

# Appendix 1.1

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2023-03-20

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## Introduction

This work will try to compare the sentiment scores of Vader and Textblob on Sentiment140 tweets data set and US Airlines Tweets data set. First, we will try to test for any statistical significance in the scoring of these two popular sentiment analysis technique.

## Libraries and Seed Setting

Some important packages that will be used in the analysis are: 1. 'readr' that will be used for reading and writing the csv files they we will be working on in this project. 2. 'dplyr' which is one the most popular packages of the tidy verse framework will be used for data wrangling tasks. 3. 'textclean', 'tidytext' and 'stringr' will be used for text manipulation work. 4. 'caret' will be used for machine learning and extracting model measurement works. 5. 'purrr' will be used specifically for the map\_dbl function which will apply the word count function over clean\_tweet column of the data set. 6. 'broom' will be used for cleaning the results of the models and bringing it in a presentable manner.

```
library(readr)
library(dplyr)
library(textclean)
library(tidytext)
library(stringr)
library(caret)
library(purrr)
library(broom)
library(ggplot2)
library(tm)
library(wordcloud)
library(topicmodels)
library(ggthemes)
library(rnaturalearth)

set.seed(12345)
```

## Data

### Sentiment140

Sentiment140 data will be directly downloaded from the web and necessary adjustments will be made before the data is ready to use.

```
file_path1 <- "./data/training.zip"

if(!file.exists(file_path1)){
  dir.create("./data")
  url <- "http://cs.stanford.edu/people/alecmgo/trainingandtestdata.zip"
  download.file(url, file_path1)
}
```

```

data_sentiment140 <- read_csv(unz("data/training.zip",
                                "training.1600000.processed.noemoticon.csv"),
                              col_names= F,
                              locale = locale(encoding = "Latin1"))

data_sentiment140 <- data_sentiment140 %>%
  select(X1,X6)

colnames(data_sentiment140) <- c("target", "tweet")

head(data_sentiment140)

## # A tibble: 6 x 2
##   target tweet
##   <dbl> <chr>
## 1      0 @switchfoot http://twitpic.com/2y1zl - Awww, that's a bummer. You sho~
## 2      0 is upset that he can't update his Facebook by texting it... and might ~
## 3      0 @Kenichan I dived many times for the ball. Managed to save 50% The re~
## 4      0 my whole body feels itchy and like its on fire
## 5      0 @nationwideclass no, it's not behaving at all. i'm mad. why am i here?~
## 6      0 @Kwesidei not the whole crew

```

## US Airlines Data

Data set will be loaded from the project repository.

```

data_usairline <- read_csv("data/Tweets.csv", locale = locale(encoding =
                                                                "UTF-8"))

data_usairline <- data_usairline %>%
  select(airline_sentiment, text)

```

## Apple Twitter Sentiment Dataset

```

data_apple <- read_csv("data/apple.csv", locale = locale(encoding = "Latin1"))

data_apple <- data_apple %>%
  select(sentiment, text) %>%
  filter(sentiment != "not_relevant")

```

## Text Preprocessing and Sentiment Scoring

Text Pre processing steps are explained in the Research Methodology section of the paper.

```

text_cleaning <- function(x) {
  x %>%

```

```

  replace_non_ascii() %>%
  str_replace_all(pattern = "\\@.*? |\\@.*?[:punct:]", replacement = " ") %>%
  replace_url() %>%
  replace_hash() %>%
  replace_contraction() %>%
  str_replace_all("[:digit:]", " ") %>%
  str_trim() %>%
  str_squish()
}

```

```

data_sentiment140 <- data_sentiment140 %>%
  mutate(
    clean_tweet = text_cleaning(tweet)
  )

```

```

data_usairline <- data_usairline %>%
  mutate(
    clean_tweet = text_cleaning(text)
  )

```

```

data_apple <- data_apple %>%
  mutate(
    clean_tweet = text_cleaning(text)
  )

```

After cleaning the tweets, the rows of the data where the clean\_tweet column had less than three words were removed.

```

word_count_sentiment140 <- map_dbl(data_sentiment140$clean_tweet,
  function(x) str_split(x, " ") %>%
    unlist() %>%
    length()
)

```

```

word_count_usairline <- map_dbl(data_usairline$clean_tweet,
  function(x) str_split(x, " ") %>%
    unlist() %>%
    length()
)

```

```

word_count_apple <- map_dbl(data_apple$clean_tweet,
  function(x) str_split(x, " ") %>%
    unlist() %>%
    length()
)

```

```

data_sentiment140 <- data_sentiment140 %>%
  filter(word_count_sentiment140 > 3)

```

```

data_usairline <- data_usairline %>%
  filter(word_count_usairline > 3)

```

```
data_apple <- data_apple %>%  
  filter(word_count_apple > 3)
```

## Distribution of Sentiment Categories in the Sentiment140 Dataset

```
table(data_sentiment140$target)
```

```
##  
##      0      4  
## 755853 734371
```

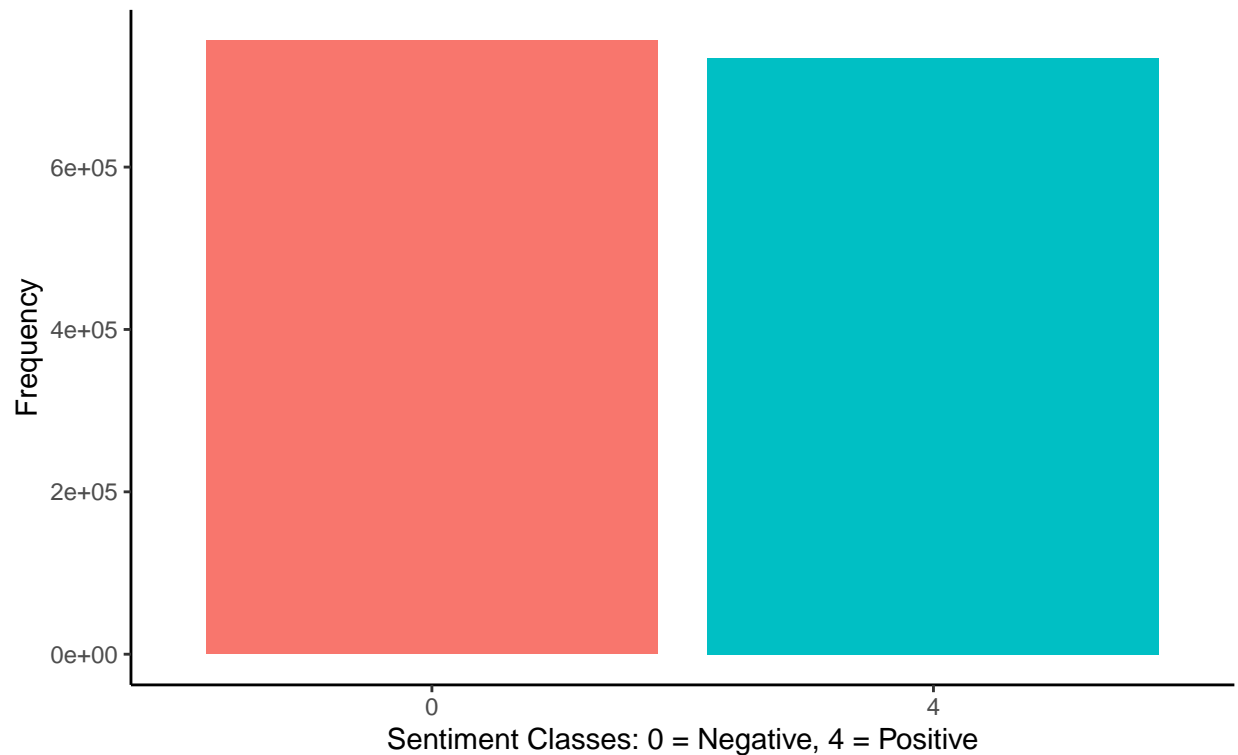
```
prop.table(table(data_sentiment140$target))
```

```
##  
##      0      4  
## 0.5072076 0.4927924
```

```
data_sentiment140$target <- as.factor(data_sentiment140$target)  
ggplot(data_sentiment140, aes(target, fill = target)) +  
  geom_bar() +  
  labs(  
    x = "Sentiment Classes: 0 = Negative, 4 = Positive",  
    y = "Frequency",  
    title = "Distribution of Sentiment Classes After Text Processing",  
    subtitle = "Sentiment140 Data set",  
  ) +  
  theme_classic() +  
  theme(legend.position="none")
```

## Distribution of Sentiment Classes After Text Processing

### Sentiment140 Data set



## Distribution of Sentiment Categories in the US Airline Dataset Dataset

```
table(data_usairline$airline_sentiment)
```

```
##
## negative neutral positive
##      9065      2854      2090
```

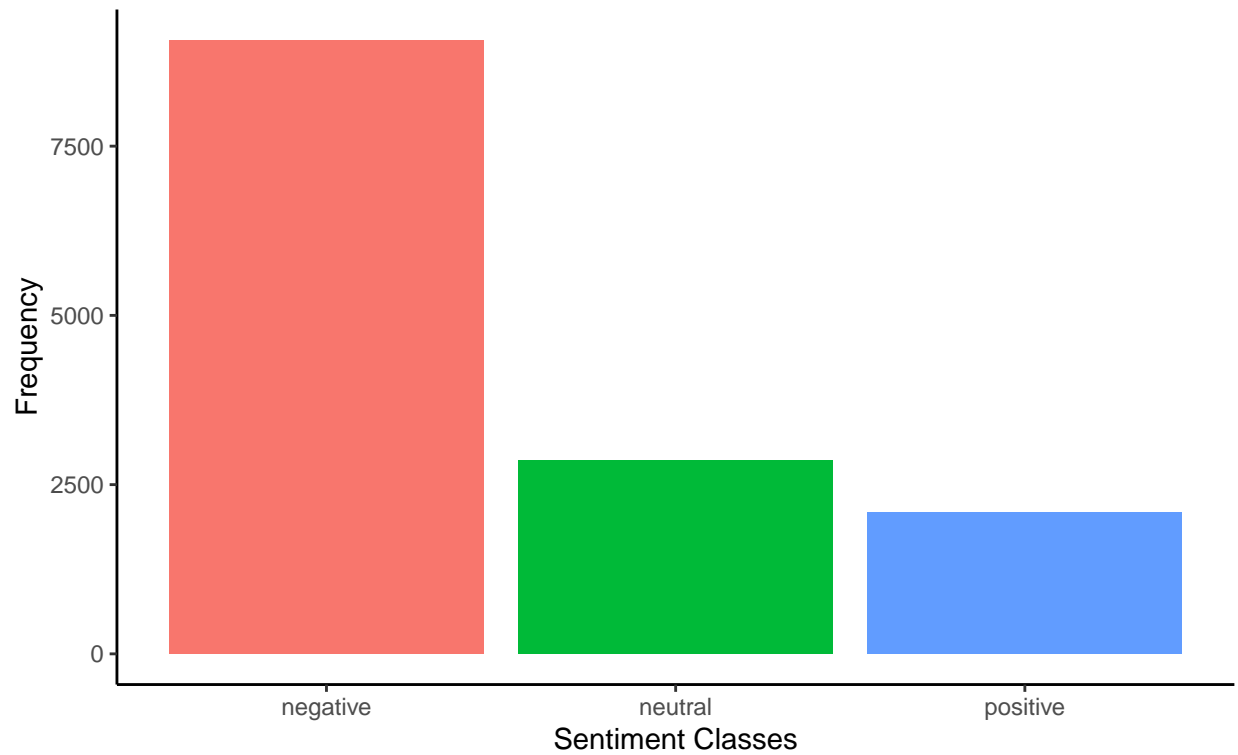
```
prop.table(table(data_usairline$airline_sentiment))
```

```
##
## negative neutral positive
## 0.6470840 0.2037262 0.1491898
```

```
ggplot(data_usairline, aes(airline_sentiment, fill = airline_sentiment)) +
  geom_bar() +
  labs(
    x = "Sentiment Classes",
    y = "Frequency",
    title = "Distribution of Sentiment Classes After Text Processing",
    subtitle = "US Airlines Tweet Data set",
  ) +
```

```
theme_classic() +
  theme(legend.position="none")
```

Distribution of Sentiment Classes After Text Processing  
US Airlines Tweet Data set



Distribution of Sentiment Categories in the Apple Dataset

```
table(data_apple$sentiment)
```

```
##
##      1      3      5
## 1178 2089  404
```

```
prop.table(table(data_apple$sentiment))
```

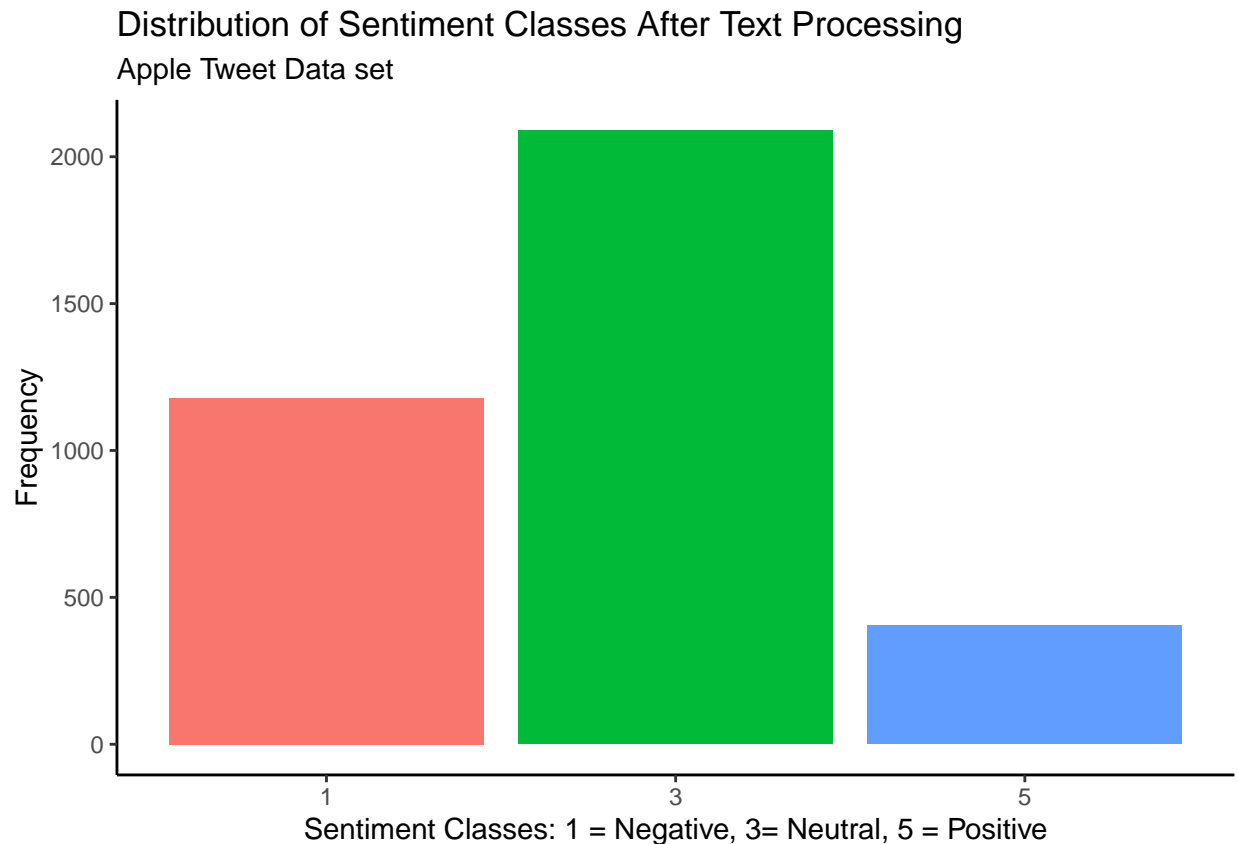
```
##
##           1           3           5
## 0.3208935 0.5690548 0.1100518
```

```
ggplot(data_apple, aes(sentiment, fill = sentiment)) +
  geom_bar() +
  labs(
    x = "Sentiment Classes: 1 = Negative, 3= Neutral, 5 = Positive",
```

```

y = "Frequency",
title = "Distribution of Sentiment Classes After Text Processing",
subtitle = "Apple Tweet Data set",
) +
theme_classic() +
theme(legend.position="none")

```



```

rm(word_count_sentiment140)
rm(word_count_usairline)
rm(word_count_apple)

```

## Exporting the cleaned text data

After the text cleaning task is completed, data are exported as .csv files and the files are loaded in Python for sentiment scoring through TEXTBLOB and VADER techniques.

```

write_csv(data_sentiment140, "data/sentiment140_clean_tweet.csv")
write_csv(data_usairline, "data/usairline_clean_tweet.csv")

write_csv(data_apple, "data/apple_clean_tweet.csv")

```

## Importing data with Vader and Textblob Scores

The dataset with the sentiment scores are then loaded back into R.



```
data_final_sentiment140 <- read_csv("data/sentiment140_scores.csv",  
                                     locale = locale(encoding = "Latin1"))
```

```
data_final_usairline <- read_csv("data/usairline_scores.csv",  
                                 locale = locale(encoding = "Latin1"))
```

```
data_final_apple <- read_csv("data/apple_scores.csv",  
                             locale = locale(encoding = "Latin1"))
```

```
summary(data_final_sentiment140$textblob)
```

```
##      Min. 1st Qu.  Median    Mean 3rd Qu.    Max.  
## -1.0000  0.0000  0.0000  0.1031  0.3000  1.0000
```

```
summary(data_final_sentiment140$vader)
```

```
##      Min. 1st Qu.  Median    Mean 3rd Qu.    Max.  
## -0.9985 -0.1280  0.0000  0.1487  0.5574  0.9987
```

```
summary(data_final_usairline$textblob)
```

```
##      Min. 1st Qu.  Median    Mean 3rd Qu.    Max.  
## -1.00000 -0.01389  0.00000  0.05009  0.20000  1.00000
```

```
summary(data_final_usairline$vader)
```

```
##      Min. 1st Qu.  Median    Mean 3rd Qu.    Max.  
## -0.96680 -0.29600  0.00000  0.04862  0.43290  0.97600
```

```
summary(data_final_apple$textblob)
```

```
##      Min. 1st Qu.  Median    Mean 3rd Qu.    Max.  
## -1.00000  0.00000  0.00000  0.03892  0.13523  1.00000
```

```
summary(data_final_apple$vader)
```

```
##      Min. 1st Qu.  Median    Mean 3rd Qu.    Max.  
## -0.978700 -0.226300  0.000000  0.003365  0.273200  0.939300
```

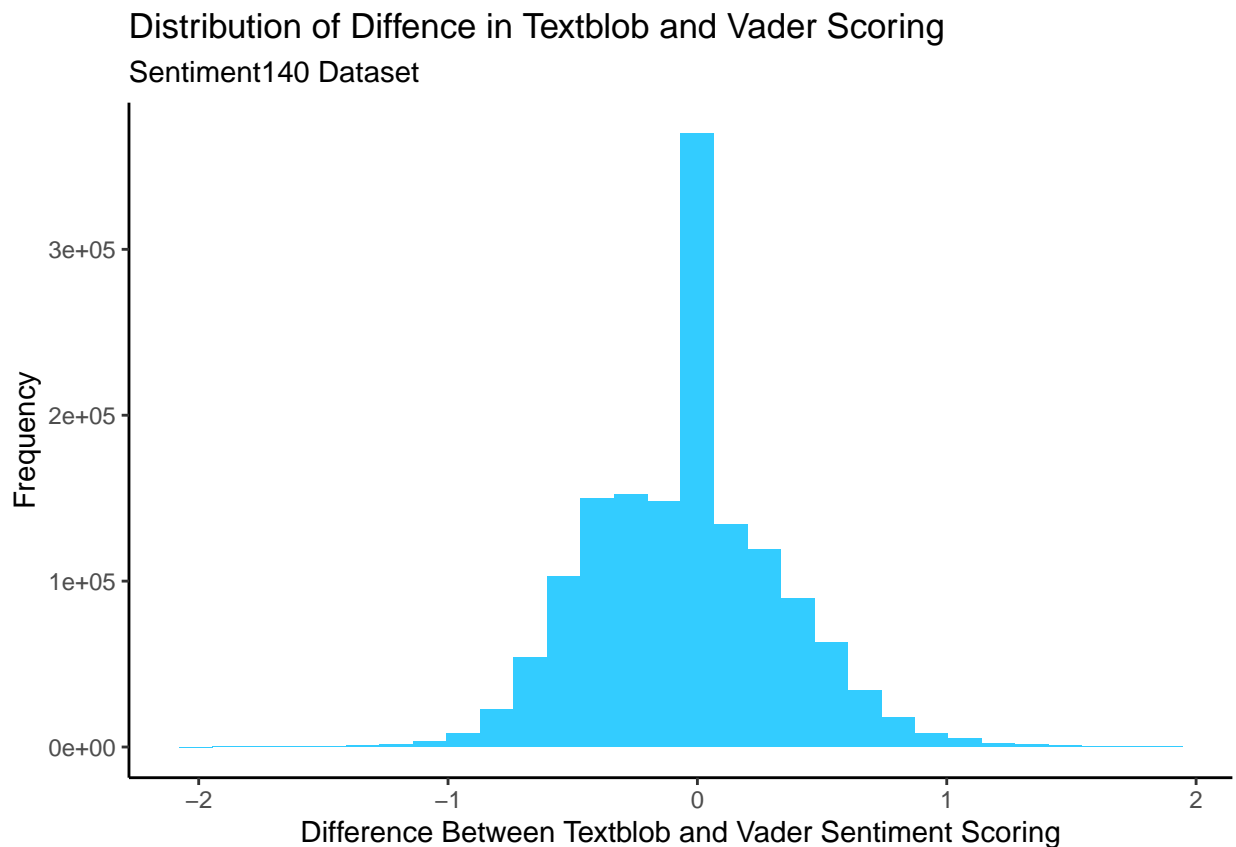
```
rm(data_sentiment140)  
rm(data_usairline)
```

## Statistical Testing

Analysis of Distribution of Differences in Sentiment Scoring by Textblob  
and Vader

## Sentiment140 dataset

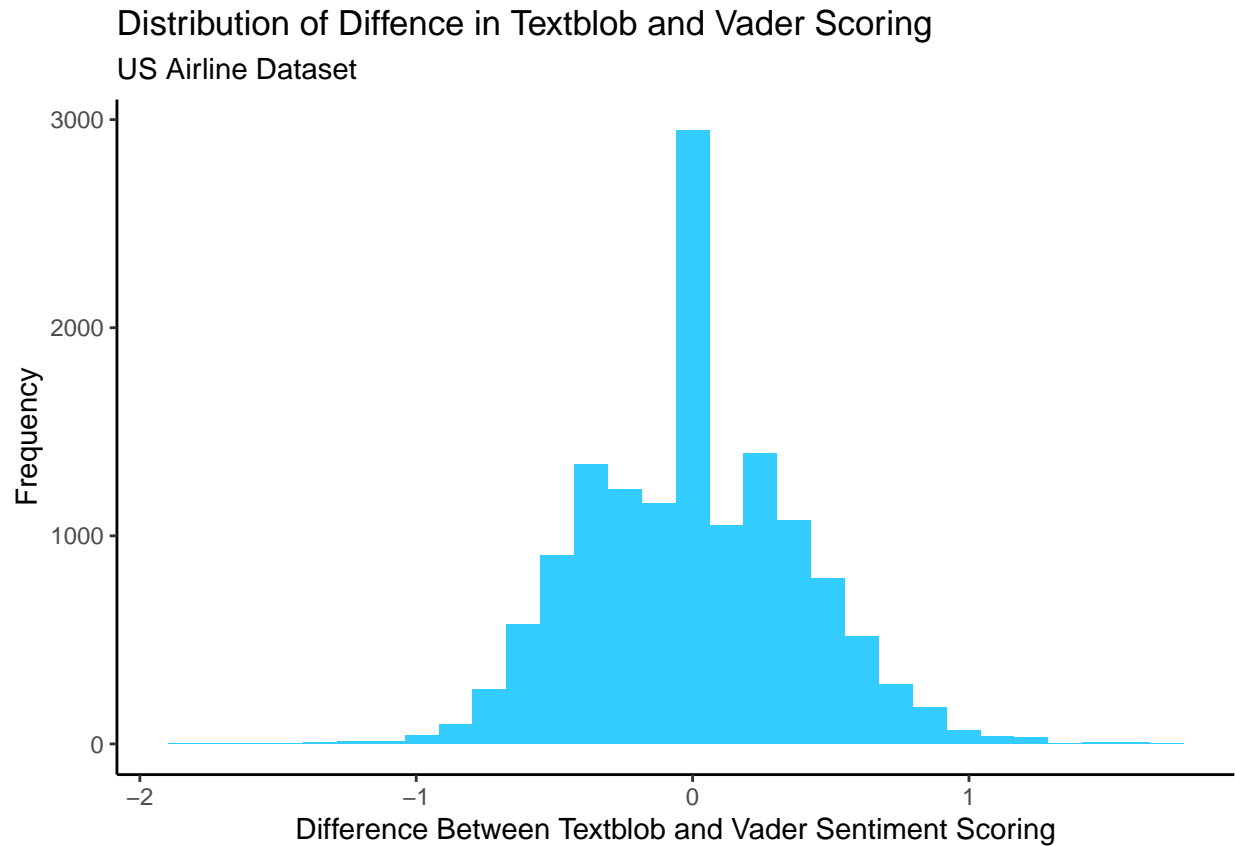
```
data_final_sentiment140 <- data_final_sentiment140 %>%  
  mutate(  
    diff = textblob - vader  
  )  
  
ggplot(data_final_sentiment140, aes(diff)) +  
  geom_histogram(fill = "#33ccff") +  
  labs(y = "Frequency",  
       x = "Difference Between Textblob and Vader Sentiment Scoring",  
       title = "Distribution of Diffence in Textblob and Vader Scoring",  
       subtitle = "Sentiment140 Dataset") +  
  theme_classic()
```



## US Airline Data set

```
data_final_usairline <- data_final_usairline %>%  
  mutate(  
    diff = textblob - vader  
  )  
  
ggplot(data_final_usairline, aes(diff)) +
```

```
geom_histogram(fill = "#33ccff") +
labs(y = "Frequency",
     x = "Difference Between Textblob and Vader Sentiment Scoring",
     title = "Distribution of Diffence in Textblob and Vader Scoring",
     subtitle = "US Airline Dataset") +
theme_classic()
```

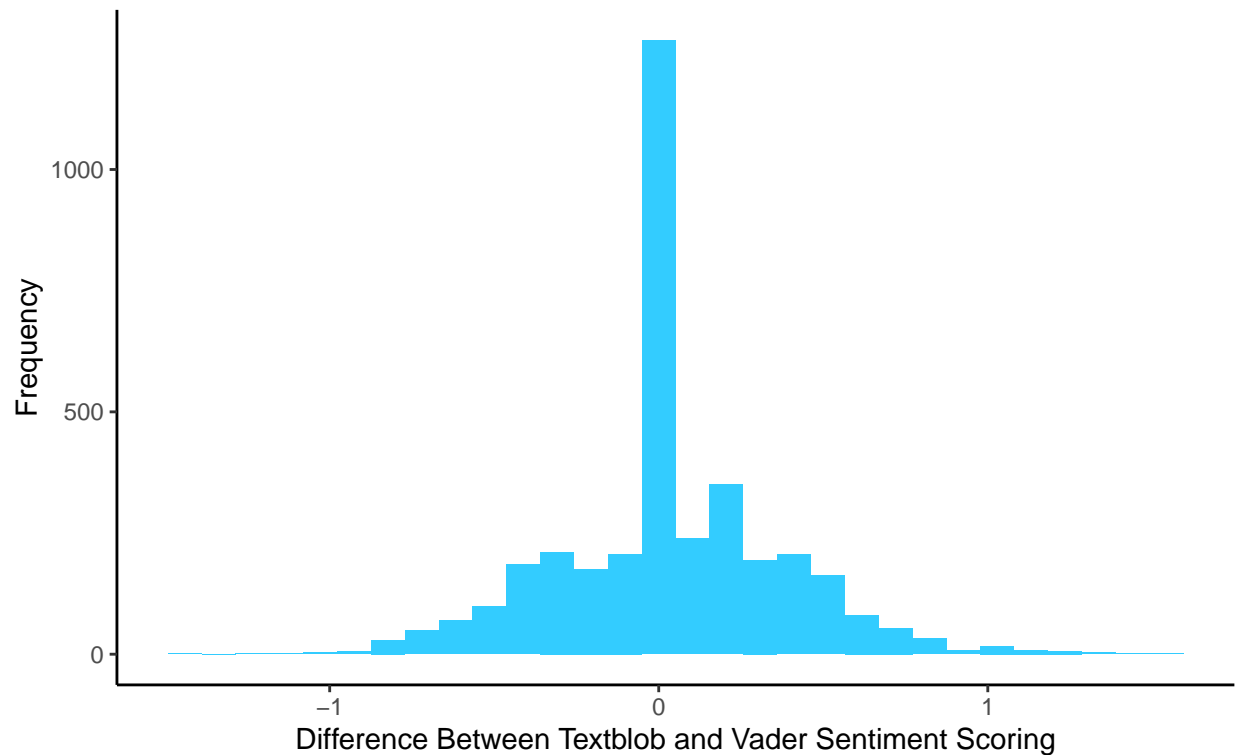


#### Apple Tweets Data set

```
data_final_apple <- data_final_apple %>%
  mutate(
    diff = textblob - vader
  )

ggplot(data_final_apple,aes(diff)) +
  geom_histogram(fill = "#33ccff") +
  labs(y = "Frequency",
       x = "Difference Between Textblob and Vader Sentiment Scoring",
       title = "Distribution of Diffence in Textblob and Vader Scoring",
       subtitle = "Apple Tweets Dataset") +
  theme_classic()
```

## Distribution of Difference in Textblob and Vader Scoring Apple Tweets Dataset



## Testing for any Statistical difference

### Sentiment140 Dataset

```
tidy(t.test(data_final_sentiment140$textblob, data_final_sentiment140$vader,
            paired = T, alternative = "two.sided"))
```

```
## # A tibble: 1 x 8
##   estimate statistic p.value parameter conf.low conf.high method      alternative
##   <dbl>      <dbl>   <dbl>     <dbl>   <dbl>    <dbl> <chr>      <chr>
## 1  -0.0456    -148.     0  1490223  -0.0462  -0.0450 Paired t-- two.sided
```

### US Airline Dataset

```
tidy(t.test(data_final_usairline$textblob, data_final_usairline$vader,
            paired = T, alternative = "two.sided"))
```

```
## # A tibble: 1 x 8
##   estimate statistic p.value parameter conf.low conf.high method      alternative
##   <dbl>      <dbl>   <dbl>     <dbl>   <dbl>    <dbl> <chr>      <chr>
## 1   0.00147    0.449   0.654    14016  -0.00495  0.00788 Paired t-- two.sided
```

## Apple Tweets Dataset

```
tidy(t.test(data_final_apple$textblob, data_final_apple$vader, paired = T,
            alternative = "two.sided"))
```

```
## # A tibble: 1 x 8
##   estimate statistic p.value parameter conf.low conf.high method alternative
##   <dbl>    <dbl>    <dbl>    <dbl>    <dbl>    <dbl> <chr>    <chr>
## 1  0.0356      6.32 2.86e-10     3670    0.0245    0.0466 Paired t~ two.sided
```

## Tweets classification based on Sentiment Scores and Accuracy Measures

### Sentiment140 Data set

```
data_final_sentiment140 <- data_final_sentiment140 %>%
  mutate(
    senti140_class = case_when(
      target == 0 ~ "negative",
      target == 4 ~ "positive"
    ),
    textblob_class = case_when(
      textblob >= 0 ~ "positive",
      textblob < 0 ~ "negative"
    ),
    vader_class = case_when(
      vader >= 0 ~ "positive",
      vader < 0 ~ "negative"
    )
  )
```

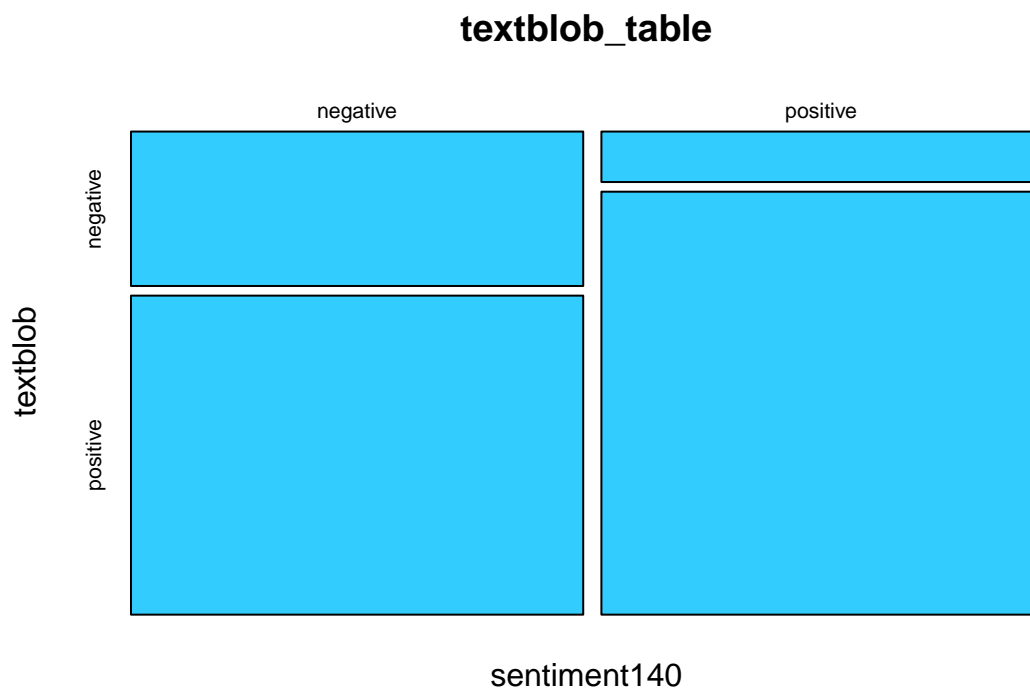
```
textblob_table <- table(sentiment140 = data_final_sentiment140$senti140_class,
                        textblob = data_final_sentiment140$textblob_class)
```

```
(conf_mat_textblob <- confusionMatrix(textblob_table))
```

```
## Confusion Matrix and Statistics
##
##           textblob
## sentiment140 negative positive
##   negative  246538  509315
##   positive   78298  656073
##
##           Accuracy : 0.6057
##           95% CI : (0.6049, 0.6065)
##   No Information Rate : 0.782
##   P-Value [Acc > NIR] : 1
##
```

```
##           Kappa : 0.2177
##
## Mcnemar's Test P-Value : <2e-16
##
##           Sensitivity : 0.7590
##           Specificity : 0.5630
##           Pos Pred Value : 0.3262
##           Neg Pred Value : 0.8934
##           Prevalence : 0.2180
##           Detection Rate : 0.1654
##           Detection Prevalence : 0.5072
##           Balanced Accuracy : 0.6610
##
##           'Positive' Class : negative
##
```

```
plot(textblob_table, color = "#33ccff")
```



```
textblob_sent140_results <- rbind(as.matrix(confusionMatrix(textblob_table),
                                             what = "overall"),
                                  as.matrix(confusionMatrix(textblob_table),
                                             what = "classes"))

Measurements <- rownames(textblob_sent140_results)
Textblob <- textblob_sent140_results[1:18]
```

```
textblob_sent140_results_df <- data.frame(Measurements,Textblob)
str(textblob_sent140_results_df)
```

```
## 'data.frame': 18 obs. of 2 variables:
## $ Measurements: chr "Accuracy" "Kappa" "AccuracyLower" "AccuracyUpper" ...
## $ Textblob : num 0.606 0.218 0.605 0.606 0.782 ...
```

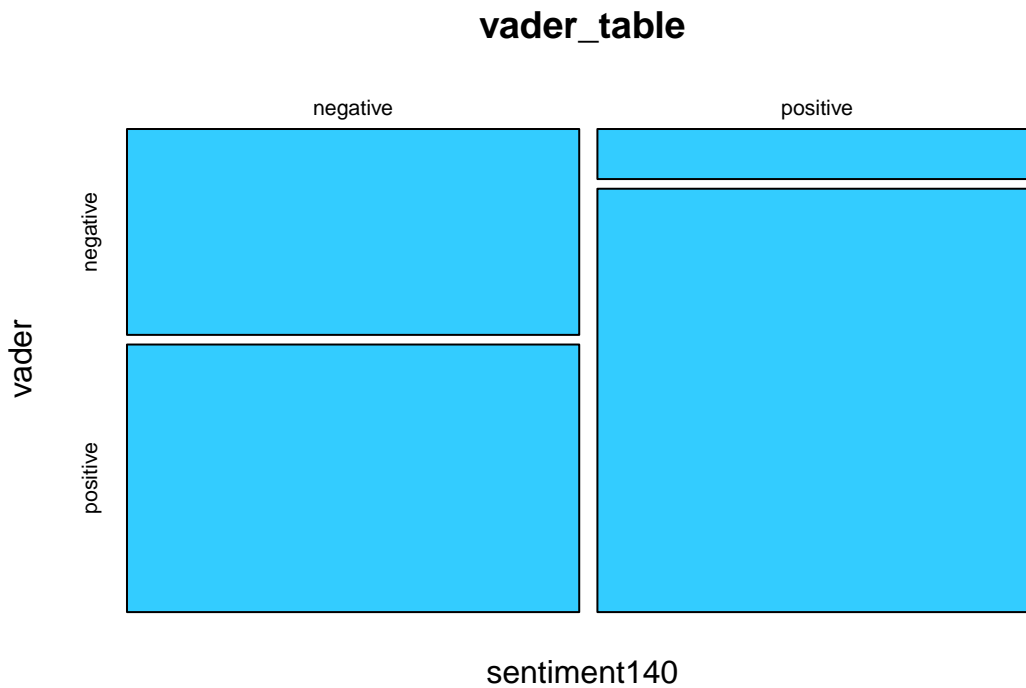
```
vader_table <- table(sentiment140 = data_final_sentiment140$senti140_class,
                     vader = data_final_sentiment140$vader_class)
```

```
(conf_mat_vader <- confusionMatrix(vader_table))
```

```
## Confusion Matrix and Statistics
```

```
##
##          vader
## sentiment140 negative positive
##      negative  328681  427172
##      positive   77670  656701
##
##              Accuracy : 0.6612
##              95% CI : (0.6605, 0.662)
##      No Information Rate : 0.7273
##      P-Value [Acc > NIR] : 1
##
##              Kappa : 0.3269
##
## Mcnemar's Test P-Value : <2e-16
##
##      Sensitivity : 0.8089
##      Specificity : 0.6059
##      Pos Pred Value : 0.4348
##      Neg Pred Value : 0.8942
##      Prevalence : 0.2727
##      Detection Rate : 0.2206
##      Detection Prevalence : 0.5072
##      Balanced Accuracy : 0.7074
##
##      'Positive' Class : negative
##
```

```
plot(vader_table, color = "#33ccff")
```



```
vader_sent140_results <- rbind(as.matrix(confusionMatrix(vader_table),
                                     what = "overall"),
                               as.matrix(confusionMatrix(vader_table),
                                     what = "classes"))
```

```
vader_sent140_results_df <- data.frame(vader_sent140_results[1:18])
colnames(vader_sent140_results_df) <- "Vader"
str(vader_sent140_results_df)
```

```
## 'data.frame': 18 obs. of 1 variable:
## $ Vader: num 0.661 0.327 0.66 0.662 0.727 ...
```

```
results_sent140 <- cbind(textblob_sent140_results_df, vader_sent140_results_df)
results_sent140
```

```
##      Measurements Textblob   Vader
## 1      Accuracy 0.6056881 0.6612308
## 2       Kappa 0.2177367 0.3268731
## 3 AccuracyLower 0.6049030 0.6604703
## 4 AccuracyUpper 0.6064729 0.6619907
## 5 AccuracyNull 0.7820220 0.7273222
## 6 AccuracyPValue 1.0000000 1.0000000
## 7 McNemarPValue 0.0000000 0.0000000
## 8 Sensitivity 0.7589614 0.8088598
## 9 Specificity 0.5629653 0.6058837
```



```
## 10      Pos Pred Value 0.3261719 0.4348478
## 11      Neg Pred Value 0.8933809 0.8942360
## 12      Precision 0.3261719 0.4348478
## 13      Recall 0.7589614 0.8088598
## 14      F1 0.4562608 0.5656167
## 15      Prevalence 0.2179780 0.2726778
## 16      Detection Rate 0.1654369 0.2205581
## 17 Detection Prevalence 0.5072076 0.5072076
## 18      Balanced Accuracy 0.6609634 0.7073718
```

```
rm(conf_mat_textblob)
rm(conf_mat_vader)
rm(textblob_sent140_results)
rm(textblob_sent140_results_df)
rm(vader_sent140_results)
rm(vader_sent140_results_df)
rm(Measurements)
rm(Textblob)
rm(textblob_table)
rm(vader_table)
```

## US Airlines Dataset

```
data_final_usairline <- data_final_usairline %>%
  mutate(
    textblob_class = case_when(
      textblob > 0.05 ~ "positive",
      textblob < -0.05 ~ "negative",
      textblob >= -0.05 & textblob <= 0.05 ~ "neutral"
    ),
    vader_class = case_when(
      vader > 0.05 ~ "positive",
      vader < -0.05 ~ "negative",
      vader >= -0.05 & vader <= 0.05 ~ "neutral"
    )
  )
```

```
textblob_table <- table(airline_sentiment =
  data_final_usairline$airline_sentiment,
  textblob = data_final_usairline$textblob_class)

(conf_mat_textblob <- confusionMatrix(textblob_table))
```

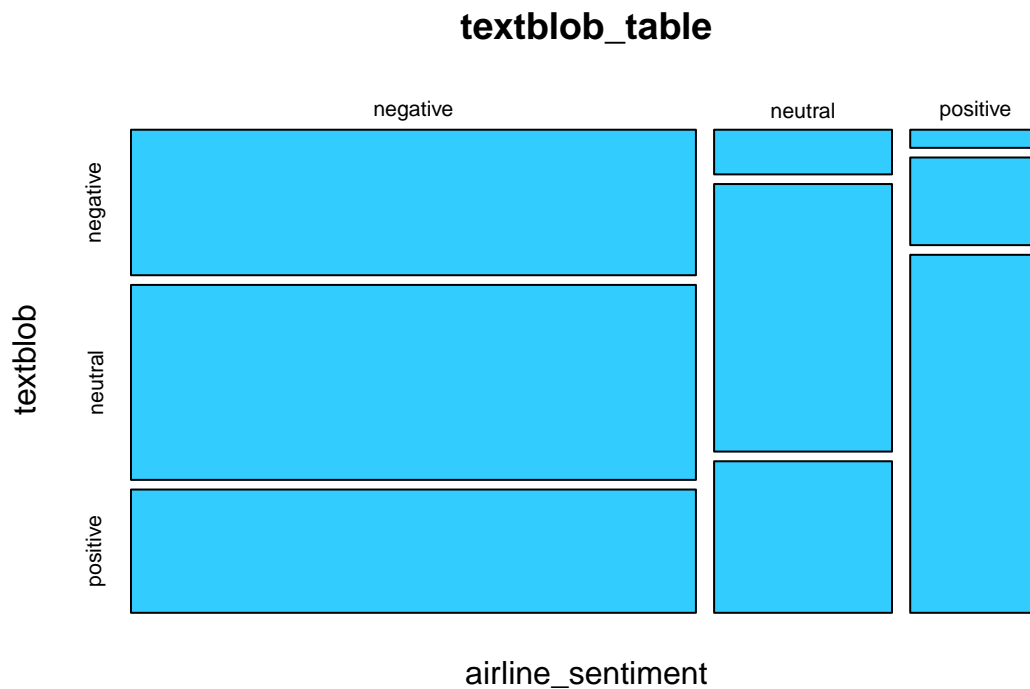
```
## Confusion Matrix and Statistics
##
##      textblob
## airline_sentiment negative neutral positive
##      negative      2845      3811      2410
##      neutral        275      1647        933
##      positive         82       396      1618
##
```

```

## Overall Statistics
##
##           Accuracy : 0.4359
##           95% CI   : (0.4277, 0.4442)
##    No Information Rate : 0.4176
##    P-Value [Acc > NIR] : 6.273e-06
##
##           Kappa   : 0.2102
##
##    McNemar's Test P-Value : < 2.2e-16
##
## Statistics by Class:
##
##               Class: negative Class: neutral Class: positive
## Sensitivity           0.8885           0.2813           0.3261
## Specificity           0.4248           0.8520           0.9472
## Pos Pred Value        0.3138           0.5769           0.7719
## Neg Pred Value        0.9279           0.6231           0.7196
## Prevalence            0.2284           0.4176           0.3539
## Detection Rate        0.2030           0.1175           0.1154
## Detection Prevalence  0.6468           0.2037           0.1495
## Balanced Accuracy      0.6566           0.5667           0.6367

```

```
plot(textblob_table, color = "#33ccff")
```

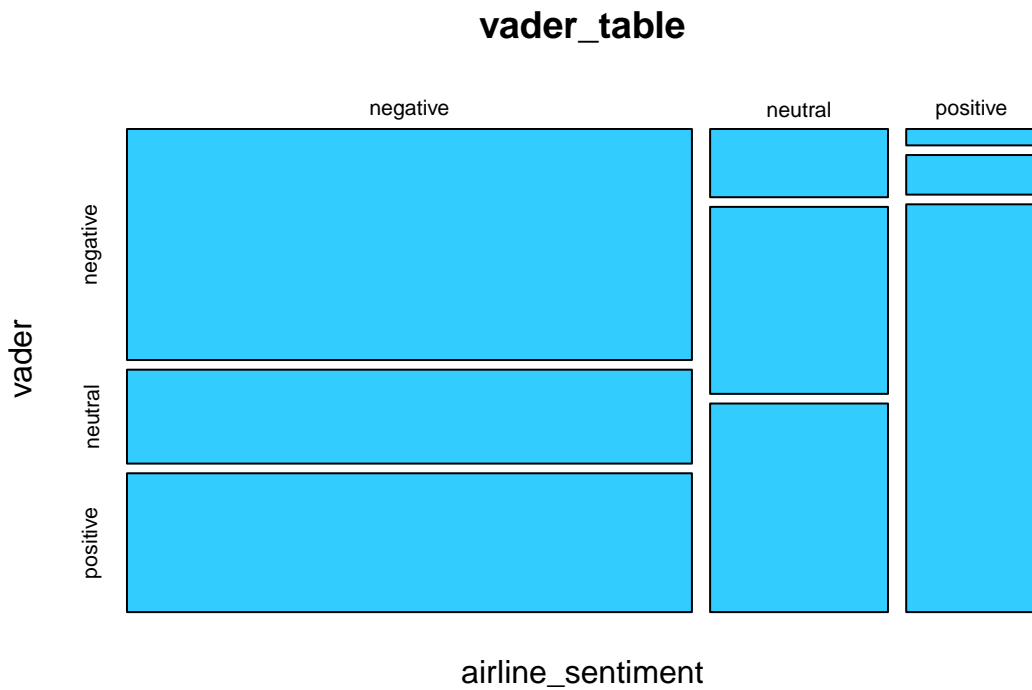


```
vader_table <- table(airline_sentiment = data_final_usairline$airline_sentiment,
                     vader = data_final_usairline$vader_class)

(conf_mat_vader <- confusionMatrix(vader_table))
```

```
## Confusion Matrix and Statistics
##
##               vader
## airline_sentiment negative neutral positive
##      negative      4516      1836      2714
##      neutral       420      1151      1284
##      positive       74       179      1843
##
## Overall Statistics
##
##              Accuracy : 0.5358
##              95% CI : (0.5275, 0.5441)
##      No Information Rate : 0.4167
##      P-Value [Acc > NIR] : < 2.2e-16
##
##              Kappa : 0.2972
##
##  McNemar's Test P-Value : < 2.2e-16
##
## Statistics by Class:
##
##              Class: negative Class: neutral Class: positive
## Sensitivity              0.9014          0.36355          0.3155
## Specificity              0.4948          0.84296          0.9691
## Pos Pred Value           0.4981          0.40315          0.8793
## Neg Pred Value           0.9002          0.81948          0.6646
## Prevalence               0.3574          0.22587          0.4167
## Detection Rate           0.3222          0.08211          0.1315
## Detection Prevalence     0.6468          0.20368          0.1495
## Balanced Accuracy        0.6981          0.60326          0.6423
```

```
plot(vader_table, color = "#33ccff")
```



```

textblob_usairline_overall <- as.matrix(conf_mat_textblob, what = "overall")
Measurements <- rownames(textblob_usairline_overall)
Textblob <- textblob_usairline_overall[1:7]
vader_usairline_overall <- as.matrix(conf_mat_vader, what = "overall")
Vader <- vader_usairline_overall[1:7]

usairline_overall_df <- data.frame(cbind(Measurements, Textblob, Vader))
usairline_overall_df

```

```

##      Measurements      Textblob      Vader
## 1      Accuracy 0.435899265177998 0.535777983876721
## 2        Kappa 0.210232660180692 0.297173201068076
## 3 AccuracyLower 0.427668582558055 0.52747948477537
## 4 AccuracyUpper 0.444156569115973 0.544061624707042
## 5 AccuracyNull 0.417635728044517 0.416708282799458
## 6 AccuracyPValue 6.2730455959362e-06 5.57152816029222e-177
## 7 McNemarPValue 0 0

```

```

textblob_usairline_byclass <- as.matrix(conf_mat_textblob, what = "classes")
Measurements <- data.frame(rownames(textblob_usairline_byclass))
colnames(Measurements) <- "Measurements"
negative <- data.frame(textblob_usairline_byclass[1:11])
colnames(negative) <- "Negative"
neutral <- data.frame(textblob_usairline_byclass[12:22])
colnames(neutral) <- "Neutral"

```

```

positive <- data.frame(textblob_usairline_byclass[23:33])
colnames(positive) <- "Positive"

textblob_usairline_byclass_df <- cbind(Measurements,negative,neutral,positive)
textblob_usairline_byclass_df

```

```

##           Measurements  Negative   Neutral   Positive
## 1           Sensitivity 0.8885072 0.2813461 0.3261439
## 2           Specificity 0.4247804 0.8520152 0.9472173
## 3           Pos Pred Value 0.3138098 0.5768827 0.7719466
## 4           Neg Pred Value 0.9278934 0.6230962 0.7195705
## 5             Precision 0.3138098 0.5768827 0.7719466
## 6             Recall 0.8885072 0.2813461 0.3261439
## 7              F1 0.4638083 0.3782294 0.4585518
## 8           Prevalence 0.2284369 0.4176357 0.3539274
## 9           Detection Rate 0.2029678 0.1175002 0.1154313
## 10 Detection Prevalence 0.6467860 0.2036812 0.1495327
## 11    Balanced Accuracy 0.6566438 0.5666806 0.6366806

```

```

vader_usairline_byclass <- as.matrix(conf_mat_vader, what = "classes")
Measurements <- data.frame(rownames(vader_usairline_byclass))
colnames(Measurements) <- "Measurements"
Classes <- colnames(vader_usairline_byclass)
negative <- data.frame(vader_usairline_byclass[1:11])
colnames(negative) <- "Negative"
neutral <- data.frame(vader_usairline_byclass[12:22])
colnames(neutral) <- "Neutral"
positive <- data.frame(vader_usairline_byclass[23:33])
colnames(positive) <- "Positive"

vader_usairline_byclass_df <- cbind(Measurements,negative,neutral,positive)
vader_usairline_byclass_df

```

```

##           Measurements  Negative   Neutral   Positive
## 1           Sensitivity 0.9013972 0.36355022 0.3155282
## 2           Specificity 0.4948373 0.84296378 0.9690558
## 3           Pos Pred Value 0.4981249 0.40315236 0.8792939
## 4           Neg Pred Value 0.9002222 0.81947680 0.6646255
## 5             Precision 0.4981249 0.40315236 0.8792939
## 6             Recall 0.9013972 0.36355022 0.3155282
## 7              F1 0.6416596 0.38232852 0.4644072
## 8           Prevalence 0.3574231 0.22586859 0.4167083
## 9           Detection Rate 0.3221802 0.08211458 0.1314832
## 10 Detection Prevalence 0.6467860 0.20368124 0.1495327
## 11    Balanced Accuracy 0.6981173 0.60325700 0.6422920

```

```

rm(conf_mat_textblob)
rm(conf_mat_vader)
rm(Measurements)
rm(negative)
rm(neutral)
rm(positive)

```

```
rm(textblob_usairline_byclass)
rm(textblob_usairline_overall)
rm(vader_usairline_byclass)
rm(vader_usairline_overall)
rm(Classes)
rm(Textblob)
rm(textblob_table)
rm(Vader)
rm(vader_table)
```

## Apple Tweets Dataset

```
data_final_apple <- data_final_apple %>%
  mutate(
    apple_class = case_when(
      sentiment == 1 ~ "negative",
      sentiment == 3 ~ "neutral",
      sentiment == 5 ~ "positive"
    ),
    textblob_class = case_when(
      textblob > 0.05 ~ "positive",
      textblob < -0.05 ~ "negative",
      textblob >= -0.05 & textblob <= 0.05 ~ "neutral"
    ),
    vader_class = case_when(
      vader > 0.05 ~ "positive",
      vader < -0.05 ~ "negative",
      vader >= -0.05 & vader <= 0.05 ~ "neutral"
    )
  )
```

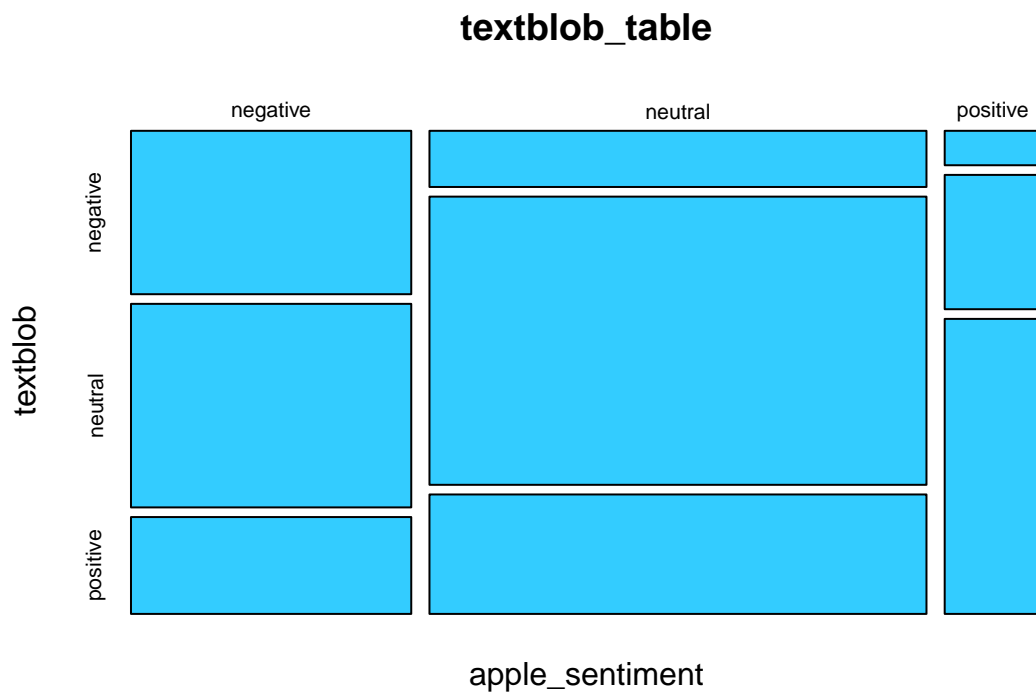
```
textblob_table <- table(apple_sentiment = data_final_apple$apple_class,
                        textblob = data_final_apple$textblob_class)

(conf_mat_textblob <- confusionMatrix(textblob_table))
```

```
## Confusion Matrix and Statistics
##
##               textblob
## apple_sentiment negative neutral positive
##      negative      415      517      246
##      neutral       253     1298      538
##      positive        30      117      257
##
## Overall Statistics
##
##               Accuracy : 0.5366
##               95% CI   : (0.5203, 0.5529)
##      No Information Rate : 0.5263
##      P-Value [Acc > NIR] : 0.1075
##
```

```
##                               Kappa : 0.2383
##
##  McNemar's Test P-Value : <2e-16
##
## Statistics by Class:
##
##                               Class: negative Class: neutral Class: positive
## Sensitivity                    0.5946        0.6718        0.24688
## Specificity                    0.7434        0.5451        0.94411
## Pos Pred Value                 0.3523        0.6213        0.63614
## Neg Pred Value                 0.8865        0.5992        0.76002
## Prevalence                     0.1901        0.5263        0.28357
## Detection Rate                 0.1130        0.3536        0.07001
## Detection Prevalence          0.3209        0.5691        0.11005
## Balanced Accuracy              0.6690        0.6085        0.59549
```

```
plot(textblob_table, color = "#33ccff")
```



```
vader_table <- table(apple_sentiment =
  data_final_apple$apple_class,
  vader = data_final_apple$vader_class)

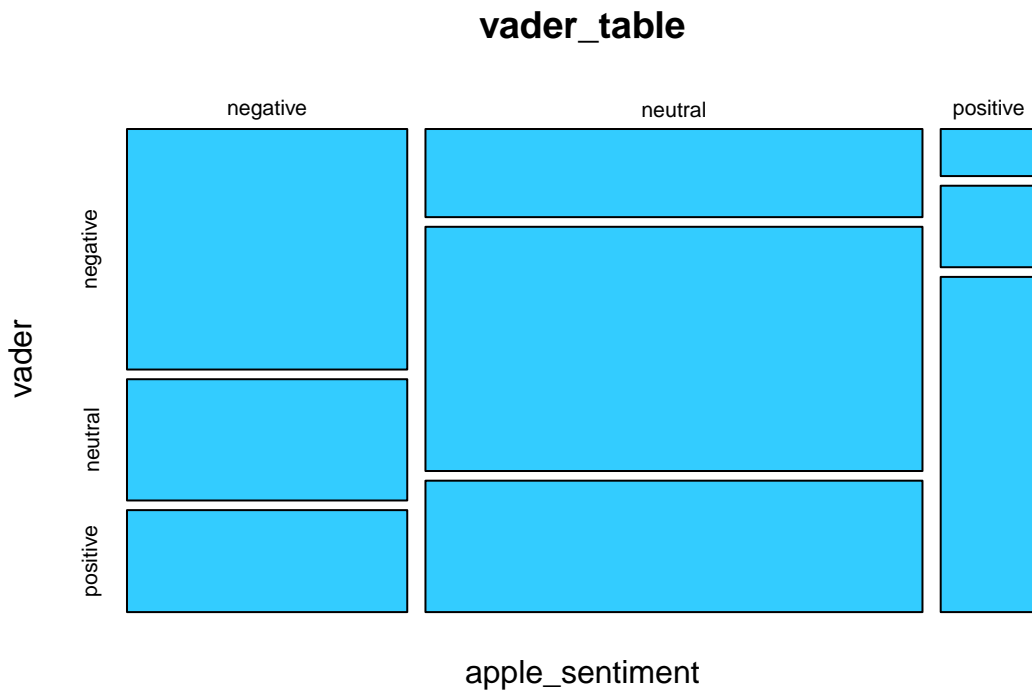
(conf_mat_vader <- confusionMatrix(vader_table))
```

```
## Confusion Matrix and Statistics
```

```
##
##               vader
## apple_sentiment negative neutral positive
##      negative      611      308      259
##      neutral       397     1100      592
##      positive       41       71      292
##
## Overall Statistics
##
##              Accuracy : 0.5456
##              95% CI : (0.5294, 0.5618)
##      No Information Rate : 0.4029
##      P-Value [Acc > NIR] : < 2.2e-16
##
##              Kappa : 0.2953
##
## McNemar's Test P-Value : < 2.2e-16
##
## Statistics by Class:
##
##              Class: negative Class: neutral Class: positive
## Sensitivity              0.5825              0.7437              0.25547
## Specificity              0.7838              0.5488              0.95570
## Pos Pred Value           0.5187              0.5266              0.72277
## Neg Pred Value           0.8243              0.7604              0.73952
## Prevalence               0.2858              0.4029              0.31136
## Detection Rate           0.1664              0.2996              0.07954
## Detection Prevalence     0.3209              0.5691              0.11005
## Balanced Accuracy        0.6831              0.6463              0.60558

plot(vader_table, color = "#33ccff")
```





```
textblob_apple_overall <- as.matrix(conf_mat_textblob, what = "overall")
Measurements <- rownames(textblob_apple_overall)
Textblob <- textblob_apple_overall[1:7]
vader_apple_overall <- as.matrix(conf_mat_vader, what = "overall")
Vader <- vader_apple_overall[1:7]

apple_overall_df <- data.frame(cbind(Measurements, Textblob, Vader))
apple_overall_df
```

##	Measurements	Textblob	Vader
## 1	Accuracy	0.536638518114955	0.545627894306728
## 2	Kappa	0.238257709529203	0.295299084509863
## 3	AccuracyLower	0.520347694685346	0.529353895089821
## 4	AccuracyUpper	0.552870946574713	0.561829169974033
## 5	AccuracyNull	0.526287115227458	0.402887496594933
## 6	AccuracyPValue	0.107536138915015	3.60602634786736e-68
## 7	McnemarPValue	1.39099504088157e-114	3.48594413585111e-125

```
textblob_apple_byclass <- as.matrix(conf_mat_textblob, what = "classes")
Measurements <- data.frame(rownames(textblob_apple_byclass))
colnames(Measurements) <- "Measurements"
negative <- data.frame(textblob_apple_byclass[1:11])
colnames(negative) <- "Negative"
neutral <- data.frame(textblob_apple_byclass[12:22])
colnames(neutral) <- "Neutral"
```

```
positive <- data.frame(textblob_apple_byclass[23:33])
colnames(positive) <- "Positive"

textblob_apple_byclass_df <- cbind(Measurements,negative,neutral,positive)
textblob_apple_byclass_df
```

```
##           Measurements  Negative   Neutral   Positive
## 1      Sensitivity 0.5945559 0.6718427 0.24687800
## 2      Specificity 0.7433569 0.5451409 0.94410646
## 3      Pos Pred Value 0.3522920 0.6213499 0.63613861
## 4      Neg Pred Value 0.8864822 0.5992415 0.76002449
## 5      Precision 0.3522920 0.6213499 0.63613861
## 6      Recall 0.5945559 0.6718427 0.24687800
## 7      F1 0.4424307 0.6456105 0.35570934
## 8      Prevalence 0.1901389 0.5262871 0.28357396
## 9      Detection Rate 0.1130482 0.3535821 0.07000817
## 10 Detection Prevalence 0.3208935 0.5690548 0.11005176
## 11     Balanced Accuracy 0.6689564 0.6084918 0.59549223
```

```
vader_apple_byclass <- as.matrix(conf_mat_vader, what = "classes")
Measurements <- data.frame(rownames(vader_apple_byclass))
colnames(Measurements) <- "Measurements"
Classes <- colnames(vader_apple_byclass)
negative <- data.frame(vader_apple_byclass[1:11])
colnames(negative) <- "Negative"
neutral <- data.frame(vader_apple_byclass[12:22])
colnames(neutral) <- "Neutral"
positive <- data.frame(vader_apple_byclass[23:33])
colnames(positive) <- "Positive"

vader_apple_byclass_df <- cbind(Measurements,negative,neutral,positive)
vader_apple_byclass_df
```

```
##           Measurements  Negative   Neutral   Positive
## 1      Sensitivity 0.5824595 0.7437458 0.25546807
## 2      Specificity 0.7837529 0.5488139 0.95569620
## 3      Pos Pred Value 0.5186757 0.5265677 0.72277228
## 4      Neg Pred Value 0.8243081 0.7604298 0.73951638
## 5      Precision 0.5186757 0.5265677 0.72277228
## 6      Recall 0.5824595 0.7437458 0.25546807
## 7      F1 0.5487203 0.6165919 0.37750485
## 8      Prevalence 0.2857532 0.4028875 0.31135930
## 9      Detection Rate 0.1664397 0.2996459 0.07954236
## 10 Detection Prevalence 0.3208935 0.5690548 0.11005176
## 11     Balanced Accuracy 0.6831062 0.6462798 0.60558213
```

```
rm(conf_mat_textblob)
rm(conf_mat_vader)
rm(Measurements)
rm(negative)
rm(neutral)
rm(positive)
```

```
rm(textblob_apple_byclass)
rm(textblob_apple_overall)
rm(vader_apple_byclass)
rm(vader_apple_overall)
rm(Classes)
rm(Textblob)
rm(textblob_table)
rm(Vader)
rm(vader_table)
```

## Exporting the Results as CSV files

```
write_csv(results_sent140, "data/sentiment140_classification_results.csv")
write_csv(usairline_overall_df, "data/usairline_overall_results.csv")
write_csv(textblob_usairline_byclass_df, "data/usairline_textblob_results.csv")
write_csv(vader_usairline_byclass_df, "data/usairline_vader_results.csv")

write_csv(apple_overall_df, "data/apple_overall_results.csv")
write_csv(textblob_apple_byclass_df, "data/apple_textblob_results.csv")
write_csv(vader_apple_byclass_df, "data/apple_vader_results.csv")
```

## Climate Change Sentiment Analysis and Topic Modelling

```
climate <- read_csv("climate.csv")

climate <- climate %>%
  select(Embedded_text, Timestamp)

text_cleaning <- function(x) {
  x %>%
    replace_non_ascii() %>%
    str_replace_all(pattern = "\\@.*? |\\@.*?[:punct:]", replacement = " ") %>%
    replace_url() %>%
    replace_hash() %>%
    replace_contraction() %>%
    str_replace_all("[:digit:]", " ") %>%
    str_trim() %>%
    str_squish()
}

climate <- climate %>%
  mutate(clean_tweet = text_cleaning(Embedded_text))

word_count_climate <- map_dbl(climate$clean_tweet,
  function(x) str_split(x, " ") %>%
    unlist() %>%
    length()
)
```

```

climate <- climate %>%
  filter(word_count_climate > 3)

climate <- climate %>%
  select(clean_tweet, Timestamp)

write_csv(climate, "data/climate_clean_tweet.csv")

climate <- read_csv("data/climate_vader_scores.csv")

climate <- climate %>%
  mutate(
    sentiment = case_when(
      vader > 0.05 ~ "positive",
      vader < -0.05 ~ "negative",
      vader >= -0.05 & vader <= 0.05 ~ "neutral"
    )
  )

```

```
table(climate$sentiment)
```

```
##
## negative  neutral  positive
##      4097      859      4092

```

```
prop.table(table(climate$sentiment))
```

```
##
##   negative    neutral    positive
## 0.45280725 0.09493811 0.45225464

```

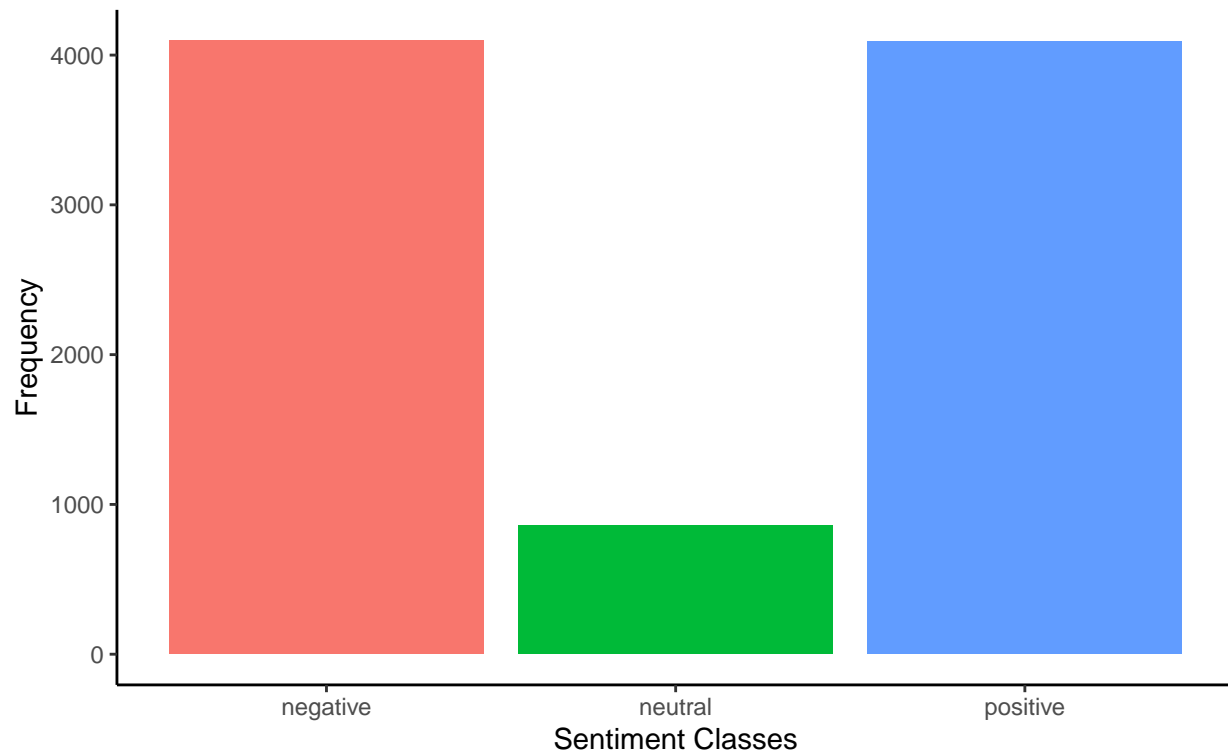
```

climate$sentiment <- as.factor(climate$sentiment)
ggplot(climate, aes(sentiment, fill = sentiment)) +
  geom_bar() +
  labs(
    x = "Sentiment Classes",
    y = "Frequency",
    title = "Distribution of Sentiments after Vader's Classification",
    subtitle = "Climate Data set",
  ) +
  theme_classic() +
  theme(legend.position="none")

```

## Distribution of Sentiments after Vader's Classification

Climate Data set



*# Overall Dataset*

```

tweets_corpus <- Corpus(VectorSource(climate$clean_tweet))
tweets_corpus <- tm_map(tweets_corpus, content_transformer(tolower))
tweets_corpus <- tm_map(tweets_corpus, removeNumbers)
tweets_corpus <- tm_map(tweets_corpus, removePunctuation, preserve_intra_word_dashes = T)
tweets_corpus <- tm_map(tweets_corpus, removeWords, stopwords("english"))
tweets_corpus <- tm_map(tweets_corpus, stripWhitespace)

tdm <- TermDocumentMatrix(tweets_corpus)
freq <- sort(rowSums(as.matrix(tdm)), decreasing = TRUE)
freq <- freq[!names(freq) %in% c("climate", "change", "replying", "tweet",
                                "will", "can", "one", "quote")]

png("graph/wordcloud_overall.png", width = 700, height = 700, res = 72)

wordcloud(words = names(freq), freq = freq, scale = c(5, 0.5),
          min.freq = 1, max.words = 200, random.order = FALSE,
          rot.per = 0.35, colors = brewer.pal(8, "Dark2"))

dev.off()

```

```

## pdf
## 2

```

```
top_words_overall <- head(names(freq), 10)
top_words_overall
```

```
## [1] "new"      "people" "now"      "world"    "just"     "action" "global" "like"
## [9] "need"     "years"
```

### *# Positive Sentiments*

```
positive <- climate %>%
  filter(sentiment == "positive")

tweets_corpus <- Corpus(VectorSource(positive$clean_tweet))
tweets_corpus <- tm_map(tweets_corpus, content_transformer(tolower))
tweets_corpus <- tm_map(tweets_corpus, removePunctuation)
tweets_corpus <- tm_map(tweets_corpus, removeWords, stopwords("english"))

tdm <- TermDocumentMatrix(tweets_corpus)
freq <- sort(rowSums(as.matrix(tdm)), decreasing = TRUE)
freq <- freq[!names(freq) %in% c("climate", "change", "replying", "tweet",
                                "will", "can", "one", "quote")]

png("graph/wordcloud_positive.png", width = 700, height = 700, res = 72)

wordcloud(words = names(freq), freq = freq, scale = c(5, 0.5),
           min.freq = 1, max.words = 200, random.order = FALSE,
           rot.per = 0.35, colors = brewer.pal(8, "Dark2"))

dev.off()
```

```
## pdf
## 2
```

```
top_words_positive <- head(names(freq), 10)
top_words_positive
```

```
## [1] "new"      "people" "energy" "like"    "action" "just"    "help"    "now"
## [9] "global" "world"
```

### *# Negative Sentiments*

```
negative <- climate %>%
  filter(sentiment == "negative")

tweets_corpus <- Corpus(VectorSource(negative$clean_tweet))
tweets_corpus <- tm_map(tweets_corpus, content_transformer(tolower))
tweets_corpus <- tm_map(tweets_corpus, removePunctuation)
tweets_corpus <- tm_map(tweets_corpus, removeWords, stopwords("english"))

tdm <- TermDocumentMatrix(tweets_corpus)
freq <- sort(rowSums(as.matrix(tdm)), decreasing = TRUE)
freq <- freq[!names(freq) %in% c("climate", "change", "replying", "tweet",
```

```

        "will", "can", "one", "quote")]

png("graph/wordcloud_negative.png", width = 700, height = 700, res = 72)

wordcloud(words = names(freq), freq = freq, scale = c(5, 0.5),
          min.freq = 1, max.words = 200, random.order = FALSE,
          rot.per = 0.35, colors = brewer.pal(8, "Dark2"))

dev.off()

## pdf
## 2

top_words_negative <- head(names(freq), 10)
top_words_negative

## [1] "people" "new"      "now"      "world"   "crisis"  "global"  "just"    "years"
## [9] "need"   "action"

# Neutral Sentiments

neutral <- climate %>%
  filter(sentiment == "neutral")

tweets_corpus <- Corpus(VectorSource(neutral$clean_tweet))
tweets_corpus <- tm_map(tweets_corpus, content_transformer(tolower))
tweets_corpus <- tm_map(tweets_corpus, removePunctuation)
tweets_corpus <- tm_map(tweets_corpus, removeWords, stopwords("english"))

tdm <- TermDocumentMatrix(tweets_corpus)
freq <- sort(rowSums(as.matrix(tdm)), decreasing = TRUE)
freq <- freq[!names(freq) %in% c("climate", "change", "replying", "tweet",
                               "will", "can", "one", "quote")]

png("graph/wordcloud_neutral.png", width = 700, height = 700, res = 72)

wordcloud(words = names(freq), freq = freq, scale = c(5, 0.5),
          min.freq = 1, max.words = 200, random.order = FALSE,
          rot.per = 0.35, colors = brewer.pal(8, "Dark2"))

dev.off()

## pdf
## 2

top_words_neutral <- head(names(freq), 10)
top_words_neutral

## [1] "new"      "world"    "people"   "now"      "years"    "action"   "just"     "water"
## [9] "global"   "time"

```

```

bad_words <- c("climate", "change", "replying", "tweet", "will", "can",
              "quote", "one")

text_cleaning <- function(x) {
  x %>%
    str_to_lower() %>%
    replace_non_ascii() %>%
    str_replace_all(pattern = "\\@.*? |\\@.*?[:punct:]", replacement = " ") %>%
    replace_url() %>%
    replace_hash() %>%
    replace_contraction() %>%
    str_replace_all("[:digit:]", " ") %>%
    str_replace_all(paste(bad_words, collapse = "|"), " ") %>%
    str_trim() %>%
    str_squish()
}

climate <- climate %>%
  mutate(
    clean_tweet = text_cleaning(clean_tweet)
  )

word_count_climate <- map_dbl(climate$clean_tweet,
                             function(x) str_split(x, " ") %>%
                               unlist() %>%
                               length()
)

climate <- climate %>%
  filter(word_count_climate > 10)

tweets_corpus <- Corpus(VectorSource(climate$clean_tweet))
tweets_corpus <- tm_map(tweets_corpus, content_transformer(tolower))
tweets_corpus <- tm_map(tweets_corpus, removeNumbers)
tweets_corpus <- tm_map(tweets_corpus, removePunctuation,
                       preserve_intra_word_dashes = T)
tweets_corpus <- tm_map(tweets_corpus, removeWords, stopwords("english"))
tweets_corpus <- tm_map(tweets_corpus, stripWhitespace)

dtm <- DocumentTermMatrix(tweets_corpus)

model_lda <- LDA(dtm, k = 5, control = list(seed = 1234))
model_lda

```

```
## A LDA_VEM topic model with 5 topics.
```

```

beta_topics <- tidy(model_lda, matrix = "beta")
beta_topics

```

```

## # A tibble: 119,445 x 3
##   topic term      beta

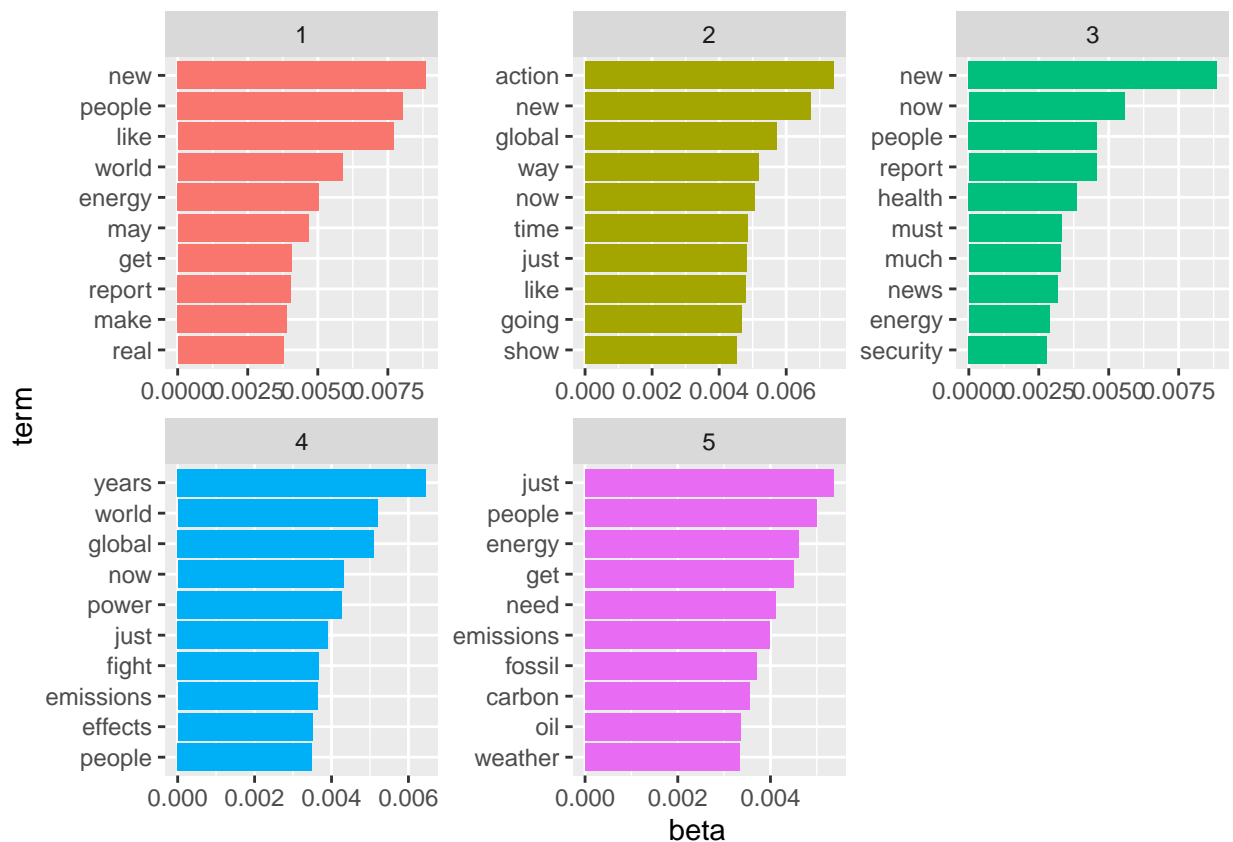
```



```
##      <int> <chr>      <dbl>
## 1      1 control 0.000633
## 2      2 control 0.000561
## 3      3 control 0.000629
## 4      4 control 0.000478
## 5      5 control 0.000738
## 6      1 ever   0.000480
## 7      2 ever   0.000451
## 8      3 ever   0.000985
## 9      4 ever   0.00109
## 10     5 ever   0.000463
## # ... with 119,435 more rows
```

```
beta_top_terms <- beta_topics %>%
  group_by(topic) %>%
  slice_max(beta, n = 10) %>%
  ungroup() %>%
  arrange(topic, -beta)
```

```
beta_top_terms %>%
  mutate(term = reorder_within(term, beta, topic)) %>%
  ggplot(aes(beta, term, fill = factor(topic))) +
  geom_col(show.legend = F) +
  facet_wrap(~ topic, scales = "free") +
  scale_y_reordered()
```



```

topic_probs <- tidy(model_lda, matrix = "gamma")

df_max_gamma <- topic_probs %>%
  group_by(document) %>%
  slice(which.max(gamma))
df_max_gamma$document <- as.numeric(df_max_gamma$document)

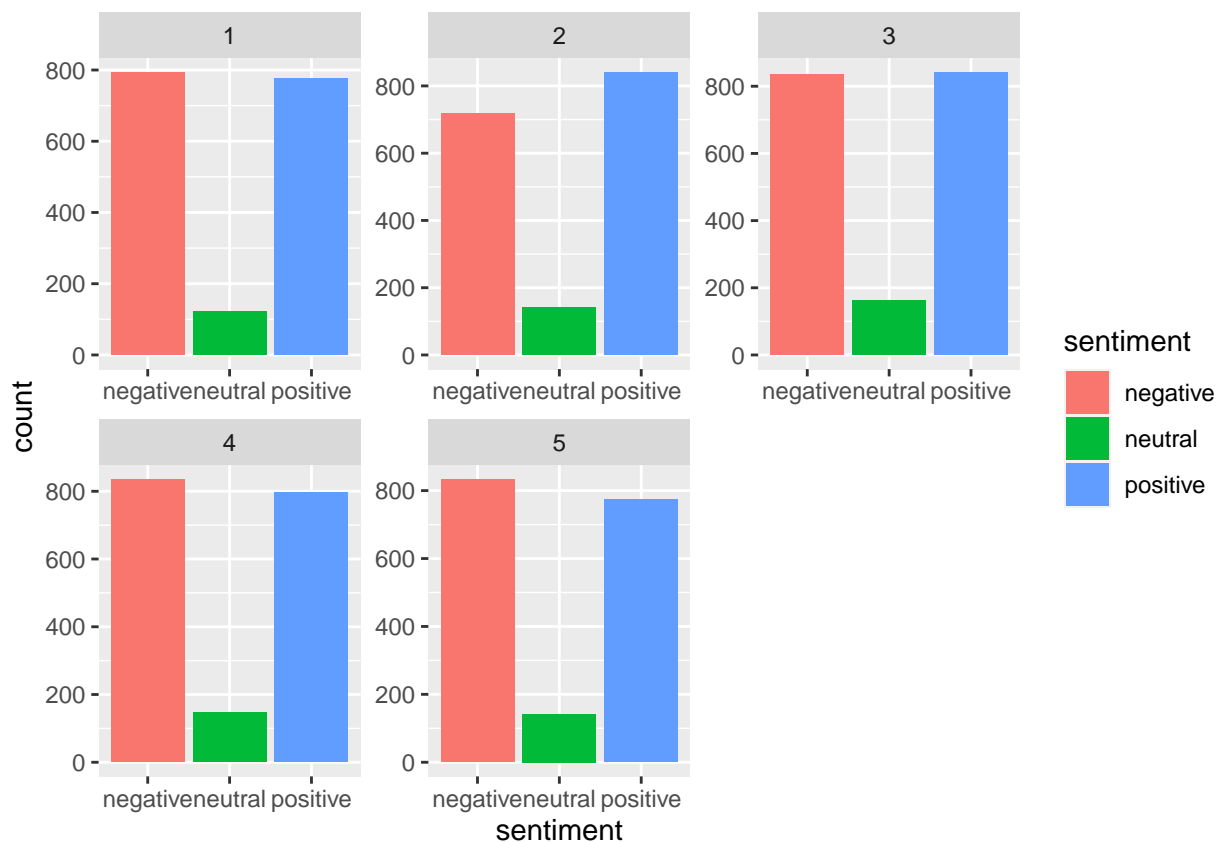
climate <- climate %>%
  mutate(document = row_number())

climate <- climate %>%
  left_join(df_max_gamma, by = "document")

climate <- climate %>%
  select(document, clean_tweet, topic, vader, Timestamp, sentiment)

ggplot(climate, aes(sentiment, fill = sentiment)) +
  geom_bar() +
  facet_wrap(~topic, scales = "free")

```

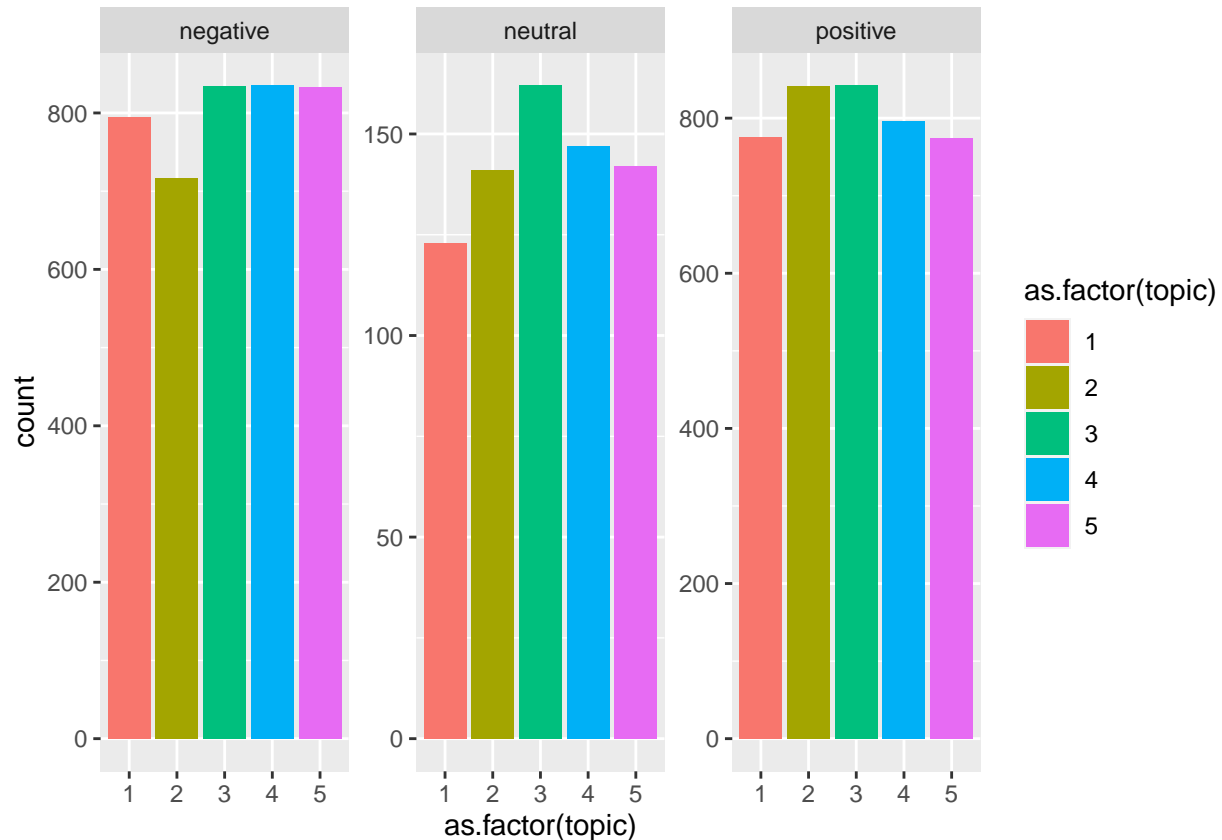


```

sentiment_by_topic <- climate %>%
  group_by(topic, sentiment) %>%
  summarize(count = n()) %>%
  group_by(topic) %>%
  mutate(prop = count / sum(count))

```

```
ggplot(climate, aes(as.factor(topic), fill = as.factor(topic))) +
  geom_bar() +
  facet_wrap(~sentiment, scales = "free")
```



```
topic_by_sentiment <- climate %>%
  group_by(sentiment, topic) %>%
  summarize(count = n()) %>%
  group_by(sentiment) %>%
  mutate(prop = count / sum(count))
```

## Temporal Analysis

```
climate$Timestamp <- as.POSIXct(climate$Timestamp,
                                format = "%Y-%m-%dT%H:%M:%SZ")

climate$week <- as.Date(cut(climate$Timestamp, breaks = "week"))

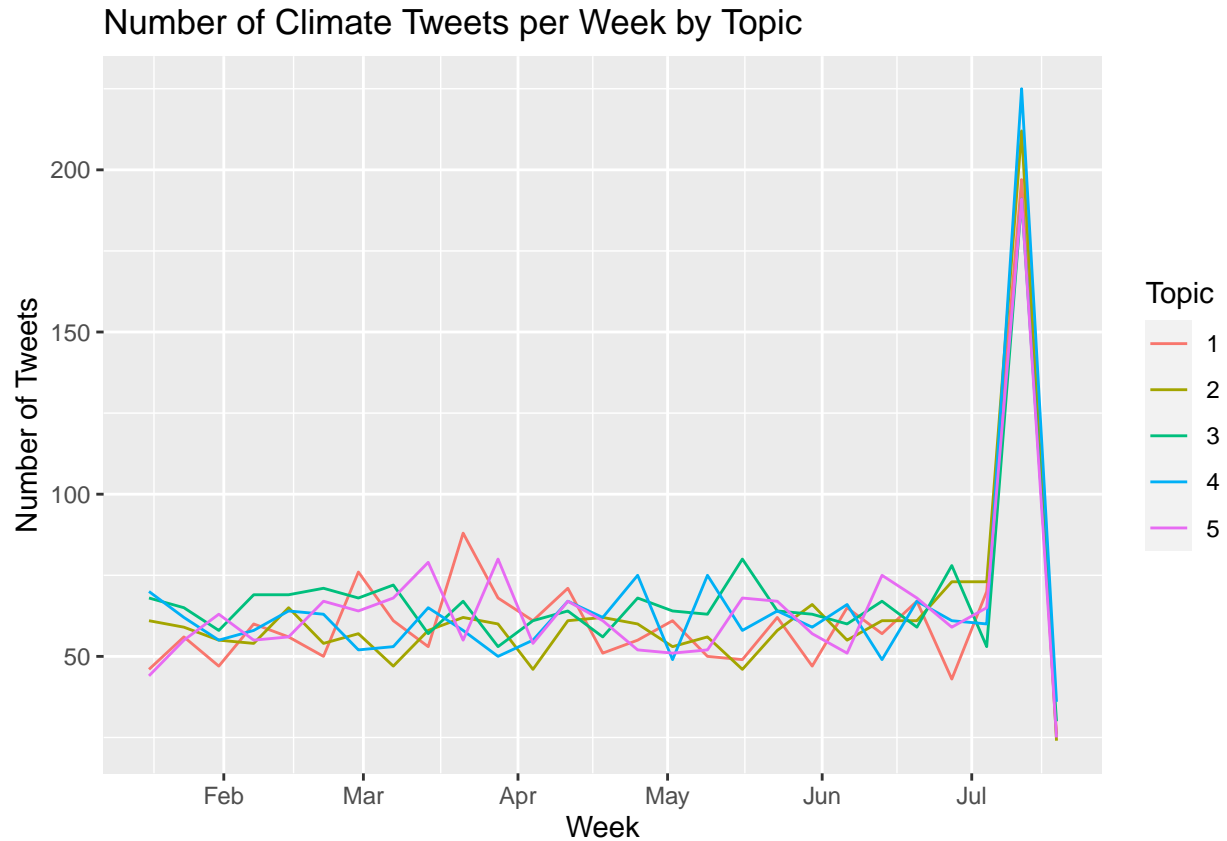
tweets_per_week_topic <- climate %>%
  group_by(week, topic) %>%
  summarize(num_tweets = n())

ggplot(data = tweets_per_week_topic, aes(x = week, y = num_tweets,
```

```

                                color = factor(topic))) +
geom_line() +
labs(title = "Number of Climate Tweets per Week by Topic",
     x = "Week", y = "Number of Tweets", color = "Topic")

```

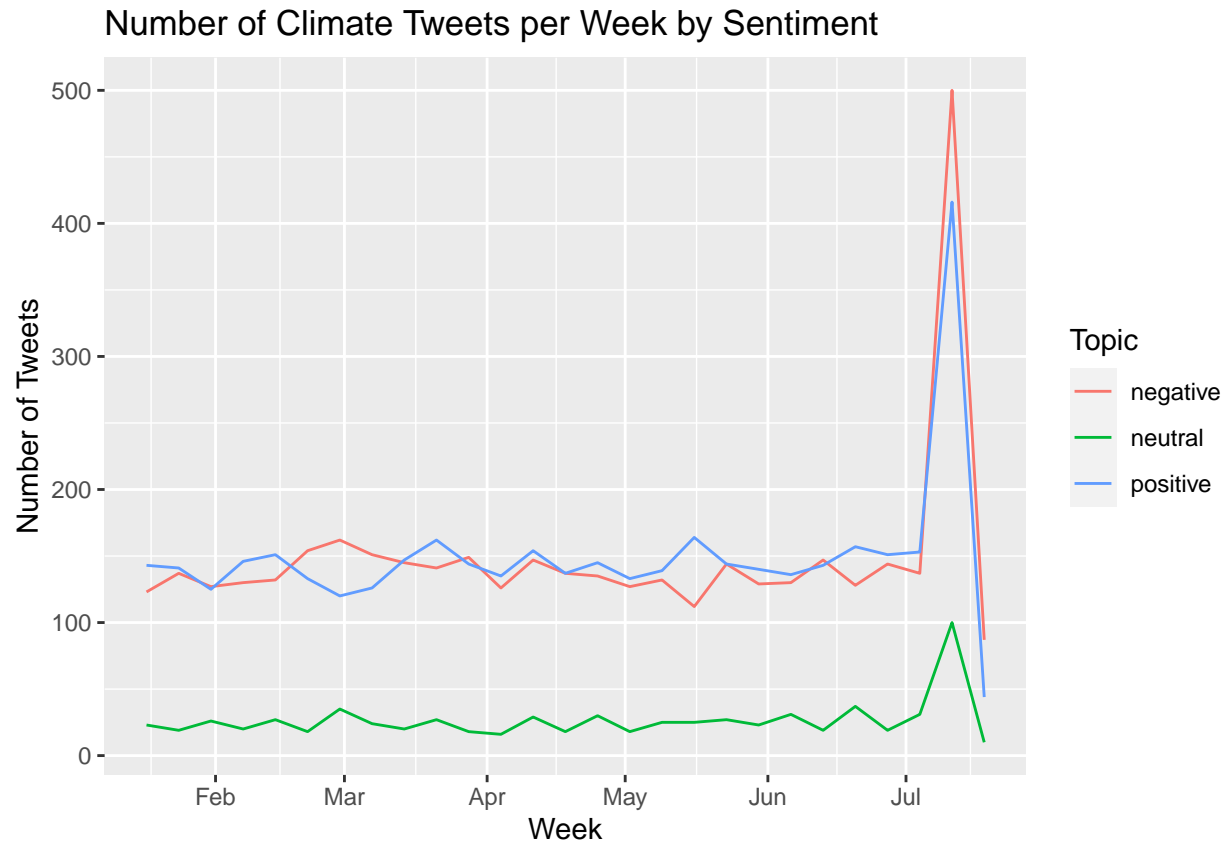


```

tweets_per_week_sentiment <- climate %>%
  group_by(week, sentiment) %>%
  summarize(num_tweets = n())

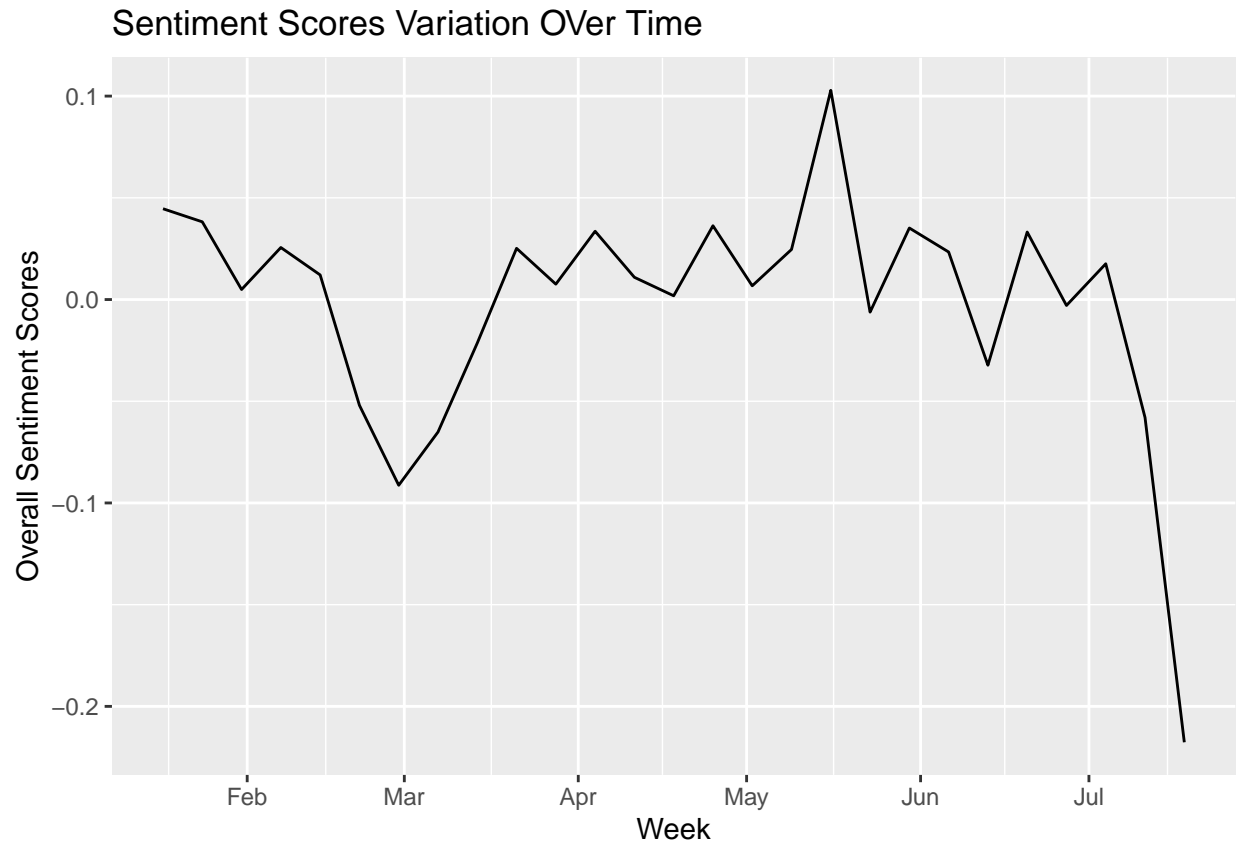
ggplot(data = tweets_per_week_sentiment, aes(x = week, y = num_tweets,
                                             color = factor(sentiment))) +
  geom_line() +
  labs(title = "Number of Climate Tweets per Week by Sentiment",
       x = "Week", y = "Number of Tweets", color = "Topic")

```



```
tweets_per_week_sentiment_scores <- climate %>%
  group_by(week) %>%
  summarize(overall_sentiment_scores = mean(vader))

ggplot(data = tweets_per_week_sentiment_scores,
  aes(x = week, y = overall_sentiment_scores)) +
  geom_line() +
  labs(title = "Sentiment Scores Variation OVer Time", x = "Week",
    y = "Overall Sentiment Scores")
```



## Spatial Distribution of Mean Temperature Change from 1970-2021

```
data <- read_csv("temp.csv")

data <- data %>%
  dplyr::select(CountryName, latitude, longitude, mean_change) %>%
  mutate(
    Country = CountryName,
    Latitude = latitude,
    Longitude = longitude,
    MeanTemperatureChange = mean_change
  ) %>%
  dplyr::select(Country, Latitude, Longitude, MeanTemperatureChange)

world_map <- ne_countries(scale = "medium", returnclass = "sf")

merged_data <- left_join(world_map, data, by = c("name" = "Country"))

high_values <- merged_data %>%
  filter(MeanTemperatureChange > 1.5)

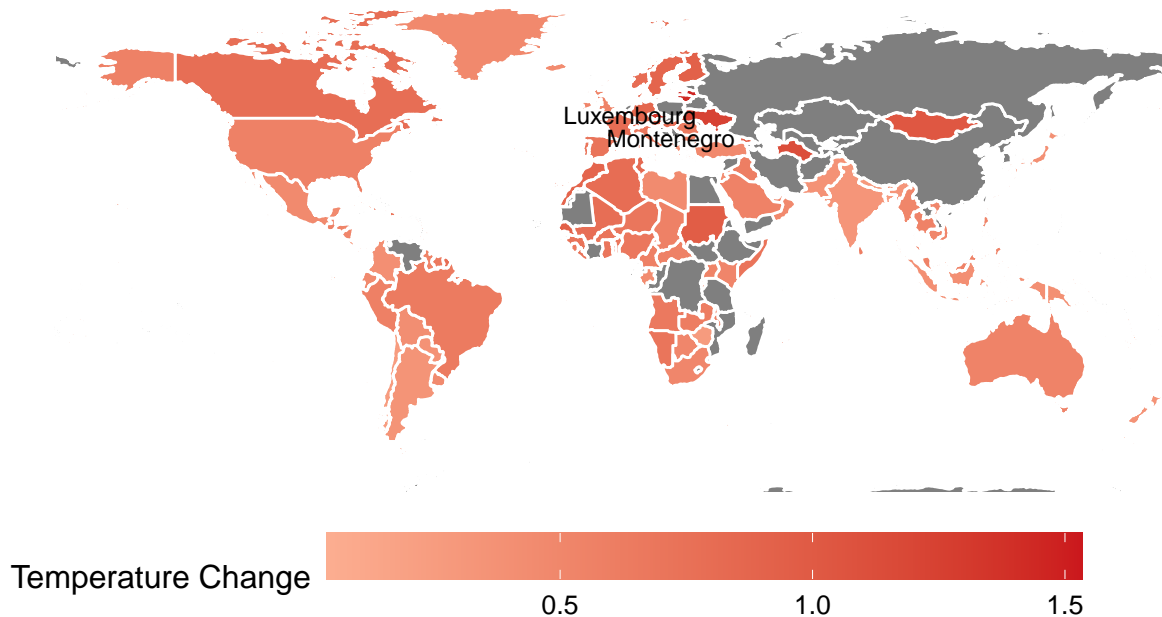
ggplot() +
  geom_sf(data = merged_data, aes(fill = MeanTemperatureChange), color = "white") +
```

```

geom_text(data = high_values, aes(x = Longitude, y = Latitude,
                                  label = name), color = "black", size = 3) +
scale_fill_gradient(low = "#fcae91", high = "#cb181d") +
coord_sf(xlim = c(-180, 180), ylim = c(-60, 90)) +
labs(title = "Mean Temperature Change (1970–2021)", fill = "Temperature Change") +
theme_map() +
theme(plot.title = element_text(size = 16, face = "bold"),
      legend.title = element_text(size = 12),
      legend.text = element_text(size = 10),
      legend.position = "bottom",
      legend.key.width = unit(2, "cm"),
      panel.border = element_blank(),
      panel.grid.major = element_blank(),
      panel.grid.minor = element_blank(),
      axis.text = element_blank(),
      axis.ticks = element_blank())

```

## Mean Temperature Change (1970–2021)



THE END