**ALVIN N. DE LEON**

Unit#660 Park Avenue Mansion Park Avenue St. Pasay City

0928 792 8228

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*IT Specialist with over 4+ years of experience in information security and digital forensics. Expert and highly familiar with a wide variety of security, engineering, networking, and operating system software. Possess an Associate Degree in Information Security and Digital Forensics.*

**TECHNICAL SKILLS**

## DATABASE: SQL Server 2005, 2008, T-SQL, Stored Procedure, SQL Server Agent, MS Access

* **WEB DEVELOPMENT:** Classic ASP, ASP.Net using VB and C#, IIS 7, Javascript, Html, CSS
* **PROGRAMMING LANGUAGE:** VB6, VB.Net, C#, Excel VBA and Macro
* **BUSINESS INTELLIGENCE:** Crystal Reports 8.5, SSRS, Cognos 7
* **ERP:** SAGE (Accounting, CRM, HR), Advent Portfolio Exchange

**PROFESSIONAL EXPERIENCE**

**ALTISOURCE BUSINESS SOLUTIONS, INC.**

*Technical Services Engineer January 2017 – Present*

* Enhance and debug existing Vendor Management System Ticketing Tool (Web-based)
* Automate report generation by using SqlCmd, VB.net, Excel and SQL Stored Procedures
* Create an SQL Stored Procedure to monitor and log changes and addition of User accounts, Roles and Securities

**TELUS INTERNATIONAL**

*Operations Technical Support II August 2016 – January 2017*

* Refined and improved existing documentation system, resulting in reduced labor costs totaling $15,000 annually via increased workplace efficiency
* Consolidated multiple ticketing systems, improving communication and ticket turnover rate by 7%
* Investigated alerts created by IDS/IPS including malicious file uploads, compromised servers, SQL injections, and port scanning

**WONESE - ALTISOURCE**

*MIS Developer February 2016 – July 2016*

* Monitored and managed email spam filters, firewalls, anti-virus systems, and vulnerability scanners
* Deployed and observed IDS sensors and their resulting alerts
* Performed in-depth forensics on workstation hard drives

**Teleperformance-SSC&ELUS INTERNATIONAL**

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**EDUCATION**

**PHILIPPINE WOMEN’S UNIVERSITY**

*Bachelor of Science in Information & Computer Science, March 1992*