieC

Pass:mbt0335

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069863	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	ER	NORMAL	12/07/2016

Description Group Cost Centres for Stock Take

I would like to group Cost Centres for stocktake within the system. We can currently do it externally, but we want to be able to do it in the system.

This would be a game changer.

THE GAME WOULD BE CHANGED, PETER!

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069892	SCMHost	MBT INTERNAL USE	INV	NORMAL	12/07/2016

Description Setup - Product Request

Captures Purchase size after clicking Approve.

Do not captures Purchase size after clicking Approve & Activate.

Tested in ver:5.2.3.61103

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0069918	SCMHost	MBT INTERNAL USE	ES	HIGH	12/08/2016

Description Detailed report from Batch Import of products / suppliers in SCM

Hi,

May we request to have a detailed report of the batch of products / suppliers imported via import process module from SCM. Example of details are:

Product No/ Supplier code assigned to new batch of supplier/products, name or description, DGT if it is still okay?

Is it possible to include in the report the total number of product/supplier for import vs the total number of product/supplier imported?

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0069930	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY		INV	NORMAL	12/08/2016
Description	PN688231 Request a license for Crowne Plaza Kunshan PN688231 Request a license for Crowne Plaza Kunshan					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0069967	SCMHost	MyleneD		ER	NORMAL	12/08/2016
Description	Stock Transfer - Trf Qty greater than Req Qty Add Check Box for Including Requested Qty Zero					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0069971	SCMHost	DIP N DIP CHOCOLATE CAFE		INP	NORMAL	12/08/2016
Description	Discount Dear Support, When we add a delivery in foreign currency and then need to add a flat amount discount, the amount is taking local currency. We need the discount amount to be in the same currency used . Moreover, how can we check the total discounted amount? Thank you in advance. Regards, Ralph					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0069983	SCMHost	MyleneD		ER	NORMAL	12/09/2016
Description	Product Request>Add>Submit functionality Add email notification					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0070003	SCMHost	MBT INTERNAL USE		INV	HIGH	12/09/2016
Description	Import Product Issues 1. Tagged as error wherein group is existing in DGTS and in system setup . Noticed that setup with space in between is being truncated. 2. Error encountered when saving import process. 3. SCM is not connected to CPM, however CPM number display in Product Request module . Please see attached					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0070004	SCMHost	THE 13 MANAGEMENT LTD (EX LOUIS XIII)		ER	NORMAL	12/09/2016
Description	Order Summary report					

Job Allocation Report

Hi support,

Our user has generated the order summary report and found that the so call summary report including many information of the PO in the report which is not necessary. User would like to have the summary report with simple and direct information of the PO. Please find attached file for the simple layout of the Order summary.

Appreciate if you can help on editing the order summary report layout.

If you found any question please feel free to let us know

Thanks

Wilson

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070008	SCMHost	MBT INTERNAL USE	INV	HIGH	12/09/2016

Description Import Supplier Issues

1. No indication that the supplier is duplicate or supplier is already existing
2. No indication of invalid record. It can successfully imported.
3. Posting of currency in Supplier catalogue is incorrect (#2).

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070021	SCMHost	PANCAKES ON THE ROCKS, BRIBEN GROUP PTY LTD	ER	NORMAL	12/09/2016

Description Development requests for upgrade to V5 March 2017

Upgarde to SCM CheckQ v5 target for March 2017

Requests for upgrade

1. In linking POS to have portion size on the main screen insrtead of just individual items and a P or R depending in product or Recipe
2. put page number at the top also as sometimes have to scroll down first to go to the desired page . In V5 page number is available on the screen all the time
- 3.in stock count detail allow to + (ADD) for same product. As stock count is done in diferent location for same product it is beneficial for users to be able to use an Add option to sum the additional count
- 4.Usages column should be actual usages including transfer
5. Uncommit write off and transfer . Available in V3.5 option already enabled
6. Should be able to put qty in write OFF recipe
7. Option to allow to select ALL in adding Cost Centre Product or Recipe and not to click one by one
8. The plus sign in Cost Centre Product and Recipe needs to be at the Top
9. Reason for right off need to be in page of product if not

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070050	SCMHost	MBT INTERNAL USE	INP	NORMAL	12/12/2016

Description CheckQ- Product / Supplier

Error encountered when adding a quote on the selected product.

1. Select product
2. Add supplier
- an error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070053		MBT INTERNAL USE	INP	HIGH	12/12/2016

Description CheckQ - Quote

1. cannot approved saved quoted (unprocessed), because approved button is not available.
 - a. Create quote and then save
 - b. Re-open the created quote then approved
2. Unprocessed quote already shows Approved Date (Approved On/By field)
 - a. Create quote and then save
 - b. Verify log audit fields

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0070054	SCMHost	MBT INTERNAL USE	INP	HIGH	12/12/2016

Description CheckQ - PO Manufacturing Status error

- a. Create PO
- b. On detail page right pane, click 'Manufacturing Status'
- Encountered an error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070055		MBT INTERNAL USE	INP	HIGH	12/12/2016

Description CheckQ- ViewOrder error

An error encountered upon PO viewing or approval on 2nd level.

- a. Select PO to be reviewed / approved 9 (2nd level of approval)
- b. Click PO number hyperlink
- c. On detail page, click header button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070056		MBT INTERNAL USE	INP	HIGH	12/12/2016

Description CheckQ- Receiving View, History error

- a. Access Receiving>Delivery>View Delivery
- b. Select Delivery

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070063	SCMHost	MORETON BAY CHINA	INP	HIGH	12/12/2016

Description Apply a new license

Apply a new license for below project:

Project No.: 688289

Project Name: MANGROVE TREE HAITANG BAY 1 OF 2 SHADOW

Client Name: NEW CLIENT

Description: MANGROVE TREE HAITANG BAY 1 OF 2 SHADOW INSTALLATION TRAINING

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070069	SCMHost	MBT INTERNAL USE	INP	NORMAL	12/12/2016

Description Enter Stock Transfer module is missing in CheckQ pack

Enter Stock Transfer is missing in pack applied to qa site

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070070	SCMHost	MBT INTERNAL USE	INP	NORMAL	12/12/2016

Description Stored Proc is missing in End Period Update

Stored Proc is missing in End Of Period Update

(See Attached screenshot)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070071	SCMHost	MBT INTERNAL USE	INV	NORMAL	12/12/2016

Description CheckQ Measurement Units are not pre-loaded to the system

CheckQ Measurement Units are not pre-loaded to the system

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0070077	SCMHost	MBT INTERNAL USE	INV	NORMAL	12/12/2016

Description Got an error in View Stock Movement Save button

Got an error in View Stock Movement Save button

1. Access Inventory>View Stock Movement
2. Click Product link then click Save button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070078	SCMHost	MBT INTERNAL USE	INP	NORMAL	12/12/2016

Description Check Q- Got an error in View Stock Movement Save button

Got an error in View Stock Movement Save button

1. Access Inventory>View Stock Movement
2. Click Product link then click Save button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070093	SCMHost	MBT INTERNAL USE	INV	NORMAL	12/13/2016

Description Request of a Copy of DB

- Request for a copy of SLTS_QA for RQ0011779

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070164	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	12/14/2016

Description Some reports are empty in live.

Some reports are empty in live. such as Purchase Summary by Value, Purchase Summary By Period, Top Purchase Item By Type. Purchase by Product Supplier.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070231	SCMHost	CONRAD HONG KONG	ER	NORMAL	12/15/2016

Description Enhancement Schedule Report

hi,

is my scm able to set schedule report ??

thomas

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070376	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	12/19/2016

Description Report with item status under each cluster of SCM

We need your help here to provide us with a report , with the objective to know which product is used ("Active") by which hotel under the same SCM.

Imagine a SCM shared by Hotel 1, 2, 3, 4 and 5

We want an indication of the item status under each hotel as in the format below

Please base the report on the data from SCM of Southern China Hub (hoisted in SLFT).

Kindly advise me at your earliest convenience. Thanks!

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0070400	SCMHost	THE LIND BORACAY	ES	NORMAL	12/20/2016

Description PR5841

Hi,

Can you assist us to trace who last allocate the PR. We have an issue in PR supplier.

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070502	SCMHost	MBT INTERNAL USE	CPC	NORMAL	12/21/2016

Description A- Unable to craete POS Sales, templates are not listed

1. Navigate to Site Mngt - POS Sales Item, click on Add button -- POS Template is require.
When checked no template is listed in the ddl. Unable to create manual pos posting.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070581	SCMHost	SHANGRI-LA HOTEL, SINGAPORE SLS	TBR	NORMAL	12/22/2016

Description PR On Hold

Dear Support,

PR below was on hold by Buyer and can still be approve and flow to DH, then PM.

This means on hold button doesn't work, and only stop at PM level!

SLSR16029906.

Regards/Irene

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070588	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	12/23/2016

Description Receiving last purchase price and quote allocation

When receiving by Product the system does not automatically allocate quote or last purchase price even if there is valid pricing available
For example: Use product 9990000051 for site IVY. Valid quote is available

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070675	SCMHost	Michael	INP	HIGH	12/27/2016

Description Kingdee EAS AP Interface

As there is no client ID for Beijing Mangrove International Hotels & Resorts.,Ltd.
They have signed the contract with us plese refer to PN688337 , and will pay the interface development.
if any question on it, please contact below key coordinators:

Kingdee☐ Mr. ☐☐☐ bjptf@kingdee.com 139-1177-1889

Jindian Group☐ Mr. ☐☐ yinqiang@jdjt.net 139-1090-1200

Mrs. ☐☐☐ jiuzhilin@jdjt.net 186-1298-8123

Their AP interface format please see attached file :

AP Interface Format & Definition ☐☐☐☐☐.xls

For more development detail please refer to attached documents:

☐☐EAS☐☐☐☐☐CHECK☐☐☐☐☐v2.1_20161221(☐☐☐☐☐.docx

if any questions or requirments , please tell me. Thanks.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0070676	SCMHost	Michael	INP	HIGH	12/27/2016

Description Kingdee EAS GL Interface

As there is no client ID for Beijing Mangrove International Hotels & Resorts.,Ltd.

They have signed the contract with us please refer to PN688337 , and will pay the interface development.

if any question on it, please contact below key coordinators:

Kingdee Mr. bjptf@kingdee.com 139-1177-1889

Jindian Group Mr. yinqiang@jdjt.net 139-1090-1200

Mrs. jiuzhilin@jdjt.net 186-1298-8123

Their GL interface format please see attached file :

GL Interface Format & Definition .xls

For more development detail please refer to attached documents:

EASCHECKv2.1_20161221(.docx)

if any questions or requirements , please tell me. Thanks.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070760	SCMHost	MANDARIN ORIENTAL BANGKOK	ER	NORMAL	12/28/2016

Description Add field "Last Password Change Date" to user related report

According to auditor request (which come twice a year), They request every application (not only SCM) to have a report that show "Last Password Change Date"

If there any question, please feel free to contact me

Sittipun P.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0070861	SCMHost	ANANTARA KALUTARA RESORT	ER	NORMAL	12/30/2016

Description Stock on Hand Detail

Dear Support Team,

Is it possible to Modify the Closing stock detail, As per my request? If you get the Country Name Top of the Group , having just the description will be enough on following Report Cost Center/Department/Group/Type/Product Description

Regards,

Anil

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071054	SCMHost	MBT INTERNAL USE	INV	HIGH	01/05/2017

Description Supplier sorting by issue

Supplier sorting by option under user setup is not working

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071250	SCMHost	ROYAL PALM MARRAKESH BEACHCOMBER HOTEL S.A.	ER	NORMAL	01/10/2017

Description SCM5.2.3.623_BEACHCOMBER_MRU_LIVE_POSSIBILITY TO SEND STOCK ISSUE NOTE / TRANSFER REPORT BY EMAIL DIRECTLY FROM SY:
Possibility to send Stock issue note / Transfer report by email (directly from the system)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071332	SCMHost	ROYAL PALM MARRAKESH BEACHCOMBER HOTEL S.A.	ER	HIGH	01/11/2017

Description SCM5.2.3.623_BEACHCOMBER_MRU_LIVE_RECEIVING_FILTER ON THE INPUT ORDER

Job Allocation Report

Dear Support Team,

Beachcomber is requesting that a filter is available so that the lines on the receiving can be sorted in the same way as it was inputted.

Actually in the Receiving Details screen when you click on the Product Code column the details lines are sorted as per product code and the receiving is saved.

When you reopen the Receiving it will show the details lines as sorted by product code.

What we need is a column or any other mean which can trigger the details lines to be displayed sorted by Input Order.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071341	SCMHost	TAFE RYDE LE CORDON BLEU SYDNEY	ES	NORMAL	01/12/2017

Description Copy Lesson

Logged on behalf of client:

Currently there is no option in SCM to copy lesson. Since same lesson is going to be in the new site but with different lesson code (because this is not allowed), they would like to copy a lesson and then change the lesson code, site, cost centre, etc. But the same set of recipes should also be same. Please add this Copy Lesson function to SCM.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071353	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	TBR	NORMAL	01/12/2017

Description cost centre recipe report do not show total cost
we request this report can show total cost and Unit Cost.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071425	SCMHost	MBT INTERNAL USE	INV	NORMAL	01/13/2017

Description Got an error after clicking the Generated ORder link in View Purchase Request page
Got an error after clicking the Generated ORder link in View Purchase Request page

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071444	SCMHost	BEACHCOMBER HOTEL S.A.	TBR	HIGH	01/13/2017

Description SCM5.2.3.623_BEACHCOMBER_MRU_LIVE_URGENT_RECEIVING_

1.Total cost in Additional details screen is multiplied again showing incorrect figures . See screenshot

2.Cannot add a second additional charge as it overwrites the first one.

3.Charge amount is rounded after save. See on screen shot

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071445	SCMHost	BEACHCOMBER HOTEL S.A.	ER	NORMAL	01/13/2017

Description SCM5.2.3.623_BEACHCOMBER_MRU_LIVE_PURCHASE ORDER HEADER_TO SHOW AMOUNT IN FOREIGN CURRENCY ALSO

Purchase Order Header Approval screen and View order , Foreign Currency amount must be displayed.

Please screenshot

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0071446	SCMHost	BEACHCOMBER HOTEL S.A.	ER	NORMAL	01/13/2017

Description SCM5.2.3.623_BEACHCOMBER_MRU_LIVE_PURCHASE ORDER DETAILS SCREEN_COLUMN TO SHOW AMOUNT IN FOREIGN CURRENCY
In Purchase Order Detail screen to add a column for currency amount

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071448	SCMHost	BEACHCOMBER HOTEL S.A.	ER	NORMAL	01/13/2017

Description SCM5.2.3.623_BEACHCOMBER_MRU_LIVE_PURCHASE ORDER HEADER_TO INCLUDE ATTACHMENT FOR SENT PO BY EMAIL
In Purchase Order when sending order by email, to also include attachments, that is the uploaded file.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071453	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	TBR	NORMAL	01/13/2017

Description PO did not close if use approval by batch
Dear Support,
We do not have partial delivery for food items. We are using batch function when committing GRN. However, we noted for quantity received < quantity order, system will take as partial delivery and not completed. Please fix. For example SLFTO1701547, GRN committed by batch but showing a Partial Delivery status, should be completed.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071466	SCMHost	MORETON BAY CHINA	INV	NORMAL	01/15/2017

Description Apply for new license for Mangrove Tree Qingdao
Apply for new license for Mangrove Tree Qingdao
Project Number:688337
Project Name:Mangrove Tree Qingdao
Client Number:N/A
Site number : 2

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071545	SCMHost	TAFE RYDE LE CORDON BLEU SYDNEY	ES	NORMAL	01/17/2017

Description Archive old Courses, Lessons and Scheduled Lessons
Logged on behalf of client:

Old data of courses, lessons and scheduled lessons will require to be moved to history in the near future.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071596	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	01/18/2017

Description Item Request CPM and SCM/ EAM
Dear Support,

Please share with us how to enhance/ control the naming rule for a more standardized description when users submit item request to CPM.

Talked with Sarah, only SCM v.5.2.3 can apply naming rule. We are planning to build a standardized naming rule classified by subtype. Currently, we have not use any naming rule at CPM or SCM for Food and Beverage items (except Wine). In short term, before we apply naming rule, can we think of a work around first to at least pop up the naming rule standard when user filling in the item request information before submission?

Idea: When SCM users filled in Department/ Group/ Type / Subtype, SCM will pop up on screen the corresponding naming rule standard (may be pdf) based on that specific subtype so users can take reference how to fill in the item description before submission. We will provide the master naming rule file and what SCM to do is to extract the pop up based on user selected subtype only.

Attached an example for ref

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0071607		MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	01/18/2017

Description SLDA dry run PN686634

SL Dalian dry run for upgrade to SCM

Join North East China Hub

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071665		MBT INTERNAL USE	INV	HIGH	01/19/2017

Description Saving of PO issue

Newly added /saved PO, is not available in search page

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071700	SCMHost	SSP HONG KONG	TBR	NORMAL	01/20/2017

Description SCM V5: Substitute Ingredient Scale Problem

Hi Support,

The conversion of quantity became all zero even I entered the scale from 1Kg to 1Kg.

Please note the attached file.

Thanks!

Best Regards,
Eric

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071795	SCMHost	MBT INTERNAL USE	INP	NORMAL	01/23/2017

Description A - Error in Product Catalogue Line603 Col14

Navigate to Product Catalogue, select a product. Err will message will occur

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071831	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	ES	NORMAL	01/24/2017

Description Total Calc. Tax = GST

When you are looking at a delivery we would really it the GST to be brought across from the Total Calc . Tax when you hit recalculate.

Cheers,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071837	SCMHost	MBT INTERNAL USE	INP	HIGH	01/24/2017

Description View Stock Transfer Issue

a. No data for available selection for "To Cost Centre Field"

b. 'Add by Production and Product" selection is not available

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0071863	SCMHost	NTDE (NATIONAL TRADING & DEVELOPING EST.)	TBR	HIGH	01/25/2017

Description Stock Movement
Dears,

Whenever the user is making production transfer by List, the system is showing 2 transfer "In & Out" in the stock movement. Attached is a screenshot.

However when the production is added by item, this issue is not happening.

Team viewer access:

791 636 717
9583

Windows credentials:

Administrator
Margh@789

Regards,
Ralph

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071884	SCMHost	MBT INTERNAL USE	INV	NORMAL	01/25/2017

Description A - PO History column 'sndord' err
In PO History, select a record, an error will occur.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071888	SCMHost	MBT INTERNAL USE	INP	NORMAL	01/25/2017

Description A - WriteOff - Unit Cost, Cost per line, Total Cost discrepancy
Navigate to Inventory - Write Off, create a transaction.

1. Overall Total Cost value is inaccurate. it should be the summation of per line costing.
2. Provision to have an additional column for "Unit Cost" and "Cost" for summation per line costing.

Quantity * Conversion * Cost = Per Line Costing

see write off report.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071890	SCMHost	HILTON CORPORATE - WORLDWIDE HQ	INP	NORMAL	01/25/2017

Description ER- Threshold by Amount
Hello,

Please see attached ER Form. Requirement is to have a threshold amount per cost centre to further control the cost.
Example: Tolerance level set is 10%; the new flag should be able to define that 10 percent is acceptable provided it is within a certain amount set per cost centre.

Thanks.
Jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071892	SCMHost	MBT INTERNAL USE	INV	NORMAL	01/25/2017

Description Got an error after clicking the Save button in Approve Receiving module

Job Allocation Report

Got an error after clicking the Save button in Approve Receiving module

Steps to replicate

Pre-conditions:

a, Delivery has been created

1. Access Receiving>Delivery>Approve Receiving
2. Tick Approve checkbox on GRN number to be approved.
3. Click Commit icon. The system should redirect to Committing Invoice page
4. Tick Quantity and Cost Approve checkbox under Approval.
5. Click Save icon then click Cancel
6. Click again the Save icon.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071906	SCMHost	LUCKY VOICE	TBR	NORMAL	01/25/2017

Description Recipe Print report
Dears,

When printing the Recipe report, the cost data and selling price is not reflecting as shown in the attached screenshot.

Can you please check and advise.

Regards,
Ralph

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071909		MBT INTERNAL USE	INV	HIGH	01/26/2017

Description Quote Error
Please see attached error in Quote if user tries to accessed the module.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071941	SCMHost	SHANGRI-LA HOTEL, SYDNEY SLSN	ER	HIGH	01/27/2017

Description PR Delivery Date should not be changed
Dear Support / Development,

PR Delivery date should not be auto change when generate PR to PO.

When create a PR that have a delivery date earlier than the current date a flag is required to mark as it's a back dated PR. One the system check this flag during generate PR to PO. The PO should not auto change the date to current date + 1 and it should following whatever delivery date input on the Purchase Order.

Enhancement to create a marking "Back Dated Delivery Date required"

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071943	SCMHost	SHANGRI-LA HOTEL, SYDNEY SLSN	TBR	HIGH	01/27/2017

Description Add Product in Delivery did not show cost from quote

Job Allocation Report

Dear Support,

Quote Price did not display on Delivery while users add the Product from SCM even the quote is available. Know bugs and will be fixed in next release version 5.3.2

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071944	SCMHost	SHANGRI-LA HOTEL, SYDNEY SLSN	ES	HIGH	01/27/2017

Description Price Variance prompt if % setup in systems

Dear Support,

Enhancement

1. Settings up a price variance in the site settings.

2. Price Variance showing if user change the default quote price more than a certain variance .

This to elimiate the mistake make by the receiver

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071950	SCMHost	SSP HONG KONG	ER	HIGH	01/27/2017

Description SCM V5 Hide "Add By Product & Production" of Stock Request

Hi Support,

Please SCM V5 Hide "Add By Product & Production" of Stock Request view.

Thanks!
Regards,
Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0071982	SCMHost	SHANGRI-LA HOTEL, SYDNEY SLSN	TBR	NORMAL	01/30/2017

Description Period End Close Reports

Dear Rona,

SLSN required to have a reports that can be group total at the end of the page in regards to the Cost Centres.

It's summary all the Group Total for every Cost Centres to be sum up at the bottom of the page .

Attached a sample reports.

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0072001	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	ER	NORMAL	01/30/2017

Description UAT 5.2.3 - Shortcut does not work

1. On login screen click on shortcut
2. Cannot enter the shortcut number
3. Cannot access shortcut

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072020	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	TBR	NORMAL	01/31/2017

Description UAT 5.2.3 - Enter Stock Count missing method

Stock Count Method - Use Stock Size and Purchase Size 1 is missing
see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072021	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	TBR	NORMAL	01/31/2017

Description UAT 5.2.3 - GAP - Print COS report from last stock count

The option to print the COS report from the last Stock Count is missing in v5. This is important for DNA as they do weekly stock counts at some venues.
see attached screen shot from v3

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072023	SCMHost	GRAND DIAMOND CITY HOTEL & CASINO	ER	NORMAL	01/31/2017

Description Cannot Find report about Stock Card or Bin Card to show movement of product by cost center.

Dear Support

I have requirement from Grand Diamond City Hotel about report Stock Card or Bin Card. that mean repor to show information of movement of product.

The client need report Stock Card. To see movement of product by Item per cost center.

I will attached the document for support information.

thank you very much for your help

Best regards,

Kamphol nirandonpruk (BEER)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072025	SCMHost	TAFE SYDNEY INSTITUTE ULTIMO COLLEGE	ER	HIGH	01/31/2017

Description Report to provide course costing

Is there a report that will provide me with a costing for every lesson that the course contains (broken down into lesson cost) and then to give me a total course cost.
If it does not exist I need it created ASAP please
Cathie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072028	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	TBR	NORMAL	01/31/2017

Description UAT 5.2.3 - Scan for Transfer - PR has no product

1. Tick create PR for store and system says PR is created :
 2. View PR Details and no products :
- see attached example

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0072119	SCMHost	MBT INTERNAL USE		INP	HIGH	02/02/2017
Description	Unable to edit budget amount					
For Unprocessed budget, Orig. Proposed Budget amount on the header pager, should be editable						
For Submitted budget, allow to edit the orig. proposed budget in Review Budget module						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0072127	SCMHost	ANANTARA KALUTARA RESORT		ER	HIGH	02/02/2017
Description	Receiving Report by Volume (ml, gr)					
Dear Support Team,						
Is there a Report in Check SCM, Receiving by Volume basis?						
another word, by Milliliters, Ltrs, grams, and Kg						
If not available, will you please create one. this will be useful to all the properties in Sri-Lanka						
Regards,						
Anil						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0072128	SCMHost	ANANTARA KALUTARA RESORT		ER	HIGH	02/02/2017
Description	stock on Hand By End Period					
Dear Support Team,						
Is there a Report in Check SCM, Stock on Hand by Period (End) Volume basis?						
another word, by Milliliters, Ltrs, grams, and Kg						
If not available, will you please create one. this will be useful to all the properties in Sri-Lanka						
Regards,						
Anil						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0072253	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY		CPC	NORMAL	02/06/2017
Description	Extract masterfile_Brando					
Hi,						
May I request to extract the setup of Brando Masterfile of the ff						
*Cost Center						
*General Ledger (GL						
*Reason Code						
*Tax Code						
*Users						
*Approval Matrix						
*Supplier Masterfile						
Thank you.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0072274	SCMHost	GRAND DIAMOND CITY HOTEL & CASINO		ES	NORMAL	02/06/2017
Description	Report. Issue Summary need report to show drilldown untill summary by Type of product					

Job Allocation Report

Dear support

We cannot file report about transfer to show summary trasaction by type . Because some department and group. we setup the same name. we superate only by type.

So when we will report. Report show department and group the same name. we cannot superate and see expense.

Could you please help to add report to show summary drill down to type of product

I attached document & screen on RQ for more information

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072298	SCMHost	SHANGRI-LA HOTEL, YIWU SLYW	TBR	NORMAL	02/07/2017

Description Receiving error
Receiving error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072304	SCMHost	ROYAL PALM MARRAKESH BEACHCOMBER HOTEL S.A.	TBR	HIGH	02/07/2017

Description SCM5.2.3.623_BEACHCOMBER_MRU_LIVE_REPORT SERVICES_ACCOUNTS PAYABLE TRANSFER REPORT

Dear Support Team,

The client reported that on Services--> Report services --> ACCOUNT PAYABLE TRANSFER report, the Report cannot be filtered by department even if a specific department is selected.

Can you please help to solve this issue.

Thanking you in advance.

Kind Regards.

Atish

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072311	SCMHost	BEACHCOMBER HOTEL S.A.	ES	NORMAL	02/07/2017

Description SCM5.2.3.623_BEACHCOMBER_MRU_LIVE_CATALOGUE_ACCESS RIGHTS

Dear Support Team,

The client requested the following:

On setup--> Product--> Catalogue, the Possibility to have limited access to update User define field (F0 to F9) for users with read only access right.

Thanking you in advance.

Kind Regards.

Atish

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072361	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	02/08/2017

Description Verification of Duplicated Supplier Invoice No

Dear Support,

Currently, system is doing the verification based on 1 year history, please change to be same as DW retention period, ie. 7 years.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0072394	SCMHost	CAPELLA SINGAPORE	ER	NORMAL	02/08/2017
Description discount column					

Hi Support,

Please help to add in the discount column and link to P.O Total discount (refer email.)

See attached PRCapella.png

Willy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072406	SCMHost	ATTITUDES MANAGEMENT HOTELS HEAD OFFICE	ER	NORMAL	02/08/2017
Description SCM5.1.6_ATTITUDE_REPORT_VARIANCE REPORT_NO TOTAL AMOUNT					

Dear Support Team,

Attitude Hotels reported that when generating Variance Report, the Total Amount is not on the report.

Please find attached screenshot.

Can you please update the Variance report to get the Total Amount.

Thanking you in advance.

Kind Regards

Atish

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072435	SCMHost	ROSEDALE HOTELS & SUITES GUANGZHOU	INP	NORMAL	02/09/2017
Description PR					
PR NO 5014					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072442	SCMHost	KOWLOON SHANGRI-LA HOTEL, HONG KONG KSL	INP	NORMAL	02/09/2017
Description No Quotation No. after TR in the tender request email					

Dear Support,

Recently there are some Quotation No. missing in the email generated from Tender request.

Before the subject in the email was 'Quote From TR000089. TR will close on date'. Now is 'Quote From TR. TR will close on date'

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072497	SCMHost	KOWLOON SHANGRI-LA HOTEL, HONG KONG KSL	TBR	NORMAL	02/10/2017
Description allow change of Filter Code in the Tender Request Template,					

Dear Support,

Could you help to enable COPY function in the tender request template as there are a lots of products to be selected in product detail.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0072516	SCMHost	MBT INTERNAL USE	INP	HIGH	02/13/2017

Description	Include ACT amount in Gross Invoice Total
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1. Delivery charge amount was not included in 'Gross Invoice Total' column in receiving search page . Amount displayed in the column was not tally with the amount in the receiving detail page. Please see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072525	SCMHost	ROYAL PALM MARRAKESH BEACHCOMBER HOTEL S.A.	ER	NORMAL	02/13/2017

Description	SCM5.2.3.623 BEACHCOMBER MRU LIVE
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Dear Support Team,

Beachcomber reported an issue on Access per filter code.

When doing a stock transfer, TO Cost Centre not filtered as per filter code assigned to user.

Please find attached screenshot

Can you please help to solve this issue.

Thanking you in advance.

Kind Regards

Atish

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072554	SCMHost	TAFE RYDE LE CORDON BLEU SYDNEY	ER	NORMAL	02/14/2017

Description	RECIPE CARD REPORT
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Hi support

are you able to make the following amendment as per attachments for the RECIPE CARD REPORT

regards

maria

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072607	SCMHost	TAFE SYDNEY INSTITUTE ULTIMO COLLEGE	ER	NORMAL	02/15/2017

Description	Weekly Schedule class report be in reverse order
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Can we have the location reversed starting with B-013 in the top and working down to 1-21

As we look at our kitchens on our reports in this way - if we are comparing.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072615		HILTON BEIJING CAPITAL AIRPORT	INP	NORMAL	02/15/2017

Description	period
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11 52 4 12 4

5/5

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0072627	SCMHost	CLUB HOTEL DOLPHIN	ER	NORMAL	02/15/2017

Description Stock Ageing Report
Dear Support,

We are suggesting to have this kind of report in CheckSCM.

Regards,
Chit

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072707	SCMHost	FOUR SEASONS HOTEL SEYCHELLES	TBR	HIGH	02/16/2017

Description Description filter is not available

Can you please add filter option to the description, when we have 1000 of times its hard to search the items, we need to have a filter option so we can search the products when we do the receiving.

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072718	SCMHost	FOUR SEASONS HOTEL SEYCHELLES	INP	HIGH	02/17/2017

Description Invoice Summary Report

Could you please add a additional filter option " GL Account code " for invoice summary report , which can help us to select specific GL account code

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072737	SCMHost	MBT INTERNAL USE	INV	NORMAL	02/17/2017

Description Apply a new license for SSP Sanya

Project Name:SSP SANYA REMOTE SYSTEM CONFIG 1 OF 1

Project Number:688522

Client Name:CN002456(New Client)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072831	SCMHost	MBT INTERNAL USE	INP	HIGH	02/21/2017

Description Supplier Performance Issues

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072845		MBT INTERNAL USE	INP	NORMAL	02/21/2017

Description CheckQ. Error when removing attached document/file

1. Select unprocessed quote
 2. On Quote header page, click 'Browse' button in 'Attached Document' field
 3. Untick the tick box to removed the attached document
 4. Confirmation message will display 'Are you sure you want to remove this file', click 'Yes' button
- Note: same issue encountered when removing updated file on the 'Update from file field

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0072847		MBT INTERNAL USE	INP	NORMAL	02/21/2017

Description CheckQ. Date on 'Exported On' field, is being shown when PO is created

1. Access Procurement > Order > New Order
2. Create new order
3. Complete the Order header page by entering valid entries on the fields
4. Click 'Detail'
5. Select product/s by entering value in quantity column
6. Click 'Save' button to open PO detail page when the added selected products.
7. Click 'Save' button
8. Re-open the PO. Verify 'Exported On' field in header page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072848		MBT INTERNAL USE	INP	NORMAL	02/21/2017

Description CheckQ. 'Entered data in 'Purchase Justification', is not saving

1. Create PO with purchase justification in header page.
2. Add product/s then Save
3. Re-open the PO
4. Verify data entered in 'Purchase Justification' field.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072849		MBT INTERNAL USE	INP	NORMAL	02/21/2017

Description CheckQ. Purchase Order - Removing of uploaded file, error

1. Select unprocessed PO (with uploaded file in header page)
2. Removed the attached file

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072850		MBT INTERNAL USE	INP	NORMAL	02/21/2017

Description CheckQ. Error when removing PDS attachment

1. Select unprocessed Purchase Order, NIP
2. In detail page click PDS tab
3. Remove attachment/s

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072852		MBT INTERNAL USE	INV	NORMAL	02/21/2017

Description CheckQ.PO- Issue on Read Only user access

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072853	SCMHost	MBT INTERNAL USE	CPC	NORMAL	02/21/2017

Description CheckQ.Purchase Order History error

1. Access Order > View Order
2. Click History
3. Select record

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0072857		MBT INTERNAL USE	INP	NORMAL	02/21/2017

Description CheckQ. Product Catalogue error

1. Access Product Catalogue
2. Select product

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072869	SCMHost	CASELA NATURE PARK	TBR	NORMAL	02/21/2017

Description Purchase Order to Excel List

Hi All,

Clients use the Purchase Order to Excel List to have status of Purchase Orders before closing end of period.

As such they would like to have 2 additional columns which will ease their verifications process:

- 1] Column showing the status of the PO(delivered/partially delivered/cancelled/pending)
- 2] Column showing the remaining amount on a partial delivery.

Many thanks in advance for your help

Best Regards

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072877	SCMHost	MBT INTERNAL USE	CPC	NORMAL	02/22/2017

Description Active products not in RFT Report

Error when printing Active products not in RFT Report (See Attached)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072878	SCMHost	MBT INTERNAL USE	CPC	NORMAL	02/22/2017

Description

Error when printing Alternate Supplier Listing Check Report (See Attached)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072879	SCMHost	MBT INTERNAL USE	CPC	NORMAL	02/22/2017

Description Approval Group Audit Trail Report

Error when printing Approval Group Audit Trail Report (See Attached)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072880	SCMHost	MBT INTERNAL USE	CPC	NORMAL	02/22/2017

Description Invoice Report

Error when printing Invoice Report (See Attached)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date	
RQ0072881	SCMHost	MBT INTERNAL USE	CPC	NORMAL	02/22/2017	
Description Weekly Commodity Report Error when printing Weekly Commodity Report (See Attached)						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0072882	SCMHost	MBT INTERNAL USE	CPC	NORMAL	02/22/2017	
Description Cost Centre Beginning of Period Value Report Error when printing Cost Centre Beginning of Period Value Report (See Attached)						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0072910		MBT INTERNAL USE	INP	NORMAL	02/22/2017	
Description CheckQ. Quote. Unable to download attachment 1. Select existing Quote, attached any document 2. Click 'Detail' button 3. Click 'Save' button in detail page						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0072913		MBT INTERNAL USE	INP	NORMAL	02/22/2017	
Description Remove add from cpm button from Product catalogue screen 1. Access Product Catalogue 2. Verify 'Add From CPM' button						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0072914		MBT INTERNAL USE	CPC	NORMAL	02/22/2017	
Description CheckQ. Scan for Order Functionality? it will generate PR but Q starts with PO Scan for Order Functionality? it will generate PR but Q starts with PO						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0072918		MBT INTERNAL USE	INP	NORMAL	02/22/2017	
Description Quote. Commander issue a. Sales is not updating b. Cost Centre ddl is blank 1. Add Sales Entry 2. Verify Commander values						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date
RQ0072920		MBT INTERNAL USE	AU	NORMAL	02/22/2017
Description CheckQ. Quote. Error when uploading update file					

Job Allocation Report

Pre-requisite:

- Quote has been created (unprocessed)
- Quote has been exported and pricing has been updated through excel. Save the updated file

- Access Procurement > Quote
- Select the quote
- From quote header page, click 'Browse' button on the 'Update from File' field.
- Locate the updated exported file
- Click 'Update' button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072945	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	02/23/2017

Description POS interface: Vivonet for IHG

We will need to import a csv file from a sftp site provided by Vivonet

File name will be similar to PMIX_StoreID_Date.csv

The file will be posted to the ftp site daily

The file headers are:

Date stamp	RevenueCenterID	RevenueCenterDesc	MajorGroupID	MajorGroupDesc	FamilyGroupID	FamilyGroupDesc	PLU/SKU	ItemID
Item Description	Cost	Price	Quantity sold	Amount				

A sample file is attached

The total does not include tax and we have requested a tax file from Vivonet

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072972	SCMHost	THE LIND BORACAY	ER	NORMAL	02/23/2017

Description Receipt Detailed (History)

Hi,

In Receipt Detailed (History) order by can we add this order site/cost center/ product code/supplier & site/Cost Centre/product code/GRN.

Can you check also the type.

Please see attached files for reference.

Thank You

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072997	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	TBR	NORMAL	02/24/2017

Description Delete/Houskeeping Tender Request Template

Dear Support

Could you please advise how to delete or deactivate or housekeeping tender request template? There are many records in tender request template and it is easy for different user to use improperly

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0072998		MBT INTERNAL USE	CPC	NORMAL	02/24/2017

Description A - Err during creation of POS Template Sales items

Line:35 Column 45

TypeError: Object doesn't support property or method 'isValidSalesItemCode'

Create of POS Template Sales items and click on save
see screenshot

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0072999	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	TBR	NORMAL	02/24/2017

Description Supplier branch report

Dear Support,

In the supplier branch report and supplier branch excel only:

1. In the filter of site, can it be multiple choice
2. Even tick teh branch setup only, there still show tp parts of From Catalogue/From Site branch it should be only part of From Site

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073003	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	ER	NORMAL	02/24/2017

Description Tender Request Worksheet

Dear support,

There are excel worksheet generated from tender request template and send to supplier. We need supplier and us to print to compare and chop before it can be as quotation in SCM. Supplier or user just print out and all the columns can not fit in one page so it is very mess. We can not expect suppliers to change teh excel print properties before printing

Could you setup the excel template and we can print out all columns in one page without need to change print property every time

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073032	CPM	MBT INTERNAL USE	INV	NORMAL	02/24/2017

Description B - bcur is not updating system parameter

System Parameter - System Value column field is not the same against running value.

Several updates/ refresh has been done

1. Access Administration Setup > System Parameter
2. Click 'Refresh' / update button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073033	CPM	MBT INTERNAL USE	Completed	NORMAL	02/24/2017

Description B - bcur is not updating system parameter

System Parameter - System Value column field is not the same against running value.

Several updates/ refresh has been done

1. Access Administration Setup > System Parameter
2. Click 'Refresh' / update button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073061	SCMHost	ABA INTERNATIONAL	INP	HIGH	02/27/2017

Description Disallow to change price on PR approve

Dear Support ,

our client has an issue with letting his purchasing manager changing the price of an item upon approving the PR. The function override supplier and price will let him do so. We need to only have access to change supplier and override quote . when we disable the override supplier/price everything else is disabled

Attached is picture

Kindly advise

Regards

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0073185	SCMHost	ANANTARA AL JABAL AL AKHDAR RESORT	ER	NORMAL	02/28/2017

Description Additional Approval Level for Stock Request & Transfer
Hi,

Requesting 2 levels of Approval for Stock Request and Stock Transfer . At the moment the system only has 1 level of Approval.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073231	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	03/01/2017

Description Stock Count - Disallow Duplicate file uploads
I would like the import of stock counts to disallow importing files with the same name as files that have been imported already.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073232	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	TBR	NORMAL	03/01/2017

Description Merge Stock Count - Merge/Add
I would like the merge stock count page to have a merge/add button similar to the save/add button that exists on a number of pages.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073233	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	03/01/2017

Description Import Stock Count from Scanner - Lock field
I would like to lock the field 'The Method to Handle Duplicate Count in File' to 'Merge rows by cost centre/product/size in file.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073236	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	03/01/2017

Description Merge stock Count - Lock Fields
In the Merge Count screen I would like the fields 'Department' and 'Merge Type' locked to ' ' and 'Combine Counts' respectively.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073291		LANDMARK MEKONG RIVERSIDE HOTEL & DONCHAN PALACE	ER	NORMAL	03/01/2017

Description Stock Level Query - Watchdog Print Options
Dear Team,

Please find attached Stock_Level_Query1.jpg. Where is the print options?

Logged in behalf of client. (Leandro)

Regards,
Khem

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073293	SCMHost	SHANGRI-LA HOTEL, GUANGZHOU SLPG	ER	NORMAL	03/01/2017

Description SCM - Product wastage% not reflect in recipe cost

Job Allocation Report

Dear Support,

The product wastage% could be input via the inventory template wastage%, but this wastage% could not link to recipe cost to show the wastage cost.

Please kindly find the attachment for reference and advise what we should.

Thank you & regards,

Pryce

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073389	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	03/03/2017

Description Missing Cancel button when view recipe ingredient in P PLAN
Click recipe Hyperlink to view recipe ingredient from production plan and there is no Cancel or Exit button to return

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073391	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	03/03/2017

Description Data cleaner with CPM 5.3.2
Hilton China will start clean up of CPM catalogue

Data cleaner to be installed and allow Hilton China resource to merge duplicate products .Define process for merging and what are the implications for SCM

Gradual implementation of naming rule requires to have existing product description not to have the new naming rule applied as will result in duplication (eg name already contains Type)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073459	SCMHost	MBT INTERNAL USE	INV	NORMAL	03/06/2017

Description 532 QA Site Update
the latest build of 5.3.2 has been completed you can download the pack from

This is for internal use only at this time

<https://www.dropbox.com/s/yr7u3m3bru3a3rt/SCM%20v5.3.2.0306%20Upgrade%20Pack%20on%20Mar%2006%202017.zip?dl=0>

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073497	SCMHost	INTERCONTINENTAL RESORT TAHITI	ES	NORMAL	03/07/2017

Description Print different purchase order by Supplier language
In Tahiti user requires to be able to send Purchase order in French for french supplier and in English for other suppliers

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073527	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	03/07/2017

Description PR Quote Comparison report
error when printing - see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0073551	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	03/08/2017

Description CheckQ order by product list issues

Please refer to attached document

Supplier cannot be added in the header

In the details van select only from previously purchase supplier and cannot add new supplier

In PO Select Product list is not filtered by supplier , eg only product list from teh specified supplier will be available for selection

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073552	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	03/08/2017

Description CheckQ order by product list issues

Please refer to attached document

Supplier cannot be added in the header

In the details van select only from previously purchase supplier and cannot add new supplier

In PO Select Product list is not filtered by supplier , eg only product list from teh specified supplier will be available for selection

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073628	SCMHost	MBT INTERNAL USE	INV	NORMAL	03/09/2017

Description A - LessonPlanning Generate PR

An error occur when generating PR in Lesson Planning.

Controller Name: Budget_MenuPlanning

Action Name : GeneratePRDetail

Message:

Column 'ErrorMessage' does not belong to table .

1. Navigate to Planning - Lesson Planning, and click on Material Requirement

2. Select a course and click on save button to generate PR -- an error will occur.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073657	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ES	HIGH	03/09/2017

Description Receipts Detailed (History)

Hi Conrad,

Please add the commit date field to this report.

Thank you.

Best regards,

Joan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073688	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	03/10/2017

Description Approve Receiving - add PO number field

Howdy folks,

It would bring on a new age of peace and happiness down in old Merivale town if the PO number field were visible on the Approve Receiving page .

Cheers,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0073699		MBT INTERNAL USE	INP	HIGH	03/10/2017

Description CheckQ. Scan for Order Allocation Error

1. Access Scan order
2. Select filter options then click search
3. Select (+) button to select supplier/s
4. Click Allocate
5. Click Ok button in the confirmation message

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073700		MBT INTERNAL USE	INP	HIGH	03/10/2017

Description CheckQ. Stock Count cannot enter quantity
Profile allow enter stock count is enabled, but as cannot enter a quantity

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073701		MBT INTERNAL USE	INP	HIGH	03/10/2017

Description CheckQ. Quote. Error when removing attached document/file
Error when removing attached document/file

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073703		MBT INTERNAL USE	INP	HIGH	03/10/2017

Description CheckQ. Quote. Supplier and Department issue
1. Access Quote
2. Click Add
3. Select Supplier and Department

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073705		MBT INTERNAL USE	INP	HIGH	03/10/2017

Description CheckQ. Write Off approval error
1. Create or select record with multi items added.
2. Click 'Approved' button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073722	SCMHost	SHANGRI-LA HOTEL, GUANGZHOU SLPG	TBR	NORMAL	03/11/2017

Description Add a Filter For USERS Report Exporting
Dear Support,

Could a filter of property be added for USERS report? So that each hotel can export their users list by property more easily.

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073727	SCMHost	MANDARIN ORIENTAL HOTEL DU RHONE GENEVA	ES	NORMAL	03/12/2017

Description Template Products report

Job Allocation Report

Dear MBT support,

I would need to get the Default Size of the template when I print the Template Products report and not the stock size .
see attached.

In waiting for your details,

Regards.

aurelie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073731		MBT INTERNAL USE	INP	HIGH	03/13/2017

Description CheckQ. Adding new supplier in PO header page, error

1. Access> Procurement > New Order
2. Click + sign to add new supplier in supplier field
3. Enter required field
4. Click Save button

OR

1. Access > Procurement > View Order
2. Click 'Add' button to add new PO
3. Click + sign to add new supplier in supplier field
4. Enter required field
5. Click Save button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073732		MBT INTERNAL USE	INP	HIGH	03/13/2017

Description CheckQ. Can submit Purchase Order without price
Control should be added since submitted PO is auto approved.

1. Create Purchase Order
2. On detail page, add product/s then enter quantity
3. Enter amount = 0.00
4. Then Submit

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073736		MBT INTERNAL USE	INP	NORMAL	03/13/2017

Description Adding product issue

1. Access Setup > Product Catalogue
2. Enter new product and product details
3. Click 'Save button.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073740		MBT INTERNAL USE	INP	HIGH	03/13/2017

Description CheckQ. Error in PO conversion.

Error in PO conversion.

When size in PO was changed (different from the approved Quote, price was not recompute)

Pre-requisite:

a. Approved Quote

(with item size per case)

1. Create PO from the approved quote
2. In PO details change size, then click recalculate button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0073742		MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	03/13/2017

Description CheckQ hide Subtype entry in the Cost Centre Product page
For Cost Centre Product page hide the Subtype if system is CheckQ

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073753	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	03/13/2017

Description CheckQ Take out closed period from Stock Movement period DDL
please refer to attached screen shot

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073772		MBT INTERNAL USE	INP	HIGH	03/13/2017

Description CheckQ. Stock Movement, error
1. Access Inventory > Stock Movement
2. Enter filter options then click filter/ search button
3. Select product
4. Select Financial Period

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073796	SCMHost	BEACHCOMBER LTD	ER	NORMAL	03/13/2017

Description Possibility to perform stock transfers on POS shortcut
Hi,

Client asked about:

Possibility to perform stock transfers on POS shortcut

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073883		MBT INTERNAL USE	INV	NORMAL	03/15/2017

Description CheckQ- Error when sorting the added item by Description in delivery detail page
CheckQ- Error when sorting the added item by Description in delivery detail page

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073885		MBT INTERNAL USE	INV	NORMAL	03/15/2017

Description CheckQ- Got an error when adding Calendar in Watchdog
Steps to Replicate
Log in to SCM CheckQ
under Watchdog click on the Calendar tab
Add Sales Forecast the click Save icon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0073945	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ES	NORMAL	03/16/2017

Description Receipt Detail

Hi Conrad,

Just to check with you, are we able to add in PR and PO number to this report?

Thank you.

Best regards,

Joan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073947	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ER	NORMAL	03/16/2017

Description Purchase request total (To reflect before GST)

Dear Conrad,

Please see attached report.

Please advise if we can amend the report to add in the total price before GST.

Thank you.

Best regards,

Joan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073990	SCMHost	HILTON CORPORATE - WORLDWIDE HQ	INP	NORMAL	03/17/2017

Description Enhancement Display tooltip for password complexity

Display tool tip for password complexity

From: Fiona Lang [mailto:Fiona.Lang@hilton.com]

Sent: Thursday, March 16, 2017 6:29 PM

To: Daciana Felea <daciana.felea@mbtcheck.com>

Cc: Ted Carroll <Ted.Carroll@hilton.com>

Subject: RE: Kanto Cluster Check FAX Order - SCM UAT 5.2.3

Thank you Daciana.

I used below credentials to login however system prompts the password is about to expire. Hence I try to setup a new password. Below warning message doesn't contain any guidance of what the password policy is "eg what's the minimum number of digits , whether require capital letter, special sign etc" therefore by trial and error I finally managed to set up a new password as #Hilton1. Can we add the password policy requirement into the warning message box?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0073991	SCMHost	DNCA - MELBOURNE & OLYMPIC PARK	ER	NORMAL	03/17/2017

Description Scaled recipe report

Hi MBT,

Is it possible to add the ability of de-selecting all options in the Recipe Group drop down box in the following?

Report Service / Set up / Scaled Recipe Report

Also the same in

Report Service / Cost Centre recipe / Scaled Recipe Report

This would give the ability to run reports for multiple recipe groups at the same time.

Please See Attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0074008		MBT INTERNAL USE	INP	HIGH	03/17/2017

Description CheckQ. Currency Setup. Does not show 'Foreign and Base Currency' fields

1. Access Setup > Master Code > Currency
2. Select existing setup
3. Verify 'Foreign Currency' and 'Base Currency'

Or

1. Try to add new currency setup

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074010		MBT INTERNAL USE	INP	HIGH	03/17/2017

Description CheckQ. Please check fields that should be turned-off in CheckQ.

Please check fields that should be turned-off in CheckQ..

1. Subtype
2. Product Detail Specification (PDS)
3. Supplier Performance
4. Recipe
5. Attributes
6. Product Catalogue - 'Add Wizard'
7. Additional Charge Type

Please see attached for details.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074012		MBT INTERNAL USE	INP	HIGH	03/17/2017

Description CheckQ. Setup for site has no hyperlink

Setup for Site has no hyperlink to see details.

1. Access Setup > Site Management > Site Settings
2. Verify Site hyperlink

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074013	SCMHost	MBT INTERNAL USE	INP	HIGH	03/17/2017

Description CheckQ. Printing PO error

1. Access View Purchase Order
2. Select existing PO
3. On detail page click 'Print' button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074041	SCMHost	SHANGRI-LA HOTEL, TORONTO SLTO	ER	NORMAL	03/18/2017

Description Enhancement request/ development

Hello,

We are currently using the budget section. When we are adding a budget the only option for the system control is "Warn at PR and stop at PO". Would you be able to change it to "Warn at PR and warn at PO" - This will allow us to generate the PO knowing that the PR was over budget. Then we will revise the budget for the following months. However we still want to leave the opportunity to department to spend over budget if emergency occurs. Please advise.

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0074058	SCMHost	MBT INTERNAL USE	CPC	NORMAL	03/20/2017
Description Apply latest build for SCM 532.320					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074126		MBT INTERNAL USE	INP	NORMAL	03/21/2017
Description CheckQ. Task List.Create Receiving from Order, duplicate records displayed in ddl. 1. Create Order 2. Save and Approved the created Order 3. Access Task List> Create Receiving from Order					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074128		MBT INTERNAL USE	INP	NORMAL	03/21/2017
Description CheckQ.Task List. Create Receiving from Order, search error 1. Access 'Create Receiving from Order' in task list 2. Enter PO number in search box 3. Hit arrow down key					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074130		MBT INTERNAL USE	INV	NORMAL	03/21/2017
Description CheckQ. Task List should follow the user profile 1.For instance, if user has no access in receiving, user should not allow to do receiving thru task list.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074133		MBT INTERNAL USE	INV	NORMAL	03/21/2017
Description CheckQ. Unable to locate product/s with Current Level less than Minimum Level, when adding an order in Cost Centre Produ 1. Access Inventory > Cost Centre Product 2. Locate product where current					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074136		MBT INTERNAL USE	INV	HIGH	03/21/2017
Description CheckQ. Adding License and Certificate, error in Supplier Catalogue 1. Access Supplier Catalogue 2. Select Supplier 3. Click License and Certificate 4. Click Add					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074137		MBT INTERNAL USE	INP	HIGH	03/21/2017
Description CheckQ. Validation on PO schedule date date against Close Date 1. Create New Order 2. Enter Close Date less than the Schedule Delivery date					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0074140		MBT INTERNAL USE	INP	NORMAL	03/21/2017

Description	CheckQ. Size. Entered conversion was not the same in search page, when saved.
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1. Access Master File > Size
2. Add new size
3. Enter conversion (like 0.0009)
4. Click Save
5. Search the newly added size then verify conversion

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074141		MBT INTERNAL USE	INV	NORMAL	03/21/2017

Description	CheckQ. No available supplier/s grid when adding a quote
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1. Access Contract Management > Product/Supplier
2. Select a product with existing supplier but don't have quote/s added
3. Click 'Add Quote' button in tool bar

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074162	SCMHost	LANDMARK MEKONG RIVERSIDE HOTEL	ER	NORMAL	03/21/2017

Description	delimiter /receiving not in order
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Dear supporter:

[illegible]

Beacause LAO currency amount is large,no delimiter is not convenient,and the receiving list and PO list is not the same oder,so need spend much time to check the receiving list .we hope supporter can help us to solve these two problems .thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074173	SCMHost	SSP AUSTRALIA PTY LTD	ER	HIGH	03/22/2017

Description	AUS SCM V5 Stock Count Sheet of Export.
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Hi Support,

Export Worksheet "Stock Count" add-on select option "Qty Not Zero", please note the attached file.

Thanks!

Regards,

Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074201		MBT INTERNAL USE	INV	HIGH	03/22/2017

Description	CheckQ.Task List. Validity and Frequency are not woking.
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1. Access Administration setup > Task List
2. Select existing task (like View Order)
3. On header page set Start On - Finish date (like start On: 01/03/2017 - 20/03/2017)
4. Verify task in user dashboard
 - The said task should no longer available

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074203	SCMHost	MORETON BAY TECHNOLOGY OVERSEAS	INV	NORMAL	03/22/2017

Description	JINJI LAKE GRAND HOTEL - KINGDEE VERSION INTERFACE
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Client has a different output request for Kingdee interface

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0074220	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	03/22/2017

Description Purchase Request Count

Dear Support,

1) To add "Cost Centre" Filter Option

2) To add PR "status" column in report.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074242	SCMHost	ANANTARA AL JABAL AL AKHDAR RESORT	ES	NORMAL	03/22/2017

Description Production Code Set up

Hi,

Good Afternoon!

In the production code set up. Please see highlighted for the sales supplied by the cost centre. How if there was a common recipe mainly in Food.

Example: Sandwiches have a common recipe in all outlet, If I will create a recipe.

How can I set up the production code on each ingredients? As only one cost centre I can link.

Thank you.

Manuel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074254		MBT INTERNAL USE	INV	HIGH	03/23/2017

Description CheckQ. Task list. New Order by Product List

1. Access Dashboard > Task List

2. Click New Order by Product List

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074261	SCMHost	MBT INTERNAL USE	CPC	NORMAL	03/23/2017

Description Restore IHG CheckQ Live db to Training

request to restore IHG CheckQ Live db to Training

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074262		MBT INTERNAL USE	INV	HIGH	03/23/2017

Description CheckQ. Task List. Create Receiving from Order search issue.

1. Access Dashboard > Task List > Create Receiving from Order

2. Select Purchase Order to received

3. On invoice header page, click 'Save' button

4. On invoice detail page, click Save button

- Once PO has been received, PO should no longer available in the 'Create Receiving from Order' task list.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074270	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	03/23/2017

Description Modification to Supplier Count Report

As per group procurement manager request it possible to add new column to shown "Supplier / Supplier code" information on Supplier count report.

Attached report screen dump for your reference.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0074321		THE 13 MANAGEMENT LTD (EX LOUIS XIII)	ER	NORMAL	03/23/2017

Description Amended suuplier/product information will affect old PR/PO
Hi Support,

If user changed the name of the supplier company or product name changed, old PO information changing when user generate again.
User would like to have those changes apply to new PR PO but not the existing one.

Thanks
Wilson

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074323	SCMHost	THE 13 MANAGEMENT LTD (EX LOUIS XIII)	ER	NORMAL	03/23/2017

Description Adding thousand separator to the amount
Hi support,

We would like to add thousand separator for amount value , so that it will be more easy for user to see the amount value.

Thanks
Wilson

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074324		THE 13 MANAGEMENT LTD (EX LOUIS XIII)	ER	NORMAL	03/23/2017

Description Adding thousand separator to the amount
Hi support,

We would like to add thousand separator for amount value , so that it will be more easy for user to see the amount value.

Thanks
Wilson

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074325		THE 13 MANAGEMENT LTD (EX LOUIS XIII)	ER	NORMAL	03/23/2017

Description Remaining budget can be carry forward to the next month.
Hi support,

In the budget module, user would like to have the function of remaining budget can be carry forward to the next month.
As i see in the system there is a access right of 'unused budget roll over', i suppose it will be similar function.
Jerald has mentioned that this is also under development. Please let us know once the function is ready for use.

Thanks
Wilson

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074334	SCMHost	SHANGRI-LA HOTEL, KUALA LUMPUR SLKL	TBR	HIGH	03/23/2017

Description Setup Accounts Mapping (Filter by Site)
Dear Support,

Setup Accounts Mapping did not filter by Site .

Every properties only allows to see their own Accounts Mapping Template in SCM .

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0074345	SCMHost	ECHO ENTERTAINMENT GROUP LIMITED	TBR	LOW	03/24/2017

Description	Purchase Order (PO) Template update as per Jupiters Brand Name Change
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Star Incident No. REQ0159554

UAT Server: sydwchke01

Hello,

We store our PO templates in Check SCM as a contingency plan in the event that Oracle is down . This allows us to send the PO information to the supplier using our own POs until Oracle is back up.

As part of the Jupiter's Re-brand all of the PO templates have changed. The logos have been updated and the disclaimer at the bottom of the page now reflects the new names.

Can MBT load the attached templates into UAT so we can test and then we schedule a date to have them put in production . As this is a contingency plan it is not an urgent request but the sooner we can get it done the better.

Thanks

Peter

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074357	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	03/24/2017

Description	Tender Request email
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For Shangri-la supplier email address is moved to Supplier branch. In the tender request the email address displayed for supplier is from Supplier main email address. How to display the email address from the supplier branch

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074386	SCMHost	INTERCONTINENTAL NANTONG	ER	NORMAL	03/24/2017

[illegible]

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date	
RQ0074397	SCMHost	PUDONG SHANGRI-LA, EAST SHANGHAI	SLPU	ERPUSEF	NORMAL	03/24/2017

Description	Create new report for user activity log
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Dear Support please help Create new report for user activity log

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074508		MBT INTERNAL USE	INV	NORMAL	03/28/2017

Description	Apply latest update for CheckQ 532.327
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074509		MBT INTERNAL USE	INV	NORMAL	03/28/2017

Description	Apply latest update for SCM 532 STD
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0074612	SCMHost	MBT INTERNAL USE	ER	NORMAL	03/29/2017

Description REPORTS

Organize process of reports,maintenance of standard and custom reports, deployment during upgrade/release by tech team

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074666		CROWNE PLAZA CHENGDU WEST	INPU	NORMAL	03/30/2017

Description

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074704		MBT INTERNAL USE	INP	HIGH	03/31/2017

Description CheckQ. My Sales ranking symbol is incorrect

Ranking symbol is not correct...Please see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074707		MBT INTERNAL USE	INP	HIGH	03/31/2017

Description CheckQ.Weekly Sales issue

Week Sales is not showing the sales information if there is no selected filtering criteria in Cost Center and Department . Should be by default will show all the sales coming from selected Site.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074709		MBT INTERNAL USE	INP	HIGH	03/31/2017

Description CheckQ.3.My sales, 'Unit Contribution Margin' is not being displayed

3. Unit Contribution Margin is not appearing

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074717		MBT INTERNAL USE	INP	HIGH	03/31/2017

Description CheckQ. Deletion of Order, error

1. Search unprocessed purchase order in view order task list
 2. In order header page, click delete button
- an error will display.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074724		MBT INTERNAL USE	INP	HIGH	03/31/2017

Description CheckQ. Create Reciving from Order tasklist,error

1. Enter PO number in the search box
2. then hit enter key

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0074725	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	03/31/2017

Description Supplier Selection

Dear Rona,

We noted that to create a quotation, the selection of suppliers is from Supplier Catalogue. Can the logic be pointed to Supplier Branch? If the site does not have a Supplier Branch then should not be available for selection. Same concept as Inventory Template, if the product is not in Inventory template, product should not be available for selection in PR and Recipe.

Regards,

Jessica Ngee, Manager - Systems & Control

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074752	SCMHost	ABA INTERNATIONAL	ES	NORMAL	03/31/2017

Description Disallow "unit" change

Dear Conrad,

As discussed, i need to disallow users from changing the "unit" used in PO after the 1st approval.

Moreover, the user should be forced to receive the invoice in the same "unit" used in the PO.

When receiving a partial delivery from a partially received PO, the system is automatically selecting the "product size" which is causing confusion for the users.

thank you.

Regards,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074788		MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	04/03/2017

Description Install SCM data cleaner for Hilton CPM

Install Data cleaner for Hilton CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074789	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	04/03/2017

Description Install Hilton CheckLINK UAT

Install Checklink UAT on the MBT Hilton UAT server (HILTONSCM)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074793	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	ER	NORMAL	04/03/2017

Description UAT 5.2.3 - Set Up Substitute Discontinued Product

No option to substitute discontinued product

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074816	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	04/03/2017

Description Purchase Request - Approval Required

Dear Support,

Currently, after user raised store request, there is no "submit" button for approval. To apply PR concept to store request.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date	
RQ0074819	SCMHost	PUDONG SHANGRI-LA, EAST SHANGHAI	SLPU	INP	NORMAL	04/03/2017

Description Audit Trail for Stock Transfer

Dear Support,

To have additional filter option for this report -- to show modification after stock transfer was committed. Attached EAM report for reference.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074836	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	TBR	NORMAL	04/04/2017

Description UAT 5.2.3 - Inventory Cost Center Product

Unable to see product status without clicking on the individual cost centre. Is it possible to have a column that shows the status? The same with version 3? Please see the screenshots for both version.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074868	SCMHost	MORETON BAY TECHNOLOGY OVERSEAS	ES	NORMAL	04/04/2017

Description Enhancement to lock PR

From: Ted Carroll [Ted.Carroll@Hilton.com]

Sent: Friday, March 03, 2017 11:35 AM

To: Jesfer Malijan; Fiona Lang

Cc: Daciana Felea; Neil Widdicombe

Subject: RE: Locking PR for Approval Clarification

Hi Jesfer,

Neil and I discussed this yesterday. This is an INTERNAL AUDIT requirement. Basically what the approver approves they should receive (once purchasing has made sure the right items are selected and priced based on the quantities indicated) ... changes after that could result in something appearing on the dock that the original approver/requestor wasn't aware of and hits their budget.

It's basic SOX compliance stuff. If we can enhance the user rights to APPROVE/REJECT but not CHANGE then that would fix the issue of changes after the Purchasing Manager completes their update and approval.

Make sense?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074874	SCMHost	WIDUS INTERNATIONAL LEISURE INC.	ER	NORMAL	04/04/2017

Description Enhancement Request: Treshold on Stock Transfer

**Logged in behalf of Widus:

Site is requesting a feature similar to threshold in receiving where user will be allowed to issue more within the tolerance level set in the system.

Thanks.

Jesfer.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074901	EAM	CATERAINMENT S.A.L.	SRS	HIGH	04/05/2017

Description Stock level changed after recalculation

Dear Support,

Please find the attached file of issue faced when they conduct recalculate, the stock level changes for several products.

Immediate feedback is required.

Regards,

George Sandros

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0074903	SCMHost	GRAND DIAMOND CITY HOTEL & CASINO, POIPET RESORT C	ER	HIGH	04/05/2017
Description Closing Stock : Variance Value to show on transaction Receiving zero cost Dear Support					

could you please help to check and information about why on Feb 2017 we closing stock QTY = ZERO and Value = ZERO
Then on March 2017 we receiving 3 transaction (Free item no cost)

But when we closing stock of March 2017. This item show QTY = stock count = 42 but Value show = 28.98 THB.

This item receiving zero cost.

Please help to check and informtome for inform client again.

Thank you very much for your help

best regards,

Kamphol nirandonpruk (BEER)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074928	SCMHost	ANANTARA AL JABAL AL AKHDAR RESORT	ER	NORMAL	04/06/2017
Description Stock on Hand Detail Report and Receivng Report Hi!					

Need your assistance urgently as our external auditor asking for the a report. Our auditor will be leaving tomorrow afternoon.

1. Stock on Hand Detailed Report as of December 2016. Can I still generate that report from Check SCM?
2. Item Detailed in Receiving Report - How can I generate a report?

Thank you.

Manuel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074970	SCMHost	WALDORF ASTORIA CHENGDU	INP	NORMAL	04/06/2017
Description Receiving Report adds same summary as PO split tax by tax rate Hello Support,					

Please see attached Rcv report and PO report , we want to set same style as PO , split tax by tax rate in summary line.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074972	SCMHost	WALDORF ASTORIA CHENGDU	ER	NORMAL	04/06/2017
Description request a report can split receiving details by supplier and tax rate simlar as invoice summary Hello Support, There is a new request from hotel and they want to have a new report below Receiving details by supplier and tax rate: Archive to print a report by supplier and summary by different tax rate invoice summary report is good but not split by tax rate please see attached file for more details					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0074994	SCMHost	DIP N DIP CHOCOLATE CAFE	ER	NORMAL	04/06/2017
Description Transfer Receipt Report					

Job Allocation Report

Dear Support,

Is there any report for transfer receipt that shows the difference between the quantity transferred and the quantity received .

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075065	SCMHost	ABA INTERNATIONAL	INP	NORMAL	04/10/2017

Description No items in stock notification

Dears,

When the transfer receipt is enabled, the system will allow the approval of the stock transfer even if there no quantity in stock.

Wen the user is committing the transfer receipt , the system notifies the user that transferring CC doesn't have quantity.

Please note that the unavailable stock level should be notified on Transfer level and not on receipt level .

Kindly advise.

Regards,
Ralph

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075066	SCMHost	ABA INTERNATIONAL	ER	NORMAL	04/10/2017

Description View Stock movement in Purchase size/Default size

Dears,

Many clients are requesting to be able to choose which unit size is displayed in the View Stock Movement and reports .

Is there anyway to select which size should be shown for each item?

Regards,
Ralph

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075073		MBT INTERNAL USE	CPC	HIGH	04/10/2017

Description CheckQ. Adding new product that will automatically added to Cost Centre, issue

Scenario:

1. Inventory Template is set to Auto Maintain
2. Cost Centre Product Integration Level is Set to 1
3. From Product Catalogue, set a product's Filter Code to use that of the cost centre
4. Go back to inventory -> cost centre product page; verify if product is added. Result is it doesn't show.

Also, Among the issues found in terms of the current behavior is:

Even if Cost Centre product integration Level is set to 1; No filter code assigned to the products; when user creates a PO, all products are showing.

When user select an item and submit the PO; product automatically becomes available in inventory -> cost centre product screen.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075167	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	04/11/2017

Description Site Setting - Default Delivery Days

Dear Support,

At site setting, we wish to split default delivery days to NIP and Inventory PR.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0075211	SCMHost	SHANGRI-LA HOTEL, KUALA LUMPUR SLKL	TBR	HIGH	04/12/2017

Description Required the Cost Centre to sort by Cost Centre Name
Dear Support,

SLKL required the Cost Centre display in the drop box to show Cost Centre Name (Sorting) then by CC Code.
Kindly fixed this on version 5.2

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075261	SCMHost	ATTITUDES MANAGEMENT HOTELS HEAD OFFICE	ER	HIGH	04/12/2017

Description SCM5.1.6_ATTITUDE_QUOTES_TO ADD FILTER OPTIONS ON COLUMN CREATED BY
Dear Suppott Team,

Our client is requesting if on Quote, you can add filter option on Column Created By. As the setup is a multi property, the user of one site get the list of all the Users for all sitess who creates Quotes.

Can you please do the neceasary to help us on this.

Thanking you for your usual help and support.

Klnd Regards

Atish

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075294	SCMHost	BEACHCOMBER LTD	INP	NORMAL	04/13/2017

Description when selecting option Override Quote
Hi All,

On Beachcomber training we are having below issue:

In Purchase Request, when selecting option Override Quote, unable to select a supplier. It takes to long to dispaly supplier list and when trying to select list disappear. Please see attached screen shot.

Note that they are asking if this can be treated urgently as they are currently doing training.

Thanks
Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075298	SCMHost	BEACHCOMBER LTD	TBR	NORMAL	04/13/2017

Description when Supplier and price are not allocated, products are highlighted in RED
Hi,

Please find below issue client having on the training db:

In Purchase request detail, when Supplier and price are not allocated, products are highlighted in RED. However note that, when severals items are highlighted in RED, we are unable to identify which line is selected. See Screen shot.

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0075309	SCMHost	MORETON BAY CHINA	INV	NORMAL	04/14/2017

Description email sent supplier not successful
email sent supplier not successful

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075312	SCMHost	CASELA NATURE PARK	ER	NORMAL	04/14/2017

Description Difference between Total Receiving and Invoice Summary
Dear All,

Please note that for March 2017 - Period 9, we are having a difference between Total Receiving in Period End Report and Invoice Summary .

The two are not showing the same amount.

I cannot send you the reports right now as someone from MBT already connected on site .

If you need connection details, please do let us know.

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075340	SCMHost	TRADERS HOTEL, KUALA LUMPUR THKL	TBR	NORMAL	04/14/2017

Description Order List by Supplier

Dear Support,

Require report order sorting by supplier name.

Regards,
Jasmine

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075412		MBT INTERNAL USE	INP	NORMAL	04/17/2017

Description CHECKQ- Issue on Save and Submit button under Product Request

Clicking on Save and Submit button under Product Request should redirect the page to Product Request search page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075414		MBT INTERNAL USE	INP	NORMAL	04/17/2017

Description CHECKQ-No of Products under Inventory template is not the same with the number of item list

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075418	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	04/18/2017

Description



Job Allocation Report

IHG is deploying a pilot for their new POS system. They need to interface this POS to Check. Check will be their only interfaced procurement solution. Below are the contacts for the POS vendor and for Aude Moras, the POS project manager for IHG.

Reggie, I want to introduce you to our two contacts at Infrasy: Tim Henriksen and Serman Ma.

Tim is located in the US, and is Senior Manager for Customer and Product Engagement at Shiji

Serman is located in Honk Kong and is Senior Manager for Product and Technical Service.

Reggie from Moreton Bay is the Vice President of Sales for Americas, located in the US.

The integration between your 2 systems is requested for our Proof of Concept in Bali, currently scheduled in May 2017.

Please feel free to get in touch with each other and start discussing this.

Thank you,

Aude Moras

Product Manager, POS

IHG®

3 Ravinia Drive, Suite 100, Atlanta, GA 30346 USA

Tel: +1 (770) 604 2605 Mobile: +1 (404) 804 0942

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075459	SCMHost	MBT INTERNAL USE	INV	NORMAL	04/18/2017

Description Update QA Site 5.3.2.418 Release

Apply patch for the latest build of 5.3.2

<https://www.dropbox.com/s/0sh88bydtvz3b/SCM%20v5.3.2.0418%20Upgrade%20Pack%20on%20Apr%2018%202017.zip?dl=0>

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075483	CPM	HILTON CORPORATE - WORLDWIDE HQ	INPU	NORMAL	04/19/2017

Description Enhancement to Add Local currency to CPM reports

Logged by Daciana on behalf of client

From: Susan Shao

Sent: Friday, 31 March 2017 12:25 PM

To: Fiona Lang <Fiona.Lang@hilton.com>; Ting Liu <Ting.Liu.contractor@hilton.com>

Subject: RE: CPM Product average price report

Fiona – thanks for the email. I don't understand why the report showed in currency as RMB/CNY. I need all the report in CPM in China has to be in local currency and it should be designed like this and makes more sense. US\$ is not my priority currency.

Please

Susan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0075535	SCMHost	SHANGRI-LA HOTEL, SINGAPORE SLS	TBR	NORMAL	04/19/2017

Description Allocate PR Attachment

Dear Support,

For PRs with product codes, e.g OPERATING. We will have the OE par form, quotation, OE approval form attached with the PR. However usually an OE PR has many items, thus the relevant doc is only attached to 1 item instead of repeatedly attached to all item (not practical). The issue is that, once the PR is submitted for approval, all approver along the approval matrix line will have a hard time locating the attachment.

One example is below. I had to click the item one by one to locate the attachment for review.

Perhaps we could have an RQ for development ...

Either

1) Item with attachment will always appear as the 1st item in the product list

Or

2) A header "Doc Attachment" where all the doc attachments can be located from 1 button

Regards/Irene

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075552	SCMHost	MANDARIN ORIENTAL HONG KONG	TBR	HIGH	04/20/2017

Description Supplier Group

The supplier Group in the Supplier catalogue cannot be saved therefore we cannot create supplier logins. (See Attached)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075612	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	04/21/2017

Description decimal doesn't save in cost center product fields

When editing cost center products:

Click into the cost field

enter .79

The decimal doesn't stay so you have to enter the number and then go back and enter the decimal point

Also, there's no checkQ option in the system dropdown on this page

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075613		MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	04/21/2017

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075627	SCMHost	MBT INTERNAL USE	INV	NORMAL	04/21/2017

Description HLT SHENZHEN SHEKOU NANHAI 1 OF 1 PN688817,CN002190 UPGRADE

HLT SHENZHEN SHEKOU NANHAI 1 OF 1 PN688817,CN002190 UPGRADE.

when the system language changed to Chinese all reports can not being report..please help me to process it.

it is urgent!

thanks!

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0075670	SCMHost	BEACHCOMBER LTD	ER	HIGH	04/22/2017

Description SCM_BEACHCOMBER_STOCK COUNT ON POS TOUCH SCREEN

Dear Support Team,

Please note that Beachcomber have been able to map the POS shortcut to the TRB database. However, the stock count screen is not showing any product despite that there have been transactions for the said cost centre. This was reported before and was solved by MBT. Kindly refer to RQ0073795.

Note that Beachcomber have training session scheduled for Monday 24 th April 2017 where this part needs to be covered.

Thanks to do the necessary the earliest possible.

Kind Regards

Atish

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075676	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	04/24/2017

Description GST Monthly Details Report Error

Error on GST Monthly error report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075677	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	04/24/2017

Description DOUBLETREE BY HILTON JIANGSU-TAIZHOU (002003) Rebrand

There are 3 tasks as phase 1 for DOUBLETREE BY HILTON JIANGSU-TAIZHOU (Cuurent CLient ID is 002003) Rebrand

1. Change name in Check SCM license as attached
2. Disconnect with current Hilton CPM
3. Change PO format to remove Hilton element

Please note that Hotel will be cut over on 30/04/2017 and start new operation from 01/05/2017, contact IT Manager terry.gao@hilton.com to get it prepared before actual cut over

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075710	SCMHost	SSP HONG KONG	ER	HIGH	04/24/2017

Description HKG SCM V5 Discount View of PO and Receiving issues

Hi Suppliers,

How to control the "Discount"? The user requests, he wants to show "Discounts" on the "PO" and "Receiving" system screens.

For example:

Products # 1000000014 Bag Plastic Garbage Black 0.035mm 36"x48"

Original Price: HK\$326

Discount %: 10%

Net Price: HK\$293

The "Order" can show the Original Price and Discount%? The receiving can show the Original Price and Discount%?

Please note the attached file!

Thanks!

Regards,

Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0075748	SCMHost	137 PILLARS HOUSE HOTEL, KANGWAL HOLDING CO LTD	TBR	NORMAL	04/25/2017

Description Budget : Problem on reject sub project in budget cannot change anything after reject
Dear All Support

Refer RQ RQ0074675. about All problem of Budget.

Now client use version 5.3.2.510

The problem of budget

1. after reject sub project in budget. Project on reject cannot change anything (Value , Account Code , and description)
2. On Sub project in budget on reject. When we created PR and select item concern the sub project. Budget is still control

Best regards,

kamphol nirandonpruK (BEER)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075837	SCMHost	BEACHCOMBER LTD	INP	NORMAL	04/26/2017

Description Add POS Register Name
Dear All,

When creating POS registers in CheckSCM, we noticed that only POS Register Code can be recorded and there is no field available for POS register Name. Grateful if you could file a request to add this field.

Please find attached screen shot from CheckSCM and CheckEAM.

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0075850	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	04/27/2017

Description Create second site for IHG training system

De : Andreh Bondoc <Andreh.Bondoc@mbtcheck.com>

Envoyé : mardi 25 avril 2017 21:23:27

À : Chandra, Satish

Cc : Daciana Felea; Dennis Oril

Objet : Re: Build up SCM 5.2.3 training system(Support Request:RQ0074512)

Hi Satish,

Please be inform that SCMTRN is now setup on the new server.

you may now test if you can browse the system by this new link below.

<http://HABRANDOSVRAPSC/SCMTRN> - local connection.

or

<http://10.1.2.16/scmtrn> - multi site access.

Username: admin

password: P@ssw0rd

please note that the license install on the training system is a demo license that can cater multi sites.

we are still waiting for the installer that will assist you in creating the additional site for the testing/training. thank you

REgards

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

[illegible]

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0076174	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ER	NORMAL	05/04/2017

Description Rpeort not showing 3 months
Hi Conrad,

The report is not showing 3 months result. Can you please assist? If not please recommend which report to see 3 month by month purchases with a total column as well.

Thank you.

Best regards,
Joan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076202	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	05/04/2017

Description Change Active Product Purchase Size User Rights
Dear Rona,

Please schedule for development to re-direct the unused user rights "Change Active Product Purchase Size" to point to right panel of Product Catalogue Purchase Size creation.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076253	SCMHost	CASELA NATURE PARK	ERPUSEF	NORMAL	05/05/2017

Description Period End Report
Hi all,

Client was asking if can have the possibility of having a Period End Report as attached.

As for them its more understandable than the one we have scm,

Can you please let us know if possible

Thank you

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076281	SCMHost	TAFE RYDE LE CORDON BLEU SYDNEY	ER	NORMAL	05/08/2017

Description LESSON STRUCTURE PRINT button
Hi support

is there any way we could have a PRINT BUTTON on the lesson structure page

I don't need to print the lesson report that you have in your system as this is too much information.

regards
maria

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076305	SCMHost	SHANGRI-LA AT THE FORT, MANILA SLFM	ER	NORMAL	05/08/2017

Description Additional filter in REcipe card

Job Allocation Report

Logged in behalf of the client:

Is it possible to add filter when extracting below Reports (Recipe Card, Recipe Detail, Recipe List) like Recipe List Account Style last screen shot . With Recipe Type, Class, etc.

There are times that we want to print and it's hard to select all the recipes I need one by one .

Thank you for your help on this.

Gayle

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076324	SCMHost	SHANGRI-LA HOTEL, XI'AN SLXN	ER	NORMAL	05/08/2017

Description Schedule day end task: Send committed GRN to Supplier by e-mail
Dear Support,

Request add a day end task for sending daily committed GRN to Supplier by e-mail.

Regards,
Jerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076337	SCMHost	SHANGRI-LA HOTEL, XI'AN SLXN	ER	HIGH	05/08/2017

Description Total is different on Report 'Stock on hand summary' and 'Stock on hand detail'
Please see the attached two reports, the cost center is Engineering Store, but total on the two reports is totally different , looks the 'Stock on Hand Summary' has problem when calculate the total.

Regards,

Zhang

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076344	SCMHost	137 PILLARS HOUSE HOTEL	ER	HIGH	05/09/2017

Description SCMProcurement\Order\New Order\cannot use discount field with NIP
Dear Support,

We have the issue with Procurement > Order > New Order with NIP then screen on Order Details show 'Discount %' column but cannot use it.

Is it possible to make it field that able to discount % and calculate? (requested from Procurement Manager to using with the project task)

The document screen shot to show where the discount function is enclosed.

Thank you & regards,
Jirat J.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076346	SCMHost	137 PILLARS HOUSE HOTEL	ER	HIGH	05/09/2017

Description SCMProcurement\Order\New Order\Expand digit on the quantity field

Job Allocation Report

Dear Support,

This hotel facing issue with number of digit on the quantity field from Procurement > Order > New Order function that they need to apply using with their project task.

Is it possible to expand number of digit to 10 or more exclude decimal?

The explanation in document as attached.

Thank you & regards,
Jirat J.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076361	SCMHost	THE MACAU ROOSEVELT	ER	NORMAL	05/09/2017
Description	PR Report Enhancement - Pending 688483 Enhancement of Purchase Request form.				

Note:

1. Attached is the sample PR form of the client.
2. Please see attached rdl file.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076391	SCMHost	MBT INTERNAL USE	INV	NORMAL	05/09/2017
Description	Apply latest build 532.509 in MBM-QA				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076396	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	INPU	NORMAL	05/09/2017
Description	Purchase Order Display Hello To Whom It May Concern,				

May we please have the purchase order number displayed on the receiving -> delivery -> view delivery page?

Thanks,

Cheston

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076427	SCMHost	TAFE SYDNEY INSTITUTE ULTIMO COLLEGE	ER	NORMAL	05/10/2017
Description	Recipe Cost detail - report printing needs to be alphabetical When I am checking recipes it would be much easier to have the printed recipes in alphabetical order - the same as when inputting the recipes. Not in product code order. Johanne				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076493	SCMHost	BEACHCOMBER LTD	ER	NORMAL	05/11/2017
Description	User must be able to modify already entered stock count. POS Shortcut --> Inventory --> Stock Count				

User must be able to modify already entered stock count. System to enable user to select stock count number when there are more than one count for the cost centre.

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0076504	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY		INP	HIGH	05/11/2017
Description	Extract Brando DGTS					
Hi,						
May I request to extract the data from BRANDO DGTS with the following information:						
*Department: Department Code, Department Description, Shortcode and setup for NIP						
*Group: Group Code, Group Description, assigned Department Code, Product code Prefix, naming rule and UDF if any						
*Type: Type Code, Type Description, assigned Group Code, product code prefix.						
Thank you.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0076537	SCMHost	MBT INTERNAL USE		INV	HIGH	05/12/2017
Description	PO Punch Out, error					
1. Create and Submit Purchase Order						
2. On the pop window click 'Yes' to punch out.						
- an error will display						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0076549		MBT INTERNAL USE		INV	HIGH	05/12/2017
Description	Product Request, error					
1. Access Catalogue > Product Request						
2. Enter Name/ Department/ Group/ Type/ Default Tax Code						
3. Click Search Product						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0076550		MBT INTERNAL USE		INV	HIGH	05/12/2017
Description	Write off, adding recipe issue					
1. Access Inventory > Write off						
2. Select existing record (not yet approved)						
3. Add multiple recipe (ticked select all)						
4. Click Save						
- system is not responding						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0076565	SCMHost	BEACHCOMBER LTD		INP	NORMAL	05/12/2017
Description	Add Stock request					
Default required date MUST be day + 1						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0076571	SCMHost	MANDARIN ORIENTAL HONG KONG		TBR	HIGH	05/12/2017
Description	Watch Dog - Number Document Approval not refresh					

Job Allocation Report

Dear Support,

The Watch Dog showing the number of document did not refresh and showing incorrect number .

Please find the screen.

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076578	SCMHost	CASELA NATURE PARK	ER	HIGH	05/12/2017

Description CASELA_SCM_CANNOT DELETE MANUAL SALES

Dear Support Team,

We cannot delete Manual Sales on SCM using the attached script.

Can you please give us an updated script and check if after upgrade it is not enabling us to delete the Manual sales Entry.

Can you please treat as URGENT.

Thanking ypou for your help and support.

Kind Regards

Atish

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076586	SCMHost	MANDARIN ORIENTAL HONG KONG	ER	HIGH	05/15/2017

Description Ocean FAX configurations in sCM

Fax Routing by user name

Richard Chong

Rona LiuKenneth So <kenneths@mohg.com>;Daciana Felea;Phillip Duncan;Daniel Ma (MOHG) <DanielM@mohg.com>

Log on behalf of the Hotel.

Dear Rona,

Ocean fax required the information to be show as Send From

For EXHKG : it is EXHKG@exhkg1.hk

For LMHKG : it is LMHKG@lmhkg1.hk

For MOHKG : it is MOHKG@mohkg1.hk

If we change the send from in the site management what will happened if we send by email

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076611	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	05/15/2017

Description Mass Discontinue Product

Hello,

Is there a way to discontinue products for more than one venue rather than going to each venue's inventory template and removing them one at a time? e.g. if Coca Cola is at Ivy, Estab and Hotel CBD, rather than going to each site. The end result ideally would be a to have a filter option such as the one I have attached.

Thanks,

Cheston

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0076617	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	ES	NORMAL	05/15/2017

Description Minimum order value not applied at Purchase request
Hello,

For some reason the minimum order value is not being applied to when i make a purchase request. E.g. if the minimum order value for a supplier is \$100 and i only order \$10 worth of goods, it should stop me, however, it doesnt.

Thanks,

Cheston

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076622	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	05/15/2017

Description Increase receiver header space
Hello,

May you please increase the characters allowed in the receiver header (.cksrcvhd). It needs to be able to hold 300 characters.

Thanks,

Cheston

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076624	SCMHost	SHANGRI-LA HOTEL, KUALA LUMPUR SLKL	TBR	NORMAL	05/15/2017

Description Enhancement request - Create simplified way to print Cost Center Recipe Card
Dear Support,

We have request from our Cost Control team. My team would like to request for a simplified way to print "Cost Centre Recipe Card" (See Att1 for report sample).

According to my team, current steps are a quite time consuming and we do have suggestion on how to simplified this.

Instead of using the current steps from the report options. Possible to include it on the Recipe Detail page on the print selection it self (Please refer to Att2 for details).

Please let us know and feel free to contact us if need more information. Do let us know if have better idea or suggestion as well. Thanks.

Thanks.

Regards,
Emmanuel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076694		THE 13 MANAGEMENT LTD (EX LOUIS XIII)	TBR	NORMAL	05/16/2017

Description Catagolue > Supplier, user edited and 'Last changed by' cannot update the information.
Hi Support,

In supplier page, user edited the infomration of the supplier records and save, the bottom 'Last changed by' cannot update user's ID and keep no change,

Please help to investigate and solve the issue.

Thanks
Wilson

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0076702	SCMHost	BEACHCOMBER LTD	ER	NORMAL	05/16/2017

Description Monthly Transfers Report

In the Monthly Transfer Report , wenoticed that we have 3 financial periods of the same type, which we think is because of the 3 property we have setup (BC, MA & RP) {Please see screenshot below}.

WE believe that a site filter limiting Cost centre and financial periods will be helpful

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076762	SCMHost	SHANGRI-LA HOTEL, KUALA LUMPUR SLKL	ER	NORMAL	05/18/2017

Description Generate Additional Charge

Dear Support,

Not able to add new additional charge at "Generate Additional Charge" screen. User has 2 additional charges, added the first one then saved. When tried to add the second additional charge, instead of adding, the first additional charge was overridden by system.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076780	SCMHost	BEACHCOMBER LTD	TBR	NORMAL	05/18/2017

Description When running the scan for transfer, the restock summary report is not generated.

Hi All,

Also note that when running the scan for transfer, the restock summary report is not generated.

Grateful of you could let us when this function will be available.

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076819	SCMHost	BEACHCOMBER LTD	ER	NORMAL	05/18/2017

Description possible to display the from Cost centre stock level and unit cost for selected line

Hi ,

we got the below request from client.

Is it possible to display the from Cost centre stock level and unit cost for selected line. Also requisition amount as and when items are being added.

Note that this helps the outlet users as they have to respect allocated budgets and this was available in checkEAM.

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076887	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	INP	NORMAL	05/22/2017

Description UAT 5.2.3 - Receiving add by product by Supplier

In v3 when on the select product screen when add product to an invoice there is option to search for Supplier product by Supplier - see attached screen from v3.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0076888	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	TBR	NORMAL	05/22/2017

Description UAT 5.2.3 - Receiving error
Receiving add by product and get attached error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076895	SCMHost	MBT INTERNAL USE	CPC	HIGH	05/22/2017

Description Error when Adding Product in PO
There's an error when trying to make New Order. Please see screenshot.

The error comes up upon clicking on Detail when creating New PO.

Below are the credentials to access using Remote Desktop.

IP : 129.150.66.25
UID : WIN-A3HCBBG0OBD\Administartor
Pass : mgy6tfc#2Q

http://129.150.66.25/SCMTRN_CHECKQ

http://129.150.66.25/SCM_CHECKQ
Admin/123456

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076897	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	ER	NORMAL	05/22/2017

Description UAT 5.2.3 - Stock Count - select site
When Enter Stock Count have an option to select the site as users with multiple sites have to scroll through to find the cost centre - especially if user have access to stadiums which have hundreds of cost centres.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076924	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	ER	NORMAL	05/22/2017

Description UAT 5.2.3 - Main Menu Collaspe
Main menu has doen arrow to expand and up arrow but up arrow does not collapse menu

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076925	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	ER	NORMAL	05/22/2017

Description UAT 5.2.3 - Select Product Screen - Filters
On the Select Product screens (especially when adding a PR)
Add Filter to description column so multiple and/or description words can be used to search

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076937	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	ER	NORMAL	05/22/2017

Description UAT 5.2.3 - Substitutue Product in Product Lists
Would like to use the Substitute Product option on Products lists - very time consuming to change each product list when a product has changed.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0076944	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	ES	NORMAL	05/22/2017

Description UAT 5.2.3 - Search Product Supplier by Supplier number
Would like to be able to search using the supplier product code in the product Supplier screen.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076952	SCMHost	BEACHCOMBER LTD	TBR	HIGH	05/22/2017

Description SCM5.2.3.61110_BEACHCOMBER_STOCK COUNT_PROBLEM WHEN INPUTTING
Dear Support Team,

Please find below mail received from Beachcomber:

We have noticed that while inputting stock count and choosing to use "All Stock Count Size" { }, checkbox "Skip" is not available for other size thus Count inputted is not taken into consideration. See Attached

Kindly look into the matter URGENTLY.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076988	SCMHost	BEACHCOMBER LTD	ER	HIGH	05/23/2017

Description SCM5.2.3.61110_BCH_View Stock Transfer History not available on Screen
Dear Support Team,

Please note that View Stock Transfer History not available on screen .

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076989	SCMHost	BEACHCOMBER LTD	ER	HIGH	05/23/2017

Description scm5.2.3.611_BCH_Possibility to expire actual quote when copy
Dear Support Team,

Beachcomber would like to have the possibility to expire actual quote when copy.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076991	SCMHost	BEACHCOMBER LTD	INP	HIGH	05/23/2017

Description SCM5.2.3.61110_BCH_Report_Invoice_Possibility to have report sorted by Supplier Name \ Group \ Type \ Description
Report -> Invoice

Possibility to have report sorted by Supplier Name \ Group \ Type \ Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076993	SCMHost	BEACHCOMBER LTD	ES	HIGH	05/23/2017

Description SCM5.2.3.61103_BCH_POS Shortcut_Inventory_Stock Request_Additional size not avaiable when doing Stock Request

Job Allocation Report

POS Shortcut > Inventory > Stock request

Additional size not available when doing stock request

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0076996	SCMHost	BEACHCOMBER LTD	ER	HIGH	05/23/2017

Description SCM5.2.3.61103_BCH_POS Shortcut > Inventory > Stock Request_Display Order must be Group \ Type \ Description
POS Shortcut > Inventory > Stock Request

Display Order must be Group \ Type \ Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077026	SCMHost	INTERCONTINENTAL SUZHOU	TBR	NORMAL	05/24/2017

Description Change Report
1. ☐ Check SCM ☐ Supplier Catalogue ☐
2. ☐ Code ☐

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077038	SCMHost	MARINA MANDARIN SINGAPORE, BY MERITUS	TBR	NORMAL	05/24/2017

Description PO Format Numbering
Dear Team,

We would like to deploy purchase ordering number to be department (First letter)+year+month+running numbers example: For FOOD (F17050000001).

Please see our Department(s) below:

1. FOOD
2. Beverage
3. Capex
4. Engineering
5. General
6. NIP
7. OE
8. Stationary
9. Tobacco

Currently in EAM this is deployed. Please also deploy in SCM.

Regards,
Vincent

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077058	SCMHost	MANDARIN ORIENTAL HONG KONG	INP	NORMAL	05/24/2017

Description Supplier Group Description
We create a Supplier Group. The Supplier Groups has a Code and Description (See Screenshot Supplier 1 attached)
When we create a Supplier User ID we cannot see the Supplier Description just the Supplier Code twice. (See Screenshot Supplier 2 attached)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077104	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	ES	NORMAL	05/25/2017

Description Sending large attachments with P/o

Job Allocation Report

Hey all,

Is it possible to send Purchase orders to suppliers with large images attached to them? Currently we are ordering menus to be printed and we have to send the image files outside of scm.

Thanks,

Cheston

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077198	SCMHost	HILTON NANJING RIVERSIDE	ER	NORMAL	05/27/2017

Description Top Vendor By Value
Top Vendor By Value □□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077237	SCMHost	TRADERS HOTEL, KUALA LUMPUR THKL	ES	NORMAL	05/29/2017

Description filter for receipts detail report
Will like to add filter by group and type for Receipts Detail Report.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077277	SCMHost	ANANTARA AL JABAL AL AKHDAR RESORT	ER	NORMAL	05/30/2017

Description Logistic & Delivery Charges
Hi,

Is it possible that if any logistic charge to be separated in the invoice summary report Please see attached that report only stating additional charge.

Thank you.

Regards,
Manuel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077383	SCMHost	HILTON OSAKA JAPAN	INP	NORMAL	06/01/2017

Description Add Supplier Name in Tender Request Excel File
Please see attached file for the amendment request from Hilton Osaka.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077391		MBT INTERNAL USE	INV	HIGH	06/01/2017

Description CheckQ. Validation of Receiving a PO

Pre-requisite:

a. PO has been received. But delivery is not yet committed

1. Using the 'Create Receiving from Order' tasklist, do receiving again on the PO which delivery is not yet committed.

-Should have validation that the PO has been received indicating the GRN number. However if PO delivery status is partially delivered, should allow to received again the PO with the remaining qty to be delivered.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0077397		MBT INTERNAL USE	INV	NORMAL	06/01/2017

Description CheckQ. View Order tasklist, Cancel button in detail page not working

1. Access View Order tasklist
 2. Select PO in the dropdown list
 3. In PO detail page, click header button
 4. In header page, click detail
 5. In detail page click cancel
- Cancel button is not working

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077407	SCMHost	THE LIND BORACAY	INP	NORMAL	06/01/2017

Description Receipt Detail

Hi,

Can we add a "note", additional sorting of report "PRODUCT CODE/COST CENTER" & "COST CENTER/PRODUCT CODE" in Receipts Detail and field "Product Code From _____ To: _____".

Please see attached files for reference.

Regards

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077426	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/01/2017

Description Similar Ingredient Report

When Printing the Similar Ingredient Report and selecting order by "Product Description / Cost Centre / Recipe Description" get the attached error

http://14.203.108.230/SCM_5_3/

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077428	SCMHost	MBT SCM 5.3.3	INV	NORMAL	06/01/2017

Description Recipe List

When Printing the recipe list report get the attached error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077430	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/01/2017

Description Supplier Tender Participation Report

When printing Supplier Tender Participation Report get the attached error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077431	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/01/2017

Description Products Used in Recipes by Cost Centre Report

When Printing Products Used in Recipes by Cost Centre Report get the attached error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0077432	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/02/2017

Description Local Products at the Hotels Report
When click on the Local Products at the Hotels Report get the attached error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077463	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/02/2017

Description CheckQ: GRN Printing
Open any GRN > Print > it prints the delivery but exits out the Receiving Details screen. It goes automatically to the View Delivery page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077464	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/02/2017

Description CheckQ: Print > List Error
Go to Receiving Details Screen > Print List > error comes up

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077465		MBT INTERNAL USE	INV	NORMAL	06/02/2017

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077467		MBT INTERNAL USE	INV	NORMAL	06/02/2017

Description CheckQ. Receing New Unit Cost is not correct if by Total Cost
1. Access Receiving
2. Add delivery
3. In header page set 'Enter Quantity and Cost Only = Y'
4. In detail page enter quantity and cost
5. Verify New Unit Cost value

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077472	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/02/2017

Description CheckQ: Change Label of Deliver Column
Please change the label of "Deliver" column.

To replicate, create new delivery > click plus sign next to Order field in the Receiving page > "Deliver" column

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077481	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/02/2017

Description CheckQ: Filter Order Numbers in Receiving Screen
Please filter the Order Numbers to only show the ones that are not delivered yet and in partial delivery status. Deleted Orders should not be shown in the list.

Create New Delivery > click the plus sign next to Order Number field: should only show Order Numbers that are not delivered yet and in partial delivery status. Deleted Orders are still shown in the list.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0077483	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/02/2017

Description CheckQ: Hide/Remove Restock Quantity Column

Please hide/remove Restock Quantity Column since it's not applicable for IHG. They don't do Scan for Transfer.

To replicate:

Go to Inventory > Cost Centre Product > By Product > click any product > Restock Quantity column: unnecessary

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077486	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/02/2017

Description CheckQ: Error comes up after ticking Do Not Count

To replicate:

Go to Inventory > Cost Centre Product > By Product > click any product > Product Detail tab > tick Do Not Count > Save > Open the product again: error comes up. can't untick anymore. log out/in. open the product again through Inventory > Cost Centre Product > By Product. Error doesn't come up anymore and the tick mark in Do Not Count is gone.

If Do Not Count is ticked via By Cost Centre, there's no error and the tick mark stays there.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077488	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/02/2017

Description CheckQ: Products are not filtered when you click Products below minimum level/below critical level in Commander

Products below minimum level and Products below critical level (when clicked from Commander) don't show the products as filtered according to below minimum and critical level.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077498	SCMHost	ANANTARA AL JABAL AL AKHDAR RESORT	ES	NORMAL	06/02/2017

Description Report as per Acct Code

Hi,

It there an option to generate a expense report (period end report) as per Account Code?

Thank you.

Manuel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077518	SCMHost	IT & BEYOND SAL - HQ	ER	NORMAL	06/02/2017

Description Generic product

Add Generic product functionality in SCM same like EAM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077521	SCMHost	THE LIND BORACAY	INP	NORMAL	06/03/2017

Description invoice without orders

Hi,

It is possible to add a filter option in invoice without orders "product code from: _____ to: _____".

Thank You

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0077523	SCMHost	RADISSON BLU PLAZA XING GUO HOTEL SHANGHAI□□□□□□	INP	NORMAL	06/03/2017

Description The 'Delete' option doesn't work

When select a product into the inventory template, before save the inventory template, can delete this product from the inventory template by select the 'Delete' option. But now, the 'Delete' option doesn't work, after select it and save the inventory template, this product still in the inventory template. I think this is a bug, please help check.

Regards,
Zhang

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077526	SCMHost	RADISSON BLU PLAZA XING GUO HOTEL SHANGHAI□□□□□□	INP	NORMAL	06/03/2017

Description 'Check Partial Delivery for Quantity Committed Receiving' option not work

In the Site setting, there's an option "Check Partial Delivery for Quantity Committed Receiving", as my understanding, if I don't select this option, then if the user already select to keep the Purchase Order as partial delivery when do quantity approve, then when another user doing the cost approve, the system should not ask the user to check the Partial delivery again, but current, this option looks not work. The user already select this option when do quantity approve, when another user to do cost approve, the system still ask the user to check if want to keep the Purchase Order. Please help check, thanks!

Regards,
Zhang

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077556	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/05/2017

Description CheckQ: Hide/Remove Product Detail Tab in Cost Centre Product
Please hide/remove Product Detail Tab in the Cost Centre Product page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077558	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/05/2017

Description CheckQ: Modify Product Info Tab in Cost Centre Product page
Please modify Product Info tab in Cost Centre Product page.

- "Last Purchase Information by Cost Center" should say "Last Delivery Date"
- swap the place of "Last Purchase Information by Cost Center" and "Last Purchase Ordered and Last Delivered by Cost Center"

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077559	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/05/2017

Description CheckQ: Remove Button from Cost Centre Product
Please remove By Product button on the Cost Centre Product page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077560	SCMHost	MORETON BAY CHINA	INV	NORMAL	06/05/2017

Description Request a license for HILTON GARDEN INN SHANGRI-LA
Request a license for HILTON GARDEN INN SHANGRI-LA
project :HGI SHANGRI-LA 1 OF 2
PN688396
client: HILTON GARDEN INN SHANGRI-LA
CN002689

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0077561	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	HIGH	06/05/2017

Description PR Print Invitation to Quote, error

1. Create PR then Save
2. Reopen the created PR
3. On detail page click Submit.
4. Reopen the submitted PR, on detail page click Print button then select 'Print Invitation to Quote

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077562	SCMHost	MBT INTERNAL USE	INV	HIGH	06/05/2017

Description Error when, selecting the added projects for Capex budget

1. Create new budget for CAPEX
2. Complete header page
3. On budget detail page, add project/s
4. Click Save button
5. On the detail grid click Select icon.
- an error will pop up"

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077563	SCMHost	MBT INTERNAL USE	INV	HIGH	06/05/2017

Description Filter Option 'Request Date From -To' in Approve Purchase Request module is not working

Pre-requisite:

- a. Submitted Purchase Request
1. Access Approve Purchase Request module
 2. Used filter option 'Request Date From -To' to filter record.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077564	SCMHost	MBT INTERNAL USE	INV	NORMAL	06/05/2017

Description Copy PR, required delivery date issue

"Pre-requisite:

- a. Profile: Profile: Hide Delivery Dates in Detail Page = False
 - b. Profile: Overwrite Allocation -- Overwrite Quote = True
1. Copy existing PR
 2. On the new PR verify Delivery Date in header page
 3. In detail page verify required date and allocated delivery date.
-Required delivery date, was not updated.
-Allocated Delivery date was blank
 4. Verify Delivery date located in the Override Quote tab.
-Delivery date was blank"

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077590	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	ES	NORMAL	06/06/2017

Description UAT 5.2.3 - request / transfer by product issue

- Inventory > Stock Transfer > Enter Stock Request &
 - Inventory > Stock Transfer > Enter Stock Transfer
- unable to select size. Should be able to use arrow keys to toggle between stock size or purchase size. See screenshot attached

When entering transfer or request by product there is no option to select or change between stock size and purchase size. Products list with stock size only – there is a drop down arrow but no selection possible, therefore cannot select to transfer by carton etc.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0077768		MBT INTERNAL USE	INV	NORMAL	06/08/2017

Description Apply a new license for HLT XI'AN HIGH-TECH ZONE 1 OF 2 PN688892,CN002666
Hello Daciana

Apply a new license for below project:

Project Name: HLT XI'AN HIGH-TECH ZONE
Project Number: 688892
Client Name: HLT XI'AN HIGH-TECH ZONE
Client Number: 002666

Thanks!

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077783	SCMHost	THE BRANDO	TBR	HIGH	06/09/2017

Description way to display items

Hi please see enclosed file. Way to display article related to report for Store Request cannot be selected . therefore this Affect our operation (as they need to go for Tomatoes, then, can, then Frozen item, then Dry, then chilled etc)

please try to fix or set up asap. As well we have issue with selecting the cost center, some times it is sorted by descprition but most of the time it is not. we need cost centre and most of field to be sorted by Description.

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077860	SCMHost	MBT SCM CHECKQ 5.3.2	INV	HIGH	06/11/2017

Description CheckQ: Palo Alto Cost Centre doesn't appear in Commander

Palo Alto Cost Centre doesn't appear in the dropdown when Palo Alto site is chosen in Commander. Please see attached screenshot.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077873	SCMHost	MORETON BAY CHINA	INV	NORMAL	06/12/2017

Description scm system no product
cpm□□□□□□□□scm□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0077892	SCMHost	THE NINESOTEL COMPANY LIMITED	ES	NORMAL	06/12/2017

Description Request Adj template Email approved PR notification
Dear Support

We have requisment from new client this site.

Need to add more information to Email of PR approved notification.

Please see the more information on docment is attached.

Thank you very much.

Best regards,

Kamphol nirandonpruk (BEER)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0077984	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ES	NORMAL	06/14/2017

Description Show supplier info. from the PO header (V3 feature missing in V5)
HKJC requests to get back the following feature in V3 into V5

In V3.x, on the PO header page, users can click on the image button next to the supplier DDL to view the supplier's information.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078009	SCMHost	AVANI BENTOTA	ER	NORMAL	06/15/2017

Description Menu Engineering
Dear Support,

Please refer attached report.I have selected only VBEN chatters Cost center. But in the report All properties and cost center details are apeering .

How can i get only one cost center detail for VBEN

Thanks
Kalpa

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078056	SCMHost	BEACHCOMBER LTD	INP	NORMAL	06/15/2017

Description A site selection which will in turn filter the financial periods
Dear All,

We got the below request from Beachcomber .

If you can please raise an ER.

Financial period option can be identified now as per cost centre selection. However note that some users have been assigned a filter code containing more than one site. We still believe that a site selection which will in turn filter the financial periods will be of great help .

Thank you
Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078121	SCMHost	BEACHCOMBER LTD	ER	NORMAL	06/16/2017

Description When a purchase Request is approved, is there possibility to notify a user other that the one requested it
Dear All,

Below request from Beachcomber:

When a purchase Request is approved, is there possibility to notify a user other that the one requested it. Because in our operation, the store raises a Purchase Request, the store head approves it and the Purchasing department generates orders and sent to supplier. So basically when the Purchase request is approved, the purchasing department should be notified so that further steps might be taken. How can this be set up in CheckSCM? Note that this also needs to be solved much quickly....

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078134	SCMHost	MANDARIN ORIENTAL HOTELS WORLDWIDE HQ	ER	HIGH	06/19/2017

Description Required to Add Attachment on the PR Header

Job Allocation Report

Log on behalf of Daniel

Dear Support,

Requirement to have an option to allow to add attachment on the PR Header.

Allow multiple attachment for the PR for Inventory Products.

Thanks

Regards

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078135	SCMHost	MANDARIN ORIENTAL HOTELS WORLDWIDE HQ	ER	HIGH	06/19/2017

Description Add Additional Filter - General PR to PO by Buyer

Dear Support,

Enhancement as below.

Add Additional Filter to Generate PR to PO by Buyer .

Thanks

Regards

** Log on behalf for Daniel **

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078137	SCMHost	MANDARIN ORIENTAL HOTELS WORLDWIDE HQ	ER	HIGH	06/19/2017

Description Watch Dog required to Show _ Product Request Waiting for Approval

Dear Support,

Watch Dog required to show - Product Request Waiting fro Approval

Thanks

Regards

** Log on Behalf for Daniel Ma **

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078153	SCMHost	SHANGRI-LA HOTEL, KUALA LUMPUR SLKL	INP	NORMAL	06/19/2017

Description Enhancement - Order Delivery Variances Report

Dear Team,

There is request from Cost Control to have few report option

- Excess Quantity Received
- Partially Delivery
- Non- Delivery.

Regards

lZri

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078160	SCMHost	MANDARIN ORIENTAL HONG KONG	TBR	NORMAL	06/19/2017

Description pos template sale item

Dear support ,

as we will start our infogensis linkage with SCM on JULY , is there any report which can show unlink item ?

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0078186	SCMHost	TRADERS HOTEL, KUALA LUMPUR THKL			TBR	NORMAL	06/19/2017
Description	Recipe Cost - Cost Included Wastage						
Dear Support,							
Please see attached file, is the calculation correct?							
Regards/ Hazel							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0078219	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT			ER	HIGH	06/20/2017
Description	Disable Multiple Screen						
Can you disable multiple screen for system update? Only allow multiple screen for read only.							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0078249	SCMHost	SHANGRI-LA HOTEL, YIWU SLYW			ER	NORMAL	06/20/2017
Description	Order Delivery Variance Report - HEOS						
Dear Support,							
To have additional report for pre-opening hotel. Use Order Deliver Variance Report as basis, but to present Specification Summary and Specification Detail from PDS tab on report as well.							
Title of Report: Order Delivery Variances Report - HEOS							
Regards/ Hazel							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0078251	SCMHost	MBT SCM CHECKQ 5.3.2			INV	NORMAL	06/20/2017
Description	Active Products not in RFT Error						
Active Products not in RFT Error							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0078256	SCMHost	MBT SCM CHECKQ 5.3.2			INV	NORMAL	06/20/2017
Description	Audit Trail for Budget Error						
Audit Trail for Budget Error							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0078259	SCMHost	MBT SCM CHECKQ 5.3.2			INV	NORMAL	06/20/2017
Description	Inventory Variance Report Does Not Print						
Inventory Variance Report Does Not Print							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0078260	SCMHost	MBT SCM CHECKQ 5.3.2			INV	NORMAL	06/21/2017
Description	Inventory Template Items Report Error						
Inventory Template Items Report Error							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0078261	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Catering Store Inventory Replenishment Report Error
Catering Store Inventory Replenishment Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078262	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Costing Report Error
Costing Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078263	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Costing Report Error
Costing Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078264	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Course Costing Report Error
Course Costing Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078265	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Daily Costing By Room Report Error
Daily Costing By Room Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078266	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Lesson By Recipe Report Error
Lesson By Recipe Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078267	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Lesson Planner Report Error
Lesson Planner Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078268	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Material Requirement Report Error
Material Requirement Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0078269	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Weekly Commodity Requirements Report Error
Weekly Commodity Requirements Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078270	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Group Summary Report Error
Group Summary Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078309	SCMHost	CROWNE PLAZA NEW DELHI MAYUR VIHAR NOIDA	TBR	NORMAL	06/21/2017

Description Update Purchase Order - Include HSN
Update Purchase Order - Include HSN

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078334	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Tender Review Report Error
Tender Review Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078335	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description GST Audit Report Error
GST Audit Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078336	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Last Purchase Report Error
Last Purchase Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078337	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Top Purchase Item Report Error
Top Purchase Item Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078338	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Cost Centre Potential Cost Report Error
Cost Centre Potential Cost Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0078339	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description GST Monthly Details Report - Purchase (MY) Report Error
GST Monthly Details Report - Purchase (MY) Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078340	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	06/21/2017

Description Receiving History by Group Report Error
Receiving History by Group Report Error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078406	SCMHost	MBT SCM CHECKQ 5.3.2	INP	NORMAL	06/23/2017

Description User --Add To LBO for CPM
Please refer to the attachment for detail.

Do in the current Development version first. IF needed need to move to CPM 532 R2 version (Hilton Japan CPM version)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078467	SCMHost	CASELA NATURE PARK	ER	NORMAL	06/24/2017

Description PO Count by Cost Centre
Dear All,

Is it possible to have a report for number of POs issued by cost centre for a period.

I could see that we have the Purchase Order Count but its by department and not cost centre

Thank you
Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078539	SCMHost	THE BRANDO	TBR	HIGH	06/27/2017

Description Auto-numbering for supplier code
Hi,

Like for product catalogue, could we have an auto-numbering for supplier code when we create a new supplier in supplier catalogue ?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078568	SCMHost	GRAND PARK KODHIPPARU	TBR	NORMAL	06/27/2017

Description Receiving Document
Dear,

Kindly find the attachments, its showed two different total amount, kindly advise how to rectify

Thank You
Thippu

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0078647	SCMHost	WIDUS INTERNATIONAL HOTEL	ER	HIGH	06/28/2017

Description Issue Report Format

Dear MBT Team,

Good Day!

May we request to add some details on the issue report. Font and font size should be the same as the existing texts.

Please refer to the attached.

Regards,
Bevs

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078682		MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	06/28/2017

Description Wrong Tax Calculation in Direct PO when Tax Level Used is greater than 1

When adding a new PO(no PR), tax is not calculated correctly when Tax Level used is greater than 1. See attached file.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078684	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	06/28/2017

Description Wrong Tax Calculation when Tax Type is Staggered

Tax is calculated incorrectly when there are 2 tax rates and tax type is "Staggered". System is calculating the same way as Linear.

Furthermore, even when the tax calculation from PR/PO is correct, when receiving the PO, tax calculated becomes incorrect. Even when receiving by Individual Product, tax calculation is also wrong. Please see the attached file.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078685	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	06/28/2017

Description SUN AP Interface File Issue on Tax Code with Multiple Tax Rates

Tax value on First Tax Line is incorrect

GL Code on the succeeding tax line is incorrect even when a different GL Code is defined in the Tax Code .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078686	SCMHost	MANDARIN ORIENTAL BANGKOK	TBR	NORMAL	06/28/2017

Description Product Quote Comparison Report error

Dear Support

User need to run Product Quote Comparison Report but not responding per attached.

Please take a look , thank you very much

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078725		MBT INTERNAL USE	INV	NORMAL	06/29/2017

Description Generate EDI
conversion of 810 EDI

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0078730	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	ES	NORMAL	06/29/2017

Description Adding Pictures to purchase request screen
Hello,

Is it possible to have a pop up or a display of the items when ordering goods through the purchase request screen?

Thanks,

Cheston

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078737	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	INP	HIGH	06/29/2017

Description SCM v5 Training system PR & Order.
Hi Support,

Why PR & Order can not be displayed in PR & Order information, please note attachments.

Thanks!

Regards,

Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078776	SCMHost	MANDARIN ORIENTAL TAIPEI	ER	HIGH	06/29/2017

Description Operating Budget Report - Blank
Dear Aries,

The Operating Budget Report is Blank when printing.

Thanks

Regards

Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078798	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	TBR	HIGH	06/30/2017

Description SCM v5 can't access the Dashboard Profile
Hi Support,

SCM v5 can't access the Dashboard Profile. Please resolve.

Thanks!

Regards,

Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078827	SCMHost	MARINA MANDARIN SINGAPORE, BY MERITUS	INP	NORMAL	06/30/2017

Description Supplier Delivery Summary Report

For this report (Supplier Delivery Summary) under the Procurement report module, there is no option to choose by DEPARTMENT, i.e. Engineering? I need to generate a report to show outstanding PO not delivered by DEPARTMENT. The other reports has DEPARTMENT selection option.

Or there is another report that is more appropriate for me to generate such information. Please advise.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0078830	SCMHost	IT & BEYOND SAL - HQ	ES	HIGH	06/30/2017

Description Summarize the process

Dear Support,

During the receiving process in SCM of Direct delivery with individual product, the process to accomplish it is very long which is taking our customer long time to enter the invoice. It cannot come from PO for several reasons. The process of adding product to cart/quantity than going to other screen for unit cost. In checkEAM, we would do all of this process in one screen. We need to summarize the process in SCM so whenever the user is entering the data, he would do so in one screen quantity and price and save.

Kindly do the needful

Regards,

Chris

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078923	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	07/03/2017

Description Approve cost on delivery of individual item

Hi,

When you add a delivery of an individual item you can approve cost even when profile has the 'Approve Cost' checkbox unchecked.

Is this meant to be happening?

Cheers,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078939	SCMHost	MARINA MANDARIN SINGAPORE, BY MERITUS	TBR	HIGH	07/03/2017

Description PR - When viewing PR, system will track print button actions as changes made to the PR.

This is giving wrong info to the users. Printing the report from the PR should not be tracked as changes to PR as it didn't change the records on the PR.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078975	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	07/04/2017

Description Request a license for MISSION HILLS SHENZHEN CLUSTER (5 Sites) INSTALLATION

Request a license for MISSION HILLS SHENZHEN CLUSTER (5 Sites) INSTALLATION.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0078978	SCMHost	MBT SCM CHECKQ 5.3.2	INP	NORMAL	07/04/2017

Description Replace ckeditor with Kendo UI editor

Please replace ckeditor with Kendo UI editor in SCM 5.3.2.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079003	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	ER	HIGH	07/04/2017

Description Duplicate product

Hi Conrad,

Why the product with the same description still able to create?

Possible not to let the user create the duplicate product code?

Regards,

Pooi Foon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0079092	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	07/06/2017

Description a. Entered Foreign Name or Foreign Description in worksheet did not reflect in Product Request.

a. Entered Foreign Name or Foreign Description in worksheet did not reflect in Product Request. SCM and CPM

b. Product Request's translation export from SCM to CPM.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079118	SCMHost	CASELA NATURE PARK	INP	NORMAL	07/06/2017

Description Stock Transfer

Dear All,

We have an internal process issue at Casela whereby they transfer products physically from Store and on Stock Transfer on SCM we don 't have the amount (for some reasons whatever)

So products physically is gone but on system there is no movement.

For better control of these kind of issues, we would like that on a transfer if an amount of a product is zero, it must not be removed from the transfer.

It must be shown as zero together with the products that have been transferred with amount.

Also do you have a a report that shows differences between what have been requested and what have been transferred .

I have check the stock transfer trail - but it doesn't give the correct info.

Thanks in advance for your help

Best Regards

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079122	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	TBR	HIGH	07/06/2017

Description CPM - Request to create new user profile

Hi support,

Can we create a new user profile for Thailand users in CPM so that they can only access and resent product & supplier information to Thailand Site in SCM V5?

Thanks.

Regards,

Eric

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079129	SCMHost	MANDARIN ORIENTAL HOTELS WORLDWIDE HQ	ER	HIGH	07/06/2017

Description Purchase Request Price Comparison Report

Dear Support,

We need to add the following reason code to the Purchase Request Price Comparison if there is a REASON Code Stated on the PR during price allocations as the reports enhancement for All MOHG Properties with SCM version 5 Worldwide.

Please find the document attached.

Thanks

Regards

Log on behalf of Daniel Ma

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079131	SCMHost	MANDARIN ORIENTAL HOTELS WORLDWIDE HQ	ER	HIGH	07/06/2017

Description Quotation Screen - Remark Field

Dear Support,

Kindly allow more space for Remark Field in the Quotation page.

Extended to 100 character.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079132	SCMHost	MANDARIN ORIENTAL HOTELS WORLDWIDE HQ	ER	HIGH	07/06/2017

Description Show the Remark in Allocation Tab

Dear Support,

Enhancement to include the Remark from the Quotation inside the Allocations Field .

Thanks

Regards

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079134	SCMHost	MANDARIN ORIENTAL HOTELS WORLDWIDE HQ	ER	HIGH	07/06/2017

Description PR Price Comparison Report to be able to print REMARK

Dear Support,

Add the Remark field to be printed on the PR Price Comparison Report if the Product select from the Quotation which have REMARK Field input.

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079136	SCMHost	CASELA NATURE PARK	ER	NORMAL	07/06/2017

Description PO without budget

Dear All,

We need your help urgently to understand the approval matrix and budget .

The client is yet to input budget for July 2017 but users are still able to generate and approve PO.

Please find attached an example.

Can you please explain why so.

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079145	SCMHost	THE BRANDO	ES	NORMAL	07/07/2017

Description discount field not available

Hi we cannot key in discount while processing a purchase order.
please advise.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0079221	SCMHost	THE BRANDO	TBR	NORMAL	07/08/2017

Description negative stock

Hi how come can we have negative current stock in our stock cost centre?

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079275	SCMHost	BEACHCOMBER LTD	ER	HIGH	07/10/2017

Description SCM5.2.3.61103_BCH_SALES ENTRY MENU ADDITIONAL FILTER

We are experiencing a problem on 'filters' in menu Inventory-->Sales Entry.

A user 'bpauser' has it's filter code set to '260 – All Cost Centers' and Site set to 'NMH – Victoria Hotel' (please see screenshot 1 below), but the later still has access to all Sales Entry items of other properties.

{Please see screenshot 2 below}, when normally he should have access ONLY to the cost centers in the property 260 as set by it's filter code.

Thanks and Best Regards,

Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079351	SCMHost	BEACHCOMBER LTD	ER	HIGH	07/11/2017

Description SCM5.2.3.61103_BCH_RECEIVING DISCOUNT COLUMN NOT DISPLAYED IN DETAILS SCREEN

Dear Support Team,

Please note that the Discount column is not displayed in the Receiving details screen.

Thanks and Best Regards,

Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079394	SCMOffice	HILTON JAPAN KOREA GUAM HQ	ERPUSEF	NORMAL	07/12/2017

Description Filter Code : Quote from Tender

Upgrade Request

When creating a tender request, it will create a quotation. Allow user to modify filtercode for quotes created from tender

Thanks.

Jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079397	SCMHost	HILTON JAPAN KOREA GUAM HQ	ER	NORMAL	07/12/2017

Description Use Alternate supplier tick by default

Upgrade to 523

from generate AP screen, by default pls ensure use alternate supplier code is tick, to avoid mistakes as this is a 5 sites implementation.

thanks.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0079398	SCMHost	HILTON JAPAN KOREA GUAM HQ	ERPUSEF	NORMAL	07/12/2017

Description Tender Request Supplier selection
Upgrade to 523

From Tender Request Supplier Screen, option to tick selected supplier only to review before sending
Pls see attached.

Thanks.
Jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079402	CPM	HILTON JAPAN KOREA GUAM HQ	ERPUSEF	NORMAL	07/12/2017

Description CPM Quote Handling to SCM
Hi,

Quote created in CPM needs to be added in LBO; When LBO is consist of 5 sites; how do we handle if quotation is only applicable to some sites.

Thanks.
Jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079460	SCMHost	THE BRANDO	TBR	NORMAL	07/13/2017

Description Supplier Request
Hi,

Like for product request, could we have a notification when a supplier request is waiting for approval ?
In the file e-mail Template, the auto-generated e-mail is PRDRQAPP.
Please advise,

Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079474	SCMHost	CASELA NATURE PARK	ER	HIGH	07/13/2017

Description SCM5.2.3.61103_CASELA_URGENT_QUOTES ABOUT TO EXPIRES ALERTS MESSAGES
Dear Support Team,

We have an urgent request from Casela where they need to get an Alert Mail for Quotes which are about to expire .

When does Quotes About to Expire are displayed in the watch dog .

Please revert Back Urgently.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079502	SCMHost	SHANGRI-LA'S - EROS HOTEL, NEW DELHI SLND	INPU	NORMAL	07/13/2017

Description HSN Code

Job Allocation Report

Dear Rolly,

As discussed, please review with Andy on below requirement:

1. HSN Code column to be added in Quote screen, grey off the column. It's only for reference, pick up from product additional detail, page 3, analysis code 1.

2. Add a HSN Code column in Product search screen

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079561	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	07/14/2017

Description Supplier Branch

Dear Rona,

As discussed, could you please temporary update Singapore SCM by not coping the supplier information to supplier branch each time a new branch is added by Finance to update the Alternate Supplier code .

Permanent solution require:

1. system parameter to control whether supplier catalogue info need to be copied to branch or not
2. user profile to control only allow AP staff to update the Alternate Supplier code , the rest of the field is grey off.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079563	SCMHost	137 PILLARS HOUSE HOTEL	TBR	NORMAL	07/14/2017

Description Purchase order report Need to use different format when we view different site

Dear Support

We have request from client about we have add site in SCM system . now we have 2 site and need add to 3 site.

the problem on new site is the purchase order format. They need to use different from the 2 site before. The license we already put in site for created the new site already.

I attached the document and format for you see.
for information to me how can we do ?

Thank you very much

Best regards,
kamphol nirandonpruK (BEER)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079583	SCMHost	MORETON BAY AUSTRALIAN CLIENT HQ	INP	NORMAL	07/15/2017

Description Tender Request Email to display filtercode

Kanto is upgrading to V5 with central purchasing.

Purchasing to trigger sending Tender request to supplier .

When supplier quote price / enter price on the excel file, they need to know which site they are entering pricing for.

Example: some invitation is for site 1 and site 3; others for site 2,3,5 etcetera. Pricing may vary.

Currently now we only have 1 email template.

Thinking it would be better if possible to display the filtercode in email subject from Tender Request .

*Site to make a readable filtercode in the system that supplier can understand

Thanks.

Jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0079584	SCMHost	BEACHCOMBER LTD	INP	NORMAL	07/15/2017

Description PO Status Summary by cost centre
Hi All,

The client is requesting for a PO Status Summary by Cost Centre.

Can you please file an ER for it.

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079631	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	Completed	NORMAL	07/17/2017

Description Audit Trail for Quotation
re-create common report Audit Trail for Quotation as how to retrieve the common audit trail like Purchase Order Audit Trail

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079636	SCMHost	CASELA NATURE PARK	ER	NORMAL	07/17/2017

Description Bulk deleting of Stock Request
Dear all,

Can you please let us know if there is a way we can delete multiple stock requests at one go like we can do with Order in Bulk Order Maintenance.

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079699	SCMHost	MANDARIN ORIENTAL HOTELS WORLDWIDE HQ	ER	HIGH	07/18/2017

Description Profile- Add Quote
Dear Support,

Required adding a control in the Quote Module in Profile.

The system need to have the functions Allow to ADD Quote only .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079701	SCMHost	MANDARIN ORIENTAL HOTELS WORLDWIDE HQ	ER	NORMAL	07/18/2017

Description Profile - Allow Copy Quote
Dear Support,

Hotel required this profile to be separated who can copy the Quote in SCM.

A separate function is required to be add on to the profile

Thanks

Regards

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0079705	SCMHost	THE BRANDO	INP	NORMAL	07/19/2017

Description	sorting items
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hi Our Chef has submitted a purchase request. and then when I open it I see all mix. Fruit and veg mix.

Can you please make sure we can sort by Group Type Description ? (Previsous SCM we had it)

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079725	epHost	MBT INTERNAL USE	INV	NORMAL	07/19/2017

Description	Install EPHOST in MBM-Support
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Please install ephost mbm-support to test the change EPHOST sending po using office 365 individual sites

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079751	SCMHost	SHANGRI-LA HOTEL, SINGAPORE, SLS	EOH	NORMAL	07/19/2017

Description	Product Substitution
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Previously this feature is available in EAM. Whenever we had created a new product to substitute the old, we can tick somewhere to indicate the new code substitutes the old code. By doing so eliminate the work to pull out the old code from inventory template, and also to add new code to inventory template.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079754	SCMHost	BEACHCOMBER LTD	ER	HIGH	07/19/2017

Description	SCM5.2.3.61103 BCH STOCK TRANSFER DETAILED SCREEN enable grouping
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Dear Conrad,

The Stock Transfer Details Screen and Report should be in same Grouping Order as you did for Request .

Thanks and Best Regards,

Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079799	SCMHost	WALDORF ASTORIA SHANGHAI ON THE BUND	ER	NORMAL	07/20/2017

Description	the check scm report search supplie
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the check scm report search supplie .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079858		WIDUS INTERNATIONAL HOTEL	ER	NORMAL	07/21/2017

[illegible]

Dear MBT Team,

Under approved PO, can we request for a link towards the approved PR?

The idea is same as when the PR already Generated Order. Please see attached file for your reference.

Regards,

Pat

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0079869	SCMHost	WIDUS INTERNATIONAL HOTEL	ER	HIGH	07/21/2017

Description SIZE

Dear MBT Team,

May we request to adjust the maximum characters in creating of Size from 12 to 20 characters.

Regards,
Pat

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079877	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	07/21/2017

Description Fraser Brisbane_Item request to delete

Dear Lope,

Please assist to delete the list of product number highlighted in blue for Fraser Brisbane
Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079902	SCMHost	WIDUS INTERNATIONAL HOTEL	ER	NORMAL	07/21/2017

Description Summary Stock Req

Dear MBT Team,

May we request for an additional filtering column for the 'Summary' in View Stock Request.

Please find the attached files for your reference.

Regards,
Pat

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079904	SCMHost	BEACHCOMBER LTD	INP	NORMAL	07/21/2017

Description Stock Transfer - Trf Qty greater than Req showing wrong information

Please have a look at the attachment - report "Stock Transfer - Trf Qty greater than Req Qty " is showing wrong information

Can you please check and let us know

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079907	SCMHost	THE BRANDO	INP	NORMAL	07/22/2017

Description Supplier requested is not the same as the one added in Catalogue

Hi,

See screenshots enclosed.

A supplier request has been approved Under Set Up > Catalogue > Supplier Request. However, when he is added in Supplier Catalogue, filled fields are missing : City, State.

Moreover, default currency is EUR instead of XPF, Default Communication Language is English instead of French, Order Lead Time is 1 instead of 0 and when we add an Alternate Vendor Code in Supplier request, it disappears in catalogue.

Please advise,

Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0079912	SCMHost	THE LIND BORACAY	ER	NORMAL	07/22/2017

Description Report Service
Hi,

Can we add "Request Approved" & "Transfer Approving" in report option (Report Service) since that filter condition is available in module.

Please see attached file for your reference.

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079921	CPM	HILTON OTHERS HQ	ES	NORMAL	07/24/2017

Description CPM reports - location
Hi Support,

The location field of CPM reports includes 7 locations which are not real valid location (eg 1101A, 1101E, CKGJD). What are they? I can't see them in the Location screen.

If they are invalid, please remove from all reports

Thanks,

Fiona

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079944	SCMHost	HILTON CHINA HQ	ES	NORMAL	07/24/2017

Description Digits code numbers items in China hotel SCM created/released by CHECK support team

We found product code not in CPM in hotel spending report.

As Beverage/Food/Engineering/General products are cooperate- controlled in CPM and SCM, and hotel said these codes are released by CHECK support team.

Please check and explain how and why they were created in hotel SCM.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0079982	SCMHost	THE EXCELSIOR, HONG KONG	TBR	HIGH	07/24/2017

Description Two high severity vulnerabilities with SCM web server
Dear support,

Pls find attached two high severity vulnerabilities with our SCM web server, one of them is the "cross- site scripting attacks" issue related to the XML coding. Could it be fixed asap?

<https://msdn.microsoft.com/en-us/library/bb355989.aspx>

Thanks,
Kennie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080016	SCMHost	CONRAD BEIJING	ER	HIGH	07/25/2017

Description Setup for OcEnt and others functions
Setup for Duty meal (-) ENT (-) and Others (-) functions & usage.

Ref# Dept. Flash cost report.

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080021	SCMHost	TAFE RYDE LE CORDON BLEU SYDNEY	ER	HIGH	07/25/2017

Description forward projections

I am wanting to run a report that will give a forward projection of the cost centre charges once the classes are scheduled for that period. we schedule 10 weeks of classes and I would like a projected budget by cost centre for these classes.

What report should I run

Thank you

Geoff

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080080	SCMHost	BEACHCOMBER LTD	INP	HIGH	07/25/2017

Description SCM5.2.3.61103_BCH_PRODUCT LIST_THE PURCHASE SIZE IS NOT SHOWING THE DEFAULT SIZE

Dear Conrad,

Please note that when creating Product List it is showing the default size in Purchasing Size field.

Thanks and Best Regards,

Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080202	SCMHost	SHANGRI-LA HOTEL, CHANGCHUN SLCC	INP	NORMAL	07/27/2017

Description Access control in Inventory Template

Dear Support,

Kitchen chef request to update the Recipe "Target cost/ Target %" in recipe, but it limited to user profile "Inventory Template".

Request add access control in Site Management/Inventory Template, Access Control "Limited to target cost and target %" only.

Regards,

Ken Wong - SLIM GPD

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080309	SCMHost	BEACHCOMBER LTD	TBR	NORMAL	07/28/2017

Description Write Off

Please note that we have an issue with Write-offs in CheckSCM. The total amount that is displayed is incorrect. See below screen shot and attached report. Also note that the cost displayed is the stock size unit cost; grateful if the transaction cost can be displayed so as not to create confusions.

Please see attached screen shot

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080330	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	HIGH	07/31/2017

Description Submit buttons (Reallocate, Recalculate and login) reset forms

Hello,

Is there a reason why when pressing Reallocate, Recalculate and login can reset forms?

Thanks,

Cheston

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080392	SCMHost	COFFEE BEAN & TEA LEAF (M) SDN BHD, THE	ER	NORMAL	07/31/2017

Description Wastage Reporting (Weekly basis)

Hi SCM team, we need a consolidated report that tells us which store have and have NOT submitted their wastage reporting . Can you help to provide an overview report?

Many thanks.

Rgds
Rebecca Wong

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080398	SCMHost	HILTON NAGOYA	ER	NORMAL	07/31/2017

Description Generating PO without approved PR

Dear Support Team,

As we are currently revising our hotel's purchasing procedures, we have some queries regarding the settings of Check SCM.

We would like to set a procedure whereby a PO can be generated from a PR even when the PR has not been approved by all the requisite approvers (e.g. in the case of emergencies when we have to make the order but the requisite approvers are not available to approve the PR).

If a PO can be generated from a PR that has not yet been approved, whether there can also be an appropriate audit trail or record/report in the system to track such cases?

Please advise.

Much thanks and best regards,
Xin Pei

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080427	SCMHost	MANDARIN ORIENTAL TOKYO	ER	NORMAL	08/01/2017

Description MOTYO - SCM Rights Delegation

Does CheckSCM has Delegation rights that users can utilize and assign their team members for their role for a period of time?

This is required for when users are on-leave, out-of-office, or has limited access to the hotel network.

Delegation of CheckSCM Rights should have a Start and End date, and can only be assigned by that specific user (other than system admin).

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080430	SCMHost	CAPELLA SINGAPORE	ER	HIGH	08/01/2017

Description New Receiving Summary report

Dear Christine,

I would like to request the report mentioned without the information of GRN, Department, Group...only items required.

Thank you.

Willy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0080433		MBT SCM CHECKQ 5.3.2	INV	NORMAL	08/01/2017

Description Error when approving Stock Count

When stock counts are added, error comes up during approval of the stock count entry then gives an "Approving.." status afterwards. Please see attached error message.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080449	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	ER	HIGH	08/01/2017

Description Demand and Planning to include event date, cost and sales

Please see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080498	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	08/02/2017

Description Pop up

Hello,

Would it be possible to set up a pop-up reminder to indicate to the user that an order cannot be delivered on a specific day?

Thanks,

Cheston

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080500	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	08/02/2017

Description Product lists - difficult to maintain

Hello,

We need to have product lists with the capability to retain zero quantity items . Please let me know when this can be possible to test.

Thanks,

Cheston

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080510	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	ER	NORMAL	08/02/2017

Description Configure credit notes & RTS to comms supplier

Hello,

Is it possible to that when a credit note or return to supplier is processed by us through SCM an email is sent to the respective supplier informing them?

Thanks,

Cheston

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080556	SCMHost	CASELA NATURE PARK	ER	NORMAL	08/02/2017

Description Period End History Report

Job Allocation Report

Dear All,

We need your urgent help regarding the Period End History ,

Please see attached report - the consumption quantity is zero but in terms of value we have something.

We need it to be also zero when the quantity is zero .

I understand that's its the difference with closing level value but its not real consumption .

At the end it gives a wrong value of the consumption.

Please check urgently before client sees this and complain.

Thanks for your help

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080565	SCMHost	BEACHCOMBER LTD	TBR	HIGH	08/02/2017

Description SCM5.2.3.61103_BCH_GROUP SUMMARY REPORT FILTER ARE NOT WORKING ON SITE AND GROUP

Please note that the report filters are not working on site and group.
Note that they use this report for our end of month stock reconciliation.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080568	SCMHost	HARBOUR VIEW HOTEL HAIPHONG	ER	NORMAL	08/02/2017

Description additional field in the header show the PR number beside the PO

Dear SCM team

Now we want to have more informations which is displayed in Purchase order, Please kindly help us to insert the PURCHASE REQUEST number beside the Purchase order number as sample file attached.

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080621	SCMHost	THE 13 MANAGEMENT LTD (EX LOUIS XIII)	INP	NORMAL	08/03/2017

Description Credit note records on Invoice report showing incorrect value.

Hi Support,

User found credit note records show incorrect value on the report. They ave negative value or quantity which on VIEW DELIVERY page and Invoice summary report are good. I suspect this is the issue on the Invoice report. Would you help to look into the report and see if there any issue ? The invoice rdl and issue screenshots are attached for your reference.

Please advise.

Wilson

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080624	SCMHost	CASELA NATURE PARK	ER	NORMAL	08/03/2017

Description Audit trail for additional charge

Job Allocation Report

Hi all

We have to GR for which we had additional charges.

GR1708829 and GR1709544

However when printing the additional charge report or additional charge history report, they are both empty.

Both reports when we select a cost centre we also have an error.

Please see attached screen shots.

Thanks for your help on this

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080634	SCMHost	SHANGRI-LA HOTEL, KUALA LUMPUR SLKL	ES	NORMAL	08/03/2017

Description Note Field

Dear Support,

To extend the number of characters that can be entered in "Note" field at PR Detail Page. To be same as Specification Detail field.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080639	SCMHost	BEACHCOMBER LTD	ER	NORMAL	08/03/2017

Description Refer to 75814

Please refer to 75814 and file an ER

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080711	SCMHost	GRAND DIAMOND CITY HOTEL & CASINO, POIPET RESORT C.	ER	HIGH	08/05/2017

Description Stock Movement and Average Cost is wrong on transaction is zero QTY and get free items after zero QTY

Dear Support

We have problem about Average Cost and cost per unit of stock movement and report item activity M report .

This case from between month we have transaction transfer out until SOH = zero QTY.

Then after ZERO QTY. We get free items 60 QTY and receiving Zero price

But when SCM system transfer out free item it have costing price. In fact the cost is zero.

Please see the document is attached

and please urgent case support. because the client cannot sent the P & L report to the owner

Thank you very much for your help and fix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080786	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	TBR	HIGH	08/08/2017

Description Purchase History Report

Dear Conrad,

Just wonder why there is no cost centre on certain worksheet with history?

Regards,

Pooi Foon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0080823	SCMHost	BEACHCOMBER LTD	TBR	NORMAL	08/09/2017
Description passwordLength' is not taken into consideration.					
Hi					

1. When reset password in Set--> Administration --> User screen, Parameter : 'passwordLength' is not taken into consideration.

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080824	SCMHost	BEACHCOMBER LTD	ER	NORMAL	08/09/2017
Description When doing a 'SaveAs' on a product list and restrict to a cost centre, system does not verify if all products from that					
Hi,					

When doing a 'SaveAs' on a product list and restrict to a cost centre, system does not verify if all products from that product list exist in the cost centre. Problem arises when using this product list for a stock request or purchase request; i.e not all products are displayed but only those existing in the cost centre product. We believe that system should do a verification and prompt user to add non existing items in cost centre product .

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080825	SCMHost	BEACHCOMBER LTD	TBR	NORMAL	08/09/2017
Description When adding a recipe in another recipe, recipe list is not displayed. Inventory Template filter is not working					
Hi,					

Please see attached screen shot.

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080836	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	ES	NORMAL	08/09/2017
Description Enhancement new field to be added in on the new order page					
Hello,					

I would like a new field to be added in on the new order page, I would like it to be called Event ID (refer to Capture.PNG) and I would like that same field on the receiving view delivery choose an order then press header page (refer to capture2) I would also like this to be part of the AP interface .

Thanks,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0080891	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	ER	NORMAL	08/10/2017
Description Frequency ordering					
Hello					

If I put in and order and put a frequency of once a week how would you cancel that order during the quiet times?

Thanks,

Job Allocation Report

[illegible]

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0081123	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	08/16/2017

Description Kanto cluster -CPM Quote sync and Filter in SCM

From: Daciana Felea

Sent: Wednesday, 12 July 2017 10:36:30 PM

To: Delphi Gao; Rona Liu

Cc: Alec To; Jesfer Malijan

Subject: FW: Kanto Inquiry / Concerns - requests raised in CRM

Hi Delphi

Following our talk today please advice how can we allow user in SCM to change filter code for Quote imported from CPM

In Kanto cluster they have 5 sites in one SCM but when sending quote down the quote will be only for 3 sites. You mentioned you will change the code to send the site information with the quote and during allocation to validate which site the quote applies to
Please let Jesfer know when this will be available

In SCM we have parameter below, can you confirm user can change filter

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081142	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	08/16/2017

Description CHECKQ: POS Sales Items Don't Change After Saving

Please see the attached file for more info of the issue.

Also the Error column should display the error like "PLU Description Changed POS System/POS Register/PLU : CPPAVIVO/0171201/0010334110". It doesn't display anything.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081162	SCMHost	BEACHCOMBER LTD	ER	NORMAL	08/16/2017

Description request to add filter by payment method on invoice summary report and to add column on the report to indicate payment me

Dear All,

We have the below request from client:

We have two payment methods for invoices processed in CheckSCM namely ,

Payment immediately upon delivery - CASH PURCHASE - Paid at Site level

Payment by Head Office - CREDIT PURCHASE

We use the Payment method field in invoice header to differentiate these 2 types. However we need to be able to have listings per payment methods so as to reconcile with our ledger entries. We would therefore request to add filter by payment method on invoice summary report and to add column on the report to indicate payment method. See attached creen shot.

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081163	SCMHost	SSP HONG KONG	TBR	HIGH	08/16/2017

Description HK SCM V5 - Error message about substitute ingredient function

Job Allocation Report

Hi Support,

I encountered an error when I use "substitute ingredient" function. Attached please find the screen capture of the error message.

Thanks.

Regards,
Eric

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081186	SCMHost	THE LIND BORACAY	ER	NORMAL	08/17/2017

Description SCM duplicate prompt
Hi,

It is possible to change the prompt warning from product code to item.
Please see attached file for reference.

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081209	SCMHost	THE LIND BORACAY	ER	NORMAL	08/17/2017

Description Note Field
Hi,

Can we add another field (Note Field) in Receiving Detail & Purchase Order Detail like in Purchase Request.
Please see attached files for reference.

Regards

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081225	CPM	Michael	TBR	HIGH	08/17/2017

Description CPM sync supplier info to Kingdee EAS system

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081260	SCMHost	SHANGRI-LA HOTEL, GUANGZHOU SLPG	TBR	NORMAL	08/18/2017

Description Error when Substituting products
Dear Support,

Please refer the attachment, an Error occurred when processing the substituted product request.

I.T Shimmy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081289	SCMHost	CAPELLA SINGAPORE	ER	HIGH	08/21/2017

Description TOP PURCHASE ITEM
Dear Christine,

Please assist to add Supplier to the Top purchase item report. Thank you.

Willy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0081421	SCMHost	MBT INTERNAL USE	INV	NORMAL	08/23/2017

Description	There shall be a default value of dates in all pages that require so.
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While testing, I noticed that date field is blank and a value can be manually entered. So, I tried to input any characters and the system allowed the process. Such, I consulted the said concern to Boss Alec and per his recommendation to developers should set a default date value in all pages/forms that require date. For standardization purpose.

See attached file for your reference.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081422	SCMHost	WIDUS INTERNATIONAL HOTEL	ER	HIGH	08/23/2017

Description	Purchase Request
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Dear MBT Team,

As requested by the management. We would like to request to modify the columns in 'Purchase Request Tracking' Report.

Please find the attached file your reference.

Regards,
Pat

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081423	SCMHost	MBT INTERNAL USE	INP	NORMAL	08/23/2017

Description	Date value in all pages that require date shall have a default value.
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While testing, I noticed that in one page the date field is blank. I tried to input any characters and the system allowed the said invalid date characters. So, please correct the said process in the system by setting a default date value for all pages/forms that require date and if ever the user needs to manually input a date, please set the correct date characters and format.

Kindly see attached file for your reference. Thanks.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081425	SCMHost	SHANGRI-LA HOTEL, XI'AN SLXN	ES	NORMAL	08/23/2017

Description ☐ ☐ ☐ ☐

error.

[illegible]

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081452	SCMHost	MISSION HILLS SHENZHEN X 5 SITES TBA	CPC	NORMAL	08/23/2017

Description □□bug

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081478	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	08/23/2017

Description	Sending PO issues - Kanto cluster
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Job Allocation Report

Sending observations on 3 issues encountered by Kanto. Please see below along with the screenshots.

1. On PO sending speed - upon observation, it takes almost 50seconds per PO to be sent out (depending on the size). Site would say it is slow as compared to version 3
 - a. Version 5 has 2 attachment compared to V3. V5 comes with a separate T&C which is 490KB compared to SEA T&C which is less than 50KB. Japanese text increase the size.
 - b. PO is consolidated in V5; some PO comes in 5 pages and up as much as 500KB
 - c. I check size of PO Logo for 5 sites and all are very minimal; within 30 to 60KB

**PO sending takes longer in V5 as i observed.

2. On SNDRTP and SNDPO

When SNDPO is running and user send PO via email manually; SNDRPT status is just started; as i noticed it is not processed until SNDPO is completed. I am thinking could it be because it is using the same SMTP server and everything is process based on queue ?

3. Issues on PO not being sent out: Based on Richard's e

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081538	SCMHost	MBT SCM 5.3.2	INV	NORMAL	08/25/2017

Description Installed a copy SCM 5.2.3.6110

Dear Florian,

Appreciate you can help to installed a copy of SCM version 5.2.3. 6110 with Shangri-la Database on my laptop for the demo next week Thursday .

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081545	SCMHost	THE RITZ-CARLTON MILLENIA	TBR	NORMAL	08/25/2017

Description Print Compare Quotes

The amount appearing in the print compare quotes is different in the PR detail and Quotes. See attached file.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081657	SCMHost	MBT SCM 5.3.2	ES	NORMAL	08/29/2017

Description Report(CPM)--Supplier Catalog include all the report filters option in the report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081679	SCMHost	THE RITZ-CARLTON MILLENIA	ER	NORMAL	08/29/2017

Description Input New quotes

May i request to have new product that are input to supplier quote to be highlighted?
This will help us zoom in to the product to input the pricing, similar to our V

Right now i have to scroll and search for the particular new items that i had input to key in pricing. This will be tedious if the supplier quotation have many many page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081696	SCMHost	BEACHCOMBER LTD	INP	HIGH	08/29/2017

Description SCM5.2.3.61103_BCH_STOCK COUNT VARIANCE REPORT TO ADD STATUS (APPROVED OR NOT APPROVED)

Job Allocation Report

Dear Conrad,

Please note that Beachcomber is requesting to add a status on the Stock Count Variance Report for whether the count has been approved or not.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081760	SCMHost	HILTON WENCHANG	INP	NORMAL	08/30/2017

Description	Many query results of delivery status confused, influenced supply amount report
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Many query results of delivery status confused, influenced supply amount report

[illegible]

1. ☐ Complete ☒ "Report Service"- Order Delivery Variances Report ☐ Partial
Delivery

[illegible]

3. "Order Delivery Variances Report" 12127&12131 12131 12127 08-11

2017.05&06 2017.07.15

13027717375

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081777	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	08/31/2017

Description

PN689481 Request a license for MISSION HILLS HAIKOU (4 SITES)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081778	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	CPC	NORMAL	08/31/2017

Description

PN689481 Request a license for MISSION HILLS HAIKOU (4 SITES)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081798	SCMHost	SHENZHEN GUANLANHU GOLF CLUB CO., LTD ██████████	ER	NORMAL	08/31/2017

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081805	SCMHost	SHENZHEN GUANLANHU GOLF CLUB CO., LTD □□□□□□□□	ER	NORMAL	08/31/2017

Description □□□□□□“□□□□”

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081809	SCMHost	SHENZHEN GUANLANHU GOLF CLUB CO., LTD □□□□□□□□	ER	NORMAL	08/31/2017

Description	

[illegible]

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

[illegible]

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081812	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	INP	HIGH	08/31/2017

Description	AUS SCM V5 Purchasing Request by Product List
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Hi Support,

Please remove or hide the Purchase request by Product list "Add" extra (exclude Product List product) product function.

Please note attached file!

Thanks!

Regards,

Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081832	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLH)	INP	NORMAL	08/31/2017

Description	Duplicated Records in Saving Report Summary - add a pop-up warning messages
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Dear Sarah,

Large number of duplicated transaction records are found in the latest saving summary report.

Some of them may be caused by overlapped period in saving list, hence, we suggest to add a pop-up warning messages when user input the overlap data (same item, overlap period).

I will send you an email with file which show the duplicated code in latest saving summary report.

Regards,

Donna

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081834	SCMHost	BEACHCOMBER LTD	ER	NORMAL	08/31/2017

Description	Restricted by Inventory Template

Hi all,

We have noticed that when creating a recipe and restriction to Inventory template and cost centre is checked without selecting a template or cost centre, the recipe is invisible to ALL users. We would like to know if we encounter this issue how we can solve it.

Please see screen shot attached.

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081889	SCMHost	THE BRANDO	ES	NORMAL	09/02/2017

Description	Number formatting
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Hi in all report we have items random number.

We need number with Separate space for million, thousand, etc.

Exemple We do not want to see 10000000000.00 but we need to see 1 000 000 000.00

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0081890	SCMHost	THE BRANDO	ER	NORMAL	09/02/2017

Description remove link mbtcheck

Hi if we click on the logo check it goes to your website. (Top logo Left Corner)

Users are complainig of this link and we need this to be removed.

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081918	SCMHost	ANANTARA KALUTARA RESORT	ER	NORMAL	09/04/2017

Description Bin Card History Details

Dear Team,

Could you please add following detail to the Bin Card History

Name of the Supplier for Receiving, Name of the Outlet for issuing.

Kindly Remove the additional column already there providing the same information

Regards,

Anil

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0081952	SCMHost	HILTON FOSHAN	INP	NORMAL	09/04/2017

Description Top 100□□

Top Purchase Item By Quantity □□□□□□□□ "ALL" □□□□□□□□□□□□

□□□□□□□□□□"Cost approved "□□□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082010	SCMHost	CONRAD SINGAPORE	INP	NORMAL	09/05/2017

Description Get DB from Conrad Singapore in preparation for SCM 5.2.3 upgrade

Get a backup of SCM database from Conrad Singapore and identify differences between current 5.1.7 set up and Hilton gold standard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082015	SCMHost	SUNWAY PUTRA HOTEL, KUALA LUMPUR	ER	HIGH	09/05/2017

Description purchase order history report modification

Dear Support,

Please refer to the same report format attached below. We would like to know if the Purchase Order History report can be modified into similar like this sample format.

Regards,

Guna

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082070	SCMHost	TAFE RYDE LE CORDON BLEU SYDNEY	TBR	NORMAL	09/06/2017

Description REPORT PRINTING

Hi support

could you please default the SITE field to.... TAFE RYDE CAMPUS to the following reports - pls see attachment.

regards

maria

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0082071	SCMHost	TAFE RYDE LE CORDON BLEU SYDNEY	INP	NORMAL	09/06/2017

Description DATE RANGE to Stock Requirement Report
Hi support

STOCK REQUIREMENT REPORT

could you please adjust the DATE field so it displays the date range that we choose in our selection when printing this report

regards
maria

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082072	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	INP	HIGH	09/06/2017

Description AUS SCM V5 Receiving Return to supplier issues
Hi Support,

The Order#HBA0000005 return to supplier the unit cost not same to GRN unit cost.

Please note attached image for your ref.

Thanks!
Regards,
Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082076	SCMHost	HILTON SINGAPORE	ER	NORMAL	09/06/2017

Description Order Delivery Variance Report

Job Allocation Report

From: Jason Poon
Sent: 06 September 2017 11:53 AM
To: 'Richard Opiana'; Fiona Lang
Cc: Romilyn Rosario; Angelo Asuncion
Subject: RE: Open PR and PO RQ0081070

Hi Richard,

Thanks for calling me just now.

Please see the report format below:

Current Report Format:

Enhance Report Format:

Thanks,
Jason

From: Richard Opiana [mailto:Opiana.Richard@mbtcheck.com]
Sent: 06 September 2017 8:17 AM
To: Fiona Lang; Jason Poon
Cc: Romilyn Rosario; Angelo Asuncion
Subject: RE: Open PR and PO RQ0081070

Dear Fiona,

I will contact Jason today and discuss about the details needs to be enhanced on the report. From there I think we would be able to identify the effort for making the changes.

I will get back to you.

Regards,

Richard Opiana
Moreton Bay Technology
For Support log your Support Request at www.mbtcrm.com or call:
Australia 612 91881660 | China 86 108405 4707 | Hong Kong 852 58014461
Japan 81 345406168 | Philippines 632 625 2099 | UK 4

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082101	SCMHost	BEACHCOMBER LTD	TBR	HIGH	09/07/2017

Description BEACHCOMBER_SCM_URGENT_ISSUE WITH DEFAULT SIZES

Dear support Team,

Beachcomber reported that that problem reported on RQ 0079831 is still persisting.

Even, as per recommendations it is not working.

Can you please have a look again, Note that this is quite pertinent as stock requests users are confused and are not ordering the correct quantity thus affecting their costs.

Please let us know when you will connect so that we arrange a teamviewer connection on the server.

Thanking you for your help and support.

Kind Regards

Atish

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0082112	SCMHost	BANYAN TREE BANGKOK	INP	NORMAL	09/07/2017

Description SCM - REPORTS

Dear Support,

Receipt Summary by Cost Center and all reports in the system. We need to have a comma on the number hundred for example 987600 on your report we need 987,600.

Regards,
Kiatt

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082164	SCMHost	THE BRANDO	ES	NORMAL	09/08/2017

Description 1 email but many Purchase order

Hi System is sending many purchase order within only 1 email.

WE need to have 1 email = 1 Purchase order and we already have requested it.

May we have a completion date?

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082171	SCMHost	THE BRANDO	ER	NORMAL	09/08/2017

Description Alternate Vendor Code <> Alternate Supplier Code

Hi,

In Supplier Request, Alternate Vendor Code is limited to 12 characters. However, we can create a longer code in Supplier Catalogue (Alternate Supplier Code). Could you please allow us to add more characters in Alternate Vendor Code ?

Thank you,

Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082218	SCMHost	THE BRANDO	ES	NORMAL	09/09/2017

Description receiving cannot approve if PO Suspend

Hi we face some issue regarding receiving.

our Storekeeper cannot approve the invoice if Purchase order has been closed.

So we need to go back through our Closed PO to reopen to let them approve invoice.

Can you please disable this function? WE need Storekeeper to be able to approve the Delivery even if Purchase order is suspect.

We have to close the PO in order to get the right computation to use SCAN FOR ORDER TOOL

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082229	SCMHost	PLAZA PREMIUM LOUNGE KUALA LUMPUR	INV	NORMAL	09/11/2017

Description Quotes Not Showing

Procurement > Contract Management > Quotes > Status: All - no quotes displayed when "All" is selected. All other status are working.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0082230	SCMHost	PLAZA PREMIUM LOUNGE KUALA LUMPUR	INV	NORMAL	09/11/2017

Description Invoice Number Text Field

Receiving > Add New Delivery > Invoice Header Page. Invoice Text Field - Possible to change the maximum characters to 20? Also, possible to allow special characters like period (example invoice number: I.N.123456)?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082269	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	ER	HIGH	09/11/2017

Description Report modification

Dear Conrad,

Please see the request email as attached by Grand Park Kodhiparu

Regards,
Pooi Foon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082303		MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	09/11/2017

Description Issues in Scan for Transfer function

Issues in Scan for Transfer function

1. No message prompt message displays when creating Transfer/Request

Pre-conditions

Set ScanForTransferCreateType profile control to val T for Transfer or R for Request

- Access Inventory>Stock Transfer>Scan for Transfer
- Select Transfer From To Cost Centres, Department, Group, Type etc
- Click Filter icon
- Tick Create a Purchase Request for Store under Scan options

2. Blank Unapproved Transfer column (see attached screenshot)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082330	SCMHost	SHANGRI-LA'S FIJIAN RESORT & SPA FIJI	TBR	NORMAL	09/12/2017

Description Recipe shows not cost

Dear Support,

The items are on both Inventory Cost Centres.

Recipe Items are marked Production in the Product list

And when doing transfer request the add by production is used.

All of above is correct in doing the transfer but item Cost is missing.

For example find the Transfer Request # 0000012858.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082337	SCMHost	CROWNE PLAZA NEW DELHI MAYUR VIHAR NOIDA	ER	HIGH	09/12/2017

Description Expiry date reports

Hi

can you please suggest me which report will help me for finding the expiry if i am entering the date of expiry at the time of receiving

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0082373	SCMHost	BEACHCOMBER LTD	ER	HIGH	09/12/2017
Description SCM5.2.3.61110_BCH_COSTCENTRE PRODUCT REPORT_DESCRIPTION TO BE ENLARGED AND PRODUCT UNIT SIZE IS MISSING Dear Support Team,					

On the Cost centre product report the product description needs to be enlarged so that it is easier to read the descriptions. Also product unit size is missing; this column needs to be added. Please see attached.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082398	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	ER	HIGH	09/13/2017
Description AUS SCM v5 Disable Order Note Selection Hi Support,					

I would like disable function "order note" of Purchase Request selection for "UnitMgt" and " TillOps".

Thanks!
Regards,
Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082403	SCMHost	THE RITZ-CARLTON MILLENIA	ER	HIGH	09/13/2017
Description Budget Allocation / Approval I have encounter 2 cases of NIP PR that exceed budget however i am still able to approve and go to next level . These are NIP PR 60687 and 61133. Monica who is Level 3 approval had also encounter same issue to these 2 PR. System also reflect exceed budget when she approve and before she knew this PR is approved.					

Please investigate and advise. Ideally at user stage if this request exceed budget, they should not be allow to proceed at all.

My Boss, DOF, this morning received 2 PO for approval PO 201837 and 201843 She tried to approve it but not able to due to exceed budget. She tried to reject it but it doesnt allow her to reject. These 2 PO are now pending over her system. Please advise.

Requests exceeding budget should not have been allow to proceed any where after i had reject it. Pleae investigate and advise urgently as these are live order which we need to issue out or rectify.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082466	SCMHost	SHANGRI-LA'S FIJIAN RESORT & SPA FIJI	TBR	NORMAL	09/14/2017
Description Receipts Detailed Report Dear Support, Please check unit cost column, not taking the correct value. See attached file. Regards/ Hazel					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082480	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	09/14/2017
Description Request 2 licenses for MISSION HILLS HAIKOU (4 SITES) PN689481 New Client.					

Job Allocation Report

Request 2 licenses for MISSION HILLS HAIKOU (4 SITES) PN689481 New Client.

4 sites list:

□□□□□□□□□□□□ Hainan Mission Hills Property Development Co., Ltd.
 □□□□□□□□□□□□ Hainan Xunhao Business and Operations Management Co., Ltd.
 □□□□□□□□□□□□ Hainan Mission Hills Travel and Leisure Co., Ltd.
 □□□□□□□□□□□□ Hainan Mission Hills Resorts Co., Ltd.

First, □□□□□□□□□□□□ Hainan Mission Hills Property Development Co., Ltd.

□□□□□□□□□□□□ Hainan Xunhao Business and Operations Management Co., Ltd.

will add in the server about HAIKOU MISSION HILLS MOVIE TOWN & HANAN MISSION HILLS HUYI□2 sites already exist□□

This server will have 4 sites□

So I need to apply a licenses for 4 sites□licenses name : HAIKOU MISSION HILLS MOVIE TOWN&CENTREVILLE&HUAYI

Second,□□□□□□□□□□□□ Hainan Mission Hills Travel and Leisure Co., Ltd.

□□□□□□□□□□□□ Hainan Mission Hills Resorts Co., Ltd.

will use a independent server, it has 2 sites.So I need to apply a license for 2 sites□licenses name :HAI

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082483	CPM	MANGROVE TREE RESORT WORLD SANYA BAY	ER	HIGH	09/14/2017

Description (CPM)Request on upload inventory level and cost

Hello Support,

We are raising this case for CPM of Mangrove Tree HQ (002759)

As in the contract, CPM will have function of receiving inventory (stock on hand) and Cost of good sold from mutiple SCM/Cost Centers.

Please enable this function and group users from CPM can view the inventory and cost information from all SCM linked to CPM via report or screen page

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082504	SCMHost	MBT SCM 5.3.2	INV	NORMAL	09/15/2017

Description 532 Product Sync with progress pattern

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082535	SCMHost	SCHMID HOLDING SAL	ER	HIGH	09/15/2017

Description AP Interface Configuration

Hello Support,

Please note that we need to configure the AP interface for Schmid Client as per the below :

Header Fields:

Supplier Alternate Number, Invoice Date, Currency of the invoice, Gross Total in the concerned currency, Type C or D, Invoice Number, Cost Center.

Details Fields:

Department GL Code, Item line value, VAT if applied, VAT Value, invoice number.

Output Data should be txt file.

We're using SCM version 3.6.2

Let me know if the above is clear to proceed with the configuration and let me know when you can connect in order to proceed.

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082569	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	ER	HIGH	09/18/2017

Description AUS SCM v5 Product list worksheet add-no the supplier name

Job Allocation Report

Hi Supplier,

Can you help to add the supplier name of the product list worksheet. please note attached image for your reference.

Thanks!

Regards,
Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082588	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	ER	HIGH	09/18/2017

Description AUS SCM V5 Product list Suppliers update

Hi Christine,

REF :Request Number RQ0081264

Could you help to change it to the product list "Used in" purchase module. The supplier select only display the active quote in the system product suppliers.

Thanks!

Regards,
Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082594	SCMHost	BEACHCOMBER LTD	ER	HIGH	09/18/2017

Description SCM5.2.3.61110_BCH_DELIVERY CHECKLIST_HACCP

Dear Support Team,

Please note that beachcomber is requesting a template to be used to record some HACCP details .
The template will need to be generated from the system and must contain information as per PO.

Attached is the template that is actually being used. Grateful, if you can guide us if this already exist in the system, else if it's possible to generate same.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082610	SCMHost	MBT INTERNAL USE	INV	NORMAL	09/19/2017

Description No record shown if filtered by 'ALL' status

1. Access Contract Management > Quote
2. Used filter option by status 'ALL'
3. Verify if system will load all records regardless of the status .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082614	SCMHost	TAFE RYDE LE CORDON BLEU SYDNEY	TBR	NORMAL	09/19/2017

Description stock transfer #33403 showed error

Job Allocation Report

Logged on behalf of client:

We have experiencing problems opening up/viewing stock transfer #33403, when we click on it, a message appears stating.... ERROR

Could you please restore this stock transfer.

Kind Regards,

MARIA COLATOSTI

Hospitality Officer | Hospitality Stores

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082621	SCMHost	MBT INTERNAL USE	INV	NORMAL	09/19/2017

Description Product/ Supplier. Error encountered during adding supplier

1. Access Contract Management > Product/ Supplier
2. Select Product
3. Add Supplier

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082623	SCMHost	MBT INTERNAL USE	INP	HIGH	09/19/2017

Description PR allocation did not pick up the correct lowest price

If quote has been created under supplier/product, in Quote module Quote Level field is blank.

Whereas if quote has been created under Quote module, Quote Level field is not visible

and if the quote created has been saved, SCM Level is available and carrying a default value SCM Quote. Thus, in PR allocation, cannot pickup the lowest price correctly.

Please see attached for reference.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082695	SCMHost	CASELA NATURE PARK	TBR	HIGH	09/20/2017

Description SCM5.2.3.61103_CASELA_POP UP OVER BUDGET WHEN REJECTING A PURCHASE ORDER WITH BUDGET

Dear Support Team,

Our client reported that when rejecting a Purchase order with budget, a pop up message appears and cannot let then to reject/cancel the PO.

Please find attached the screenshot.

Thanks to solve this issue.

Kind Regards

Atish

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082696	SCMHost	BEACHCOMBER LTD	INP	HIGH	09/20/2017

Description SCM5.2.3.61110_BCH_STORE REQUEST_UREGNT_SUMMARY COLUMN IS NOT DISPLAYED IN VIEW STOCK REQUEST SCREEN

Dear Support Team,

Beachcomber is asking the following:

Please note that the Summary column is not present on view stock request screen.

This column is much helpful especially for users accessing this option for approval purposes.

Note that this is present in view purchase request screen.

Thanks and Best Regards,

Arul CANJAMALAY

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082704	SCMHost	SHANGRI-LA HOTEL, JAKARTA SLJ	ER	NORMAL	09/20/2017
Description Mark as Contract Dear Support, Allow PM profile to edit Contract tickbox after quote has been approved, can make this a profile right. Regards/ Hazel					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082718	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	09/20/2017
Description SCM site migration to another hub Logged by Daciana on behalf of Jessica Ngee @ Shangri-la There are instances where an SCM site in an existing hub requires to be moved to another hub. Current option is to set up the existing SCM site as a new site in the hub to be moved to. MBT to analyse and advice option and possible issues in migrating sites between hubs . How the migration can be done and what the downtime required is 1. Opening balance 2. Purchase Orders 3. Invoices/GRN 4. Recipe 5. Quotes 6. Setup – Cost Center, Filter Code, Inventory Template Users					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082750	SCMHost	PLAZA PREMIUM LOUNGE TAIPEI	INP	HIGH	09/21/2017
Description Report Service > Supplier Attribute Dear Support Team Can we add search field for "Supplier" Domain ? such as Accounts Payable report from Report Service modules ? Because there are too many data in the Domain, it's painful for the users to find a data. Regards Jim Chang					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082751	SCMHost	INTERCONTINENTAL BEI CHEN □□□□□□	ER	NORMAL	09/21/2017
Description The top vendor by value report can't display the total amount The top vendor by value report only can show the net cost amount. but it can't show what's the total amount we should pay for the vendor. Could you please add tax amount and total amount together.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082786	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ER	HIGH	09/21/2017
Description Unable to View PO in History					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0082881	SCMHost	MBT INTERNAL USE	INV	NORMAL	09/25/2017

Description Return to Supplier shall be allowed the same date as the PO is received
System shall allow the user to do Return to Supplier referencing to the PO on the same date that it was received.

When a user tries to do Return to Supplier referencing to PO received on the same date, the warning message " Your Order Number is invalid or has already been received." pops up.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082885	SCMHost	BEACHCOMBER LTD	INP	NORMAL	09/25/2017

Description Recipe Copy
Dear All,

When Copy recipe to new recipe upon answering ok to below message, the newly created recipe is not opened but the recipe being copied. We believe that the newly opened recipe should have been opened instead for user to continue with the new one.

Please find attached the message.

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082890	SCMHost	HILTON HUA HIN RESORT & SPA	TBR	NORMAL	09/25/2017

Description Accounting need to "Name" to be interface for AP
Accounting need to "Name" to be interface for AP.

Please find attachment email for more detail.

Piphop
E: Piphop.Sirimongkonthum@Hilton.com
M: +66 91 773 7422

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082898		MBT INTERNAL USE	INV	NORMAL	09/25/2017

Description Stock Transfer validation of financial period issue
Test Environment: http://penta-server/DNCA_SCM_UAT_523

Created stock transfer for the current date has been tag as already under closed period.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082929	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ER	HIGH	09/26/2017

Description Report for PO Status Summary (URGENT)
Hi Conrad,

Can you check if there is a report that is reflecting the status of the PO, with filter stating different departments. See attached.

Currently there is a report under PO status summary but can't use it because there is no filter selection of departments (food, general, beverage etc.)

Thank you.

Best regards,
Joan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0082963	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	09/26/2017

Description	Error encountered when selecting multiple Department in Stock Count Export Worksheet
	Error encountered when selecting multiple Department in Stock Count Export Worksheet

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0082998	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	ER	NORMAL	09/27/2017

Description	Delivery Fees
Hi Romilyn,	

Is there a way of auto assigning a delivery fee to a supplier so that every purchase order that gets generated for that supplier is given a delivery charge of \$20 for example?

Thanks,
Kerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083001	SCMHost	JINJI LAKE GRAND HOTEL	CPC	NORMAL	09/27/2017

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083018	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLH)	TBR	NORMAL	09/27/2017

Description	Urgent Purchase Report
Dear Support,	

Please create a new Report for Urgent Purchases. Extract the data based on same PR and PO creation date. For example, if the PR is created on Sept 27, 2017 and PO was generated on Sept 27, 2017, then this is treated as Urgent Purchase.

Report Order by:
Site/Cost Center/ Order

Report Filter by:

- Site
- Department
- PR Date
- PO Date
- Cost Center

Report Option:
PDF
Excel

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083079	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	09/29/2017

Description	Ap Interface - Setup Finance One
	Setup Finance One Ap interface file same as current EAM system. See attached spec and file from EAM system.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0083123	SCMHost	BEACHCOMBER LTD	ER	NORMAL	09/29/2017

Description	SCM5.2.3.61110 BCH PURCHASE REPORT SHOWING MULTIPLE LINES FOR SAME PRODUCT TO ADD COLUMN FOR SITE
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Dear Support Team,

Please note that the "Total Purchase Report" is displaying several line for same product as per attached screen shots.

Could you please add a column for Sites.

Thanks and Best Regards,

Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083164	SCMHost	MISSION HILLS SHENZHEN X 5 SITES TBA	TBR	NORMAL	10/01/2017

[illegible]

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083171	SCMHost	DNCA - BASE SYSTEM SCM FEES & CPM SUPPORT FEES P/	ER	NORMAL	10/02/2017

Description	Adding section for WET Tax on alcohol
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Hi.

Included in the cost is a WET Tax on wines and some other alcohol products . Could a section be included in the receiving module to add this. Current we adjust the cost price of the item to include this. It is on top of GST so can't include it in that. There is a section to add delivery charge and a section to add discount. Could you please include section to add WET Tax .

Thank you

Nicole

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083191		MBT SCM 5.3.2	INV	NORMAL	10/02/2017

Description	Purchase List - Product selection error
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- Access Purchase List
- Complete required fields in header page
- Click 'Detail' button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083192	SCMHost	MBT SCM 5.3.2	INV	NORMAL	10/02/2017

Description	Purchase Request - Product selection error
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- Access New Purchase Request
 - Complete required fields in header page
 - Click 'Detail' button
 - Select product/s to be added
- An error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083193	SCMHost	MBT SCM 5.3.2	INV	NORMAL	10/02/2017

Description	Purchase Request - View history error
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- a. Access View Purchase Request
- b. Click View history

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0083194	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/02/2017

Description Approved Purchase Request - Delivery date filter option not working properly

- a. Access Procurement> Purchase Request > Approved Purchase Request
- b. Check filter options

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083195	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/02/2017

Description Generated Order - Error upon generation of order from the approved PR

- a. Access Procurement> Purchase Request > Generate Order
- b. Select Purchase Request to generate an order
- c. Click Save button
 - An error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083196		MBT SCM 5.3.2	INV	HIGH	10/02/2017

Description Purchase Order - Product selection error

- a. Access Procurement > Purchase Order
- b. Add new record
- c. Click 'Detail' button
 - An error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083197	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/02/2017

Description Purchase Order - View History error

- a. Access Procurement > Purchase Order > View History
- An error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083198	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/02/2017

Description Receiving - View history error

- a. Access Delivery > View Delivery
- b. Click View History
- an error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083199		MBT SCM 5.3.2	INV	HIGH	10/02/2017

Description Enter Stock Request/ Stock Transfer - Product selection error

- a. Access Inventory > Enter Stock Request / Stock Transfer
- b. Complete required fields
- c. Click Save button to select product/s to be added

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083201		MBT SCM 5.3.2	INP	HIGH	10/02/2017

Description Enter Transfer Receipt / Enter Transfer Receipt by List - - Cannot load UI or check page redirection issue

- a. Access Inventory > Transfer Receipt

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0083203	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/02/2017

Description Write Off - - Product selection issue

- a. Access Write off
- b. Complete required fields
- c. Click save
- d. Select product to be added

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083204	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/02/2017

Description Supplier Catalogue. License Name Group and License Name fields, no data available to select.

- a. Access Setup > Supplier Catalogue
- b. Select existing supplier.
- c. Click License & Certificate
- d. Click 'Add' button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083205	SCMHost	MBT SCM 5.3.2	INV	NORMAL	10/02/2017

Description Product / Supplier - Product Description display should not on the Product Code

Product / Supplier - Product Description display should not on the Product Code

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083207	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/02/2017

Description Purchase Order - Create new record via Copy function error upon saving

- a. Access Procurement> View Purchase Order
- b. Select existing record
- c. On detail page, click 'Copy Order'
- d. Complete required fields
- e. On detail page click 'Save' or 'Submit' button.
- An error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083208	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/02/2017

Description Product/ Supplier - Added supplier was not being displayed

- a. Access Contract Management> Product/ Supplier
- b. Select product
- c. Add Supplier
- d. Click Save

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083209	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/02/2017

Description Product/ Supplier - Blank information found in Supplier Product size located in the right pane

- 1. Access Procurement>Contract Management>Product/Supplier
- 2. Select Product
- 3. Add New Supplier
- 4. Complete details needed
- 5. Click Save
- 6. Verify the newly added supplier details

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0083210	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/02/2017

Description Profile Setup display/ sorting issue using different browser

Pre-requisite:

a. Access system using different browser (IE and Chrome)

1. Access Setup > Administration > Profile

2. Verify display or sorting menu and module column

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083211	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/02/2017

Description Profile Setup display/ sorting issue using different browser

Pre-requisite:

a. Access system using different browser (IE and Chrome)

1. Access Setup > Administration > Profile

2. Verify display or sorting menu and module column

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083212	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/02/2017

Description Purchase Order. Displayed threshold reason code even cost centre has no setup for threshold by amount

Pre-requisite:

a. Purchase Order has been created and approved

1. Access Delivery > New delivery

2. Receive the approved PO

3. Complete required fields

4. Click 'Approve' button

5. Check notifications before approval

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083225	SCMHost	INTERCONTINENTAL RESORT TAHITI	ER	NORMAL	10/03/2017

Description View purchase order : add column Created by

Hi,

As we have multiple Purchasing managers, we would like to have a "Created by" column in order to allow users to filter Orders by their usernames.

This is already the case for purchase requests and it is very useful.

Please advise,

Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083250	SCMHost	MELBOURNE POLYTECHNIC	ER	NORMAL	10/03/2017

Description Request Worksheet font size and issue column width

For Stock Request worksheet :

a. Print by Batch

b. Print Single from Stock Req details screen

1. Font needs to be +4

2. Column width of Issued column needs to be 3 x wider

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0083273	SCMHost	TAFE SYDNEY INSTITUTE ULTIMO COLLEGE	ER	HIGH	10/04/2017

Description SAP purchase order Number being included on order to supplier

It is now a requirement for all vendors to have the purchase order on their invoice that is created in SAP
So payment within SAP we need to be able to quote the SAP purchase order No on the order that we place
10 digits eg 4001265875

and later the confirmation No once it has been goods receipted - eg 6001896271

it would be great to have all the relevant information together in CHECK as currently we are running a separate spreadsheet with this information

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083278	SCMHost	THE RITZ-CARLTON MILLENIA	ER	HIGH	10/04/2017

Description UNABLE TO USE PRODUCT/ SUPPLIER

Dear Supports,

Referring to your closed case - RQ0082176, having the same problem to check the price by using contract management -> product/supplier. Please refer attached for the error message pop out.

I didn't re-arrange any column in contract management, why this still happend? Please assist to solve this issue urgently as we use this function the check compare price and expired date.

please include : kean.yadav@ritzcarlton.com under cc email

Regards,

Ann Tok

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083287	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/04/2017

Description Receiving - Saved details under 'Generate Additional Charge' page, not captured in Charge details

1. Access Delivery > View delivery
 2. Select existing GRN (unprocessed)
 2. On the detail page, click Generate Additional Charge
 3. Enter details of Additional Charge
 4. Click Save
 5. On the detail grid, click 'Charge' button
- Verify details entered under Generate Additional Charge page

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083306	SCMHost	MBT SCM 5.3.2	INV	NORMAL	10/05/2017

Description Receiving - Page redirection after printing GRN record

1. Access Delivery > View Delivery
 2. Select existing GRN record
 3. In detail page click 'Print' button
- verify page redirection of view delivery after printing the record

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083307	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/05/2017

Description Receiving - Saving of details under Charge page is not working

1. Access Delivery > View Delivery
2. On detail page, click Charge button
3. Complete charge details
4. Click Save button
5. Verify charge details

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0083320	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/05/2017

Description Receiving - Error when viewing the details on the notification if quantities received are greater than Ordered Quantity

Pre-requisite:

- a. Approved PO to be received
 1. Access Delivery > Add Delivery
 2. Received the approved PO
 3. On the detail page, set qty greater than ordered qty
 4. Click recalculate button
 5. Click Approve button
 6. Click 'View' on the notification of 'Some quantities received are greater than ordered quantity' - an error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083327	SCMHost	MELBOURNE POLYTECHNIC	TBR	NORMAL	10/05/2017

Description LP Date Changing by system

Date Changes from what is entered – should not change - see attached example

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083328	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/05/2017

Description Budget - Cannot submit budget. Though approval matrix has been setup, system always had a notes that "Approval Matrix fo

Pre-requisite:

- a. Budget has been created and saved.
 1. Access Planning > Budget
 2. Select the created budget
 3. On the detail page click Submit button
 4. Verify budget status

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083359	SCMHost	SSP AUSTRALIA PTY LTD	INP	HIGH	10/06/2017

Description AU SCM V5 - Found inactive purchase size of product on stock count sheet

Hi Support,

We found that users can see and input an inactive purchase size product on stock count sheet even the purchase size has not yet been activated . Attached please find the screen capture.

Thanks.

Regards,
Eric

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083369	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/06/2017

Description AP Interface - Cannot accumulate data output

Pre-requirement:

- a. GRN record has been Cost Approved
- b. Run day-end-job
 1. Access Service > Accounts Payable
 2. Complete required fields in the AP Interface page
 3. Click Accumulate

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0083403	SCMHost	MBT SCM 5.3.2	INV	HIGH	10/09/2017

Description	Cost Centre Setup. Product/Recipe Integration Level set in Cost Centre, setup is not working properly in Cost CentreProduct
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Pre-requisite:

Case1

a. Set Product/Recipe integration level 1 in Cost Centre setup

1. Access Inventory> Cost Centre Product / Recipe

2. Select the Cost Centre with integration level 1

3. Verify buttons available (like in cost centre product, buttons like Add, By Prod are not available. For cost centre recipe, Add button is not available)

Case2

a. Set Product/Recipe integration level 2 in Cost Centre setup

1. Access Inventory> Cost Centre Product/ Recipe

2. Select the Cost Centre with integration level 2

3. Verify buttons available. Add button is not available.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083425	SCMHost	THE RITZ-CARLTON MILLENIA	ER	HIGH	10/09/2017

Description	PO Approval
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I was reviewing and wanting to approve 2 pages of Non food POs. While i was at the 2nd pages review and wanting to approve all POs on Page 2 only, i tick the top button.

System automatically approved all POs even on page 1. Please clarify, aren't the approval only apply to page 2 that i tick instead of all PO at different page ?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083461	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLH)	INP	NORMAL	10/10/2017

Description	Wine item request report- Add field "Request for Site"
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Dear Sarah,

Please kindly add the field "Request for Site" to Item request report. Thanks.

Regards,

Eva

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083463	SCMHost	MBT SCM CHECKQ 5.3.2	INP	NORMAL	10/10/2017

Description	CHECKQ: Add Import Par Level function in Cost Centre Product
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Please add the import par level (min/max) via Cost Centre Product module in order for the properties to import their par levels by site/cost centre.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083465	SCMHost	CROWNE PLAZA SHANGHAI HARBOUR CITY	ER	HIGH	10/10/2017

Description

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083512	SCMHost	SSP HONG KONG	TBR	NORMAL	10/10/2017

Description	HK SCM V5 - Cost centre difference in stock transfer between users
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Job Allocation Report

Hi support,

3 Users reported that cost centre transferred from changes from Cafe Deco to Movenpick when they view approved transfer. I have tested it with my own account but this issue seems not happen. 3 users accounts are shown as below: 1.Kimmey.chan 2.Wing.chan 3.Cf.chen
Attached please find 2 screen captures including the same stock transfer under my account and other accounts.

Thanks.

Regards,
Eric

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083597	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ER	NORMAL	10/12/2017

Description Bulk Order Maintenance Suspend/Completion Code

Hi Conrad,

Is there a way to make the code apply to all fields at once? It is extremely time consuming to have to click one by one every month end. There are hundreds to apply at once.

Regards,
Wen Xun

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083600	SCMHost	LEGEND PALACE HOTEL	ER	NORMAL	10/12/2017

Description Customized Receiving Summary Format

Hello Support

Want to create a new report format similar as attached file

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083602	SCMHost	LEGEND PALACE HOTEL	ER	NORMAL	10/12/2017

Description Customized Purchase Order Summary By Date

Hello Support

Request new report format ,please see attached file for this format

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083610	SCMHost	MELBOURNE POLYTECHNIC	ER	NORMAL	10/12/2017

Description Print Product List same as EAM

Option to print Product List in same format as EAM - see attached from existing EAM system.

Include option to print by group and type

Should not be an enhancement as already exists in legacy system

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083614	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ER	HIGH	10/12/2017

Description Top 10 Consumption by Cost Centre

Job Allocation Report

Hi Conrad,

I'm trying to run the report, but the filter there is by transaction date. Which date is this transaction date referring to? Invoice? Delivery? Commit?

Also the report does not generate cost centres separately although the name of the report is by Cost Centre. Can this be done?

I also need a report that runs the top 10 consumption by quantity instead of total cost. Is there an existing report?

Thanks.

Regards,
Wen Xun

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083635	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ER	NORMAL	10/13/2017
Description	Slow Moving Stock Report				

Hi Conrad,

Could we have a total in the report? The report doesn't tell us the entire amount of slow moving stock we have on hand.

Thanks.

Regards,
Wen Xun

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083682	SCMHost	CASELA NATURE PARK	ER	HIGH	10/14/2017
Description	SCM5.2.3.61103_CASELA_QUERY FOR AUDIT TRAIL REPORT OF POs				

Dear Support Team,

Our client Casela have query and request to be able to see from a PO or many PO what is the whole audit trail concerning them.

They have a long list of PO to look for, however using the report purchase request tracking, they will need to look for each purchase request for these PO then run the search which is a long process and do not suit their request.

They want to have a report to run from/ to range of PO, the whole audit trail and not from a PR.

This is because the PO which is communicated to the supplier and being approved.

Also their query come from a list of PO, which originate from the list of PO status.

Can you please help us what report can be used as per the above request.

Thanking you for your help and support.

Kind Regards

Atish

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083691	SCMHost	MILLENIUM HOTELS & RESORTS NZ LTD	INPU	HIGH	10/16/2017
Description	CDL - Request AP interface changes				

Job Allocation Report

Hi Daciana,

My apologies for the delay in responding to you. Please find attached file as requested as a sample of our requirements. I have put 2 columns for the Cost Centre information as I don't know how restricted we are with space so the first one would be my preference, but we could work with the alternative. I trust this is what information you were asking for, but please let me know if you require further clarification or have additional questions.

We look forward to receiving your scoping document on the development of this for CDL Land in due course. Thank you.

Kind regards,

Natasha Hood, Group Accounting Manager

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083787	SCMHost	SSP AUSTRALIA PTY LTD	TBR	HIGH	10/17/2017

Description AU SCM V5 - Goods receiving limitation of delivery charges

Hi support,

Now we have set the over receiving quantity and price cannot exceed 10% of ordering one. However, we found that this approach will limit the delivery charges on good receiving process. If the sum of delivery charges and prices of that item exceed 10% of the ordering prices, system doesn't allow it. Attached please find the captures.

Thanks & Regards,

Eric

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083815	CPM	PONTIAC LAND PRIVATE LIMITED	ES	NORMAL	10/17/2017

Description Ritz-Carlton Repeated Item Entry

Hi, the item entries in RCMS are repeated. Please advise.

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083848	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	ER	NORMAL	10/18/2017

Description Lead Time on quote not reflected on PR / PO

Good Afternoon,

If a product is set up with 20 day lead time in the quote then this should be reflected on the order.

Currently it does nothing - can this be activated so that people don't expect things next day if they are on a 4 week lead time?

Thanks,

Kerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0083937	SCMHost	ANGSANA XI'AN LINTONG	INV	NORMAL	10/19/2017

Description /

PR14292

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0083960	SCMHost	MELBOURNE POLYTECHNIC	TBR	NORMAL	10/20/2017

Description	Product request issue
Hi,	

Issue with stock request -

Size changed to required size in first page of product list - see attachment p1

Size changes back to original default size after clicking on view cart - see attachment p2

This is creating doubling handling and room of many errors.
Can we please fix.

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084015	SCMHost	THE LIND BORACAY	TBR	NORMAL	10/22/2017

Description	Receiving Record
Hi.	

Can we modify the Receiving Record.
We need to add vat column and the computation of Total , total cost + Vat.

Please see attached file for reference.

Regards

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084049	SCMHost	BEACHCOMBER LTD	ER	NORMAL	10/23/2017

Description	Split button shows only LP suppliers with no price
Hi All,	

When in Purchase request details screen, we want to split quantities ordered for an item to more than one supplier. When click on the split button, we expect to have all available quote so that on a first instance quantity to be ordered be allocated to quoted suppliers. However, the split button shows only LP suppliers with no price. Is there a setting for that?

Thanks

Anshley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084061	SCMHost	BEIJING MANGROVE TREE INTERNATIONAL MANAGEMENT C	CPC	HIGH	10/23/2017

Description	SCM	CPM	SCM	CPM
3			2	3

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084070	SCMHost	SOFITEL LIDO SHENYANG HOTEL		NORMAL	10/23/2017

Description	new report build
	please help to build two new report, the example as attach .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0084092	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	INP	HIGH	10/24/2017

Description SCM Receiving vs. Stock Movement

Hello,

There is a problem with the quantity received in SCM vs. the quantity showing in stock movement.

Product 5000000004 - we received 1 x ctn24 but the stock movement shows 1 unit @ \$800 (the price of a carton) screen shots attached. This is not a new product but it is a new problem.

Please look into this immediately.

Thanks,
Kerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084100	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	ER	HIGH	10/24/2017

Description AUS SCM V5 PR by Product list locked the size

Hi Support,

Please help to locked the purchase size of the purchase request by product list for create the PR.

Please note the attached file.

Thanks!
Regards,
Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084160	SCMHost	ANANTARA KALUTARA RESORT	ER	HIGH	10/24/2017

Description Supplier Currency

Dear SCM Team,

For all the suppliers, default currency showing as AED. we are in Sri Lanka and it should be LKR and to change when required. (if we order anything from overseas suppliers) when we request new supplier to be created, there is no column to state the required currency(Please see attached 02 files) that we need to send by Mail to SLML before they attending on our requirement.

01. Do we have an option to indicate required currency for supplier in new supplier request?
02. Why AED comes as default currency ?
03. currency should not be able to change after we create the supplier providing correct details.

thanks
Janaka

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084193	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ER	HIGH	10/25/2017

Description Audit Trail for Quote Changes

Hi Conrad,

Is there an existing report I can use to view addition and modification of current quotes?

I can't find any under audit trails.

Thanks!

Regards,
Wen Xun

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0084222	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INP	NORMAL	10/26/2017

Description Report and Store Stock Mouvement

Hi Users even with filter code for 1 site still continue to see mouvement for all Sites if they do not select 1 particular cost center.

This is making not clear reports.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084243	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	ER	NORMAL	10/26/2017

Description Delivery Date Per Line on PO

Hello,

Please can I make an enhancement request to get a delivery date assigned to each line on a order.

That way the system will be able to merge scheduled deliveries.

Thanks,
Kerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084277	SCMHost	BEACHCOMBER LTD	ES	HIGH	10/26/2017

Description SCM5.2.3.61110_BCH_PRODUCT ON ORDER REPORT RELEVANT SUPPLIER AND ORDER NUMBER

Dear Support Team,

We would like to know if there exists a report in CheckSCM for products on order .

We need to have a listing of On Order Quantity per product with relevant supplier and order number .

We have seen the Products Ordered per Supplier report but in the Report Order we should have another options that is Order By "Product/Supplier".

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084297	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	TBR	NORMAL	10/27/2017

Description Audit trail for purchase request

Hi,

Audit trail for purchase request is supposed to be filtered by site by it is not. See, on my report, I selected Intercontinental Tahiti but I can see as well purchase requests raised by Brando users such as GAUDJ.

Please advise,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084299	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	INP	NORMAL	10/27/2017

Description Receipts by Cost Centre Report

Good Morning,

The 'Receipts by Cost Centre' report does not seem to be picking up all data.

Yesterday we ran it for Frucor for Slip Inn and it was only showing some of the GRNs not all of them .

Please can you look into this?

Thanks,
Kerry

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084301	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	INP	NORMAL	10/27/2017

Description Email PO to state the PO number in the email body
Good Morning,

Is there any way that when the emails are sent out with the POs attached that they could state the PO number(s) in the bosity of the email or the subject line?

Thanks,
Kerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084363	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	10/30/2017

Description Credit Notes
Good Morning,

Credit notes no longer work since the update.

If we add any product to them the disappear and therefore we can't add a price to it. We have tried this a number of times with a number of different products. Please look into this as a priority.

Thanks,
Kerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084382	SCMHost	PLAZA PREMIUM LOUNGE KUALA LUMPUR	ER	NORMAL	10/30/2017

Description Approve PR Module - Additional Column for Currency
Client would like to add an additional column for Currency in the Approve Purchase Request Module.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084399	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	ER	NORMAL	10/30/2017

Description Currency
Hi,

The currency on "View Purchase Order" screen. Possible to indicate the currency on the header of the "Price" and "Local Price" column?

Regards,
pooi Foon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084420	SCMHost	WIDUS INTERNATIONAL HOTEL	TBR	HIGH	10/30/2017

Description Return to Supplier Report
Dear MBT Team,

May we request to modify the header name of Return to Supplier Report from Receiving Record to Return to Supplier. Also, if we can display the Note to AP in the Report.

Please find the attached files for your reference.

Regards,
Pat

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0084481	SCMHost	BEACHCOMBER LTD		ER	HIGH	10/31/2017
Description	SCM5.2.3.61110_BCH_STOCK COUNT INPUT IN SAME ORDER AS IT WAS PRINTED IN BIN NUMBER ORDER					
Dear Support Team,						
Please see below request received from Beachcomber:						
Some of our sites do physical stock count in Bin number Order. The count sheet is printed in Bin number order.						
We would like to be able to input in the same order. We have in the past set sorting on Group\Type\Description. We would to have sorting on Bin number \Description as well.						
Thanks and Best Regards,						
Arul CANJAMALAY						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0084494	SCMHost	I-MAS INNOVATION AND CONSULTING CO., LTD.		INP	NORMAL	10/31/2017
Description	On POS system after like product or recipe Save system show duplicate					
Dea						
After I import PLU from POS infarsys 23 digi + 3 digi of Register Code						
Then I call user to mapping product or recipe with PLU number						
after click save the PLU number from Import total 26 digit will change to 16 digit.						
So on the first 16 digit that the same number the system will show the duplicate.						
Please help solution for me						
Thank you so much						
Best regards,						
kamphol nirandonpruk (BEER)						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0084519	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ		ES	NORMAL	11/01/2017
Description	Inventory Activity Report					
Hi,						
We would like to have a summary by cost centre on Inventory Activity Report. This summary is available for Period End Report. Please make it available as well for Inventory Activity Report.						
Thank you,						
Aur�lie						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0084683	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY		INV	HIGH	11/03/2017
Description	Park Hotel Data Loading for SCM v523.510 with Japanese translation					
Please help to load in the live db the item for Grand Park Hotel Otaru from Japan.						
Error message received when we load the supplier in Japanese language using DMU.						
Kindly assist us also to create the insert into format for a list of product to be loaded to their live db.						
Project starts on 6 Nov 2017.						
Should you have any inquiries, please see me.						
Thank you.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0084688	SCMHost	HILTON SINGAPORE	ER	NORMAL	11/03/2017
Description PO Number Hi MBT Support,					

We noticed our PO is already running out the maximum parameter which over-written the rest of the wording. Attached file for your reference and originally the PO number supposedly start with "SINH1", but now only left with "SINH". Kindly advice.

Thanks,
Jason

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084695	SCMHost	FRASER SUITES SYDNEY	ERPUSEF	NORMAL	11/05/2017
Description GL Interface - Incentory Account - Column V, W GL Interface - Inventory Account - Column V, W - Cost Centre code should follow Cost Centre Mapping.					

Please refer the sample attached - For Inventory account (15011010)- The Cost Centre was mapped to the receiving department's Cost Centre. This is incorrect - should map to the Inventory (Issuing department)'s own mapped cost centre.

Please call me on 02 8823 8898 if need clarify this.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084722	SCMHost	MBT SCM CHECKQ 5.3.2	INP	NORMAL	11/06/2017
Description CHECKQ: Request to Set Up Auto-order Task Please create the auto-order task in the CheckQ server.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084730	SCMHost	MANGROVE TREE RESORT WORLD SANYA BAY	ER	HIGH	11/06/2017
Description PR approval matrix issue 5/6					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084768	SCMHost	MBT SCM 5.3.2	INV	NORMAL	11/07/2017
Description JDE Interface for Sunway Velocity Setup AP interface for Sunway Velocity. Will use the same AP interface as Sunway Putra. Please see the attached file for the sample exported file from Sunway Putra.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084879	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	HIGH	11/09/2017
Description Check sety up Hi Some user try to change their language or IT and therefore system is not working anymore (Report have wrong decimal or wrong data and cannot be imported or used)					

Please make sure user cannot change language and have only 1 default because it is not working.

Thank you
GB

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0084947	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	TBR	NORMAL	11/10/2017

Description U.A.T 5.2.3 Inventory - Stock Request & Transfer

1. Enter stock request by list. See attached screen shot. Selected Request from 'Stores Domestic Qantas' to 'Billie Chu FC T1'. But in the detail page, the cost centre showing as 'Stores Domestic Qantas', not 'Billie Chu'? And none of the product list appears for selection.

2. Enter stock transfer by product. Cannot select 'CTN' or any other package sizes.

3. Error message comes up when click 'View Transfer Receipt'.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084957	SCMHost	ECHO ENTERTAINMENT GROUP LIMITED	ER	NORMAL	11/10/2017

Description Quote for custom report - Product Request Extract

Star Request: REQ0179564

Can MBT provide a quote for a custom report (see attached requirements), ideally this will be available via the report services module and can be run adhoc.

Can you please provide the effort estimate

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084967	SCMHost	SHANGRI-LA HOTEL, BENGALURU SLBL	ER	NORMAL	11/10/2017

Description GST Report

Dear Mylene,

Please check and revise the India GST Report.

1. Why is Supplier Address not displaying in the Report?

2. Quantity and monetary value for unit cost, total cost and tax columns should be only displaying 2 decimal points.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0084980	SCMHost	TAFE SYDNEY INSTITUTE ULTIMO COLLEGE	INP	HIGH	11/13/2017

Description When changing class No.s it automatically is changing classrooms and dates

I am going in and adjusting class No.s for the rest of the term in PLANNING >lesson planning and when I do it is automatically changing class times and dates, but doesn't always change the class No.s when I save it.

This is causing concern as it is changing all my scheduling for the rest of the year in classes.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085021	SCMHost	MANDARIN ORIENTAL JAKARTA	ER	NORMAL	11/13/2017

Description Comma Separator on the report

Job Allocation Report

Dear Support,

Can you add comma separator for this report as below :

1. Receipt Summary
2. Issue Detail
3. Periode End Report
4. Stock Count Report
5. Stock Count Variance Report
6. GL Interface Report
7. Inventory Activity Report
8. Receiving Summary by Cost Centre & Department

Thank You

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085027	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	INP	HIGH	11/14/2017

Description Carton vs. Unit

Hi Rich,

We have found another example of this - product 6000005327. We received 4 cartons of 6 @ \$94.802 (GRN N000144118) however the stock movement shows 4 units @ \$94.803.

This inflates the unit cost and causes a big problem for us - see attached variance report.

Thanks,
Kerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085033	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	11/14/2017

Description Receive and transfer

Hi,

As per our experience on Check EAM, we could key in an invoice and transfer certain quantity to one or more cost centres. This function was very helpful because we did not have to 1) commit the invoice and 2) do transfer(s).

If this function exists as well on Check SCM, we were not taught about it. Otherwise, could you make it possible to do a receiving and transfer directly to one or more cost centre ?

Thank you,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085109	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	11/15/2017

Description recipes

Hi we face issues regarding REcipes.

we need you to let us know the way when users are doing recipes to use Articles within 1 Inventory template. Example we have the Chef doing Recipes, he need to use Items within Inventory Template Main Kitchen .

As we are now multiproperty even with Cost controller well trained it is super difficult to handle .

Please let us know the way to fix and update it.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085123	SCMHost	MELBOURNE POLYTECHNIC	ER	HIGH	11/15/2017

Description trolley lists not find in system - sometimes have a different transfer number than what is on print out

Job Allocation Report

Trolley lists not in system for stock request or stock transfer -

Unsure on what to do. e.g. - 0000000391 not in system to transfer though print out has a transfer number on it?

trolley lists can be found, but sometimes has a different transfer number.

Many trolley lists have this problem - please advise ASAP.

Thanks,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085158	SCMHost	HILTON CHENNAI GUINDY	TBR	NORMAL	11/15/2017

Description Unable to print recipe
Error while printing the recipe. Attached the error msg for your reference

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085160	SCMHost	MBT SCM 5.3.2	INV	HIGH	11/16/2017

Description Errors Submit Budget -Approval Matrix not found
Dear Support,

Please check this errors on the following development link for QA

http://14.203.108.230/SLTS_QA_SCM_523CL/Secured/Home#

The budget approval matrix was created and the system was not able to find it.

Thanks

Regards

Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085195	SCMHost	WIDUS INTERNATIONAL HOTEL	TBR	HIGH	11/16/2017

Description Summary - Stock Request
Dear MBT Team,

May we request to required to fill out the Summary Field in Stock Request Module before to Submit the request. The Summary field should be mandatory.

Please find the attached file.

Regards,

Pat

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085231	SCMHost	FRASER SUITES SYDNEY	ER	NORMAL	11/17/2017

Description SAP Vendor Outbound file to CheckSCM
1)Please create Supplier Branch when receiving SAP outbound vendor file - According to site mapping (E.g. for attached file, should create supplier branch for FSP, as 6027 is mapped with FSP site.

2)Supplier branch - Alternative supplier code = SAP code; Partner Bank Type - blank or ZZZZ if SAP file indicates

3)For any SAP vendor data send, please search for existing Alternative Supplier code first, if already have - do not create another new supplier, just update information. If not existing alternative supplier code, then create a new supplier.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0085330		MBT SCM CHECKQ 5.3.2		INV	NORMAL	11/20/2017
Description	CHECKQ QA - Error occurred when saving the Receiving Header.					
How to Replicate?						
Receiving> Add delivery> enter Order number > Save > enter the Dates and Invoice Number > Save						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0085332	SCMHost	MBT SCM CHECKQ 5.3.2		INP	NORMAL	11/20/2017
Description	CHECKQ QA - Register Description is not displayed after saving					
How to Replicate?						
Set Up > Master File > POS System > choose POS System name > Register > Add > enter required fields > Save > Open it again						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0085343	SCMHost	ATTITUDES MANAGEMENT HOTELS HEAD OFFICE		ERPUSEF	HIGH	11/20/2017
Description	SCM5.1.6_AHL_POS TEMPLATE SALES ITEMS_TO BE VISIBLE FOR ONLY USERS OF THE SITE					
Dear Support Team,						
Please note that we have setup the online POS Interface for Attitude Group and 5 site is live.						
We have noticed that users of a specific site are able to see the POS Template Sales Items from other sites .						
Please advise how we can block the access.						
Thanks and Best Regards,						
Arul CANJAMALAY						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0085350	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ		ER	NORMAL	11/21/2017
Description	Recipe costing using last purchase price when no unit cost in the system					
Hi,						
We would like you to improve recipe costing . We would like system to calculate recipe costing based on last purchase price when unit cost is not yet available in the system (meaning that product has not been delivered yet). And for other products which have a unit cost :, system will calculate based on the unit cost.						
We are currently doing it out of the system . Should be easy to have it in the system.						
So that, we will have a real cost for recipe.						
Thank you,						
Aur�lie						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0085358		MBT SCM CHECKQ 5.3.2		INV	NORMAL	11/21/2017
Description	CHECKQ QA- Error when exporting Inventory Template					
How to Replicate?						
Set Up > Site Management > Inventory Template > choose a template > Export						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0085359		MBT SCM CHECKQ 5.3.2		INV	NORMAL	11/21/2017
Description	CHECKQ QA - Register Description is not displayed after saving					
Set Up > Master File > POS System > choose POS System name > Register > Add > enter required fields > Save > Open it again						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0085360		MBT SCM CHECKQ 5.3.2	INP	NORMAL	11/21/2017

Description CHECKQ QA - Error occurred when saving the Receiving Header
 How to Replicate?
 Receiving> Add delivery> enter Order number > Save > enter the Dates and Invoice Number > Save

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085362		MBT SCM CHECKQ 5.3.2	INV	NORMAL	11/21/2017

Description CHECKQ QA - The system hangs after clicking OK button that's why I cannot proceed on receiving process.
 How to Replicate?
 Receiving> Add delivery>Save Receiving Header>Ok

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085364		MBT SCM CHECKQ 5.3.2	INP	NORMAL	11/21/2017

Description CHECKQ QA - Error when deleting an unprocessed purchase order
 How to Replicate?
 Procurement > Contract Management > View PO > choose a PO w/ Unprocessed status > go to Header > Delete

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085369		MBT SCM CHECKQ 5.3.2	INV	NORMAL	11/21/2017

Description CHECKQ QA -Error when trying to create Return to Supplier
 How to Replicate?
 Receiving > Add Delivery > choose Supplier > tick Return to Supplier > Save

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085370		MBT SCM CHECKQ 5.3.2	INV	NORMAL	11/21/2017

Description CHECKQ QA -
 PO that's created via Task List (order by product list) doesn't appear in View Order page but appears in View Order dropdown of the Task List

How to Replicate?
 Task List > click Order from Farms 2 Tables > enter quantity of items > Save

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085371	SCMHost	MBT SCM CHECKQ 5.3.2	INP	NORMAL	11/21/2017

Description CHECKQ QA - Supplier Purchases should be hidden
 How to Replicate?
 Task List > Supplier Purchases

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085372		MBT SCM CHECKQ 5.3.2	INV	NORMAL	11/21/2017

Description CHECKQ QA - Error encountered upon viewing the delivery
 How to Replicate?

Receiving >View Delivery> choose any GRN

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0085373		MBT SCM CHECKQ 5.3.2	INP	NORMAL	11/21/2017

Description CHECKQ QA - Error upon viewing the stock movement report for open period

How to Replicate?

Inventory>View Stock Movement> choose Open Period in Financial Period field > choose Food in Department field

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085406	SCMHost	MARCO POLO HONG KONG HOTEL, GATEWAY HOTEL, PRINC	TBR	NORMAL	11/21/2017

Description v5 Upgrade - PR print Single Req Qty

Print from PR detail Page and Req Qty and SSize is blank - in previous v3 was not blank. If you look at cksprqln then the rqqty and rqsize is mostly blank for PR created after upgrade. Before upgrade has data, however there are 1 or 2 PR created after upgrade with data.

How is rqqty and rqsize created and when ? Why do v5 PR have no data for Request Qty ?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085446	SCMHost	MARCO POLO HONG KONG HOTEL, GATEWAY HOTEL, PRINC	TBR	NORMAL	11/22/2017

Description v5 Upgrade - User Position not available in V5

User Position was field in V3 User Setup and now not available in v5 - however you can see User Position when on Users screen - see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085497	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	TBR	NORMAL	11/23/2017

Description Cellar Variance Transfer

Good Afternoon,

In the attached transfer 208282 is for a transfer between ground bar and CELLAR.

When you click on the header for this same transfer it states 208282 is between ground bar and COFFEE CART.

Which one is it and why do they show as different ?

Thanks,
Kerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085507	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INP	NORMAL	11/23/2017

Description Error message while saving

Hi,

We currently face an error message when we do multiple actions , for example : approving a supplier request, approving a product request, saving a POS link. System displays an error message but finally does what we want to do (approving or saving) but we have to check in order to make sure our job is done.

Please advise why we have this message.

Thank you,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085516	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	TBR	NORMAL	11/23/2017

Description Recipes error

The recipe of the header location service no is 50, but report is "1".

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0085602	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	11/25/2017

Description catalogue product

Hi we need to set up the inventory template option while doing the Product Request.

Other wise we need to enter the Product Request, then we need to ask admin to approve it, then we need to go batk on the product to activate inventory template. so we waste too much time.

Please update this.

On top of That once we set up a Product Request we need to have an Email SENT to the one approving the product catalogu to inform that there is product request PENDING

Please revert ASAP as it is affecting operation (some times Admin user cannot guess there is product request pending)

Kindly update this tool as well ASAP

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085603	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	11/25/2017

Description catalogue product

Hi we would need to have Access to inventory template From Product (When you are activating a product we have the button to access Inventory Template)

From there we need to be able to check the box to add into the right inventory templates.

Then it would be nice from there to uncheck some items and so have the system suggest Either Disallow Purchase or Discontinued.

Thank you for looking into this.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085610	SCMHost	I-MAS INNOVATION AND CONSULTING CO., LTD.	ER	HIGH	11/26/2017

Description Lancaster Bangkok | request to have attachment field in PR Header

Site has requested additional attachment field in PR Header.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085616	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	ER	HIGH	11/27/2017

Description Product Request and Supplier Request

Dear Jesfer,

Please assist to assign the Product Request and Supplier Request to GPPM approval.

Can the product request and supplier request be deleted once approved as I can see there are a lot of approved request still sitting there.

Regards,
Pooi Foon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085617	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	ER	HIGH	11/27/2017

Description Email template in Japanese

Dear Jesfer,

Please assist to create all the email notification and template in Japanese text.

Regards,
Pooi Foon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0085640	SCMHost	SUNWAY PUTRA HOTEL, KUALA LUMPUR	ER	HIGH	11/27/2017

Description	Inventory Aging Report
Dear Support,	

My cost controller would like to know if there's "Inventory Aging Report" in our checkscm system. It seems we are required to have that report - "Audit requirement"

Regards,
GUna

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085648	SCMHost	LANCASTER BANGKOK	INP	NORMAL	11/27/2017

Description	Request attach button
Dear Support,	

Could you please allow PR's requester to attach files (PDF, Excel, Word, Picture) for reference such as the quotation, comparison,

Refer:RQ0085610

Regards,
Mitr

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085692	SCMHost	NTDE (NATIONAL TRADING & DEVELOPING EST.)	INP	NORMAL	11/28/2017

Description	Receiving History
Dears,	

Please note that when we print the Invoices from History, the output is blank.

Check the attachments for more details.

Regards,
Ralph

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085744	SCMHost	BANYAN TREE LIJIANG	INV	NORMAL	11/28/2017

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085783	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ER	HIGH	11/29/2017

Description	Negative Stock Level
Hi Conrad,	

Why is the cost centre still able to transfer to negative levels although it has already been set to Disallow Negative Levels?

Please refer to attached stock movement.

Regards,
Wen Xun

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0085842	SCMHost	Rona	ES	NORMAL	11/30/2017

Description Convert SCMObject.dll in V5 for SCMService running on Oracle
Need to convert the SCMObject.dll in V3 to V5 for the following SCMService tasks running on Oracle DB.

TRFIMPORT
STCIMPORT_Scanner
SAL2

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085856	SCMHost	THE BRANDO	ER	HIGH	11/30/2017

Description Purchase Request Trancking report
Hi,
I have an emergency : I need to have a report mentionning PR numbers and related POs but the Purchase request Tracking report is not working at all
Please advise ASAP,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085893	SCMHost	HILTON GUANGZHOU BAIYUN	INPU	NORMAL	11/30/2017

Description □□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085916	SCMHost	BEACHCOMBER LTD	ER	HIGH	12/01/2017

Description SCM5.2.3.61110_BCH_SALES ITEMS_HOW TO DELETE OR DEACTIVATE
Dear Support Team

Grateful if you could guide us on how to delete or de-activate a sales item when it has been wrongly created.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085963	SCMHost	PLAZA PREMIUM LOUNGE HONG KONG	CPC	NORMAL	12/01/2017

Description Update PO Header
Dear Support,

Please help to update PO Header for HKG instance, 2 changes as below

1. remove Tel. numbers
2. add "email: purchasing@plaza-network.com"

(Sample as attached)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085981	SCMHost	MBT INTERNAL USE	INV	HIGH	12/01/2017

Description Product/Supplier- Incorrect display of "Last Change On" field, under Supplier Product Size

Job Allocation Report

- a. Access Contract Management > Product/Supplier
- b. Select Product
- c. Click Supplier detail
- d. Add Supplier Product Size located at the right pane, then Save.
- e. Click the added supplier product size under select column.
- f. Modify any field then Save
- g. Check "Last Change On" field.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085983	SCMHost	MBT INTERNAL USE	INV	HIGH	12/01/2017

Description Quote- Cannot approved unprocessed quotes

Pre-requisite:

1. Quote profile: Full access
2. Quote has been created and saved (Unprocessed)
 - a. Select the created quote
 - b. On the detail page, click Approved
 - Approved button is not available

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085985	SCMHost	MBT INTERNAL USE	INV	HIGH	12/01/2017

Description Supplier Performance- Error when viewing existing supplier performance

- a. Access Contract Management > Supplier Performance
- b. Select existing Supplier Performance
- an error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085986	SCMHost	MBT INTERNAL USE	INV	HIGH	12/01/2017

Description Product List Setup- Selecting Product List Setp, error

- a. Access Setup > Master File > Product List
- b. Select existing product list setup
- c. View header page
- An error will pop up

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085987	SCMHost	MBT INTERNAL USE	INV	HIGH	12/01/2017

Description Purchase Request- Product selection error

- a. Access New Purchase Request
- b. Complete required fields in header page
- c. Click 'Detail' button
- d. Select product/s to be added
- An error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085991		MBT SCM 5.3.5	INV	HIGH	12/01/2017

Description Purchase Request- PR printing error

- a. Select existing Purchase Request
- b. On the detail page, click print button
- An error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0085992		MBT SCM 5.3.5	INV	HIGH	12/01/2017

Description Purchase Request- Error when rejecting a selected PR

- Access Purchase Request > Approve Purchase Request
- Select PR then tick Reject or;
- On the detail page click Reject button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085993	SCMHost	MBT SCM 5.3.5	INV	HIGH	12/01/2017

Description Purchase Request- Approval Notification issue for multiple PR approval

- Access Purchase Request > Approve Purchase Request
- Select multiple record to be approved
- Click Commit

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085994	SCMHost	MBT SCM 5.3.5	INV	HIGH	12/01/2017

Description Purchase Order- Report printing, error

- Select existing Purchase Order
- On the detail page, click print button
- An error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085995		MBT SCM 5.3.5	INV	HIGH	12/01/2017

Description Receiving - Product selection, error

- Access Receiving> Delivery> Add Delivery
- Select Supplier and Cost Centre
- Select "Individual Product" as method of entry
- Click Save button
- Complete required fields in header page then click Save
- On detail page click 'Add' button to add product/s
- An error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0085996	SCMHost	MBT SCM 5.3.5	INV	HIGH	12/01/2017

Description Receiving- Editing of Qty and Price, error

- Select unprocessed record
- On the detail page edit qty and price
- an error will display

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086008	SCMHost	THE BRANDO		NORMAL	12/02/2017

Description Print cost centre name on top of issue report

Hi,
We need to have more details on Issue Detail report available in Inventory > Stock Transfer > View Stock Transfer > click on a transfer number and then PRINT. We need to have cost centre description printed on the top of the report instead of cost centre code .
Please advise,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0086009	SCMHost	THE BRANDO	ER	NORMAL	12/02/2017

Description Need to know transfer date on Issue Detail report

Hi,

When we go in Services > Report Service and print Issue Detail report, we would like to have on this report transfer date and transfer number. Could you add these two informations please ?

Thanks,

Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086052		MBT SCM CHECKQ 5.3.2	INP	NORMAL	12/04/2017

Description CHECKQ QA - All products don't show even if the field Department is ALL

In CheckQ QA, all products don't show even if the field Department is ALL.

How to replicate:

Inventory > Cost Centre Product > Department field > choose ALL

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086065	SCMHost	SHANGRI-LA HOTEL, TORONTO SLTO	INP	NORMAL	12/04/2017

Description SCM UAT Upgarde - EDI interface

Dear Support,

Referring to RQ0065027 for EDI interface, please arrange for SCM Training upgrade to v5.2.3 71106 for UAT.

Regards/ Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086077	SCMHost	BANYAN TREE LIJIANG	CPC	NORMAL	12/05/2017

Description □□□□□□□□□□

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086082	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	12/05/2017

Description Wrong value displayed in Maximum Quote Level user can approve

Wrong value displayed in "Maximum Quote Level user can approve" in Contract Management>>Quotes profile setting

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086101	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	12/05/2017

Description Error in Bulk Order Maintenance

Getting an error when going into the Bulk Order Maintenance. See attached screenshot.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086116	SCMHost	YOTEL SINGAPORE ORCHARD ROAD	ES	HIGH	12/05/2017

Description Balance qty in Check SCM

Can CHECK SCM input one more column for total qty in purchase status.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0086127	SCMHost	SUNWAY VELOCITY HOTEL	TBR	NORMAL	12/05/2017

Description Unable to change "Quantity To"

There is an error message prompting "Unknown Message" when my receiving guy want to change/edit the "quantity to" field. Please refer to the attachment. Thank You

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086184	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INP	HIGH	12/07/2017

Description Product request screen

Hi,
We would like to have product request screen to act like supplier request screen . Indeed, Product codes is not displayed on the screen as well as submission dates.

We have to do a product request reporting each week and we cannot .

Please advise,

Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086222	SCMHost	MARCO POLO HONG KONG HOTEL, GATEWAY HOTEL, PRINC	ER	NORMAL	12/07/2017

Description PR Last purchase only shows 1 item, 3 items in V3(Cody T)

PR Last purchase only shows 1 item, 3 items in V3

Please refer to attached.

ALex

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086243	SCMHost	THE NINESOTEL COMPANY LIMITED	ER	NORMAL	12/08/2017

Description Report : Price Movement report need to add field supplier name

Dear Support

We have request from the client and we cannot to do on them request . by Them need to change field supplier code to field supplier name . on report Price Movement report.

I'm attached the document report after view for you see and attached the report format on that site for you help to add on field supplier name

Thank you very much for your help.

Kamphol nirandonpruk (BEER)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086273	SCMHost	MORETON BAY CHINA	INV	NORMAL	12/08/2017

Description Apply license for GRAND PARK KUNMIN PN689876

Apply new license for below project:

Project Number: PN689876

Client Number: 888888

Project Name: GRAND PARK KUNMIN 1 OF 1

Client Name: GRAND PARK KUNMIN

Desription : Grand Park Kunmin jointing Park hotel singapore system

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0086338	SCMHost	COFFEE BEAN & TEA LEAF (M) SDN BHD, THE	ER	NORMAL	12/11/2017

Description Report on Transfer Quantity vs Receipt Quantity
Hello,

Can we have a variance report on transfer quantity vs receipt quantity in SCM.
Please refer attached.

Thanks & regards,
Lay Meng

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086341	SCMHost	SSP HAINAN	ERPUSEF	NORMAL	12/11/2017

Description □□□□□□□□□□□□□□□□□□□□□□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086359	SCMHost	SHANGRI-LA HOTEL, KUALA LUMPUR SLKL	ER	NORMAL	12/12/2017

Description Request to add Cost Center Colomn

Hi Support,

Can we enhance this report(please see attach) by adding Cost Center column. Currently we want to print only for beverage store but all the other cost center is appearing.

Regards,
Emmanuel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086384	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	INP	HIGH	12/12/2017

Description BID
Hi,

When we create new product, we are not allow to check "Always Use Bids" (as attached).
Please advise how we can have access to check this box.

Regards,
Pooi Foon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086457	SCMHost	THE 13 MANAGEMENT LTD (EX LOUIS XIII)	ER	HIGH	12/13/2017

Description Order by product report cannot display all correct items
Hi Support,

We got an issue on the report, the Order by product report only do not show up result which the related PO is archived to history or completed the delivery.

The current case is user counting on the quantity of the product that has been ordered, by using the ORDER by PRODUCT report, user found one PO and believe that is the only PO. after checking again, user found that there were another PO which is completed and archived, with the same product purchased.

May i know how i can search out all PO by entering one single Product code, no matter current or history PO or the status?
Please advise as this will lead to the repeat purchase of the item.(attached screenshot for reference)

Thanks a lot
Wilson

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0086509	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ			TBR	NORMAL	12/14/2017
Description	UAT 5.2.3 - Receiving change qty error						
Add a new delivery from PO							
Change the qty displayed from the PO							
Error							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0086540	SCMHost	PJ'S TRG F&B CO. LTD			INP	NORMAL	12/14/2017
Description	Slow CheckSCM performance on POS template sale item						
Dear MBT,							
The user has a trouble on waiting too long to save sale item records. To describe, when user edits a sale item or creates a new sale item and click "save" button, it takes approximately 5 - 15 minutes to load and save. If user terminates the browser when screen loading, the system will not record the changes.							
Please help us to identify the issue.							
Regards							
Huy Doan							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0086565	SCMHost	MELBOURNE POLYTECHNIC			ER	NORMAL	12/15/2017
Description	List current stock level - displayed on write off page						
Hi,							
Is it possible to list current stock level on write off page -							
Please see attachment - screen shot of page in question							
Thanks,							
Ian							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0086577	SCMHost	DOUBLETREE RESORT BY HILTON HOTEL PENANG			TBR	NORMAL	12/15/2017
Description	STC error						
Hi,							
Export STC worksheet error attached.							
Temp work around I need to go to template folder of scm open file in excel and it will work temporarily . next time file is exported same error.							
Thanks							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0086593	SCMHost	FULLERTON HOTEL SINGAPORE, THE			ER	HIGH	12/15/2017
Description	Purchase Request Quote Changes						

Job Allocation Report

Dear Support,

Fullerton Hotel Singapore required to modify the current Purchase Request Quote Changes to this new Format.

It required to show Original Qty / Change Qty , Original Supplier / Change Supplier , Original Cost / Change Cost

Need to show supplier ID & Supplier Name

Need to show Reason Code

Please see the reports attached with SAMPLE.

Thanks

Regards

Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086604	SCMHost	THE REGENT SINGAPORE	TBR	HIGH	12/15/2017

Description TO UNSUSPEND PO IN HISTORY
HI

NEED TO UNSUSPEND PO IN HISTORY
PLEASE ADVISE WHAT ARE THE STEPS

THANK YOU

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086608	SCMHost	PALAZZO VERSACE GOLD COAST	INV	NORMAL	12/16/2017

Description POS SETUP- PN689419 PENDING
Pending setup...

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086684	SCMHost	FULLERTON HOTEL SINGAPORE, THE	TBR	HIGH	12/19/2017

Description Receipt Details Reports- Cost Centre not filter by Site
Dear Support,

The Receipt details reports the Cost Centres did not filter according to the site as per the screen show in the attachment.

When select different sites the cost centres is not display for that particulars site only .

Please fix this display on this reports.

Thanks

Regards

Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086696	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	HIGH	12/19/2017

Description Data Synching from CPM to SCM

Job Allocation Report

Hi,

May we request to check the concerns of different Hilton hotels re data loading for products and suppliers not synching from CPM to SCM . Hilton request for products and suppliers were been created to CPM since last week, however Hilton hotels was not able to see their request until now to their SCM.
You may check their inquiries to the attached document .

Kindly check.

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086817	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	12/20/2017

Description Department , Group, Type, Subtype description

In the new product request page, the field "Subtype" and the Full Description of "Group" and "Type" are missing .
Show both code and description same as in previous version

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086818	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	12/20/2017

Description Allow hyperlink to open in new tab if right click

In the item request page, we right click the link of item request and click "Open in New tab". However, we get an error message. Slim GPD must require this feature in the new CPM as well.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086832	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	CPC	NORMAL	12/20/2017

Description Allow for chinese translation in the Supplier license grid

In supplier license grid column 3, 6 does not display the chinese translation as these entries are used as codes in the system.
Provide a solution for translation

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086833	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INPU	NORMAL	12/20/2017

Description Allow for translation of third party controls

Allow for translation or third party controls

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086834	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	12/20/2017

Description Request to allow for translation of D\G\T\S

Possibility to have the taxonomy displayed in Checklink translated to chinese

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086864	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	12/21/2017

Description Windows authentication login for Checklink user

User set up for with Windows authentication should not be prompted to change password when first login

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0086887	SCMHost	CAPELLA SINGAPORE	ER	HIGH	12/21/2017
Description	Enhancement				
Dear Christine,					

Please assist to input the period for slow moving report. Thank you.

Willy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086896	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	INV	NORMAL	12/21/2017
Description	Product List				
Product List Code FTTRF-FOOD-FCMK2 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>					

Cost Centre

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086914	CPM	MBT SCM 5.3.2	INV	NORMAL	12/22/2017
Description	setup User LBO				
Please refer to the attachment.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086919	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	12/22/2017
Description	Qualified status in Checklink				
One supplier submit mandatory License , supplier will be "Qualified" . Shnaqri-la would like to review License submitted before the supplier becomes					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0086935	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	ER	NORMAL	12/22/2017
Description	Delivery Charge Cells				
Good Afternoon.					

Since the update users (specifically the cellar managers) can now access the delivery cells when adding a delivery.

Please can you lock this so that they cannot access it.

Thanks,
Kerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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[illegible]

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0087096	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	12/27/2017

Description AUDIT TRAIL

Hi we have some Article in Inventory Template which Has Been discontinued .
We cannot find any log to see who did it.
Would you please advise which report we need to use to see it ?

We are looking for changes in Inventory Template / BOUTIQUE Site THE BRANDO
Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087161	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ER	HIGH	12/28/2017

Description Receiving quantity and price

Hi Conrad,

Please see attached pictures.

From picture 1, the item was set up in PKT, but with a conversion of CTN16PKT. So when we do receiving, the default unit that comes out will be PKT @ \$1.38. However, the PO SINJW39309 was purchased in CTN16PKT @ \$22.

Thus, when we want to do the receiving, the rounding issues (1.38 vs 1.375) will result in a price discrepancy.

Will it be possible to programme it such that when we change the unit during receiving, the unit price will automatically change as well? So instead of the price staying at 1.38, can it change to 22 when we select CTN16PKT?

Please advise urgently.

Thank you.

Best regards,
Joan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087233	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	ERPUSEF	HIGH	12/28/2017

Description Receiving Report Logo

Hi,

Can assist to add logo and hotel name on Receiving Report as attached.

Regards,
Pooi FOon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087234	SCMHost	GRAND PARK HOTEL KUNMING □□□□□□□□	ER	HIGH	12/28/2017

Description Additional Report

Hi,

We would like to request to have additional report as attached .

Regards,
Pooi Foon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0087402	CPM	MBT SCM 5.3.2	INV	NORMAL	01/02/2018

Description Select Supplier/Product worksheets format from 2003 to 2010
Currently Select Supplier/Product worksheets format is in excel 2003 which allows only 65,000 records

So have to change format from 2003 to 2010.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087468	SCMHost	HILTON CORPORATE - WORLDWIDE HQ	ER	NORMAL	01/03/2018

Description Budget interface from PROPPLAN
Dear Daciana and Angelo,

Attached is what I found relating to PropPlan budget interface spec for CHECK. This provides quite a lot of detail about how the interface should be setup and working. I'm not sure who is the actual owner of this document (Ezra Fishman??)

Can you please review and update where it refers to 8.9 code block as we intend to roll it out to V523 hotels who are on the new code block (9.2) only. Therefore we won't need to map the COA.

Not sure if you have any sample interface file from PropPlan (I cannot find any). Let me know if you need one also if you have any other questions?

Thank you,

Fiona Lang, CPA
Project Manager,
Procurement Applications - Asia Pacific
Hilton Supply Management

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087486	SCMHost	YOTEL SINGAPORE ORCHARD ROAD	INP	HIGH	01/03/2018

Description Unable to see the page in Tender Request Template
Unable to see the number of pages in Tender Request Template (Produ detail)
We have try to zoom in and out and try to set but still unable to see .

See attachment

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087500	SCMHost	FRASER SUITES SYDNEY	INP	HIGH	01/03/2018

Description Receipt History - make delivery date available
Dear Lope,

Could you please have delivery date available for receipt history ?

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087634	Checklink	HILTON SUPPLY MANAGEMENT	INV	NORMAL	01/05/2018

Description [UAT] Where can I see attached file from Checklink?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0087701	SCMHost	PARK HOTEL MANAGEMENT HQ	ER	HIGH	01/08/2018

Description UOM in Chinese
Hi,

Possible to have UOM in Chinese version?

Regards,
Pooi Foon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087726	SCMHost	HILTON GUAM RESORT & SPA	TBR	NORMAL	01/08/2018

Description Report saved to Excel

Hi, the team is wondering if there are other methods to eliminate the blank columns when export to Excel. For example, report for Purchase Request Tracking, there were numerous blank columns which doesn't seem to be necessary.

The team would appreciate if there are other method which can export the raw data which can be open in Excel without any additional formatting work. Thank you & attached is a sample file with the highlighted columns for your reference. Thanks!

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087749	SCMHost	BEACHCOMBER LTD	ER	HIGH	01/08/2018

Description SCM5.2.3.61103_BCH_GROUP SUMMARY REPORT_TO INCLUDE HISTORY RECORD ON BOP AND CLOSING_Related to RQ0080565
Related to RQ0080565

New Ticket Created as per Conrad advice. "Kindly open new ticket for the request to include history record on on BOP and closing."

Please updated us.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087750	SCMHost	YOTEL SINGAPORE ORCHARD ROAD	INP	HIGH	01/08/2018

Description Tender template

Can we add one column of remarks for supplier to fill in?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087792	CPM	MBT SCM 5.3.2	INV	NORMAL	01/09/2018

Description Request for Checklink to send email notification when supplier submitted the quotation to the email address of the user

refer to RQ0079399 as well

Request for Checklink to send email notification when supplier submitted the quotation to the email address of the user who requested for quotation/tender

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087793	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	01/09/2018

Description Error on SCM After Running Upgrade Pack to V5.2.3.71208

Job Allocation Report

SCM generate error in Login Page after running upgrade pack for v5.2.3.71208. Error details below which was saved in cksevent table.

2133 2018-01-08 21:08:38.690 Error SCMCORE Specified cast is not valid. / at
 SCMCORE.SessionInfo.initUserAccesses(scmdb db) in d:\PantaNet\MBT.PentaNET-5.2.3-CheckLink\SCMCORE\clsSessionInfo.cs:line 396 at
 SCMCORE.SessionInfo.UserLogin(scmdb db, String tryUid, String tryPwd, String tryPin, String LOGON_USER, String Lang) in
 d:\PantaNet\MBT.PentaNET-5.2.3-CheckLink\SCMCORE\clsSessionInfo.cs:line 1616 at SCMWeb.Controllers.PublicController.Login(String UserName,
 String Password, String returnUrl, String txtPin, String loginMode) in d:\PantaNet\MBT.PentaNET-5.2.3
 -Branch\SCMWeb\Controllers\PublicController.cs:line 332 at lambda_method(Closure , ControllerBase , Object[]) at
 System.Web.Mvc.ActionMethodDispatcher.Execute(ControllerBase controller, Object[] parameters) at
 System.Web.Mvc.ReflectedActionDescriptor.Execute(ControllerCont

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087794	SCMHost	SHANGRI-LA'S HAMBANTOTA RESORT & SPA SRI LANKA SLH	TBR	NORMAL	01/09/2018

Description Sales Item Type Filter shows all and is displaying the wrong type

For SLHT and SLCB they have different sales Item types as per the 2 POS Templates. Each Sales item type is linked to a specific POS template. There are 2 issues with the Sales item type when creating or updating PLU.

Issue 1

In the Setup POS templates Sales Item screen the system displays all sales type for all POS template instead of only the sale type linked to a POS template

Issue 2

Does not display the correct type for the POS template

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087814	Checklink	HILTON SUPPLY MANAGEMENT	INP	NORMAL	01/09/2018

Description [UAT] No email notification received when creating quote request from Checklink -Member

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087823	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ER	NORMAL	01/09/2018

Description Expired Product Size Still Appearing

Hi Conrad,

Product 1472000049 already has size 3000ML set to expired. Why is this still appearing in my stock request list when users are trying to select the item?

Regards,

Wen Xun

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087831	CRM	HILTON CORPORATE - WORLDWIDE HQ	ER	NORMAL	01/09/2018

Description Hilton Support Report Enhancements

Hilton Corporate Team requested to make changes / improvements in the support report in CRM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087844	SCMHost	BEACHCOMBER LTD	ER	NORMAL	01/09/2018

Description SCM5.2.3.61103_BCH_GROUP_PAYMENT METHOD AND PAYMENT BY CAN BE CONFIGURED

Job Allocation Report

Dear Support Team,

The payment method for a supplier can vary from one site to another. In Beachcombers' operations, in many cases the payment method at a particular site differs to another site.

For example, Supplier 'S' works with Site A and site B. But Site B needs to pay cash on delivery (Quick) whereas payments to Supplier S for site A are done by head Office (Standard).

They would like to know if the 'Payment Method' and 'Payment By' can be configured by site.

Thanking you in advance.

Kind Regards

Atish

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087887	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INPU	NORMAL	01/10/2018

Description No notification email after submitting required license

Dear All,

One of the 26 suppliers we invited 2 weeks ago, still mentioned cannot receive the Qualified email from SSP after uploading the mandatory licence.

Please check by log in their account as below and understand why this is the case. Your quick check and update by tomorrow is required, thanks.

Important Note: Please DO NOT edit anything within the account as this is the live account of the supplier. We will inform suppliers to change password after the investigation.

User Name□Vinda2017

Password□Vinda666888@

Rgds,
Gary Ho,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087893	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	01/10/2018

Description Fuzhou Zhonggeng Jeurong Hotel (689875)

Fuzhou Zhonggeng Jeurong Hotel (689875),they will add new site shanghai in 2018.So they would like add FZ with account code."FZ13001300'.But for ap,it automatic 13001300.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087911	SCMHost	MORETON BAY CHINA	INV	NORMAL	01/10/2018

Description Apply a new license for FUZHOU JEURONG HOTEL SCM INSTALLATION 1 OF 2

Project Name: FUZHOU JEURONG HOTEL SCM INSTALLATION 1 OF 2

Project Number: PN689875

Client Name: FUZHOU JEURONG HOTEL

Client Number:NEW CLIENT

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087917	SCMHost	MARCO POLO HONG KONG HOTEL, GATEWAY HOTEL, PRINC	TBR	NORMAL	01/10/2018

Description Product detail popup in Select Product screen

Job Allocation Report

Product detail including Order History popup from Select Product Screen

Require Order History when ordering products. As per v3 from the Select products screen the product number has a hyperlink to the product details popup and then options for:

1. Order History

1.a Select by Site or System

1.b Columns can be sorted ie order date, supplier etc

2. Stock Movement

Review v3 functionality and include same options

see attached screen shot

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0087983		MBT SCM CHECKQ 5.3.2	INV	NORMAL	01/11/2018

Description CheckQ QA - Error upon saving the newly created sales item

CheckQ QA - Error upon saving the newly created sales item

How to replicate:

Site Management > Master File > POS Template Sales Items> Add> Save

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088011	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	PUSER	NORMAL	01/11/2018

Description SSP Missing Photos

>> as per MBT:

1st tab - Product list with annual spend, Total = 89009 (the list includes the discontinued products)

2nd tab - Product list with photos, Total = 1815

Out of 2650 photos that should be uploaded, we lack 835 products with photos.

>> as per Shangri-La:

798 photos are missing (Refer to tab "Missing Photos")

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088012	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	01/11/2018

Description CheckQ QA site - Data in My Purchases > Orders can be sorted by Order #, Order Date, and Status

CheckQ QA site - Data in My Purchases > Orders can be sorted by Order #, Order Date, and Status

How to replicate:

My Purchases > Orders

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088063	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	01/12/2018

Description Browsers Detect SCM as Mixed-Content Web Application

Log based on issues raised by Park Hotel Hotel Group

Details:

After binding SCM to https and then access the SCM URL using https protocol the browser will prompt for message "Only secure content is displayed" and with button "Show all content".

This issue has workaround in the browser settings but in the case of the client they don't want to by-pass any security in the internet settings of each client's pc because it would mean the settings will be applicable to all websites that their browser will be accessing which is understandable.

The site thus requested for us to look into more acceptable solution that should be performed only in the web server.

Attached is a sample screenshot of the issue.

Regards,
Florian

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0088073	SCMHost	MISSION HILLS HAIKOU MOVIE TOWN	INP	NORMAL	01/12/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088139	SCMHost	GRAND PARK HOTEL KUNMING	INV	HIGH	01/15/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088145	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	01/15/2018

Description Rename Country Label

Dear Support,

Please rename label of "Country" to "Country (Region)" in Supplier catalogue screen, supplier branch screen, supplier request screen in EAM, SCM, CPM and Checklink.

Attached link for your reference. HK, Taiwan, Macau and Tibet, they are not classified as country.

<http://mp.weixin.qq.com/s/AAavzLD3NFLUAnWz0mSJ1Q>

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088151	SCMHost	GRAND PARK HOTEL KUNMING	CPC	HIGH	01/15/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088155	SCMHost	GRAND PARK HOTEL KUNMING	CPC	HIGH	01/15/2018

Description

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2.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088173	CPM	HILTON SUPPLY MANAGEMENT	Completer	NORMAL	01/15/2018

Description [UAT] Invitation is in Japanese but upon clicking the link in the email, the registration page turns to English

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0088580	CPM	MBT SCM 5.3.2	INV	NORMAL	01/23/2018

Description Major Category and Sub Category case, also not reflect under CPM Supplier Catalogue, Checklink section
Major Category and Sub Category case, also not reflect under CPM Supplier Catalogue, Checklink section

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088590	CPM	MBT SCM 5.3.2	INV	NORMAL	01/23/2018

Description Supplier Maintenance -Verify in CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088705	SCMHost	BANYAN TREE LIJIANG	ER	NORMAL	01/23/2018

Description □□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088713	SCMHost	BEACHCOMBER LTD	ER	HIGH	01/23/2018

Description SCM5.2.3.61103_BCH_GROUP_STOCK LEVEL QUERY ON WATCH DOG

Dear Support Team,

The Stock Level Query which is launched from the watchdog does not indicate for which cost centre information is displayed.

Please refer to below example where two lines for same product is displayed. From there we are unable to know to which cost centre the information belongs.

It will be much helpful if a column is added show the related cost centre. Also it would help if we could do sorting/filter on the column.

Please find attached screenshot :

Can you please help to solve the above request.

Thanking you in advance.

Kind Regards

Atish

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088720	SCMHost	DEYafa HOSPITALITY SOLUTIONS / SYNERGY SOFTWARE SY	INP	HIGH	01/24/2018

Description Profile Report
Hi,

The Profile Report does not show the Access rights for the New PR, New PO, New PL.

This is required to be presented to the Auditors as part of the External Audit.

Please provide us the .rdl which will show access rights for each of the functionality.

Many Thanks

Ramesh

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0088787	SCMHost	GRAND PARK HOTEL KUNMING	CPC	HIGH	01/24/2018

Description

SCM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088789	SCMHost	GRAND PARK HOTEL KUNMING	ER	HIGH	01/24/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088790	SCMHost	GRAND PARK HOTEL KUNMING	INV	HIGH	01/24/2018

Description

PO

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088876	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	01/26/2018

Description

No moving stock report
Hi,
Is that possible to have the "no moving stock" report in excel format ?
We would also need to have subtotals by group and type . Is that possible ?
Please advise,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088880	SCMHost	KOWLOON SHANGRI-LA HOTEL, HONG KONG KSL	INP	NORMAL	01/26/2018

Description

Dear support,

Please assist to change default the unit to "Purchase Size" on the "Add Delivery Page", please refer attachment for self-explanation. Thank you.

Best regards,
Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088934	SCMHost	BANYAN TREE LIJIANG	ER	NORMAL	01/26/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088944	SCMHost	INDOCHINA BEACH HOTEL J.V. FURAMA RESORT DA NANG	INP	NORMAL	01/26/2018

Description

Please create comma separator for the amount appearing in the said report.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0088956	SCMHost	INDOCHINA BEACH HOTEL J.V. FURAMA RESORT DA NANG	CPC	NORMAL	01/27/2018

Description Group Summary Report
There's an error in when viewing the Group Summary report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0088957	SCMHost	INDOCHINA BEACH HOTEL J.V. FURAMA RESORT DA NANG	INP	NORMAL	01/27/2018

Description Issue Summary
Client is requesting another filtering option for RECEIPT and RECEIPT APPROVE

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089060	CPM	Sarah		NORMAL	01/30/2018

Description Tender Request (SCM and CPM) --
Tender Request (SCM and CPM) --

Show Supplier's CheckLink Status in the Tender Submt Page.

IF submit to CheckLink, only qualified supplier can be chosen. For all Other suppliers checkbox is disabled.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089061	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	01/30/2018

Description Purchase Size not applied on partial delivery invoice
Hi,
We try to receive goods on purchase order which has already been partially delivered . When we do so, the purchase size used in PO which is PQT 250GR is not displayed. Instead of this size, the product is automatically suggested by KG. This causes issues in stock level because storekeepers sometimes do not notice that purchase size is not the same than on PO.
Kindly check PO n°4000000029 (partially delivered) on training system and try to receive the rest of products. You will see that product is put at KG and not at PQT 250GR like in PO.
This should not happen. We need to have same sizes in PO and when receiving items based on a PO .
Please advise,
Aurélie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089064	CPM	MBT SCM 5.3.2	INV	NORMAL	01/30/2018

Description LBO-Site-If remove sites from LBO, the records set as D in siteproduct, but lcb set to 1

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089074	SCMHost	GRAND PARK HOTEL KUNMING □□□□□□□□	CPC	HIGH	01/30/2018

Description □□□□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089081	Checklink	HILTON SUPPLY MANAGEMENT	Completer	NORMAL	01/30/2018

Description [UAT] Can still submit price of closed RFT

Job Allocation Report

Quote number Q0000330 is already closed last January 18 however, Submit button is still clickable. If you add the price in this quote, it still can be submitted. It also was accepted by CPM when the quote was submitted.

Please see screenshots in the attached file.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089106	SCMHost	GRAND PARK HOTEL KUNMING □□□□□□□□	CPC	HIGH	01/30/2018
Description □□□□□□ □□□□□□□□□□□□ □□□□□□ □□□□□□□□□□□□					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089111	SCMHost	GRAND PARK HOTEL KUNMING □□□□□□□□	INV	HIGH	01/30/2018
Description □□□□□□□□□□□□□□□□ □□□□□□□□□□□□□□□□					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089131	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	01/30/2018
Description ER: Audit Trail For Quotation This is a multi site SCM implementation/Upgrade; Request is to add Site filter in Audit trail for Quotation					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089132	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	01/30/2018
Description ER: Period Summary Report Request for additional Filter: Financial Period. Current Filter is by Financial Year					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089133	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	01/30/2018
Description ER: PO Count Report Request is to have another filter for Department for this Report.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089136	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	01/30/2018
Description ER Top Vendor By Value Hi,					

Option to see the breakdown of items purchase from Top Vendor by value report .
 This report can be used to negotiate per item to the supplier.

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0089140	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	01/30/2018
Description	ER View Quote Screen				
Hi,					

ER: Quote can be entered manually or upload thru excel (either tender or regular quote procedure)
Currently Audit Trail is supposed to capture changes made on the quote .

Requirement is to capture who uploaded the quote (if pricing comes in excel)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089141	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	01/30/2018
Description	ER: Accounts Payable Report Order By Request is for AP report to have Order By 'Supplier Name'; Currently by Invoice Date Only				

Request is for AP report to have Order By 'Supplier Name'; Currently by Invoice Date Only

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089142	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	01/30/2018
Description	ER: Option to Exclude Return to Supplier				

Description	ER: Option to Exclude Return to Supplier
	This report is use to determine what are the receiving made w/o PO. Currently it includes return to supplier.
	Request is to have an option to exclude return in generating this report.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089165	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	ER	NORMAL	01/31/2018
Description	CAPS only in 'Invoice No.' field				
Hello,					

Please can you make all characters CAPS in the Invoice No. field in 'Add Delivery'?

Thanks,
Kerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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[illegible]

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089233	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	INP	NORMAL	02/01/2018
Description	Can't found "Standing Order" function in SCM V5				
Dear Support,					

Dear Support,

SCM V3 have "Standing Order" function if the PO enabled this option.
The receiving clerk can't complete the PO if the PO status is partial delivery.

This function not found in V5, please advise.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0089249	SCMHost	DOUBLETREE RESORT BY HILTON HOTEL PENANG	TBR	HIGH	02/01/2018

Description	GST (Tax) is mapped incorrectly
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After running the AP Interface, I noticed that the GST (tax) appeared on the Credit side, which should on the Debit side (refer to picture attached).

Please help to change the mapping.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089301	SCMHost	MORETON BAY CHINA	INV	NORMAL	02/02/2018

Description	Apply a new license for SSP SHENYANG CHINA 2 OF 2 ON SITE
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Project Name: SSP SHENYANG CHINA 2 OF 2 ON SITE

Project Number: PN689887

Client Name: New Client

Client Number:New Client

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089315	CPM	MBT SCM CHECKQ 5.3.2	INV	NORMAL	02/02/2018

Description	Tender Review -List of quotes to be reviewed add AND TRQID<>0
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089318	SCMHost	HILTON NANJING RIVERSIDE	ER	NORMAL	02/02/2018

Description □□□Receipts Summary□History□□□

Receipts Summary 2

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089341	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ER	HIGH	02/02/2018

Description	Decimal place for QTY for Recipe
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Hi Conrad.

Can you please check why the decimal place for QTY recipe . The system is set as 4, but it is only displaying 3 decimal place.

Regards,

Joan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089392	SCMHost	YOTEL SINGAPORE ORCHARD ROAD	INP	HIGH	02/05/2018

Description	Stated the name on the Quote
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Hi, can we have following attachment "Quote from TR" to state the name on the note.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089448	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	INP	NORMAL	02/05/2018

Description	Maket List and tender request issue
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Job Allocation Report

Dear Support,

Most of our supplier do not receive the awarded item email from tender request, also we need to approve the market list tender quote manually. In the past, it is automatic approved.
Would you please check?

Thank you & best regards,
Pryce

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089486	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	TBR	NORMAL	02/06/2018
Description	Allocte wrong price in PR 640928				

Dear Support,

The best price should be provide by supplier "1060000000327" but the system can't allocated the lower price for this PR.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089537	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	CPC	NORMAL	02/06/2018
Description	No requiry the reason code for product quote suspend				

Dear Support,

Any reason the system allow the product quotation suspend without provide the reason code?

Sample case
Quote no: 00111131
Product number: 1064000072

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089580	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	ER	HIGH	02/07/2018
Description	Accounting Template - Filter for Purchase Allocation				

Hi Conrad,

See attached, please assist to input the filter option for purchase allocation.

Regards,
Joan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089592	Checklink	HILTON SUPPLY MANAGEMENT	INPU	NORMAL	02/07/2018
Description	After Require License, sync is not invoked immediately				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089624	SCMHost	MANDARIN ORIENTAL DOHA	INP	NORMAL	02/08/2018
Description	MO Doha Purchase Order Format New Purchase Order Format to be created for MO Doha. Same as MO Geneva				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0089693	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	02/09/2018

Description Supplier Maintenance

Dear Daciana,

We require an excel import tool in CPM Supplier Maintenance to allow us to import the list of supplier for eSupplier Registration Invitation .

Currently, in the Supplier Maintenance page, sending invitation to supplier need to be done one by one by entering the email address and tick the send checkbox. The volume is too high to be done one by one.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089697	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	02/09/2018

Description Supplier Registarion Reminder Notification

Dear Support,

Currently the supplier registration link is set to 14 days per system parameter.

Please enhance the system to send reminder notification if the status is "Invited Not Registered" every alternate day (every 2 days) until the status is changed to "registered"/ "qualified" or until the link is expired.

We will resend a new invitation once the link is expired , the system continue to send reminder for the new link as well.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089701	SCMHost	ATTITUDES MANAGEMENT HOTELS HEAD OFFICE	ER	HIGH	02/09/2018

Description SCM5.1.6_AHL_DUPLICATE DAILY PURCHASE REQUEST STATUS REPORT

Dear Support Team,

Our client Attitude Hotels requested if the report Daily Purchase request status can be duplicated and available on SCM :

Can you please duplicate the Daily Purchase Request Status report and amend as below:

To remove the following Columns:

1. Department
2. Product
3. Description

To add the following columns after the column STATUS:

1. Approval Level 1
2. Approval User ID Level 1
3. Approval Level 2
4. Approval User ID Level 2

Please find attached the screenshot of the report.

Thanking you for your help and support.

Kind regards

Atish

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089705	SCMHost	GRAND PARK HOTEL KUNMING □□□□□□□□	INV	HIGH	02/09/2018

Description □□□□□□□□

Job Allocation Report

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089742	CPM	MBT SCM 5.3.2	Completed	NORMAL	02/12/2018

Description	(CPMAdmin) CheckLink Supplier User-Menu Profile
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Please check why the below 3 suppliers Profile as AdminForCKL? I think their profile is not Admin actually but the master page display as AdminForCKL.(request from SGL)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089774	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	02/12/2018

Description	ER: Include Currency in PR PDS
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*Logged in behalf of the client

Hi,

Request to include quote currency in PR PD's window.

When an item in PR detail page is allocated, the allocate tab would display available quotation. Request is to include currency in the same section.

Thanks.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089779	CPM	HILTON SUPPLY MANAGEMENT	TBR	NORMAL	02/12/2018

Description	[UAT] CPM - Error when creating New LBO Filter
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When adding LBO sites in a new LBO filter, error message comes up. Please see attached.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089797	SCMHost	MBT SCM CHECKQ 5.3.2	INV	NORMAL	02/13/2018

Description	Create local CHECKQ for demo
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pls install and configure local CHECKQ on my laptop for demo purposes.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089799	Checklink	HILTON SUPPLY MANAGEMENT	INP	NORMAL	02/13/2018

Description	[UAT] CPM-CKL: Allow Multiple Email Address in Notify Email when Registered/Qualified
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Please allow multiple email address in "Notify Email when Registered" and "Notify Email when Qualified" fields under CPM Supplier Registration Invitation pop-up window.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089826	CPM	HILTON SUPPLY MANAGEMENT	TBR	NORMAL	02/13/2018

Description	[UAT] CPM: Send Email Notification to Supplier After RFT/RFQ Submit
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Job Allocation Report

When sending quote or tender to CheckLink

Save email address of supplier (the one that the notification was sent to originally) in Quote Header

When Checklink notifies user that supplier had submitted quote, email should also go to supplier (email address saved in quote header) to confirm quote has been received

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089836	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	TBR	NORMAL	02/14/2018

Description PR Quote Comparisson Summary Report - Name not shown completely
*in behalf of the user

Hi,

Please see attached file. The name (supplier) in the report is not fully shown. Adjustment is needed.

Thanks.
Jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089839	SCMHost	SWIRE PROPERTIES HQ	ER	NORMAL	02/14/2018

Description Version 3 can search by blank for all item but version 5 cannot
Dear Romilyn and Support,

Please find the attached for your reference

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089851	SCMHost	SWIRE PROPERTIES HQ	ER	NORMAL	02/14/2018

Description Where can see the partial delivery order screen like the following list in ver 3
Hi Romilyn and Support,

Please find the attached for the reference.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089872	Checklink	HILTON SUPPLY MANAGEMENT	INV	NORMAL	02/14/2018

Description [UAT] CPM - Attached files from licenses in CPM is missing after being saved
After successful adding of new license, when viewing the license, attachment is not visible in the license header page

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089873	Checklink	HILTON SUPPLY MANAGEMENT	Completer	NORMAL	02/14/2018

Description [UAT] Attached files from licenses in CPM cannot be downloaded in Checklink
After successful adding of new license in CPM, when checked in CheckLink, the license is there but cannot be downloaded. The attachment link is not working.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089882	SCMHost	HEMMES HOLDINGS PTY LTD - MERIVALE GROUP HEAD OFFI	INP	NORMAL	02/15/2018

Description Customer Number Removal

Job Allocation Report

Hello,

Can you let me know which user removed the customer number for CENTENNIAL for the following supplier :

CAU8100 AUSTRALIAN LIQUOR MARKETERS

This used to be in there but has since been removed and I want to know who did this so that I can ask them not to.

Thanks,
Kerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089888	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	02/15/2018

Description Consolidated report

Hi We cannot see Consumption of All Site per item.we should be able to see Total Purchase and Totoa Store Issues

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089889	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	02/15/2018

Description Store Stock Mouvement

Hi On this screen we should have TOTAL CONSUMPTION PER PERIOD (Like Total on below. Can you please check?

Currently we need to USE calculator to Add one by one to see consumption of Items

Screen shot enclosed

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089897	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	HIGH	02/15/2018

Description BT Seychelles_PO Format

Hi,

Kindly assist to create the PO layout at SCM BT Seychelles.

Please see attached doc for your reference.

Project starts on 19 Feb 2018.

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089904	Checklink	HILTON SUPPLY MANAGEMENT	INPU	NORMAL	02/15/2018

Description [UAT] Not sending multiple email in notify email in TR template

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089905	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	HIGH	02/15/2018

Description BT Seychelles_SCM Currency

Job Allocation Report

Hi,

Please add currency set up in the BT Seychelles SCM.

Current setup is as follows: AED, AUD, EUR, GBP, HKD, MVR, RMB, SEK, SG, THB, USD and YEN

However, we need to create and add the following:

CAD, CHF, CNY, IDR, MUR, SCR, SGD, ZAR

Please help, as these currency is needed for the Import of their Supplier for SCM 523. 61103

Project is schedule to start on 19th Feb 2018

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089906	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	HIGH	02/15/2018

Description BT Seychelles_Currency setup

Hi,

Kindly add currency setup to the existing default setup of BT Seychelles SCM.

Need to add the ff code: CAD, CHF, CNY, IDR, MUR, SCR, SGD, ZAR

Please check below details to connect to their server

ID: 586 589 916

PW: 4242

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0089911	SCMHost	ELEGANT HOTELS (BARBADOS) MANAGEMENT LIMITED	INP	NORMAL	02/16/2018

Description Please setup email approval of PR

Elegant would like to approve PRs via email. Currently they receive email notifications of waiting PRs but have to log in to Check SCM in order to approve it.

From: procurement@elegant-hotels.com [mailto:procurement@elegant-hotels.com]

Sent: Thursday, February 15, 2018 2:40 PM

To: Ryan M. Byer <rbyer@elegant-hotels.com>

Subject: Approve PR notification

The following PR(s) are waiting for you. Please login SCM.

PR No.

Request Date

Summary

Delivery Date

Total PR Amount

0000007506

Feb 15, 2018

Meal Order Pads

Feb 16, 2018

1180.88

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date	
RQ0089932	CPM		INP	NORMAL	02/19/2018	
Description	Add Contact Us email in Request for Quote template.					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0089939	CPM	MBT SCM 5.3.2	INV	NORMAL	02/19/2018	
Description	Communication Log from CheckLink to CPM					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0089981	SCMHost	INTERCONTINENTAL BALI RESORT	ER	NORMAL	02/20/2018	
Description	Setup Digit Separator Display on All Screen Amount Dear MBT Team , Please assist do digit separation for all Approval and PR screen on CheckSCM . With huge number of currency IDR our team have lot difficulty recognize if amount more then 5 Digit Attached screenshot to explain					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0090009	SCMHost	HOTEL INDIGO KAOHSIUNG CENTRAL PARK	INPU	NORMAL	02/21/2018	
Description	how to set up deputy approval permission. □□□□□□ □□□□□□ □□ □□□□□□□□□□□□□□□□					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0090014	SCMHost	PLAZA PREMIUM LOUNGE ROME	CPC	NORMAL	02/21/2018	
Description	Approved PR cannot Generate PO, and PO cannot auto send out by email RMPR18000002 1. Approved PR at 10:30 on 20 Feb., it should be auto generate PO. However, till 21 Feb morning, the system cannot auto generate the POs 2. We manually click "Generate Order" first, however, the system cannot auto send out PO by email. Refer attached					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0090022	Checklink	Sarah		NORMAL	02/22/2018	
Description	Audit Trail for CheckLink Audit Trail for CheckLink by Trigger					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date
RQ0090036	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	TBR	NORMAL	02/22/2018
Description	SCM V5 Export Quote missing consumption column				

Job Allocation Report

Dear Support,

Missing consumption column in quote export file.

Please fix the problem please feel free to contact me.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090053	SCMHost	SHANGRI-LA HOTEL COLOMBO SLCB	TBR	NORMAL	02/22/2018

Description Add filter in Cost Centre Recipe With Ingredients

Dear Support,

Request to add a filter to select recipe code in "Cost Centre Recipe With Ingredients report"

Regards,
Miron

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090055	SCMHost	SHANGRI-LA HOTEL COLOMBO SLCB	ER	NORMAL	02/22/2018

Description Add cost per service in Cost Centre Recipe Cost Detail report

Dear Support,

Request to add "Cost per Service" in cost centre recipe cost detail report.

Regards,
Miron

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090057	Checklink	HILTON SUPPLY MANAGEMENT	INPU	NORMAL	02/22/2018

Description [UAT] Tender quote module updates for multiple evaluation Qty

Tender Module in CKL:

Case when LBO has different Evaluation Qty in same product, CheckLink will group the product by same Qty. Thus it generated 2 row records for same product but different qty.

When supplier save their prices, price for one of the product will not saved.

Please see attached screenshot for reference.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090073	SCMHost	BANYAN TREE MAYAKOBA MEXICO	ER	HIGH	02/23/2018

Description Add new field to capture Tax Folio UUID for electronic invoice

Dear all,

Due a legal requirement we need to adecuate the system to meet electronic invoicing, so we need to match information in the XML invoice with the accounting system so is important to give us a new field in the Invoice screen to capture the Tax Folio UUID (long: 40 characters) highlighted in yellow color in the image attached.

The information for Tax Folio must to be send through AP Interface

You can do this change in the training schema for testing purpose then we can apply to production schema .

Warm regards,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0090084	CPM	MBT SCM 5.3.2	INV	NORMAL	02/23/2018

Description (CPM)Supplier-ADD to LBO--Change mandaroty from 0 to 1
(CPM)Supplier-ADD to LBO--Change mandaroty from 0 to 1. LBO supplier is marked as 1 (which is correct). But in sitesupplier flg update as D.
(Wrong)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090128	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	02/23/2018

Description data in description, subtype, type, group are missing in purchase history record and report cannot be generated from CPM
Dear Sarah
Data in column description, subtype, type, group are missing in purchase history record.

Involved number of record: 7235 transaction records
Report name: PurchasingHistoryReport(ForBigVolumeData)
Region : China
Period: Jan 2017 to Dec 2017
Generated date:8/2/2018 12:22

I will send you the file for your investigation.
Moreover, I would like to re-generated the report from CPM but it doesn't work.
File cannot be saved and the file name is abnormal (see attached screenshot).

Regards
Donna

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090140	SCMHost	GRAND PARK HOTEL KUNMING □□□□□□□□	INV	HIGH	02/24/2018

Description □□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090141	SCMHost	GRAND PARK HOTEL KUNMING □□□□□□□□	INV	HIGH	02/24/2018

Description □□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090189	SCMHost	GRAND PARK HOTEL KUNMING □□□□□□□□	INP	HIGH	02/26/2018

Description □□□□□□□□□□□□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090205	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	02/26/2018

Description Purchase History Report
Dear Sarah,

Please add "Department" filter in CPM Purchase History Report.

Regards/Jessica

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0090239	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	02/27/2018

Description Tender Override Reason code

SGL's request to have a reason code in tender review if user choose quote other than system recommended quote.

Attached is the Tender Override Reason Code

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090293	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	INP	NORMAL	02/28/2018

Description Request same item sequence on printed purchase order, add delivery on receiving module & order variance report

Dear Support,

SCM v3 the on product item display sequence follow the printed PO to shown the items on receiving module & order variance report but SCM v5 can't. End user request the item sequence to be same on Purchase Order, Order variance report & add delivery which under receiving module. It is the same format for previous SCM version & more easy for posting the receiving record. Below for report sample for your reference. Many thanks.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090329	SCMHost	MBT CHECKLINK	Completer	NORMAL	02/28/2018

Description [SGL] - CPM - Supplier Invitation Errors

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090331	Checklink	MBT CHECKLINK	Completer	NORMAL	02/28/2018

Description [SGL] - CPM - License from Checklink not syncing in CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090406	Checklink	MBT CHECKLINK	Completer	NORMAL	03/01/2018

Description LBO Field Names are overlapping

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090408	Checklink	MBT CHECKLINK	Completer	NORMAL	03/01/2018

Description [SGL] - CKL - Quote number in tender request is still sortable

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090409	CPM	MBT CHECKLINK	INV	NORMAL	03/01/2018

Description [SGL] - CPM - Allow Supplier Enter Tax Code is not hidden

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date	
RQ0090410		MBT CHECKLINK	INP	NORMAL	03/01/2018	
Description	[SGL] - CPM - Supplier email address is restricted to 80 characters only					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0090413	Checklink	MBT CHECKLINK	TBR	NORMAL	03/01/2018	
Description	[SGL] CPM - Supplier Maintenance page bugs					
The following bugs are found in the supplier maintenance page						
1. System prompted successful sending but there's no email invitation received. Upon Checking, Invitation data has been added and the status is 'Invited' but the synced value is '1', which means 'sync In-progress'. There's no log also in ctfemail table.						
2. Error on exporting data from the grid. Error Msg : "Invalid column name 'cklstatus' "						
3. Error when applying excel filters.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0090473		MBT CHECKLINK	INV	NORMAL	03/02/2018	
Description	[SGL] - CPM - Status not changed to Registered after registration					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0090496	CPM	MBT CHECKLINK	INPU	NORMAL	03/05/2018	
Description	[SGL] Status not changed to Registered after registration					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0090535	Checklink	MBT CHECKLINK	INP	NORMAL	03/05/2018	
Description	[SGL] SCM - Error in Punch Out					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0090537	Checklink	MBT CHECKLINK	AU	NORMAL	03/05/2018	
Description	[SGL] CPM - License attachment from Checklink not synced in CPM					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date
RQ0090588	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	03/06/2018
Description	CPM Data Done in Saving Report Template will not show any data if Variance of Purchase History is greater than 30%				

Job Allocation Report

Dear Sarah,

As discussed, CPM Data-Done in Saving Report Template will not show any data if Variance of Purchase History of that month in Purchase History -No of Record is greater than 30%.

For any question, please feel free to let us know. Thank you.

Regards,

Eva

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090623	SCMHost	TWINPALMS SURIN BEACH HOTEL PHUKET	INP	HIGH	03/06/2018

Description Status Executive Dashboard Refer RQ0075470

Dear All support

Refer The RQ0075470 about Executive dashboard function. I attached about the screen shot and all informatoin in Zip file.

Could you please help to see and urgent help support on This client .

We are implement this client on 2016 and executived dash board function cannot use so it effect with payment regarding client holding this amount and need this function to be done.

Please let us know as soon as posible to reslove this issue.

Thank you very much.

Kamphol NlrandonruK (BEER)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090627	SCMHost	SHANGRI-LA'S HAMBANTOTA RESORT & SPA SRI LANKA SLH	ER	NORMAL	03/06/2018

Description Expiry Date report not extracting by expiry dat

Please update the report parameters to be able to export by an Expiry Date range as entered in the delivery. Currently can only extract by Invoice date which is not relevant to the expiry date of a product.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090654	SCMHost	MBT SCM 5.3.2	INV	NORMAL	03/07/2018

Description Product/Cost Centre, then choose by Product, click one product. Can't Save

Product/Cost Centre, then choose by Product, click one product. Fill in the different level. Click [Save].

But the data is not saved to database at all.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090685	SCMHost	PLAZA PREMIUM LOUNGE KUALA LUMPUR	ER	NORMAL	03/07/2018

Description Block Receiving - Delivery Date on Invoice for back date

Disallow user to back-date the Delivery Date on Invoice

(Default as "Today" and cannot be changed)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090700	CPM	MBT SCM 5.3.2	INV	NORMAL	03/08/2018

Description ??? product description in CPM for Hilton Japan CPM

Job Allocation Report

We have an issue in Hilton CPM in Japan, around 2500 products now have ?????? in the description and this has just occurred. (The used to have the Japanese characters)

When a user goes into the name filed which is displaying the Japanese characters and say deletes a sapc or adds a space save the change on exits and returns to the same product the description field is corrected with the Japanese characters.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090709	Checklink	MBT CHECKLINK	Completed	NORMAL	03/08/2018

Description Invite a supplier from CPM, in CheckLink the supplier status is still Not Invited.
Invite a supplier from CPM, in CheckLink the supplier status is still Not Invited.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090750	CPM	MBT SCM 5.3.2	INV	NORMAL	03/09/2018

Description CPM Tender Request Evaluation Qty --Method
Currently in CPM, when submit Tender, Evaluation Qty = sum(Last xx Months PUR1) -- xx is defined in cssCobtrol

SGL Gary want to change to Last 12 months Monthly Average Qty

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090754	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	TBR	HIGH	03/09/2018

Description AUS SCM V5 Order Allocation Error
Hi Support,

Product #7163 Order Allocation Error by product list. Cannot auto recommended suppliers.

However, there are manual plugins.

Attachments.

Thanks!
Regards,
Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090774	SCMHost	SHANGRI-LA HOTEL, SYDNEY SLSN	TBR	NORMAL	03/09/2018

Description Cost Included Wastage
Please explain why Cost Included Wastage is identical to Quantity in our Recipe Setup (see attached screenshot).

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090791	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	INP	HIGH	03/09/2018

Description SCM V3 IIS reset

Job Allocation Report

Dear Support,

Our SCM V3 IIS setup was corrupted because of virus inflection. The error message was shown as attached word file.

We removed the original IIS and re-installed again. However, the IIS setup to SCM and SYDSCM need to be recreated.

Please login to the support PC and then RDP to 192.168.2.210 for the setup. Login information was attached as well.

The internal and external URL should be
http://192.168.2.210/SCM (HK) and http://192.168.2.210/SYDSCM (AU)

external URL
http://202.69.69.82/SCM and http://202.69.69.82/SYDSCM

Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090809	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INP	HIGH	03/10/2018

Description Receiving : products are not sorted like on the PO

Hi,
See attachments, when we raise a PO, products are displayed sorted in a way and when we receive this PO, products are not sorted the same way. It is very confusing for users.

For example, on STEP1 attachment, products are sorted like this: MARQUEUR > CUTTER > ENVELOPPE > PINCE

Then, we we receive the PO, products are sorted like this : CUTTER > ENVELOPPE > MARQUEUR > PINCE

And finally, when you print out the GRN, products show up like on the PO : MARQUEUR > CUTTER > ENVELOPPE > PINCE

It is always the same case when we receive a PO, it is sorted differently.

It should avoid confusion if we had products always sorted the same way whatever the screen.

Please advise,
Aurélie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090812	Checklink	MBT CHECKLINK	Completed	NORMAL	03/10/2018

Description [SGL] CPM - cklStatus not updated ckl - cpm
cklstatus in CPM was not updated after supplier registration in checklink.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090849	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	03/12/2018

Description Filter "Active" and "Discontinue" for Select Product Worksheet before we generate the report

Dear Sarah.

Please add Filter "Active" and "Discontinue" for Select Product Worksheet before we generate the report. For any question, please feel free to let us know.

Regards.

Eva

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090853	SCMHost	WET & WILD HAIKOU	CPC	NORMAL	03/12/2018

Description Urgent! Setup YonYou AP Interface for WET & WILD HAIKOU(□□□□□□□)

Job Allocation Report

Dear Support,

Please help set up AP & GL Interface. About the Interface details, please refer to the attached files.

TEAMVIEWER:693120556 pwd:5183

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090865	SCMHost	MANDARIN ORIENTAL HYDE PARK	INV	HIGH	03/12/2018

Description	IG Sales download to Moreton Bay
--------------------	----------------------------------

Hi Romilyn,

This is something that I have had raised with you in the past and need to renew it.

I have been saving Sales downloads and need to get them imported into Moreton Bay to be able to link and have Variance reports with stock depletion at the end of the month.

I was part of the way there but since we had our upgrade in Nov 2016. I was told the sales would download automatically?

We had the correspondence (See attached) at the time.

Can you please help me getting this back on track and where I need to go from here?

Many thanks.

Denis

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090868	SCMHost	Neil	ES	HIGH	03/13/2018

Description	Simphony Generic interface all versions
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New POS Interface for Micros Symphony all versions

We have several client now asking for this can it be put into development.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090878	SCMHost	MISSION HILLS SHENZHEN X 5 SITES TBA	ER	NORMAL	03/13/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090934	SCMHost	SAUL E MENDEZ	ER	NORMAL	03/14/2018

Description	Data Extracts (AP-GL)
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Saul Mendez has requested data exports to their financial system. JDE

They have asked if it is possible to transfer data directly between the SCM tables and their JDE tables (they said they were MS SQL but I believe they're Oracle now...will follow up).

Please see attached documents and advise

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0090936	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	HIGH	03/14/2018

Description	Purchase request : Discount field required
--------------------	--

Hi,

Users need to have Discount field when they raise a PR. In fact, most of the time our MAINTENANCE users raise a PR based on a proforma from the supplier. Suppliers apply discount on proforma and when users try to raise the PR, they have to remove the discount in order to have a correct unit cost. This is time consuming for them because they have to recalculate and most of the time they purchase several products.

Please allow users to add discount when they raise a PR.

Thank you,

Aurélie

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0090948	EAM	COFFEE BEAN & TEA LEAF (S) PTE LTD, THE		INPU	NORMAL	03/14/2018
Description	AP interface enhancement for Microsoft Dynamic accounting software					
Client is currently using EAM version 8.89.74 and is using AP Interface to export files for Lawson accounting software . They will soon be changing to Microsoft Dynamic accounting software.						
Please refer to the "DFD AP changed from Lawson to Microsoft Dynamic for CBTL.doc" for the details of the request.						
The "DFD AP changed from Lawson to Microsoft Dynamic for CBTL_Signed.pdf" is the signed copy for the development.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0090959	SCMHost	HILTON PATTAYA		INP	NORMAL	03/14/2018
Description	PR show up expire Quote					
Dear All,						
May I follow this case because I found this issue in other PR after we did change quote status to be "EP" but still how up in compare quotation on PR number:18951 refer Quote no: 3765 was expire already. and detail in attach file						
and this case seem to be the same with request number: RQ0085235						
Best regards,						
Punnapa R						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0090962	Checklink	MBT CHECKLINK		INP	NORMAL	03/14/2018
Description	[SGL] Error in Sending RFT					
Encountered an error while submitting an RFT in CPM-QA-1						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0090967	SCMHost	XIN JIANG PLAZA HOTEL		ER	NORMAL	03/14/2018
Description	CHECKOA					
OA CHECK						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0090968	SCMHost	XIN JIANG PLAZA HOTEL		INP	NORMAL	03/14/2018
Description	CHECKOA					
OA CHECK						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0090969	SCMHost	XIN JIANG PLAZA HOTEL		ER	NORMAL	03/14/2018
Description	CHECKOA					
OA CHECK						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date	
RQ0090970	SCMHost	XIN JIANG PLAZA HOTEL	ER	NORMAL	03/14/2018	
Description	CHECKOA					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name	Status	Priority	Date	
RQ0090971	SCMHost	XIN JIANG PLAZA HOTEL	ER	NORMAL	03/14/2018	
Description	CHECKOA					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name	Status	Priority	Date	
RQ0090995	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	INV	NORMAL	03/15/2018	
Description	Add new colour in quote screen					
Dear Support,						
As per hotel purchasing request, how to add new column in quote screen to shown "GP" information from product setup.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name	Status	Priority	Date	
RQ0090997	CPM	MBT SCM 5.3.2	Completed	NORMAL	03/15/2018	
Description	[HLT] - Copy Quote Issue in CPM					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name	Status	Priority	Date	
RQ0090998	CPM	MBT CHECKLINK	INV	NORMAL	03/15/2018	
Description	[HLT] - Create Quote in CPM Issue					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name	Status	Priority	Date	
RQ0091017	SCMHost	DNCA - ETIHAD STADIUM	INV	HIGH	03/15/2018	
Description	Sales File Import					
Hi,						
Currently the sales files are manually being uploaded into SCM.						
The last file was sent to SCM yesterday (14 Mar) at 4am, however is not in SCM. There was a file the day before this one and way uploaded correctly.						
Please investigate and fix. We can not have this continuing as we are about to go into a busy season and require all files to upload						
Thanks,						
T						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name	Status	Priority	Date	
RQ0091066	Checklink	MBT CHECKLINK	INV	NORMAL	03/16/2018	
Description	[SGL] CPM - Supplier Invitation Issue					

Job Allocation Report

In the first attempt of sending the invitation it was unsuccessful. But the system still prompted a notification of Successful Registration.

I opened the Send Invitation modal and it showed that the Invitation Failed.

I have checked the cksSupinvitation record and verified that the record was not synced (cksSupinvitation.synced = 1) and there was no record in the ctfEmail. (No email was sent)

I checked also the event viewer and find that there was an error encountered.

Please see attached doc for screenshots.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091074	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	03/16/2018

Description Supplier worksheet used for SCM Import_ASN (Alternate Supplier Number)

Hi,

Kindly include in your testing for SCM v 523.80309 the import function of "ASN" (Alternate Supplier Number) header/column in the Supplier worksheet. It does not create record in the Supplier catalogue Supplier Branch for the ASN when the supplier worksheet is run via the SCM Import Supplier .

Please check the attached file for your reference.

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091075	CPM	MBT CHECKLINK	INV	NORMAL	03/16/2018

Description CPM - Wrong Notification Message Display when send invitation Failed

1. Go to Supplier Catalogue.
2. Click Send Invitation > Fill out the necessary information and Click Save.
3. System will prompt confirmation message before send. click Yes
4. System will prompt a notification message saying that you have successfully invited the supplier > Click Ok
> This message means that the invitation was successfully sent.
5. Click the Send Invitation button and verified the Invitation Status = 'Invitation Failed'

Please see attach doc for screenshot.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091083	SCMHost	MISSION HILLS SHENZHEN X 5 SITES TBA	CPC	HIGH	03/16/2018

Description □□□□

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091094	Checklink	MBT CHECKLINK	Completer	NORMAL	03/16/2018

Description Error in grid filter

When user use the filter module on the grid and try to filter character ' & ' it causes an error [object object]

Please see attached screenshot

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091176	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	TBR	NORMAL	03/20/2018

Description Purchase Status Screen Not Working

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0091272	Checklink	MBT CHECKLINK	Completer	NORMAL	03/21/2018
Description No Email received for Quote Request					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091280	EAM	BEIJING HONG KONG JOCKEY CLUB CLUBHOUSE □□□□□□	INPU	NORMAL	03/21/2018
Description CheckEAM□□ □□□					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091295	SCMHost	SHANGRI-LA AT THE FORT, MANILA SLFM	ER	NORMAL	03/22/2018
Description Total amount in View stock request and View stock transfer Dear Support,					

Request add a column of transaction total amount in the main page in below:

1. View Stock Request
2. View Stock Transfer.

Reagrds,
Gayle

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091297	SCMHost	SHANGRI-LA AT THE FORT, MANILA SLFM	ER	NORMAL	03/22/2018
Description Mutiple Approval for stock request and stock transfer Dear Support,					

Mutiple Approval tick box in the main page of View stock request and View stock transfer .

Regards,
Gayle

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091298	SCMHost	SHANGRI-LA HOTEL, SINGAPORE SLS	TBR	NORMAL	03/22/2018
Description Add Department column with filter in View PR Histroy Dear Support,					

Request to add a column of Department with filter in View PR History , as same as all column in View PR.

Regards,
Irene

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091301	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	03/22/2018
Description Return to Supplier function screen can't shown unit cost Dear Support,					

Please see attached picture.

This item 1021000109 show the unit cost in product searching screen when I added this product item in supplier return screen the unit cost change to zero.

Also I try to use another item code to check again, it happens again.

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0091304	SCMHost	MBT SCM 5.3.2		INV	NORMAL	03/22/2018
Description	Installation of Local SCM in my laptop Installation of Local SCM in my laptop. This will be used for testing purposes.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0091319	SCMHost	SWIRE PROPERTIES HQ		ER	NORMAL	03/22/2018
Description	Order History missing in PO Screen Hi Support, Please find the case is similar as RQ0079607					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0091330	SCMHost	SWIRE PROPERTIES HQ		TBR	HIGH	03/22/2018
Description	Save as will default activate and copy all the size from copied product Dear Support, User has save as product from one of product but it default as activate, also the size are totally copy from the copied product and cannot be inactive. Would it be empty the size when copy?					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0091335	Checklink	MBT CHECKLINK		Completed	NORMAL	03/22/2018
Description	Notification message link not woking i.e. Tender notification in dashboard could not redirect to tender page					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0091349	SCMHost	SHANGRI-LA'S MACTAN RESORT & SPA, CEBU MAC		INP	NORMAL	03/22/2018
Description	WHT on Additional Charge MAC uses additional charge function to add freight charges. It has WHT and VAT on freight charges which can't be added through additional charge. See attached file for calculation and requirements.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0091360	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI		TBR	NORMAL	03/23/2018
Description	Tender Request - Product Details-Hide 2 qty columns Tender Request - Product Details -Hide 2 qty columns 1) Evaluation Quantity column to be hidden 2) Last XX Days Qty					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0091365	SCMHost	PARK HOTEL MANAGEMENT HQ		ER	HIGH	03/23/2018
Description	PR Date					

Job Allocation Report

Hi,

Please lock the PR date and user are not allow to change the PR date once PR being submitted.

Regards,
Pooj Foon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091371	SCMHost	GRAND PARK HOTEL KUNMING <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	ER	HIGH	03/23/2018

Description _____

1□□□□□□□□

2□□□□□□□□

3□□□□□□□

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091388	SCMHost	HILTON JAPAN KOREA GUAM HQ	INP	NORMAL	03/23/2018

Description	Supplier license and Certificate
We can not see the 50 more items detail. Please check it.	

Kind regards,
Ogawa

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091394	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	HIGH	03/23/2018

Description	PO layout_for Amara Sentosa and Sanctuary
Hi.	

Kindly assist to create the PO layout for Amara Sentosa and Sanctuary .
Please see attached file for reference.

Project will be start on 8 April 2018.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091399	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INPU	NORMAL	03/23/2018

Description	[UAT] - Tender detail page LBO display
	Single quote for 3 LBO's was displayed in 3 separate column in tender detail page module.

Please see attached screenshots

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091400	Checklink	MBT CHECKLINK	Completed	NORMAL	03/23/2018

Description [UAT] - Tender detail add new column for the product code
Email fr Gary Ho 20/03/2018
No CP Item Code display (This has been raised last testing and it should be available this testing???)

In Tender detail, add new column for the display of the product code.
Please see attached screenshot.

Job Allocation Report

[illegible]

Job Allocation Report

Hello,

Ever since the update we have been experiencing a constant annoyance with the system in that every day or so the information will completely drop out.

The main screens we are noticing this in are:

Product/Supplier – the product appears to have no quote history at all despite knowledge that it does. This will then be the case for ALL products until we log out and back in.

Add Delivery – when we go to do a return to supplier or GRN and go to select a supplier it shows no suppliers. If we log out and back in then all the suppliers miraculously appear!

Thanks,
Kerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091581	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	ER	NORMAL	03/28/2018

Description ER: PR and PO detail page screen

***Logged in behalf of Client

This ticket is from RQ0087900 and will be tagged as ER for the below request:

PR and PO detail page screen (right pane)

Current behavior: Name column from the Product Catalogue is not sufficient for the Client to enter the description as they are using the English and Chinese text.

Client requirement: The client wants to display the 'additional detail' from the Product Catalogue in PR and PO detail page screen under Product Description - Product Info tab on the right pane. (For Inventory products only)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091588	SCMHost	SWIRE PROPERTIES HQ	ER	NORMAL	03/28/2018

Description Disable Unit and Short Name fields in the PDS tab

Disable Unit and Short Name fields in the PDS tab so that the requester will not be able to override the Description.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091600	CPM	Sarah		NORMAL	03/29/2018

Description Add discontinuedDate in site setting

Currently if a site is not with HLT/SGL any more, we can't tell from CPM.

- 1) When checking the PUR 1 data, we don't know no PUR1 for the period is correct or not.
- 2) records kept in the ckssiteProducts and ckssiteSuppliers and other site related table.

Either user can set the discontinuedDate fro site setting

OR

update the discontinuedDate based on the PUR1 data.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091650	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	HIGH	03/30/2018

Description Dorsett UK_Purchase Order Fom

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0091811	CPM	HILTON SUPPLY MANAGEMENT	ES	NORMAL	04/03/2018

Description [UAT] Add Reject Button in Quotes
Add new status 'Rejected'

Reject will be profile controlled

A Quote can be marked as 'Rejected' if it has not been approved . Once approved, quote cannot be marked as Rejected

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091839	SCMHost	PULSE GRANDE HOTEL	INP	HIGH	04/03/2018

Description Error - ADD SUPPLIER to product
Dear support team,

Would like to inform you that we came across new issue , when Purchasing Manager would like to add supplier to product, string of error message appeared. Kindly please refer to the attachment <Error - ADD SUPPLIER to product.msg>

Regards,

Hairur Razi Satiman

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091880	SCMHost	THE LIND BORACAY	CPC	NORMAL	04/04/2018

Description Recieving Record
Hi,

Can you check the difference of two , please see attached file. They are the same return/negative entry but if you check the total amount of the top page, have amount and the other is zero (0).

Regards,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091881	SCMHost	SWIRE PROPERTIES HQ	CPC	NORMAL	04/04/2018

Description Purchase Request with Overwritten Quote By Reason Code
Dear Support,

the PR override date is 29 Mar, but in report it needs to search by 2 Apr to find out the record

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091909	SCMHost	PULSE GRANDE HOTEL	INP	HIGH	04/05/2018

Description AP Interface with IDB Accounting

Job Allocation Report

Dear support team,

For your information, we had change our Accounting system from Sunsystem to IDB Accounting . We had submitted files generated from AP Module in SCM to the system developer. They managed to follow almost of the format except for the GST tax transaction .

Their system only able to recognize the GST Tax if it is aligned in the same row of the price , not in the same column.

E.g:

Item A Price: RM1500
GST for Item A : RM90

Kindly please refer the attachment <IDBPMD - Check System interface.msg> for detailed explanation by the system developer.

Regards,

Hairur Razi Satiman

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091911	CPM	HILTON SUPPLY MANAGEMENT	TBR	NORMAL	04/05/2018

Description Hide Fields in Tender Request Template
Please hide these fields in Tender Request Template for Hilton :

Suppress products with Validated Quote
Suppress products with Winning Quote
File Type
Allowed Tax Codes
Allow Supplier Enter Tax Code

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091917	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INPU	NORMAL	04/05/2018

Description LBO Short Code display in grid header column
Currently we already show the LBO ShortCode in the grid header but SGL will set the same ShortCode for different LBO . we could distinct them from the LBOfilter.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091924	Checklink	MBT CHECKLINK	INPU	NORMAL	04/05/2018

Description Validation on max length input
An error occurred when suppliers input a characters more than the defined length in the database.

Error message of "String or binary data would be truncated. The statement has been terminated".

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0091931	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	HIGH	04/06/2018

Description Dorsett UK_enabling Multiple PDS for NonFood Item
Hello,

May we request to help us to enable the "Multiple PDS" in the Dorsett UK SCM Product Catalogue for the list of item under Non Food.
Please check the doc attached for your reference of the product numbers where "Multiple PDS" is need to be with check.

Should you have any inquiries and concerns, please let me know.

Btw, project is on going.

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date	
RQ0091960	SCMHost	XIN JIANG PLAZA HOTEL	INP	NORMAL	04/08/2018	
Description						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0091973	epHost	XIN JIANG PLAZA HOTEL	CPC	HIGH	04/08/2018	
Description						
prurchase price repeat						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0092022	SCMHost	HILTON SHANGHAI HONGQIAO	ER	NORMAL	04/09/2018	
Description	When add date to finance period, system won't remind for not continuous date					
	When add date to finance period, system won't remind for not continuous date					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0092026	SCMHost	MISSION HILLS SHENZHEN X 5 SITES TBA	INP	NORMAL	04/09/2018	
Description	PO					
	POCCPO17000961					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0092038	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	04/09/2018	
Description	Recipe detail screen					
	Hi,					
Please see attached, we would like to have on recipe detail screen :						
- a cost % calculated per portion and not per recipe in order to put our suggested selling price per portion and not per recipe because our recipe are sold per portion;						
- serve size instead of just having the number of serve. Exemple, if we have number of serve = 6.4, we would like to know on the same screen that serve size is L. It makes more sense						
Please advise,						
Aur�lie						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0092054	SCMHost	WALDORF ASTORIA SHANGHAI ON THE BUND	INP	NORMAL	04/10/2018	
Description	add interface with MICROS 9700					
	add interface with MICROS 9700					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0092085	SCMHost	THE LALU QINGDAO	INV	NORMAL	04/10/2018	
Description	pos					
	POS					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0092111	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	TBR	HIGH	04/11/2018

Description PO generated by Scan for order has blank Order Note

Hi,
Please see attached documents, we noticed that all POs generated after scan for order have order note field blank instead of having default order note BEACHCOMBER I QUAI BEACHCOMBER (Brando's default order note).
Please advise why we have this issue. All POs do not show up delivery address and this is not compliant with IHG recommendations.
Thank you,
Aurélie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092115	SCMHost	HONG KONG JOCKEY CLUB	INPU	NORMAL	04/11/2018

Description Delivery redirection development
see specification

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092120	CPM	MBT SCM 5.3.2	INPU	NORMAL	04/11/2018

Description There is an BLANK message shown when we try to load Picture from the Product Catalog
There is an BLANK message shown when we try to load Picture from the Product Catalog

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092122	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ES	HIGH	04/11/2018

Description Customized consumption report for ALL SITES

Hi Rich,
As per our conversation today on our weekly call, kindly find attached a sample data that Guillaume needs to manage centralised purchases for our 5 properties. Indeed, we do not know how to find such data for ALL properties in just one report as it is really heavy to do one report per site and re-treat data after for ALL SITES.
Please advise if possible to customize such a report for us.
Thank you,
Aurélie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092227	CPM	HILTON SUPPLY MANAGEMENT	TBR	NORMAL	04/13/2018

Description Configurable email Date format
Hilton wants the date format to be MM/DD/YYYY in all email sending

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092229	CPM	HILTON SUPPLY MANAGEMENT	TBR	NORMAL	04/13/2018

Description Send notification email to supplier for approved or rejected quotes
Send email notification status to supplier if their quotes was approved or rejected quotes

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092233	CPM	HILTON SUPPLY MANAGEMENT	TBR	NORMAL	04/13/2018

Description Include requesting site names in RFT
Include requesting site names in RFT

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0092242	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY			INV	NORMAL	04/13/2018
Description	Seed Database for HGI SaaS China (CheckQ)						
Install SCM 5.2.3 sp1 with CheckQ settings for Hilton HGI							
Rona to provide script for CheckQ							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0092247	SCMHost	XIN JIANG PLAZA HOTEL□□□□			INP	NORMAL	04/13/2018
Description	□□□						
□□□							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0092256	SCMHost	WYNDHAM GRAND PLAZA ROYALE HANGZHOU □□□□□□□□			INP	HIGH	04/13/2018
Description	□□ap□□□□check□□□□□						
□□□□ap□□□□ □□□□check□□□□□□□□□□							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0092281	SCMHost	SWIRE - THE MIDDLE HOUSE SHANGHAI □□□□□□□□□□□□			INP	NORMAL	04/13/2018
Description	□□						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0092300	CPM	MBT SCM CHECKQ 5.3.2			INV	NORMAL	04/16/2018
Description	test only with attachembnt						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0092306	SCMHost	HILTON SUPPLY MANAGEMENT			INV	NORMAL	04/16/2018
Description	[UAT] Filter Code doesn't Work						
Even if you change the filter code of the user, all quotes are still displayed. Hotel A user should not see quote of Hotel B.							
Please fix filter code then apply fix to:							
Hilton SCM UAT (ver:5.2.3.80328) - http://14.203.108.232:8080/HLTJAP_523/							
HGI Test System (ver:5.2.3.80309) - http://111.230.220.31/SCM_CHKQ_TEST/							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0092331	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L			TBR	NORMAL	04/16/2018
Description	Skip AP Output						

Job Allocation Report

Hello,

Please can you mark these GRN's as 'Skip AP Output':

WP00172883

WP00172881

Why can't we do this after an delivery has been quantity approved?

Thanks,

Kerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092333	SCMHost	MBT SCM 5.3.2	INP	HIGH	04/16/2018

Description Stock Level Discrepancy on Stock Request
Invalid display of stock level on stock request module

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092348	SCMHost	SWIRE PROPERTIES HQ	TBR	HIGH	04/16/2018

Description Sales Entry Price Linkage problem
Dear Support,

We have import the sales by SCMOOffice and find that when the linkage is missing . We should input the price and detail of the item by using the link in sales entry but for this example the total is 2800 and qty is 8 and unit price is 350 when we want to type 350 unit price. The total sales will be 350. But when user use Setup POS Sales Template Item and type price 350 it will show total sales 2800. Why has this behaviour? Attached please find the video for your reference.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092373	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	04/17/2018

Description Supplier Registartion Invitation
Dear Milred,

Could you please check the possibility if CPM/ script to send email invitation is able to filter the supplier with status "InvitedNotRegistered"/ "Registered"/ "Qualified" status prior in sending the email. Currently, we have to manually filter the list of supplier (compare the status with Registration Status Report) to remove those suppliers which have been invited before we provide the final listing to you.

For example, the supplier list submitted by Hotel have 100 suppliers. Out of these 100 suppliers maybe 5 suppliers have been invited before/status is Qualified. Currently we manually remove the 5 suppliers.The list you received from us only have 95 suppliers.

What we want is we provide you the list with 100 suppliers and from back end the system to match and skip those with status "InvitedNotRegistered"/ "Registered"/ "Qualified", not sending email invitation again to the 5 suppliers.

Regards,

Jessica Ngee, Manager, Corporate Procurement

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092382	SCMHost	MBT SCM 5.3.2	INV	NORMAL	04/17/2018

Description Product Catalog-- subTypeMandatory in cssControl doesn't work
In cssControl even subTypeMandatory is set as 1 (mandatory).

We still can create product without subtype.

same as product request.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0092427	CPM	MildredS		NORMAL	04/18/2018

Description	[UAT] Request to Include Winning Products in Email Notification
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In reference to RQ0092229, include the winning products in the email notification sent to suppliers once their RFT quote gets approved.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ00092432	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY		NORMAL	04/18/2018

Description	[UAT] Request to Indicate Winning Quote in CheckLink
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In reference to RQ0092229, add a column in CheckLink to indicate that the product is a winning quote.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092656	SCMHost	PUDONG SHANGRI-LA. EAST SHANGHAI SLPU	CPC	NORMAL	04/23/2018

Description PRODUCT REQUEST ☐☐☐☐☐ - Rita Luo

SCM

Rita Luo, Asst.Purchasing Manager(CPO)

Pudong Shangri-La, East Shanghai

Pudong 33 Fu Cheng Road

+86 21 68828888 extn 6155

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092676	SCMHost	MAKATI SHANGRI-LA, MANILA SLM	INP	NORMAL	04/23/2018

Description	Group Summary Report
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Dear Support,

Please apply fix for RQ#64820

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092678	SCMHost	BEACHCOMBER LTD	ER	HIGH	04/23/2018

Description	SCM5.2.3.61103 BCH QUOTE REMARKS FIELD IN QUOTE LINE NEED TO INCREASE THE LENGTH
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Dear Support Team,

The field "Remarks" in quote lines is limited to only 10 characters.

Note that this is too short to enter desired information.

Please find attached the screenshot.

Please advise.

Thanks and Best Regards,

Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ00092679	SCMHost	MBT SCM 5.3.2	INV	NORMAL	04/23/2018

Description	can not print the po
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can not print the po

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0092703	SCMHost	SHENZHEN GUANLANHU GOLF CLUB CO., LTD	ER	NORMAL	04/24/2018
Description					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092713	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI		NORMAL	04/24/2018

Description Supplier Address Enhancement

We received feedback where supplier may have more than 1 address, so, would like request enhancement on additional Address Field as per attached screenshots.

May name the Address Field as Address 1 and Address 2.

Regards,
Chin Wei Lim

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092716	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	04/24/2018

Description Contact Us - send message additional detail

Dear Mildred,

We are overloaded with inquiry from suppliers via "Contact Us". By disable the "Contact Us" link, supplier will need to contact Hotel Procurement as first level of Support. Hotel Procurement will escalate the issue to us if they are not able to resolved.

Could you please check under "Contact Us", if we can have additional email address to send the Inquiry to Hotel Procurement. For example, when supplier raise an Inquiry, they choose Region or Hotel (additional field), as such the Inquiry will be routed to the email address setup/ attached with the Region/Hotel field.

Regards,
Jessica Ngee, Manager, Corporate Procurement
Shangri-La International Hotel Management Ltd.
6th Floor, UBN Tower, 10, Jalan P Ramlee, 50250 Kuala Lumpur, Malaysia
(603)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092728	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	INP	NORMAL	04/24/2018

Description Cost centre product & recipe layout

Hi,

Just wondering why when searching in Cost Centre Product – only shows the Cost Centre Description and not the code. But when searching in Cost Centre Recipe – shows code & description?

Can this be adjusted so they look the same – with Code & Description?

Thank you
Nicole

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092754	SCMHost	BABEL	TBR	HIGH	04/24/2018

Description Users able to see stock level and unit cost

Job Allocation Report

Dear Support,

Our restaurant users are able to see the stock level and unit cost of their product upon doing a stock request or stock transfer.

We need to inhibit this function to specific users . we removed the SHOW COST tick in profile yet it is still visible .

Attached is a screenshot

Please advise

Regards,

Chris

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092780	SCMHost	BEACHCOMBER LTD	INP	HIGH	04/25/2018

Description SCM5.2.3.61103_BCH_FILTER CODE_USERS HAVING READ ONLY CANNOT SEE LIST OF SITE AND COST CENTRES

Dear Support Team,

In CheckSCM, users having a Read Only access on Filter Codes are unable to see which sites and cost centres are included in that filter code. Note that some of our users need this access (especially head of departments) to be able to allocate the correct filter codes to their subordinate.

Please advise.

Thanks and Best Regards,

Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092866	SCMHost	ATTITUDES MANAGEMENT HOTELS HEAD OFFICE	ER	HIGH	04/26/2018

Description ATTITUDE_SCM5.1.6_AHL_AMEND PURCHASE ORDER STATISTIC REPORT

Dear Support Team,

Our client would like to have the following on the Purchase order statistic report :

1. A filter so that they can select the Site - to generate the report
2. Also if the Purchase order statistic report can be generated even if no PO value is inputted
3. Add columns for all PO approval levels under Approved BY :

Thanking you for your help and support.

Kind Regards

Atish

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092871	SCMHost	WIDUS INTERNATIONAL HOTEL	ER	HIGH	04/26/2018

Description Duplicate/Review PR

Dear MBT Team,

Is it possible to not indicate those cancelled PR in the duplicate prompt upon approving of PR?

Also, if we choose "YES", is it possible to link in View Purchase Request and filtered those duplicate PRs ?

Please find the attached file for your reference.

Regards,

Pat

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0092875	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	PUSER	NORMAL	04/26/2018
Description CHN-SOUTH000000030094 CANNOT CREATE ITEM CODE DUE TO MESSAGE "SAME GROUP EXISTS IN DIFFERENT DEPARTMENT" Dear Sarah,					

CHN-SOUTH000000030094 CANNOT CREATE ITEM CODE DUE TO MESSAGE "SAME GROUP EXISTS IN DIFFERENT DEPARTMENT". We checked that all type and group and subtype of product is correct. Please kindly advise.

Regards,

Eva

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092913	SCMHost	WET & WILD HAIKOU□□□□□□	INV	NORMAL	04/27/2018
Description □□□□□□ □□□□□□					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092938	SCMHost	PLAZA PREMIUM LOUNGE KUALA LUMPUR	TBR	NORMAL	04/27/2018
Description "Requestor" Profile, we didn't set "Show Cost" but Unit cost is still showing when selecting the item "Requestor" Profile, we didn't set "Show Cost".					

However, when user create a New PR and select Products, there's a column with Unit Cost. Can it be removed?
(The cost only actually not showing when they saved the selected product in PR details, but showing when selecting product). Screen capture as below for your easy reference.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0092955	Checklink	MBT CHECKLINK	INPU	NORMAL	04/27/2018
Description Fields licnm and lictype value changed Change the values saved in ckssuplic.lictype and ckssuplic.licnm to below mapping ckssuplic.licnm = ckssuplictype.lictype ckssuplic.lictype = ckssuplictype.descr					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093032	CPM	HILTON SUPPLY MANAGEMENT	CPC	NORMAL	04/30/2018
Description [UAT] Save Button doesn't Work Save button under Tender Request module doesn't work. Even if you tick "Approve selected quotes if they are not approved" field, the quote selected doesn't get approved. It's still in Unprocessed status.					

To replicate:

1. Go to Procurement > Tender Request > Tender Request CPM
2. Select a Tender Request number.
3. Tick "Approve selected quotes if they are not approved". (make sure that the quote is in Unprocessed status)
4. Save.
5. Check Quotes module to verify if the quote got approved.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093071	EAM	SOFITEL MELBOURNE ON COLLINS	INPU	HIGH	05/02/2018
Description PO not calculating total cost correctly					

Job Allocation Report

The POs are not calculating total cost correctly for certain products.

Order unit, quantity and unit price are correct, however for certain products if I order 2 cases the total cost will only reflect 2 bottles, as per the attached PO.

Can you please assist with a solution for the above issue?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093074	CPM	MildredS		NORMAL	05/02/2018
Description	[UAT] Request to make Exceptions message more Accurate Request to make Exceptions message more accurate under Quote Exception module.				

Please refer to the attached pdf file.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093105	SCMHost	HOLIDAY INN RAYONG	TBR	NORMAL	05/02/2018
Description	Purchase Request status generate order show column app level 0/0 Dear Support				

We have the problem on some PR status generate order to show app level 0/0.

Could you please help to check why it show 0/0 approved level. because normally all PR in the SCM system we have user HOD , PUR , FC and GM approved.

For more information this site user approved by Reply Email in SCM.

Please see the document support information.

Kamphol nirandonpruk (BEER)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093136	SCMHost	MARRIOTT HOTEL PUTRAJAYA - IOI PALACE HOTEL	ER	NORMAL	05/02/2018
Description	Additional Report Dear support,				

Can we add in new report as per attachment.

Thanks

Poobalan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093169	SCMHost	MBT SCM 5.3.2	INV	NORMAL	05/03/2018
Description	Request to Install SCM for HGI Singapore Saas Please install SCM in the server listed in the attached file. This is for HGI Singapore.				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093181	SCMHost	Neil		NORMAL	05/03/2018
Description	New product request				

Job Allocation Report

This is development in conjunction with CPM using product request page in SCM

Site can create a product request in the system, this will create a temporary product in the local SCM system as well as sending the product request to CPM.

The user can then add a quote or anything else locally and but the product and issue transfer the product once received.

Once the item is approved then the product details including product number will be updated.

If rejected in CPM then the site will not be allowed to purchase it again and issue transfer what they have in stock.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093264	SCMHost	JIN JIANG INTERNATIONAL HOTEL XI'AN □□□□□□□□		NORMAL	05/04/2018

Description	□□□□--Issue Summary report(□□)
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□□□□--Issue Summary

☐ Issue Summary

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093278	SCMHost	ANANTARA AL JABAL AL AKHDAR RESORT	ER	HIGH	05/04/2018

Description	PO SUMMARY LIST - ACCRUAL MONTHEND
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May I please request to set up an OMR Currency for the PO Summary list for my accrual wherein the items are not yet been received in the system with additional column with their corresponding account code. Please find the attached excel for your reference.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093324	SCMHost	INTERCONTINENTAL SHANGHAI EXPO <div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	INP	NORMAL	05/07/2018

Description ☐ ☐ ☐ ☐ ☐ ☐

PR42922PRRequired Delivery DatePR

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
D000000005	Checklink	Ampelz.NL	ER	NORMAL	05/07/2019

Description Hide Contact details 3 4 5

Hide the contact detail fields 3 4 & 5

-Contact

-Phone

-Email

-Position

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093357	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INP	NORMAL	05/08/2018

Description	SCAN FOR ORDER
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hl

This one is a good one.

See how the item are displayed.

you have yogurth at the beginning, then have at the end as well other kinds..

it is super weird.

and it is even not sorted by Item Code or I cannot see no Logic.

Would you please help me to just find how the system has sorted the items?

I just need to know how it does, to understand the logic of the software

it will help me a lot

Thank you

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0093362	CRM	MBT INTERNAL USE		INV	NORMAL	05/08/2018
Description	Auto alert from CRM					
1. Status of RQ/JO changed to "Release to QA" will alert Elizabeth Nozuelo through email						
2. Will send an alert to the assigned QA/ Tester when the "Allocate to QA" field is filled-in.						
The following QA/Tester will be notified						
1. Lailanie Benito						
2. Crissandra Valle						
3. Raquel Ibuos						
4. Elizabeth Nozuelo						
5. Romina Balubal						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0093392	SCMHost	XIN JIANG PLAZA HOTEL□□□□		INP	NORMAL	05/08/2018
Description	□□□□□□□□□□□□□□ □□□□□□□□□□□□□□					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0093423	SCMHost	MISSION HILLS HAINAN HUAYI FENG XIAOGANG MOVIE SERV		INV	NORMAL	05/09/2018
Description	□□□□□□ □□□□□□					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0093424	CPM	MBT SCM 5.3.2		INV	NORMAL	05/09/2018
Description	Quote from CheckLink. Need to allow BALNK TenderPack in quote header Quote from CheckLink. Need to allow BALNK TenderPack in quote header					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0093425	CPM	MBT SCM 5.3.2		TBR	NORMAL	05/09/2018
Description	rename this to "Approve" in TEnder Review					
One more to mention, after Tender Review result exported, I can only get "Save" button. First, please rename this to "Approve" so all Procurements can understand once clicked this button, that tender including all changes will be confirmed as Approve status and sync to hotels by LBO allocated						
Request from SGL Gary						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0093521	SCMHost	JIN JIANG INTERNATIONAL HOTEL XI'AN □□□□□□□□		INV	NORMAL	05/10/2018
Description	□□□□□□□□□□ 1□□□□□□□□□□□□□□□□ 2□□□□□□□□□□□□ 3□□□□□□□□□□□□□□					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0093543	SCMHost	MISSION HILLS HAIKOU MOVIE TOWN <input type="text"/>		NORMAL	05/11/2018

Description	□ □ □ □ □ □ □ □ □ □
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[illegible]

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093546		MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	05/11/2018

Description	Install CheckQ 5.3.5 on Oracle database
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Install CheckQ 5.3.5 on Oracle database using Salt & Char database

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093554	Checklink	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	05/11/2018

Description	Install China Checklink on Oracle hosted server
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Install China Checklink on Oracle hosted server

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093555	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	05/11/2018

Description	Install SEA Checklink on MBT hosted server
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Install SEA Checklink on MBT hosted server

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093589	SCMHost	DNCA - HOSTING FEES RE MBTAUSTRALIA DNA HOSTING1	ER	HIGH	05/14/2018

Description	Wastage report - History
<p>Wastage report - History</p>	<p>Wastage report - History</p>

Hi,
Is there another wastage report for history.
You are able to run a stock transfer detail or summary report for history . But there is no report I can see to run a wastage history report.
Apart from having to pull data from Period end history report.

Thank you
Nicole

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093634	SCMHost	LANCASTER BANGKOK	ER	NORMAL	05/14/2018

Description Show ORIGINAL / COPY on Printed P/O

Hi,

I have following questions;

- 1) Can we input password or not allow user to duplicate printing p/o or something similar?
- 2) For the first time printing p/o, can the p/o showing "ORIGINAL" in the P/O somewhere. Or can there be something to notify us that this is the first time printing p/o or first time printing.
- 3) If the p/o is required to be reprint, could wording "COPY" to be displayed on the p/o? For example "COPY 1" "COPY 2" "COPY 3" according to the number of times of printing p/o.

Kind rgds,
JS

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0093636	SCMHost	MORETON BAY TECHNOLOGY OVERSEAS	INV	NORMAL	05/15/2018

Description Android Ap setup
Rig up Android App for display at HITEC.

Modules:
Login, PR Approval, Receiving Screen

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093638	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	05/15/2018

Description way to use
Hi can you Enable the Key (Down / Up Left and Right) to navigate into the system?
Also we have asked already to remove the link MBT check as everytimes we try to click close to this area we have a pop up of your website .
Finally we need also to remove the feature Automatic when we click on the wheel at the upper right corner (Filter and Clear Filter) but to have it activated only by clicking on it.
Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093640	EAM	KINGFISHER BAY RESORT	INPU	NORMAL	05/15/2018

Description AP Extract for Integration into ACCPAC Creditors
We have change our accounting software to SAGE 300 (AccPac) and as such we need to change our export file format.
Have you previously created an export file for this accounting software.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093681	SCMHost	HILTON GARDEN INN SHANGHAI HONGQIAO	INP	NORMAL	05/15/2018

Description □□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093695	SCMHost	TAFE HUNTER INSTITUTE HAMILTON CAMPUS	INP	NORMAL	05/16/2018

Description Printing Trolley Lists
Can you please urgently look at printing trolley lists currently unable to print for all sites, no issues printing commodity lists though.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093726	SCMHost	BEACHCOMBER LTD	TBR	HIGH	05/16/2018

Description SCM5.2.3.61103_BCH_PURCHASE ORDER_NEW ORDER BY LIST OPTION_THE PRICE IS NOT AVAILABLE
Please find below mail we received from Beachcomber:

We have noticed that there is a difference when doing PO by using order add by product option and order by list option .

When we do order by New Order option, the price is displayed
When we do it by New Order by list option, the price is not available.

Please find attached the screenshot.

Please Advise.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0093732	SCMHost	CAPELLA SINGAPORE	ER	HIGH	05/16/2018

Description Supplier Delivery Summary Report
Dear Christine,

Please assist to add department filter to: Supplier Delivery Summary Report

Thank you.

Willy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093787	SCMHost	MANDARIN ORIENTAL BODRUM	TBR	HIGH	05/17/2018

Description Purchase Request Report
Procurement > Purchase Request > View Purchase Request
Open a Purchase Request and click Print

The Request Qty shows 0. See attached

The Request Qty should show a value and Purchase Qty should show what the request has been changed to.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093819	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	05/18/2018

Description SCM report figure discrepancy
Dear Support,

Please find file attached for your reference, 3 SCM report enclosed but 2 report (Purchase History & History by Product) were found different total amount captured compare against CPM report. Discrepancy values were highlighted in red under Analysis tab.

Regards/Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093879	SCMHost	MILLENNIUM HOTELS & RESORTS NZ LTD	ER	NORMAL	05/21/2018

Description COST CENTRE REPORT WITH MAX VALUE AND RESTOCK VALUE
Request for cost centre report to provide restock level and restock value

System compute the total restock value

Total Restock Value (Par/Max - Current stock)	\$5,184.46
System to provide YTD Purchased YTD spend	\$3,379.19
Balance Provision budget - Provision	\$2,680.00

See file attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093925	SCMHost	JIN JIANG INTERNATIONAL HOTEL XI'AN □□□□□□□□	ER	NORMAL	05/21/2018

Description □□□□□□□□
□□□□□□□□"□□□□"□□□□□□"Transfer Number"□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0093957		MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	05/22/2018
Description	move PPL Rome and UK from current server to new server				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093969	SCMHost	BEACHCOMBER LTD	TBR	HIGH	05/22/2018
Description	SCM5.2.3_SP1_BCH_UAT_RECEIVING_ADDITIONAL DELIVERY CHARGES CALCULATION				

Dear Support Team,

Beachcomber has noticed the following:

1. Receiving is done with Quantity and Unit Cost and in the Delivery Charges screen we select Cost
The additional charges are calculated correctly based on the Total Cost of each line (Qty x Unit Cost)
Please see the screenshot attached.
2. Receiving is done with Quantity and Cost only and in Delivery Charges screen we select Cost
The additional charges are calculated based again on the Total Cost of each line (Qty x Cost)
We believe that the calculation should be based on the Cost by line and not on the Total Cost (Qty x Cost) OR the Total Cost should be the Cost.
Please see the screenshot attached.

The column in the additional Charges screen also seems not aligned properly.

Please advise.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093989	SCMHost	SHANGRI-LA HOTEL, DOHA SLDH	ER	NORMAL	05/22/2018
Description	Top Purchase Item by Quantity				

Dear Support,

We would like to request for enhancement on Top Purchase Item by Quantity Report . To be used in analyzing movements of purchases and to be incorporated in weekly F&B flash report.

Please refer to attachment for the details.

Regards,
Paulo

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0093991	SCMHost	SAUL E MENDEZ	ES	NORMAL	05/23/2018
Description	Request Qty is deleted if Transfer Qty = 0				

Job Allocation Report

It is a requirement for Saul to record all Stock Request Qty from the outlets including any item which is not issued. If the Stock Request Qty is changed by the store to zero the request line is deleted and there is no record of the item being requested.

Please advise how to ensure any changes to the stock request are recorded on the Issue Report_SM for recoding any changes when Qty is not issued (ie. Changed to 0 Qty).

For example attached Approved Stock Request in View Stock Transfer shows the Request Qty and Transfer Qty for the approved request :

Download Anydesk(<https://anydesk.com/remote-desktop>)

Server:

Any Desk ID: 587 751 366

Any Desk Password: check123

Windows user: .\admin

Windows Password: ChSaul2018\$

Check SCM

Live System: <http://check/SCM/Public/Login>

TRN: <http://check/SCMTRN/Public/Login>

Admin/12345678

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094072	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	05/24/2018

Description AP interface configuration - Invoice Total amount to be export in every line

Hi Daciana,

This is the setup i did in the hilton, if they want to have same amount in the base amount should be address as ER, please create a rq and job we will proposed to alec need approval first before i proceed the permanent fix.

resolution: add new fields - overall total (header/detail/tax)

affected table/sp: cwsapoutputfield, cksintfldlist, stored procedure: proc_Services_Interface_AccumulateData_Sun6Custom

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094094	SCMHost	PARK HOTEL MANAGEMENT HQ	INP	HIGH	05/24/2018

Description Cost Centre List Report

Hi,

I unable to find the "Cost Centre List" report in the report services module. I only manage to get this when i click on the cost centre module.

We need the report in Excel, but this report is not available in report service module.

Please assist.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094102	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	05/24/2018

Description MSC Certified Field

Job Allocation Report

Summary of Requirement

To have additional field "MSC Certified" at Product Request, CPM & SCM Product screens.

Detail Description

Product Request

- 1) Add an additional field "MSC Certified" and with drop down list (2 options – "Yes" or "No")
- 2) Make this field mandatory upon submission for approval
- 3) This should flow to CPM

CPM Product Screen

- 1) Add an additional field "MSC Certified"
- 2) This information should come from product request (based on user's selection)
- 3) No change is allowed and hence the drop down list should be "grey-off"

SCM Product Screen

- 1) Add an additional field "MSC Certified"
- 2) This information should come from CPM (based on user's selection)
- 3) No change is allowed and hence the drop down list should be "grey-off"

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094127	SCMHost	MANGROVE TREE QINGDAO □□□□□□□□□□□□□□□□	ER	NORMAL	05/25/2018
Description	System email PO order can't be send via email, Gavin Yang solved this problem.				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094198	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	05/28/2018
Description	Missing Item Description in CPM Purchase History Dear Sarah,				

There are around 194 items without description in CPM Purchase History 2018-04 that 19 Hotels involved. There may be even more item missing item description before 2018-04. Please kindly advise. Plus, attached IT contact of SCM Host and EAM IT of those 19 hotels. If you need me to request TV, please feel free to let me know. Thanks.

Regards,

Eva

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094277	SCMHost	MARCO POLO HONG KONG HOTEL, GATEWAY HOTEL, PRINC	ES	NORMAL	05/29/2018
Description	Supplier Delivery Summary report add column (2) Dear ,				

Refer to RQ0091558 was closed, we create a new case to follow up.
Please see the attachment, we already specify the details what we want to add on this 2 columns. Thanks.

Regards,
Rom Chan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094357	SCMHost	CONRAD MALDIVES RANGALI ISLAND	INP	HIGH	05/30/2018
Description	Other charges allocations to GRN's - overriding issue				

Job Allocation Report

Dear Rich

As identified today the issue on other charges allocation, can you please provide a solution for the overriding issue when select the same allocation method for charges.

Thank you
Regards,
Thoriq

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094413	SCMHost	BEACHCOMBER LTD	ER	HIGH	05/31/2018

Description CheckSCM5.2.3.80430_BCH_UAT_SCAN FOR ORDER BY PRODUCT LIST IS MISSING

Dear Support Team,

Please note that the option to do scan for order by product list is missing in the UAT version .
Note that this is a widely used option across all our sites and is already present in the current version.
Please see attached screen shots.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094422	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	05/31/2018

Description Enhancement for Supplier and Product request report

Dear MBT,

Would like to request an enhancement for Supplier and Product request report in CPM . Sample of report attached.

Regards,
Chin Wei Lim

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094439	SCMHost	SWIRE - THE MIDDLE HOUSE SHANGHAI □□□□□□□□□□□□	INP	NORMAL	06/01/2018

Description □□□□□□□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094447	CRM	HILTON CORPORATE - WORLDWIDE HQ	INP	NORMAL	06/01/2018

Description Support Request Report Enhancement
Hilton ER Report Enhancement

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094458	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	06/01/2018

Description POS interface of Infrasy for Mission Hills Shenzhen (5 sites)
sample files attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0094476	SCMHost	WIDUS INTERNATIONAL HOTEL	ER	HIGH	06/01/2018

Description	GRN WILI008571 - Unable to view report
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Dear MBT Team,

Please check the GRN WIL008571. No information visible every time we generate the report.

Please see attached.

Regards,

Pat

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094528	SCMHost	MAKATI SHANGRI-LA, MANILA SLM	ER	NORMAL	06/04/2018

Description	Transfer Approve Request
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Hi Jeffrey,

Need your assistance. Below is the screenshot of a request before I Transfer approved in the system . As you can see items is with cost.

When I transfer approved it, No cost is appearing in the print out.

Ryan Pataq, Service Leader – Cost Control

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094533	SCMHost	THE LALU QINGDAO <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	INV	NORMAL	06/04/2018

Description □□ POS Template

□□□□POS Template

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094566	SCMHost	SSP HAINAN	INP	NORMAL	06/04/2018

Description □□□□□□□□AP□□□□□□ □□□

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094590	CPM	MBT SCM 5.3.2	INV	NORMAL	06/05/2018

Description	Default value for [Enter Quantity and Cost Only] for supplier
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094598	SCMHost	MANGROVE TREE QINGDAO □□□□□□□□□□□□□□□□	INP	NORMAL	06/05/2018

Description	SCM supplier data not match with CPM
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Rihai.

1. ☐ SCM ☒ supplier request ☐ CPM

5555

2. SCM excel

3. ☐☐☐☐☐☐☐ CPM ☐☐☐☐☐☐☐ excel ☐☐☐☐☐

Regards.

Zhang

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0094615	Checklink	HILTON CORPORATE - WORLDWIDE HQ	INV	NORMAL	06/05/2018

Description Hilton China Checklink Hilton SEA Checklink
Install Hilton China Checklink in the Oracle data centre in China

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094667	SCMHost	TAFE HUNTER INSTITUTE HAMILTON CAMPUS	INV	NORMAL	06/06/2018

Description TAFE Procurement Reporting
Hi Richard, Jennie & Aries,

I would like to run a report to supply the following data from SCM to TAFE procurement could you please advise ; requirements as follows (I will log this job in CRM now):

Warren,

To perform your financial analysis I need a report with quantity purchased and price paid .

This is only needed for the products categories in-scope for the project – Fruit & Vege, Meat and Poultry.

- Quantity – it would be good to get two data ranges if possible “Qty Last Month” & “Qty Last 12 Months”
- Price – It would be good to get the same data ranges for price also – “Price Last Month” & “Price Last 12 Months”

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094784		TRADERS HOTEL, KUALA LUMPUR THKL	INP	NORMAL	06/08/2018

Description Period End report out of column

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094828	SCMHost	NOVOTEL PHUKET PHOKEETHRA	ER	HIGH	06/11/2018

Description Edit colum Report
Dear Support
This Receiving Report as we need to addition some Colum this report . Please see attach Picture .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094847	SCMHost	PARK HOTEL MANAGEMENT HQ	ER	HIGH	06/11/2018

Description Currency not appeared on PR Detail "Allocate"
Hi,

We notice that there are no currency being display on PR Detail , "Allocate" screen. Please refer to attached screen shot.
Without the currency seems confusing especially for those site that using various currency.
Please advise.

Regards,
Pooi Foon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0094863	SCMHost	SHANGRI-LA HOTEL, DUBAI SLDB	INP	HIGH	06/11/2018

Description different PO format for Corporate office cost center

Dear Support,
here in SLDB we also have office of SLIM DXB corporate section .

Our corporate office have requested that the POs which are raised for SLIM DXB cost centre should have different company name as "Shangri-La International Hotel Marketing LLC" and also should not have Shangri-la Dubai logo. we can have standard Shangri-la logo in this PO .

please help to create the format of PO for SLIM DXB office . let us know what it need from us for the same.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094867	SCMHost	SHANGRI-LA HOTEL, BENGALURU SLBL	INP	NORMAL	06/11/2018

Description Corporate product with wrong LP suffix

Dear Dominic,

Could you please assist to check.

We have changed the value of system parameter "CPMItemSuffix" to "CP". The subtype "Carbonated" is Corporate Controlled.

Why the system still allow us to create a corporate control product code ended with "LP".

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094868	SCMHost	AMARA HOTEL SINGAPORE	ER	NORMAL	06/11/2018

Description Name of Report - Add Department to AP Interface Report

Dear Support

Kindly add in name of department to the header of AP Interface Report .

- 1 CAPEX
 2. POMECH
 3. NIP
 4. FOOD
 5. BEVERAGE
 6. GENERAL
 7. OE
 8. THANYING FOOD,BEV, GEN,NIP (follow setup)
- Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094884	SCMHost	OAKS ON MARKET VICMS	INV	HIGH	06/12/2018

Description

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094902	SCMHost	TIAN HAN JING YI PARK VIEW HOTEL	INP	NORMAL	06/12/2018

Description yongyou ap interfaces setup

yongyou ap interfaces setup

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0094938	SCMHost	HOTEL INDIGO XIAMEN HARBOUR VIEW	INV	NORMAL	06/13/2018

Description □□□□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0094994	SCMHost	SHANGRI-LA'S RASA SAYANG RESORT & SPA, PENANG RSR	ER	NORMAL	06/14/2018

Description Add Option "One Supplier per Page" for 2 Reports

Dear Support Team,

Kindly add in option to print "One Supplier per Page" for the following reports,

1. Order Summery
2. Order Summation

The "One Supplier per Page" option can be found in "Receiving Summery by Supplier", we just want this option to be available for the 2 report above.
Thanks

Regards,
Jimmy Kee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095013	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	INP	NORMAL	06/14/2018

Description UAT 5.2.3 - Cost Centre by Code in all Report Parameters

Cost Centres should be arranged by cost centre code in all reports not alphabetically.

Rona - We can change the data dictionary setting in cssreportIn to meet their requirement .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095020	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	ER	NORMAL	06/14/2018

Description UAT 5.2.3 - Substiute ingredient only allow inventory template products

When Using Substitute Ingredients you should not be able to swap an ingredient that is not in the Inventory template
Need to option to allow for this restriction

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095025	SCMHost	FRASER SUITES SYDNEY	ER	HIGH	06/14/2018

Description To Grey out the Delivery Date - So no one can change

Dear Support Team,

Could you please assist by greying out the delivery date so the date would be current and hence, no body and can change is when receiving the POs
?

Thank you.

Kind Regards,
Shree

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095028	CPM	MBT CHECKLINK	INV	NORMAL	06/14/2018

Description Time format in emails

RFQ invitation letter to supplier (see "Fw: □□□□□□□□□□□□□□□□□□□□" mail), it might be no need to show the seconds and milliseconds of the time (MM/DD/YYYY)06/10/2018 11:13:31:000)

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0095029	CPM	MBT CHECKLINK		INV	NORMAL	06/14/2018
Description	Exception Quote Display To only display the quotes that has an exception.					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0095098	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L		ER	NORMAL	06/18/2018
Description	Allow user profile to suspend PO but not delete Hello, Can you let me know where I can find purchase order CP00006486 - I have checked in View Order and View Order - History and it is not in either. See screenshots attached (I have searched CP0000648...) Thanks, Kerry					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0095130	SCMHost	HILTON CORPORATE - WORLDWIDE HQ		INP	NORMAL	06/19/2018
Description	Automatically add products locally from product request Automatically add products locally from product request .					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0095146	SCMHost	DOUBLETREE RESORT BY HILTON OKINAWA CHATAN		PUSER	NORMAL	06/19/2018
Description	PR Summary Report by GL Code (Report ER) New report request for Check SCM V3.5 and V5.2.3					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0095160	SCMHost	MBT SCM 5.3.2		INV	NORMAL	06/20/2018
Description	upgrade to SCM 5.2.3 sp1 upgrade to SCM 5.2.3 sp1 , for wuhan office server					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0095177		LANDMARK MEKONG RIVERSIDE HOTEL & DONCHAN PALACE		INV	NORMAL	06/20/2018
Description	URGENT - Approval Matrix Modification (2nd Request) Please increase Don Chan Palace's Approval Matrix maximum number from 6 to 8 as soon as possible. Thank you for your assistance.					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0095206	SCMHost	INTERCONTINENTAL SHANGHAI RUIJIN		INP	NORMAL	06/20/2018
Description	□□□□□□2□□□□□					

Job Allocation Report

Dear Support,

□□CCM□□□□□□□□□□2□□□□□□□□□□□□□□□□□

□□□97180

□□□□CCM Simon Li 60435222*7727

□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095210		LANDMARK MEKONG RIVERSIDE HOTEL & DONCHAN PALACE	INV	NORMAL	06/20/2018

Description Change cost centre LM Lounge 44 to separate cost centre 44

Dear Support,

Mr. Frank gave us the training last weeks ago. We had raised one issue related to cost centre 44 under LM Lounge to be separate cost centre. Before I sent the request regarding to this issue as this cost centre 44 has the closing balance on period end report for food in which they do not have kitchen to count inventory at the end of the month. But we do have stock count for beverage not food so cannot tick at the Zero at EOP attached

Therefore, in order not to let them shows balance on on period end report for "FOOD" for opening and closing amount, Mr. Frank suggested us to separate cost centre 44 individually. Question is how to do that? We just create cost centre 44 named Pool Bar and delete 44 from LM Lounge which is currently there?

If delete it will it effect to other things? Therefore we need your suggestion step by step clearly please.

Look forward to hearing from you soon

Thank you

Tong

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095247	SCMHost	HILTON DALIAN GOLDEN PEBBLE BEACH RESORT	CPC	NORMAL	06/21/2018

Description cannot send PO by email
test send email failure and can not find reason...

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095249	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	TBR	NORMAL	06/21/2018

Description UAT 5.2.3 - Scn for Transfer Cost centre

Scan for Transfer – V3 has From cost centre code & description so it multiple venue access it is easier – but V5 UAT only has via description making it harder - see attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095260	SCMHost	MBT INTERNAL USE	INV	HIGH	06/21/2018

Description Approve PO. Some functions are not available after recalculation

Approve Order. Unable to Save and Approve (via PO detail page) after clicking 'Recalculate' function button. Because, other function button (i.e Save, Approve and Recalculate) was not visible after clicking recalculate

Pre-requisite:

- a. An Order has been submitted
1. Access Approve Order
2. Select the submitted Order
3. On the PO detail page, modify quantity or price then click Recalculate button
- Noticed that the function buttons like Save, Approve and Recalculate are already unavailable.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0095276	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	06/21/2018

Description Discontinue 31 Subtype Code and Type Code in CPM, SCM, and EAM
Dear Sarah/ MBT Support Team,

Please kindly discontinue the 31 Subtype Code (Refer to the attached list) and type code in CPM, SCM and EAM. Such that, end user cannot use this subtype/ Type to create new items in CPM, SCM and EAM. Please kindly advise if there is any concerns for the discontinued subtypes.(E.g. affecting existing items with those subtype). Thank you for your assistance.

Regards,

Eva

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095281	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	CPC	HIGH	06/22/2018

Description No moving stock report data

Hi,

We already have a case for this report (RQ0088876) about the formatting. But now my request is about the data.

See attached, I have two issues with the data :

- 1) column non-moving days is not calculated : column is entirely empty ;
 - 2) on this report we can see product with last TRO date . However, we should see this product maybe on slow moving but not on no moving.
- Could you please explain the scope and the behaviour of this report ?

Thank you,

Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095316	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	06/23/2018

Description Need location displayed on select product screen when doing a stock transfer

Hi,

See attachments, we need to see location field on select product screen when we do stock transfer. We noticed that we have column f0, f1, f2, etc. that are empty. Could you please replace f0 column by Location so that we can select the product with his location ? It should be easier for storekeepers to manage.

Thank you,

Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095325	CPM	MBT CHECKLINK	INV	NORMAL	06/25/2018

Description Tender for supplier not regisiterd

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095336	SCMHost		INV	NORMAL	06/25/2018

Description Turkish Translation

Error in Turkish translation some Character is causing and issue which logs you out of the system this is from our New Dealer in turkey Poshelm so they cant demo the system in local language

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0095340	SCMHost	SHANGRI-LA HOTEL, XI'AN SLXN	INP	NORMAL	06/25/2018

Description □□□□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095345	SCMHost	HONG KONG JOCKEY CLUB	INP	HIGH	06/25/2018

Description unable to save changes to product in product cost center when by product
see document for full details

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095371	SCMHost	CONRAD MALDIVES RANGALI ISLAND	INV	NORMAL	06/25/2018

Description Withholding Tax Configuration
Withholding Tax configuration to be deployed in TRN DB

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095420	SCMHost	HONG KONG JOCKEY CLUB	INV	HIGH	06/26/2018

Description foriegn description error
clcik on flag icon get error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095484	SCMHost	MBT SCM 5.3.2	INPU	NORMAL	06/27/2018

Description Build new Instance for SP1 on QA Server
Build new Instance for SP1 on QA Server

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095530	CPM	MBT CHECKLINK		NORMAL	06/28/2018

Description Different template for Quote and Tender request in Tender Request Template module
Use different template for Quote and Tender request in Tender Request Template module for the supplier to differentiate the quote.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095560	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	INV	NORMAL	06/28/2018

Description Merging Prs
Hello,

Why is the system merging PRs with different delivery dates into one PO?

PR 0000041110 had a delivery date of 01/07/2018
PR 0000041109 had a delivery date of 30/06/2018

They both merged to become PO CP00007761.

Please look into this.

Thanks,
Kerry

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0095569	SCMHost	SHANGRI-LA'S FAR EASTERN PLAZA HOTEL, TAIPEI TPE			INP	HIGH	06/29/2018
Description	Store Request Notes cannot be show Chinese after Save						
Dear Support,							
The Store request cannot show chinese after save and it showing ?????							
Please find attached the files.							
Thanks							
Regards							
Richard							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0095584	SCMHost	MISSION HILLS HAINAN HUAYI FENG XIAOGANG MOVIE SERV			Completed	NORMAL	06/29/2018
Description	□□□□ □□□□□□□□□□□□□□□□						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0095640	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ			INP	NORMAL	06/30/2018
Description	Accounts Payable Transfer report filter by departmen is wrong						
Hi,							
See enclosed, we tried two way to output data with the Accounts Payable Transfer report :							
1) Select the dates 29/06/2018 - 29/06/2018 and all departments : data is ok but all departments are mixed because we can only order by invoice, invoice number or supplier ;							
2) Select the dates 29/06/2018 - 29/06/2018 and department = FOOD : report shows 0 value while we have as you can see on the first report for ALL DEPARTMENTS.							
Please advise what is wrong with this report.							
Regards,							
Aur�lie							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0095664	CPM	MBT SCM 5.3.2			INV	NORMAL	07/02/2018
Description	Supplier-Add To LBO						
IF supplier is been suspend, hide the [Add to LBO].							
Currently, [Add to LBO] button is still available, and allow user to add/change LBO for the supplier.							
But after click the [Save] button, the change of the LBOs selected does not save to database. This confuses user.							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0095691	SCMHost	PARK HOTEL MANAGEMENT HQ			ER	HIGH	07/02/2018
Description	Product Size						
Hi,							
We did input Purchase Size in the Product Request but once approved , the Purchase size did not appear in the Product Catalogue.							
Also, if we need to create Product through Product Catalogue, from where we can set the Purchase Size?							
PLease advise.							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0095718	EAM	MORETON BAY TECHNOLOGY OVERSEAS	INV	NORMAL	07/03/2018

Description new license requested

A former client is looking to upgrade from EAM to SCM. Their EAM license has expired and they need a renewal license for 3 months. Can I get a new license generated for Coral Reef and Sandpiper?

Thanks,
Reggie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095719	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	07/03/2018

Description Accounts Payable Transfer report : add analysis code

Hi,
In the .dat AP file, we can see the analysis code at the end of the GL code . Could you make this field available as well on the Accounts Payable Transfer report ?
See screenshots attached.

Regards,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095743	SCMHost	CAPELLA SINGAPORE	ER	HIGH	07/03/2018

Description Supplier Delivery Summary Report

Dear Support,

Please assist to add DEPARTMENT to this report below .

Supplier Delivery Summary Report

Thank you.

Willy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095799	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	INP	HIGH	07/04/2018

Description Basware interface
see documents attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095801	SCMHost	LANDMARK MEKONG RIVERSIDE HOTEL & DONCHAN PALACE	INV	NORMAL	07/04/2018

Description Filter Code problem

Job Allocation Report

Dear Support,

We are experiencing the problem of filter code result , for example: housekeeping department they need to transfer some beverage items to western restaurant each month. What they do now they cannot see the items or even transfer as we have not allowed them to see the filter code of western restaurant. In case we open them more filter code means they can see every PR (Purchase request) of that department also. When they are careless (PR not under their department) to tick approve the other department will no longer see that PR.

SET UP - SITE MANAGEMENT - FILTER CODE

tr

Therefore, we would like to ask if there is any solution to open them more filter code but only for transfer purpose not for see other department's PR

Kindly advice

Look forward to your prompt response

Thank you

Tong

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095805	SCMHost	AMARA HOTEL SINGAPORE	TBR	NORMAL	07/04/2018

Description INVENTORY - COST CENTRE PRODUCT

Dear Support,

When I go to INVENTORY - COST CENTRE PRODUCT - go to individual product to check the detail by PROD., the system showed me an error, Pls see attached copies for reference.

Kindly help to check and revert urgently.

Thank you/Katherine

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095811	SCMHost	DORSETT CORPORATE OFFICE HONG KONG	EOH	NORMAL	07/04/2018

Description Submitted date

Add Submission Date column in the PR/Approval page.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095864	SCMHost	AMARA HOTEL SINGAPORE	ER	NORMAL	07/04/2018

Description Report Enhancement

Dear Support,

We are seeking your help to do the REPORT ENHANCEMENT for these two reports , these two reports named as 1) Receipts - by Cost Centre, and 2) Receipts - by Vendor, there is no DEPARTMENT selection for us to choose as current we need to do some of the analysts .

Kindly assist for this matter.

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095866	Checklink	SHANGRI-LA HOTEL, KUALA LUMPUR SLKL	ER	NORMAL	07/04/2018

Description duplicated email address

Dear MBT,

Supplier try to register again with different supplier code E 000006295 but the system not allowed due to same email previously registered under supplier E000006600.

Please clear the registered email address under E000006600, so that supplier can register again with the same email address under E000006295.

Regards,

Chin Wei Lim

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0095881	SCMHost	CAPELLA SINGAPORE	ER	HIGH	07/05/2018

Description	Slow Moving report
Dear All,	

Slow moving report not working properly. Please see the attachment thru email. I would like the slow moving report filter by within 30 days, within 90 days and more than 30 days. Current report only show last purchase.

Please advise.

Willy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095937	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	CPC	HIGH	07/06/2018

Description	New World Manila Hotel_PO design
Hi Support,	

Kindly assist in creating the PO design for New World Manila Hotel.
Project will start on 9 July 2018.
Reference: PN 690441

Please see attached for your reference.

Thank you.
Maricris

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095941	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ES	HIGH	07/06/2018

Description	Issue report does not display product with requested quantity but 0 quantity transferred
Hi.	

When we raise a stock request, we select products and quantity. Then we approve the request. When request is approved, storekeepers are able to issued the products. But when a requested product is no longer available in the store, they put zero in the quantity and they do not deliver the product. The problem is that the requested but not delivered product is not displayed on the issue report. We need to compare the request worksheet to the issue report if we want to know which product has not been delivered compared to what has been requested.

It should be easier for us to have all the requested products on the issue report, even if no quantity is issued. Kindly see enclosed screenshots to help you understand my issue.

Regards,
Aurélie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095955	CPM	MBT SCM 5.3.2	ER	NORMAL	07/06/2018

Description In the result of Importing items, the descr column should be used instead of name
In the result of Importing items, the descr column should be used instead of name

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0095965	SCMHost	INTERCONTINENTAL NANTONG □□□□□□□□	CPC	NORMAL	07/06/2018

[illegible]

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0095991	SCMHost	XIN JIANG PLAZA HOTEL	INV	NORMAL	07/09/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096013	SCMHost	SHANGRI-LA'S BARR AL JISSAH RESORT & SPA, SULTANATE (TBR	HIGH	07/09/2018

Description

ERROR when you click the save button in supplier catalogue

Hi Team,

Error appears when you click the save in the supplier catalogue. Open a supplier > click SAVE > ERROR with comes out.

Regards,
Jerald

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096021	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	HIGH	07/10/2018

Description

Stock write off report

Hi,

Stock write off report does not work.

We have some write off made in february and when we select this period , the stock write off report is blank.

Fix it asap.

Regards,

Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096031	SCMHost	HILTON SHANGHAI HONGQIAO	CPC	NORMAL	07/10/2018

Description

126

Dear Support,

@126

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096039	SCMHost	GRAND DIAMOND CITY HOTEL & CASINO, POIPET RESORT C	ER	NORMAL	07/10/2018

Description

Report : Change Format Date in Inventory Activity Report M

Dear MBT Team,

Our client (Grand Diamond : ID 002609) would like to change format date in Inventory activity report M.

As attached file,

Format Now : 20170131 => YYYY/MM/DD

Should be : 31012017 => DD/MM/YYYY

Please let us know how we can fix it ?

Bowwy
Doungkamol Seumpaisarn

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0096051	SCMHost	SHERKEH W NOSS SAL	INP	HIGH	07/10/2018

Description Wrong Header viewing

Dear Support,

we have a transfer from central kitchen to central kitchen which is showing wrong in transfer header

Kindly advise how to address this issue

Regards

Chris

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096089	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	07/11/2018

Description Report enhancement for product quote report

Dear Support,

As per hotel request, please add new report option and new column in product quote report:

1. Add new filter option to generate the quotation record different with last supplier

Attached JPG file "product quote report option.jpg" for your reference.

2. Add new column shown last purchase supplier and last price for reference.

3. Add " *" in supplier row to mark same price.

Attached JPG file "product quote report sample.jpg" for your reference.

Thanks,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096091	SCMHost	GRAND PARK CITY HALL	ER	HIGH	07/11/2018

Description Budget Project Code Addition

Hi,

Please see attached & advise grey areas under product detail specification is locked due to addition budget is not been approved by management?

Able to set up pop up message on budget code & project code to remind approver to approve & message sent to requestor that budget & project code has been approved by who etc.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096102	SCMHost	MBT SCM 5.3.2	INP	NORMAL	07/11/2018

Description Update/Refresh fields of All Reports from SCM

Request to update/refresh fields of all reports from SCM to be avoid error logs in Reporting Services

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096141	Checklink		INV	NORMAL	07/12/2018

Description Checklink site for The Americas

Job Allocation Report

Hi Andreh,

I'm tasked with building up a Checklink site with US suppliers. I need a site to work in. Previously, when I asked for a demo site, I've been given a Shangri-La site to access with no permissions to add/modify items and vendors. I need a clean site that I can work in.

Please set up a Checklink site on a US based Oracle server and provide the credentials so I can access.
This may require a SCM/CPM site as well underneath.

Please let me know as soon as this can be available and anything you need from me to make this happen ASAP .

Thanks,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096142	Checklink	MORETON BAY TECHNOLOGY OVERSEAS	INV	NORMAL	07/12/2018

Description Checklink for US/Americas

Hi Andreh,

I need a new instance of Checklink installed onto a US based Oracle server

I will also need an underlying CPM and/or SCM system so that I can manage the Checklink site, including the ability to add vendors, products, photos.

In the past when requested, I've been given a Shangri-La demo site without the requisite permissions to own and manage the site. I need the ability to manage this site.

This is quite urgent so please tell me what you need from me to make this happen ASAP !

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096143	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	HIGH	07/12/2018

Description Move the cursor in Check SCM environment

Hi,

Previously, in Check EAM, we were able to use the keyboard to move the cursor on Check's environment. This is not available anymore in Check SCM but it was very useful. Always using the mouse is really time consuming when preparing a PR, doing a transfer or entering an invoice.

Could you please make it possible to move the cursor using the keyboard like in the previous check EAM ?

Thank you,

Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096162	SCMHost	HONG KONG JOCKEY CLUB	INP	HIGH	07/12/2018

Description open a write off on screen click print get all write offs after that write off number

Goto write off and open details of a write off.

Click on print button on detail page

report comes up but with all write offs with the write off number or greater

replicate in

http://14.203.108.226/HKJC_SCM_5_2/Secured/Home

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096165	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	INV	NORMAL	07/12/2018

Description No result in product search at Product Request screen

Dear MBT,

Pease assist to check why Southern China SCM is not able to do product search in Product Request page, no search result display. But I can search in Kuala Lumpur SCM. Please refer attachment for screenshots.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0096223	SCMHost	BANYAN TREE ANJI HUZHOU	CPC	NORMAL	07/13/2018

Description □□□□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096247	SCMHost	XILI GOLF AND COUNTRY CLUB, SHENZHEN XILI GOLF DEVEI	EOH	NORMAL	07/13/2018

Description LP Product Request
Dear MBT,

Reported by Xili that in previous LP product request approval, after clicking the "Approve&Activate" button, the system will display the Inventory Template table with checkbox. On the same page she will tick the Inventory template checkbox for the product assignment.

Now in the new version SP1, after "Approve& Activate", she need to go to Product Catalogue to assigned the code to Inventory Template .

Can we have the same previous function in SP2?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096258	SCMHost	MARCO POLO HONG KONG HOTEL, GATEWAY HOTEL, PRINC	ER	NORMAL	07/13/2018

Description Change Invoice report Header name
Can SCM change the Report "Invoice" Header name to "Receiving Summary" ?
please see attachment.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096260	SCMHost	ST. REGIS SINGAPORE	INP	NORMAL	07/13/2018

Description Invoice Summay Report
Dear Support,

As attached, currently, our cost controller is extracting the non-food items report summary by entering each invoice numbers.

Kindly assist on how we could create a code for us to extract the non-food items via report summary.

Having said that, could you send us the manual for the software to speed up our monthly inventory closing process.

Thank you.

Regards,

Zalia

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096265	SCMHost	CASELA NATURE PARK	ER	HIGH	07/13/2018

Description SCM5.2.3SP1_CAS_PURCHASE ORDER_NON INVENTORY_PROJECT CODE IS NOT INACTIVE
Dear Support Team,

Could you please advise why the Project Code on Purchase Request and Order Header screen are not active.

Please find attaced the screenshot.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0096269	SCMHost	SHANGRI-LA HOTEL, SINGAPORE SLS	TBR	NORMAL	07/13/2018

Description No result in product search at Product Request screen
Dear MBT,

Please assist to check why SLS SCM is not able to do product search in Product Request page, no search result display.

Please refer attachment for screenshots.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096285	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	CPC	HIGH	07/14/2018

Description v5.2.3 SP1 : RQJ0018887 Testing on live system - Sorting in Stock Request

Hi,
As the fix seems not to be applied on the training system, I have checked the new feature on the live system. See attached, when I set up a sorting on view Stock request screen and then I click Print to see the request worksheet, the sorting is at random. We expect to have the same sorting without any action to sort. By default it should be sorted by Group > Type > Description.
Issue seems not to be fixed at all.
Please advise,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096331	Checklink	MBT CHECKLINK	INV	NORMAL	07/16/2018

Description [HLT] Items per page dropdown

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096347	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	07/16/2018

Description Watch Dog for Product Request
Dear Support,

Please include Product Request Approval in the Watch Dog List.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096354	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INP	HIGH	07/17/2018

Description No prompt on when Holding Items in PR

Hi,
See attached, we have raised a PR using scan for order tool. This PR was not correct so we cancelled it and create a new one. This PR status is Cancelled.
Then, we raised another PR with same products and when we tried to approve, the approve box is disabled and system marks the PR as Duplicate and with total cost = 0.
We cannot send out our request and it is currently affecting our operations . Please advise ASAP as it is an emergency.

Regards,
Guillaume

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096356	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INP	HIGH	07/17/2018

Description v5.2.3 SP1 : RQJ0015528 Testing - Top Consuming by Product - Cost Centre, quantity displayed is correct

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0096437	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	07/17/2018

Description Email Notification of list of unsubmitted eTender Reply to Hotel End User
Dear Annaliza,

As mentioned in the email, email notification of list (who have not submitted/ replied to the e- Tender) to hotel end user by using "Notify Email" in the Tender Request module.

Thanks.

Regards,

Eva

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096440	SCMHost	BEACHCOMBER LTD	INP	HIGH	07/17/2018

Description SCM5.2.3.611103_BCH_PURCHASE ORDER WITHOUT PURCHASE REQ REPORT IS NOT DISPLAYING CORRECT VALUES
Dear Support Team,

The "Purchase Order without Purchase Request" report is not being filtered as per user filter code.
Any user launching this report, information for ALL sites is being displayed.

Please find attached the report and screen shot of filter used.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096464	Checklink	MBT CHECKLINK	INV	NORMAL	07/18/2018

Description [HLT-JAPAN] Bugs and issues
All encountered bugs, issues and other concerns were posted here

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096487	SCMHost	SHENZHEN MISSION HILLS RESORT CO., LTD 0000000000	INP	NORMAL	07/18/2018

Description Note fields change in store request and transfer detail page
Please find and see the specification as attachment. Thanks,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096524		HILTON MOOREA LAGOON RESORT & SPA	INP	NORMAL	07/19/2018

Description Reopen request for RQ0092642 RQ0094597
Those ticket has been closed but it's still not displayed correctly

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096551	SCMHost	COSMO HOTEL KUALA LUMPUR	ER	NORMAL	07/19/2018

Description User ID string size
Hi there,
is it possible to expand the User ID string from 12 to 15?

Kenny

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0096676	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	07/23/2018

Description Move SCM from Tencent to Oracle DC and convert to Oracle DB
Move SCM from Tencent to Oracle DC and convert to Oracle DB

- Oracle data centre should be available mid August

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096679	SCMHost	HILTON JAPAN KOREA GUAM HQ	ER	NORMAL	07/23/2018

Description Budget GL Dashboard Report - see RQ0095146
Requested customized (enhancement) report for Budget GL Dashboard for Check SCM V3 for DT Okinawa (and other hotels in the same cluster).
This report will be included as a standard report for Check SCM V5.2.3 onwards for Hilton.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096690	SCMHost	BABEL	INP	HIGH	07/23/2018

Description History by Product/Products ordered by supplier
Dear Support,

We need to modify both of the above report in order to include the below :
-History by product: add in parameter the option to choose which product is needed and to be able to export to excel
-Products ordered by supplier: add a TOTAL line at the bottom of the report for each products

Let me know the needed

Regards,
Chris

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096717	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	07/23/2018

Description 404 Records of CHN Purchase history 2017-06 to 2018-05 without item description, subtype, type in CPM
Dear Sarah/ MBT Support,

There are 404 Records of CHN Purchase history 2017-06 to 2018-05 without item description, subtype, type in CPM. (Refer to the attached file).
Please kindly advise. Thanks.

Regards,

Eva

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096729	SCMHost	HILTON XI'AN HIGH-TECH ZONE	INV	HIGH	07/24/2018

Description need to migrate scmooffice
You need to migrate scmooffice because sending an order from the server to the vendor's mailbox will prompt a timeout.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096744	SCMHost	INTERCONTINENTAL NANTONG □□□□□□□□	INP	NORMAL	07/24/2018

Description Top Purchase Item By Quantity □□□□□□
Top Purchase Item By Quantity□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0096818	SCMHost	CAPELLA SINGAPORE	INV	HIGH	07/25/2018

Description New vendor creation

Dear All,

Please assist to check the report from email not working? What I need is to get the new created vendor within the date selected.

Willy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096847	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	07/25/2018

Description Disallow to Enter Higher Quantity

For example:

Parameter "QuantityPercentage" is 5

PO quantity for Item A is 10

User is allow to key in any quantity equal to or lower than 10.5 (5% higher).

If user changes the quantity to 10.6 (or higher quantity), system to prompt message "Disallow to enter higher quantity" IMMEDIATELY . Once user clicks "OK" to remove the message, quantity should be reset to "10" (same as PO quantity).

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096851	SCMHost	GRAND PARK CITY HALL	ER	NORMAL	07/25/2018

Description Request to show approver per level_Project code in Capex (Planning/Budget)

Dear Sir/Mdm,

In the Planning/Budget mode, for raising of project codes and variation, the system does not show approver per level information, and we are unable to see which approver has yet to approve (so we can check with the approver directly).

There are no auto-prompt features as well

You may see the word documents for print screens for better illustrations .

Please assist. Thanks.

Best regards,

Ke Feng

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096859	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	07/26/2018

Description Stock count variance report : sorting by Location > Product Description

Hi,

When we are done with the stock count in the system, we click Print in order to print out the variances (Stock count variance report). This report is not available in the Services > Report Service environment but we would like to be able to sort it by Location > Product description while now we do not have the choice : report is default printed with the Department > Group > Type > Product code sorting.

I have also checked Inventory variance report and Inventory activity report but they do not have the sorting by location.

Please advise,

Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096860	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INP	NORMAL	07/26/2018

Description Audit Trail for Additional charge does not work

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0096976	SCMHost	PUDONG SHANGRI-LA, EAST SHANGHAI SLP	CPC	HIGH	07/27/2018

Description Urgent: Inventory in SCM Transfer from and transfer to SCM is opposite - Amanda Zhao
SCMMBT

Best Regards

Amanda Zhao, Service Manager-Cost Control
Pudong Shangri-La, East Shanghai
33 Fu Cheng Lu, Pudong
+86 21 68828888 extn 6125

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096979	SCMHost	DNCA - MELBOURNE AIRPORT INTERNATIONAL T2	CPC	HIGH	07/27/2018

Description Quantity received in invoice doesn't match to order history
Hi,

We noticed anomaly between quantity received in invoice and the quantity recorded in order history .

Attached screen shot from 'Order History' for product 3000001201 Juice Keri Cloudy Apple - BTL 300ML under cost centre Hungry Jacks T2. It showed the latest purchase was made under PO MI00045043, QTY was 288.

But this was not the quantity processed in SCM for this particular PO. As the other attached screen shot 'invoice processed' shows, the quantity received was only 1 x carton of 24 bottles with unit cost of \$ 11.26.

This anomaly causes the unit cost of this item to drop from \$0.938 to \$0.039 per bottle and will cause our closing stock value being understated.

Please investigate the reason for this anomaly and advise.

Thanks.

Regards,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0096989	CRM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	07/27/2018

Description CRM email notification subject name
Dear MBT,

Would like to request enhancement on the email notification we received after we raised RQ at CRM .

Please add the RQ subject in the email notification subject after the RQ number as shown in the attached screenshot.

Regards,
Chin Wei Lim

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097005	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	CPC	NORMAL	07/28/2018

Description v5.2.3 SP1 : RQJ0021512 Testing - Auto Numbering of Supplier Code

Reference	Version	Client Name	Status	Priority	Date
RQ0097131	SCMHost	MARCO POLO HONG KONG HOTEL, GATEWAY HOTEL, PRINC	ER	HIGH	07/31/2018
Description	SCM New Purchase Request modification (Pony)				

Job Allocation Report

Dear Support team,

We are testing the SCM version 5.2.3.80430 SP1 on Training Platform.

We would like to modify the (A)Stock Movement and (B)Order History in New Purchase Request.

Could you please advise us if it is possible to adding the date range selector and number of total in there 2 pages?

It is more efficient to viewing an item's purchase history for current/past month, current/past year, financial period, ...

Thank you.

Best regards,

Rom Chan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097170	SCMHost	HILTON HANOI OPERA	INP	NORMAL	07/31/2018

Description SCM issues

Dear Support,

We have some below issues need your urgent supports .

1. Need a template to import POS Sale item into SCM system (Ver.3 can import)
2. Some reports need to be extracted into file ".csv" to link data from SCM to another reports (Ver.3 can extract)
 - Period End History Report
 - Receipts Detailed (History)
 - Write Off Detailed Report
3. Prined PO should be sorted from small to large of Product number
4. Transaction date of "AP transfer report" must be the actual delivery date (everyday follow this rule, but the day after close period did not follow this rule)

Thanks,

Huy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097208	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	08/01/2018

Description Auto-numbering for supplier code in supplier request

Hi,

Auto-numbering for supplier code is currently available in SP1 (done in UAT only) when adding a supplier directly in catalogue (set up > catalogue > supplier then Add).

However, auto-numbering for supplier code should also be available when we enter a record by the supplier request.

Regards,

Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097222	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	08/01/2018

Description ☐ test

☐ test

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097240	SCMHost	CROWNE PLAZA SHANGHAI XIAYANG LAKE	INV	HIGH	08/01/2018

Description OS Upgrade

Need to move Check SCM from Windows Server 2003 server to another Windows Server 2008 R2 server.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Please conduct a server health check to ensure system performance will not be adversely affected after SLWZ joining in September .

[illegible]

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0097532	SCMHost	MANDARIN ORIENTAL HOTEL GUANGZHOU		INP	NORMAL	08/07/2018
Description	SCM system problem We have a case request RQ0084248, The problem is not solved but I saw the status is closed. Can you raise the case again and update on it. If cannot find the reason, please also give us a official reply.					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0097539	SCMHost	HILTON HUIZHOU LONGMEN RESORT			NORMAL	08/07/2018
Description	□□□□□□□□--Negative inventory □□□□□□□□□□□□□□□□□□□□□□□□-12□ □□□□□□□□□□□□□□□□□□□□□□□□					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0097560	SCMHost	THE LIND BORACAY		INP	NORMAL	08/08/2018
Description	Purchase Justification Hi, Is it possible to increase the character value of purchase justification table? Regards,					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0097568	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT		INP	NORMAL	08/08/2018
Description	Product request unable to approve Dear MBT, Product request rejected from CPM, and now i trying to resubmit again from SCM to CPM but i not able to approve in SCM. Please refer attachment and advise. Regards, Chin Wei Lim					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0097571	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI		INP	NORMAL	08/08/2018
Description	Purchase History without Supplier Name and Supplier Code Dear Sarah, The attached file with purchase history of hotels without supplier name and supplier code. Please kindly advise. Please notice that this issue happened before. Regards,					
Eva						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0097580	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	CPC	NORMAL	08/08/2018

Description SCM Product Request Chinese Description
Dear MBT,

i am trying to create product request but when i try to input Chinese name for the product request by clicked the flag icon, the pop-out window show all the translation.

Attached screenshot of comparisons of the flag icon in product request.

Regards,
Chin Wei Lim

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097583	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	CPC	NORMAL	08/08/2018

Description Purchasing History Report summary for 2 export times - SLH & SLBT
Dear Sarah,

Based on the Screen capture for SLBT 2017-06 to 2017-12 Purchase History exported on 2018 07 12, SLBT had less expenditure on "F" food items than that exported on 2018 08 08.

Based on the Screen capture for SLH 2017-06 to 2017-10 Purchase History exported on 2018 07 12, SLH also had less expenditure on "F" food items than that exported on 2018 08 08.

Regards,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097625	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	08/09/2018

Description Bulk Order Maintenance
Dear Rona,

For the Bulk Order Maintenance Screen, can the system memorise user filter.

Firstly I put filter Site – AMC, Dept F&B, I select few PO to purge, click Commit.

After purging, , the system return the screen with default filter "ALL". Can the page return to User filter?

Regards,
Chin Wei Lim

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097669	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY		NORMAL	08/10/2018

Description test attachment in crm v3

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097682	SCMHost	MARINA MANDARIN SINGAPORE, BY MERITUS	ER	NORMAL	08/10/2018

Description Audit Trail for Master File
Hi Support,

Would you please add in the filter options - Users account, so that we can filter based on the accounts that we want to review?

Currently the report only generate whole list without the functionality to filter by users account.

Thanks.



Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0097687	SCMHost	MORETON BAY TECHNOLOGY OVERSEAS		INV	NORMAL	08/10/2018
Description	MBTChecklink -Add CKSEVENT in the SCM 5.2.3 watchdog Add CKSEVENT in the SCM 5.2.3 watchdog for Quote sent to Checklink error					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0097688	Checklink	MORETON BAY TECHNOLOGY OVERSEAS		INV	NORMAL	08/10/2018
Description	MBT Checklink - Wheng to review and propose content for Checklink page Alec : MBT Checklink - Wheng to review and propose content for Checklink page Also required disclaimer for Supplier registration and publishing prices					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0097695	SCMHost	MORETON BAY OVERSEAS HQ		INP	NORMAL	08/10/2018
Description	Review Hilton features in SCM 5.3.5 Oracle Review and identify if any missing option between SCM 5.2.3 SQL and SCM 5.3.5 Oracle					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0097727	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI		ES	NORMAL	08/10/2018
Description	DFD automation of CPM supplier request Dear MBT, Would like to request enhancement for Self-Approve and automation of product request for existing products. Refer attachment for details. Regards, Chin Wei Lim					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0097790	SCMHost	THE LALU NANJING □□□□□□		INV	NORMAL	08/13/2018
Description	□□□□□□ 1.□□□□□□□□□□□□□□□□ 2.□□□POS□□□□□□□□					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0097803	SCM-SaaS	HILTON BALI RESORT		Completer	NORMAL	08/14/2018
Description	error message appear on Gross Column Hi, Whenever i tried to change the purchase quantity in the scan for order, an error message appear on the Gross Column. Please see attached. Thanks and regards, Shannie					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment



Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0097825	SCMHost	SHANGRI-LA HOTEL, KUALA LUMPUR SLKL	TBR	NORMAL	08/14/2018

Description Return to supplier by order
Dear Support,

SLKL did a Return To Supplier, under PO Purchase Status it was capture under "Delivery QTY" column instead of "Return Qty" column, including the cost under "Delivery Cost" rather than "Return Cost"

Regards/Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097848	SCMHost	SHANGRI-LA'S - EROS HOTEL, NEW DELHI SLND	ER	NORMAL	08/14/2018

Description Products Ordered per Supplier
Dear Support,
To have additional filters "Group" and "Type" when printing reports.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097855	SCMHost	HILTON COLOMBO	INV	NORMAL	08/14/2018

Description GL Interface Balancing Issue

Job Allocation Report

Dear Rey,

Thank you for your support given earlier.

We extracted GL interface file for July & it does not tally with our consumption.

For example Beverage – Cost Center Curry Leaf(11105)

Beer & Spirit Credit Total not tally.

For example Food – Cost Centre Pastry Kitchen (11173)

There are two debit total as 1,560,457.69 & 6,731.49

But the actual debit in Period End Summary By Group Debit 1,553,726.20 & Credit 28,893.86

Can you pls. help to fix this matter.

Thanks,

Ravi

From: Rey Padrones [mailto:Rey.Padrones@mbtcheck.com]

Sent: 31 July 2018 10:11 AM

To: Ravi jayasooriya

Subject: Automatic reply: Text file - for consumption transfers

Hi,

Thank you for your email. I am not in the office and will have limited access to email . Responses to emails may be delayed. I will be back on August 27, 2018.

For urgent support queries please log a support request on CRM: www.mbtcrm.com

T: +63 2 6252099

Thanks and best regards,

Rey

<u>Job #</u>	<u>Allocated To</u>	<u>Allocated Date</u>	<u>Skill</u>	<u>Status</u>	<u>Priority</u>	<u>Comment</u>
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0097878	CPM	WALDORF ASTORIA CHENGDU	CPC	NORMAL	08/15/2018

Description Purchase size not sync to SCM

Hi Sarah,

We can see the purchase unit size and conversion in CPM set up successfully . Not sure why this is not synced down to SCM. Can you advise?

This happened before

Fiona

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097918	SCMHost	MBT SCM 5.3.5	INV	NORMAL	08/15/2018

Description Error on PO Report for HLT Fukuoka upgrade

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097919	SCMHost	MBT SCM 5.3.5	INV	NORMAL	08/15/2018

Description Error on PO Report for HLT Fukuoka upgrade

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097920	SCMHost	MBT SCM 5.3.5	INV	NORMAL	08/15/2018

Description Error on PO Report for HLT Fukuoka upgrade

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097921	SCMHost	MBT SCM 5.3.5	INV	NORMAL	08/15/2018

Description Error on PO Report for HLT Fukuoka upgrade

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097922	SCMHost	MBT SCM 5.3.5	INV	NORMAL	08/15/2018

Description Error on PO Report for HLT Fukuoka upgrade

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0097923		MBT SCM 5.3.5	INV	NORMAL	08/15/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Dear Support,

Is it possible to alert(pop-up) the users in SCM that they won't be able to make any stock request if the quantity available is zero.

Currently, users are making store requests for the zero available item. Please advise.

Many Thanks

Shianj

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098042	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	08/17/2018

Description DFD automation of CPM product request

Would like to request enhancement for Self-Approve and automation of product request for existing products.

Refer attachment for details.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098059	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	08/17/2018

Description Additional parameter to control user right to edit price

Dear MBT,

Enhancement to add additional parameter to control user right to edit price.

Regards,
Chin Wei Lim

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098061	SCMHost	YOTEL SINGAPORE ORCHARD ROAD	ER	HIGH	08/17/2018

Description purchase order - view history

Hi,

We want to view the PO history to be format the same as current PO view .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098069	SCMHost	DORSETT CITY LONDON	INP	NORMAL	08/17/2018

Description PO Summary

Hello

When multiple PRs are combined into 1 PO, the text entered in the Summary boxes in each PR are combined into 1 long text string with no spaces. For example DCLPO1800186 has the Summary text 'weekly order by parweekly order by parweekly order'.

Is it possible to change this in any way, so the Summary makes sense?

Please advise.

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098070	SCMHost	NEW WORLD MANILA BAY HOTEL	INP	NORMAL	08/17/2018

Description AP Transfer Report By Delivery Date

Job Allocation Report

In SCM, there is a parameter called 'APDateFilter' where user can choose either ddate or idate when generating AP file. When user choose ddate for example, as part of the checking process they are matching the following:

checking physical invoice against:

- invoice summary - can be filter by delivery date

- ap transfer report - can only be filter by generation date; report column is fixed to invoice date

request is to show delivery date in ap transfer report when apdatefilter=ddate in csscontrol

Thanks.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098135	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	ER	NORMAL	08/21/2018

Description Short Cut log in enables full access to everything

Hi,

I have noticed a lot of issues with V5 short cut to V3 short cut.

Seems in V5 you can action everything you can with a personal log in which is not the idea.

In V3 we have it set up that can only do Stock Request or Transfer from the Stores or nominated cost centre not select any

Write off – unable in V3 to add to any specific Cost Centre but in V5 even though logged into Best Ugly International – can add for any cost centre

Stock Count – can add for any area not just Best Ugly International

Purchase Request – again can add by selecting or by list but also for any cost centre, not based on the specific purchase list linked

Shouldn't have access to Approve purchase request section

Shouldn't have access to Sales entry in Inventory Module

Attached are copies of manuals we have for V3 for Stock Counts, Wastage and Transfers – we have not set for Purchase Requests however would like this option with then only management able to approve.

Thank you

Nicole

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098170	SCMHost	PLAZA PREMIUM LOUNGE ROME	INV	NORMAL	08/22/2018

Description CheckSCM System

More than one week, the CheckSCM system is too slow.

I have to wait about three/four seconds before a keyboard command become a digit.

Could you help me to solve this issue?

Thanks for cooperation

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098174	SCMHost	TAFE RYDE LE CORDON BLEU SYDNEY	INV	NORMAL	08/22/2018

Description Stock Requirement Report

Job Allocation Report

Hi Support,

Please find attach screen shot of the stock requirement report that I require to be able to select more than 1 location.

Regards

Donna

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098175	SCMHost	CONRAD SEOUL	INP	NORMAL	08/22/2018

Description [High Important] Tax Classification

Dear Supporter,

I have inquires regarding SaaS (Product Tax)

1. Tax classification

The current system uses two types of tax notation when creating product codes (1. Taxable product, 2. Non taxable product). However, in the next version, I wonder if I can write taxes in three.(1. taxable product, 2. non taxable, 3. other)

2. Tax Code - interface data

Currently, taxable products are marked "Y" on the T4 code when interfaced to the Sun system and "N" on non taxable products. If other products(third type- other), we would like to leave it "Blank" on Sun T4. Is it possible?

Thank you,

Katie Kim

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098239	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	08/23/2018

Description Stock Transfer Detailed

Hi,

Currently we only have the Stock Transfer Detailed (History) which does not allow users to control what has been issued today. This report captures only data of yesterday and days before.

We tried to use the issue detail report but the format is really different and sometimes for the same information , we have 3 pages only in the Stock Transfer Detailed (History) report while we have 7 pages in the issue detail because of the several subtotals (see attachments 1 and2).

Can you please design a new report "Stock Transfer Detailed" with the same format as Stock Transfer Detailed (History) but which captures data from today ?

Regards,

Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098265	SCMHost	INTERCONTINENTAL HONG KONG	ER	NORMAL	08/23/2018

Description Tender Pack Items List Report

Job Allocation Report

Dear SCM Support Manager,

We are using the SCM more than 10 years and found that the tender pack cannot load current item list.

It is useful tool for purchasing team to review the item is on the list - add / remove the items in the tender pack and load the consumption in this tender.

This report is enhance the clarify and precisely the current items in the tender pack.

Thanks
Stephen

Hi Stephen,

We cannot just change it. To formalize your request, I suggest that you submit a separate request for enhancement which will be subject for approval and review. Thanks

Regards,
Jeffrey Angeles

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098266	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	08/23/2018

Description DFD to restrict new order to Consignment Seafood only
To limit and restrict consignment seafood only for creation of new Order.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098292	SCMHost	MORETON BAY TECHNOLOGY OVERSEAS	INV	NORMAL	08/24/2018

Description Install SCM in my local PC
Install SCM in my local PC

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098296		MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	08/24/2018

Description noCPMSiteUsed for CPCITEM
Add the noCPMSiteUsed for CPCITEM for v5.2.3

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098326	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	08/24/2018

Description Vendor creation & info update process for R2P migration
Dear MBT,

Would like to request an enhancement to add additional field in SSP Checklink registration page , Account Details -> Contacts.

Also, update the invitation email template.

Please refer attachment for full details.

Regards,
Chin Wei Lim

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0098327	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	Completer	NORMAL	08/24/2018

Description Change 12,999 Z-Code items to Z1 status in CHN-N-EAST SCM Exactly on Sept 29th, 2018

Dear Lope and MBT Support,

Please kindly change 12,999 Z-Code items (Refer to attached file) to Z1 status (Disallow Purchase) in CHN-N- EAST SCM Exactly on Sept 29th, 2018 (Friday).

For any question, please feel free to let me know. Thanks.

Regards,

Eva

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098333	SCMHost	MANDARIN ORIENTAL KUALA LUMPUR	ER	NORMAL	08/24/2018

Description Stock transfer approval

Dear Support,

Is it possible that we could add in more level of approval for stock transfer ?

Current practice is outlet key in the transfer (without DH approval) and forward to Cost Controller for approval.

What I am referring is Kitchen and F&B outlets direct transfer.

Current practice is outlet or kitchen direct transfer and approval is done by Cost Controller.

As such, can we add in one more level of approval for this direct transfer (eg Department head)

Regards,

Ling

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098394	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ER	NORMAL	08/27/2018

Description Allow Negative Level

1) User right to control whether user is allowed to edit this field.

2) If no right was granted, "Allow Negative Level" field is grey off after cost centre is created and saved for the first time .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098397	SCMHost	SHANGRI-LA HOTEL, KUALA LUMPUR SLKL	INP	NORMAL	08/27/2018

Description Additinal Detail in PR

Dear Support,

Please include additional detail field info when Purchase request is printed. Current format show up to specification detail only for Asset/NSR PR refer file attached

Regards/Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098419	SCMHost	KERRY HOTEL PUDONG, SHANGHAI KHPU	Completer	NORMAL	08/27/2018

Description Dobule record in export file of 20180802

Our Finance colleague export file from SCM, found there are some double record in 20180802 F&B, please help us check it, it's urgent, thank you very much!

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0098421		HILTON MOOREA LAGOON RESORT & SPA	CPC	NORMAL	08/28/2018

Description Reopen RQ0094174

Hi,

As explained there is a problem when there is multi tax code

Find attached the description for the interface for multi tax code in AP_CONFIG.

Regarding credit note would be better to have all amount in negatif even the 3 lines.

Vincent

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098468	CRM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	ER	NORMAL	08/28/2018

Description CRM Enhancement > Enhancement Request > Data Request Button

1. Add 'Data Request' in Request Type – This will enable support team to identify and segregate the data (product and supplier) request so it does not mix with the other support RQ's and can be assigned faster to the Data Services team .

2. Additional severity number dedicated for products and supplier requests so all RQ's under this type can be reflected under the same group .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098523	SCMHost	CONRAD HONG KONG	INV	NORMAL	08/29/2018

Description Re active code

Dear Support,

Can't reactive codes by support team. Please find the attached and get back to us.

Regards,

Berry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098526	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	ES	NORMAL	08/29/2018

Description Uncommit Order (PR by Product List)

Dear Support,

Currently, if a PR was raised using product list and generated into PO, when the PO is uncommitted, user is able to add products from Product List only. To change the logic to - allow user to add product from inventory template.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098528	SCMHost	SEDONA HOTEL YANGON MYANMAR	INV	NORMAL	08/29/2018

Description QUOTE APPROVAL PROCESS

Hi Team,

For the standard practice that we are having all market list quotation (for all Kitchen & Outlets) the approving officer will be Cost Controller, for the other products it will be purchasing manager.

Currently PM & Cost Controller is having the filter code of 'ALL' for the normal operation this is a challenge with us. As we cannot segregate the approval of quotation. (We do not accept PM to have another ID.)

Regards,

Bo bo

(Logged in behalf of client - Leandro)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0098557	SCMHost	MBT SCM 5.3.5	INV	NORMAL	08/29/2018

Description Site Setting
Same text appears multiple time in Site Settings (See Attached)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098565	EAM	XI'AN TOURISM GOLDEN FLOWER HOTEL CO., LTD	INV	NORMAL	08/29/2018

Description Can not show surfix in market list request form
Can not show surfix in market list request form, found this issue from yesterday. Thanks a lot.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098566	EAM	XI'AN TOURISM GOLDEN FLOWER HOTEL CO., LTD	INV	HIGH	08/29/2018

Description The sort of the approval list for Market list request is abnormal
The sort of the approval list for Market list requests is abnormal, since yesterday. The list can not list the newest request at the bottom, and can not sort all the requests while use date as the keywords.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098573	SCMHost	MBT SCM 5.3.5	INV	NORMAL	08/29/2018

Description Error
Error Pops up every 25-30 mins

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098576	EAM	XI'AN TOURISM GOLDEN FLOWER HOTEL CO., LTD	INV	NORMAL	08/29/2018

Description Need to export a SKU list with supplier name
Need to export a SKU list with supplier name, we need the method for the enduser.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098587	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INP	HIGH	08/30/2018

Description Order Delivery Variances Report: issues
Hi,

We noticed several issues on the Order Delivery variances report :

1) quantity is wrong regarding the receiving of product FOO0002345- C BOUCHON POULET DUOC */PCE. Quantity should be 400 but on the report it is 800. See attachments 1, 2, 3, 4 and 5 ;

2) quantity has been converted to stock size (PCE) but unit displayed on the report remains purchase size DZ (=the same as the receiving) for product FOO0001816- R OEUF MOYEN */PCE. Quantity should be 120 DZ or 1440 PCE but not 1440 DZ. See attachments 6, 7 and 8.

Please advise,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098616	SCM-SaaS	MBT SCM 5.3.5	CPC	NORMAL	08/30/2018

Description Request to Apply Standard PO Format to HGI Singapore & Puchong
Please apply Hilton standard PO format to HGI Singapore and HGI Puchong

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0098652	SCM-SaaS	HILTON BALI RESORT			INP	HIGH	08/31/2018
Description	Report-Print Compare Quote Errors						
Dear Support,							
We have encountered the following errors in SCM during printing this reports .							
Kindly fixed this reports							
Thanks							
Regards							
Richard							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0098678	SCMHost	HILTON MUMBAI INTERNATIONAL AIRPORT			INV	NORMAL	08/31/2018
Description	Purchase Summary By Period						
Dear Team,							
We need the follwoing report in excel format .							
Service->Report Service-> Purchase Summary By Period - Type and Group							
Second Schedule reports option is also not available.							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0098690	SCM-SaaS	HILTON GARDEN INN SINGAPORE SERANGOON			CPC	NORMAL	08/31/2018
Description	Product description displayed as STD in stock count screen						
Product description displayed as STD in stock count screen							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0098703	SCMHost	SEDONA HOTEL YANGON MYANMAR			INP	NORMAL	08/31/2018
Description	SAP Supplier Interface						
Hi,							
Already forwarded the specs to Neil.							
SAP newly created supplier will be auto created in CheckSCM .							
Regards,							
Bo bo							
(Logged in behalf of client)							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0098715	SCMHost	CONRAD MALDIVES RANGALI ISLAND			INP	HIGH	08/31/2018
Description	GL interface file discrepancies August 2018						

Job Allocation Report

Dear Rey

Find below GL interface file discrepancies August 2018. Please provide solution ASAP.

Food

GL interface file (110,018.92)
Actual COS period end file Food 586,149.95
Difference 476,131.03

Beverage

GL interface file (98,647.09)
Actual COS period end file Food 99,283.46
Difference 636.37

Supplies

GL interface file (20,081.07)
Actual COS period end file Food 25,061.28
Difference 4,980.21

Journal imbalance by US\$28.79

Thank you

Regards,

THORIQ ALI
Cost Controller

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098756	SCMHost	INDOCHINA BEACH HOTEL J.V. FURAMA RESORT DA NANG	ER	HIGH	09/02/2018

Description Purchasing request form

Dear supporter,

Kindly help to adjust the Purchase Request form for us as format and fields on attachment. That matter has been requested for a long time and it is still pending. Please move it forward.

Regards,
Thanh.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098818	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	INV	NORMAL	09/03/2018

Description Import menu item from POS to SCM

Dear Jesfer,

Please find updated menu item key file for you import to SCM,

If you have any problem please feel free to contact me.

Thanks,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098822	SCMHost	BEACHCOMBER LTD	INP	NORMAL	09/03/2018

Description SCM5.2.3SP1_BCH_SCMUAT_RECEIVING_NET CONTROL TOTAL WRONGLY COMPARED WHEN INVOICE IN FOREIGN CURRENCY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0098836	SCMHost	HOTEL INDIGO HSINCHU SCIENCE PARK	CPC	NORMAL	09/03/2018

Description Urgent! Report is blank
Dear Support,

The Training System Receiving Record & Request_Worksheet is blank, please solve this problem ASAP.
Teamviewer: 1257694467
pwd: mai899

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098855	SCMHost	BANYAN TREE CABO MARQUES	INP	HIGH	09/04/2018

Description Increment invoice number maximum length
Dear Support,

Is there any way to increase the length of the invoice number to 36 alphanumeric characters?

Best Regards.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098856	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	09/04/2018

Description Email template for supplier request waiting for approval
Hi,

Kindly find attached the translation we would like to have regarding the email sent when there is a supplier request waiting for approval.
This feature is not yet available on live system but it is still installed on UAT .

Thank you,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098857	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	09/04/2018

Description Product Search Module
Create a new Product Search Module with Category and Description as search parameter

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098863		SHANGRI-LA HOTEL, LHASA SLLS	Complete	NORMAL	09/04/2018

Description DO NOT PRINT ,urgent

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098880	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	09/04/2018

Description Checklink - Photo Library (Photo Requirements) - Upload 473 Photos - On or before September 14th (Friday)

Job Allocation Report

Some products ordered from Melba Fresh have gone through as fractions of a unit.

Order was generated from Production Plan and some items did not round up to whole units, but went in as fractions. For example 0.2 of a Mango, 0.1 of Watercress punnet.

See purchase request 0000552503.

This was generated into Purchase Order MP00104323.

We also tried doing a straight up order for these products and the same issue occurred . See purchase request 0000552652 that is not yet approved.

This issue only seems to be occurring for supplier 2000 MELBA FRESH PROVIDORE

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098968	SCMHost	HILTON CORPORATE - WORLDWIDE HQ	INV	NORMAL	09/05/2018

Description Malaysia SST Tax

From: Fiona Lang

Sent: Tuesday, 4 September 2018 10:38 PM

To: Cameron Jude <Cameron.Jude@hilton.com>; Choo Kuan Quek <ChooKuan.Quek@hilton.com>

Cc: Pamela Wong <Pamela.Wong@Hilton.com>

Subject: RE: SCM

Hi Cameron,

I think below proposal is feasible. Essentially we are using the GST function in SCM but only concern about the T4 analysis code labelled with the line item in SUN interface (we don't expect the actual tax calculation and tax line). Before I go ahead to ask MBT to action this, can you please fill in the attached with the T codes and associated SST description? All SST tax codes will be set up with 0% since this is for labelling purpose only.

Once this is confirmed, the implementation part will involve:

1. MBT to provide instruction on how to set up the SST in SCM to hotel IT to configure (separate instruction for V3 and V5 sites)
2. MBT to extract products (by category), suppliers in SCM in excel and hotel Finance needs to label the associated SST codes .
3. MBT will cre

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0098984	SCMHost	MARINA MANDARIN SINGAPORE, BY MERITUS	ER	NORMAL	09/05/2018

Description To add additional filter for Audit Trail for Master File report

Hi Support, we would like to request some minor changes on the existing Audit Trail for Master File report .

Currently we using this report to generate monthly audit for superuser, however the report don't have the options to show only admin/superuser logs.

Is that possible to add in a filter to allow us to select users (multiple using checkbox?) based on this Audit Trail for Master File report?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099008	SCMHost	DOUBLETREE BY HILTON HOTEL MELAKA	INV	NORMAL	09/06/2018

Description

Job Allocation Report

Hi Rey ,

Email successful send out .

1. Description not complete the wording
2. Estimate qty in the excel – mean quantity that I brought?
3. Email address as below highlight yellow is wrong
4. Have any report can see the latest purchase quantity with purchase price . (checkscm report service have this report Last Purchase and Consumption Report with average price only)

Regards,

Cheryl yim

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099009	SCMHost	MANDARIN ORIENTAL MACAU	INP	NORMAL	09/06/2018

Description The Date Fiter Function
To whom it may concern

Please be informed that the filter key for selected date is not wokring.

Though a period range is selected, all the dates beyond this range is also shown.

Please refer to the document attached.

Thank you!

Carol

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099015	SCMHost	INTERCONTINENTAL DALIAN □□□□□□□□	INV	NORMAL	09/06/2018

Description □□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099025	SCMHost	MBT INTERNAL USE	INV	NORMAL	09/06/2018

Description Prefix Code for PO number from Department is not working in Generate PO
Setting parameter PRTOPOCUSTOM = 1, PO number prefix should be based on the prefix set in Department setup and not from Site Settings.

This is working for direct PO (without PR) but not in Generate to Order (from PR to PO)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099035	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	INV	NORMAL	09/06/2018

Description Can't place order - no quote

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0099093	SCM-SaaS	MBT SCM 5.3.5	CPC	NORMAL	09/07/2018

Description Add by Product List button Appears Even if Profile has No Access

Profile has no access to Product List, PR by Product List but when viewing submitted PR the Add by Product List button appears .

See screenshots attached.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099100	SCMHost	RESIDENCE G SHENZHEN	INP	NORMAL	09/07/2018

Description

Check

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099120	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	09/07/2018

Description Timezone - new development for Site Time Zone CheckCPM, CheckSCM

In the system, we will define a 'Group Time zone' and a 'Site Time Zone' which the tender close date time is based on depending on whether the quote/tender is from CPM or SCM respectively.

Currently, your CPM system is hosted in HK so the server is actually in same time zone as 'group' (unless you want to set the Group Time Zone to other time zone). So your system should work using server time zone.

When you start sending quotes from SCM, then we will need to have this change implemented in SCM.

In CheckLink, we will display the time zone that the close date time refers to. Once again, the CPM quotes are in the same time zone as the server, this should be OK for now.

The time remaining (before close) is calculated based the user local setting relative to the 'group' time zone . As the CheckLink server is currently in Hong Kong, so it should work now without changes.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099139	SCMHost	SHENZHEN GUANLANHU GOLF CLUB CO., LTD	INP	NORMAL	09/07/2018

Description Purchase Order to Excel List

Hi Andy

Check Purchase Order to Excel List

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099157	SCMHost	SEDONA HOTEL YANGON MYANMAR	INP	HIGH	09/09/2018

Description PR report is not proper reflection by approver

Job Allocation Report

Dear Support,

One of PR is submitted from Food Store with approving by Cost Controller.
Then Purchasing team process it and PM approved.

During FC approval, FC rejected it back to PM.

But, in PR report, showing
Level 1 Approved by CCM
Level 2 Approved by PM
Level 3 Approved by FC
Level 4 Approved by CCM (again)

Please check and rectify, thanks

Meaning that, If any PR is rejected from the approver, this status is still showing in PR report as approved.
This is incorrect.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099169		HOLIDAY INN HEFEI	INV	NORMAL	09/10/2018

Description check eam

check eam

1 check check

2 check check check

1

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099239	SCMHost	SHANGRI-LA HOTEL, WUHAN SLWU	INP	NORMAL	09/11/2018

Description Issues in Product Request

1.set up> catalogues> product request> status - ALL, shows no item. but select other status, items can run out;

ALL

2.product requests status are still SUB but products have been downloaded to SCM. It seems the GFT task have something wrong.

SUB submitted ephost import GFT

GFT task

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099246	SCM-SaaS	CURIO A COLLECTION BY HILTON XIAMEN	INP	NORMAL	09/11/2018

Description purchase Compare Quotes report error
pls find the attachment.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099258	SCMHost	MERIVALE/HEMMES HOLDINGS PTY LTD HQ	INP	HIGH	09/11/2018

Description allow uncommit of quantity approve receiving without having to cost approve
allow uncommit of quantity approve receiving without having to cost approve

we need to allow uncommit of quantity without having to commit cost first.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0099260	SCMHost	MERIVALE/HEMMES HOLDINGS PTY LTD HQ	INP	NORMAL	09/11/2018

Description force recalculation and review before screen quantity approve
need a popup to force user to recalc the screen before approval

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099263	SCMHost	MERIVALE/HEMMES HOLDINGS PTY LTD HQ	INP	NORMAL	09/11/2018

Description on receiving search page show the orders that are in the rcv
on receiving search page show the orders that are in the rcv
must be filterable

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099271	SCMHost	GRAND PARK HOTEL KUNMING □□□□□□□□	INV	HIGH	09/11/2018

Description Chinese version
Hi,

Is the attached available in Chinese Version?

Regards,
Pooi Foon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099282	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	CPC	NORMAL	09/11/2018

Description SLIMCPD: SLQF Saving Report Template 2018-04 To 2018-08 cannot be exported
Dear Sarah,

We are unable to export SLQF Saving Report Template 2018-04 and so on with the attached screen capture criteria after waiting for 30 minutes.
Please kindly advise.

Regards,

Eva

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099314	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	ER	NORMAL	09/12/2018

Description Sales Item List Report - SCM
Dear Support,

As per user request would you please add new column "Selling price", "Unit cost" and "Cost%" in existing slae item list report.

Attached report sample for your reference.

Thanks,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099315	CRM	DORSETT CORPORATE OFFICE HONG KONG	INP	NORMAL	09/12/2018

Description Missed Delivery Address & Contact

Dear Nini,
Some PO do not show the Contact and Delivery Address (as attached). Is it related to do Order Note setting?
Thanks,
Thomas

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099326	SCMHost	HILTON FUKUOKA RESORT	CPC	NORMAL	09/12/2018

Description Supplier email address changed suddenly
Hi,

The supplier called us that they haven't get our PO since 7, Sep. We checked their email address and it was changed suddenly. The PO email status showed " true ", however sent to wrong place.

Would you lease investigate this occur and can you find out which supplier details modified ??

Appreciated your response sooner.

thank you and kind regards,
Ohta

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099332	SCMHost	SSP SHANGHAI COMPANY LIMITED	CPC	HIGH	09/12/2018

Description invoice history
8 invoice histroy PCCASE .
B5020059 50 CASEinvoice history 1200 CASE

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099335	SCMHost	BANYAN TREE LIJIANG	EV	NORMAL	09/12/2018

Description 48661 49879 49540 49012 49467 48484 PR NoPR No

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099349	SCMHost	LANCASTER BANGKOK	INP	HIGH	09/12/2018

Description Note to POC
Hi,

Normally what we input in the "note to poc" section will appear exactly the same to the "remark" section in the po.

In this case, I don't know what has changed to the system since it never happened before. I am also wondering if this would affect to the po in the history as well. If it does, it shall be fixed.

LINE 1 in the NOTE TO POC shall appear in the REMARK LINE 1

The same shall happen with LINE 2 and LINE 3.

Rgds,
JS

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099373	SCMHost	MISSION HILLS HAIKOU MOVIE TOWN	ER	NORMAL	09/13/2018

Description PO

Job Allocation Report

Logged on behalf of client.

There are 6 things requested by the client:

1. Delete last column "Production code".
2. Widen the "Ingredient / Sub-recipe" column and increase font size
3. Increase font size of the total cost at the end of each recipe
4. "Cost per serve" value to bold so this will be darker in colour
5. Increase font size of "Description" so the name will be bigger
6. Sort the "ingredient / Sub-recipe" column in alphabetical order

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099569	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	INV	NORMAL	09/18/2018

Description Stock count financial period

Please advise how we can change the stock count financial period as the period is incorrect.

Stock count date is on 31 Aug 2018 and the financial period should be for 08 instead of 09.

Noted that the error occurred from Mar18 to Aug18, will we be able to change all?

I have attached the stock count document for your reference.

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099571	SCMHost	SHANGRI-LA HOTEL, XI'AN SLXN	INV	NORMAL	09/18/2018

Description □□□□□□□□□□□□

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099592	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	CPC	HIGH	09/18/2018

Description ** CANNOT COST APPROVE INVOICES **

Hi

We cannot currently cost approve invoices, holding up Accounts Payable before our pay run tomorrow. Please see attached, if we follow the regular process and hit save, it loads for a while then goes back to the original screen without changing the status.

I'll call now to go over this.

Cheers

Kieran

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099601	SCMHost	ERAWAN PHILIPPINES ERMITA INC.	INP	HIGH	09/18/2018

Description Add budget Variances & approved but system still show overbudget

Dear Support,

There was an issue that PR still over budget after creation and approval of variation.

User already created budget transfer and was already approved. However, system not allow to generate Order

Could you please assist to investigate the issue?

Attached screen shot for reference.

Thank you very much

Tadsawan S.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0099619	SCMHost	ECHO ENTERTAINMENT GROUP LIMITED	INV	NORMAL	09/19/2018

Description A PO has been generated with PFD for 2 items that are not on a quote in Check SCM

Star Service Now Ticket: INC0676440

PO Generating With Items not on Quote

A PO has been generated with PFD for 2 items that are not on a quote in Check SCM

Items:

1001001150 Pappadum Cumin PKT 200GM

1001001151 Pappadum Garlic & Green Chilli PKT 200GM

PO Number: 6340114

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099620	SCMHost	SHANGRI-LA'S BORACAY RESORT & SPA SLBO	ER	NORMAL	09/19/2018

Description Description in NSR Transaction

Dear Support

We would like to request to have the same description per line . GL expense account code description should be followed .

Please see attached for your reference.

Thank you.

William M.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099622	SCMHost	MELBOURNE POLYTECHNIC		HIGH	09/19/2018

Description Error message when trying to export stocktake worksheet

Hi,

Trying to export stocktake worksheet - error message occurs - below

System.Runtime.InteropServices.COMException (0x8000401A): Retrieving the COM class factory for component with CLSID {00024500-0000-0000-C000-000000000046} failed due to the following error: 8000401 a The server process could not be started because the configured identity is incorrect. Check the username and password. (Exception from HRESULT: 0x8000401A).

Please rectify issue ASAP as we will be performing stocktake soon .

Thanks,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099625	SCMHost	NEW WORLD MANILA BAY HOTEL	ER	NORMAL	09/19/2018

Description Interface File - Include PO number in header line

As discussed with Rey, please add the PO number to the AP interface file Header line

New structure:

Header Description = PO number + Group Analysis

Rey (MBT) will configure in Group analysis code set-up

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0099626	SCMHost	NEW WORLD MANILA BAY HOTEL	ER	NORMAL	09/19/2018

Description AP Transfer Report

Please add total per delivery date in the AP transfer Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099650	SCMHost	BANYAN TREE SEYCHELLES	INP	HIGH	09/19/2018

Description Accounts Payable Report

Dear Shanice

Kindly check why some invoice showing F.C amounts (other currency) not L.C amounts (Based Amounts) and vice versa, However both ways should be stated .see attachment .Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099651	SCMHost	SHANGRI-LA'S FIJIAN RESORT & SPA FIJI	INP	NORMAL	09/19/2018

Description Receiving Reports

1) After the Check SCM upgrade our Purchase summary report has changed. The total of Freight do not appear in the Summary. Please see attached
2) Direct Receiving Summary By Date Range - Also in this report the freight charges is not included in the total cost for Cost centre. Please see attached.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099655	SCMHost	BEACHCOMBER LTD	INP	HIGH	09/19/2018

Description SCM5.2.3.61103_BCH_ISSUE_REPORT_THE SORTING OF THE COST CENTRES ARE NOT GOOD

Dear Support Team,

Please note that when we run the Issue Report, the sorting of the Cost Centers in the " Transfer From" box and "Transfer To" box is not good.

Please Intervene.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099658	SCMHost	SHANGRI-LA HOTEL, WUHAN SLWU	INP	NORMAL	09/19/2018

Description Report problems

Please see the attachment for details

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099687	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	INV	NORMAL	09/19/2018

Description Install additional web server server for e-Tender

Dear Support,

The additional web server is ready for install SCM application.
Server and remote support password send to support email address already.

Thanks,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0099745	SCMHost	SHANGRI-LA HOTEL, XI'AN SLXN	INP	NORMAL	09/20/2018

Description Error Message Approve Product Request

Dear Support,

user would like to reject duplicate product request, error message " string or binary data would be truncated. The statement has been terminated" .
Please check

Regards/Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099784	SCMHost	HILTON MUMBAI INTERNATIONAL AIRPORT	INP	NORMAL	09/20/2018

Description Purchase Order History

Dear Team,

Purchase order history is not showing purchase order details , report is coming blank.

Regards,

Rajnish Chopra

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099787	SCMHost	HILTON MOOREA LAGOON RESORT & SPA	INV	NORMAL	09/21/2018

Description Not balancing

Hi, as mentionned since 3months gl interface doesnt balance

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099811	SCM-SaaS	HILTON GARDEN INN SINGAPORE SERANGOON	INP	NORMAL	09/21/2018

Description SCM standard report for HGI SaaS SEA

HGI SaaS sites are missing Tender Review and Total Spending report which is part of the Standard SCM Reports . Please ensure these are added ASAP.

Fiona

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099815	SCM-SaaS	HILTON CORPORATE - WORLDWIDE HQ	INP	NORMAL	09/21/2018

Description Request to Extend Character Limit of Invoice # Field in Receiving

Job Allocation Report

From: Fiona Lang <Fiona.Lang@hilton.com>
Sent: Friday, September 21, 2018 12:10 PM

Since SUN 6 accepts 30 digits in the invoice number field, is SCM able to extend the limit to match?

Best,

Fiona

From: Edward Ong
Sent: Friday, 21 September 2018 1:48 PM

Greetings from Hilton Garden Inn.

Understand that the current character limit for invoice no. are being set to a maximum of 15 characters in SCM.

However, it is possible for us to increase the limit of characters for invoice no. input. Reason being we do have several suppliers invoices that exceed 15 characters.

Please advise if we could increase the limit and will there be any potential/ alignment issues when exporting from scm txt file to importing into sun system 6.

Thank you.

Edward Ong

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099821	SCM-SaaS	HILTON NAGOYA	INP	NORMAL	09/21/2018

Description Purchase History Report
Services-> Report Service-> Purchase History Report
After 4mins, report still not showing

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099824	SCMHost	HILTON DALI	INP	NORMAL	09/21/2018

Description change item status
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099829	SCMHost	GRAND PARK HOTEL KUNMING □□□□□□□□	INP	HIGH	09/21/2018

Description Bulk Order Maintenance
Hi,

The PO not appeared even we made any selection, please see attached.

Regards,
Pooi Foon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099836	SCMHost	PARK HOTEL MANAGEMENT PTE LTD	ER	HIGH	09/21/2018

Description Stock Request
Hi,

Understand that approved Stock Request cannot be reject.
But, we need to have this function. Please assist.

Thanks

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0099843	SCMHost	HILTON FOSHAN		INP	NORMAL	09/21/2018
Description	check SCM□□□□ check SCM□□□□					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0099857	SCMHost	SEDONA HOTEL YANGON MYANMAR		ER	NORMAL	09/21/2018
Description	Stock Aging Report Dear Support,					
As per our statement of requirements (SOR) during seeking the quotation, we requested Stock Again Report. The sample report is attachable for your references.						
Could you please kindly guide us how can we get this report from your system.						
Thanks						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0099862	SCMHost	SHANGRI-LA AT THE FORT, MANILA SLFM		INP	NORMAL	09/22/2018
Description	Buffering time in creating/changing recipe Kindly see attached video clip, it shows a minute out of the five that we are waiting for creating or changing recipes in SCM.					
This was recorded by one of our chef.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0099878	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY		INP	NORMAL	09/24/2018
Description	Request to Install Local SCM Hi Sir Andreh,					
Requesting to have local SCM installed on my laptop.						
Thank you.						
Regards, Clarisse						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0099915	CPM	MBT SCM 5.3.5		INV	NORMAL	09/25/2018
Description	cPost Communication Log					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0099916	SCMHost	GRAND PARK OTARU		INP	HIGH	09/25/2018
Description	PO display					

Job Allocation Report

Dear Support team,

When I generate PO thin morning, Japanese product name is repeated.
Pls take a look at the attachment.
Could you modify it ?

Best,
Asami

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099920	EAM	BEIJING HONG KONG JOCKEY CLUB CLUBHOUSE	CPC	NORMAL	09/25/2018

Description:
SUN CheckEAM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099923	SCMHost	NANJING LEYUE HOTEL	INP	NORMAL	09/25/2018

Description: add report
3.5 5 2

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099938	SCMHost	KERRY HOTEL PUDONG, SHANGHAI KHPU	Completer	NORMAL	09/25/2018

Description: No store transfer history before 2018.3
Please help us check there's no store transfer history before Mar. 2018.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099945	SCMHost	HILTON PATTAYA	INV	NORMAL	09/25/2018

Description: Purchase Order - setting the wrong delivery date
Dear MBT Support,

We have the following issues when we try to generate the POs.

1. We set the delivery date to be on 19/9/2018 (created on 18/9/2018), some PRs/ POs were generated to deliver on 20/9/2018 instead, while some PRs/POs were generated to deliver on the correct date.

2. There was a popped up window telling us that the approval date is later than delivery date but the approval date is on 21/09/2018 and the delivery date is on 22/9/2018.
Please refer to the attached file.

Please help fixing the issues.

Thank you.

Best regards,
Chat

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099946	SCMHost	SHANGRI-LA HOTEL, DIQING - HYLANDIA BY SHANGRI LA SL	CPC	NORMAL	09/25/2018

Description: recipe No. of Serve
NO.of serve 1 5 1.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0099955	SCMHost	WET & WILD HAIKOU	CPC	NORMAL	09/25/2018
Description XML SMPOLLY					

Check XML

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099962	SCMHost	SSP SHANGHAI COMPANY LIMITED	ER	HIGH	09/25/2018

Description development Report Request

Our new colleague want to get new format about invoice history report,just excle reports, no Blank Lines,no merge cells , no total

include (supplier code\supplier name\Product code\Product name \Product description\size\Order number\delivery date\Qty\unit net price(exclude tax) \tax price\Unit price(include tax)\Amount\Invoice number\GL account code\cost center),please check with the attachment excle format
thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099970	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	09/25/2018

Description Quote - Group Contract

Dear Support,

At Quote screen, to add an additional column (with checkbox) by title "Group Contract".

The checkbox is used to categorise quote but should not be used in price allocation. There is no change in price allocation logic.

The same column should be reflected in the export worksheet and able to be imported to SCM.

CPM report – Purchasing History Report and Purchasing History Report (for big volume data)

To add a new column - "Group Contract". This information should flow from SCM. If the quotation is marked "Group Contract" in SCM and purchases made using this quote, it should be reflected in CPM Purchasing History Report.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0099999	SCMHost	SHANGRI-LA HOTEL, HAIKOU SLHI	CPC	NORMAL	09/26/2018

Description SLHI01802326
SLHI01802326

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100018	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	TBR	HIGH	09/26/2018

Description HKG SCM the purchase size of "Select Product" and "View Cart" are different

Hi Support,

HK team found that the purchase size of "Select Product" and "View Cart" are different?

Attachment file:HKG PR Select Products 20180926.jpg

Please resolved!

Thanks!

Regards.

Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0100039	SCMHost	HILTON KUALA LUMPUR	INV	NORMAL	09/26/2018
Description	Update Script for SST Deployment				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100061	SCMHost	THE REGENT SINGAPORE	INP	NORMAL	09/27/2018
Description	Price Discrepancy for 1630000036 Dear Support,				

Please kindly assist to check. User feedback there is issue when PO generated, there is price discrepancy with the PR raised.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100068	SCMHost	SHANGRI-LA HOTEL COLOMBO SLCB	INV	HIGH	09/27/2018
Description	Recovery POs / PO Closed with partial deliveries After system update, We found out some purchase order shows as complete in system actual if it is a partial delivery . Noted its not human error but system error. According to new update, partial delivery tick automatically done by system.				

Exp -

- PO no -1833600
- PO no -1833737
- PO no -1834181
- PO no -1832715

Please look into this matter urgently.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100074	EAM	SHANGRI-LA'S VILLINGILI RESORT & SPA MALDIVES SLMD	CPC	NORMAL	09/27/2018
Description	SUN in Live System Dear Support, SLMD is ready to use SUN in SCM Live system, please do the needful. Regards/ Hazel				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100078	EAM	HOTEL JEN MALE, MALDIVES THMD	CPC	NORMAL	09/27/2018
Description	SUN in EAM Live Dear Support, Hotel is ready to use SUN in EAM live, please do the needful. Regards/ Hazel				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100094	SCMHost	THE REGENT SINGAPORE	INP	NORMAL	09/27/2018
Description	Price Discrepancy for 1840002614 Hi,				

The quote saved for this item is \$63 and supplier also invoiced at \$63. However, the PO#RSN0171557 generated a different price at \$60. Please advise why is there a difference. Thanks.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0100145	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	09/28/2018

Description Supplier category missing

When submitting supplier request in SCM, supplier CPM category was selected, but when we approving the same request, the supplier CPM category was missing, please check.

Regards,
Chin Wei Lim

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100148	SCMHost	MBT INTERNAL USE	INV	NORMAL	09/28/2018

Description Write-off. Duplicate column field for Product and Description

Approving a write off where stock level is lower than the transfer quantity , the negative product window screen shows duplicate columns for 'Product and 'Description'

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100150	SCMHost	MARINA MANDARIN SINGAPORE, BY MERITUS	INP	NORMAL	09/28/2018

Description PO layout problem

Hi Support,

Please help to check on the PO layout. Attached is 2 sample that we have problem,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100153	EAM	KERRY HOTEL, BEIJING HBKC	INV	NORMAL	09/28/2018

Description PO□□□□□□□□□□

Dear Support,

PO□□□□□□□□□□,□□□□□□□□□□□□□□

Jerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100166	SCMHost	MBT INTERNAL USE	INV	NORMAL	09/28/2018

Description Supplier Delivery Summary Report issues

1. For partial delivery, the report shows the full amount from the PO instead of the actual invoice total cost
2. Report shows the amount with decimals but not in the receiving detail screen.
3. Display of option label for ' Order Date' and 'Delivery Date' are not properly aligned
4. Order Note option has 'From-To' text box. Please confirm if it should be Order No. and not for Order Note.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100185	SCMHost	CROWNE PLAZA TAINAN	INP	NORMAL	09/28/2018

Description Purchase_Order_CPPO18013990-□□PO□ □□□□□□□

Purchase_Order_CPPO18013990-□□PO□ □□□□□□□□□□

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0100213	SCMHost	BANYAN TREE MAYAKOBA MEXICO	ER	HIGH	09/29/2018

Description Add field in the Common Supplier Catalogue Report
Dear all,

Please could you help me to add a field/information (Payment note) in the Common Supplier Catalogue Report , we want to use this field do identify the type of payment.

Warm regards,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100225	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INP	NORMAL	09/29/2018

Description Error message : change the text
Hi,

After freezing all cost centres by mistake, we got an error message that prevent users from importing stock count worksheet (Inventory > Stock count > Import worksheet). The error message was not really detailed and we did not understand that the problem was the frozen cost centre. It said : "Unexpected processing error. Import Failed. Do you want to open the worksheet to check detail?".

Could you please change this message to something like "Cost centre already frozen. Import Failed" ?

Thank you,
Aurélie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100251	SCMHost	XIN JIANG PLAZA HOTEL	INV	NORMAL	09/29/2018

Description
check ERROR check

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100256	SCM-SaaS	DOUBLETREE BY HILTON JIAXING	INP	NORMAL	09/29/2018

Description Receipts Detail History Report
Receipts Detail History

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100258	SCM-SaaS	DOUBLETREE BY HILTON JIAXING	INP	NORMAL	09/29/2018

Description Issue Detail History
Issue Detail History

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100267	SCMHost	SHANGRI-LA HOTEL, SHENZHEN SLZ	CPC	NORMAL	09/29/2018

Description SLZIT: SCM system product unit price display is 0
Dear Support,

The following products have been updated with the unit price in the Check SCM system by the purchasing department, but cost control unit price has been displayed as 0. Please help to check and solve the problem tomorrow, the case for monthly statement. Thank you very much!

Best Regards

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0100283	SCMHost	HOTEL JEN SHENYANG HJSY	Completer	NORMAL	09/30/2018

Description □□□□□□

1. □ TRACY □□□□□□□□□□□□□□□□HJSY□□□□□□□□□□SLSH+HJSY All Cost Center□□□□□□

2. □□□□□□□□□□□□□□□□HJSY -All Cost Center□□□□□□□□□□Thomas Tan□□□□□□□□□□□□□□□□HJSY FNB SERVICE ALL□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100291	EAM	KERRY HOTEL, BEIJING HBKC	CPC	NORMAL	09/30/2018

Description □□□□□□

Dear Support□

□□□□□□□□□□□□□□□□

Jerry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100322		MAKATI SHANGRI-LA, MANILA SLM	TBR	NORMAL	10/01/2018

Description VENDOR CODE CREATION ERROR

Dear Support,

Good day! I'm currently requesting for a new vendor code but this message keeps on popping:

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100325	SCMHost	HILTON PETALING JAYA	INV	NORMAL	10/01/2018

Description Update Script for SST Deployment

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100326	SCMHost	HILTON KUCHING	INV	NORMAL	10/01/2018

Description Update Script for SST Deployment

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100327	SCMHost	DOUBLETREE BY HILTON KUALA LUMPUR	INV	NORMAL	10/01/2018

Description Update Script for SST Deployment

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100328		HILTON KOTA KINABALU	INV	NORMAL	10/01/2018

Description Update Script for SST Deployment

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0100329	SCMHost	DOUBLETREE BY HILTON HOTEL MELAKA	INV	NORMAL	10/01/2018
Description	Update Script for SST Deployment				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100330	SCMHost	DOUBLETREE BY HILTON JOHOR BAHRU	INV	NORMAL	10/01/2018
Description	Update Script for SST Deployment				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100331	SCMHost	DOUBLETREE RESORT BY HILTON HOTEL PENANG	INV	NORMAL	10/01/2018
Description	Update Script for SST Deployment				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100332	SCMHost	HILTON GARDEN INN KUALA LUMPUR JALAN TUANKU ABDUL	INV	NORMAL	10/01/2018
Description	Update Script for SST Deployment				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100333		HILTON GARDEN INN PUCHONG	INV	NORMAL	10/01/2018
Description	Update Script for SST Deployment				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100357	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	10/02/2018
Description	Export Inventory activity report into csv				

Hi,

We would like to be able to export the Inventory activity report into csv format because in Excel we have merged column and it makes it difficult to exploit the data.

Regards,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100358	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	10/02/2018
Description	Export stock count variance report into csv format				

Hi,

We would like to be able to export the Stock count variance report into csv format because in Excel we have merged columns and it makes it difficult to exploit the data.

Regards,
Aur lie

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0100360	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ			ER	NORMAL	10/02/2018
Description	Export period end report -- period end report into csv format						
Hi,							
We would like to be able to export the period end report -- period end report into csv format because in Excel we have merged columns and it makes it difficult to exploit the data.							
Regards, Aur�lie							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0100361	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ			ER	NORMAL	10/02/2018
Description	Export period end history report into csv format						
Hi,							
We would like to be able to export the period end history report into csv format because in Excel we have merged columns and it makes it difficult to exploit the data.							
Regards, Aur�lie							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0100373	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD			ER	NORMAL	10/02/2018
Description	Generate Purchase Request with Overwritten Quote by Reason Code from SCM						
Dear Support,							
User can't generate the "Purchase Request with Overwritten Quote by Reason Code" report from PR period Aug 2016 – Jul 2017.							
I found many of PR record archived in database "SCMDW" not in production database "SCMDB", would you create new report for generate history records.							
The report filter and option same as exiting "Purchase Request with Overwritten Quote by Reason Code" report and change the DB pointer to SCMDW database							
Thanks,							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	
Reference	Version	Client Name			Status	Priority	Date
RQ0100417	SCMHost	BANYAN TREE BANGKOK			INP	NORMAL	10/02/2018
Description	Modify PR report						
Dear Support,							
Banyan Tree wants to have a proper report in order to help us work smoothly and productively .							
On the report attached there is " PR existing report" the PR report that we are using now.							
PR Report wanted, the PR that hotel wants to have.							
See attached files for more information. Let me know if you would like more info.							
Thank you Kiattisak C IT Manager							
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment	

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0100426	SCMHost	SUNWAY HOTEL GEORGETOWN	INP	NORMAL	10/03/2018

Description Slow Moving Stok Report shows 0.00
Why slow moving stock report shows "Total Cost" as 0.00?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100428	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA HQ	ER	NORMAL	10/03/2018

Description Cost Centre display order
Hi,

We need the cost centres to be displayed in all modules and all circumstances as on attached screen shot with the centre code first then name .
v5

thanks
Nick

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100429	SCMHost	MAKATI SHANGRI-LA, MANILA SLM	ES	NORMAL	10/03/2018

Description Reports
PH Central Procurement is requesting to fine tune the following Reports in SCM:
- Ageing PR (to include also reason codes for Rejected PRs and Approval Level for Submitted PRs)
- Order Delivery Variances Report (add "Buyer" in the filter parameter for easy monitoring and the same to be reflected in report)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100435	SCMHost	SEDONA HOTEL YANGON MYANMAR	INP	HIGH	10/03/2018

Description Receiving Record with Foreign Currency Amount
Hi Support,

We would like to have Receiving Record report with Foreign Currency Amount .

Our desired format is showing in attach screen shot.

Please reference

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100440	SCMHost	SHANGRI-LA'S MACTAN RESORT & SPA, CEBU MAC	CPC	NORMAL	10/03/2018

Description STORE VARIANCE
Dear Sir Rolly,

Can you check what is the reason of our store food variance amounting to 133327.89 pesos? Because it is always recurring every month but this month it is somehow bigger. Im afraid we'll be audited about this. We have a minimal variance of 1.47 pesos in our issuances and we cannot understand where this 100k variance was coming from.

This is also true with our store bev and store general.

Thank you for your usual support.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0100455	CPM	MBT SCM 5.3.5	Completer	NORMAL	10/04/2018

Description Change site code for Nagoya from Nagoya to NAGHI in CPM
Change site code for Nagoya from Nagoya to NAGHI in CPM to match SCM's

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100465	SCMHost	INTERCONTINENTAL RESORT TAHITI	INV	NORMAL	10/04/2018

Description New POS System to install : Micros > INFRASYS

Hi,

This is to update you that we are about to change the POS system for all sites.

Tahiti (PPTPF) will be the first one to move from Micros to INFRASYS. The Go live with INFRASYS is scheduled by the end of november (november 28, Tahiti time).

Can we schedule as well the configuration in Check SCM in order to fit the Go Live date of INFRASYS ?

As we want to avoid to mix the data from all properties, note that we will import the INFRASYS item code with the prefix "2" for Tahiti. The imported INFRASYS code will look like : "2 + sales item code" in Check SCM.

We will change this prefix accordingly with the site : same prefix as for the PO numbers :

- 1 : BRANDO
- 2 : TAHITI (PPTPF)
- 3 : MOOREA (MOZPF)
- 4 : MOANA (BOBPF)
- 5 : THALASSO (BOBHB)

Regards,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100478	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	INV	NORMAL	10/04/2018

Description AP File Imbalance

Good afternoon,

We recently have encountered errors with some invoices when exporting to our accounting software (SUN), whereby the totals do not balance.

In example 1 attached, you can see we have invoice 20391, received with two G.R. N's; QH00209656 & QH00210220.

The total of these for payment should be:

	ex GST	GST inc GST	
20391	\$ 268.20	\$ 26.82	\$ 295.02
20391	\$ 268.20	\$ 26.82	\$ 295.02
	\$ 536.40	\$ 53.64	\$ 590.04
	\$ 536.40	\$ 53.64	\$ 563.22
	\$ -	\$ -	\$ 26.82
			SCM Invoice Total
			AP Interface File Total
			Difference

As you can see, for some reason when we're accumulating the output file, sometimes the totals do not match. It looks though it is missing some of the GST from the inc. total.

I'm running out of characters, so i've attached a word doc that explains another example.

Thanks

Kieran

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0100486	SCMHost	CASELA NATURE PARK	INP	HIGH	10/04/2018
Description	SCM5.2.3.61103_BCH_URGENT_RECEIVING_RETURN TO SUPPLIER_WRONG RECORDING OF QTY DUE TO SYSTEM ROUNDING				
Dear Carl,					

Please note that while doing a Return to Supplier the customer noticed that the input Qty was not the same recorded.

Please find attached the screenshot.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100496	SCMHost	IN THE MOOD (GOOD MOOD/ON THE WOOD)	INP	NORMAL	10/05/2018
Description	Enhancement Request - Menu Engineering (History)				
Dear Support,					

Kindly we need to have the "Menu Engineering Report History" in order to generate archived data.

This feature is required for many of our clients.

Thank you,
Ralph

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100520	SCMHost	PUDONG SHANGRI-LA, EAST SHANGHAI SLPU	CPC	NORMAL	10/05/2018
Description	<div> <div>SLJNR1807126- Arree Wu</div> <div></div> </div>				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100534	SCMHost	SHANGRI-LA'S LE TOUESSROK RESORT & SPA SLTR	INP	NORMAL	10/05/2018
Description	SCM Training Upgrade Schedule - SLTR				
SCM Training Upgrade for SLTR on 11th Oct 2018, 9.00 am HK time.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100535	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLH)	ER	NORMAL	10/05/2018
Description	Bulk Order Maintenance				

Dear Support,

If a PO delivery status is partially delivered, at bulk order maintenance screen, it should allow user to "complete" the PO and not "stop" the PO. Please grey out "stop" option for partial delivered PO.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100538	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLH)	INP	NORMAL	10/05/2018
Description	Site Management -lenght issue for fax and buyer telephone detail				

Dear Support ,

enclosed document for your reference, kindly extend the length for all field highlighted.

Regards/Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0100556	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INP	HIGH	10/06/2018

Description	AFTER UPGRADE_Request Worksheet--Request Worksheet_TBSA is not workink anymore
Hi team,	

Under Inventory > Stock transfer > View stock request > click on the request > click print, the request worksheet is working properly.

However, under Services > report services > Request Worksheet--Request Worksheet TBSA, we have issue :

- the report is loaded but blank when we do not tick the "Include Requests Already Printed" (attachments 2 and 3)

- the report is not loaded and we get an error message when we tick the "Include Requests Already Printed" box (attachment 4 and 5).

And we do have current requests in the system (attachment 1).

Please advise,
Aurélie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100557	SCMHost	THE BRANDO	CPC	NORMAL	10/06/2018

Description	BIN number : THE BRANDO - GENERAL STORE
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Hi team.

Could you please load these BIN numbers from the back end ?

It will apply to the cost centre BRANDO - GENERAL STORE.

Kindly let me know when done.

Thank you,
Aurélie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100574	SCMHost	PUDONG SHANGRI-LA, EAST SHANGHAI SLPU	Completed	NORMAL	10/08/2018

Description	variance report issue - Rita Luo
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conversion price variance report

Rita Luo, Asst.Purchasing Manager(CPO)

Pudong Shangri-La, East Shanghai

Pudong 33 Fu Cheng Road

+86 21 68828888 extn 6155

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100585	SCMHost	YOTEL SINGAPORE ORCHARD ROAD	CPC	HIGH	10/08/2018

Description	AP unable captured GST
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Hi,

AP unable capture the GST.

But all PO, receiving side all have GST. Only vendor code do not tick GST.

How come the PR is not tag?

Regards,
Janice Xie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0100591	SCMHost	SHANGRI-LA HOTEL, BANGKOK SLBK	CPC	NORMAL	10/08/2018

Description Wrong generated vender name on comparison reoport
Dear support

Please kindly check report for all cost center that it generates wrong vender name as attached picture, but all PO send out were correct name and amount of money.

Anothai T.
IT officer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100595	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	HIGH	10/08/2018

Description Hlt SEA CPM_Masate File _Type Description
Dear Sarah,

Please help us to check the Hlt SEA CPM Product Type Description.
Product Type Description is only "Type"?

Kindly check attached file for your reference.

Error in type description is seen at the SCM of Hlt Manila New Port city. (Please see attached).

Thanks.
Maricris

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100606	SCMHost	THE LALU NANJING □□□□□□	INP	NORMAL	10/08/2018

Description
check□□□□□□□□□□TXT□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100609	SCMHost	SHANGRI-LA'S HAMBANTOTA RESORT & SPA SRI LANKA SLH	CPC	NORMAL	10/08/2018

Description Order Delivery Report
Dear Support,

enclosed price variance & price variance partially delivered for your reference, I have printed both report with same filter option but it give me different result. Please investigate

Regards/Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100627	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	ER	NORMAL	10/09/2018

Description cost centre column

As you can see in enclosed, it is difficult to understand the code so as already informed we need to have Sort by Item Description and not by Item Code.

Thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0100676	SCMHost	WALDORF ASTORIA BANGKOK	INP	NORMAL	10/09/2018

Description Double item in report view purchase request

Dear : Support

We have problem when we go to view purchase request and select "print"

- We have order one item but report show double items . (please see attached file)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100697	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	CPC	NORMAL	10/10/2018

Description PR Bulk Maintenance

Dear Jessica,

Can you please create a RQ in our CRM for the issue on the PR Bulk Maintenance module so we can track the fix?

Regards,

Rona Liu
SCM Support

Moreton Bay Technology

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100708	SCMHost	CITIZENM SHANGHAI HONGQIAO	CPC	NORMAL	10/10/2018

Description 1.license 2. 3. ,

1.license

2. ,

3. ,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100719	SCMHost	THE REGENT SINGAPORE	INP	NORMAL	10/10/2018

Description Auto upload of Price into Quote

Hi,

Please refer to the attached screen shot. At the bottom of the 1st screen shot, there is an option "Update from File". When we attached a file (with SCM product codes and price quote) and click on the "Update" button at the top, there is a pop up window with error message as shown on the 2nd screen shot. Can you please check and advise how to rectify this issue? We are dealing with over thousands of products and having to manually enter the price quote is extremely tedious and time consuming. Your assistance is greatly appreciated.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100735	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	TBR	NORMAL	10/10/2018

Description One Order Per Cost Centre

Dear Rona,

As discussed, please change Shangri-La data dictionary for generate order - One Order Per Cost Centre, current default to tick, please default as untick. So that multiples PRs are combine in one PO.

Regards/Jessica Ngee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0100738	SCMHost	SHENZHEN GUANLANHU GOLF CLUB CO., LTD 深圳观澜湖高尔夫球会有限公司	INP	NORMAL	10/10/2018

Description 深圳观澜湖高尔夫球会有限公司
深圳观澜湖高尔夫球会有限公司

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100740	SCMHost	CROWNE PLAZA HONG KONG KOWLOON EAST	INP	HIGH	10/10/2018

Description Transaction missed in Account Payable Interface File

Dear team,

There were 2 invoices of delivery received on 6 Oct 2018, for which no file could be generated in Account Payable Interface System . Please find the attached invoices details for your reference.

Kindly advise if we could retain the interface file.

Thank you very much.

Best Regards,

Kahlen Hau - Cost Controller

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100744	SCM-SaaS	DOUBLETREE BY HILTON JIAXING	INP	NORMAL	10/10/2018

Description Report cannot be opened

深圳观澜湖高尔夫球会有限公司

Audit Trail for Receiving

Audit Trail for Receiving (History)

Receiving Record--Receiving RecordS_HLTCHN_A4

Savings Status Analysis

Supplier Purchase

Purchase History

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100780	SCMHost	SHANGRI-LA HOTEL, JAKARTA SLJ	INP	HIGH	10/11/2018

Description Summary filter by Group report

Dear Support,

Kindly advise to solve our Summary filter by Group issue since when user choose option only Beverage that they are going to take, but the report giving them all items.

Attached is the file containing of user report regarding to the issue.

Rgds,

SJ

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100791	SCMHost	HONG KONG JOCKEY CLUB	INP	NORMAL	10/11/2018

Description MOQ Allocation issue in PO

Current issue: if I change the Size to "Bottle" in PO detail grid then click "Allocate All" Allocated size becomes Case but Quantity didn't change .

Correct behavior: Quantity should change to 1.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0100810	SCMHost	CONRAD MANILA	INV	NORMAL	10/11/2018

Description	Voucher Description
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Hi MBT Team,

Good day.

I would like to ask if how can we change the voucher description.

Currently, we are capturing the SUPPLIER name only as its description, but we have to see the ITEM DELIVERED instead of supplier name.

Kindly see attached files for your reference.

Thank you,

Arizza

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100812	SCMHost	CROWNE PLAZA TAINAN	INP	NORMAL	10/11/2018

Description	cannot setup email report function
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cannot setup schedule email report function with attached error message.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100826	SCMHost	PUDONG SHANGRI-LA. EAST SHANGHAI SLP	CPC	NORMAL	10/12/2018

Description ☐☐☐☐☐☐ - Rita Iuo

[illegible][illegible]

11/11/11

Thanks & Best Regards

Rita Luo, Asst.Purchasing Manager(CPO)

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Pudong 33 Fu Cheng Road

+86 21 68828888 extn 6155

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100827	SCMHost	DNCA - DELAWARE NORTH COMPANIES AUSTRALIA BILLING I	ER	HIGH	10/12/2018

Description	ALM Metcash pricing interface
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Weekly interface for pricing and new product updates as per the specification supplied to Peter

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100834	SCMHost	SHANGHAI TOWER BUSINESS OPERATION AND MANAGEMEN	INV	NORMAL	10/12/2018

Description

11/11/2019

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100835	SCMHost	SHANGRI-LA'S RASA SAYANG RESORT & SPA. PENANG RSR	CPC	HIGH	10/12/2018

Description	Missing Recipe
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Job Allocation Report

Dear Support,

One of our user have mistakenly ticked restricted inventory template hence we can't see the recipe. Appreciate if you could help to untick it.

RSRFGRF00010
RSRFGRF00011
RSRFGRF00012

Thank you,
Mitchell

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100872	SCMHost	FRASER PLACE PUTERI HARBOUR	INV	NORMAL	10/12/2018

Description Pending from PN691010 - AP Interface
Pending from project PN691010 - AP Interface for SAGE

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100873	SCMHost	FRASER PLACE PUTERI HARBOUR	INV	NORMAL	10/12/2018

Description Pending from PN691010 - GL Interface
Pending from PN691010 - GL Interface

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100875		FRASER PLACE PUTERI HARBOUR	INV	NORMAL	10/12/2018

Description Pending from PN691010 - Infrasy POS Interface
1. Uploading of Menu Definition File
2. Setting up of Automatic Sales Import from Infrasy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100897	SCMHost	ARTYZEN SIFANG NANJING	CPC	NORMAL	10/15/2018

Description ☐☐check☐☐☐2018☐11 ☐11☐☐--SCM licence is about to expire on Nov11,2018
☐☐check☐☐☐2018☐11 ☐11☐☐☐☐☐☐☐license

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100899	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	INPU	HIGH	10/15/2018

Description New Lookup output

Description	Inconsistent Supplier Status in CPM and SCM
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Job Allocation Report

Hi team,

See attachments, we have now decimal places in the AP file and did not have this before as in XPF we do not have decimals .
Please do not change the configuration of the AP file . It was working fine before upgrade and we expect it to work fine as well in the new version.

Regards,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100961	SCMHost	MBT INTERNAL USE	INP	NORMAL	10/16/2018
Description	Filter by cdate on the view PR page is not working				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100963		MBT INTERNAL USE	INP	NORMAL	10/16/2018
Description	filter by request date on the PR approval page is not working				

Steps to replicate:

1. Access Procurement > Approve Purchase Request
2. Enter value in "Date From-To" then click filter icon

Actual result:

Request Date From- To filter in Purchase Order Approval is not working

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100972	SCMHost	DNCA - AUCKLAND AIRPORT	INV	HIGH	10/16/2018
Description	STOCK TRANSFER				

There was a stock transfer done on the 12/10/18

stock	12/10/2018	400 GRADI	400 GRADI	AKL-AIR	JPILKINGTON	Transfer Approved	R	*
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Are we able to have this unapproved and then deleted as it was done incorrectly

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0100980	SCMHost	THE RITZ-CARLTON MILLENIA	CPC	HIGH	10/16/2018
Description	Change of Descriptions captured in Receiving Text File				

Hi!

I am writing to find out if there's anyway we could capture a different description in the text file exported to AP .

As shown in the attached text file, the description captured are either the Supplier's Name or the Procurement Type, we would like to now have the product description captured instead.

Please let us know..

- 1) if product description can be added somewhere when posting an invoice upon receiving?
- 2) if not, what alternatives do we have if we must have the product description captured in the text file before exporting to AP ?

Thank you

Regards
Ashley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0100993	epHost	MBT CHECKLINK	INV	NORMAL	10/16/2018

Description Request to Fix Ephost of Hilton Japan UAT Sites
Please fix Ephost of Hilton Japan UAT sites.
server: Hilton SCM Server

CPM public url: http://14.203.108.232:8080/CPM_Live/Secured/Home
SCM public url: http://14.203.108.232:8080/HLTJAP_523/Secured/Home

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101005	SCMHost	HILTON FUKUOKA RESORT	INP	NORMAL	10/16/2018

Description Indicate our SUN code on PO
Hi,

Before upgrade our SCM, our SUN code indicated on PO as attached for your reference. However, the code was disappeared. Is it possible to setup our SUN code indicate on PO??

thank you and kind regards,
Ohta

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101031	SCMHost	SWIRE - THE MIDDLE HOUSE SHANGHAI	INP	NORMAL	10/17/2018

Description pr
pr

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101033	SCMHost	JUMEIRAH NANJING HOTEL	INV	NORMAL	10/17/2018

Description GL interface figures have variances with Period End Report

During the last month end closing, the hotel user find the figures on the GL interface have a decimal variance with the figures on the Period End Report. For example, the Actual Cost of Goods Sold, on the Period end report, the amount is 4077.03, but in the GL file, the amount is 4077.05, almost all cost center Cost of Goods Sold have variance of 0.01 or 0.02. This variance will cause the Inventory balance have variance in Sun Accounting system and in SCM. So please help check what cause this variance and if we can correct it. Thanks!

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101035	SCMHost	JUMEIRAH NANJING HOTEL	INV	NORMAL	10/17/2018

Description GL interface issue

During last month end closing, there's on cost center, the value of Cost of Goods Sold is negative, but when export the GL, the value is became positive number, and the Credit and Debit is not changed. Please help correct this, if the Cost of Goods Sold is Negative, on the GL file, export the absolute value but change Credit to Debit and Change Debit to Credit. Thanks!

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101036	SCMHost	SHANGRI-LA HOTEL, QINHUANDAO SLQH	CPC	HIGH	10/17/2018

Description NSR PURCHASE REQUEST NOT SHOW VAT%

Dear supporter,

NSRPurchase RequestVAT%,

Thank you and best regards!

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Dear Support

This is same case as "RQ0094623".

We would like to know if below user can access to CheckEAM.

User ID : Kisho.Sato

We no longer use CheckEAM in our property, however the user want to see the past record. He said he suddenly could not access the system.

Thank you.

Best regards,

Mao Kataoka

MOTYO

Best regards,

Mao Kataoka

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101110	SCMHost	PANCAKES ON THE ROCKS, BRIBEN GROUP PTY LTD	INV	NORMAL	10/18/2018

Description Build Check SCM CheckQ

Daciana,

Arno want to move to CheckQ but he would like a UAT system put up using his data he is not in a real hurry as long as it gets done by early Jan and then he will test for a week or two and then will implement.

He will also change the way he is currently working and instead of doing receiving without order he will implement sending orders to the supplier directly from the system and pricing import from the suppliers and the pricing from suppliers part I will work with him on the formats and advise in due course.

If you can arrange the UAT system and then let me know when it will be ready by and when ready send Arno the access details .

Regards

Neil

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101120	SCMHost	YOTEL SINGAPORE ORCHARD ROAD	INV	HIGH	10/18/2018

Description Two different delivery date in one PR

Hi,

There is different delivery date chef requested in 1 PR.

But when we generated the PR to PO, it did not separated into 2 PO.

We have untick all the option before generating the PO.

Please advise.

Regards,

Janice Xie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101122	SCMHost	DORSETT CORPORATE OFFICE HONG KONG	INP	NORMAL	10/18/2018

Description Missed Total Amount in PO

Dear Sir,

When I use Report Service-Purchasing Order-Supplier Currency, there is no total amount in PO.

Please see attached and help to check.

Thanks & Regards,

Thomas Shum

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0101167	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	INP	HIGH	10/19/2018

Description SCM v5 Product Substitute ingredient error

HI Support,

HK SCM v5 Product Substitute ingredient cannot run and pop-up error message of attachment.

Thanks!

Regards,

Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101169	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	INV	NORMAL	10/19/2018

Description Auidt trail report error

Dear Support,

Hotel purchasing department generate the "Audit Trail for quotation Report" for 1- 31 Jun2018 again today to compare the previous generated report.

Only 2 items can show up on the latest report, attached both versions for your reference.

Thanks,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101175	SCM-SaaS	MBT SCM 5.3.5	INP	NORMAL	10/19/2018

Description Filter Code DDL Doesn't Work in Quote Header

Filter Code DDL doesn't work in Quote Header. It doesn't give the other filter codes even if the user's filter code is ALL.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101178	SCMHost	MORETON BAY CHINA	INV	NORMAL	10/19/2018

Description SCM ADD ITEM NO PRODUCT

HOTEL:CONRAD HANGZHOU

SID / Syscode = HGHFR

SCM Orace Link

http://134.175.113.199/SCMORA_HGHFR

SERVER:134.175.113.199

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101198	SCMHost	TAFE SYDNEY INSTITUTE ULTIMO COLLEGE	CPC	NORMAL	10/22/2018

Description Recipe attached to lesson was not added to class.

A recipe that was included in the lesson did not display when the lesson was scheduled . i.e. there were 7 recipes in the lesson but only 6 showed up. However, when I made another lesson today, all 7 recipes showed up.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101200	SCMHost	TRADERS FUDU HOTEL, CHANGZHOU THCZ	INP	HIGH	10/22/2018

Description release suppliers

release suppliers

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0101207	SCMHost	PUDONG SHANGRI-LA, EAST SHANGHAI SLP	CPC	HIGH	10/22/2018

Description

SCM 93 94

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101213	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	10/22/2018

Description

LP to CP conversion Singapore Hub - December 3

From: Gary Ho

Sent: Tuesday, October 16 , 2018 7:21 PM

To: Irene Phan <irene.phan@shangri-la.com>

Cc: Vivian Kwok <vivian.kwok@shangri-la.com>; Wendy Lim <wendy.lim@shangri-la.com>; Eva Leung <Eva.Leung@shangri-la.com>; Tiffany Ng

<tiffany.ng@shangri-la.com>; Ann Guan <ann.guan@shangri-la.com>; #Procurement - Systems & Control

<procurement.systemscontrol@shangri-la.com>

Subject: SLIMCPD: SINGAPORE SSP PROJECT Plan

Importance: High

Dear Irene,

We propose to do the live conversion of Singapore region (SLS, SEN, HJTS, HJOG) as per below plan:

- By 20 Nov: Finalized master review files including all departments for CP conversion ready .

- 21 – 26 Nov: Irene, to send all files to Finance for review on the Type selected for conversion . Please mention clearly to all FCs the significance of this review task as if any wrong Type selected for conversion , it may affect and reflect at their month end reports . This review task should be completed by 26 Nov latest. If there is no any reply by 26

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101241	SCMHost	PUDONG SHANGRI-LA, EAST SHANGHAI SLP	CPC	NORMAL	10/22/2018

Description

FW: product not open to template , CPM

Thanks & Best Regards

Rita Luo, Asst.Purchasing Manager(CPO)

Pudong Shangri-La, East Shanghai

Pudong 33 Fu Cheng Road

+86 21 68828888 extn 6155

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101266	SCMHost	NEW WORLD MANILA BAY HOTEL	INV	NORMAL	10/22/2018

Description

Upload of Sales Item

Dear Support,

Please assist us in uploading the initial set of sales item.

We are using Infogenesis . Which files do you need?

Kind regards,

Percy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101273	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	10/23/2018

Description

Enter Quantity and Cost Only

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0101359	SCMHost	HILTON PATTAYA	INP	HIGH	10/24/2018

Description PO Missing the Letter P
Hi,

Recently, we've found that our PO No. has missed the letter "P".
It usually goes BKKHP... as the attached files.
I think it's because the digit has increased from 5 digits to 6 digits.

Is it possible to fix this and bring back the letter P?

Regards,
Chat

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101383	SCMHost	NEW WORLD MANILA BAY HOTEL	ER	NORMAL	10/25/2018

Description Watchdog
Dear Support,

Is there a watchdog for stock transfer waiting for approval?

Kind regards,

Percy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101392	SCM-SaaS	HILTON NAGOYA	Completed	HIGH	10/25/2018

Description Supplier Registration
The company below has not been registered so far. Please check. Thank you, Reiko Kimura

000000008647

KITARO □□□□□□□MUKU□□ KITARO □□□□□□□MUKU□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101396	SCMHost	MBT INTERNAL USE	INV	NORMAL	10/25/2018

Description
Pre-requisite: Budget has been created with "Submitted" status

1. Click Planning>Budget>Approve Budget/ Variations
2. Select the created Budget then tick Approve checkbox
3. Click Save button

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101397		MBT INTERNAL USE	INV	NORMAL	10/25/2018

Description Can Approve Order with over budget
1. Access Procurement>Order>View Order
2. Select the generated PR to PO with overbudget

Actual Result.
Can Approve Order with over budget
Order Status is "Approved"

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0101462	SCMHost	HILTON OKINAWA CHATAN RESORT		INV	NORMAL	10/26/2018
Description	Notification Email					
Thank you for your support always.						
Some of our leaders claim that they do not receive email notification upon purchase request generated.						
So how can I check if email notification is setup correctly?						
Kind regards						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0101482	SCMHost	THE REGENT SINGAPORE		AU	NORMAL	10/26/2018
Description	Printing of Food PO					
Hi Jesfer,						
Please refer to the attached. While attempting to print FOOD POs with specific delivery dates, POs from other cost centres (Engineering, Housekeeping, F&B Outlet) were generated together as well. This should not be happening. Please advise.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0101485	SCMHost	BEACHCOMBER LTD		INP	HIGH	10/27/2018
Description	SCM5.2.3.61103_BCH_URGENT_					
Dear Support Team,						
Beachcomber got the below issue:						
Attached reports, even filter options entered, is being printed for all sites and all cost centres and all requests. This need to be corrected. Please do the needful.						
Thanking you for your help and support.						
Kind Regards						
Atish						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0101486	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ		INV	NORMAL	10/27/2018
Description	procurement contract management quote					
hi on module procurement contract management quote once we key in the item inside the system, it does not reflex the way we key in the items. so it becomes very hard to key in the quote. please update it.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0101487		INTER-CONTINENTAL FRENCH POLYNESIA HQ		INV	NORMAL	10/27/2018
Description	procurement contract management quote					
Good morning In the Contract management we key the quote. For Exemple the quote if Pack of 25 Liter.						
When we place the PO later oon system is working fine. However if we need to change the unit, and proceed to recalculate inside Purcahse Order module system is not recalculating nothing. we need to input by hand amount while there is contract approved.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0101493	SCMHost	KIMPTON DA AN HOTEL	CPC	NORMAL	10/29/2018

Description cannot disable Anonymous Access and cannot upload the report
cannot disable Anonymous Access and cannot upload the report.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101499	SCMHost	SOFITEL LIDO SHENYANG HOTEL □□□□□□□□	INP	NORMAL	10/29/2018

Description License will expire
please help to update my license

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101501	SCMHost	GRAND PARK ORCHARD	CPC	HIGH	10/29/2018

Description Recipe RQ0099211
Please reopen this RQ. The same error incurred to the same user ID. As mentioned in my earlier email, do not close the RQ. Why still close it?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101509	CPM	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	10/29/2018

Description Plan for Moving CpostService back to Hilton CPM production server (SEA/CHN/JAP)
PLAN for Moving cPostService back to CPM Production Server.(Hilton SEA/CHN/JAP)

Could we plan to do it for Hilton SEA first on this Wed??

Hi Daciana/Angelo,

We need to request checklink access to CPM Production's 5672 port

SEA:
Source 129.154.87.216(Hilton SEA Checklink) Destination 62.216.152.45
JAP:
Source 129.150.67.79 Destination 134.159.114.42 (existing)
CHN
source tencent server Destination 134.159.114.42

Hi Andredh/Tony,

Please review the steps and let me know anything missing.

Preparation/installation

- 1) CPM Production Server install/update the cPost -- Andredh
- 2) Copy the existing setting from CPMDDB to production DB --Sarah to prepare the script
cksMQConnection
ckscpost
cksPartnerMessage
ckspartner
ckssite
- 3) Setup Email Alert in the CPM Production --Andreh/Sarah/Lope
- 4) IN CPM Copy the RabbitMQ setting from CPMServer to CPM Production by export and import -- Tony

Switch to use the CPM Produ

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0101512	SCMHost	MBT INTERNAL USE	INV	NORMAL	10/29/2018

Description Approval Group Audit Trail Report (additional parameters)

A. Additional report parameters

a. Date From and Date To

b. Record Type like Added, Modified, Deleted, and ALL

In connection above, we will be able to generate reports like rejected, cancelled and such.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101513	SCMHost	MBT INTERNAL USE	INV	NORMAL	10/29/2018

Description Approval Group Audit Trail Report (additional parameters)

A. Additional report parameters

a. Date From and Date To

b. Record Type like Added, Modified, Deleted, and ALL

In connection above, we will be able to generate reports like rejected, cancelled and such.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101515	SCMHost	MBT INTERNAL USE	INV	NORMAL	10/29/2018

Description Approval Group Audit Trail Report (report output)

The generated Approval Group Audit Trail report format unable to adjust if the Level of Approval is set to more than 4. If it is possible the report format conforms as to the highest level of approval.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101518	SCMHost	MORETON BAY TECHNOLOGY OVERSEAS	INP	NORMAL	10/29/2018

Description SCM Server Setup For PPL Indonesia PN691241

SCM Server Setup For PPL Indonesia PN691241

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101523	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	10/29/2018

Description ePhost Scheduled Task

Dear Support,

Andy created a batch file called DeleteOldSendOrderFiles.cmd in SLTO's ephost server's E:\SCMOfficeMS folder. This batch will delete old PO files older than 180 days. I have also created a window task to do this at 10:30 pm every day. Please create this for all SCMs.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101524		MORETON BAY TECHNOLOGY OVERSEAS	INP	NORMAL	10/29/2018

Description Server Setup for PPL Cambodia PN689990

Server Setup for PPL Cambodia PN689990

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101526	SCMHost	KERRY HOTEL PUDONG, SHANGHAI KHPU	INV	NORMAL	10/29/2018

Description F&B Output File

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0101665	SCMHost	GRAND LAPA MACAU	CPC	NORMAL	10/31/2018

Description ap file
Dear Support,

For the export AP file. There have some spaces behind in some column (see the attachment AP file.jpg).it is hard for finance to import that file to SUN account system. please help to fix it. I also attached the export file for you for reference.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101674	SCMHost	HOTEL ALVA BY ROYAL	INP	HIGH	10/31/2018

Description Hotel Alva by Royal_PO Design
Hi,

Kindly assist to create the PO design for Hotel Alva By Royal .
Please see attached for their desired design.
Attached also is the rpt file for your reference of the PO design they choose.
Company logo to be follow. Please use hotel name first for the layout.

Reference: CRM Project no. 691372
Project start date on 5Nov2018.

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101683	SCMHost	HILTON MANILA NEW PORT CITY	INV	NORMAL	10/31/2018

Description PENDING SETUP - PN691423
PLU and POS sales file is not yet available. Accounting will work on this after their 1st month end closing.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101684	SCMHost	LANCASTER BANGKOK	INV	NORMAL	10/31/2018

Description Allocated Delivery
Hi,

From the allocated delivery for S P A GROUP you will see we allocated on 2 dates 31 Oct and 1 Nov. When we generate PO, it is somehow under the same delivery date which is 31 Oct.

Please check.

Rgds,
JS

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101687	SCMHost	HILTON MANILA NEW PORT CITY	INV	NORMAL	10/31/2018

Description Purchase Request Approval
There's an intermittent error that's appearing in Purchase Request approval. The said error appearing in Receiving Detail page.

Below is the page where they encounter the said issue;

Procurement

1. Procurement / Purchase Request / Approve Purchase Request
2. Click any PR number then detail page click approve button.

Receiving

1. Receiving / Delivery / Add Delivery
2. In Receiving Detail page click SAVE or Approve.

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0101697	SCMHost	MANDARIN ORIENTAL PARIS		INP	HIGH	11/01/2018
Description	Product List					
When users create product list. The Tax is defaulting to No Tax even though the product master and inventory template has a tax code . This is causing an issue with the purchase request as the purchase request is showing no tax which is wrong.						
The product list should have the default tax from the Inventory template.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0101703	SCMHost	PARK HOTEL MANAGEMENT PTE LTD		INV	HIGH	11/01/2018
Description	Approval Matrix for IT PR					
Hi,						
We notice that the PR that below our setting amount still will route to PHG Group IT Director approval . Our approval matrix is set as above \$2,000 then the PR will route to the site GM and PHG Group IT Director approval . But recently we found that the PR will will route to site GM and PHG Group IT Director approval even below \$100. This happened to all site.						
Please assist urgently.						
Regards, Pooi Foon						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0101704	SCMHost	SHANGRI-LA'S FAR EASTERN PLAZA HOTEL, TAIPEI TPE		INP	HIGH	11/01/2018
Description	Supplier Purchase Report Erros					
Dear Support,						
Kindly fix the following reports.						
Thanks Regards Richard						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0101708	SCMHost	TAFE HUNTER INSTITUTE HAMILTON CAMPUS		ER	NORMAL	11/01/2018
Description	Group Reporting					
Hi Aries,						
Could you please let me know if it's possible to run a report per group only e.g. if I wanted to print fruit & vegetable requirements for 1 day only or a week can I isolate this to 1 report cutting out the other groups?						
Kind regards, Warren.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0101713	SCMHost	SHANGRI-LA'S FAR EASTERN PLAZA HOTEL, TAIPEI TPE		INP	HIGH	11/01/2018
Description	Report Errors - Store Closing Balance G/T/Subtype					

Job Allocation Report

Dear Support,

The following reports printing is empty and nothing display. Kindly fix this reports in Live & Training.

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101715	SCMHost	SHANGRI-LA'S FAR EASTERN PLAZA HOTEL, TAIPEI TPE	ER	HIGH	11/01/2018

Description Cost Centre Recipe Card did not show cost per serve
Log on behalf of TPE

Dear Support,

Client required to show the cost per serve total when printing the recipe card.
Please see attached.

Thanks
Regards

Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101726	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	INP	HIGH	11/01/2018

Description SCM Report "Products used in recipe" error

Hi Support,

HKG SCM Report "Products used in recipe" cannot include the R100005361 to R100005364.

Attachment for your reference!!

Please fix it!

Thanks!
Regards,
Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101729	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	INV	NORMAL	11/01/2018

Description Cannot save description in POS Template Sales Items

Good afternoon,

I am trying to update the description of POS item 028104 in the Infogeneses POS Template, but each time I try to save it, it won't save.

Could you please take a look?

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101730	SCMHost	HOLIDAY INN SHANGHAI NANXIANG□□□□□□□□	CPC	NORMAL	11/01/2018

Description □□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0101785	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	INV	HIGH	11/02/2018

Description AU SCM v5 Training system GL interface
Hi Support,

We have AU SCM training system testing the invoice is more than 2 months and not available to complete invoice (Quantity Approved). The system still maintains an accrual record of the "Period-End report" and the GL records at the month-end.

But we found that the accrual showed the discrepancy number between the "Period- End Report" and the "GL record", can you review and tell me why? What is correct record?

Attached are the testing result, please review and comment:

•GL record # AU Testing DD Oct18 GL____0211180302.txt

•Period-End report # AU Testing DD Oct18 Period End History Report of All.xls

Thanks!

Regards,

Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101786	SCMHost	HILTON GUANGZHOU BAIYUN	CPC	NORMAL	11/02/2018

Description □□□□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101789	SCMHost	MANDARIN ORIENTAL PARIS	ER	NORMAL	11/02/2018

Description Product Request Approval on Dashboard
Hi,

Can we please have a line on the dashboard that display the product request waiting for approval (see attached).

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101792	SCMHost	SHANGRI-LA HOTEL COLOMBO SLCB	INV	HIGH	11/02/2018

Description POs missing from system
Hi Team,

A lot of our old POs/History POs are missing from the system.

A few of the companies identified are:

Alpha

Luminus

Dynamic

Some of these POs are about 6 months old.

When you got to Orders>View Order, we can't see all the POs until we do clear grid filters. Please note we have to clear grid filters even though we have not applied any filters. Please see attached video.

Even after clearing grid filters, some of our POs are missing.

Please check ASAP.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0101807	SCMHost	IT & BEYOND DMCC - HQ	INP	NORMAL	11/05/2018

Description Stock Request Summary
New report request : Stock Request Summary
Group by Product
Group by To Cost Centre

Add column to Show variance between current Stock level in the Requested from Cost Centre(eg Commissary kitchen) and total requested quantity from others Cost Centres

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101808	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	INV	NORMAL	11/05/2018

Description Deleted quote
Good morning,

Please see attached. We had a quote set up for this supplier (DSTI05 // D-STILL PTY LTD) a while ago that seemed to have disappeared. I checked in SQL, and it appears that the quote was deleted 12 days after its creation.

The user says they didn't delete the quote, and upon checking I the only way I can see to delete a quote is to do so before the quote is initially saved. Can you please advise how it would be possible to delete a quote after it has been added? We would like to avoid this happening in the future.

Kind regards,

Kieran

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101814	SCMHost	SHANGRI-LA HOTEL, NANJING SLNJ	CPC	HIGH	11/05/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101816	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	11/05/2018

Description Supplier unable to register - Japanese
Supplier unable to register as user at checklink.

please refer attached error message and info inputted by supplier.

Regards,
Chin Wei Lim

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101826	SCM-SaaS	HILTON TAIPEI SINBAN	CPC	NORMAL	11/05/2018

Description When the purchasing size is KG, the quantity is 0.5 and will jump to 1.
When the purchasing size is KG, the quantity is 0.5 and will jump to 1.
In the previous version, the system will automatically set KG to an incremental size GRM.
So, in the purchase size is KG products, allow the purchase of 0.5KG.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101829	SCMHost	HOTEL SIGIRIYA	INV	HIGH	11/05/2018

Description Training on Check SCM

Job Allocation Report

Hi,

Its being a while since we implemented CHECK SCM system and all users require a comprehensive training on the system as there are new joiners. Let me know what would be the cost for a full training session for the system

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101830	SCMHost	HOTEL SIGIRIYA	CPC	HIGH	11/05/2018

Description Product not open to template

Hi,

I have ticked the product not open to template for below item on 16th October and one user has purchased good under the same code on 24th October. Let me know how this is possible as according to the user manual once the flag is on it should not open to template for purchases.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101836	SCMHost	HILTON DALI	INP	NORMAL	11/05/2018

Description □□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101840	SCMHost	INTERCONTINENTAL HONG KONG	INV	NORMAL	11/05/2018

Description System performance issue

Dear Support,

Our users have reported that the CheckSCM is in lower performance, and somehow they cannot generate the PO or the POs cannot be sent by Email even it is generated, we have rebooted the server but it didn't help. Please assist for remote checking and advise.

Thanks and Regards,
Roy - IT

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101863	SCMHost	THE CRANE RESORT & RESIDENCES	INP	NORMAL	11/06/2018

Description Updating SUN System to V6.3

We are in the process of updating our Sunsystems (our general ledger) and require your assistance by reviewing the attached file and preparing a file in this format from Check SCM so we can perform the necessary testing in the upgraded Sun Systems.

I have copied the Sun Systems Consultant should you have any technical queries.
Torrance.Bhimsingh@finansys.com

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101866	SCMHost	INTERCONTINENTAL RESORT & THALASSO SPA BORA BORA	CPC	HIGH	11/06/2018

Description AFTER UPDATE - BOBHB write off approval setting is 2 levels while it should be only 1 level = CC approval

Hi,

Since the implementation, BOBHB approval for write off was only 1 level. After the upgrade, cost controller is not able anymore to fully approve the write offs. See attachments he sent.

With my admin profile, I am able to approve the second level but their write off should only have 1 level of approval = cost controller.

Please change this parameter back to only 1 level of approval = BOBHB cost controller.

Regards,
Aur lie

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101869	SCMHost	SHANGRI-LA HOTEL, WENZHOU SLWZ	CPC	NORMAL	11/06/2018
Description	16%16%0%				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101876	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INV	HIGH	11/06/2018
Description	Order delivery variance report does not display ALL the products entered for the receiving Hi, See on the attachments : user entered a product on a receiving with reference to a purchase order and this product is not displayed on the order delivery variance report. In fact, the supplier delivered a substitute item : FOO0001380 C FRITE ALLUMETTE 7/7 MR CHIPS */KG instead of FOO0000536 C POMME CAMPAGNARDE WEDGES */KG On the delivery variance report, system shows that 0 quantity was received for FOO0000536 C POMME CAMPAGNARDE WEDGES */KG which is correct. But, system does not mention that FOO0001380 C FRITE ALLUMETTE 7/7 MR CHIPS */KG was received instead. We must see this information on the Order delivery variance report . Please advise, Aurélie				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101888	SCMHost	INTERCONTINENTAL NANTONG	INP	NORMAL	11/06/2018
Description	3.5V5				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101889	SCMHost	JING AN SHANGRI-LA, WEST SHANGHAI SLJN	INP	HIGH	11/06/2018
Description	make recipe very slow make recipe very slow				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101891	SCMHost	DOUBLETREE BY HILTON CHENGDU LONGQUANYI	INV	NORMAL	11/06/2018
Description					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101893	SCMHost	SHANGRI-LA HOTEL,THE MARINA, CAIRNS SLMC	CPC	NORMAL	11/06/2018
Description	POS Shared Folder				

Job Allocation Report

Dear Support,

Kindly create a shared folder for SLMC infrasys to save a file on schedule.

Once created please let me know the directory to check. Thanks.

Regards,
Paulo

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101895	SCM-SaaS	DOUBLETREE BY HILTON JIAXING	CPC	NORMAL	11/06/2018
Description AP - Receiving records do not agree with system summary □□□□□□□□□□ "□□□□□□"□Check SCM□□□□□□□□□□□□□□□□ EG□CMD002 2018□10□16□□□□□0.5□					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101901	SCMHost	HILTON FUZHOU	INP	HIGH	11/06/2018
Description □□□□□□ □□□□□□□2□					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101902	SCMHost	PUDONG SHANGRI-LA, EAST SHANGHAI	SLPU	CPC	HIGH
Description □□□□□□□□□□□□□□□□□□□□ □□□□□□□□□□□□□□□□□□□□					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101903	SCMHost	HOLIDAY INN RAYONG	CPC	HIGH	11/06/2018
Description Create pr : system auto to integer Dear All Support					

I have problem about when user to created PR and then put QTY : 0.5 Kg. system will auto to 1 KG.

After checked as below :

1. Quote was input figure to 0.5 but the system automatically to 1.
2. Minimum quantity in product they set zero
3. Decimal in Site setting show 3

All products have any issue are not new product it is some products as our clients already created in quote many long time ago.
i attached file as per below kha.

How can i check ?
Thank you very much.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101905	SCMHost	MAKATI SHANGRI-LA, MANILA	SLM	CPC	NORMAL
Description Bid Pork Approved by System and suspended					

Job Allocation Report

Dear Romilyn/Rolando,

Please check Bid for Pork for Nov-April 2019. All quote was approved again by the system and all items was suspended. Kindly rectify ASAP so we can process and review the bid. Bid quote no. are from Q00006426 to Q00006440.

Thankyou,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101910		ECHO ENTERTAINMENT GROUP LIMITED	INV	NORMAL	11/07/2018
Description	Setup: Site Management: POS Template Sales items: Error when clicking on sales item 00126137200				

Star Ref: INC0682407

Error when clicking on Sale Item: 00126137200, we believe it's because item was created with an invalid character in the Link To field. Can you kindly fix it by removing the text?

Screenshot attached

Thanks,

Peter

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101911	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INV	HIGH	11/07/2018
Description	Email template for supplier request is WRONG				
Hi,					

See attached, user TOOFAN submitted a supplier request. I receive a notification but the email says that BOSIOG submitted this supplier request.

Regards,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101916	SCM-SaaS	HILTON BALI RESORT	INP	NORMAL	11/07/2018
Description	Print GRN Committed date Issue				
Hello Please help, the detail as attached.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101920		MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INP	NORMAL	11/07/2018
Description	CRM Fixes				
CRM Fixes					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101924	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INV	HIGH	11/07/2018
Description	Receipts Detailed (History) report used for archived data is not the same as Receiving Record report				

Job Allocation Report

Hi,

As per RQ0092766, we are supposed to use the Receipts Detailed (History) report instead of the Receiving record for the archived data (GRN).

But when we edit the report under services > report services > Receipts Detailed (History), the data are not the same. We can see twice the GRN number and cannot find the PO number related to the receiving.

We expect to have the same details on the Receiving record report and on the Receipts Detailed (History).

Please advise,
Aurélie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101925	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INP	NORMAL	11/07/2018
Description	Approvers are not displayed on the archived PO				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101930	EAM	SHANGRI-LA HOTEL, BEIJING SLB	Completed	HIGH	11/07/2018
Description	EAM data restoration Please restore the EAM data to November 1st.				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101931	EAM	SHANGRI-LA HOTEL, BEIJING SLB	Completed	HIGH	11/07/2018
Description	EAM cannot complete the receipt				
EAM cannot complete the receipt					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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[illegible]

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101935	SCMHost	SHANGHAI TOWER BUSINESS OPERATION AND MANAGEMEN	INV	NORMAL	11/07/2018
Description					
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101936	SCMHost	SHANGRI-LA HOTEL, SYDNEY SLSN	CPC	NORMAL	11/07/2018
Description	New SMTP Server				

Job Allocation Report

Please change the SMTP server for all outgoing emails to the following :

SMTP Server: smtp.nsw.exemail.com.au

Sender address: checkscm.slsn@exemail.com.au

Primary DNS: 220.233.0.4

Secondary DNS: 220.233.0.3

Regards,

Peter

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101937	SCMHost	JUMEIRAH GUANGZHOU HOTEL	CPC	NORMAL	11/07/2018

Description request licese

request licese for JUMEIRAH GUANGZHOU HOTELPN691538CN002947

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101951	SCMHost	BAYLEAF HOTEL & CULINARY INSTITUTE, THE - LYCEUM OF	INP	NORMAL	11/07/2018

Description print not fitted

report not fit while printing report on a4 size, please see attached file for your reference.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101956	SCMHost	SHANGRI-LA HOTEL, TANGSHAN SLTS	CPC	NORMAL	11/07/2018

Description

SCM"EXCLE"

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101964	SCMHost	HILTON HUIZHOU LONGMEN RESORT	INP	NORMAL	11/08/2018

Description

PO

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101965	SCMHost	HILTON MOOREA LAGOON RESORT & SPA	INV	NORMAL	11/08/2018

Description Report difficult to read

Hi, we have this report who is very complicate as column are not align. We have a secong ligne with amount. It's quite no readable could you help Vincent

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101972	SCM-SaaS	HILTON GARDEN INN PUCHONG	ERPUSEF	HIGH	11/08/2018

Description Porduct Code To Be Add - Supplies

Dear Team,

Would need your assistant to add in as item code below ,

3001001656 GST SUPP DOOR GIFT PC PC GST SUPP GUEST SUPP SUPPLIES

Thanks

Angela

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0101977	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	INP	NORMAL	11/08/2018

Description Purchasing Request Quote Comparison Summary Error

Dear Support,

Supplier LYRECO Hong Kong provide more quotation for different order QTY .

User request QTY 547 for PR "0000711162", the report presentation show the winner supplier is Bigboxx.com but another supplier can't follow MOQ to show correct price.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101978	SCMHost	MORETON BAY TECHNOLOGY OVERSEAS	INV	NORMAL	11/08/2018

Description Upgrade SCM QA site to SP2 Beta

Hi Andreh,

The first beta release for 5.2.3.SP2 is ready to be downloaded via the following link.

http://www.mbtcrm.com/crm/download/TechInstaller/5_2_3_SP2/SCM_v5.2.3_SP2_Beta_on_Nov_7_2018.zip

Please apply it on the following QA system ASAP so the QA team can start the testing .

http://MBM-QA/SCM_QA_V52/Public/Login

Regards,

Rona Liu
SCM Support

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101982	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	ER	HIGH	11/08/2018

Description AU SCM v5 Reject Order email

Hi Support,

Why is the rejection order email notification not sent to the user?

Screenshot #AU Alert Email Setup20181108.jpg, FYR

Thanks!

Regards,
Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0101983	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	CPC	HIGH	11/08/2018

Description AU SCM V5 AP interface

Hi Support,

Some October invoice delivery date is October and the invoice date is November, and the system cannot generate an AP interface in November . Why?

For example:

GRN#SYD0025716

Invoice Date: 01/11/2018

Delivery Date: 18/10/2018

Thanks!

Regards,
Felix

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0101984	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT		INV	HIGH	11/08/2018
Description	SCM v5 send out Email Order template					
Hi Support,						
AU wants to change the email order template sent to the supplier.						
How to change and update SCM v5 send out Email Order template?						
Could you help provide the specification form fill up information?						
Thanks!						
Regards,						
Felix						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0101986	SCMHost	SHANGRI-LA'S LE TOUESSROK RESORT & SPA SLTR		CPC	NORMAL	11/08/2018
Description	NSR					
Dear Team,						
Can you please check as spa team is not able to approve item on NSR. Item is highlighted as yellow						
regards,						
Maneven						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0102002	CPM	BEIJING MANGROVE TREE INTERNATIONAL MANAGEMENT C		INP	HIGH	11/08/2018
Description	cpm1104 (Product request can not be approved to create a new product.					
Please check the reason.)						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0102003	SCMHost	CONRAD HONG KONG		INV	NORMAL	11/08/2018
Description	recipe cost report					
hello support,						
which report i can generate from SCM show all activated recipe with the cost?						
thanks						
thomas						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0102014	SCMHost	HILTON GARDEN INN SINGAPORE SERANGOON		CPC	NORMAL	11/08/2018
Description	New Supplier and New Item List					
Dear MBT Support Team,						
Please assists to load attached files into my SCM.						
Thanks & Regards,						
Terry						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102022	SCMHost	SAUL E MENDEZ	INV	NORMAL	11/09/2018

Description Problem with send order for mail

good afternoon, in reference to ticket nO. our team of systems request you if is possible at friday, november 9, 7:30 AM guatemala time, to connect to server and both will can to check this problem, because the system isn't sending the order to supplier. thanks for your answer.-

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102023	SCMHost	SHANGRI-LA HOTEL, VANCOUVER SLV	INP	NORMAL	11/09/2018

Description No PST on PO's

Hi Support,

Our purchasing team informed that they are not able to see the PST on all the PO's. The issue just recently started. Please see attached and advise.

Regards,

Rashid.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102033	SCMHost	CROWNE PLAZA TAINAN	INP	NORMAL	11/09/2018

Description recipe report show the cost value "0"

Hi

please see attached report.

which report is feedback from our Purchasing Team and ask :

1. why all the recipe's cost is "0" ??
2. how to print our the cost value?

James

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102038	SCMHost	SHANGRI-LA'S FAR EASTERN PLAZA HOTEL, TAIPEI TPE	INP	HIGH	11/09/2018

Description Inventory Activity Reports - Receiving Total did not add additional Charge

-- Log on behalf of Samantha Su

Dear Support,

Kindly fix the following reports to show the additional charge as the total receiving did not included the additional charge into it.

Please see attached the sample.

Thanks

Regards

Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102039	SCMHost	INTERCONTINENTAL LE MOANA RESORT BORA BORA	INP	HIGH	11/09/2018

Description POS Template : item is missing but system prompts "cannot add duplicate item"

Erin Wang, Area Purchasing Supervisor- Procurement
Pudong Shangri-La, East Shanghai
33 Fu Cheng Lu, Pudong
+86 21 68828888 extn 6135

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102062	SCMHost	MANDARIN ORIENTAL HOTEL DU RHONE GENEVA	INP	NORMAL	11/09/2018
Description Bar code scanner Dear support, WE are actually trying to implement a bar code technology for our inventory's check. I actually have a : Denso BHT-800 as bar code scanner but i'm not able to make it work without documentation. I know that our hotel in Paris work with a Denso but a recent one (usb connector, our only have console cable) What i want to know is : - if the denso bht 800 is compatible with our Mbt system - if yes could you please send me some documentation or a contact from Denso - if not could please tell me wich model should i use ? Thank you very much for your help ! Best regards, André Machado Assistant IT Manager					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102066	SCMHost	BEACHCOMBER LTD	INP	HIGH	11/09/2018
Description SCM5.2.3.61103_BCH_TRANSFER RECEIPTS Dear Support Team, Please find below mail received from Beachcomber : We will shortly implement inter site transfers across all sites . We will also enable the option transfer receipt so that user from the "TO" site can acknowledge receipts of transferred items and quantities . However we came across a situation that needs to be clarified. This implies transfers done on the last day of a said month and receipt not yet committed and close period perform. See below scenario. 1.Site A requests items from Site B 2.Site B delivers and process transfer. (Approve) a.It is understood that stock levels are not updated for both sites. 3.Site A process Transfer Receipts. Stock levels are updated on both sites. Questions / Issues •What happens if Close period is done between steps 2. & 3. Above? •Stocks level and stock value are incorrect for site B at the moment of Close Period! •After Close Period, will it be possible to process Receipts? If yes, for which period this will be accounted.					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102067	SCMHost	SHANGRI-LA HOTEL COLOMBO SLCB	INV	HIGH	11/09/2018
Description Email Alerts Hi Team, FC doesn't PR notification emails even though Receive PR notification Email has been enabled. Could you please fix this. Please refer the screenshot - User ID: SLCBFISS SLCBFISS1					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102070	SCMHost	MANDARIN ORIENTAL HOTEL DU RHONE GENEVA	INP	NORMAL	11/10/2018
Description Item Description					

Job Allocation Report

Dear MBT Support,

Can you please tell me why does the comment "58 frs de coupe...." appear on the Purchase Order? see the attachment.

thanks and regards,

aurelie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102073	SCMHost	MAKATI SHANGRI-LA. MANILA SLM	CPC	NORMAL	11/10/2018

Description	SCM ERROR GRN Posting
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Dear Support,

Need your assistance on this issue, we are encountering problem on GRN Posting on SCM,

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102082	CPM	HILTON NISEKO VILLAGE	CPC	NORMAL	11/11/2018

Description	CPM for Niseko V5
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Currently Naha and Niseko are sharing the same LBO in CPM. As Niseko is moving to V5 cloud, please create a separate LBO specifically for Niseko which initially contains the same product and supplier as the current setup. As the new LBO is created, when they go live, they will not be sharing the same catalogue as Naha

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102085	SCMHost	LEGEND PALACE HOTEL	INV	NORMAL	11/12/2018

Description	Issue List of Check System
1. The system does not allow users to log in if they have been locked out for more than 30 days.	1. The system does not allow users to log in if they have been locked out for more than 30 days.
2. The system does not allow users to reset their password if they have forgotten it.	2. The system does not allow users to reset their password if they have forgotten it.
3. The system does not allow users to change their email address if they have already changed it.	3. The system does not allow users to change their email address if they have already changed it.
4. The system does not allow users to delete their account if they are no longer active.	4. The system does not allow users to delete their account if they are no longer active.
5. The system does not allow users to view their account information if they are logged out.	5. The system does not allow users to view their account information if they are logged out.
6. The system does not allow users to update their profile picture if they are not logged in.	6. The system does not allow users to update their profile picture if they are not logged in.
7. The system does not allow users to change their phone number if they are not logged in.	7. The system does not allow users to change their phone number if they are not logged in.
8. The system does not allow users to change their security questions if they are not logged in.	8. The system does not allow users to change their security questions if they are not logged in.
9. The system does not allow users to change their two-factor authentication settings if they are not logged in.	9. The system does not allow users to change their two-factor authentication settings if they are not logged in.
10. The system does not allow users to change their account type if they are not logged in.	10. The system does not allow users to change their account type if they are not logged in.

Please find the attached file for the issues and help to fix them, thanks.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102087	SCMHost	PLAZA PREMIUM LOUNGE HONG KONG	INP	NORMAL	11/12/2018

Description	Single login Page for all sites
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Single login Page for all sites the same as what has been done for Hilton so that users login to there site from the same URL for every system

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102096	SCMHost	HILTON FUKUOKA RESORT	INP	NORMAL	11/12/2018

Description	Month End Report
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Period End Report header seems to be wrong.

When selecting Site, Cost Center should be displayed, but it will not be displayed.

If you output the report as it is, there seems to be a department that does not reflect on the report like the PDF attached earlier.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102105	SCMHost	SHANGRI-LA HOTEL, TANGSHAN SLTS	CPC	NORMAL	11/12/2018

Description	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
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[illegible]

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102106	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	INP	NORMAL	11/12/2018

Description System bugs in SCM overwritten quote reason function
Dear Support,

Hotel cost controller report to me the SCM allow to overwritten quote without reason code,
For example product "1021000107" the best price should be supplier "103000000449" the system automatic to assign this supplier quote in PR 0000713336.
When I open the PR and assign other supplier "120000000039" the system force to provide reason code, I have input the reason code "Agent Product" and save the PR.
If open this PR again and click this product detail, I can remove the reason code and save the PR, I found audit log report and PR with Overwritten Quote by Reason Code without this PR overwritten records.
But the PR Quote Comparison Summary report have reason "Manually Pricked Quote" for this product item it possible include this reason in "PR with Overwritten Quote by Reason Code" report for hotel FC to check which PR have overwritten record.

Attach screen dump in MS word file for your reference.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102110	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	INV	NORMAL	11/12/2018

Description Linked item isn't decrementing
Hi,

We have an item that we have sold recently (on 05.11) that doesn't appear to be decrementing, even though it is linked correctly. The item looks like it was edited today by sophiel, but it was definitely linked before that.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102115	SCMHost	HILTON KOTA KINABALU	INV	NORMAL	11/12/2018

Description Opening Level Quantity
Dear Support,

I have a problem on opening level quantity in Urban Bar (refer attachment). The item supposed to be zero in October because the stock is no more in September but the quantity still show at opening level.

Regards,
Phileson

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102119	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	INP	HIGH	11/12/2018

Description HKG SCM v5 Can't "Distribution Transfer from Cost Centre"
Hi Support,

HKG SCM v5 Can't "Distribution Transfer from Cost Centre".

Those product can't auto transfer to cost centre, for example: Product #1689 and #1690 can't from cost centre #HKG1 E Ajisen to HKG1E Saboten.

Attachment.

Thanks!
Regards,
Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102125	SCMHost	ABERDEEN MARINA CLUB AMC	CPC	NORMAL	11/12/2018

Description reopen ZZ code - URGENT

Job Allocation Report

Dear Support,

After the SCM code update. Many active item cannot use. I have attached the items list for urgent request reopen those items for store issue and purchase use.

REMARK : All attached "ZZ" item cannot do the store issue and purchase order.

Can you please help ?

Thank you,
Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102126	SCMHost	SHANGRI-LA HOTEL, TANGSHAN SLTS	CPC	NORMAL	11/12/2018
Description SCM					
SCM 10% SLTS 10%					
SLTS					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102127	SCMHost	AMARA HOTEL SINGAPORE	INP	HIGH	11/12/2018
Description PR Signature Line					
Dear Support,					

Please refer to the attachment, we are requesting the PR format change, currently the signature line of PR request for management approval not appear on page 1, is only emerge from page 2 to ends; for the manager approve we are requesting only appear one time (last page of the PR) on the same number of PR no matter how many pages there have. Please assist in changing ASIN & ASRS both site PR format.

Thank you!

Katherine

Thank you

Katherine

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102136	SCM-SaaS	HILTON NISEKO VILLAGE	CPC	NORMAL	11/12/2018
Description V5 Trn System - View Order History					
go to view order screen click view history, open any PO, click print					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102158	SCM-SaaS	HILTON NISEKO VILLAGE	INP	NORMAL	11/13/2018
Description V5TRN - Receiving Status Screen Response time					
Go to receiving status screen and observe response time as attached					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102159	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	CPC	NORMAL	11/13/2018
Description supplier audit trail					
Plese send us audit trail history for supplier code SUP0818					
It seems it has been changed, we did not know when as it has not been set up properly.					
Thank you					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102160	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	CPC	NORMAL	11/13/2018

Description Supplier Request

good morning

Pop up with ERROR message displays as below.

Suddenly appear.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102161	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INV	NORMAL	11/13/2018

Description Magic Computation additionnal charge

Good morning,

an User from BOBHB Site whenever he tried to input 1652 and save, system shows 1651.

Please investigate and revert.

see screen shot

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102162		INTER-CONTINENTAL FRENCH POLYNESIA HQ	INV	HIGH	11/13/2018

Description Data Computation

Good morning

We have issue with DATA computation :

Item number : BEV0000674

End Of November 2017 we have 183 On Hand BEverage Store (BRANDOBEVSTR) and 0 Mini Bar Store (BRANDO2A)

BEGinning of November 2018

we have 12 BRANDO2A

And 62 BRANDOBEV STORE

No Receiving :

So Consumption should be : 109 BOTTLES

On Report Service ENCLOSED it shows 64 BOTTLE ONLY. Please Advise as it is REALLY IMPORTANT

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102164	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INV	NORMAL	11/13/2018

Description Cost Center sorting

Good morning I cannot see the CRM anymore so I guess that you have remove it, but we have asked already to sort the Cost center by Description.

This is still not yet done.

When you have the reports we need to select some cost centre, and need to have the cost centre SORTED.

By the way Sorted, I mean from A to Z

A is 0 Z is 999999999

Let me know if something you did not understand and please feel free to send me email or phone call.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102165	SCMHost	MAKATI SHANGRI-LA, MANILA SLM	INP	NORMAL	11/13/2018

Description PR Report generated is not specific to site



Job Allocation Report

Report generated is not specific per site.

Please see screenshot for your reference below.

Thank you and kind regards,
Jeremy Magalona, Service Manager
Central Purchasing - Shangri-La Business Solutions and Services, Inc. (SBSSI)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102166	SCMHost	HILTON QUANZHOU RIVERSIDE	INP	NORMAL	11/13/2018

Description
check
check□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102179	SCMHost	ANANTARA TANGALLE RESORT & SPA	INV	HIGH	11/13/2018

Description
Dear Team,
According to this request number RQ0100234 still our issue is not fixed yet. according to your guidance I have change the setup but its still there. we had a conversation with engineer told that every month pending store request will be delete automatically. but still its in the system and also we need to clear 2015 store request details as well please give us a solution on this.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102184	SCMHost	HILTON COLOMBO	CPC	NORMAL	11/13/2018

Description
Text File

Dear Rich,

Reference to closed request No. RQ0101695.

I have attached the relevant reports which not tally text file & Period end summary report last month for beverage.
Can you please work on this & get back to me before this month end.
which highlighted in green color tally with the text file.
And highlighted in orange not tally with the text file.

Regards,

Wasantha

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102186	SCMHost	SHANGRI-LA HOTEL, CHENGDU SLCD	INV	NORMAL	11/13/2018

Description
□□□□□□PR□PO□□□□□□□□10□□□□□□□□
□□□□□□PR□PO□□□□□□□□10□□□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102192	SCMHost	MANDARIN ORIENTAL KUALA LUMPUR	ER	HIGH	11/13/2018

Description
Receiving - Return to supplier reports

Job Allocation Report

Dear Support,

Mandarin Oriental Kuala Lumpur would like to add the following details in the Return to Supplier Reports.

Please see attached.

Thanks
Regards
Richard

Log on behalf of MOKUL

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102204	SCMHost		INV	NORMAL	11/13/2018

Description REQUEST FOR INSTALLATION

Hi Andreh,

May I request for the ff to be installed in our local laptops .

:

Jennie

SCM app /Report Server

Raymond

SCM app /Report Server

VS2010

VS2015

SQL2012SP3

Thanks a lot.

Regards,
Jennie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102207	SCMHost	SHANGRI-LA HOTEL, SHENYANG SLSH	CPC	NORMAL	11/13/2018

Description Support Script Error

Dear Support,

When trying to run Support Script to reset AP , the following message prompted after clicking "run".

The export template file (C:\inetpub\wwwroot\SCM\template\supportscript.xls) does not exist.

Regards/ Hazel

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102214	SCMHost	ANGSANA LAGUNA PHUKET	INP	HIGH	11/13/2018

Description Stock transfer summary (history) the amount not correct

Dear Support

Could you please recheck Stock transfer summary (history) report the amount may be come with double

Please see attached between Issue detail with Stock transfer summary (history) from only Stbeve to Associ cost center

For your reference

Best regards,

Sayan S.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102221	SCMHost	SHANGRI-LA HOTEL, BANGKOK SLBK	CPC	NORMAL	11/14/2018

Description Cannot add recipe to kitchen template
Dear Support

Cost control staff can not add recipe to kitchen template . please see detail screen shot from file attachment.

Best regards,

Anothai T

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102225	SCM-SaaS	HILTON NISEKO VILLAGE	INP	NORMAL	11/14/2018

Description V5TRN Stock Count Uncommit
Stock Count from closed / previous period should not be uncommitted.

Current period is November, i can still go back to period 9 and uncommit. as attcahed.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102233	SCMHost	HOLIDAY INN RESORT CHAOHU HOT SPRING	INP	NORMAL	11/14/2018

Description SCM□□□□□□□□
□□□□□SCM□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102234	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	ER	HIGH	11/14/2018

Description SCM v5 Request Development Report of Inventory Period-end
Hi Support,

SCM v5 Request Development Report of Inventory Period-end. Details of the attachment.

If you have any questions, please let me know.

Thanks!

Regards,
Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102237	SCMHost	CROWNE PLAZA HONG KONG KOWLOON EAST	INP	NORMAL	11/14/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102241	EAM	HOTEL ICON	INV	NORMAL	11/14/2018

Description EAM report error

Job Allocation Report

Dear Support,

As per our Finance checked the Cost Centre Summary report, the report total ending balance of "Before End of Period" file (this was generated right before we run the period end in EAM) and "After End of Period" file (this was generated automatically by the system after running the period end) are different.

The figure in "Before" file is \$3,309,353.14 while the figure in "After" file is 3,645,057.84, thus there is a variance of \$335,704.7. After we look into it, we found the some items ending balance were changed after the period end. Karen has highlighted few items (not All as there are over 300 pages) to show the figures are not matched between "Before" & "After". Would be appreciated if you could help to check the issue . Thanks.

Best regards,
Jacky

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102245	SCMHost	DHAWA JINSHANLING	INP	HIGH	11/14/2018

Description We need new license
our license will expire on Dec 01 2018, so we need a new license

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102248	SCMHost	CROWNE PLAZA SHANGHAI HARBOUR CITY	CPC	NORMAL	11/14/2018

Description □□
□□GENERAL STORE □□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102249	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	INV	NORMAL	11/14/2018

Description Import and export quotation
Dear Romilyn and Support,

Export and import quotation function unstable I need to restart the SCMService.exe to resume the function.

Please fix the problem ASAP.

Thanks,

SK Wong
Assistant Information Technology Manager
Harbour Plaza Hotel Management Limited

Dir: +852 2123 1848
Fax: +852 2180 4048
Email: SKW@harbour-plaza.com
Website: www.harbour-plaza.com

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102251	SCMHost	BANYAN TREE MAYAKOBA MEXICO	CPC	NORMAL	11/14/2018

Description CheckSCM / lenth of the Invoice number field on receiving

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102275	SCMHost	MAKATI SHANGRI-LA, MANILA SLM	CPC	HIGH	11/14/2018

Description NO CONFIRMATION OF P.O

Please be advised that POs that have been generated has no confirmation and not sent to the supplier. Kindly check ASAP.

Thank you and best regards,

Maricris Rodriguez, Service Leader - F&B
Shangri-La Business Solutions and Services, Inc. (SBSSI)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102276	SCMHost	CROWNE PLAZA HUANGSHAN YUCHENG	CPC	NORMAL	11/14/2018

Description □□□□□□□□
0000025118□□□□□□□□□□□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102281	SCMHost	SHANGRI-LA'S FAR EASTERN PLAZA HOTEL, TAINAN SLTN	INP	NORMAL	11/14/2018

Description Wrong total in USD PR

Dear Support,

USD NSR PR was wrongly show 1 qty items cost only, the correct PR cost should be USD10,076.76

Regards,
Ken Wong - SLIMCPD

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102286	SCMHost	HILTON NAY PYI TAW	CPC	NORMAL	11/14/2018

Description Some Receiving Invoice are not convert to the Myanmar Currency

Dear team,

Kindly help to check for Some Receiving Invoices are not converted to the Myanmar currency accordingly at the SCM system. Some invoices are fine as normal. I've attached a file of issuing one for the references.

Best regards,
zawyu

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102293	SCMHost	SEDONA HOTEL YANGON MYANMAR	INP	NORMAL	11/14/2018

Description Issue Summary Report for " Receipt Approved "

Hi Support,

In system, how can we generate Issue Summary Report for " Receipt Approved "?
Since we are using " Transfer Receipt ", we need to generate Issue Detail & Issue Summary of Receipt Approved.
We can generate " Issue Detail report of Receipt Approved " but can't for summary.
Please kindly advise us how can we generate?

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102295	SCMHost	SHANGRI-LA'S - EROS HOTEL, NEW DELHI SLND	CPC	NORMAL	11/14/2018

Description Reports in SCM
Dear Team,

how we will take the printout of the below mentioned reports in the SCM.

1. Item wise /supplier wise/"Date wise receiving / consumption history report for last 3 months or any specific period as per our requirement.
2. Pending PO in NSR
3. Pending PR in NSR

Regards
Anurag

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102298	SCMHost	THE CRANE RESORT & RESIDENCES	CPC	NORMAL	11/15/2018

Description sales posting screen not showing linked items

Steps to reproduce:

From the menu: Inventory>Sales Entry>Select a sales entry to review in detail

On the detail page, the sales item is shown but it appears that no items are linked. However, if you select an item to link it, you can see that some of the items are in fact linked. The linked item is not being displayed on the main review screen.

This prevents the user from auditing the sales posting without going through every item in order to ensure each item is linked.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102303	SCMHost	SHANGRI-LA'S RASA RIA RESORT, KOTA KINABALU RRR	CPC	NORMAL	11/15/2018

Description Independence Audit Report for Databases

Dear Support,

Our auditor request ISAE report / SOC report or any independence audit report that can provide independent assurance on the SCM databases. Kindly refer to the attachment for further detail.

Regards,
Max

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102305		TRADERS HOTEL, KUALA LUMPUR THKL	INV	NORMAL	11/15/2018

Description Some of the portion missing after update

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102306	SCMHost	GRAND LAPA MACAU	INV	NORMAL	11/15/2018

Description POS update report issue

Dear support,

I have two issues,

- 1) all sales of one item can be consolidated into one line, not separate to so many lines.
- 2) I found that some item is duplicate or not? I have highline in yellow. see attachment "pos update report.jpg"

regards
wesley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102318	EAM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	CPC	NORMAL	11/15/2018

Description Export 2018-01 to 2018-10 EAM Purchase History report from Non-China EAM to MBT Ftp folder ASAP
Dear Rolando,

Please kindly export the following 2018-01 to 2018-10 EAM Purchase History report from Non- China EAM to MBT Ftp folder ASAP:

1. EAM: SLDB, SLAD, THAD, SLMU, SLND, SLMD, HJMD – 1ST PRIORITY –by November 14th.
2. EAM: SLTY, SUR,TPE, TAH, RRR, SLTN, RSR, GSH, HJP, HJPH, SSYN – by November 30th.

For any question, please feel free to let us know. Thank you.

Regards,

Eva Leung

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102320	EAM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	11/15/2018

Description Export 2018-01 to 2018-10 EAM Purchase History report from China EAM to MBT Ftp folder ASAP
Dear Kent,

Please kindly export the following 2018-01 to 2018-10 EAM Purchase History report from China EAM to MBT Ftp folder ASAP:

1. SLWZ, SLWU, SLTJ, SLCZ, THCZ, SLMZ, SLM,ESL, HJM, SLBO, MAC, SBHI, SLH, SLHH, SLGL,SLNB, SLQF, SLQH – by November 30th.

For any question, please feel free to let us know. Thank you.

Regards,

Eva Leung, Senior Officer, Corporate Procurement
Shangri-La International Hotel Management Ltd.
28/F Kerry Centre, 683 King's Road, Quarry Bay, Hong Kong
(852) 2599 3124 www.shangri-la.com

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102321	SCMHost	SHANGRI-LA HOTEL, TANGSHAN SLTS	CPC	NORMAL	11/15/2018

Description
SCM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102329	SCMHost	BABEL	INP	NORMAL	11/15/2018

Description Add total amount and gross total/Gross Amount
Dear Support,

Following request number RQ0096939, kindly note that we need to add the total amount next to the total quantity and add at the bottom Gross Total per product and gross amount per product

Attached is a screenshot for your reference

Regards
Chris

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102330	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	INP	NORMAL	11/15/2018

Description Product request field validation

Job Allocation Report

Dear MBT,

Currently product request fields such as Department, Group, Type, Subtype can be manually input although lookup is available.

Random data can be input in these field and able to submit for next approval in SCM. (refer attachment)

Would like to have validation function to make sure only correct input as per lookup setting for these fields . System should not allows product request with incorrect input to submit and error message should be prompt to warn users.

Regards,
Chin Wei Lim

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102331	SCMHost	HILTON DA NANG	INP	NORMAL	11/15/2018

Description INCLUDE SUPPLIER PRODUCT DESCRIPTION IN THE PURCHASE ORDER

Hi,

As advised by Fiona,please include supplier product description in Hilton Da Nang Purchase Order.

Thank you.

Shannie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102332	SCMHost	HILTON JAPAN KOREA GUAM HQ	ER	NORMAL	11/15/2018

Description Check SCM Purchase Request Enhancement

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102333	SCMHost	PLAZA PREMIUM LOUNGE KUALA LUMPUR	INV	HIGH	11/15/2018

Description GL Integration

Unable to carryout GL integration and pending for too long

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102335	SCMHost	ECHO ENTERTAINMENT GROUP LIMITED	INV	NORMAL	11/15/2018

Description Users Profile: Site and Cost Centre not populating after updating Filter Code

Hello,

Star Ticket: INC0650628

When updating the end user's filter code, system is not populating with the assoicated site (dfsites) and cost centre (dfnum).

This is occurring with the management profile FBCNTRL and believe it is todo with enhancement : RQ0068299 where profile has 'Allow to change filter code only' and 'Allow to change filter products by department only'

Expected result

When a management user with profile FBCNTRL changes an end user's filter code, system should automatically populate the associated end user's site (dfsites) and cost centre (dfnum)

Actual result

When a management user with profile FBCNTRL changes an end users filter code , system is only updating the filter code (filterc)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102357	SCMHost	IMPIANA @KLCC HOTEL SPA	INP	HIGH	11/15/2018

Description PR & PO numbering is not in sequence
PR & PO numbering is not in sequence.
and how to print the all PR or all PO in summary which is showing numbering is in sequence.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102365	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	CPC	NORMAL	11/15/2018

Description Purchasing History - No. of Records Report - Missing/unusual PUR data for 2018-10
Dear Rolly and Kent,

The following 4 hotel system still have missing purchase history 2018-10 in CPM. Please kindly assist ASAP.

Total of 4 hotels systems:
PRC - SBHI (EAM) and SLMZ (EAM)
* SBHI and SLMZ recently migrated to SCM. But PUR data for 2018-10 should still come from EAM.

Non-PRC - HJMD (EAM) and SLMZ (EAM)

Dear Sarah,

Please also notice that PHILIPPINES-SLBO had more data as compared to last month's - 458 vs. 107 (124.38% increase).

Regards,

Eva Leung, Senior Officer, Corporate Procurement
Shangri-La International Hotel Management Ltd.
28/F Kerry Centre, 683 King's Road, Quarry Bay, Hong Kong
(852) 2599 3124 www.shangri-la.com

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102366	SCMHost	PARK HOTEL FARRER PARK	INV	NORMAL	11/15/2018

Description Setup Minibar and POS Sales Entry interface from JDS to SCM
Dear Support

Please assist to setup sales entry cost centre for JDS minibar and POS outlets interface to SCM for Site: Park Hotel Farrer Park.

Please let me know if you require more informations.

Thank you

Andy Soh
Senior IT Executive
Park Hotel Farrer Park
10 Farrer Park Station Road
Singapore 217564
DID: (65) 6824 8821
Mobile: (65) 8717 9906
Tel: (65) 6824 8888
Fax: (65) 6824 8899
www.parkhotelgroup.com
Managed by Park Hotel Group

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102367	SCMHost	DOUBLETREE BY HILTON HOTEL HANGZHOU EAST	CPC	NORMAL	11/15/2018

Description Recall Downloaded AP Interface File of 9th Nov 2018
Recall Downloaded AP Interface File of 1st Nov 2018.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102368	SCMHost	MARRIOTT HOTEL PUTRAJAYA - IOI PALACE HOTEL	INP	NORMAL	11/15/2018

Description IFCA Interface
Dear Support,

IFCA have reply the email, I have been forward to Mr. Lope,
Kindly request him to follow up or advised to check the email.

Thanks

Poobalan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102370		INTER-CONTINENTAL FRENCH POLYNESIA HQ	INV	NORMAL	11/16/2018

Description Profil has changed
hi Profile STK cannot uncommit invoice even if accountant did not import it.
Please advise when you have done the change and please redo it right way.

If you did not have done anything, it means it is the case since the last update.
Something has changed again. Please double check it.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102371	SCMHost	BANYAN TREE TAMOUDA BAY	INV	NORMAL	11/16/2018

Description Issue Detail & issue summary
Dear supporter;
Those reports above are blank, would assist us in order to fix them?
Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102373	SCMHost	IT & BEYOND SAL & DMCC	INP	NORMAL	11/16/2018

Description Installation Error
Dear Support,

Please note that we are working on a new installation version v5.2.3.61103, SQL server 2016, Windows server 2016 standard.

We are facing issue with the installation , please advise.

Attached the error screen shot and the installation log file

Thank you
Elie Bou Zeid

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102378	SCMHost	MORETON BAY TECHNOLOGY AUSTRALIA - SYDNEY	INV	NORMAL	11/16/2018

Description SaaS Check SCM attachments management

Job Allocation Report

For SaaS system add Control to delete attachments after data is archived

Attachments are deleted after transaction is moved to DW . Delete attachments after it reach the limit of server size allowed .Delete the older first

Add in the costing of SaaS the storage of attachments - Neil

Limit the size of attachments (already limited in SCM 4Mb or 5Mb)

Limit the size

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102379	SCMHost	SHANGRI-LA HOTEL, TOKYO SLTY	INP	NORMAL	11/16/2018

Description Please display up to 2 decimal places in QTY

Decimal point is not displayed in PO of foreign currency other than JPY as attached .

Please fix.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102380	SCMHost	HOTEL ALVA BY ROYAL	INP	NORMAL	11/16/2018

Description Print Compare Qoutes

Add the date and time of approval in PRINT COMPARE QUOTES: (See attached file for reference)

Purchasing Manager = Level 2

Department = Level 3

Financial Controller = Level 5

General Manager = Level 6

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102383	SCMHost	SHANGRI-LA'S MACTAN RESORT & SPA, CEBU MAC	CPC	NORMAL	11/16/2018

Description WRONG MOVING AVE. COST

Hi,

SGV just conducted their interim audit last month. And they noticed some discrepancies in the computation of the weighted average unit cost of our storeroom products.

Ive attached screenshots and my computation showing the difference for your review . Wild wild theory is that this is the reason for our variance in my request number 100440.

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102387	SCMHost	HARD ROCK HOTEL DESARU COAST	INP	NORMAL	11/16/2018

Description POSTAL CODE

Dear Support Team,

Find attached 3 different Purchase Orders.

All Purchase Orders capturing vendor's postal code instead from Hotel address.

Please rectify them immediately.

Regards

Sasi Kumar

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102388	SCMHost	HARD ROCK HOTEL DESARU COAST	INP	NORMAL	11/16/2018

Description Change wording from GST to SST

Dear Support Team,

Find attached Purchase Order.

Kindly change the attached highlighted "wording" from GST to SST.

Regards

Sasi Kumar

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102389	SCMHost	SHANGRI-LA HOTEL, NANJING SLNJ	INP	NORMAL	11/16/2018

Description □□□□□10□□□□□□□□

□□□□□10□□□□□□□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102392	SCMHost	YOTEL SINGAPORE ORCHARD ROAD	CPC	HIGH	11/16/2018

Description unbale to find the PO number.

HI,

Receiving Report we are able to see PO number YSG0004425 but in PO current and history we are unable to locate the PO.

Please advise.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102393	SCMHost	SHANGRI-LA'S FAR EASTERN PLAZA HOTEL, TAINAN SLTN	INP	NORMAL	11/16/2018

Description Receiving Record - order by Site/G.R.N/Cost center/Product Code

Dear Support,

Request add a option in Receving Record report

Order by Site/G.R.N/Cost center/Product Code

Not require separate page by cost centre.

Regards,

Mini

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102394	SCMHost	YOTEL SINGAPORE ORCHARD ROAD	CPC	HIGH	11/16/2018

Description View delivery - error

HI,

Please find 2 attachment.

Receiving have posting and PO is correct posted but when we view the history there is error.

Please check urgently as this is bring up by Auditor.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102400	SCMHost	CAPELLA SINGAPORE	CPC	NORMAL	11/16/2018

Description Password Parameter

Dear Support,

Can you kindly advise what is the current setting for the password parameter for Capella Singapore CheckSCM please?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102407		HILTON BEIJING CAPITAL AIRPORT	INP	NORMAL	11/16/2018

Description Check the export file cannot be successfully imported SUN

Check□□□□□□□□SUN

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102410	SCMHost	THE MURRAY	INV	NORMAL	11/16/2018

Description Purchase History report without data

Dear Support

We found that the Purchase History report was generated without any data .

even though select all criteria.

Pleas help check. thanks a lot

best Regards

kelvin

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102411	SCMHost	HILTON GARDEN INN LUCKNOW	CPC	HIGH	11/16/2018

Description ERROR IN SCM

Not taking 4 digit value. because after decimal 6 Zero is coming.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102417	EAM	SHANGRI-LA'S RASA RIA RESORT, KOTA KINABALU RRR	CPC	NORMAL	11/16/2018

Description Purchase Request Issued

User create PR in EAM but not flow to SCM. Kindly please assist.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102420	SCMHost	MARRIOTT HOTEL PUTRAJAYA - IOI PALACE HOTEL	CPC	NORMAL	11/16/2018

Description Resending e-tendering to supplier

Dear Support,

Users is asking how to resend e-tendering to supplier who reported that they have not received the email. Please advice.

Thank you.

Cliffy Joannes

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102430	SCMHost	MANDARIN ORIENTAL HOTEL DU RHONE GENEVA	CPC	NORMAL	11/17/2018

Description Cheapest Supplier

Dear MBT Support,

Following my attached file, can you please explain me why the system does not select the cheapest supplier?

Thanks and regards.

Aurelie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102439	SCMHost	PULLMAN MELBOURNE ON THE PARK	CPC	NORMAL	11/19/2018

Description Adjust purchase order footer - Pullman Melbourne on the park

Hi MBT Support,

2 requests here need some assistants.

1. Could you please reset and unlock our property user login HANG?
2. For the purchase order footer we do need to remove the old one on the 30/ 11/2018, and key in the new owner details in, please find the information below:

IPG 192 Wellington Pty Ltd

ABN: 90 717 125 845

ACN: 627 970 763

Trust trading as: Pullman Melbourne on the Park
192 Wellington Parade, East Melbourne VIC 3002

If you have any questions please don't hesitate to contact me.

Kind Regards,
Hanson Ng

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102440	SCMHost	SHANGRI-LA'S MACTAN RESORT & SPA, CEBU MAC	CPC	HIGH	11/19/2018

Description Quote cannot be attached to PR and PR cannot be approved

hi support,

please issue in SCM raised by our Purchasing, attached is the issue.

thanks,

lennon

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102441	SCM-SaaS	HILTON CHENGDU CHENGHUA	CPC	NORMAL	11/19/2018

Description Products & Suppliers not synchronized from CPM to SCM

Last Thursday and Friday I asked Jessica Zhu helped upload some new suppliers and new selected products for this site , Jessica said she had uploaded all the data, but currently still can not find the new suppliers and products in the SCM. Please help check this problem. Attached are the new suppliers and products for your reference.

Regards,
Zhang

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102445	SCMHost	SHANGRI-LA HOTEL, BAOTOU SLBT	CPC	HIGH	11/19/2018

Description □□□□□□ □□□□ □□
 □□□□SLBTO18173732 □□□□ □□□□□□ 50□□
 □□□□SLBTO18173732 □□□□ □□□□ □□ □□ □□□□□□□□□□ logo□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102452	SCMHost	THE LIND BORACAY	CPC	HIGH	11/19/2018

Description History of PO & GR
 Hi,
 Seeking for your assistance urgent.
 Any possible way to print the PO or GR in the history?
 We need reprint those docs for missing attachment to process unpaid bill .

Regards

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102455	SCMHost	THE 13 MANAGEMENT LTD (EX LOUIS XIII)	INV	NORMAL	11/19/2018

Description SCM missing price error
 Dear Support,

We have a issued that the unit cost was missing for the stock transfer after we purchased the item . Please see the photo below for your ref.

Regards,
 Dante

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102459	SCMHost	CROWNE PLAZA TAINAN	INP	NORMAL	11/19/2018

Description re-import and overwrite the existing sales item
 Hi,

feedback from our Purchasing team, they input sales item data to a excel worksheet and then import the worksheet into Check SCM (go to Set up > Site Management > POS Template > Import)

during the first import process, there are some incorrect information in the worksheet. Purchasing team want to correct it and re-import again. however, it will not be allowed, system will ignore the existing sales item.

how do we to re-import and overwrite the existing sales item for correction, please advise

Thanks,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102460	SCMHost	HILTON YANTAI	INP	NORMAL	11/19/2018

Description □□□□□□□□□□□□□□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102461	SCMHost	SHANGRI-LA'S - EROS HOTEL, NEW DELHI SLND	INV	HIGH	11/19/2018

Description Suspended PO

Job Allocation Report

Dear Team,

This is to bring in your kind notice that we have suspended certain PO's by mistake in SCM.

so Please help us to unsuspended the below PO's .

SLNDO1802223 , SLNDO1801939, SLNDO1801933, SLNDO1802218

Regards,

Amit Kumar

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102469	SCMHost	MARRIOTT HOTEL PUTRAJAYA - IOI PALACE HOTEL	INV	HIGH	11/19/2018

Description	ETender Supplier troubleshoot
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Dear support,

Supplier export the tender to excel unable to generate the price. Please respond urgent as the tender close at 26. 11.18.

Kindly refer to the video attached.

Sharifah Azwani

Purchasing Manager

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102473	SCMHost	DOUBLETREE BY HILTON GOA PANAJI	CPC	HIGH	11/19/2018

Description	GRN Printout not coming up
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Dear Team,

GRN Printout not coming up as per format

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102475	SCMHost	MAKATI SHANGRI-LA, MANILA SLM	INV	NORMAL	11/19/2018

Description	Period End Report and Purchase Summary Report not tally
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Purchases report for Period End Report and Purchase Summary not tally.

See attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102479	SCMHost	DOUBLETREE BY HILTON GOA PANAJI	CPC	HIGH	11/19/2018

Description	All items not show in AVINASHG (Receiving)
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we what book GRN (without PO) but all All items not show in AVINASHHG (Receiving) id Check SCM.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102480	SCMHost	DOUBLETREE BY HILTON GOA PANAJI	CPC	HIGH	11/19/2018

Description	PO procces take log time
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PO processes take log time

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102482	SCMHost	SHANGRI-LA HOTEL, CHANGCHUN SLCC	CPC	NORMAL	11/19/2018

Description	Weight	Material	Color	Size	Price
1.5KG	A	1KG	B		

Job Allocation Report

0.5KG 1KG 0.001 GM
 KG
 1.5KG A 1KG B

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102488	SCMHost	SHANGRI-LA HOTEL, NANJING SLNJ	CPC	NORMAL	11/19/2018

Description SCM PR PO
 PR PO 2018 1 2018 6
 PR PO 180

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102491	SCMHost	HILTON GARDEN INN SINGAPORE SERANGOON	CPC	HIGH	11/19/2018

Description Items In Inventory Template
 Dear MBT Support Team,

Please assists to load the following items into my SCM:

1. 3103002398 - STATIONARY HIGHLIGHTER STABILO BOSS ORANGE PC
2. 3103002399 - STATIONARY HIGHLIGHTER STABILO BOSS BLUE PC
3. 3103002401 - STATIONARY HIGHLIGHTER STABILO BOSS YELLOW PC
4. 3103002402 - STATIONARY HIGHLIGHTER STABILO BOSS PINK PC

Thanks,
 Terry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102493	SCMHost	MANDARIN ORIENTAL DOHA	INP	HIGH	11/19/2018

Description User ID's
 MO Doha is using Active Directory for User ID

But When creating a User ID the system is giving a pop up message "Password does not meet Password Policy"

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102495		INTER-CONTINENTAL FRENCH POLYNESIA HQ	CPC	HIGH	11/20/2018

Description FAILED TO GENERATE REPORTS
 Hi When we access to system it is super slow
 we have started a couple of minute ago and thenm I have print out the screen 647. Then after 3 Minutes, I have another screen with no information
 then, When we wait another 5 Minute
 We have a screen showing FAILED to launch PDF

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102497	SCMHost	MILLENIUM HOTELS & RESORTS NZ LTD	INV	NORMAL	11/20/2018

Description PO submitted but no approval level status

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date	
RQ0102514	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	11/20/2018	
Description LP to CP conversion -Taiwan Hub- Mar 4 (March 2019)						
Taiwan	TPE	Mar-19	Mar-11	Benjamin Cheung		
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0102515	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	11/20/2018	
Description LP to CP conversion -Mongolia Hub - March 18 (March 2019)						
Mongolia	SLUB	Mar-19	Mar-18	Tina Wang		
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0102516	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	11/20/2018	
Description LP to CP conversion -Indochina Hub - April 8 (April 2019)						
Indochina	SLBK	Apr-19	Apr-08	Apisamai Asdathorn		
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0102518	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	11/20/2018	
Description LP to CP conversion - Malaysia Hub - May 06 (May 2019)						
Malaysia	SLKL	May-19	May-06	Irene Phan		
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0102519	SCMHost	SHANGRI-LA HOTEL, HUUHOT	SLHH	CPC	HIGH	11/20/2018
Description Product Catalog report 00excel000000						
Product Catalog report00excel000000000000csv000000000000000000						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0102521	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	11/20/2018	
Description LP to CP conversion - Indonesia Hub - June 5 (June 2019)						
Indonesia	SLJ	Jun-19	Jun-10	Yuliani Agustini		
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0102522	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	11/20/2018	
Description LP to CP conversion -Middle East Hub - July 8 (July 2019)						
Middle East	SLDB	Jul-19	Jul-08	Mohammed Baloch		
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0102524	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	11/20/2018	
Description LP to CP conversion - Japan Hub - April 22 (April 2019)						
Japan	SLTY	Aug-19	Aug-06	Yoshihiro Sano		
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Dear Support Team,

We have noticed that the Archiving Jobs are not available on our Demo Environment for SCM 5.2.3.80525.

Please note that we have a Demo Tomorrow 21/11/2018 at 11.30 am. Mauritius Time.

It will be great if someone can installed the missing Jobs.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102560	SCMHost	OBI LTD	INV	HIGH	11/21/2018

Description SCM5.2.3.80525_OBI_DEMO_RECEIVING_ THE UNIT COST IN COST CENTRE PRODUCT IS NOT UPDATED

Dear Support Team,

We have noticed that the unit cost of product are not updated in the Cost Centre Product Module .

In the View Stock Movement also the Transaction Cost remains as 0.

Please find attached the screenshots.

Thanks and Best Regards,
Arul CANJAMALAY

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102561	SCMHost	MAKATI SHANGRI-LA, MANILA SLM	CPC	NORMAL	11/21/2018

Description SCM Error approving PR's

Dear Support,

Please help Fix issue when proving PR

Thankyou

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102562	SCMHost	MANDARIN ORIENTAL PRAGUE	INV	NORMAL	11/21/2018

Description receiving of delivery notes

Dear Team,

I have a question regarding receiving.

we have one supplier, which deliver us goods everyday with delivery note. This supplier cannot create invoice every day, only once a 10 days, they create invoice for all delivery notes. If we receive delivery notes as a quantity commit only, we cannot receive it later with this invoice as a cost commit. Can you please advise, how we can solve this issue?

Thank you,

Vita

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102563	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INV	HIGH	11/21/2018

Description wrong data conputation

Job Allocation Report

Hi another Big one case.

System is showing us for exemple as per first attachment 4512.93 KG of consummption for Pine apple for The Brando.
While we have bought only 1422 KG of this item. (2nd screen shot)

We may consider some variance? but the other ref of this article we have bought only 521 Kg

Please explain how the system is handling it?

thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102565	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INP	HIGH	11/21/2018

Description report not working Stock Transfer

Hi see enclosed, I am asking detail for this item Code : FOO0000321 (1st attachement and see result 2 nd Attachment)
WHY?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102566		INTER-CONTINENTAL FRENCH POLYNESIA HQ	CPC	HIGH	11/21/2018

Description CAnnot access Report Wrong Shortcut or domain

hi
look attached screen shot I cannot generate this report
So I guess this is link broken or wrong?
Please explain WHY?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102567		INTER-CONTINENTAL FRENCH POLYNESIA HQ	CPC	NORMAL	11/21/2018

Description Top Consuming Report issue

hi I have manually computed 1 product to see how your system is working and saw that some data are missing :

Exemple For JULY 2018.
INITIAL STOCK of item FOO0000781
BOP 187
RCV 426
TRO 417
STC 198
TOTAL consumption So is there is a variance of 2. So I have tried the report .

On the first enclosed report we can see consumption of 417 (Which seems is the TOTAL TRO (Whatever the variance)

Then I have tried the Top Consumption by All Product fot July Only ... and EMPTY DATA. . SO some Data are empty that s why we have discprenacies everywhere.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102573	SCMHost	SHANGHAI TOWER BUSINESS OPERATION AND MANAGEMEN	INV	NORMAL	11/21/2018

Description
SCM cost center

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102577	SCMHost	SHANGHAI TOWER BUSINESS OPERATION AND MANAGEMEN		NORMAL	11/21/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102584	SCMHost	HOTEL JEN SHENYANG HJSY	Complete	NORMAL	11/21/2018

Description The warehouse transfer order cannot be deleted
The warehouse transfer order cannot be deleted

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102586	SCMHost	CLUB HOTEL DOLPHIN	INV	NORMAL	11/21/2018

Description User Error
unable to select the item in new purchase request , appearing error message for below users

HWIJAYA1
WPERERA2

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102588	SCMHost	MANDARIN ORIENTAL TAIPEI	CPC	NORMAL	11/21/2018

Description Blank Sales Item Type and 0 portion
Logged in behalf of the client:

In Stup-->SiteManagement-->POs template-->Sales item, when you open on item, the pltype is blank

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102589	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	INV	HIGH	11/21/2018

Description AUS SCM V5 Hide Copy PR function
Hi Support,

Please help to hide copy PR function of AUS SCM.

Attached screenshot!

Thanks!
Regards,
Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102590	SCMHost	DOUBLETREE BY HILTON XIAMEN HAICANG	INP	NORMAL	11/21/2018

Description CPMCHECK.SCM
CPMCHECK.SCM1112

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102593	SCMHost	DOUBLETREE BY HILTON JIAXING	INP	NORMAL	11/21/2018

Description Recipe enter stock request error
DEAR SUPPORT,

When the department transfers, it does not match the ingredient list of the cost center.vip2/vip3/vip4 Can't be found on the dial
vip2/vip3/vip4

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0102612	SCMHost	LANCASTER BANGKOK		INV	HIGH	11/21/2018
Description	VAT NON-VAT					
Hi,						
From my understanding regarding vat, the system will apply vat/non- VAT from supplier catalogue first. If leave it blank, then it will apply according to product catalogue. Please see attached.						
Rgds, JS						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0102623	SCMHost	MANDARIN ORIENTAL PRAGUE		INV	NORMAL	11/21/2018
Description	report					
Dear Team,						
in report Purchase Request with Overwritten quote by Reason Code is there a chance to see in this report the original selected quote which was overwritten? Or is there an other report which shows original selected quote and the new one which was overwritten?						
thank you,						
Vita						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0102625	SCMHost	MACAU FISHERMANS WHARF CONVENTION CENTRE		ER	NORMAL	11/22/2018
Description	Urgent <input type="checkbox"/> F&B Approval Matrix by Daily Issue					
Dear Support,						
First ,There are 4 sites in CHECK SCM their company's P&P set up like this attached file (PRS_accounts_FB Limits of PRS Central Store (CostCenter Only).xls) the customer mean is better not change P&P for company's.						
Their Enhancement Request is Set the approval matrix on a daily basis for the total amount of per cost center purchase request, But Day 2 the purchase request total amount set will be zero and recalculate the total amount of the purchase request for the day						
Another attached file is their example						
<input type="checkbox"/> CHECK SCM <input type="checkbox"/> site(harbourviewhotel <input type="checkbox"/> /Legend Palace Hotel <input type="checkbox"/> /Macau Fisherman's Wharf <input type="checkbox"/> Rocks Hotel <input type="checkbox"/>) <input type="checkbox"/> P&P <input type="checkbox"/> P&P						
<input type="checkbox"/> <input type="checkbox"/>						
<input type="checkbox"/>						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0102626		ECHO ENTERTAINMENT GROUP LIMITED		CPC	NORMAL	11/22/2018
Description	Data Extract for					
Star Ref: REQ0215020						
Hello,						
Can you kindly assist with providing a sql query to extract records for the following						
Set Up -> Catalogues -> Product Inventory -> Cost Centre / Product						
The field requirements and screen shot of the UI location of the data is attached.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102627	SCMHost	THE WESTIN KUALA LUMPUR	INV	HIGH	11/22/2018

Description Purchasing Manager not receive any email

Hi Support.

My Purchasing Manager got a problem, he never get PO once all PR has been approve by approver. can u help me to fix this problem. He not receive PO start from 12 October till today

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102630	SCMHost	MARINA MANDARIN SINGAPORE, BY MERITUS	CPC	NORMAL	11/22/2018

Description Two GRNs stuck at approving cost

This issue happened again. GRNs pending due to approving cost is not done.

Please assist.

Thanks.

Regards,
Wei Kheng

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102633	SCMHost	WALDORF ASTORIA BANGKOK	INV	NORMAL	11/22/2018

Description Receiving Summary by Cost Center report

The Receiving Summary by cost center & Department report not show the amount. Please see in attached file & adjust.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102635	SCMHost	INTERCONTINENTAL HONG KONG	CPC	NORMAL	11/22/2018

Description Send out report format

Dear SCM Support,

We found that the send out report format is still Jose Chan , director of purchasing. The send out format is wrong, but we general the purchase order is Mandy Chan (correct). Which format is wrong and how can we amend it.

Thanks
Stephen

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102636	SCMHost	HILTON PETALING JAYA	INV	HIGH	11/22/2018

Description SCM Report_Slow Moving Stock Report

Hi Spoort

we are unable to run the report of Slow Moving Stock Report as once we set to run the report, it is empty.

We ran this report for inventoried items yet the generated report is as enclosed .

thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102637	SCMHost	MY PASSION & INSPIRATION CO., LTD	INV	NORMAL	11/22/2018

Description CheckSCM - Setup schedule export AP

Job Allocation Report

Dear SupportMBT

Regarding our consultant on site and our client need to setup schedule export AP file . so please advise, do we have function to setup or if have, how can we setup export AP as schedule ?

Thank you so much.
Supaporn S.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102638	SCMHost	MANDARIN ORIENTAL WANGFUJING, BEIJING	INP	HIGH	11/22/2018

Description Purchase Order Format Modifications
Dear Aries,

Appreciate you can do some touch up on this following order.

Attached the change copy.

For the address line can you make the font small so it will not overlap the next line.

Please send me back the rdl files once you have amended.

I need this Order by next week Monday.

Thanks
Regards
Richard
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102641	SCM-SaaS	DOUBLETREE BY HILTON TAIPEI ZHONGSHAN	CPC	NORMAL	11/22/2018

Description View Stock Movement An error
View Stock Movement An error

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102644	SCM-SaaS	DOUBLETREE BY HILTON TAIPEI ZHONGSHAN	CPC	NORMAL	11/22/2018

Description CPM synchronization problem
Products and vendors have not yet synchronized to the system from the CPM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102648	SCMHost	HILTON FIJI BEACH RESORT & SPA	CPC	HIGH	11/22/2018

Description Deactivate Supplier
Hi

Requesting if you could deactivate list of suppliers as attached from our Supplier Template .

This is a duplicate suppliers and appreciate your urgent action.

Thanks
Wilisoni

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102649	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	INV	NORMAL	11/22/2018

Description	SCM Operational Dashboard not up to date
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Dear Support,

SCM dashboard status not up to date, the dashboard shows 3 requests pending approval (top) though I approved them all a minute ago, nothing displays if I click on it.

Can't found system parameters to control refresh time for dashboard setting, please advise.

Thanks,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102660	SCM-SaaS	HILTON NISEKO VILLAGE	CPC	NORMAL	11/22/2018

Description	V5 Production CPM Not Syncing
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Bake0000015 was added in the New LBO/Site Item for Niseko in CPM. More than an hour item is not in SCM. Last 3+ days when system is down, site needs to register new items/supplier.

This maybe related to the other rq i opened, that should be address for similar case. pls refer to 102646. thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102661	SCMHost	DOUBLETREE BY HILTON JIAXING	INP	NORMAL	11/22/2018

Description	COST RECIPE error
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DEAR SUPPORT,

The cost is inconsistent after a single recipe is aggregated.

□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102663	SCMHost	SHANGRI-LA HOTEL, QINGDAO SLQ	INP	HIGH	11/22/2018

Description □□□□□□□□□□

[illegible]

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
PO0102668	SCM_SaaS	HILTON BEIJING WANGFUJING	CRC	NORMAL	11/22/2018

Description	purchase request approve can not send email to approver
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purchase request approve can not send email to approver

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RO0102669	SCMHost	CROWNE PLAZA HONG KONG KOWLOON EAST	INV	NORMAL	11/22/2018

Description	Unit Price Discrepancy in Product Transfer
Product A	\$10.00
Product B	\$15.00
Product C	\$20.00
Product D	\$25.00
Product E	\$30.00
Product F	\$35.00
Product G	\$40.00
Product H	\$45.00
Product I	\$50.00
Product J	\$55.00
Product K	\$60.00
Product L	\$65.00
Product M	\$70.00
Product N	\$75.00
Product O	\$80.00
Product P	\$85.00
Product Q	\$90.00
Product R	\$95.00
Product S	\$100.00
Product T	\$105.00
Product U	\$110.00
Product V	\$115.00
Product W	\$120.00
Product X	\$125.00
Product Y	\$130.00
Product Z	\$135.00
Product AA	\$140.00
Product AB	\$145.00
Product AC	\$150.00
Product AD	\$155.00
Product AE	\$160.00
Product AF	\$165.00
Product AG	\$170.00
Product AH	\$175.00
Product AI	\$180.00
Product AJ	\$185.00
Product AK	\$190.00
Product AL	\$195.00
Product AM	\$200.00
Product AN	\$205.00
Product AO	\$210.00
Product AP	\$215.00
Product AQ	\$220.00
Product AR	\$225.00
Product AS	\$230.00
Product AT	\$235.00
Product AU	\$240.00
Product AV	\$245.00
Product AW	\$250.00
Product AX	\$255.00
Product AY	\$260.00
Product AZ	\$265.00
Product BA	\$270.00
Product BB	\$275.00
Product BC	\$280.00
Product BD	\$285.00
Product BE	\$290.00
Product BF	\$295.00
Product BG	\$300.00
Product BH	\$305.00
Product BI	\$310.00
Product BJ	\$315.00
Product BK	\$320.00
Product BL	\$325.00
Product BM	\$330.00
Product BN	\$335.00
Product BO	\$340.00
Product BP	\$345.00
Product BQ	\$350.00
Product BR	\$355.00
Product BS	\$360.00
Product BT	\$365.00
Product BU	\$370.00
Product BV	\$375.00
Product BW	\$380.00
Product BX	\$385.00
Product BY	\$390.00
Product BZ	\$395.00
Product CA	\$400.00
Product CB	\$405.00
Product CC	\$410.00
Product CD	\$415.00
Product CE	\$420.00
Product CF	\$425.00
Product CG	\$430.00
Product CH	\$435.00
Product CI	\$440.00
Product CJ	\$445.00
Product CK	\$450.00
Product CL	\$455.00
Product CM	\$460.00
Product CN	\$465.00
Product CO	\$470.00
Product CP	\$475.00
Product CQ	\$480.00
Product CR	\$485.00
Product CS	\$490.00
Product CT	\$495.00
Product CU	\$500.00
Product CV	\$505.00
Product CW	\$510.00
Product CX	\$515.00
Product CY	\$520.00
Product CZ	\$525.00
Product DA	\$530.00
Product DB	\$535.00
Product DC	\$540.00
Product DD	\$545.00
Product DE	\$550.00
Product DF	\$555.00
Product DG	\$560.00
Product DH	\$565.00
Product DI	\$570.00
Product DJ	\$575.00
Product DK	\$580.00
Product DL	\$585.00
Product DM	\$590.00
Product DN	\$595.00
Product DO	\$600.00
Product DP	\$605.00
Product DQ	\$610.00
Product DR	\$615.00
Product DS	\$620.00
Product DT	\$625.00
Product DU	\$630.00
Product DV	\$635.00
Product DW	\$640.00
Product DX	\$645.00
Product DY	\$650.00
Product DZ	\$655.00
Product EA	\$660.00
Product EB	\$665.00
Product EC	\$670.00
Product ED	\$675.00
Product EE	\$680.00
Product EF	\$685.00
Product EG	\$690.00
Product EH	\$695.00
Product EI	\$700.00
Product EJ	\$705.00
Product EK	\$710.00
Product EL	\$715.00
Product EM	\$720.00
Product EN	\$725.00
Product EO	\$730.00
Product EP	\$735.00
Product EQ	\$740.00
Product ER	\$745.00
Product ES	\$750.00
Product ET	\$755.00
Product EU	\$760.00
Product EV	\$765.00
Product EW	\$770.00
Product EX	\$775.00
Product EY	\$780.00
Product EZ	\$785.00
Product FA	\$790.00
Product FB	\$795.00
Product FC	\$800.00
Product FD	\$805.00
Product FE	\$810.00
Product FF	\$815.00
Product FG	\$820.00
Product FH	\$825.00
Product FI	\$830.00
Product FJ	\$835.00
Product FK	\$840.00
Product FL	\$845.00
Product FM	\$850.00
Product FN	

Job Allocation Report

Dear Team,

Regarding product #1005000598 - CHINESE DRIED MAW YAPAO #2, the (avergae) unit cost of the product in Cost Centre Product is HK\$930.753/kg and unit cost in the nearest received order is HK\$1,125.00/kg.

However, in transfer #0000026187, the unit cost is HK\$352.369/kg which is quite a large difference with the original price (HK\$1,125.00/kg). This lead to a price difference in the transfer as well as the closing stock of the related cost centre .

Please have the screen capture of the related detail and also the product setting for your reference and assist to investigate.

Thank you.

Best Regards,
Kahlen Hau

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102674	SCMHost	HILTON HEFEI	INP	HIGH	11/22/2018

Description □□□□□□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102678	SCMHost	MANDARIN ORIENTAL PARIS	INV	HIGH	11/22/2018

Description Random additionnal charges
Hello,

We're having additional charges that are being applied without any reason and only CC can remove it . (See attached)
This causes the delivery to be unprocessed even though everything on the PO matches the invoice.

Thanks for your help.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102679	SCM-SaaS	DOUBLETREE BY HILTON AHMEDABAD	CPC	NORMAL	11/22/2018

Description RECIPE - report
Hi,

As per checking there is no report existing for recipe.

Regards,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102682	SCMHost	MANDARIN ORIENTAL PARIS	INV	NORMAL	11/22/2018

Description Delivery date changing
Hello,

When we approve PO's on a date later than the creating date, the delivery date changes at the day after the approval.

We'd like that the delivery date doesn't change when the PO is approved after the created date.

Thanks a lot.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102683	SCMHost	MANDARIN ORIENTAL PARIS	CPC	NORMAL	11/22/2018

Description Recipe Cost not showing
Hello,

When I add a recipe to a cost centre to have the prices to show up, only the food prices are updated not the beverage one. (See attached)

Which option am I missing to have a full pricing of the recipe?

Thanks a lot.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102684	SCMHost	ANANTARA KALUTARA RESORT	INV	HIGH	11/22/2018

Description GRN cannot display
I have attached some GRN numbers with uploaded excel file. Those GRN we cannot find in the Check SCM system. Please check why we cannot see those.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102686	SCMHost	ANANTARA KALUTARA RESORT	INV	HIGH	11/22/2018

Description Purchase order generating currency
Still we entered PO in USD, when we going to generate the PO it shows LKR. I have attached example PO with this.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102691	SCMHost	SHANGRI-LA HOTEL, MANZHOU LI SLMZ	Completed	NORMAL	11/22/2018

Description □□□□□□□□
C0078251 C0078789 □□□ □□□□□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102692	SCM-SaaS	SHANGRI-LA HOTEL, MANZHOU LI SLMZ	Completed	NORMAL	11/22/2018

Description □□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102693	SCMHost	SHANGRI-LA HOTEL, TORONTO SLTO	INP	NORMAL	11/22/2018

Description Incorrect calculation in GRN print out
Dear Support,

In the GRN print out was wrongly pick up new unit cost CAD1.319, it should be CAD1.15
Refer to SLTOG1810374.xls

Regards,
Ken Wong - SLIMCPD

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102696	SCMHost	XILI GOLF AND COUNTRY CLUB, SHENZHEN XILI GOLF DEVELOPMENT	INP	HIGH	11/22/2018

Description ALTERNATE SUPPLIER CODE CHANGED

Job Allocation Report

Dear MBT,

It was reported by XILI PAYER that they found two Alternate Supplier Code were changed in the SCM system.

Tks with Rqs.

Sophie Zhao
PM-XILI

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102699		HILTON TAIPEI SINBAN	INV	NORMAL	11/22/2018

Description	some check system set up issue
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support

- [illegible]

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102700	SCM-SaaS	HILTON GARDEN INN PUCHONG	CPC	HIGH	11/22/2018

Description	To create new vendor code
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Dear Team,

Hi!

By referring to the attachment, we will like to seek for your assistance to create new vendor code in the system.

Kindly assist.

Thank you.

Regards,
Lee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102701	SCM-SaaS	HILTON NISEKO VILLAGE	INP	NORMAL	11/22/2018

Description	AP Production Receiving Screen Error: Specific Cast Not Valid
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This is not an issue in training system, only in live

Create receiving with individual product, complete the header, save to go to selection screen, enter quantity to any item, click save and it will go back to receiving detail. thats when the attached error comes out

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102704	SCMHost	DOUBLETREE BY HILTON HAINAN XINGLONG LAKESIDE	CPC	NORMAL	11/22/2018

Description □□Ap□□□□□□□□

□□Ap□□□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102705	SCMHost	ANANTARA KALUTARA RESORT	INV	NORMAL	11/22/2018

Description Wrong VAT number & registration number

Last ticket for VAT number correction on the PO was closed as I couldn't reply. So I am reopening it.

Hi Rolly,

Do you want to have remote connection to check the PO report?

Correct VAT number is 114282707-7000 . Please remove SVAT from AVANI Kalutara PO and Reg. No. must be PV 11904 .

Regards,
Layan

Closed ticket details....
RQ0101801

Hi Layan

Can you please send dial in access so that I can check the PO report.

How about the SVAT - 006653 and Com. Reg. No. PV 91105? Is this correct?

Regards,
Rolly

Wrong VAT number display on the PO as attached "On the PO" screenshot. On the setup screen, its showing correctly as on the attached "PO setup" screen shot. I have attached correct number also with the "Correct number" screenshot. Please do the needful to change the number.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102706	SCMHost	IT & BEYOND SAL & DMCC	INV	NORMAL	11/23/2018

Description Recipe Import Procedure ver:5

Dear Support,

Please send us the document, pre requisites and procedures to upload recipe in Check SCM version 5.

Thank you
Elie Bou Zeid

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102708	SCMHost	MACAU FISHERMANS WHARF CONVENTION CENTRE	INP	NORMAL	11/23/2018

Description Urgent ☐ Currency output files for AP & GL

Dear Support,

Our sun system is version 5, please help solve iuess as follows ASAP:

GL issue:

1. Any foreign currency (other than MOP) will finally as MOP display in the GL output file.

AP issues:

1.The base currency is MOP will finally as MOP display in the AP output file .

2.The site setting currency is MOP,but supplier currency is HKD,will finally as HKD display in the AP output file .

3.The site setting currency is MOP,but supplier currency is foreign currency(other than HKD&MOP) , will finally as HKD display in the AP output file .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102710	SCMHost	PLAZA PREMIUM LOUNGE TAIPEI	INV	NORMAL	11/23/2018

Description Problem with "GL Account Code"

Dear Colleagues,

please find in attached the screenshot with the problem. I can't complete the order without this number code "GL Account Code" . Please could you help me?

My ID is HRMONICAG

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102712	SCMHost	PLAZA PREMIUM LOUNGE TAIPEI	INV	NORMAL	11/23/2018

Description Problem withscm

Dear Colleagues,

please find in attached the screenshot of my Purchase Request of Laptop. All the approvers don't see in own system this request. Why? Please, could you help me?

My ID is HRMONICAG

Regards,

Monica Giurin

Assistant Human Resource Manager

Joint Billion Italy Company S.r.l.
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VIA Giacomo Schneider, SNC
t+39 351 2439131 m +39 351 2439131
www.plazapremiumgroup.com

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102718		SHANGRI-LA HOTEL, BEIHAI SBHI	INP	NORMAL	11/23/2018

Description □□□□Department□□□receiving summary by supplier□□□

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102722	SCMHost	SHANGRI-LA HOTEL, HAIKOU SLHI	INV	NORMAL	11/23/2018

Description □□□□□□□□

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102728	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INP	NORMAL	11/23/2018

Description GRN - Add Container total and Missing in AP output file
Dear Support,

Print GRN request add a line of Container Total and testing AP output csv file including this sub -total.

Regards,
Ken Wong

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102730	SCMHost	DOUBLETREE BY HILTON QINGDAO ORIENTAL MOVIE METRC	INP	NORMAL	11/23/2018

Description Supplier's mail charge
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102734	SCMHost	MANDARIN ORIENTAL MACAU	CPC	NORMAL	11/23/2018

Description Unit Cost weighted by Average
Dear Jane

May I know where we may find the screen shot for the captioned which we may show to our auditor?

Kind regards

Carol

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102735	SCMHost	SSP APAC HQ - SELECT SERVICE PARTNER ASIA PACIFIC LT	INP	HIGH	11/23/2018

Description SCM v5 Add Report Print Option
Hi Support,

Please help to add those report print option to Excel file for HK, AU and Cebu.

1. Product Quote
2. Product Quote Allocation Report
3. Product Quote Analysis History
4. Product Quote History

Thanks!
Regards,
Felix

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102736	SCMHost	HONG KONG JOCKEY CLUB	INV	NORMAL	11/23/2018

Description User still can create & approve request transfer after cost center frozen

Job Allocation Report

Dear Support,

since this mornign Check SCM site is unstable and getting error in the site.
it will recovered if restart the server but after 10min it will happen again.

please check ASAP.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102751	EAM	MANDARIN ORIENTAL HONG KONG	INV	HIGH	11/23/2018

Description URGENT - EXHKG POs unable to send out to supplier (around 110 POs)

I found out some supplier is unable to received their PO (Total around 110 POs) and I checked the PO sending Status is "false" . PO#E000070806 - E000070818 .Those PO was generated in 12:38pm

Please advise solve this issue since the PO is for tomorrow and Monday delivery. and the supplier is going to cut off order.

Thanks,
Daphne

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102753	SCMHost	DOUBLETREE BY HILTON KUALA LUMPUR	CPC	HIGH	11/23/2018

Description interface file not complete

Dear Support,

please help me look into it my interface AP dat file was not completely export out from system .
Sometimes was half of it, some time was 60% of it.
It started from 8th November 2018. almost everyday food invoice was hang while output halfway.
I notice that was maybe cause of memory space because other department invoice output was no problem.
by temporally I uncommit and recommit the invoice then its show at the next day interface.
but there was too much invoice to double job to uncommit and recommit.
please look into it and advice us the best way to solve it.

Thanks
Regards
Sam

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102754	SCMHost	SHANGRI-LA HOTEL, HANGZHOU SLH	CPC	HIGH	11/23/2018

Description delete receive record

please help to delete the receive record
thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102757	SCM-SaaS	HILTON CHENGDU CHENGHUA	CPC	HIGH	11/23/2018

Description user and permission report

Dear support

we have try to find the user list and permission report, but i can't find it ,so please help us to add the user list and user permission report.

regards

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102769		HILTON TAIPEI SINBAN	CPC	HIGH	11/23/2018

Description 9. 0000PO0000000200(00000000)
9. 0000PO0000000200(00000000)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102770		HILTON TAIPEI SINBAN	CPC	HIGH	11/23/2018

Description 12. 000000000000(PO)
12. 000000000000(PO)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102771	SCMHost	SUNWAY PUTRA HOTEL, KUALA LUMPUR	INV	HIGH	11/23/2018

Description CheckSCM server storage
Dear Support,

Need your assistance to remove unnecessary files from our checkscm server as our D: drive free space is far below our recommended threshold.
Appreciate if someone would remote in and remove/delete files that are not required for daily checkscm operation such as old db files and logs.

Regards,
Guna

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102772		HILTON TAIPEI SINBAN	AU	HIGH	11/23/2018

Description 000000000000
5. 000CHECK00000000
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0000000000
0000000000

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102774	SCMHost	ABERDEEN MARINA CLUB AMC	INV	NORMAL	11/23/2018

Description SCM-Error : Unknow Column with Zero Amount
Dear Support,

As reported by our finance department, in the checkSCM report, there is a column code "120000" with zero amount.

Can you please check why ? And help to fix it ?

Thank you,
Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102775	SCMHost	MANDARIN ORIENTAL BARCELONA	CPC	NORMAL	11/23/2018

Description REmove rights - Add Quots

Dear Support. due Audit Recommendations, we must to remove the availability to add Quotation to the PM Profile . We have tried but it has been impossible to find the proper right to remove.

can you help us on this
see screenshot attached

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102777	SCMHost	HILTON MANDALAY	INV	NORMAL	11/23/2018

Description Can't generate the following PR 0000003522
when click save that doesn't work.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102778	SCMHost	WIDUS INTERNATIONAL HOTEL	INV	HIGH	11/23/2018

Description SUSPENDED USER TRAIL

Dear MBT Team,

Kindly assists us to determine who suspended the PO#WPI0001450. Do we have any report to trace the user?

Please find the attached file.

Regards,
Pat

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102779	SCMHost	WIDUS INTERNATIONAL HOTEL	INV	HIGH	11/23/2018

Description EXPIRY DATE

Dear MBT,

How can we use the expiry date upon receiving.

Please find the attached.

Regards,
Pat

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102783	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	CPC	HIGH	11/24/2018

Description BIN NUMBERS IC TAHITI HAS CHANGED !!!!

Good morning, we have to perform Inventory of a Store of IC TAHITI Site .
and we just realized, that Bin Number for Operating supplies have changed.
So we get Lost and have difficulties to perform inventory . Why you guys have changed the Bin Number?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102786	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	CPC	HIGH	11/24/2018

Description transfert approving

Good morning, please see the screen shot we have 1 transfer number 50158 and status is Transfer Approving?
Why?
How to approve it?

thank you

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102790	SCMHost	MAF HOSPITALITY SERVICES VIA DEYafa	INV	HIGH	11/25/2018

Description Quote Excel files are not generated

Job Allocation Report

Dear Rolly,

We frequently experience auto log specially last week .

Meaning we maybe working on generating P.O. on F&B or placing new items for quotations on Tender for request product details then all of a suddenly SCM auto log out .

When this happen on generating P.O. we are unable to see which P.O. are processednd which are not.

While for placing quotations we need to redo and place quotations again on the Tender for request product details .

Thanks,

Albert Wang

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102808	SCMHost	PLAZA PREMIUM LOUNGE INDONESIA	INV	HIGH	11/26/2018

Description Error to print the Purchase Order, Email Template Set Up, & Delivery Status

Dear MBT Team,

Seek your favour to check on the below error:

1) Error when print the Purchase Order (Please refer attachment for your reference)

2) Email Template Set Up (is the set up done? do MBT Team need any info?)

3) PO Sending Status shows FALSE (Please refer attachment for your reference)

Really need your favour to advise on this issue asap and revert accordingly.

Your cooperation in this matter is highly appreciated .

Thank you.

Best Regards,

Afifah Ayob

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102812	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	INV	NORMAL	11/26/2018

Description Bulk Upload

Good afternoon,

Could we please arrange for a bulk upload of the attached to our POS templates? Romilyn usually organises this for us. N.B., this is different from RQ0097293.

The file is a list of NEW items that are to be added.

We do not need to override any entries as the table is purely items to ADD to the different POS templates - all lines in this spreadsheet have their new tplid.

If the description field is blank in these spreadsheets, please use the name of the SCM code as the item description.

Could we please organise for this to happen tomorrow morning, 24/ 11/18?

Kind regards,

Kieran

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102814	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	11/26/2018

Description Hotel Jen Hong Kong - New site for F&B

Job Allocation Report

From: Ken Wong [mailto:ken.wong@shangri-la.com]
Sent: Monday, November 26, 2018 1:44 PM
To: Daciana Feelea <daciana.felea@mbtcheck.com>
Cc: Jessica Ngee <jessica.ngee@shangri-la.com>
Subject: SLIMCPD: Hotel Jen Hong Kong - New site for F&B

Dear Daciana,

Attached the worksheet per our discussion, a new site "BHK" will create for Hotel Jen Hong Kong – F&B Target implement on 1 Jan 2019 and SCM require update on 7 Jan, 2019

SLIMCPD will starting setup in SCM once got the new license in SCM.

Regards,
Ken Wong, Assistant Manager, Corporate Procurement
Shangri-La International Hotel Management Ltd.
28/F Kerry Centre, 683 King's Road, Quarry Bay, Hong Kong.
(852) 2599 3514 www.shangri-la.com

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102817	SCMHost	MILLENIUM HOTELS & RESORTS NZ LTD	INV	NORMAL	11/26/2018

Description	GST RATE 15% code (GS)
Hi	

It has been brought to my attention that the GST 15% code (GS) is not calculating correct on multi-lines invoices. Please advise how this can be fixed.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102818	SCMHost	DOUBLETREE BY HILTON WUHU	Completed	NORMAL	11/26/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102819	SCMHost	SHANGRI-LA'S FAR EASTERN PLAZA HOTEL, TAIPEI TPE	INP	NORMAL	11/26/2018

Description	Update PO format in Training SCM
Dear Support,	

Please modify and update new PO format in Training SCM

Regards,
Ken Wong - SLIMCPD

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102820	SCMHost	SEDONA HOTEL YANGON MYANMAR	INP	NORMAL	11/26/2018

Description	"Purchase Order to Excel List" report does not come out
Details	Dear MBT Team.

When we generate "Purchase Order to Excel List" Report, it does not come out.
Kindly check for us please.

Thanks.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102821	SCMHost	DOUBLETREE BY HILTON JIAXING	INV	NORMAL	11/26/2018

Description AP - AP Food can't pay

Dear Support

Ap Food

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102823	SCMHost	CONRAD BANGKOK	INP	NORMAL	11/26/2018

Description SCM slowness

Dear Support,

Im still facing the issue, please do not close this ticket until i confirm.

For the video that you requested i have been upload since long time ago and this issue happen for all fuction or feature in SCM.

Best regards,

TJ

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102827	SCMHost	TIAN HAN JING YI PARK VIEW HOTEL	INP	NORMAL	11/26/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102830	SCM-SaaS	DOUBLETREE BY HILTON JIAXING	CPC	NORMAL	11/26/2018

Description AP - AP data export error

Dear support,

AP 11/15 ENGINEERING 11/12

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102831	SCMHost	PAVILION HOTEL MANAGED BY BANYAN TREE	INP	HIGH	11/26/2018

Description Wrong Financial Period in the Output File

Kindly check the issue with the output file of Pavilion Hotel. Shows the wrong financial period in the output file. Please see the sample file extracted in the live system

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102832	SCMHost	THE OPPOSITE HOUSE LTD	INP	NORMAL	11/26/2018

Description SCM

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102837	SCMHost	SHANGRI-LA HOTEL, FUZHOU SLFZ	CPC	NORMAL	11/26/2018

Description

1828230 1828231 1828232

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102839	SCMHost	CONRAD SINGAPORE	CPC	NORMAL	11/26/2018
Description	TO REINSTATE ITEM CODE: 640100098LINEN FB 100% COTTON WHITE TABLE CLOTH WITH 1CM FLAT HEM FOR IN ROOM DINING,				
Dear John & team					

Kindly assist to reinstate item code: 6401000098 LINEN FB 100% COTTON WHITE TABLE CLOTH WITH 1CM FLAT HEM FOR IN ROOM DINING, SIZE: 160X160CM (PLAIN SATIN)

Thanks.

Janice

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102844	SCMHost	CAPELLA SINGAPORE	INV	NORMAL	11/26/2018
Description	Database access right				
Dear Support.					

Can we confirm with you that there is no access right for local IT and end user to access database .
We request for this info due to audit purpose . Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102845	SCMHost	INTERCONTINENTAL NANTONG □□□□□□□□	INV	NORMAL	11/26/2018
Description	□□□□□□□□				
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102846	SCMHost	HILTON QUANZHOU RIVERSIDE	INP	HIGH	11/26/2018
Description					

PR7PO6

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102847	SCMHost	PLAZA PREMIUM LOUNGE HONG KONG	CPC	HIGH	11/26/2018
Description	Not Able to Access Check Hng Kong SCM Website				
Dear Romilyn,					

Please advise if there is any issue at your server as HK SCM is freeze and cannot be access. Please advise.

http://129.154.77.71/SCM_PPLHKG/Secured/Home#

Best Regards

Mei Ling

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102850	SCMHost	HILTON GUANGZHOU TIANHE	Complete	NORMAL	11/26/2018
Description	Unable to add attachments				
Unable to add attachments					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102851	SCMHost	SHANGRI-LA HOTEL COLOMBO SLCB	INV	HIGH	11/26/2018

Description	Stock Deduction Issue - 26.11.2018
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Dear Team,

We are again facing stock deduction issue . As reported by Cost Control team, please refer the attached Inventory Activity report for CBG and Table One where the Beverage sales is 0. The attached text file generated from Infrasyss shows the correct sales deduction, you may refer the column Qty..

Stock deduction has been working fine until 8th November 2018. However, from 9th November onwards stock deduction has not been happening properly.

Can you please check and confirm whether SCM has received the POS files from Infrasy?

Previously also we had reported similar issues - RQ0100381/RQ0099615

For remote connection, please send an email to: it.slht@shangri-la.com with a cc to me.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102853	SCMHost	SHANGRI-LA HOTEL, SHENYANG, SLSH	AU	NORMAL	11/26/2018

Description

□□□ SLSHR1810477 □□□□□ EO DH/DIV □□□□□ Daisy Duan □□□□□ DH/DIV □□□□□ Daisy Duan □□□□□ DH/DIV □□□□□ □□□□□ □□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102855	SCMHost	SHANGRI-LA HOTEL, MANZHOU LI, SLMZ	INV	NORMAL	11/26/2018

Description

10/10/10

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102856	SCMHost	HILTON DALIAN GOLDEN PEBBLE BEACH RESORT	INV	NORMAL	11/26/2018

Description	The status shown in the receiving record cannot be approved
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Receiving records already made (on Saturdays) show that the status is not approved, but that the quantity is under approval, and the price can not be approved.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102857	SCMHost	SHANGRI-LA HOTEL, MANZHOU LI, SLMZ	INP	NORMAL	11/26/2018

Description	

[illegible]

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102859	SCM-SaaS	DOUBLETREE BY HILTON JIAXING	INV	NORMAL	11/26/2018

Description	AP - AP data export error
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Dear support,

When exporting the data on November 15th, the AP found that the actual data of the exported ENGINEERING is the data of November 12th. Please check the system. Please pay attention to this chaotic phenomenon.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102860	SCMHost	DOUBLETREE BY HILTON SHENZHEN LONGHUA	Completed	NORMAL	11/26/2018

Description Could Not Approve Stock Transfer
Could Not Approve Stock Transfer.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102863	SCMHost	SHANGRI-LA HOTEL, WENZHOU SLWZ	INV	NORMAL	11/26/2018

Description SLIMRPOSH : Supplier Request ☐☐☐☐☐
☐☐☐☐☐

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102864	SCMHost	GRAND LAPA MACAU	INV	NORMAL	11/26/2018

Description PR foreign total is not correct
Dear support,

for the PR detail show attached file(PR detail.jpg). The Foreign total should be HKD 6840 (0.76X9000). it is not 6815.54. how did it calculate? if this PR is approved, will the PO total amount is 6815.54?

regards
wesley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102866	SCMHost	YOTEL SINGAPORE ORCHARD ROAD	INV	HIGH	11/26/2018

Description Unable to locate PR in Generate Pages
Hi Rich,

Ref No. : RQ0099879
Please assist again.

Same case. Unable to locate the PR in Generate Pages.

PR 0000003326

Regards,
Janice Xie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102867	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI ER	ER	NORMAL	11/26/2018

Description Changes on Supplier Registration page
Could you please assist to update the CheckLink Supplier Registration page as per below. This changes is requested by our Legal Dept.

1. Add the phrase "All fields are mandatory" at the bottom of the form.
2. Change the consent wording as follows: "I have read and agree to the Terms and Conditions and the Privacy Policy".
3. Change "Agreeing Person" to "Authorised Person".
4. Please insert the hyperlinks to this consent sentence: "I have read and agree to the Terms and Conditions and the Privacy Policy".
5. Terms and Conditions hyperlink remain unchanged <https://ssp.shangri-la.com/CheckLink/suppliercoctc/tc>
6. Privacy Policy point to <http://www.shangri-la.com/corporate/policies-pledges/>, the same link can also be access from the T&C page

** See attached file for detailed updates required

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102868		TRADERS HOTEL, KUALA LUMPUR THKL	INV	NORMAL	11/26/2018
Description	PO dec and jan history missing				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102869	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	11/26/2018
Description	Login option for the Shangri-la users				
Instead of using the pop-up login window for Shangri-la users, they should be able to login now using the same login panel as of the supplier. without asking them to change their password or any account details.					

Please also make sure the system can recognize us as Shangri-la user login by "@shangri-la.com" in our Shangri-la user account (E.g. eva.leung@shangri-la.com).

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102870	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	11/26/2018
Description	Issue on downloading license attachment with Chinese characters on the file name				
There was an issue when downloading license attachment with Chinese characters on the file name.					

** See attached file

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102873	SCMHost	SUNWAY RESORT HOTEL & SPA (SDN BHD)	INV	NORMAL	11/26/2018
Description	SNDPO Faield				
PR Email notification is working. See attached error					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102874	SCMHost	LANCASTER BANGKOK	INP	NORMAL	11/26/2018
Description	Having "NOTE" display in the PR/PO				
According to conversation with Richard, I may open this case accordingly.					
Currently "Note" only display in PR but not in PO, we need it to be displayed on PO as well.					

Rgds,
JS

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102876	EAM	GRAND HOTEL EXCELSIOR LTD	INV	NORMAL	11/27/2018
Description	Unit Cost rounded up				

Job Allocation Report

Hi,

I have an issue with the unit cost calculation. This happens in all reports where the unit cost is with 2 decimal places.

In the attached example with highlighted item 'Notepad Conference Banque' the proper price is 0.212. In the history consumption my cost centre report the value is correct since Qty 3500 is calculated at 0.212 for a total of €742.

On the other hand in the Issues and transfers report the unit cost value is rounded up to 0.21. This makes the value of 3500 items at a total of €735. A difference of €7. This difference is coming from the 0.21 ----> 0.212.

Is it possible to set up the check in order calculate all unit cost to four decimal places so we will not have this type of discrepancies.

Thanks

Kevin

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102877	SCMHost	GRAND PARK KODHIPPARU	CPC	NORMAL	11/27/2018
Description	Training DB Update				
Dear Support,					

As we have scheduled for SCM Training , Leandro Silverio (Trainer who will be coming)asked me to create a case for updating training database with latest live DB for the training purpose. He also mentioned to take a backup of current training DB before updating.

Many Thanks

Shinaj

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102878	SCMHost	HILTON PATTAYA	INV	HIGH	11/27/2018
Description	PO History error				
Dear MBT Team,					

I tried to export the Purchase Order History and it appeared error as per the attached file.

My SCM version is 5.2.3.61103.

Please help fixing the issue.

Thank you.

Regards,

Chat

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102880	SCMHost	MILLENIUM HOTELS & RESORTS NZ LTD	INV	NORMAL	11/27/2018
Description	URGENT ATTENTION -AP TRANSFER REPORT PROVIDE DUPLICATE BATCHES				
Issues: date 27/11/2018 Few hotels AP Transfer Reports have duplicate batches same data with different batch number					

Urgent attention. The following 4 hotels' AP Transfer report dated 27/11/2018 appeared to have duplicate data with different batch number . Attached all for your immediate attention Due to end of month we need this fixed by 12 noon NZ Time

Site:NZPNT263 #2040 duplicate #2041

Site: NZRot252 #1429 duplicate 1430

Site: NZOBy271#1934 duplicate 1935

Site:NZWGTG132#2329 duplicate 2330

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102881	SCMHost	INTERCONTINENTAL RESORT TAHITI	CPC	HIGH	11/27/2018

Description	Generated POs are not automatically sent by the system
Hi,	

See attachments, user JONCT with PM profile has generated multiple POs and 1 hour after generating, the POs are still not sent out by the system.

Please advise ASAP,
Aurélie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102884	SCMHost	NEW WORLD MANILA BAY HOTEL	INV	NORMAL	11/27/2018

Description	Recipe cost not reflected in the IBT cost
Dear Team,	

Good morning!

We noticed that the cost of a particular recipe did not reflected in the IBT raised by the operation .

Please see screen shoots of sample IBT.

I also attached the configuration done in one recipe item.

Please advise if I failed to do something that is why this concern arises.

Regards,
Rey T.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102888	SCMHost	HILTON GARDEN INN SINGAPORE SERANGOON	INP	NORMAL	11/27/2018

Description	Change of Company Address
Dear MBT Support Team,	

Please assists to change company address as below:

1. 0000000100 - LIAN NAM HENG MARKETING P/L
New Address: 1, TAMPINES NORTH DRIVE 1, #03-10 T-SPACE, SINGAPORE 528559
2. 0000000172 - WALSON FOOD DISTRIBUTOR PTE LT
New Address: 1, TAMPINES NORTH DRIVE 1, #06-27 T-SPACE, SINGAPORE 528559

Thanks,
Terry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102892	SCMHost	SHANGRI-LA HOTEL, NINGBO SLNB	INP	NORMAL	11/27/2018

Description
NSRSLNBR1807042

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102893	SCM-SaaS	HILTON BEIJING WANGFUJING	CPC	NORMAL	11/27/2018

Description	Period End Report run very slowly print period end report very slowly□ print Receipts Detail also very slowly from the yesterday□ but already help solve from Jennie Lyn Dadashi□ Please help to check□ thank you
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102894	SCMHost	SHANGRI-LA HOTEL, SHENZHEN SLZ	CPC	HIGH	11/27/2018

Description General store item unit price issue
general store item unit price difference caused by changing the size

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102897	EAM	RAMADA YICHANG HOTEL □□□□□□□□	INV	NORMAL	11/27/2018

Description
□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102898	SCMHost	THE REGENT SINGAPORE	CPC	NORMAL	11/27/2018

Description Required Delivery Date and Allocated Delivery Date Different
Hi,

Please refer to the attached. The system changed the allocated delivery dates for some of the items ordered under our PR 63911. Please advise why is this happening and does it affect the actual delivery date? And how to we change the allocated delivery date to match the required delivery date?

Thanks.
Mun Mun

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102899	SCMHost	YOTEL SINGAPORE ORCHARD ROAD	INP	HIGH	11/27/2018

Description Tender Request - No Qty
Refer back to ticker - RQ0087524

Hi Christine,

Again Tender request - Send out excel back 90days QTY did not appear.

See attachment.

Regards,
Janice Xie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102901	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	11/27/2018

Description Clean duplicate Business License record of suppliers
Dear Annaliza,

Please proceed to clean the license record for the other suppliers which has the same issue and make sure supplier's status is correct. Thanks.

Regards,
CHIN Wei Lim, Officer, Corporate Procurement
Shangri-La International Hotel Management Ltd.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102904	SCMHost	MILLENNIUM HILTON BANGKOK	INV	NORMAL	11/27/2018

Description Generate Report very slow

Job Allocation Report

Dear Support Team,

Would you please help us check with checkSCM report?

Due to it was very slow when we process to generate every report in the system.

We already tried to restart the sever but it still slow.

Thank you.

Best regards,

Pisutthiwatn S.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102906	SCMHost	XILI GOLF AND COUNTRY CLUB, SHENZHEN XILI GOLF DEVEI	CPC	NORMAL	11/27/2018

Description

[illegible]

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102907	SCMHost	HOTEL ALVA BY ROYAL	INV	NORMAL	11/27/2018

Description	Amend Wording in Report of 'Purchase Request'
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Dear Vendor,

As our hotel amended the hotel name, here would like to amend the wording in 'Purchase Request'. Document attached for reference.

Please assist to follow and amend the wording. Should there be any questions, please feel free to contact me.

Thank you.

Best Regards,

Carmen

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102908	SCMHost	SHANGRI-LA HOTEL, KUALA LUMPUR SLKL	INV	NORMAL	11/27/2018

Description	Purchase order Count Report Data inaccurate
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Dear Support,

Enclosed document for your reference, report data inaccuracy . User generated this report for period 01 Dec 2017 to 31 Jan 2018. Report show less than 30 POs for 2 months?

Regards/Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102909	SCMHost	BANYAN TREE BANGKOK	CPC	HIGH	11/27/2018

Description	cannot run this report Order Delivery Variances History Report
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Job Allocation Report

Dear Support,

Please see attached this is error show when run the report "Order Delivery Variances History Report".

Please kindly fix asap.

remote with team-viewer as below:

Remote with team viewer as below:

ID: 696526581

PWD: P@ssw0rd

Windows login:

U: administrator

P: P@ssw0rd3

Kind regards,

Vorachay N.

Asst. IT. Mgr.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102910	SCMHost	HOTEL ALVA BY ROYAL	INV	NORMAL	11/27/2018

Description Display commas in pice

Dear Vendor,

Here would like to add commas in price for all reports as following:

Current price format shown as: 1217.319

New price format shown as: 1,217.319

Is it possible to display commas in price? If yes, please assist to handle.

Should there be any questions, please feel free to contact me. Thank you.

Best Regards,

Carmen

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102911	SCM-SaaS	HILTON GARDEN INN PUCHONG	CPC	NORMAL	11/27/2018

Description COUDNT IMPORT 24/11/18 FOOD DUE TO VENDOR CODE NT CRAETED IN SCM
VENDOR CODE FOR SUPER ASIA ENTERPRISE IS NOT CREATED IN SCM

KINDLY ASSIST TO CREATE AS COULDNT IMPORT DUE TO THIS ERROR

REFER TO THE ATTACHMENT FOR YOUR REFERENCE

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102912	SCMHost	BANYAN TREE BANGKOK	CPC	HIGH	11/27/2018

Description report name "Common Supplier Catalogue" no show address.

Job Allocation Report

Dear Support,

Please see attached the file export from program no show address in menu Report "Common Supplier Catalogue".

Please kindly report for fix it asap.

Remote with team viewer as below:

ID: 696526581

PWD: P@ssw0rd

Windows login:

U: administrator

P: P@ssw0rd3

Kind regards,

Vorachay N.

Asst. IT. Mgr.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102919	SCM-SaaS	HILTON GARDEN INN PUCHONG	CPC	HIGH	11/27/2018

Description COUNDT IMPORT 13/11/18 OPERATING EQUIPMENT

ATTACHED SCREENSHOT N AP ERROR TEXT FILE

EACH ROW IN THIS FILE HAS PROBLEMS ESPECIALLY (DATE, DEBIT AND CREDIT MARKER DOUBLE, AND ENTIRE ALIGNMENT)

KINDLY ASSIST TO RESOLVE

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102924	SCMHost	HOTEL ALVA BY ROYAL	INV	NORMAL	11/27/2018

Description System Capture incorrect data in report of 'Invitation to Quote'

Dear Vendor,

As we find that the report of 'invitation to quote' capture incorrect data.

Please capture the data of 'Purchase QTY' and 'Purchase Size' in purchase request as the data of 'Quality' and 'Unit Size' in the report of Invitation to Quote. Picture attached for reference.

Should there be any questions, please feel free to contact me. Thank you.

Best Regards,

Carmen

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102926	SCMHost	HOTEL ALVA BY ROYAL	INV	NORMAL	11/27/2018

Description Unable to generate the report of 'Account Mapping Template with GL Code'

Dear Vendor,

Here unable to generate the report of 'Account Mapping Template with GL Code' in SCM.

Please assist to follow and fix the issue. Should there be any questions, please feel free to contact me. Thank you.

Best Regards,

Carmen

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102928		RADISSON BLU ALCRON HOTEL PRAGUE	INV	HIGH	11/27/2018

Description Radisson Blu Alcron_PO Design
Hi,

Kindly help to create the PO design for Radisson Blu Alcron.
Project will start on 3 Dec 2018.
Project No. 691709

Thank you.
Maricris

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102929	SCMHost	DOUBLETREE BY HILTON KUALA LUMPUR	CPC	NORMAL	11/27/2018

Description Deactivate Product Code
Dear John,

Kindly assist deactivate product code as per below :-

1. 1110000252 PROC SEAF FISH FILLET TEMPURA PKT85G
2. 1400004472 DRY-GDS DRIED CHILI CAPSICUM KG

Thanks,
yvonne

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102930	SCMHost	SHANGRI-LA HOTEL, SHENYANG SLSH	INV	HIGH	11/27/2018

Description F&B RETAIL
RETAIL

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102934	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	11/27/2018

Description Item Description and New item codes are not synchronized to Checklink
Dear Anna,

In the attached list, it included 4 items with updated description in CPM (updated on Nov 26th) and 9 newly created item codes in CPM (Created on Nov 26th). However, those 4 items' descriptions are not updated in SSP and those 9 item codes cannot be found in SSP. Kindly advise on the time required for synchronizing the CPM description and new item codes from CPM to SSP. Thanks.

Regards,

Eva

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102935	SCMHost	HOTEL ALVA BY ROYAL	INV	NORMAL	11/27/2018

Description PR approved and PR rejected Email Setup
Dear team,

our site still not yet to setup the PR approved and rejected email notification

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102936	SCMHost	BANYAN TREE RESORT & SPA BEI BEI CHONGQING	INP	NORMAL	11/27/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102938	SCMHost	FUZHOU JEURONG HOTEL <div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	INP	NORMAL	11/27/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102941	SCMHost	HILTON DA NANG	INV	NORMAL	11/27/2018

Description	UNABLE TO EDIT QTY FOR REJECTED PURCHASE REQUEST
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Hi,

I tried to edit the qty of the rejected PR but it does not allow me. I tried to check the profile of the user, and the allow only change qty for rejected Purchase Request is already ticked.

Please see screenshot.

Thanks.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102942	SCMHost	MARINA MANDARIN SINGAPORE, BY MERITUS	INV	NORMAL	11/27/2018

Description	Please refer to RQ0087431 - Order Delivery Variance Report
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Hi Support,

Please refer to RQ0087431.

Please advise when can we deploy the enhancement of Order Delivery Variance Report to live system ?

Thanks.

Regards,
Wei Kheng

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102943	SCM-SaaS	DOUBLETREE BY HILTON AHMEDABAD	INP	HIGH	11/27/2018

Description	AP Tax Output in Text File
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Hi,

Wrong Tax output in AP file.

Tax Code i.e. below:

G5

6% account code 82301

6% account code 82302

Please find attached file, it did not generate another tax line for 82302.

Regards,
Leandro

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102944	SCMHost	W SINGAPORE SENTOSA COVE	INV	NORMAL	11/27/2018
Description Receiving Status Hi Support,					

My Accounts payable would like to have the ability to view the receiving status of items that has been received .
 I am not able to know which functions to select so that the AP has the ability to view the status .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference Version Client Name Status Priority Date RQ0102946 SCMHost WET & WILD HAIKOU 5-7 Description 5-7 5-7						
Job # Allocated To Allocated Date Skill Status Priority Comment						

Reference	Version	Client Name	Status	Priority	Date
RQ0102948	SCMHost	W SINGAPORE SENTOSA COVE	CPC	HIGH	11/27/2018
Description Cannot Output Hi Support,					

The Checkscm cannot output the invoice data and came out an error message "Could not execute SQL".

We also have some error data and doesn't not show the record in AP interface.

I have attached the print screen and error data. Please advise.

Thank you.

Regards,
 Terry Yee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference Version Client Name Status Priority Date RQ0102949 SCMHost SHANGRI-LA HOTEL, HEFEI SLHF Description 1. Recipe 2. Recipe						
Job # Allocated To Allocated Date Skill Status Priority Comment						

Reference	Version	Client Name	Status	Priority	Date
RQ0102951	SCMHost	MARRIOTT HOTEL PUTRAJAYA - IOI PALACE HOTEL	INV	NORMAL	11/27/2018
Description Additional Delivery Charge When Printin GRN Report Hi Support Team,					

The user G-MARZUKI has key in accordingly in the system. In the system, the total amount has been included with delivery charge but when printing GRN Report, there is another delivery charge RM0.18 is being add on top of the total amount, why is this happening

Please refer to the attachments

Please check

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102952	SCMHost	PARK HOTEL CLARKE QUAY	INV	NORMAL	11/27/2018

Description Unable to display sale item in POS Sale Template
Dear Support

Please refer to above attachment.

I am unable to call out Sales item 0000371101 in POS template sales items.

Please assist.

Thank you.

Meiyi

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102954	SCMHost	FRASER PLACE PUTERI HARBOUR	INP	NORMAL	11/27/2018

Description Outputformat Vertical Bar Separated (.csv)
hi,

pls see attached file. possible to have outputfield format for vertical bar .csv (currently only txt is available)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102962	SCMHost	SHANGRI-LA HOTEL, JAKARTA SLJ	INV	HIGH	11/27/2018

Description Implementing Consignment order in our SCN
Dear Support,

Kindly advise on how to implement Consignment order in the current SCM system since when user try to create PR and submit the PR then system showing them that this PR can't be submit because there is no Approval Matrix.

Attach file is the supporting document of this issue.

Regards,
SJ

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102965	SCMHost	HILTON NISEKO VILLAGE	CPC	HIGH	11/27/2018

Description NOT SENDING OUT PO
PO has not been sent out. (sending Status is true)
we checked email address and it was correct.
please see the attachment.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102966	SCMHost	MANDARIN ORIENTAL HOTEL DU RHONE GENEVA	INV	NORMAL	11/28/2018

Description Item Code
Dear MBT Support,

Can you please set up the system in order to get the Item Code from the Approved Quote and the Active Product line ?
Instead of getting Item Code from an Expired Quote
and getting Supplier Product Description from a Suspended Product.

Thanks

Aurelie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102967	EAM	GRAND HOTEL EXCELSIOR LTD	INV	NORMAL	11/28/2018

Description Issues and transfer report Miscalculation
Hi,

I have an calculation issue in the issues and transfers report. When I do a stock transfer (00005449) from Gift Shop inventory to Gift shop cost of sales I can see the transfer total of -4.2480 which is correct. When I press ok and select print , the calculation in the printed report is not correct anymore and shows a total of 176.14. It seems like in the report it is calculating only the positive figures and ignoring those in negative figures.

Also at stated in the update of RQ0102876 this report is still showing the unit cost at 2 decimal places instead of 4 decimal places.

Can you please help?

Thanks,

Kevin

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102968	SCMHost	ANANTARA AL JABAL AL AKHDAR RESORT	INP	HIGH	11/28/2018

Description CHANGE OF SIGNATURE & TITLE at LPO
Dear Team,

Please change Name, Title & Signature for LPO as below.

Title: Purchasing Manager to Purchasing Assistant

Name: Akbar to Nadeem

Signature: Please find Attached

Kindly find below dial in Access for SCM Server .

Any desk:

ID: saajamc01@ad

Password: Anantara*18

Server Login:

Administrator

M0unt*1nS

Windows Security:

mmanoj-a

Anantara1

Best Regards,

Manoj Kumar M

Asst IT Manager

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102971	SCMHost	CROWNE PLAZA TAINAN	INP	NORMAL	11/28/2018

Description cost of recipe gap issue
please advise why the highlighted of the attached 2 image is different.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Dear support,

Please advise how do I change the schedule time of alert email to 4pm for "Requests waiting for approval", hotel Finance Controller needs it.

Thanks

Wesley

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102982	SCMHost	HARD ROCK HOTEL DESARU COAST	CPC	NORMAL	11/28/2018

Description Team Viewer access
Dear Chista,Jeffrey

The Team viewer detail as follows:-

ID - 1253229720
PASSWORD: 2ag12d

Regards
Sasi Kumar

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102983	SCMHost	CONRAD BENGALURU	INV	HIGH	11/28/2018

Description Inventory Activity Report
Dear Team,

This is to inform you that at month end, all Department closing stock has to zero, whereas i am getting some closing stock for multiple outlets, May i request you to please look into this and do the needful.

For your ready reference PFA.

Regards,

Rajesh B

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102984	SCMHost	SHANGHAI TOWER BUSINESS OPERATION AND MANAGEMEN	CPC	NORMAL	11/28/2018

Description
1.□□□□□□□□□□□□□□

2.□□□□□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102989	EAM	BEIJING HONG KONG JOCKEY CLUB CLUBHOUSE □□□□□□	INV	NORMAL	11/28/2018

Description PR□□□
□□□□□□□□□□PR□□□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0102990	SCM-SaaS	HILTON BEIJING WANGFUJING	CPC	NORMAL	11/28/2018

Description Top Purchase Item print excel The product description is inconsistent with the description in the product
Top Purchase Item print excel The product description is inconsistent with the system description in the product

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102992	SCM-SaaS	HILTON TAIPEI SINBAN	INV	HIGH	11/28/2018

Description Server down
Can not connect to the server.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102993	SCMHost	HOTEL ALVA BY ROYAL	INV	NORMAL	11/28/2018

Description Approval Problem
Dear Team,

Our FC - CS Wong today would like to do a approval PR 0000000008, but when he is checking the details, the Check SCM is loading and no any response, after re-open the Internet Explorer and login to Check SCM, The PR already approved.
Please find attached capture for your reference.
Please help to check the details why PR approved.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102994	SCMHost	DOUBLETREE BY HILTON GOA PANAJI	INV	HIGH	11/28/2018

Description Purchase requests Awashesh (Kitchen) & Mahesh (Housekeeping)
however please find the below screenshots for the error which we are receiving while putting the requests from user ids of Awashesh (Kitchen) & Mahesh (Housekeeping). Also when the request are made the id's are showing processing for almost 30 mins & we have to close it down to move ahead.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102997	SCMHost	SHANGRI-LA'S - EROS HOTEL, NEW DELHI SLND	INV	NORMAL	11/28/2018

Description Purchase request is showing Unprocessed
Dear Team,

FC Secretary's has created a Purchasing request in assets and the request is showing unprocessed.
Please help us to resolve the issue.
fore more details please find the screenshot as attachment.
regards,

Amit

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0102999	SCMHost	MANDARIN ORIENTAL PARIS	INV	NORMAL	11/28/2018

Description Delivery Variance Report by Commit Date
Hello,

Would it be possible to have the option to generate a delivery variance report by commit date ?

Thanks a lot.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0103000	SCMHost	SHANGRI-LA'S FAR EASTERN PLAZA HOTEL, TAIPEI TPE	INV	HIGH	11/28/2018

Description tender request A4 size
Dear Rolly,

Please assist to convert Tender request format to A4 size.
Our hotel use this format to have vendor print out and drop in our quotation box. So we need A4 which would be better for hotel department heads to see clearly and sign on it.

Please see attached file for your information.

Thanks for your assistance
Albert

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103001	SCM-SaaS	CANOPY BY HILTON CHENGDU LEADING CENTRE	INP	NORMAL	11/28/2018

Description product and supplier have miss when download from CPM
product CPM number is 6038 but SCM just 5810. supplier CPM number is 136 but SCM just 49

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103002	SCMHost	SHANGRI-LA'S FAR EASTERN PLAZA HOTEL, TAINAN SLTN	INV	NORMAL	11/28/2018

Description PM can change quotation
PM can change or revised the quotation that was already approved?
Or we need to put it as suspend then add a new quote.
Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103003	SCMHost	SHANGRI-LA HOTEL, BEIHAI SBHI	INP	NORMAL	11/28/2018

Description □□□□□□□□□□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103005	SCMHost	DOUBLETREE BY HILTON KUALA LUMPUR	INV	NORMAL	11/28/2018

Description Supplier Activation Code
Dear John,

Kindly assist to active the supplier code as per below :-

1. 0000005251 MY ACOUSTICS SDN BHD

Thanks,
yvyonne

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103008	SCMHost	CONRAD BEIJING	INV	NORMAL	11/28/2018

Description USER - MANAGEMENT ARRANGE □□□□
USER - MANAGEMENT ARRANGE □□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0103009	SCMHost	SHANGRI-LA'S MACTAN RESORT & SPA, CEBU MAC	INV	NORMAL	11/28/2018
Description WRONG GL CODE Hi!					

Why is it that when the Engineering Dept will request PO for diesel, LPG and unleaded, the default GL code is 604090 (expense account) but when I will try to make a new PR using my account, GL codes are correct- 127010 for unleaded and LPG and 128490 for diesel.

Please see attached screenshots.

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference RQ0103010 Version SCMHost Client Name HILTON TAIPEI SINBAN Status CPC Priority NORMAL Date 11/28/2018 Description □-Approving Quantity TSATC00554 □□□ □□:TSATC00554 □□~~						
Job # Allocated To Allocated Date Skill Status Priority Comment						

Reference	Version	Client Name	Status	Priority	Date
RQ0103011	SCMHost	SHANGRI-LA HOTEL, TANGSHAN SLTS	INP	NORMAL	11/28/2018
Description □□□□□□□□ SCM□□□□□□□□□□□□□□□□CASE,□□□□□□SLTSO1820342--SLTSO1820396					
Job # Allocated To Allocated Date Skill Status Priority Comment					

Reference	Version	Client Name	Status	Priority	Date
RQ0103012		HILTON TAIPEI SINBAN	CPC	NORMAL	11/28/2018
Description □□-Approving Quantity TSATC00494 □□□?□□□□□□□□□□□□□□~~~~~					
Job # Allocated To Allocated Date Skill Status Priority Comment					

Reference	Version	Client Name	Status	Priority	Date
RQ0103013		HILTON TAIPEI SINBAN	CPC	NORMAL	11/28/2018
Description □-Approving Quantity TSATC00544 SORRY □□~~					
Job # Allocated To Allocated Date Skill Status Priority Comment					

Reference	Version	Client Name	Status	Priority	Date
RQ0103014	SCMHost	MAKATI SHANGRI-LA, MANILA SLM	INV	NORMAL	11/28/2018
Description SCM: PR Approval Error Message Please see below error message after I click approve and commit – Approve Purchase Request module . Seeking for your help on this as I already re-logged in 3 times just to continue the PR approval works.					
Thanks, Katie					
Job # Allocated To Allocated Date Skill Status Priority Comment					

Reference	Version	Client Name	Status	Priority	Date
RQ0103015	SCMHost	HILTON FUZHOU	INP	NORMAL	11/28/2018
Description □□□□□□□□□□□□□□					

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103016	SCMHost	CONRAD MALDIVES RANGALI ISLAND	CPC	HIGH	11/28/2018

Description Unit cost error
Dear Sir/Madam,

The attached two set of invoices are not able to post due to the false unit cost that appear in the system.
PO29714 we have received 6 qty and the unit price as \$107.39. Total 3006.98. The GRN from system shows total amount as unit cost.
The same has occurred to PO29663.
Please rectify and solve this urgently to complete month end tasks on time.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103017	SCMHost	GRAND ION DELEMEN HOTEL	INV	NORMAL	11/28/2018

Description ADD SST 10% in SCM
Is it possible assist us option that when we create individual item can add on SST 10% option from there auto count unit price and when we generate PO it will show the SST 10% RM 592. 98 below PO.

Refer to the attachment in pdf: out of 5 items ...only item 1 & 2 with SST 10%.

Refer attached print screen, we understand before these we got option default tax code with option ZP, Tax 6% and now we need add SST 10% and Activate click.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103020		HILTON TAIPEI SINBAN	CPC	NORMAL	11/29/2018

Description □□□-Approving Quantity TSATC00313 TSATC00052
□□~~

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103021	SCMHost	DOUBLETREE BY HILTON HOTEL HANGZHOU EAST	INP	NORMAL	11/29/2018

Description GL INTERFACE REPORT CREDIT AMOUNT IS DIFFRERNET FROM DEBIT
GL INTERFACE REPORT CREDIT AMOUNT IS DIFFRERENT FROM DEBIT(VARIANCE=RMB1740.8).
Two Items(PK-DELI00200-RMB223.72&PK-DELI203-RMB1517.08 FROM transfer No.6171) haven't been indicated successfully.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103022		LANCASTER BANGKOK	INP	NORMAL	11/29/2018

Description Service Pack 1 Upgrade Schedule The Lancaster Bangkok



Job Allocation Report

From: Andreh Bondoc
Sent: Wednesday, 28 November 2018 6:12 PM
To: Florian Melo; Richard Opiana
Cc: Romilyn Rosario
Subject: Re: Service Pack 1 Upgrade Schedule The Lancaster Bangkok

Hi Richard,

Do we have RQ number for this request please

Regards,

Andreh P Bondoc
Project Technical Support

Moreton Bay Technology
For Support log your Support Request at www.mbtcrm.com or call:
Australia: 61 2 9188 1660 . China: 86 10 8405 4707 . Hong Kong: 852 5801 4461 . Japan: 81 3 4540 6168
Philippines: 63 2 625 2099 63 2 719 5648 . UK: 44 20 3734 1971 USA: 1 212 372 7571

Email: andreh.bondoc@mbtcheck.com Website: www.mbtcheck.com

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103024	SCMHost	DOUBLETREE BY HILTON PUTIAN	INV	NORMAL	11/29/2018

Description What modules are represented by the system type in the Case respectively:

What modules are represented by the system type in the Case respectively:

Check the CPM

The Check EAM

Check the SaaS SCM

The Check SCM

Checklink

CRM

epClient

epHost

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103025	SCMHost	NEW WORLD MANILA BAY HOTEL	INV	HIGH	11/29/2018

Description Year-End Process

Dear Team,

As year-end process approaching and this is our first year to close the year with SCM system, we would like to seek assistance from your end to inform us what are the process that we need to do before, during and after the year-end cut-off.

Appreciate your utmost assistance on this matter.

Regards,
Rey T.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103026	EAM	CROWNE PLAZA HOTEL ZHENGZHOU □□□□□□□□	INV	NORMAL	11/29/2018

Description □□□□□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date	
RQ0103027	SCM-SaaS	HILTON GARDEN INN QIDONG	CPC	NORMAL	11/29/2018	
<div>DescriptionGL need export November period</div> <div>code</div>						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0103028	SCMHost	CROWNE PLAZA HEFEI	ER	HIGH	11/29/2018	
<div>Description</div> <div></div>						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0103032	SCMHost	SSP SHANGHAI COMPANY LIMITED	INP	NORMAL	11/29/2018	
<div>Description</div> <div>10%</div> <div>10%</div>						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0103037	SCMHost	HILTON FOSHAN	INP	NORMAL	11/29/2018	
<div>Descriptionadd supplier</div> <div>SCM</div>						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0103040	SCMHost	WET & WILD HAIKOU	INP	NORMAL	11/29/2018	
<div>Description</div> <div>225KG910.167</div>						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0103041	SCMHost	HILTON ZHUZHOU	INP	NORMAL	11/29/2018	
<div>Description</div> <div></div>						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date	
RQ0103042	SCMHost	HOTEL ALVA BY ROYAL	INV	NORMAL	11/29/2018	
<div>DescriptionCheck SCM WatchDog Status</div> <div>Dear Team,</div> <div>our Check SCM WatchDog Status can't refresh.</div> <div>can your team help to check?</div>						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name	Status	Priority	Date
RQ0103047		HILTON TAIPEI SINBAN	CPC	HIGH	11/29/2018
<div>Description</div> <div></div>					

Job Allocation Report

[illegible]

Job Allocation Report

Dear Team

All the user could not find the some product number and receiving number when part of the Groups were moved to the new created Department.

- 1.The new Department is activated.
- 2.Users are applied to the filter code by Department
- 3.Account Code was added.

Can you advice what's wrong with the new created Department ?

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103053	SCMHost	CONRAD TOKYO	INP	HIGH	11/29/2018

Description receiving can not process invoice

Dear Sir and Madam,

the receiving team is claiming that they can not enter the invoice into Check SCM.
Conrad Tokyo, Hilton Tokyo Bay, and Hilton Odawara is claimed.

Please see the attached file.

after we have entered the invoice number and Net Control Total , we click save. But the system stopped and will not go to next screen. and we can not complete the input.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103054	SCMHost	HILTON PORT MORESBY	INV	NORMAL	11/29/2018

Description New Item List

Hi Team,

Please add item into SCM.

Regards,
Joycelyn

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103055	SCMHost	CONRAD KOH SAMUI	INV	HIGH	11/29/2018

Description Conrad Koh Samui_SCM office update for data conversion

Hi,

For your kind assistance to update the SCM office of Conrad Koh Samui for us to extract the product match file needed for data conversion .
Please see attached file as per advise by Andy Cheng when he checked the SCM db of Conrad Koh Samui for the requirements of the SCM office .
Kindly check also the attached file for the doc needed to update the scm office .
We need to forward the file to the hotel for them to start their product matching .
Project will start on January 2019.

For you immediate attention and action.

Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103058		HILTON TAIPEI SINBAN	CPC	NORMAL	11/29/2018

Description ☐-Approving Quantity

Job Allocation Report

TSATC00505
 TSATC00678
 TSATC00772
 TSATC00773
 TSATC00774
 TSATC00775
 TSATC00776
 TSATC00777
 TSATC00778
 TSATC00779
 TSATC00780

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103059	SCMHost	PULLMAN MELBOURNE ON THE PARK	INV	NORMAL	11/29/2018
Description	STOCKTAKE PERIOD End Report				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103061		HILTON TAIPEI SINBAN	CPC	NORMAL	11/29/2018
Description	□□□□□□□□□□□□□□□□				

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TSATC00047
 TSATC00050
 TSATC00488
 TSATC00543
 TSATC00679
 TSATC00680
 TSATC00681
 TSATC00682

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103062	SCMHost	HILTON SANYA YALONG BAY RESORT & SPA CHINA (HILTON J	INP	NORMAL	11/29/2018
Description	□□				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103064	SCMHost	PUDONG SHANGRI-LA, EAST SHANGHAI	SLPU	CPC	NORMAL
Description	□□□□□□□□----Arree.wu				

From: Arree Wu <arree.wu@shangri-la.com>
 Sent: Wednesday, November 28, 2018 10:30 AM
 To: Lance Li <lance.li@shangri-la.com>
 Cc: Susanna Yang <susanna.yang@shangri-la.com>; James Fang1 <james.fang1@shangri-la.com>
 Subject: □□□□□□□□

Dear Lance

Quote□□□□□□□□□□□□□□□□

□□□ACTIVE □□□□ □□□□□□

Arree Wu, Service Manager – Procurement
 Pudong Shangri-La, East Shanghai
 Pudong 33 Fu Cheng Road
 +86 21 68828888 extn 6131 www.shangri-la.com

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0103065	SCMHost	FULLERTON HOTEL SINGAPORE, THE		INV	NORMAL	11/29/2018
Description	Cannot View Purchase Request					
Dear Sir/Madam,						
I am writing on behalf of 2 SCM user accounts VALERIE and RAELENE.						
Both accounts seem to encounter an error message when clicking View Purchase Request (Procurement --> Purchase request --> View Purchase Request).						
As such they are unable to view purchase requests. Attached is a screenshot of the error message.						
Kindly assist. Thank you.						
Regards, Nicholas						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0103066	SCMHost	MAF HOSPITALITY SERVICES VIA DEYAFA		INV	HIGH	11/29/2018
Description	Print Purchase Order-Error- Not able to print LPO					
Dear Team,						
Kindly find attached error while printing any of the purchase order. We request your immediate attention to check and resolve this issue .						
Regards, Syed						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0103069	SCMHost	CONRAD SINGAPORE		INV	NORMAL	11/29/2018
Description	TO REINSTATE SUPPLIER CODE: 0000001420 THE AMERICAN CHAMBER OF COMMERCE IN					
Dear John						
Kindly to reinstate the supplier code for the following:						
0000001420	THE AMERICAN CHAMBER OF COMMERCE IN					
Thanks.						
Janice						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0103070	SCMHost	SHANGRI-LA HOTEL QARYAT AL BERI, ABU DHABI SLAD		INV	NORMAL	11/29/2018
Description	Cannot View or Upload supplier					
Dear Support,						
Kindly be informed one of the Purchasing staff BinuKumar is getting the attached error when he goes to Setup >> Catalogues >> Supplier.						
And for other purchasing staff Chandra is getting the attached error no . 2 when he to bid for any supplier at the time of processing any NSR.						
Please check and assist.						
Regards, Safi						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0103072	SCMHost	SHANGRI-LA HOTEL, QINGDAO SLQ	Complete	NORMAL	11/29/2018

Description
 Description
 Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103073	SCMHost	DOUBLETREE BY HILTON SHANGHAI NANXIANG	INV	NORMAL	11/29/2018

Description
 Description
 Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103074	SCMHost	DOUBLETREE BY HILTON SHANGHAI NANXIANG	INV	NORMAL	11/29/2018

Description
 Description
 Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103075	SCMHost	MARCO POLO HONG KONG HOTEL, GATEWAY HOTEL, PRINC	INV	NORMAL	11/29/2018

Description
 cannot print out updated information after amend
 Dear Support
 2 PO cannot print out updated information while PO amended by Direct of Purchasing.
 PPO180024953
 MPO180027563

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103076	SCMHost	SHANGRI-LA HOTEL, BANGKOK SLBK	INV	HIGH	11/29/2018

Description
 Tender uploading issue
 Dear Support,

Please help to check the issue for tender uploading issue.
 Please see the attached file for error message.

Best Regards,
 Nachanok

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103077	SCMHost	HILTON TAIPEI SINBAN	CPC	HIGH	11/29/2018

Description
 sever done
 Can not connect to the server.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103082	SCMHost	SHANGRI-LA HOTEL, TOKYO SLTY	INV	NORMAL	11/29/2018

Description
 Cost Controller unable to import nor export inventory sheet

Job Allocation Report

When Cost Controller tries to export inventory sheet, she gets this error (SCM_1_20181129.png).
If she clicks "Yes" and opens the file, she gets SCM_3_20181129.png.

When she tries to import, she get SCM_2_20181129.png.

Can you please check.

TeamViewer
ID 1 068 159 688
PW 3241

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0103084		HILTON TAIPEI SINBAN		CPC	NORMAL	11/29/2018
Description	□-Approving Quantity TSATC00776 □□~~					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name		Status	Priority	Date
RQ0103087	SCMHost	CASELA NATURE PARK		INV	HIGH	11/29/2018
Description	SCM5.2.3.80525_CAS_BULK ORDER MAINTENANCE_URGENT_ERROR MESSAGE AT COMMIT FOR ONLY SOME USERS Dear Support Team, Please note that we have 2 users at Casela OUMESHR and YOWVANAMR who are unable to do bulk order maintenance . After having done the required selection and do commit they get and error message "Type System.String not supported for deserialization of an array" We have used same user id on another user pc and we get same error message though the user for this pc is able to do bulk order maintenance without any problem. These 2 users need absolutely to be able to do this job. Please treat as urgent. Thanks and Best regards, Arul CANJAMALAY					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name		Status	Priority	Date
RQ0103091	CPM	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI		INP	NORMAL	11/29/2018
Description	Change both "German" in Language of System and "German" in Flag of Product to "Mongolian" Dear Sarah, Please kindly change both "German" in Language of System and "German" in Flag of Product to "Mongolian". Such that, we can change the language setup of MONGOLIA SCM after LP to CP Conversion in 2019. Thanks. Regards, Eva					
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment

Reference	Version	Client Name		Status	Priority	Date
RQ0103092	SCM-SaaS	HILTON GARDEN INN PUCHONG		INV	HIGH	11/29/2018
Description	TO CREATE NEW VENDOR CODE					

Job Allocation Report

Dear Team,

Hi!

By referring to the attachment, kindly assist to create the vendor code in the system.

Kindly assist.

Thank you.

Regards,
Lee

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103093		HILTON TAIPEI SINBAN	CPC	HIGH	11/29/2018

Description □□□□□□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103094	SCM-SaaS	HILTON GARDEN INN PUCHONG	INV	HIGH	11/29/2018

Description New Product Creation - Service / Supplies

Dear John/Kate,

Do assist to input this 3 product code into KULPU,

5207000002 PR GENERAL PROMOTIONS EA ----- Service
3200000601 HOTEL COLL TRIP ADVISOR REVIEW CARD PC ----- Supplies
3204000558 FB PRINT PRINTING FLYER A5 SIZE EA ----- Supplies

Thanks
Angela.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103095	SCMHost	HILTON GARDEN INN SINGAPORE SERANGOON	INV	NORMAL	11/29/2018

Description New Supplier List

Dear MBT Support Team,

Please assists to load attached file into my SCM.

Thanks,
Terry

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103096	SCMHost	MANDARIN ORIENTAL WANGFUJING, BEIJING	INV	HIGH	11/29/2018

Description AP Output files cannot be generated

Job Allocation Report

Dear Support,

Please help us to check the AP output files unable to generated . The system have already peform the accumulated and there is no output files generate in SCM.

Please help to fixed in training as we need to do testing and training on monday.

Attached the logmein details:

Logmein account MO Wangfujing Baijing

mowfj-lmi-moretonbay@mohg.com

Pwd: Mbt@passw0rd2019A

security code will be send to support@mbtcheck.com

Windows login

UID - MOWFJ-MBT

Password New
!Qazwsx2018

Thanks
Regards
Richard

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103097	EAM	HILTON PHUKET ARCADIA RESORT & SPA	INP	HIGH	11/29/2018
Description	Month End				
Dear team,					

We have program error when we do month end for Retail Department . Please see attached file.

Please help.

Best regards,
thara

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103100	SCMHost	FRASER PLACE PUTERI HARBOUR	INP	NORMAL	11/30/2018
Description	Sage AP File Output Modification				
The file should output based on header, detail sequence.					
Currently, the file groups all the header first, then group all the detail. Please see attached.					
Output should be on a per invoice basis.					

Initially, I asked bruce to check and I was told its a code change. Since this is a requirement of sage, can we fix and update in their system. Pls see attached. From the attached file, all 001 are header and 002 are details respectively.

thanks.
jesfer

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103101	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ	INV	NORMAL	11/30/2018
Description	Add a column STOCK LEVEL FROM on Request worksheet				

Job Allocation Report

Hi Team,

We need to have one more information on the request worksheet. Indeed, we would like to add a column as shown on attachment 1 with the Stock Level FROM.

This will really help storekeepers to manage the stock requests.

Thank you,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103102	SCMHost	HILTON KUCHING	INV	NORMAL	11/30/2018

Description Re-activation of Product

Please assist to re-activate product below:

6100000099 FB CHINA LOCAL CHINESE CHOPSTICK REST EA

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103104	SCMHost	HILTON JAPAN KOREA GUAM HQ	INV	NORMAL	11/30/2018

Description Unsent Report

Please find attached the report which we received on November 29th at 17:40. Those are still (attached is November 28th). Please Check.

Kind regards,
Ogawa

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103106	SCMHost	PLAZA PREMIUM LOUNGE TAIPEI	INV	NORMAL	11/30/2018

Description CheckSCM - CANNOT OPEN NEW TAB

user informed cannot open new TAB from checkSCM. kindly refer the attached file.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103108	SCMHost	SHANGRI-LA HOTEL, SONGBEI HARBIN SHAS	CPC	NORMAL	11/30/2018

Description □□□□□□□□□□

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103112	SCMHost	GRAND PARK OTARU	INV	HIGH	11/30/2018

Description Budget Y2019 Capital Expenditures Input in SCM

Dear Service Officers

We input the Capital expenditures for Y2019 into the budget section and we would like to make rectification to items 19EG2 and 19RM8 due to the wrong amount and description. The creator was not able to make changes. I tried to make changes but when we went back again to SCM, it reflected the same old amount and description.

Please assist us to take a look what exactly gone wrong and advise us what is the procedures to make changes. We attached the screen-shot for your reference. Thanks.

Regards

Seok Choo

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

As CC, when I was receiving item cost or quantity more than 10%, it has no costcenter even though I chose Costcenter and put order number (please see the attachment).

could you please fix as soon as possible?

today is a end of month closing day.

regard,

Mori

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103123	SCMHost	SHANGRI-LA HOTEL COLOMBO SLCB	INV	HIGH	11/30/2018

Description Purchase Allocation Issue

Hi,

PFA documents regarding the issue description and screenshots for your reference .

Please assist to close this case ASAP as we Finance is having difficulty processing their month end .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103124	SCMHost	LANCASTER BANGKOK	INV	NORMAL	11/30/2018

Description Duplicate Green Highlight

Normally there will be green highlight on the duplicated items. This is somehow not happening.

Rgds,

JS

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103125	SCMHost	HILTON NISEKO VILLAGE	CPC	HIGH	11/30/2018

Description ITEMS NOT SYNC DOWN TO NISEKO SCM

Existing Item Code Connected to Niseko LBO, but its not sync down to Niseko SCM.

SPIR002902

10 AUCHENTOSHAN 12YEARS OLD 700ML BT 700ML BEVERAGE SPIRITS

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103126	SCMHost	SHANGRI-LA'S FAR EASTERN PLAZA HOTEL, TAIPEI TPE	INV	HIGH	11/30/2018

Description can not submit to FC again

Dear Rolly,

Please not submit P.O. to FC again.

Just fixed yesterday.

Best regards

Albert

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103127	SCMHost	HILTON PETALING JAYA	INV	NORMAL	11/30/2018

Description PR unable to release although pricing updated

Job Allocation Report

Dear MBT Team,

Please refer enclosed PR and quote copy enclosed.

We had raised a quote for the item in the PR, which is glass cloth. But upon price updated in system, we are unable to allocate the pricing to the PR. Please assist as we urgently need to release this PR.

Thanks

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103128	SCMHost	LANCASTER BANGKOK	INP	NORMAL	11/30/2018

Description MERGED PO
Hi,

Grand total value is miscalculated.

Moreover, each cost centre section shall be separated, begin with item#1 and showing subtotal. I have made sample as attached "po format.xlsx".

Kind regards,
JS

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103129	SCMHost	FUTIAN SHANGRI-LA, SHENZHEN, SLFT	INV	NORMAL	11/30/2018

Description PO Format Change
Dear Support,

Enclosed SLPU sample PO, kindly apply this PO format in SLFT Training .

Regards/Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103130	SCMHost	INTERCONTINENTAL SHANGHAI WONDERLAND	INV	NORMAL	11/30/2018

Description
Dear Support,

Best regards.

Rodger

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103131	SCMHost	SHANGRI-LA HOTEL, BEIHAI SBHI	CPC	HIGH	11/30/2018

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103133	SCMHost	PLAZA PREMIUM LOUNGE TAIPEI	INV	NORMAL	11/30/2018

Description RMPOs generation

Job Allocation Report

Dear Team,

please be informed that today we have issued a lot of RMPRs and completed related approval process.

But no RMPOs were been generated yet.

Please support us to close this issue as soon as possible, so that the RMPOs could be delivered to the suppliers.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103134	SCMHost	HILTON GARDEN INN HANGZHOU LUNIAO	CPC	NORMAL	11/30/2018

Description
 Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103135	SCMHost	DOUBLETREE BY HILTON HEYUAN	INV	NORMAL	11/30/2018

Description
 Description

Description

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103140	SCMHost	THE 13 MANAGEMENT LTD (EX LOUIS XIII)	INV	NORMAL	11/30/2018

Description
 Import files error for SCM

Hi Support,

Can you please advise on the issue below and also the file attached error for your further check.

Steps done:

- 1) We export file...
- 2) The file is then SAVED AS with a filename
- 3) We input numbers on unprotected areas of the exported count sheet
- 4) After finish input of numbers, we save the exported file and then
- 5) Attach it on the IMPORT function in SCM

The message below then appears and it has been happening since last month-end closing and so we can only do manual posting of ending inventory for all the Cost Centers.

Regards,
 Dante

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103142	SCMHost	KERRY HOTEL PUDONG, SHANGHAI KHPU	INV	NORMAL	11/30/2018

Description
 Couldn't change price when doing return of the goods.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103143	SCMHost	DOUBLETREE BY HILTON SHENYANG	AU	NORMAL	11/30/2018

Description
 need different tax fot the same vendor
 need different tax fot the same vendor

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

[illegible]

Job Allocation Report

Hi,

I tried to create a quote file from the tender request. But I cannot import back the quote file. Upload from File is not available.

Please see screenshot for details.

Shannie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103154	SCM-SaaS	HILTON BALI RESORT	INV	NORMAL	11/30/2018

Description Data Service Issue

Hello, please assist the following issue, detail is attached

Dear Data Service

For your information, product and supplier list per 28 November 2018 not yet at SCM.

Thank You

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103155	SCMHost	THE WESTIN KUALA LUMPUR	INV	NORMAL	11/30/2018

Description Setup Admin Access

Hi,

My IT Assistant Manager Fahmi has lost his SCM admin access. Please fix this as soon as possible. Thank you.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103156	SCMHost	HILTON JAIPUR	INV	NORMAL	11/30/2018

Description Recived Item Showing Pending in Order Delievery Variance Report

We are facing a problem that an item which is already received in our Check SCM, is still shown pending in Order Delivery Variances Report.

For your reference I am enclosing Purchase Order & Print shots of GRN's & Order Variances report.

- Purchase Order No. JAI0032981 Dated 29/08/2018
- Goods Receipt Note Jai0039190 Dated 04/09/2018
- Good Receipt Note Jai0041069 Dated 16/11/2018

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103157	SCMHost	DIP N DIP CHOCOLATE CAFE	INV	NORMAL	12/01/2018

Description Exclude Tax from Foreign currency

Dear Support,

I used the "merge Details" option for the AP interface, the tax is now being included on the invoice total which is causing the C/D to have variance.

Need your assistance to adjust it. Please note that before using the "merge details, the numbers were correct"

Attached some screenshots for your review.

Regards,
Ralph

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Hi Team,

We just noticed this month that if a particular product has movement in the current period but was discontinued after that , this product will not appear on the closing reports (inventory activity report, etc.).

Is there a way for the system to display this particular product on the report without displaying ALL the discontinued items with no movement in the current period ?

Thank you,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103165	SCMHost	CROWNE PLAZA NINGBO XIANGSHAN SEA VIEW	INP	NORMAL	12/01/2018

Description Check

Check
ID"check1,check2

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103168	SCMHost	SHANGRI-LA HOTEL, BANGKOK SLBK	INV	HIGH	12/01/2018

Description Last day invoices

Dear Team

The invoices received on 30 Nov were committed on 30 Nov and 1 Dec. The delivery date for both the days was 30 Nov.

AP followed the interface process for 30 Nov. The invoices that were committed on 30 Nov came into the export file.

The invoices that were committed on 1 Dec with delivery date of 30 Nov didn't come. (I guess it comes after 1 day).

Can we get the interface file for invoices committed on 1 Dec ?

As I was informed that the interface file for 1 delivery date will be generated only once.

Thank you
Punit.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103170	SCMHost	ABERDEEN MARINA CLUB AMC	INV	NORMAL	12/02/2018

Description Wrong format of export worksheet - URGENT for month end use

Dear Support,

As report by our cost control,

Two outlet of "AM LA CAVE BAR (AMFLCS)" and "AM MARINA DELI (AMFMD)" they are under same inventory template. But the export worksheet file was differ.

AM MARINA DELI 2 item more than AM LA CAVE BAR.

- W2BA83J34CB6 CABERNET SAUVIGNON, BREAD & BUTTER BTL750ML 2016 (In row 8667)
- W5K620FAGCB7 WHITE, TERRAVENTOUX BTL750ML 2017 (In row 17109)

Please check the inventory template of "AMC F&B SERVICE" and "AMC S&R"

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103172	SCMHost	MANDARIN ORIENTAL DOHA	INV	HIGH	12/02/2018

Description Stock Count Export Worksheet

When we export stock count sheets there is an error on the worksheet (See Attached)

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0103173	SCMHost	IT & BEYOND SAL & DMCC		INV	HIGH	12/03/2018
Description	Items not showing when doing Manual Sales Entry					
Dear Support,						
Whenever we need to do manual sales entry only 5 items are showing out of 119 linked items.						
We made sure that the link to item recipe/product of sales item is added on the inventory template of the register cost centre; Double check all the setting and store procedures and still they are not showing.						
Please advise						
Regards						
Chris						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0103174	SCMHost	SHANGRI-LA HOTEL, QINHUANDAO SLQH		CPC	HIGH	12/03/2018
Description	OE group summary					
group summary (1) purchase summary report by GL code (2) group summary GRN Number						
SLQHG1801595						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0103176	SCMHost	ASCOTT BONIFACIO GLOBAL CITY MANILA		CPC	NORMAL	12/03/2018
Description	Order Summary Report Not Working					
When printing the order summary report. It will only shows an error message.						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0103180	SCMHost	HILTON KUCHING		INV	HIGH	12/03/2018
Description	Product # 2612000051					
Hi ,						
Please assist to check on product # 2612000051 (Beverage Store). It is showing a variance of 6 bottles valued at 366.00. Actual stock in the store during November 2018 count is 5 bottles which is the same with the system quantity in the stock count.						
Attached are the files for you to review.						
Kind regards,						
Othman						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0103182	SCMHost	SHANGRI-LA'S FAR EASTERN PLAZA HOTEL, TAINAN SLTN		INV	HIGH	12/03/2018
Description	Period end summary by dept					
Period end summary by dept report						
show the "uncommitted receiving", but All invoice already commit!!						
Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
Reference	Version	Client Name		Status	Priority	Date
RQ0103185	SCMHost	NEW WORLD MANILA BAY HOTEL		INV	HIGH	12/03/2018
Description	Change Logo on the Purchase Order					



Job Allocation Report

Dear Team,

Kindly update the logo of the Purchase Order. Please see attached new logo.

Thanks,

Percy

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103186	SCMHost	HILTON PORT MORESBY	INV	NORMAL	12/03/2018

Description Query

Hi Team,

I have a query with regards to Different PO's with One (1) Invoice.

When I'm raising Invoice from the different PO numbers using the same invoice number , the prompt Duplicate Invoice Number is showing which I cannot raise the other PO Invoice to Sum up the Total Invoice Supply .

Please assist.

Kind Regards,
Joycelyn

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103187	SCMHost	MANDARIN ORIENTAL KUALA LUMPUR	CPC	HIGH	12/03/2018

Description Financial Period is frozen

Dear Support,

Inventory > Stock Transfer > Enter Stock Request

We unable to choose the date which in December 2018. But the cost centre in close period is shown OPEN.

Please look into this urgently.

Regards,
Ling

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103188	SCMHost	WIDUS INTERNATIONAL HOTEL	INV	HIGH	12/03/2018

Description NO PR INDICATED IN THE VIEW ORDER - PURCHASE STATUS

Dear MBT Team,

We would like to clarify PO# WILI017949 for KPI Elevators, Inc. and PO# WPI0001350 for Forza Kemika AG, Inc. Both orders were completely requested as to PR # 0000017376 and 0000019319 and completely received as to Receiving Record G.R.N. WILI023209 and WPI0023094, respectively. However, upon checking in the View Order - Purchase Status function of SCM, "No PR" was being reference under Purchase Request column.

Please see attached files.

Regards,
Jenny Manalastas
Auditor

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0103189	SCMHost	HILTON DA NANG	INP	NORMAL	12/03/2018

Description REQUEST TO INCREASE NUMBER OF CHARACTERS IN LEGAL COMPANY NAME FIELD

Hi,

I would like to request for incese in number of characters in LEGAL COMPANY NAME FIELD .

Thanks and regards,

Shannie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103190	SCMHost	SUNWAY HOTEL GEORGETOWN	CPC	NORMAL	12/03/2018

Description GRN Stuck in Approving Quantity

Same issue as before, Receiving status stuck in approving quantity status.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103191	SCMHost	SHANGRI-LA HOTEL, HUUHOT SLHH	INV	HIGH	12/03/2018

Description □□□□□□□

□□□□□□□□□□SCM□□□□□□□□10□□□□□□□□11□□□□□□□□10□□□□□□□□11□1□□□□□□□□
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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103193	SCMHost	PLAZA PREMIUM LOUNGE INDONESIA	INV	HIGH	12/03/2018

Description Request Add Comma

Dear MBT Team,

We would like to query if there is any possibility to add comma (,) at each of thousand at the digits in the pricing as Indonesia currency start with 1 thousand. This is due to avoid any confusion while reading the number. By adding the comma, it can help us to justify the amount clearly. Please refer attachment for your reference.

Kindly advise and revert the soonest.

Thank you.

Best Regards,

Afifah Ayob

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103194	Checklink	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	12/03/2018

Description Set upi Checklink profiles

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0103202	SCMHost	PLAZA PREMIUM LOUNGE KUALA LUMPUR	INV	HIGH	12/03/2018

Description Specify column to justify country code

Dear MBT Team,

We are in the midst of creating new Cost Centre to charge out any Stock request from other country in Malaysia Instance called Interco Company that we will use to charge out the cost when purchase on behalf and raise request from our inventory.

We would like to know if there is any where we can allocate the Country code and it will appear at the AP Integration File ? other than summary or note column. or MBT Team can advise is there any other way to justify which country in the report so easy for us to charge out accordingly .

Kindly check and advise the soonest.

Your cooperation in this matter is highly appreciated .

Thank you.

Best Regards,
Afifah Ayob

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103203	SCMHost	HILTON HUIZHOU LONGMEN RESORT	INP	NORMAL	12/03/2018

Description □□□□

□VIEW STOCK TRANSFER□□□□□□□□□□□□□□□□VIEW TRANSFER RECEIPT□□□□□□□□□□□□□□□□□□□□□□□□VIEW STOC
TRANSFER□□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103204	SCMHost	SHANGRI-LA HOTEL, KUALA LUMPUR SLKL	INP	NORMAL	12/03/2018

Description REQUEST TRAINING SCM FOR MIGRATION PERIOD

Dear Team,

As usual , we required training mode in place for tomorrow migration. Kindly assist. Thanks

Regards
IZri

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103205	SCMHost	HOTEL INDIGO HSINCHU SCIENCE PARK	INP	HIGH	12/03/2018

Description SCM□□□□□□□□-□□□□□5□□□□□

□□□□□□□□□□20181103.dat□□□□□□□□□□

□□□SCM□□□□□□□□□□□□

□□□□□"□□□□□"□□□□□□□□5□□□□□□□□□□□□□□□

(□□□□□□□□□□□□□□□□)□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103206	SCMHost	SHANGRI-LA HOTEL, BEIHAI SBHI	CPC	NORMAL	12/03/2018

Description □□□□□cost center□□□□□

□□□□□can not find end of peroid stock count for this cost center.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0103207	SCMHost	CLUB HOTEL DOLPHIN	INV	HIGH	12/03/2018

Description Supplier currency error
Hi,

Pradeesh Distributor's default currency in the system is LKR. However when the supplier is added to a Purchase Request default currency is demonstrated as AED. please check on below as all purchase records are incorrect due to this.

Thanks
Malshan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103209	SCMHost	HOTEL ALVA BY ROYAL	INV	NORMAL	12/03/2018

Description User can't select the purchase size
Please find attached capture for your reference.
Our requestor can't select the purchase size at rasie PR.

Only PS, PM and Admin can select the size. may i know which access related for change size at PR

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103210	SCMHost	DONG HU HOTEL □□□□	INP	NORMAL	12/03/2018

Description □□□□
□□□□□□□□□□□□□□□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103211	SCMHost	SHANGRI-LA HOTEL, BANGKOK SLBK	INV	HIGH	12/03/2018

Description Missing Data esommerlizer
Dear Support,

Please help to check as attached mail missing data alert for Esommerlizer.

More detail please see the attached file.

Thank you and Best Regards,
Nachanok

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103212	SCMHost	SHANGRI-LA HOTEL, BENGALURU SLBL	INV	HIGH	12/03/2018

Description Unable to extract report "Stock Transfer Detailed (History)"



Job Allocation Report

Dear Team,

We are unable to extract the report "Stock Transfer Detailed (History)". Kindly help us to resolved this at the earliest.

TV Login details are mentioned below:

SCM-AP
ID:987235142
Pass :ge3m98

SCM-DB:

ID:1225538889
Pass:415xcw

Regards,
Ajith
SLBL-IT

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103213	SCMHost	HILTON SHANGHAI HONGQIAO	INP	NORMAL	12/03/2018

Description quote

Dear Support Team,

EnsonSnow

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103215	SCMHost	SWIRE - THE MIDDLE HOUSE SHANGHAI	INP	NORMAL	12/03/2018

Description pr

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103216	SCMHost	THE LALU QINGDAO	CPC	HIGH	12/03/2018

Description APP

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103217	SCMHost	HILTON PORT MORESBY	INV	NORMAL	12/03/2018

Description New Item List

Hi Team,

Please add into SCM.

Regards,
Joycelyn

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0103218	SCMHost	PLAZA PREMIUM LOUNGE KUALA LUMPUR	INV	HIGH	12/03/2018

Description Error on Stock Request - User

Dear MBT Team,

Need your favour to check on User LNGKAVIARASA, he cannot raise stock request as when he click save there is error occurred. Please refer attachment for your perusal.

Kindly check and revert the soonest.

Thank you.

Best Regards,
Afifah Ayob

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103219	SCMHost	KOWLOON SHANGRI-LA HOTEL, HONG KONG KSL	INV	NORMAL	12/03/2018

Description Wrap Text on Tender file to supplier

Dear support,

Reported by Purchasing team, recently, they found the content in tender file to supplier with some wrap text situation, some wordings are wrapped to next line, since this excel is protected and supplier unable to read those next line description, please follow-up at soonest.

Kind regards,
Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103220	SCMHost	KOWLOON SHANGRI-LA HOTEL, HONG KONG KSL	INV	NORMAL	12/03/2018

Description Both suppliers have received awarded email for the same item when they are offering the same price

Dear support,

Reported by Purchasing team, they found that both suppliers have received awarded email for the same item when they are offering the same price , please investigate and fix immediately.

Kind regards,
Steven

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103221	SCMHost	SWIRE - THE MIDDLE HOUSE SHANGHAI □□□□□□□□□□	INP	NORMAL	12/03/2018

Description □□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103222	SCMHost	CONRAD TOKYO	INV	HIGH	12/03/2018

Description allocated delivery date

Job Allocation Report

Dear Sir and Madam,

regarding with the allocated delivery date, the supplier Marukoshi automatically the delivery date selected.
please find attached file as example.

FANV002693 connected to MARUKOSHI
ANV002505 connected to KAWAKYU

both items are going to expired on 12/10.
I entered request of the items above on 12/13 which quotation is not expired.

Both items should be colored in red because there is no quotation on the 12/13
but the only Marukoshi is allocated delivery date.
I want Marukoshi NOT to Allocated delivery date

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103223	SCMHost	SHANGRI-LA HOTEL, BEIHAI SBHI	CPC	NORMAL	12/03/2018

Description □□□□□□□□□□□□
□□□□□□□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103224	SCMHost	MERIVALE GROUP HEAD OFFICE - HEMMES HOLDINGS PTY L	INV	NORMAL	12/03/2018

Description SCM Service issue
Good afternoon,

At around 3pm AEDT today, users reported an inability to cost approve deliveries or import products.

I checked the private queue on the server, and sure enough there were 150 messages pending - they eventually cleared themselves. Upon checking SCMServiceLog, I noticed there were far more errors than usual. Although there were certainly errors before 3pm, the bulk appear to be from 3pm onwards.

Can you please investigate the cause of the errors?

Thanks

Kieran

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103225	EAM	SHANGRI-LA HOTEL, GUILIN SLGL	INV	NORMAL	12/03/2018

Description □□□□□□
□□□□□□NSR□□□□□□□□□□00019370□□□□2017□11□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103227	SCMHost	SHANGRI-LA INTERNATIONAL HOTEL MANAGEMENT LTD (SLI	INV	NORMAL	12/03/2018

Description Inactive invalid subtypes in CHN-SOUTH, CHN-EAST, CHN-C-WEST, CHN-N-EAST, CHN-NORTH AND HONGKONG SCM
Dear Andy,

The attached files included F&B Active subtypes and Non-F&B Subtypes of SCM. Please kindly verify if all subtypes in CHN-SOUTH, CHN-EAST, CHN-C-WEST, CHN-N-EAST, CHN-NORTH AND HONGKONG SCM are belonged to one of subtype in the lists. If not, please inactive that subtypes in those SCMs. Except subtypes in department PRO SHOP and GOLF COURSE MAINTENANCE, all subtypes in these two departments should be active.
Thanks.

Regards,

Eva

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0103228	SCMHost	DOUBLETREE BY HILTON GOA PANAJI	INV	HIGH	12/03/2018
Description	product not show in purchase requisition templet				

Please be inform you that as mention follow code and product has been crated form your side but we are not able to make purchase requisition.
Kindly do the needful .

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103229	SCMHost	HILTON MANILA NEW PORT CITY	INV	NORMAL	12/03/2018

Description Invalid Character Error
Invalid Character error when creating Purchase Request Please see attached screenshot

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103231	SCMHost	MANDARIN ORIENTAL MACAU	CPC	NORMAL	12/03/2018

Description To change PO#MOMA167377 Staus
Dear Support

Good afternoon.

Could you help us to manually change the PO status of PO#MOMA167377 from Complete to Partial? We still have one more invoice to post receipt.

Thank you!

Ryan

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103232	SCMHost	HILTON TOKYO	CPC	HIGH	12/03/2018

Description PO template, change description of company name
Dear Sir and Madam,

Please find attached file.

Hilton Tokyo would like to change the description of bottom left part as attached .
Could you revise the description and we want to change after we had confirmed.

Best regards,

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103234	SCMHost	HARBOUR PLAZA HOTEL MANAGEMENT LTD	INV	NORMAL	12/03/2018

Description No moving stock report error
Dear Support,

Total cost variance on "No moving stock report" for product number "3060000027" and "3060000072".
Attached SCM system screen dump and report sample for your reference.

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103235	SCMHost	JW MARRIOTT HOTEL SINGAPORE SOUTH BEACH	INV	NORMAL	12/03/2018

Description SINJW not in PO number after 100000

Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0103246	SCMHost	SWIRE - THE MIDDLE HOUSE SHANGHAI	INP	NORMAL	12/03/2018
Description	po				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103247	SCMHost	THE REGENT SINGAPORE	INV	NORMAL	12/03/2018
Description	Gelmax PO#182585 has Different Page 2 when Re-Printed				

Hi,

When the system first generated PO#182585 to the supplier, page 2 has items 1840004118 and 1840004121 (Green Olives). But when we re-print the same PO the 2nd time, page 2 showed different items altogether (item 1840003258 and 1840003263). Please advise why is this happening.

Thanks.

Mun Mun

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103248	SCMHost	SHANGRI-LA HOTEL, HUHSHOT SLHH	CPC	HIGH	12/03/2018
Description	AP SLHH SLHH F&B 20181203023545.CSV				

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103250	SCMHost	CONRAD MANILA	ER	NORMAL	12/03/2018
Description	Upgrade to ACE SUN V6 / New Code Block				

Upgrade to ACE SUN V6 / New Code Block (after upgrade)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103251	SCMHost	BANYAN TREE ANJI HUZHO	INV	NORMAL	12/03/2018
Description					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103252	SCMHost	BANYAN TREE ANJI HUZHO	INV	NORMAL	12/03/2018
Description					

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103253	SCMHost	BANYAN TREE ANJI HUZHO	INV	NORMAL	12/03/2018
Description	PO				

PO

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0103254	SCMHost	HILTON BUSAN		NORMAL	12/03/2018

Description Upgrade to ACE SUN V6 / New Code Block
Upgrade to ACE SUN V6 / New Code Block (after upgrade to V5.2.3)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103255	SCMHost	CONRAD SEOUL	ER	NORMAL	12/03/2018

Description Upgrade to ACE SUN V6 / New Code Block (after upgrade to V5.2.3 / V5.3.5)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103256	SCMHost	HILTON PETALING JAYA	ER	NORMAL	12/03/2018

Description Upgrade to ACE SUN V6 / New Code Block
Upgrade to ACE SUN V6 / New Code Block (after upgrade to V5.2.3 / V5.3.5)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103257	SCMHost	DOUBLETREE RESORT BY HILTON HOTEL FIJI	INV	NORMAL	12/03/2018

Description Upgrade to ACE SUN V6 / New Code Block
Upgrade to ACE SUN V6 / New Code Block (after upgrade to V5.2.3 / V5.3.5)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103258	SCMHost	HILTON FIJI BEACH RESORT & SPA	INV	NORMAL	12/03/2018

Description Upgrade to ACE SUN V6 / New Code Block
Upgrade to ACE SUN V6 / New Code Block (after upgrade to V5.2.3 / V5.3.5)

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103259	SCM-SaaS	HILTON BEIJING WANGFUJING	INV	NORMAL	12/03/2018

Description the new supplier cannot be download to system
the new supplier cannot be downloaded to system.

Supplier Number	Name
BJ8719107U	□□□□□□□□□□
BJ18856363	□□□□□□□□□□
BJ7744181X2	□□□□□□□□□□

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103260	SCMHost	CONRAD PUNE	INV	NORMAL	12/03/2018

Description Key Activation
Dear Team,

Please Activate The Below mentioned key
1404000194 RICE DAWAT RICE BIRYANI BASMATI KG

Regard From
Chandrashekar Naik
Conrad Pune

Job Allocation Report

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0103261		HILTON TAIPEI SINBAN		INV	NORMAL	12/03/2018
Description	□□□□□□					
Hilton Taipei Sinban- New item request template 20181119						

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0103262	SCMHost	MANDARIN ORIENTAL HOTEL DU RHONE GENEVA		INV	NORMAL	12/04/2018
Description	Unit Cost					
Dear MBT Support,						

can you please correct the unit cost in the Stock Movement window?

Thanks

Aurelie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0103263	SCMHost	SHANGRI-LA HOTEL, BENGALURU SLBL		INV	HIGH	12/04/2018
Description	SUN system To Check scm interface					
Dear Team,						

Kindly share the quotation for Check scm & Sun Systems integration interface configuration for BOF.

We need to clarity on interface can we swipe with present one or need to purchase new one

Thanks,
ravi

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0103264	SCMHost	INTER-CONTINENTAL FRENCH POLYNESIA HQ		CPC	HIGH	12/04/2018
Description	Export Top Consuming by Product - Cost Centre in csv					
Hi,						

This is an urgent request.

Under Services > Report services, could you please make the Top Consuming by Product - Cost Centre report available as well in Excel or .csv ?
It is default to pdf for the moment.

Thank you,
Aur lie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name		Status	Priority	Date
RQ0103265	SCMHost	SHANGRI-LA HOTEL, CHENGDU SLCD		INP	NORMAL	12/04/2018
Description	EO���F&B� ��������0/2������������					
EO���F&B� ��������0/2������������						

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Job Allocation Report

Reference	Version	Client Name	Status	Priority	Date
RQ0103274	SCMHost	HILTON PORT MORESBY	INV	NORMAL	12/04/2018

Description CHEMICAL NEW LIST

Hi Team,

Please add attached document into SCM.

Regards,
Joycelyn

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103275	SCMHost	HILTON ZHOUSHAN	INV	NORMAL	12/04/2018

Description □□□□□□□□□□□□□□□□

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Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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Reference	Version	Client Name	Status	Priority	Date
RQ0103276	SCMHost	INTERCONTINENTAL RESORT & SPA MOOREA	INV	HIGH	12/04/2018

Description Negative stock level for a product not in the inventory template

Hi,

See attached, we have a big issue regarding the sales entry and the products in inventory templates. In fact, system imported sales for a product that is not even in the inventory Template of the concerned cost centre .

1. Product catalogue extract : FOO0000781, product is not ticked as " NOT OPEN TO TEMPLATE"
2. Inventory Template MOZPF – RESTAURANT FARE HANA
3. Inventory Template MOZPF – RESTAURANT FARE HANA : product FOO0000781 is not in inventory Template MOZPF – RESTAURANT FARE HANA
4. Cost centre product for MOZPF - 024 RESTAURANT FARE HANA BEV, product FOO0000781 is identified as discontinued
5. Cost centre product for MOZPF - 024 RESTAURANT FARE HANA BEV, product FOO0000781 has be sold during November period while it is not even in the inventory Template and generated negative stock level
6. Cost centre MOZPF - 024 RESTAURANT FARE HANA BEV settings : disallow negative stock level

Could you please explain us what went wrong ?

Regards,
Aurélie

Job #	Allocated To	Allocated Date	Skill	Status	Priority	Comment
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