



Sirajum Monir Parvez

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HEADLINE

IT professional with more than 3 years experience in the field of Database Programming, Web Application Development, Computer Networking etc. Intend to build a career with leading corporate of hi-tech environment with committed and dedicated people, where I can realize my potential and willing to work as a key player in challenging and creative environment.

CORE QUALIFICATIONS

- Expertise in implementing web technologies (PHP) to develop Enterprise software applications
- Knowledge in **OOPS,PHP, Javascript, AJAX, AngularJS, HTML, CSS**
- Knowledge in **PostgreSQL, MYSQL**
- Knowledge in API integration and API development. (**REST, SOAP**)
- Good skills in using Database management tools such as **PgAdmin, Navicat** etc.
- Knowledge in MVC FRAMEWORK: **Laravel, CodeIgnitor**
- Experience in using version controlling system such as **Git**
- Basic **Python, Java**
- Experience in management and configuration of Cisco routers and switches
- Configuration of Web server, File server, Database server etc.
- Experience on configuring Asterisk based IP telephony servers/call center solutions

WORK EXPERIENCE

Beximco Communications Limited
Senior Executive

October 01, 2017 — Present

Duties/Responsibilities:

- Maintenance of the in-house developed Distributor and Retailer Information System to correct faults and improve performance.
- Support data and database related work, process and tools eg. reporting, data extraction, integration, web servers, application servers.
- Gather user requirements and design appropriate database solutions.
- Good foundation knowledge in IT systems development lifecycle, Database, Operating System, SQL, Programming language.
- Works with manager to project plan, establish timelines and map out associated tasks.
- Participate in full life-cycle development activities.

Beximco Communications Limited

August 17, 2016 — September 30,
2017

Executive

Duties/Responsibilities:

- Developed web base application for distributor and retailer on-boarding process using Laravel, Ajax, MySQL.
- Integrated different type of payment channels (including MFS and Bank Gateway) to pay bills. Integrated Web and SMS G/W and other applications using API.
- Designed and ran custom PostgreSQL database queries.
- Wrote scripts in PHP for automation of system monitoring and daily reports

- Developed reporting templates with jasper soft.
- Shell scripting for monitoring performance/outage of the system.
- Maintain the CRM systems for all the users such as the customer service and sales team.

Digicon Technologies Limited

March 17, 2015 — August 16, 2016

Support Engineer

Duties/Responsibilities:

1. Established networking environment by designing system configuration.
2. The configuration, management and regular maintenance of routing and switching equipment. Especially Cisco devices.
3. Remote support of on-site engineers and end users/customers during installation.
4. Remote troubleshooting and fault finding if issues occur upon initial installation.
5. Maintain efficient vendor communication
6. First level support to active directory server related issues.
7. Capacity management and audit of IP addressing and hosted devices within data centers.
8. Developed web applications using PHP, MySQL, JQuery, and Ajax
9. API upgradation for Digipay, an international airtime recharge system.
10. The configuration, management, and troubleshooting of Asterisk based contact center servers.
11. The configuration, management, and maintenance of Proxy Server.
12. Webserver configuration on the Linux platform.
13. The configuration, management, and maintenance of network monitoring system. (PRTG, The DUDE, CACTI)

EDUCATION

BSc. in Electronics and
Telecommunication Engineering
University of Liberal Arts Bangladesh
CGPA: 3.36 out of 4.00

Jan, 2011 — Dec, 2014

Higher Secondary Certificate
BCIC College Dhaka
GPA: 4.70 out of 5.00

2008 — 2010

Secondary School Certificate
MDC Model Institute
GPA: 5.00 out of 5.00

— 2008

**TRAINING AND
CERTIFICATION**

CCNA (CISCO Certified Network Associate):

Achieved CISCO CERTIFIED NETWORK ASSOCIATE certificate with a distinction of 98% marks in 2015. CISCO ID: **CSCO12855464**

Verification URL: <https://www.cisco.com/go/verifycertificate>

Verification ID: **423464180651ETXM**

Web Application Development:

Successfully completed a professional course on Web Application Development in 2013 with the Bangladesh Computer Council.

PROJECTS

Worked on at least 7 web based application development projects. Some of which include **Housing Management Solution** for **Bronx Parent Housing Network (BPHN)**, **Distributor and Retailer Information System** for **Beximco Communications Limited**, **Call Quality Auditing tool** for **Airtel Bangladesh** call center etc.

Performed as a key executor in at least 12 contact center solution projects including for **ASUS Bangladesh Limited**, **NBR (VAT Online)**, **NCC Bank**, **Doctorola Limited** etc.

ACHIEVEMENTS

- Awarded certificate for outstanding performance in establishing new business process (Grameen Phone Project and Samsung Project) at Digicon Technologies Limited.
- Certificate to attend and submitted a paper on the “Off Body and On Body Characteristics of a Dual Band PIFA(Printed Inverted F Antenna)” . IEEE International conference (ICIEV14) , May 23 -24, 2014 at Dhaka University. Paper ID : 490

PERSONAL DETAILS

Father's Name : Mohammad Abdur Rashid

Mother's Name : Parvin Sultana

Date of Birth : November 4, 1993

Gender : Male

Marital Status : Married

Nationality : Bangladeshi

Religion : Islam

INTERESTS

Learning through MOOCs, Sports, Food, Travelling.

REFERENCES

Reference:

Md. Abdul Awal
Sr. Manager, Technical & IT.
Beximco Communications Limited.
Gulshan-1, Dhaka
Phone: 01730404012

Rajib Kumar Das
AGM, IT
Digicon Technologies Limited
Khilkhet, Dhaka
Phone: 01678665028