

Q.1 Fill in the blanks.

- 1. E-Commerce's scope is**
- 2. Search and Negotiate are the part of phase of trade cycle.**
- 3. The..... phase consist of Order and Delivery.**
- 4. E-wallet is a type of account in which a user can store his/her money for any future online transaction.**
- 5. EDI is exchange of information.**
- 6. The type of e-governance refers to the government services which enable citizens to get access to wide variety of public services.**

7. The e-governance which provides safe and secure inter-relationship between domestic or foreign government is

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Q.2 State True/False.

1. C2C type of E-commerce deals with Business and Customer. 2. The lack of a personal touch can be a disadvantage for many types of services and products in E-commerce.

3. Checking the balance of holiday is an example of G2C.

4. E-commerce provides more options to compare and select the cheaper and better options.

5. M-commerce can be used through desktop computer.

Q.3 Multiple Choice Question.

(1 correct answer)

1. Invoice and payment are included inphase of trade cycle.

a) Presale c) settlement

b) execution d) After sale

2. License renewal is an example of e-governance.

a) G2C c) G2G

b) G2B d) G2E

Q.4 Multiple Choice Question.

(2 correct answer)

1. Encryption consist of two processes.....and

a) encryption b) signature

c) decryption d) digitization

e) security

**2. Social commerce is a subset of electronic commerce that involves social media like
... .. &**

- a) Facebook**
- b) Instagram**
- c) gmail**
- d) hardware**
- e) software**

Q.5 1) Match the following.

A

1. M-commerce

2. Cipher Text

3. EDI

**4. Wholesaler-to
Retailer**

5. License renewal

6. Online facility

employees like leave

7. Government agencies

share same database

B

**a) Coded form of
data**

b) B2B

c) E-bill payment

**d) Paperless
exchange
of information**

e) G2G services

f) G2C

g) G2E

Q.6 Answer in brief.

- 1. Explain phases of trade cycle.**
- 2. Explain M-Commerce.**
- 3. Describe process of encryption.**
- 4. What is E-governance.**
- 5. List out advantages of E-commerce.**
- 6. Which are the different types of e-governance?**
- 7. State two examples of G2E services.**
- 8. Write any four advantages of e-governance.**

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