

VIRGINIA CHENG

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Education

Rutgers University - New Brunswick	Bachelor of Science, Computer Science Minor in Digital Communication, Information and Media	September 2017 - May 2021
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Experience

EverTrue - Software Engineer II (Full-stack); Remote	August 2021 - Present
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- Build new or improve existing features designed to achieve product-led growth
- Lead frontend development of ThankView’s Tasks feature, allowing users to create customized recording assignments
- Integrate third party softwares through RESTful API services such as Stripe and Blackbaud NXT
- Perform code reviews that guarantee code quality and allow more junior engineers to grow their expertise
- Deploy code updates and new features for production using CI/CD pipelines
- Collaborate cross-functionally with the product team to research and develop stories for epics in JIRA
- **Tech Used:** Laravel, React, AngularJS, Vue.js, CSS, HTML, MySQL

ThankView - Web Developer Intern; New York City, NY	June 2020 - August 2020
<ul style="list-style-type: none">• Resolved issues for a client’s accessibility audit for a more inclusive and engaging consumer experience• Refactored existing modal dialogs to be WAI-ARIA compliant using Micromodal.js• Normalized user-level settings in the existing database for a more scalable backend architecture• Created and updated documentation regarding topics such as website accessibility and database architecture	
<ul style="list-style-type: none">• Refactored front-end codebase to the team’s updated CSS utility-based architecture• Collaborated with the design team to improve accessibility of website overlays• Utilized Websocket connections for real-time monitoring of system status• Tech Used: Laravel, AngularJS, CSS, HTML, MySQL	May 2019 - October 2019

Digital Classroom Services - Support Specialist; New Brunswick, NJ	August 2019 - May 2021
<ul style="list-style-type: none">• Assisted and trained faculty how to use tech equipment• Resolved various technical issues within classrooms such as microphone or computer malfunctions• Performed preventative maintenance on equipment	

Rutgers Office of Information Technology - Help Desk Consultant; New Brunswick, NJ	June 2019 - August 2019
<ul style="list-style-type: none">• Developed technical skills to troubleshoot network and security issues• Provided phone and in-person computing-related support services to the Rutgers community• Assisted supervisors with projects and other duties	

Häagen-Dazs - Manager; Livingston, NJ	September 2014 - August 2018
<ul style="list-style-type: none">• Provided exceptional customer service to ensure repeat business• Trained and managed employees in basic service operations• Managed daily revenue reports for end-of-day financial operations• Designed cakes and created approximately 1,800 cakes per year	

Projects

Cafe Maddy Cab - cafemaddycab.org	April 2022 - November 2022
<i>An initiative that provides essential rides for the vulnerable Asian minority population in New York City</i>	
<ul style="list-style-type: none">• Led development of the Cafe Maddy Cab website from scratch with another developer over the course of one month• Streamlined the ride approval process to enable volunteers to approve up to 250 requests each week• Collaborated with a project manager and designer to create an engaging and intuitive user interface within a set timeline• Raised \$106,880 and provided 4,134 safe rides for the AAPI community between May and November 2022• Tech Used: React, Express.js, MongoDB	

Skills

Languages: Javascript, PHP, Java, C, HTML, CSS, SQL, JavaFX Script, Swift
Frameworks: AngularJS (1.x), React, Vue.js, Laravel, Express.js
Tools: Docker, npm, Agile/Scrum, Github, Bitbucket, Figma, Asana, JIRA, Notion