ADD Regulatory: Elevator Pitch



ADD Regulatory Platform uses state of art technologies like Artificial Intelligence, mobility, and blockchain to automate the regulatory processes, search & analysis of large set of regulatory data, and create regulatory documents, to enable faster & in compliance drug registration.

The Platform uses smart search engine combined with intelligence hub that improves compliance, operational efficiency and enables taking informed strategic decisions.

ADD Regulatory: Industry Challenges & TCS Offers



Industry Challenges

Siloed & old-fashioned RIM solutions*

- Traditional RIM systems maintain data in silo with low adoption of new technology
- Limited use of previous data and learnings
- Manual regulatory document writing, limited reuse of data/templates

ADD Regulatory

- Unique Plug and Play model to address gaps in traditional RIM* system and adoption of AI/Cognitive and Automation tools
- Smart search engine combined with intelligence hub that interprets user query and draft responses
- Automation document writing and re-use of data from previous documents

Fragmented & inefficient regulatory processes

- Several actions on email and paper, limited automation
- Inefficient oversight and tracking of regional requirements and procedural differences
- Inefficient mechanism to identify local or regional label discrepancies

- Workflow framework coupled with alerts and notifications
- Leveraging intelligent automation in regulatory operations
 - Enabling automation like redaction, data anonymization etc.
 - Enabling automation in document reviews, formatting etc.
- All enabled automation to identify discrepancies between local and central labels

Inefficient interpretation and data complexity

- Inability to interpret & connect external big data sets (e.g. product approvals, guidelines)
- Inability to draw meaningful outcome from internal data and minimal reuse of historical HA responses data

- Use AI and analytics to enable collection and interpretation of big data sets and increase regulatory intelligence
- Leveraging cognitive technologies for Health Authority Query's, enabling quality reference search right first time extending re use of data and reducing overall response lead time.

ADD Regulatory: Summary

RE-INVENT REGULATORY ACTIVITIES TO IMPROVE COMPLIANCE, REPORTING AND OPERATIONAL EFFICIENCY AND TO ENABLE INFORMED STRATEGIC DECISIONS AS AN EXTENSION TO YOUR RIM* BOUNDARY

Integrated tracking & oversight

- Integrated & actionable regulatory processes (e.g. publishing, aggregate reporting) incl. Mobile Application
- Automated alerts and notifications

Automated regulatory activities

- Intelligent redaction and data anonymization
- Automated review/QC and formatting of regulatory content**
- Al enabled Label discrepancy identification**



- Implemented for 3 top 15 pharma companies
- Different features used including submission mobile app
- Document redaction is in proof of concept phase
- Design was completed for data anonymization, automation in document review and formatting

Regulatory Intelligence hub

- Repository of various internal and external regulatory data allowing meaningful oversight using analytics
- Creation of HA Response to Query (RTQ) using internal & external data
- Smart search engine
- PoC ongoing to collate product info from websites
- Smart search engine & RTQ available
- Blockchain concept designed

Accelerated regulatory document creation**

- Integration & reuse of data from multiple sources
- SmartAuthor documents creation (e.g. protocol, CSR, label) and reduction of submission discrepancies

 Design finalized for labelling document creation by enabling reuse of content

Status

Co-hosted cross-pharma regulatory workshop in 1Q19, +50 participants, 12 pharma companies; 2020 workshop planning in progress.

ADD Regulatory: Schematic Overview



INPUT

ADD REGULATORY

OUTPUT

Internal data/RIM* Data

(e.g. RTQs, submissions data, planning, publishing, DMS)

External data

(e.g. Product Approvals, Warning Letters, Health Authority sites, News/Feeds)

Structured

Unstructured

Integrated tracking & oversight

Automated regulatory activities

Regulatory Intelligence hub

Accelerated regulatory document creation

Process Workflow based monitoring- User Alerts

Easy access to regulatory information

Automated label creation & discrepancy management

Automated regulatory document creation

Health Authority query response suggestions

Mobile Application for submission tracking

ADD Regulatory: Value Statement and Stakeholder Impact



ADD REGULATORY SUPPORTS PHARMA COMPANIES TO EXPEDITE THE PRODUCT REGISTRATION PROCESS AND HELPS PATIENTS TO HAVE FASTER ACCESS TO BETTER AND SAFER MEDICINES AND TREATMENTS

| Increased efficiencies & reduced workload | Increased Process efficiency in Regulatory by enabling better monitoring, alerts and notification Up to 50% reduction of submission management activities. Increased control over regulatory processes through real-time monitoring and reports. |
|---|--|
| Improved data quality and oversight | Ability to find information that is spread across websites/health agencies leveraging technology. Increased strategic decision towards market and type of studies through broad historical data insight (e.g. reason for rejection) |
| Increased user Engagements | Easy to Access and understand information using Mobile Apps. Easy to interpret dashboards |
| Faster drug registration process | Up to 20% reduction in regulatory filing timelines due to automation and optimization in authoring . |

ADD Regulatory: Customer Use Case of Top-10 Pharma Company



Purpose/Objective

- Reduce time-consuming regulatory activities such as
 - monthly reporting /effort (75 programs)
 - program management efforts to coordinate cross functional activities & overviews/trends identification
 - Finding relevant marketing intelligence across various external websites (e.g. HAs)
- Increase reporting of KPI/metrics (currently monthly basis) and improve oversight

Outcome

- 40% reduction in monthly reporting efforts through roll out of mobile App and portal
- 50% reduction in program management activities by real-time tracking and notifications to users
- 20% time reduction to search info through regulatory intelligence portal, where questions can be asked in plain English and relevant HA sites as output
- Flexible real-time KPI/metric dashboard and reports

ADD Regulatory: Vision & Roadmap



OUR VISION IS TO ENHANCE COMPLIANCE WITHIN THE REGULATORY ENVIRONMENT AND INCREASE OPERATIONAL EFFICIENCY & QUALITY THROUGH AUTOMATIONS

1Q20 > 2Q20 > 3Q20 > 4Q20

Regulatory Intelligence Hub enhanced with:

- Meeting minutes
- Usability capability

Regulatory Activities enhanced with

- Document formatting
- Review automation
- Data de-identification

Regulatory Intelligence Hub enhanced with

- Ingest more information
- System re-training

Future plans:

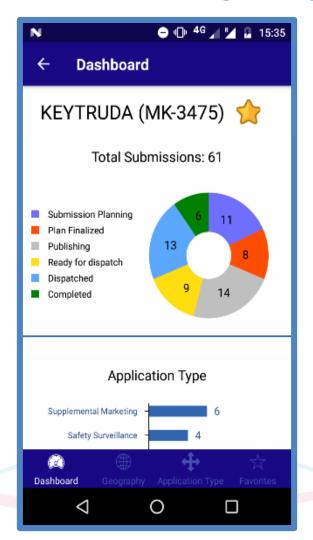
- Al for Label discrepancies identification
- Blockchain for RTQ
- Regulatory Document creation (smart author) for labels
- Trace-ability of data across document in product life-cycle

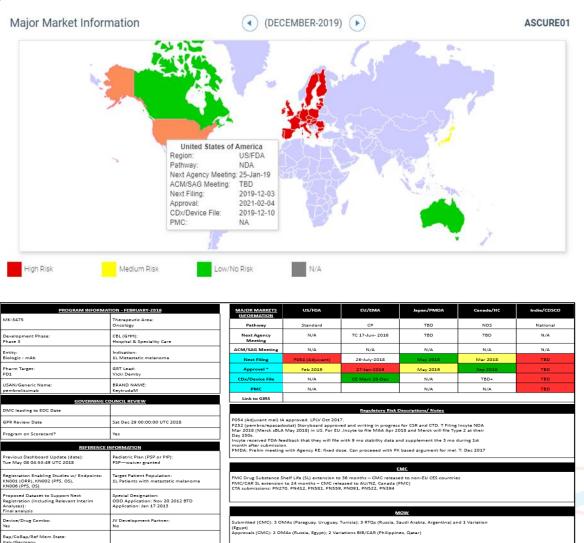
ADD Regulatory: Visuals

TATA CONSULTANCY SERVICES

Submission Tracking oversight

Regulatory Reporting oversight







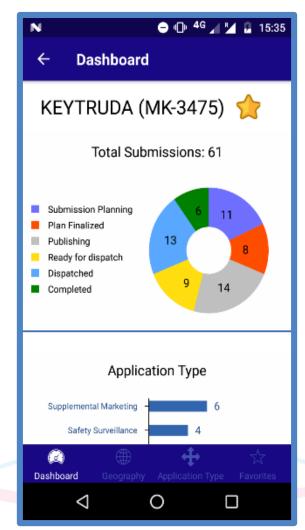
ADD Regulatory: Visuals

TATA CONSULTANCY SERVICES

GENERATE REPORT

VIEW MASTER KPI REPORT

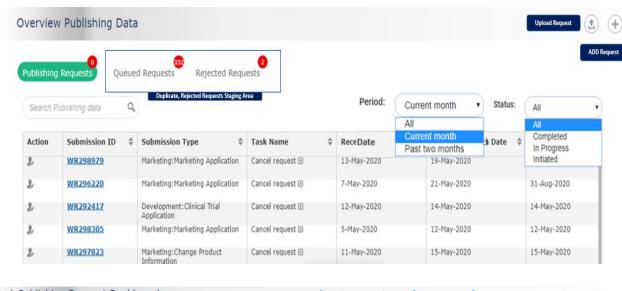
Submission Tracking oversight



Regulatory Reporting oversight



Publishing Request Management



From MARCH-2020 X To Month: MARCH-2020 X To M

Sample KPIs:

KPI1: Conformance on Work Request (WR)

KPI2: WR complete as per the defined checklist

KPI3: Final WR received post changes(if Applicable)

KPI4: Actual Date Pre-Publishing Activates

KPI5: Receipt of submission plan and dispatch e-mail

KPI6: Is submission plan complete and correct

KPI7: Actual Date- QC

| Metric | Volume | | | | SLA | | | | Key Performance Indicators | | | | | | |
|--------------|----------------------|----------------------|---------|-------------------------|-----------------------|------------------------|----------------------|---------------------|----------------------------|----------|----------|----------|----------|----------|----------|
| | Request Initiated | Request Completed | WI P | Line Items Completed | Publishing Quality | Publishing Timeline | Dispatch Timeline | Dispatch Quality | KPI 1 | KPI 2 | KPI 3 | KPI 4 | KPI 5 | KPI 6 | KPI 7 |
| Target | | - | - | - | 98% | 100% | | | - | - | - | - | - | | - |
| Mar- 2020 | 211 | 147 | 24 5 | 156 | 100% | 97% | 96% | 100% | 97% | 97% | 90% | 90% | 90% | 97% | NA |

Submission Tracker-Mobile View

Regulatory Pipeline-Portal View