FDA – Journey to Excellence and Beyond
QS Roadmap 2014-2016

	2014 Plan & Improvement	2015 Build & Implement	2016 Run & Growth
Document System	▶ Quality Policy ▶ Quality Objective ▶ Requirements ▶ Quality Manual ▶ Documentation Review (Q, P, W, etc.)	▶ Continuous Quality Improvement ▶ Implement and Operate Requirements ▶ Implement and Integrate Procedure ▶ Continuous Process Improvement	▶ High Quality ▶ Goal to TQA, Toward HPO, Next 2 Years (2561) ▶ Full Implementation of the Requirements, all units ▶ Documentation System
Training System	▶ Training	▶ Continuous Training ▶ Develop Knowledge	▶ Continuous Training ▶ Develop Competency
Audit System	▶ Internal Audit (by Cross Check) ▶ Build up Internal Audit Team	▶ Internal Audit ▶ Corrective and Preventive Actions ▶ Register of Certificated Auditor/Lead Auditor ▶ Self-Assessment	▶ Internal Audit ▶ Self-Assessment ▶ External Audit (If...)
Assessment System	▶ New Certification ▪ ISO 9001, One Stop Service Center ▪ ISO 27001, Data and Information Center	▶ Surveillance Audit ▪ ISO 9001, One Stop Service Center ▪ ISO 27001, Data and Information Center	▶ Surveillance Audit ▶ Prepare for Re-Certification Audit, Next Year (2560) ▪ ISO 9001, One Stop Service Center ▪ ISO 27001, Data and Information Center ▶ Ready to be Assessed for Accreditation for International Standard, all units