JONATHAN STEWART, MBA

St. Charles, MO | 636.734.4178 | jonathan.e.stewart@protonmail.com | LinkedIn

SR. DIRECTOR OF INFRASTRUCTURE

20+ Years of Infrastructure Design, Engineering & Management Experience for Major Enterprises

Sr. Director of Infrastructure proven in leading large-scale projects, diverse teams, and organizational growth initiatives. Deep understanding of infrastructure strategy, network architecture, security, and compliance. Change-minded director with robust background executing complex migrations. People-obsessed approach with experience positioning team members for success.

Signature Achievements & Specialties:

- **Business Transformation:** Led the design, development, and launch of multiple infrastructure programs to enhance business operations, boost team effectiveness, drive time savings, and optimize operational controls.
- **Multimillion-Dollar Influence:** Demonstrated success driving substantial annual savings through various projects during periods of intense change for major corporations, including Save A Lot and Enterprise Holdings.
- **Specialties**: Infrastructure management, network infrastructure, business automation, IT automation (PowerShell & Python), global contract management, cloud computing (Azure & AWS), end-user experience, DevOps, project management, disaster recovery, risk management, IT governance, change management, capacity planning, technical operations, mentoring, coaching, and leadership.

PROFESSIONAL EXPERIENCE

SAVE A LOT, St. Ann, MO
Director of Infrastructure | Aug 2018 – April 2023

Directing all facets of infrastructure operations (Network, Systems, and End User Compute), budget ($14M), performance, and strategy. Leading fast-growth function that has experienced 6X expansion. Collaborating with various stakeholders, including C-suite, sourcing, finance, technology, and operations, to ensure a comprehensive infrastructure approach. Sourcing contracts across hardware, software, and services. Mentoring, coaching, and leading team members while cultivating a positive corporate culture.

- **Multimillion-Dollar Savings:** Captured $13M annual savings by orchestrating contract negotiation and restructuring to migrate previous infrastructure to colocation data center.
- **Process Improvement:** Spearheaded revamp of distribution centers' internal wireless infrastructure and built out automation pipeline for Azure using Azure DevOps and ARM templates. POC'd Terraform, Pulumi, Tuono, and settled on ARM templates.
- **Vendor & Financial Management**: Sourced, renewed, and managed over 50 contracts covering >$14M budgeted expenses.
- **Project Management:** Enabled 50% cost reduction by driving implementation of new architecture across 1,000 locations.
- **End-to-End Migration:** Executed seamless move to new headquarters, including all infrastructure.
- **Training & Development:** Conceptualized, developed, and launched weekly training program on cloud technologies.
- **Cloud Operations**: Established Azure presence and built initial landing zone. Oversaw all cloud operations to include automation, cloud spending, and growth.

ENTERPRISE HOLDINGS, Clayton, MO
Manager & Sr. Systems Engineer | Jan 2014 2016 – Aug 2018

Promoted into leadership role in 2016 to lead x86 Product Development team managing Enterprise's internal private cloud.

- **Cloud Migration:** Implemented new private cloud at colocation sites while maintaining production levels.
- **Process Improvement**: Improved deployment times by 30% through automation tools (PowerShell, Python, Cloud Formation, ServiceNow, and Azure DevOps) in Microsoft Azure, Amazon Web Services (AWS), and on-prem VMware cloud.
- **Agile Project Management:** Improved overall infrastructure project efficiency by integrating agile methodology.
- **Governance:** Implemented security checklist during deployment for applications built in AWS using Python scripts and logging to Splunk.

LUMERIS, Maryland Heights, MO
Lead Sr. Systems Engineer | Jan 2012 – Jan 2014

ClearPractice and Lumeris merged into one organization. Took on role of Team Lead for infrastructure with seven personnel in it from merger.

- **Data Center Migration**: As part of a merger, successfully migrated three data centers in four months.
- **Process Improvement**: Improved deployment times and support by 25% by utilizing automation scripts.

CLEARPRACTICE, Maryland Heights, MO
Sr. Systems Administrator | Oct 2011 – Jan 2012

Brought on to manage all infrastructure for Software as a Service (SaaS) Electronic Medical Record (EMR) application.

- **SaaS Management**: Implemented upgrade of private cloud infrastructure supporting the SaaS EMR application while maintaining production levels.
- **International Relations**: Provided guidance and support for international support teams, including documentation, automation scripts, and escalation.

L3 MPRI, Fort Leonard Wood, MO
Site Lead/Manager | Sept 2008 – Oct 2011
Site lead for supporting Captains' Career Course and Classroom XXI systems. Led two teams, engineering and help desk.

- **Team Building**: Expanded team from seven to 21 personnel over a year to support expanded services.
- **Process Improvement:** Simplified management of domains by reducing domain count from seven to one while maintaining production levels. Also used automation to reduce deployment and support times.

General Dynamics, Fort Leonard Wood, MO
Network Technician/Systems Administrator | July 2006 – Sept 2008
Brought on to support Captains' Career Course warfighter network

- Process Improvement: Rewired network to improve connectivity and reliability with industry-standard cabling. Improved boot times by implementing dual-boot workstations.

THOUGHT LEADERSHIP

Leader | June 2014 – Present
Facilitating an engaged VMware product user group. Leading networking events. Coordinating and presenting at annual conference.

VDP BOARD ADVISORS | St. Louis, MO
Apprenticeship | March 2023 – Present
Key member of networking group Veblen Directors Program (VDP) comprised of executives, thought leaders, and entrepreneurs.

EDUCATION

Master of Business Administration | Western Governors University, Salt Lake City, UT
Bachelor of Science, Church Ministries | Southwestern Assemblies of God University, Waxahachie, TX

TECHNOLOGY STACK/TOOLS/SKILLS

Windows (Server/Desktop)	Ruby	Virtualization	Vendor/Contract
Linux (RPM and DEB based)	Javascript	VMware	Management
MacOS	CSS	NAS/SAN	Networking
Azure	HTML	Cisco	SSO
AWS	WordPress	PCI	IT Strategy
CloudHealth	Joomla	IaaS/PaaS/FaaS	Asset Management
CloudMonitor	ServiceNow	Docker	Cost Efficiency
New Relic	Terraform	DevOps	SLA Development
Bitbucket/Git/Github	Vault	Agile Methodology	Delegation
Jenkins	Nagios	Budgeting/Forecasting	Employee Lifecycle
Jira	SQL	Management	Change Management
Confluence	SDWAN	Software as a Service	ITIL
Trello	SharePoint	Leadership	CI/CD
Bamboo	Microsoft Office/365	Communication	Team Building
Azure DevOps	Microsoft Teams	Problem Solving	Mentoring
Puppet	Splunk	SDLC	Agility
Ansible	SCCM	Cloud Computing	
PowerShell	Presenter	IT Project Management	
Python	Data Centers	Disaster Recovery	