# Software Requirements Specification

for

## Railway Reservation System[RRS]

Version 1.0 approved

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## **Revision History**

Name	Date	Reason For Changes	Version

#### 1. Introduction

#### 1.1 Purpose

- 1.1.1 The purpose of the SRS is to describe the requirements invloved in developing a Railway Reservation system(RRS).
- 1.1.2 The intended audience is any person who wants to reserve or cancel tickets to check the availability of Railway tickets.

#### 1.2 Scope

- 1.2.1 The product is titled Railway Reservation system (RRS).
- 1.2.2 The product will perform the following tasks
  - 1.2.2.1 The software that is being developed can be used to check the availability of the railway tickets for the specified train, destination and date of journey.
  - 1.2.2.2 If the tickets are available to the users needs and specification, then the software provide a facility to book the tickets.
  - 1.2.2.3 If the passengers wants to cancel the tickets, he can use the cancellation module of the Airline Reservation System.

#### 1.3 Definitions

#### 1.3.1 Train Details

1.3.1.1 Customer may view the train timings at a date, their name and number of tickets.

#### 1.3.2 Reservation

1.3.2.1 After checking the number of seats available the customers reserve the tickets.

#### 1.3.3 Billing

1.3.3.1 After reserving the required amount of tickets ,the customer paid the amount.

#### 1.3.4 Cancellation

1.3.4.1 If the customer wants to cancel the ticket, then half of the amount paid by the customer will be refunded to him

#### 1.4 Overview

- 1.4.1 The SRS contains an analysis of the requirements necessary help easy design
- 1.4.2 The overall description provides interface requirements for the Railway Reservation system, product perspective, hardware interfaces software interfaces, communication interface, memory constraints, product functions, user characteristics and other constraints.
- 1.4.3 Succeeding pages illustrate the characteristics of typical naive users accessing the system along with legal and functional constraints enforced that affect Railway Reservation system in any fashion.

### 2. General Description

#### 2.1 Product Perspective

- 2.1.1 Hardware Interface
  - 2.1.1.1 Hard disk: The database connectivity requires a hardware configuration with a fast database system running on high rpm hard-disk permitting complete data redundancy and back-up systems to support the primary goal of reliability.
  - 2.1.1.2 The system must interface with the standard output device, keyboard and mouse to interact with this software.
- 2.1.2 Software Interface
  - 2.1.2.1 Name Of the languages used: C++
  - 2.1.2.2 Database System: MySQL
- 2.1.3 Communication Interface
  - 2.1.3.1 Internet is used for client server communication
  - 2.1.3.2 The Indian Railway website offers enquiries on the Berth/Seat availability ,Passenger status , fare , train schedule, etc.
  - 2.1.3.3 Mobile telephone based SMS enquiry service.

#### 2.2 Product Functions

- 2.2.1 Viewing Train details
  - 2.2.1.1 The user must have up to date information about train including
    - 2.2.1.1.1 Train Number
    - 2.2.1.1.2 Train Name
    - 2.2.1.1.3 Train Route (Start and Destination Route)

2.2.1.1.4 Train Timings

2.2.1.1.5 Seat Availability

#### 2.2.2 Reserving Tickets

- 2.2.2.1 The user must be able to reserve tickets after selecting train name or train route and date of travel.
- 2.2.2.2 The Product is absolutely user friendly, so the intended users can be travel.

#### 2.2.3 Cancelling Tickets

2.2.3.1 The user must be able to cancel tickets that he has reserved earlier by quoting the ticket number, credit card number and bank name.

#### 2.3 User Characteritics

- 2.3.1 The intended users of this software need not have specific knowledge as to what is the internal operation of the system. Thus the end user is at a high level of abstraction that allows easier, faster operation and reduces the knowledge requirement of end user.
- 2.3.2 The Product is absolutely user friendly, so the intended users can be the naive users.
- 2.3.3 The product does not expect the user to possess any technical background. Any person who knows to use the mouse and the keyboard can successfully use this product.

#### 2.4 Operating Environment

The OS types are

- Windows
- Linux
- Mac OS

#### 2.5 Design and Implementation Constraints

TBD

## 3. External Interface Requirements

#### 3.1 User Interfaces

The interface requirements of the railway reservation system include

- 3.1.1 Easy to Navigate.
- 3.1.2 Less Graphics.
- 3.1.3 Providing high security such that not to be modified by irrelevant users.
- 3.1.4 Proper error message is displayed if exceptions occurs.

#### 3.2 Hardware Interfaces

- 3.2.1 Software takes input from keyboard of user.
- 3.2.2 Software allows user to print reservation through printers.

#### 3.3 User Requirements

- 3.3.1 After a brief study of requirements of clients, the requirements of this system is given as follows:
  - 3.3.1.1 Login Information
  - 3.3.1.2 Reservation details
  - 3.3.1.3 Train details availability of the railway tickets for the specified train, destination and date of journey.

## 4. System Features

#### 4.1 Functional Requirements

4.1.1 Provide details of trains on selected date and allow user to choose source, destination and make reservation.

Input: Firstly,user needs to login with password. User must enter destinations with date and give personal details for reservations and payment.

Processing: Check availability and recognize correct details.

Output: Show proper message about successful or error and allow user to print bookings.

4.1.2 Allow user to modify or cancel reservation.

Input: User must enter details of reservation which he/she wants to modify or cancel, and enter password again.

Processing: Check if reservation was valid and modification is allowed.

Output: Show proper message. If cancelled successfully, refund should be made.

## 5. Other Nonfunctional Requirements

#### 5.1 Reliability

5.1.1 User input should be valid and login of user should be secured to ensure reliability.

#### **5.2 Security**

- 5.2.1 Reservation and modification should be allowed after proper login.
- 5.2.2 Network security is ensured by firewall.

#### 5.3 Maintainability

5.3.1 If there are bugs or crashes administrator should fix it immediately by contacting developers.

## **Appendix A: Glossary**

Word	Meaning
SRS	System Requirement Specifications
RRS	Railway Reservation System
SMS	Short Message Service
TBD	To Be Decided