

Keagan Sequeira

Senior ORM Executive

To obtain a challenging and rewarding position, utilizing strong organizational and communication skills to drive successful risk management strategies and improve overall business performance.



sequeirakeagan44@gmail.com



+918369835384



Mumbai, India

SKILLS

Time management

Attention to detail

Interpersonal skill

Problem solving

Analytical skill

Technical skill

Team Player

MS Office

WORK EXPERIENCE

ORM Executive/Sr. ORM Executive

ReplIndia

11/2021 - Present

Job profile:

- Monitoring, reviewing mentions on One Direct ticketing tool and native platforms manually.
- Resolving business queries on Twitter, Instagram, Facebook, LinkedIn, Google My Business, Play Store & iOS.
- Generating listening reports for various brands and retrieving the data from Brandwatch.

ORM Executive

Locobuzz Solutions Private Limited

09/2020 - 06/2021

Job profile:

- Monitoring, reviewing mentions on Locobuzz ticketing tool and native platforms manually.
- Resolving business queries on Twitter, Instagram, Facebook and LinkedIn.

Associate - Community

Hinduja Global Solution

08/2019 - 08/2020

Job profile:

- Monitoring, reviewing mentions on Salesforce ticketing tool and native platforms manually.
- Resolving business queries on Twitter, Play Store, App Store, Instagram, Facebook and through emails.

Liasoning Officer (Domestic Department)

Cox & Kings LTD

04/2018 - 05/2019

Job profile:

- Confirming tour services with guests via phone call, collection of balance payments and documents.
- Generating travel insurance, air ticket and VISA indent. Sharing the hotel vouchers and air tickets.

EDUCATION

Under Graduate Diploma in Tourism & Travels

Garware Institute of Career & Development

05/2016 - 09/2018

HSC

Wilson College

05/2013 - 02/2016

SSC

St. Joseph High School

05/2011 - 03/2012