Entrepreneurship Development



CTEVT

Diploma in Civil Engineering

3rd Year 2nd Part

Ideation, Business
Planning Workshops

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Chapter-1

Introduction to Business and Entrepreneurship

Course Contents:

Unit 1: Introduction to Business & Entrepreneurship:

[9 Hours]

- 1. Overview of entrepreneur and entrepreneurship
- 2. Wage employment, self- employment and business
- 3. Synopsis of types and forms of enterprises
- 4. Attitudes, characteristics & skills required to be an entrepreneur
- 5. Myths about entrepreneurs
- 6. Overview of MSMEs (Micro, Small and Medium Enterprises) in Nepal

Overview of Entrepreneur and Entrepreneurship:

Entrepreneur:

- → Entrepreneur is a persin who try to do something new visualize a business oppurtunity, organize the necessary resource risk bearer, setting up the business etc.
- → Entrepreneur is an innovating an organizer a risk bearer person. So an Entrepreneur refers to "A person who visualises a business oppurtunity taken sets to promote a new enterprise aisembles resources in the from of men materials and money to take the business venture successful and bears the risk and uncertainities involved.
- → Some example of most popular Entrepreneur are;
 - Bill Gates: Founder of Microsoft.
 - Mark Zukerbarg: Founder of facebook.
 - Binod Chaudhary: Founder of C.G. Industry.

Entrepreneurship:

- → It is defined as the process of designing launching and running a new business. It is also the capacity and willingness to develop, Organize and manage a business.
- → The team "Entrepreneurship" refer to the functions performed by an entreneur. So, it is the process of identifitying oppurtunites ideas and converting the iddeas into action promotional activities hard working risk bearing for the hope of profit.
- → Entrepreneurship is the attempt to create value through recognition of business oppurtunity the management of risk tasking and through the communicative and management skill to mobilize human financial and material resource necessary to bring a project to frution.

Features of Entrepreneurship:

- Innovation.
- Continous.
- Goal Oriented.
- Independency.
- Unique.
- Risk Besring.

Wage Employment self Employment and Business:

Wage Employment:

- → If a persone workes in other person business and gets salary wage then he/she is know as wage employment and such type of employment is know as wage employment.
- → In wage employment there are two parties i.e. the employes who gets wage or salary from employer for his work. wage is usally fixed aount given to the employee an monthly or daily basis for his/her work.

Characteristics of wage Employment:

- Tow-parties: In wage employment there is always two parties one is employer and another is employe.
- **Contractual Nature:** Wage employment is always in contractual in nature. It is an aggreement between two parties wherw one party work for other under some specific terms and conditions.
- **Employer-Employee Relationship:** The relationship between two parties in wahe employment should be good as they are interdependent and inter-related.
- **Terms and condition of Employment:** In case of wage employment the nature of work working condit rules concerning work relationship are decided I advance.

Advantage of wage Employment:

- 1. A wage employee receives wages on a regular basis.
- 2. They have oppurtunity for promotion.
- 3. It increases social contract with co-workers.
- 4. It is less stressful can leave work behind end of day.
- 5. It is not necessary to invest copital.

Dis-advantage of wage Employment:

- 1. Employee cannot set their own schedule.
- 2. Their workhour may not be convenient for them.
- 3. They have no capital over work condition.
- 4. They have limited oppurtunity to make decision.

Self Employment:

→ If a person work in his own business or he/she is also owner of their business then he/she is known as self employee and such type of employment is known as self employment.

Characteristic of self Employment:

- 1. Individual owner [self enployer]: In self employment the owner and employer is individual.
- 2. No terms and conclitions: The terms and condition are not as wage employment. The self control Consists terms and conditions.
- 3. Unlimeted Earning: The earning of profit is unlimated and is based on capability and contributing of the individual.
- 4. Self dependent: The owner as well as employer should be self dependent.

Advantage of self Employment:

- 1. No fix routin to work like that in wage employment.
- 2. No necessary (compulsory) eductional degree.
- 3. They are their own boss and can make their own decision.
- 4. They do work as their like.

Dis-advantage of self employment:

- 1. Responsibility for business success is stressful.
- 2. Capital is necessary to start or create new venture.
- 3. Business inciome varise but expenses are constant.
- 4. Loss in business task place due to improper planning and handalling i.e. [due to lack of knowledge and skill].

<u>Difference between wage Employment and self Employment:</u>

The various differences between wage employment and self employment are as follows:

S.N	Wage Employment	Self Employment	
1.	The status of the individual is that of an employes.	The status of the individual is that of an ownwr and	
		employer.	
2.	The individual work for another.	The individual works for self.	
3.	Income is in the from of salary. Income is in the from of profit		
4.	Earning is limited. It is mostly predetermied and fixed	The scope of earning is unlimited. It depends upon the	
	having regular increments.	capability and contribution of the individual.	
5.	The natural of work is mostly routien except wherw	The work involved is flexible and depends on what thw	
	one has to rake independent decision on policy and	individual wants to do.	
	strategic matters.		
6.	Entire supervision and control lies with the employer.	The individual controls and supervies has own work.	
7.	It has necessary educational degree.	It is not necessary to educational degree.	
8.	It is not necessary to invest capital.	It is necessary to invest capital.	
9.	It has oppurtunity for the promotion.	It dose not have oppurtunity for the promotion.	

Business:

- → Business is an activity of making one's living or making by producing or buying and selling goods or service. So, it is an activit or enterprise entered into for profit.
- → Business is an organization or an economic system wherw the goods and service are exchanges for one another or for money. Every business requires some form of investment and suficent customers to whom its output can be sold on a consistent basis in order to make profit.

Types of business: There two type of business;

- 1. Personal business:
 - → When a person handle the organization is called personal business.
- 2. Partnership Business:
 - → If more the one person engaged in a business that is known as partnership business.

Characteristics of Business: Following are the general characteristics of business;

- 1. Economic activity.
- 2. Buying and selling.
- 3. Continuous process.
- 4. Profit motive.
- 5. Risk and uncertainities.
- 6. Creative Aand dynamic.
- 7. Customer satisfoction.
- 8. Social Activity.
- 9. Govermental control.
- 10. Optimum utilization of resources.

Process of Entrepreneurship:

- 1. Self discover: Examining own strengths and weakness.
- **2. Identifying oppurtunities:** Looking fr needs wants problem and challenges that are not yet being met or dealt effectively.
- 3. Generating and evaluating ideas
- 4. Decelop business plan
- 5. Collection of resources.
- 6. Emplement business plan
- 7. Setup new venture.
- 8. Critical analysis.

<u>Importance of Entrepreneurship:</u> Entrepreneurship is most assiential for economic development. In capitalistic economies the entrepreneur played and important role in their development. In socialist economies the state played the role of the entrepreneur. But in a developing country like neal which followed the path of mixed economy both the government and private entrepreneurs played an equally important role. Thus entrepreneurship;

- Help the formation of capital by bringing together the saving and invesments of people.
- Provides large-scale employment oppurtunites and increase the purchasing power of the people.
- Promote blanced regional development in the country.
- Help in reducing concentration of economic power [power to own the factor of production in a few hands].
- Plays important role in innovation of something new.
- Increase productivity with the optimum use of local material and utilization of skill.
- Incress economic development social development and sustenable development of nation.

So, the Entrepreneurship is most important as well as essential factor for the development of nation.

Business Enterprises:

→ The activity of providing goods and sevrice as involving financial and commercial and industrial aspects.

Common types and form of Enterprise in Business:

- → People in the community have many interest and differen needs and wants in their lives. It is the role of enterprising mean and women to identifying these interest needa and wants and establish specific enterprises through which these can be satisfied.
- → There are four type and frpom of interprise in business:

1. Sole Proprietorship:

- ✓ Sole proprietorship is the most basic form in which individual can stat and own a business. All the elements of business are borne by the sole owner. The management and decision is collected by a perso. In this enterprise the woek can run smoothly and decision is done fastly.
- ✓ A sole proprietorship enjoys huge popularity and patronage (power of appointment) due to the simplified registration ease of startup and minimal cost of startup.
- ✓ An important disadvantage of sole proprietorship is the owner is not distinguishable from the business and hence can be sued and mabe to pay for all the debts/Liabilities incurred by the slop proprietorship.
- ✓ The investor is known as sole proprietor he activey participates in the day to day management of
 the concern and takes risk of every activity. He controls all the activities of the concern according
 to the best of his knowledge skills and ability therefore he enjoys all the progits and wealth of the
 concern.

2. Partnership {General partnership}:

- ✓ A partnership is said to exist when two or more person mutually agree to operate (run) a business for profit. Partnership also enjoys greater attraction because it offers a certain degree of flexibility and ease in operations.
- ✓ If two partners of well then business can go successively otherwise it is more dificult to gain success. Partner can decided soles and profit with mutual understanding.
- ✓ However a major dis-advantage is that partners fact the risk of unlimites finanical liabilities in cases
 where the business fails.
- 3. **Limited Liability Company {LLC}:** A limited libility company is a hybrid legal entity having certain characteristics of both a corporation and a partnership or sole proprietorship. An LLC is a type of unicorate association distinc from a corporation. LLC contes on the founding partner limited liability in time when the business experences liquidation.
- 4. **Corporation (P.L.C) [Business corporation]:** The corpration is owned by a body of shareholders overseen by a body of directors and run by elected offices. In addition corpration are directed by law to hold periodic sheare holds meeting and to make filings of financial information at specified intervals.
 - ✓ Mostly government organization like Nepal oil corporation Nepal khaddhya sansthan, Salt Trading Corporation etc are included in corporation, Whicjh are regulated by government and its rule and regulaytions.

Attitudes Characteristics and skills required to be an Enterpreneur:

Attitudes: Attitudes required to be succeful enterprineurs are as follows;

- 1. **Passion:** It is necessary to be passinon forsucess enterpreneur. If there is no passion he/she ccan decide wrong decision. The result can sen after long time.
- 2. **Flexible:** Enterpreneurs should be flexible with current environment and other stakeholders. If they are not flexible they become back with other competitiors.
- 3. **Not fair from failure:** Entrepreneur should not be affried from little unsuccesses he should continue his work and lastly he will get success.
- 4. Timely Decision: Entrepreneur should decide about present condition and other thing in quick time.
- 5. **Keep ego under controle**: Entrepreneur should not keep egp with other person. Ego helps to make wrong relationship with other and also disturibs the oeace mind.
- 6. Believe: Entrepreneur should belive in his work and he should belive for getting success.
- 7. Accept critision.
- 8. Know strength and weakness.
- 9. Own boss.

Myths about Entrepreneurs:[VIMP]

There are some mythes about entrepreneurs which are given below;

- 1. **Entrepreneurs are high risk takers:** People think that entrepreneur takes a lot of risk but in reality they analyzed risks. They take risk inly which can be minimized and can be solved. They are not gamblers.
- 2. **Entrepreneurs don't have a personal life:** Lots of people think that entrepreneurs work 24 hours in a day 365 days in a years. Working non-stop means that thaey won't have time for their family friends are leisure activities.
- 3. **Entrepreneurs are born not made:** people think that entrepreneur are of by born but in reality they are made from their education training and hard working.
- 4. **Entrepreneurs are mainly motivated to get rich:** People thinks that entrepreneur are only motivated by money but in reality they are also motivated by exception and combination they are also motivated by freedom.

- 5. **Entrepreneur raise money from ventture capitalists:** Not all entrepreneurs raise money from venture capitalis. venture capital money is on the list but personal loans friends and family for out weight the vwnture capitalists funding.
- 6. **Entrepreneurs have great ideas:** Most of people think that entrepreneurs have great ideas but in reality they study the idea from different journals books university education and experiences.
- 7. **Anyone can be Entrepreneurs:** There are 7 billion over people in the world. Not everyone can be Entrepreneur. Based on the graphic above Entrepreneurs make up a small amount of the population compared to other professions across the world. Not every body has what is takes to start and run their business. nott everyone has personality or resource.
- 8. **Entrepreneurs have formal education and training:** They don't need formal education. They have to knowledge and experience about business to have a successful company.
- 9. **Entrepreneurs are young and Energetic:** Age has no limitation when it comes entrepreneurship. People may have reservation about starting their own business because of their age.
- 10. **Entrepreneurs don't quite until they succed:** While the mentality of Entrepreneurs may not accept failure the reality is quite different Entrepreneurs will fail. It comes with thw territory.

Roles of Entrepreneurship in Economic Development:

The Entrepreneurship have following roles in economic development;

- 1. Capital Formation.
- 2. Employment creation.
- 3. Incresed productivity.
- 4. Export Promotion.
- 5. Industrialization.
- 6. Equal distribution.

Function of an Entrepreneur: The function of an entrepreneur can be summarised as below;

- a) Conception of an idea: An entrepreneuris the person with a creative mind who can identify business oppurtunities and take steps for the conversion of ideas into successful business ventures and give them a concrete shape.
- **b) Promotino:** Nowardays many entrepreneurs have assumed the rolr of promoters of large companies. As a promoter the entrepreneur has to conduct feasibility studies decide to the from of organization assembles the required funds and peope etc.
- c) Innovation: Entrepreneur tries to develop new technology products and markets. The entrepreneur uses his creative abilities to do new things.
- d) Bearer of risk and uncertainities.
- e) Arranging necessary capital.
- f) Staffing.
- g) Mobilizing resources.
- h) Relationship management.
 - 1. Professional relationship.
 - 2. Govermental relationship.
 - 3. Social relationship.
- i) Control.

Skills: The skills required to get success for an entrepreneur are as follows;

- 1. The ability to manege and raise Money:
 - → Entrepreneur should be able to manage and raise money for success.
- 2. The ability to relieve stress and to be productive.

- 3. Ability to make antreneurs friends.
- 4. Ability to hire effective people.
- 5. Ability to train and manage staff.
- 6. Ability to connect social networking.
 - → The other skill that the entrepreneur should have are as follows;
 - 1. Hard work.
 - 2. Optimistic.
 - 3. Foresight.
 - 4. Achivement oriented.
 - 5. Innovative.
 - 6. Flexibility.
 - 7. Maanager and leader.
 - 8. Preference for risk.
 - 9. Independence.
 - → The another skills that the entrepreneur should have are;
 - i. Ability to plan.
 - ii. Comminication skills.
 - iii. Marketing skills.
 - iv. Interpersonal skills.
 - v. Basic management skills.
 - vi. Iteam building skills.
 - vii. Personal skills.
 - viii. Leadership skills.

Characteristics: The characteristics of the successful entrepreneurs are as follows;

- 1. Ambitious: Entrepreneurs have ambition for his purpose gols.
- 2. Independent: Entrepreneurs should be independent in his work and decission.
- 3. Self confident: Entrepreneur should be confident in his work he should not take advices for own decision should be done with ownself.
- 4. Risk Taken: The result of enterprise is seen afyer long time there is invested a lot of time money and manpowrer therefor Entrepreneur should be risk taken.
- 5. Visionary.
- 6. Creative.
- 7. Energetic.
- 8. Committed.
- 9. Optimistic.
- 10. Fore sight.
- 11. Initiative.
- 12. Perceiving oppurtunities.
- 13. Persistence.
- 14. concern for quality work
- 15. Efficiency orientation.
- 16. Planning.
- 17. Problem solving
- 18. Experience.
- 19. Team Sprit.

Overview of MSMEs in Nepal:

Introduction:

→ The MSMEs refers to "Micro Small and Medium Enterprises" during the yearr 2001, MSMEs accounted for 96% of the total industrial esrablisment 83% of employment generation by industrial sector and shared about 80% in the industrial sectors contribution to national gross domestic product. MSMEs play an important role in creating self employment oppurtunites mobilizing and using. Since the later 1980, Nepal has shiftted to by this change and are finding it increasingly difficult.

MSMES in Nepal:

→ Most of the neples MSMEs are involved in processing and manufacturing of food items, Customer and household goods and textile and related products both for exports as well as the domestic market. Rice, Pulses, oil and flour mills diary aerated soft drinks fruit juices and processed products, noodles biscuits and light shack products. Chocolates and candy, mineral water, dried vegetables and some other house-hold utilitarias and consumption good have dominated MSMEs activities in Nepal. Due to development of infrastructure private sector invest in micro-hydro and resort cottage and samall industry are also included in MSMEs.

Chapter-2

Exploring and Developing Enterpeneurial Cometencies

Exploring and Developing Entrepreneurial Competencies:

[10 Hours]

- 1. Assessing individual entrepreneurial inclination
- 2. Assessment of decision-making attitudes
- 3. Risk taking behavior and risk minimization
- 4. Creativity and innovation in business
- 5. Enterprise management competencies

Interduction to Entrepreneuial Competncie:

- → company is defined as the quality of being competent, adequqcy, profession of required skill, Knowledge, qualification or capacity.
- → Enterprise management competencies plays vital role in the different types of organizations.

Assessing Indivrdual Entrepreneurial Incliation:

- → Interestt in entrepeeneurship is intense in many parts of the world and this has arisen because o the association between new vwntture creating and economic development.
- → There are sereval factors that are reponsible for developing the individual entrepeneurial inclations and they are explained below:
 - 1) Intelligence knowledge: The person having enough intelligence to handele a business can do that work in very effective and efficient. so a person with well enough entelligence o certain sectors having an inclination to do or start a new business related to the area of their intelligence where there intelligent can be used in efective and efficient manner.
 - 2) Safe Employment Experince: If an individual has a good oart self employment experince on any business then he will be motivated to do the another besiness that can be done throught the experience.
 - 3) Work Experience Skill: If an individual work on other business then he/she gains enough experience from that job which motivated them to start their own business and became their oun boss.
 - So the work experience or skill gained from past job can be make sure them to achive good motive force and activeness on handeling their own business.
 - 4) **Educational Courses:** same Educational Courses of profeusional students like carpentering, mechanics, Jewelery, designing, writing etc may give them enough knowkedge to start their own busines by using the professional knowledge they gained from then course.
 - 5) Creative Thinker: The entereoeneurs are creative thinker at work. If the entreprenesure having high creativey or thinking capacity then they can drive a business in new durecting and are of quick acting nature.
 - 6) New Technologies: The enterperneour should be uplated day by day and should have knowledge about technologies that are newly arrived.
 - 7) Motives: Motives are internal drives in an enterprenour. It helps to achieve gols. Enterepreneour behavior is the result of motives to engage in performing better to achive goals.
 - 8) Attitudes: Attitude motivate entepreneurs to tranolate knowledge into practice throught skills. Entrepreneurs have positive attitude towards pursuing excellance. They should have commitment towards goals achivement.
 - 9) Intiative.
 - 10) Efficiency.
 - 11) High quality.
 - 12) Risk taking and minimizing behavior etc.

Assessment of Decision making attitudes:

- → Decision making is important part to come in competting for an enterpise. If an entrepreneur can't take right decision in right time, he/she may be out of competition.
- → The approch makes assesment during various stages of entrepreneur's carrier. Assessments are:
 - Qualitive.
 - Quantative.
 - Strategic.
 - Ethical.

Steps for Decision making: - The steps for decision making are as follows:

- Step-1: Identification of problems: At first, It is necessary to identify the problem. The types of problem is identified and then another steps are storted.
- > Step-2: Analysis of problem: After identified probleem, the reasons of problems are found out and analysis of problem with its reasion are analyzed.
- > Step-3: Developing various alternatives: The various alternative are presented for solving those problems which are analyzed in steps-2.
- > Step-4: Selection of Best Alternative: The best alternative with respect to economic, social and other factor is selected from those alternatives presented in step-3.
- > Step-5: Implementation of Decision: The final steps fordecision making is implementation of decision. In this step, The decision is gone into implementation.

Risk Taking Behavior and Risk Minimization:

Risk Taking Behavior:

- → Risk is the possibility of harm, it is known as threaten of damage. Risk are related to financial, physical and others.
- → The risk taking behavior is very important for an enterprneur. for being a s iccessful enterpenrur the entrepreneur should have the capacity of accepting problems, taking risks with respect to work and should have patiences during prolems.
- → If there is no risk there is no profit. so, entreprenoure should have the ability to take risk at all time. The risk are in the from of chance or uncertainity. when a work is hihj risk, it means to retun is uncertain.
- → In general entrepreneures accept four types of risks as following:-
 - Financial risk.
 - Job risk.
 - Social and family risk.
 - Mental risk.

Risk mainimzation:

- → It is the process of doing everything possible to reduce the probaility or impact of risk towards zero. For ecery potential risk a system of controls needs to be implemented to reduce the amount of risk.
- → All businesses need to ascess the risk within their firms and in their industries to come up with the best ways to reduce the chances of risk.
- → Entrepreneurs most plan wisely in terms of budgeting do swot [strength, weakness, oppurtumites and threats] analysis that they are considering risk by creating a realistic business plan.

The ways for risk minimization:

For the following ways the risk involved in business as well as entrepreneurship can be minimized.

1. Proper planning: - *If there is proper planning in business or other is a business plan the risk can be reduced and not more risk growth.*

- **2. Well Decision Making: -** The right decision taken in right time with right person helps to reduce risk involved in husiness.
- **3. Join with inourance:** *If entrepeneur join with insurance then insurance helps in losn condition. In this way we can reduce financial risk.*
- **4. Create a management risk plan: -** The management risk plan should be created by an entrepreneur to handle business uniformly while little pronlems task place.
- **5. Following Safety rules and regulation: -** *Proper follwing of saftey rules and regulation of business company also helps in minimization of risks.*
- 6. Expand the offering of the business.
- 7. Stick to short-term commitments.
- 8. Review the exisying system of the internal controls.
- 9. work with an internal control consultant etc.

Creativity and Innovation in Business:

Creativity:

- → Creativity is definied as the ability to bring something new into existence. it is also the driving force behing innovation and the incorporation of looking at things from different perspective and freedom of restriction by rules and written or unwritten norms.
- → Creativity improves the process of solving problems. Therefore for the success enterprise or to become a successful ntrepreneur, entreprenur must be creative and should use creativity in business.
- → Creativity is a function of knowledge curiosity imagination and evaluation. The greater your knowledge base and level of curiosity, the more ideas, patterns and combination you can producths and services.

Proces of creativity:- The process of creativity has five stages:

- 1. Idea germination.
- 2. Preparation.
- 3. Incubation.
- 4. Illumination.
- 5. Verification.

Innovation:

- → Innovation is defined as the process of doing new thing or converting new ideas into action bring new products or new service into reality.
- → Innovation is the translation of an idea into an application. aiat requires presistence ib analytically worjing out the details of product design or service to developing marketing obtain finances and plan operations.
- → Innovation in the means by which the entrepreneur either creatos new wealth-producing ressurces or endows existing resources with enhanced potential for creatig wealth. it is important to recognize that innovation implies action not just conceiving new ideas.

Diffrence between creativity and innovation:

S.N	Creativity	Innovation
1.	Creativity is the ability to bring something new into	Innovation is the process of doing something new
	existence.	things new products into reality.
2.	Creativity is per-required for innovation.	Innovation transfers the creative ideas into useful realities.
3.	Creativity is the act of conceiving something new.	Innovation is the act of putting that concept into practice.
4.	Creativy is imagination.	Innovation is implementation.

5.	A creative individual may just have a vision may not	An innovation may have the right ability to	
	have the necessary or the drive to convert the idea	transform the ideas into products and the services	
	into action.	but it may suffer from shortage of creativiy.	

Strategies for increasing creativity and innovation:

- 1. Truly creativity people have developed their ability to odsence and to use all of their senes.
- 2. Expand the knowledge continually for innovation.
- 3. Be careful about perceiving things.
- 4. Practice guided imaginary as you can see a concept to come to life.
- 5. Try to do something different then other.
- 6. Come up with ideas but selection of best for innovation.

Enterprise Management Competencies:

- → Enterprise Management Competencies plays vital role in the different types of organization. The aim of enterprise is to move the performance pof their employees stell further and futher completencies detect the difference between average and excellent manager.
- → Manager can motivate their staffs employees for the competitive employee formation. For competitive management it is necessary to have thoritical and analytical knowledge.
- → There are mainly three management compentencies which are:
 - 1. General management competencies.
 - 2. Specific management competencies.
 - 3. Key managerial compectencies.

Enterprise Management Competencies:

- Competency to manage the business.
- Competency to manage human resource.
- Competency to promote the business.
- Competency to manage sales efforts.
- Competency to keep business records.
- Competency to manage the financies.
- Competency to manage customer credit and collection.
- Competency to protect the business.

Entrepreneurial Competencies:

- Initiative
- Systematic planning.
- Creativity and innovation.
- Risk Taking and Risk management.
- Problem solving.
- Presistence.
- Quality Performance.
- Information management.

For management Competencies following thing are necessary:

1. Communication:

→ If enterprise management has good skill of communication he can get faster informantion follow it from which he became more success then other. Good communication skill increases relation with stake holders. It helps as advertisement.

- 2. **Motivating:** For being competitive it is necessary to have good skill of motivation for enterprise management for which employees staffs work with there full efficiency. it increase productivity it helps for teamwork.
- 3. **Organizing:** In an enterprise management it can organize he staffs employees. It can choose quality workes. Management can manage right man in right place in right time.

4. Patience:

→ For completion it is necessary patience for management. In absence of patience management can decide at fast and it may wrong. Management can decide without analysis of various factor from it, Enterprise becomes in loss. So we can say patience is necessary for competition.

5. Building effective team:

→ For competition management can build effective teams for which work is finished in time. If the management in able to make a effective team, then effective team will increase the productivity in business.

6. Contolling:

→ Proper controlling in system and business also will increase the peoductivity in business and also give more benefits and satistacyion to entrepreneurs.

Chapter-3

Business Identification and Selection

Business identification and Selection:

[4 Hours]

- 1. Sources and method of finding business idea(s)
- 2. Selection of viable business ideas
- 3. Legal provisions for MSMEs in Nepal

Introduction: The ability to identify business oppurtunities is an essential characteristic of an entrepreneur. So, the entrepreneur should be capable in identifying oppurtunites soure for creating a new vwnturw and section of business. This is an important stage such that it can affect the while process including that of sustainability of the business after complention and transferring to operational phase.

Source and method of finding business ideas:

Source of business ideas: Business idea are throught that when implemented can lead to income generalization. Entrepreneurs must first comeup with ideas from different source that should lead them to starting a well planned business.

The source of business ideas are explained below:

- 1. Surveys: Business ideas can be generated from market survey indicating which sector is vrable or possibly void of products. People can check the market to comeout with appropriate conclussion on which sector are not floosed or occupied.
- **2. Training:** Business idea can be acquired throught training individuals wherw they are equipped with necessary skill and knowledge from school and such other instructions of training.
- **3. Experience:** An idea can also be generation from experience. Experience itself comes from constant touch on a particular aspect.
- **4. Hobbies:** Many people have started business converting hobbies into money making oppurtunities. Examples: sport, music, cooking, photography, comedy etc.
- **5. Market gaps:** Spotting a gap in the market can also form an idea. A market gap in this case is used to mean some important area that is not accupied.
- **6. Customer needs complaints and suggestions:** The business ideas are also generated from needs of people in daily life and also from the suggetio and complaints of dis-satisfied customers from products in market.
- 7. Strength and abilities.
- 8. Medias.
- 9. Current trends.
- 10. Travels etc.

Method of finding business ideas:

- → For new entrepreneur need to find business ideas source and how to use them. Some method of finding/generating new business ideas are as follows:
- **1. Brainstarming:** It is an unstructured method for finding new business ideas through group creativity. A group of people meet toghether to find out ideas with focus on specific product or market area. In this method free wheeling is encouraged criticism not allowed combination and improvement of ideas are encouraged.
- **2. Focus group:** In this open in depth discission are aplied 8 to 14 participants makes a group and discuss. They develop new product ideas by comment from other group member.

- **3. Problem Inventory Analysis:** A group of individual is provided with a list of problem They are discussed about it and generates new ideas of business.
- **4.** Checklist method: It this method provide a list of related issues and generate new ideas by discussing those issues.
- **5.** Attribute listing: New ides are developed by looking at positive and negative from various points.
- 6. Big Dream Approach: It is clear from name i.e. there is thiking deeply about problems and solutions.
- 7. **Scientific Method:** In this method new idea is developed through inquiry and testing. It includes problems defining gathering analyzing data valuating alternative solutions.
- 8. Forced Relationship: New idea is developed by looking at production combinations.
- **9. Value analysis:** In thismetthod idea is developed by evaluating worth or aspects of ideas. Value maximumization is its main aim.

Selection of viable business ideas:

Following steps should be followed while secting a nusiness idea;

- **1) Evaluation of ideas:** *Evaluation is done in terms of:*
 - a) Profit test: The idea should have profit potential. The idea having more profit is mor vible or best.
 - **b) Constraing Test:** In this test the idea should be suit for the financial way manpower time and other factors faced by ebtrepreneur. Ideas are suitable with social cultural system.
 - c) Risk Test: Ideas are evaluated in time of amount of risk in entrepreneur. The idea which has low risk is referied o selection. Risk has also various types such as ideas risk process risk. For it risk analysis is done to get risk less idea.
 - **d)** Assess to customers: If one has assess the customers then it would be easy for them to start the business because they will not have to work hard to find the customers for their products.
 - e) Financial ability: Before selecting a business idea one needs to evaluate the financial ability of the individual to open and finance the business.
 - **f) Resources avilability:** The resource like raw materials human resource capital machine etc plays a vital role in selecting the business idea. The idea that has easy access to such resources is selected.
 - g) Selection of best ideas: After evaluating in different view the combine conclusion is taken and slection of best idea is done whice is most suitable as whole. Evaluting ideas can be classified into three types;
 - **I. Promissing ideas:** They are possible idea for new oppurtunity from it best idea is choosen.
 - **II. Marginal:** They are stored for future use.
 - III. Rejected ideas: They are dropped.

Legal Provision of MSMES in Nepal:

- → In nepal small and medium enterprises are growing up. They are registered in small and cotttage industry department in central level and in district level, there are district office. In present time local government also looks its activites. They are also registered in "Gaupalika and Nagarpalika". They are also registred tax office for tax.
- → Nepal chamber of commerce and industry in their profissional organization MSMEs play vital role in national crop. It creates a lot of employment.
- → According to industry policy 2010, a defined micro enterprise is;
 - 1) Fixed investment uoto NRs.200000 except land and building.
 - 2) Employment upto 9 members including entrepreneur.
 - 3) Amount of annual tronscation is less then NRs.2000000.
 - 4) Use of power or energy less then 10KW.
- → The time between 1999 and 2011, 53345 micro-enterprises are created by MEDEP in nepal.
 - Male entrepreneurs 32.10%.
 - Female entrepreneurs 67.90%.

Factors affecting Entrepreneurship Growth:

- → Entrepreneurial growth refers to overall growth in terms of profit sales and goal achievement over a specific time.
- → Entrepreneurship dose not grow automatically and spontaneously factor that affects its groth can be classified into following categories:

1. Economic Factors:

- Markets.
- capital
- Labour.
- Raw mterials.
- Industrial policy.
- Fiscal policy.

2. Social factors:

- Social mobility.
- Security.
- Legitimacy of entrepreneurship.

3. Political factors:

- Political stability.
- Political ideology of government.
- Natural of change in political ideology.

4. Psychological factors:

- Need for achievement.
- Perception and motivation.
- Learning and personality.

5. Legal Factors:

- Income tax law.
- Labor law.
- Wage law.

Chapter-4

Business Plan Formulation

Business plan Formulation: [17 Hours]

1. Needs and importance of business plan 2. Marketing plan • Description of product or service • Targeted market and customers • Location of business establishment • Estimation of market demand • Competitors analysis • Estimation of market share • Measures for business promotion 3. Business operation plan • Process of product or service creation • Required fix assets • Level of capacity utilization • Depreciation & amortization • Estimation office overhead and utilities 4. Organizational and human resource plan • Legal status of business • Management structure • Required human resource and cost • Roles and responsibility of staff 5. Financial plan • Working capital estimation • Pre-operating expenses • Source of investment and financial costs • Per unit cost of service or product • Unit price and profit/loss estimation of first year 6. Business plan appraisal • Return on investment • Breakeven analysis • Risk factors

Business Plan:

- A business plan is a formal writtrn document containing the goals of a business the method for attaining those goals and the time from for the achivement of the goals.
- The main purpose of business plan is to identify describe and analyze a business oppurtunity. And if a business already under way examining its technical economical and financial feasibility.

Needs and important of business plan:

Needs of Business Plan:

Following are the basic needs of business plan aee;

- To map the futher.
- To support growth and secure funding.
- To deveop growth and secure funding.
- To develop and communicate a course of action.
- To help to manage cash flow.
- To support a strategic exit.
- To better understand the competition.
- To better understand the customers.
- To assess the feasibility of your venture etc.

Importance of Business Plan:

From following reasons the business plan is important;

- It is necessary to regist in government office and to get benefits from government and others.
- It is also know as road map of business.
- It helps to get partners if necessary.
- It is necessary to achive goal in time and to be success.
- It describes the oppurtunity and threat of business.
- It helps to know the financial and other requirement required.
- It sets the objectives for management of business.
- It also provides insight on steps to be taken resources required for achiving business goals and timeline of anticipated results.

Marketing Plan:

- The aim of marketing is to know and understand the customer so well the proud or service fits and sell itself. A marketing plan.
- Is a guide to successfully promoting and growing a business.
- It good marketing plan will help us for some important factors.
 - a. Position of company in the market.
 - b. Defferentiate from competitors.
 - c. Dealing with customer.
 - d. Goals of our seles etc.
- Good marketing plan is important o grow business by using our resources.
- Marketing plan is a part of business in which description of product service of business market and customer of business estimation of farketing demand market shear promotion activies are include.

Description of product or service:

- In narketing plan the type of service or product quality of product are described. The product or service should be suitable with market and customer.
- Describe how the companys products and services will differ from the competition. So explaination of nature of the products or service its uses and valuae etc its necessary to growup business in market.

Targeted market and customers:

→ To build a solid foundation for business, a business must identify his typical customer and tailor your marketing pitch accordingly. Small business can effectively compete with large companies by targeting a special market. More a business holder knowing carefully about market and customer will nle to connect with them easly. So, the market and customers.

Location of Business Establishment:

- → Determing the location of business is arguably one of the most important decision a small business owner or for establishment.
- → In marketing plan location of business is very important business better location in many points of view related to business will give beter result and profit in futher.
- → Following things should be considered in choosing location of business.
 - a. Financial factor should be considered.
 - b. Movement of people should be high.
 - c. Availability of new Material and employees.
 - d. Teansportation and electricity availability.
 - e. Tax for business etc.

Estimation of Market Demand:

- → When anyone starting business it is very important to understand the demand for their products. Less produces in product will lose money for missed oppurtunittes and moer produce than customers demand also will loss in business. So, calculate the demand for the goods based on your sales publicly available data or your own surve of customers.
- → So, the estimation of future demand of product is neessary to decide the quantit of production and over cost of production can reduced-because production can not stocked highly.
- → Estimate consumer demand based on sales. Calculate the average monthly seals value of each items or group of items this will give and estimate of demand.

Competitiors Analysis:

- → A competitive analysis is a critical part of company marketing plan. A competitors analysis should be done with the competitars products services and then quality feature and price growth pattern, Marketing objectives and assumptions current and past strategies organizational and cost structure strengths and weakness, size in sale of competitors business etc. From it business can change his strategy about market price customer and can go ahead with competitions.
- → So the competitors analysis is also a very importan factor in marketing plan to grow-up business with competitions as present dayes.

Estimation of Market Share:

- → A percentage of total sales volume in a market captured by a brand product or company the share market value is changed day by day it is called variation in shear value. In the time of variation of share market we can buy when it is decrease and sell when it is increase which gives more benefit.
- → The current marketing situation should be known by a business starting person which incluses.
 - a. Present data on the market.
 - b. Market situation.
 - c. Product situation.
 - d. Competitive situation.
 - e. Distribution situation etc.
- → So, the estimate of market share also becames necessary to handle business with situation without loss.

Measure for Business Promotion:

- → A business promotion includes profits sales volume customer satisfaction and achivement set of goals.
- → In order for a promotion to be profitable incremental customer seles must increase and the cost of obtaining price. From planning to implement to analyzing, yhe entire process of promotion is vital to make it success.
- → In marketing plan, the promotion activites are described like advertisement in radio television newspaper pumplet social medias etc.

Business Operation Plan:

- → The operation plan is ection of business plan in which process of product fixed assets for business of capacity utilization depreciation and amortization overhead cost of business are included.
- → The operational plan will vary based on the kind of business you run. In most cases entrepreneurs start tackling the challenge of writing a business plan before the business exists.

Process of Product or Service Creation:

- → Every entrepreneur knows that productivity is one of the key ingredients for successful product development. In operational plan the process of product is described like the plan gain of raw materials the steps in production the method of service provide to customers.
- → The productt or service creation is determined by the following ways;
 - a. Technical specifaction- Determine the product design.
 - b. Production process and Technology.
 - c. Business analytics.
 - d. Testing the concept.

Required fixed assets:

→ In operation plan fixed assets for business is writton like cost of land cost of building cos of machines etc.

→ It studies the financial support needs for new venture and to collect exact money for the business before start. Generally high technology business required large amount of money. So that when we start business we should determine the source of money first and manage how and where it reequireds.

Level of capacity Utilization:

→ The capacity utilization rate measures the promotion of potential economic output that is actually realized. It is calculated as;

Capacity rate=
$$\frac{Actual\ outpute}{Potential\ output}*100\%$$

- → Capacity utilization is an important operation for business and it is also a key economic indicato when applied to aggregate productive capacity. The conceptt of capacity utilization is the best applied to thr production of physical goods which are simpler to quantitate.
- → It also categories in the following points;
 - a. Breaking capacity utilization rate.
 - b. Corporate capacity utilization.
 - c. Historical capacity utilization rate.
 - d. Effect of low capacity.
- → In operation plan the efficiency of equipment and employees are calculated which help in decision making.

Depereciation and Amortization:

- → Deprecation refers to prorating a real cost that assets life.
- → Amortization usually refers to spreading an incapable assest cost over that assets useful life.
- → Deprieciation and Amortization are accounting and tax payment methods that let business owner spread the costs for major purchases and financing project over time.
- → Deprieciation aand amortization give small business an advantage because they create more steady accounting of expennes and profits making it easier to budgest and making tax payment more consistent.
- → It is important to mention that these method are calculated by subtracting the assets salvage value fro iys orginal cost.

Estimate ion of office overheads and utilities:

- → It includes in eveery estimate for any construction or renovation project are overhead cost which are generally added as a percentage to sum of labour materials and equipment.
- → Overhead cost are categorized into two types;
- 1. Indirect expense (government overhead costs):
 - a. Office expense [offices suppliy Utilizes, insurance, phone taxes etc.]
 - b. Staff salary[staff which are not directly employment in specific project.]
 - c. Miscellameous [Travel expenses legal fees, contracted professional service.]
 - d. Depreciation expense.
- 2. Direct Expense [job overhead cost]
 - a. Project specific salaries.
 - b. Temporary office facilities.
 - c. Other temporary enclosures.
 - d. Temporary utilies [Temporary water, heat, electricity, fuel etc.]
 - e. Sanitation facility and drinking water etc.

Organization and Human Resource Plan:

Organization Planning:

- → Organization planning is the process of defining a company's reason for existing, setting goals aimed at realizing full potential and creating increasingly discrete task to meet those goals.
- → The five process steps of organizational planning are;
 - a. Develop strating plan.
 - b. Translate into tactical plan.
 - c. Create operational plans.
 - d. Execute plans.
 - e. Monitor, Progress and adjust.

Organization plan:

- → The organization plan is a part of the business plan that deptails the enterprises form of ownership. It provides detailed information about the who has what kind of authority in the enterprise and how each member of enterprise deal with other while executing their managerial functions.
- → Organization your work and planning ahead helps to be more efficient and productive. Being well-organized and developing effective plans also you to achieve important goals and the objectives.

Steps for successful organization plan:

- 1. Decide whether its right time to plan.
- 2. Look at your mission.
- 3. Assess the external and internal situation.
- 4. Hear from stake-holders.
- 5. Make decision about golas and strategies to meet them.
- 6. Write the plan.
- 7. Act on the plan.

Human Resource:

→ Human resource is the company department charged with finfding, Screening, recruiting and training job applicatis as well as administering employee-benefit programs. Human resource plays a vital role in helping companies deal with a fast changing environment and the greater demend for quality employees.

Human Resource Planning: [vimp]

- → Human resource planing is a process that identifies curent and futher human resource needs for and organization to achive its goals. Human resource planning should service as a link between human resource management and the overall strategic plan of an organization. The objective of human resource planning is to ensure that best fit between employees and a job while avoiding Manpower shortage or surpluses.
- → The five steps of human resource planning process are;
 - 1. Breaking down human resource planning.
 - 2. Analyzing present conditions.
 - 3. Forecasting futher demand.
 - 4. Striking a blance.
 - 5. Integrating the plan.
- → The overall goals of human resource planning are to have to optinaal amount of staff to make the most money for the compeny. Becaue the goals and strategies of companey change overtime human resource planning is a regular occurance.

Legal status of business:

- → The legal structure can be taken for new business is determined in teams of its appropriateness.
- → Legal status refers to the legal identity by which a person entity association or company is recognised with sufficient capacity for taking an obligation and carrying out activities that incur full legal responsibility regarding themselves and third parties.
- → The three legal froms of business are;
 - 1. Sole trader business.
 - 2. Partnerships.
 - 3. Company (Joint stock company)

Company Registration:

- → For company registration various document must be registered at company connection settingout internal relationship within the company and external relationship with third parties.
- → A company registration procedure also need some finance to be paid along registration fee differs for a private company and a public company.
- → The company that generate money by public participation are public companies and those companies which are run by the owner without the permission to have public participartion in purchase of shares are private companies.
- → A public company can only start trading a sell share on the stock exchange once it has carriedout all the paperwork. A private company doesnot sell its shares to the wider public shares can only be traded with the permission of the board of direction.
- → Publice company are comitted in law to have an annul grneral meting of shareholders. Public companies have a number of legal obligations such as to produce and annual report and statement of accounts. There are more formalifies and paper work assocated with setting up a bublic rather then a private company.

Document Required for Registration:

- → The following document are required for company regstration;
 - 1. Memorandum of association of proposed company.
 - 2. Articdes of association of proposed company.
 - 3. copy of the agreemnt.
 - 4. Approval license (for industrial business etc.)
 - 5. In corporation decision of its boards of director.
 - 6. Approval under the foreign investment and technology transfer act.
 - 7. Powers of attorney etc.

Patent and its Registration:

- → A government authority or license conferring a right or titlee for a set period especially the sole right to exclude other from making using or selling and inventio. The team patent usually refers to the right granted to anyone who invwnts something new usefuland non-obvious.
- → To receive a patent the inventor should follows the following steps;
 - 1. Establish the inventions novelty.
 - 2. Document the device.
 - 3. Search existing patent.
 - 4. Study search results.
 - 5. Submit plant application.
 - 6. Receive patent.

Trademark and its Registration:

- → It is a logo mark name symbol of company uses to identify and distinguish iths products from these of other. It should be sufficiently disinctive from those competitiors. The owner has fully authority to use the trademark. The right of use can be licensed or sold to others.
- → A trademarl exclusively identifies a product as belonging to a specific company and recognizes the companey's ownership of the brand.
- → It can be done filing an application to appropriate government authority. It should be unique. It should not be a copy trademark which is not used recently. Searvh of existing treadmark should be done before filling and application.

Copyright and its Registration:

- → It protects "works of authorship" such as writing art, architecture and music. An long as for copy right effect its owner has the sole right to desplay, Shear , perform or licence the material. One notable exception is the fair use doctrine which allows aome degree of distribution of copyrighted material for scholary educational or news reporting Purposes.
- → Copyright refers the legal right of the owner of intellectual propertly. in simpler terms copyright is the right to copy. This means that the original creators of products and anyone they give authorization to are the only ones with the exclusive right to peroduce the work.
- → The authority and orginators get automatic copyright. Formal registration is als possible.

Trade secrets:

→ It is a process or information of commercial values that a business possesses. It gives more advantage in business.

Legal Environment for Entrepreneurship:

- → Legal provision that affect enterpreneur which is called the legal environment they affect enterneural policies a practice, It can be to the entrepreneurial activity and they can select wrong and wright.
- → Legal environment consists of rules regulations law and ruling of the courths of law.

Management structure [Human Resource Management]:

Human resource management is the management of human resource and consists of procurement development utilization and maintenance company. It is a function in organization designed to maximize employee performance in service of an employment strategic objectives.

Human resource is primarily conceined with the management of people within organization and typically undertakes a number of activities including employee benefits design, employee recutment traning, developemen. performance appraised and rewarding system. Human resource also concernes itself with organizational change and industrial relation that is the blancing of organization practices with requirments arising from collective braganing and from governmental laws.

Human refers to the skilled workforce in the organization. Resource refers to limitited availability of source. Management refers to maximize or proper utilization and make best of limited and a source resurce.

Objective of Human Resource Management:

The objective of HRM are categorized in following forms;

- 1. Social objective.
- 2. Organizationl objective.
- 3. Personal Objective.

Social objective: To be socially responsible for the needs and challengs of society while minimizing the negative impact of such demands upon the organization, the failure of organizations to use their resource for society.

<u>Organizational objective:</u> Organize the muman resource management exists to contribute to organizational effectiveness. HRM is not and in itself it is only a means to assist the organization with its primary objectives.

<u>Personal Objective:</u> To asist employees in achiveing their personal goals at least ons extent as these goals enhance the individual contributions to the organization.

Objective of HRM:

- 1. To achieve the organizational goals by proper utilization of human resources.
- 2. To develop and maintain healthy working relationship among all the employees.
- 3. To integrate individual and group gols within an organization.
- 4. To identify and satisfy individual and group needs.
- 5. To motivativate the employees and keep their moral high.
- 6. To develop the human assests continuously throught the training and development programs.

Function of Management /HRM functions:

Planning: It is basic function of HRM. It is concrned with determination of goals to be achieved. Hence, planning is thainking before doing. It involves selection of goals and strategies policres program and procedures for achieving them. Good planning is essential to ensure proper utilization of human and non-Human resource to achieve the pre-determibed goals.

Organizing: Organizing has a major role in implementing plans successfully. Organizing may be defined as identifying or geouping activities to be performed assigning them among individual and creating authority responsibility relationship among them. It is the collection and integration of various factors required to achiev the planned goals.

Staffing: Staffing is cincerned with human resource. Its aim to fit individuals and jobs in the organization structure by appointing compwtent and qualified preson for the jobs.

Directing/Leading: After goals have been developed and the organization structure has been designed and staffed next step is to begin to move toward the goals. The leading purpose servies this purpose. Leading as well as directing involves influencing members of the organization objectives.

Controlling: controlling is related to all other management functions. It is the process of measuring and comparing operatinh result with the plans and taking corrective action when result deviate from plans.

Recruitment and selection:

Recruitment: Recruitment is an activity to find people who like to join organization. It is the process of inviting candidates for applying to job through various modes in which organization asks for selection takes place only after inviting candidates. Hence recraitment is the only way to raise manpower needed for an organization.

Recruitment happens before selection process of condidates.

Selection: Selection is the process of hiring employees among the short listed candidates and providing them a job in the organization. Candidates who are identified as right qualified person will be invited to the selection process which involves different kinds of tests for knowing knowledge skills and attitude that are required performing would be given job.

Training: Training is the process for providing required skills to the employee for doing the job effectively skillfull and qualitatively. Training of Employee is not continuous but it is peiodical and given in specificed time. Generally Training will be given by an experi or professional in the related field or job. Training is required in every stage of work and for every person at work. To keep one-self updated with the fast changing technologies concepts, Values and environment training plays vital role. Training is also necessary in any organization for impoving the quality.

Trainning involves time, effort and money by an organization. So an organization should be very cereful while designing training program.

Importance of Training:

→ YTraining is an important part of human resource management in modern organizations. It involves positive change in knowledge, skill and attitude of employees of the job. Training is critical for organization development and success. It is frustful to both employers and employees of an organization. An employer will become more ficient and productive if he is trained well.

Types of Trainning:

- 1. Orientation trainning.
- 2. Pre-eervice training.
- 3. In- service training.
- 4. Specialized traning.
- 5. Trainers training

Required Human Resource and Cost:

Method of valuation of HRM:

- 1. Histarical cost approach.
- 2. Replacement cost approch.
- 3. Oppurtunity cost approch.

Human Resource Accounting

- → Human resource accounting is the process of assigning budgeting and reporting the cost of human resource incred in an organization including wages and salaries and training expenses.
- → Human resource accounting is the activity of knowing the cost invested for employes toeward their recultment training them.

Blance Sheet

- → A blance sheet is a statement of the financial position of an orgnization at a certain date. It is generally prepared at the end of financial year.
- → In the blance sheet asset libilities for an organization are determined. At the end of the blance sheet total assest must be equal to the total of liabilities.
 - **Assets:** Assets are the through which have a value and we are the beneficiary fot those. Eg:-land, house,bank deposits stocks money receiveable from others.
 - Liabilites: Libilities are throught which have a value and we are the one who has to make those payments. Eg:- Salary to employees lon etc.

Cost Accounting:

- → It refer to the application of the principle of accountancy to ascertain the cost per unit of goods or service or process. It is concerned with classification recording and apppropriate of expenditure for determination of the cost of product or services and for presentation of data to the management for planning controling and decision making.
 - → Objectives of cost Accounting:
 - 1. To analyze ascertaining the cost.
 - 2. To control the cost.
 - 3. To communicate real cost situation of production activity.
 - 4. To findout the point of inefficency and carelesness.

- 5. To optimize the cost.
- 6. To support pricing decision.

Steps involved in staffing: The staffing involves following steps;

- → Mapower requirment.
- → Recrurtment.
- \rightarrow Selection.
- \rightarrow Orientation and replacement.
- → Trainning development.
- → Remuneration.
- → Performance elevation.
- → Promotion and transfer.

Important of staffing: It is important because of following reasons;

- a. To increase the size and complexity of organization.
- b. To change the technology repidly.
- c. Human resource are considered as human assets.
- d. Good stafffing result in avoideance of mistakes.
- e. Suitable ataffing help to plan and manage chance better.
- f. It improves producitivy and effectiveness of an organaization.

Role and Responsibilities of staffs:

- → There are same roles and responsibility of staff (Employees and business partners) which are;
- 1. Technical Expert: Employees and business partners may have the roles of technical expert. They must be able to perform the work properly. They have to play the role of individual with all the required skills and competrnces to undertake their various tasks in the parthners incur sevarl responsibilities such as ensuring that they perform accounding to missing goals objective and expectation of the organization.
- 2. Team playing: Employees and business partners work in a team. Employees and business partners fulfill this responsibility by attending mettings contributing to decision making and problem solving and participatinh in organizational projects. They have to accomplish more task effectively and within less time period.
- **3. Managing:** Employes and business partner in their different levels are responsible for managing one or more business aspects. The employees should be responsible for assigned department and the business partners should be responsible for managing the decision making proceises and overseeingbusiness operation completely.
- **4. Development:** They both have the roles of business developer. This means they have the responsibility of growing the organization especially in terms of profitability. They are the greatest assets that make a business profitable. Whwn they neglect their roles and responsibility then profitiability of a business is sustintially threatened.

Financial Plan

Introduction:

A financial plan is a document containing a person currentt money situation and long-tearm monetary goals as will as to achieve those goals. Good financial planning should include details about cash flow, Saving, debt investments insurance and any other elements of financial life.

A financial plan may be created independently or with the help of a certified financial planner.

Working capital Estimation

Working capital is that amount which is required for run the woek. It is a financial metric which represents operation liquidity available to a business organization including governmental entities. Working capital also known as net working

capital is the difference between a company's current assets and its current liabilities. Working capittal is calculated by using ratio i.e, Current ratio = $\frac{current\ ratio}{Curent\ libilities}$

Method for Estimating working capital Requirements

Following methods are adopted for estimating working capital;

1. Percentage of sales method

In this method working capital is assumed nearly 40% of sales. If the expected sales are 1000 million dollars, 400 million dollars would be required as working capital. Advantage of this method is that it is very simple to understand and calculate also. Its aismption is difficult to true for many organization so it is not useful.

2. Regression Analysis Method

It is statical estimation. The method expresses the relationship between revenue and working capital in the from of an equation. I.e, [working capital=Intercept+9slope*Revenus)]. The slope is the rate of change of working capital with one unit change in the revenue. Intercept is the point where regression line and working capital axis meets.

3. Operation cycle method

This is probable the best method because it takes into account the actual business or industry situation into consideration while giving an estimate of working capital. It states that longer the working capital operation cycle higher would be the requirment of working capital and vice verise.

Working capital=cost of good sold+ $\frac{No.of\ days\ of\ operating\ cycle}{365\ days}$ + bank and cash blance.

It this method each componens can be calculated.

Pre-Operating Expenses

In financial plan the expenses before operating are known as the pre-operating expenses. Pre-operating expenses include any expenses incurred during the start-up or formation of a new business. They include expenses related to invstigation of a potential new business as well as the actual costa associated with forming or regirting the company.

Pre-operating expenses may also include accounting cost incurred while preparing to apply for a business loan or when evaluating the credit worthiness of potential investors. Example; fee paid to the government agencies, Lawyers also be including in pre-operating cost. The common example of pre-operating expenses are rest and utilities wages and salaries accounting and legal fees, property taxes etc.

Source of investment and financial cost

Capital Investment

Capital investment refers to funds invested in a firm or enterprise for the purpose of futhering its business objective. Capital investment may also refer to a firm's acquistion of capital asses or fixed assest such as manufacturing plants and machinery that is expected to be productive over many years. Source of capital investment are equity investment banks financial institution and verture capitall.

Financial cost

It is the xost and interest and other charges involved in the borrowing of money to build or purchase assests. The total expensee as sociated with securing financial for a project or business arrangment.

Types of source of finance

source of finance are mainly categorized in two types;

1. Internal source of finance;

✓ It is coming from the trading of business sector.

- ✓ Day to day expenditure in cash to customer for selling product or money covered from the customer credit.
- ✓ waste of any surplus assets example sealing a company car or machinery.

2. External source of finance:

✓ It comes from the undividable business or organization that does not trade directly business. Example-bank,, Investment, Government.

Per unit cost of service or product

cost per unit can be defined as the amount of money spent by the company during a time period for producing single unit of he particular product or service. cost per unit is the measured of a company's cost to build or creat one unit of product. Usually cost per unit involve the variable cost and fixed costs.

 $Per unit cost = \frac{To al \ cost \ of \ production}{Number \ of \ production}$

For becoming competitive per unit cost should below. It provides a dynamic overview of the relationship revenues costs and profits.

Unit price and profit-loss Estimation of first year

Unit price

A price for a service or product or cimmodity that includes all extra costs incidental to the item is termed as unit price. predetermined price for a quality of work to be performed including prie charged for labour material and associated services such as equipment rental.

Unit price=per unit cost+(margin+comission for agent-transportation expense per unit).

Profit-loss Estimation in first year

For profit-loss estimation following two financial statements are created;

1. Profit and loss account

It is one of the most important objective odf a business is to make profit. It shown the profit and loss of business over a given period. Typically the profit and loss account will show the revenues received by a business and the costs involved in generating that revenue is;

[Revenue-cost+profit].....(1)

2. Blance sheet

A blance sheet is a statement of the financial position of an organization at a certain data. It is generally prepared at the end of financial years. In blance sheet, assets and liabilities are determined. Assets include fixed assest (land,building,machine, furniture etc.) and floatting aiset includes good will, investment etc. Similarly the liabilities include fixed liabilities (long term loans) and current liabilities (short-term loans, bills payable) banj over draft etc.

Business plan Appraisal

The purpose of a formal appraisal of a business is to estimate the value of the business, Usually for the purpose of insurance coerage or for the sale or purchase of the business. Although an apprasisal usea a great deal of calculations and objective research, it is still and estimate.

Methods of project Appraisal

- 1. Economic Analysis.
- 2. Financial Analysis.
- 3. Market Analysis.
- 4. Technical feasibility.
- 5. Management competence.

Return on Investment

Return on investment [ROI] is a performane measure used to evaluate the efficiency of an investment or compare the efficiency of a number of different investments. It tries to directly measure the ammount of return on a particular investment, relative to the investment's cost.

Rate of return on investment's=
$$\frac{Current\ market\ (sales)value-Initial\ cost}{Inital\ cost}$$
 $x\ 100$

In this method there is calculation of time period in taking retun of investment. The low time period in return investment is good. A company is considering an investment costing Rs. 20 million projected return extend over four years.

Year	Cash in flow	Cash out flow	Cumulative casf flow
0	-	20	20
1	6	-	14
2	8	-	6
3	12	-	6
4	10	-	16

The average annual return as a percentage of the investment is;

Total expenditure outly=Rs.20 billion.

Total returns=Rs.36 billion.

Net returns=36-20=Rs.16 billion.

Average annual return=
$$\frac{Rs.4 \ million}{Rs.20 \ million} = Rs.4 \ billion$$

Average rate of return=
$$\frac{Rs.4 \ million}{Rs.20 \ million} x 100\% = 20\%$$

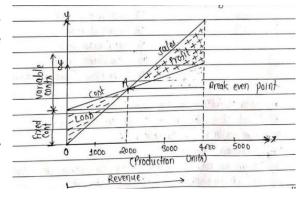
[ARR=20%]

Break Even Analysis

Break even analysis is a technique usidely used by production management and management accountants. It is based on the categorizing production cost between those which are "Variable" (costs that change when production output chainages) and those which are fixed (costs not directly related to the volume of production).

In this method break even point is foundout. The point wherw sales line and costs line cross each other in graph or in other words wherw the condition of "No loss and No profit" is known as break even point and the analysis to findout break even point is known as break even analysis. Fixed assest variable assest, sales, revenue are related term in break even analysis.

In figure a is break even point[BEP]. for gaining profit there is necessary to product more than 2000 production units.



Risk Factors

Business risk is the explosure a company or organization has to factors that will lower its profits or lead it to fail. Anything thatt threatens a company ability to achieve its financial goals is considered in business risk.

The probility of the company success must be considered in the light of peoblems expenses defficulties complicatio and delays frequency encountered in the connection with the expansion of the business operation in a competitive industry.

Risk factors in business

- 1. Economic risk.
- 2. Security and fraund risk.
- 3. Compliance risk.
- 4. Financijal risk.
- 5. Reputation risk.
- 6. Operation risk.
- 7. competition risk.

Factors affecting business plan

- 1. Effect of unfavourable trends in the industry.
- 2. Price cutting by competitors.
- 3. Economic condition.
- 4. Design of manufacturing cost in excess of estimates.
- 5. Product developementt schedule not met.
- 6. Unplanned for new competiton.
- 7. Management teams break up.
- 8. Changes in government policies and rules.
- 9. Technological advances.
- 10. Customer base and market aceptance etc.

Marketing plan and its Components

A marketing plan is an operational document that outlines an advertising strategy that an organization will implement to generate leads and reach its target market. The maeketing plan details the strategy that a company will use to market its products to constomers. A marketing plan also include a description of the current marketing position of a business, a discussion of the target marketing position of the marketing mix that a business will use to achieve their marketing goals.

Components of Marketing plan

The main components of a marketing plan as follows;

- 1. Executive summary.
- 2. Situcation analysis.
- 3. Desired target market.
- 4. Marketing goals and objectives.
- 5. Marketing strategies and programs.
- 6. Financial plan.
- 7. Performance and implementation.
- 8. Appendices.

By researching market, competition and determining the business unique positioning, The business and businessman will be in much better position to promot and sell production and services. Sucessful plabs need focus, Specifics and flexibility.

Private Limited

A private company limited or Ltd, is a type of privately held small business entity. This type of business entity owner liability to their shares, limits the number of share-holders to 50 and restrict shareholder from public trading shares.

Selection of Technology Plants and Equipments

Selecting the Technology

The choice of technology is very crucial decision as it is bound long term and lassting impact on the futhere of enterprise. Selecting Technology is considered as follows;

- 1. Investment capacity.
- 2. Volume of production.
- 3. Nature of production.
- 4. Manufactoring strategy.
- 5. Engineering and technical evaluation.
- 6. Economic evaluation.
- 7. Social consideration.

Selection of Plants and Equipments

Plants and equipment selection is based on the organizations ability to obtauin an adequate and regular supply of its raw materials at a minimum cost to maintain a sufficient labor force and to serve satisfactorily its consumers. The important factors of selection of plants and equipments are as follows;

- 1. Availability of raw materials.
- 2. Availability of skilled an unskilled labours.
- 3. Nerness to the source of motive power.
- 4. Nearness to market good banking and credit facilites.
- 5. Availability of transport facilities.
- 6. Pollution control.
- 7. Suitability of climate.
- 8. Securing greater accuracy.

Structure of Project Report

The project report includes;

- 1. Introduction:
 - Importance and application of topic.
 - Overview
- 2. Back-ground:
 - Relevant and specific info.
 - Other people view.
 - References.
 - Uniqueness of project.
- 3. Project:
 - Main-body part.
 - Approach to the problem and workdone.
 - Deign.
 - Graphs, drawings, pictures
 - Result.
- 4. Summary.
- 5. Conclusions.
- 6. References.

Format of Business Plan

The business plan is prepared based on following heads/steps/topics;

- 1. Executive summary.
- 2. Company Description
- 3. Market analysis.
- 4. Organization and management.
- 5. Service or product.
- 6. Marketing and sales.
- 7. Operational plan.
- 8. Funding request.
- 9. Financial plan.
- 10. Appendix.

Chapter-5

Small Business Management

Concept of small business Management

- → Small business management refers to the process of aligning and co-ordinatig all aspect of a small business, Wheither it's managing employees, suppliers financies, Its roadmap or performing daily tasks.
- → It small business the required capital employee included and duration are small.
- → The management can decide in short time.
- → Management charge his plan in daily basis and tomorrows activities are decided today sometime.
- → Small business can be run with family members only.

Market and Marketing Mix

Market: The market is that place where sellers and buyors are gathering and they exchange good service instead of money, good. A market is a place which can be physical like a retail outlet or vertuical like an e-retailer. Other example include the black market auction markets and financial markets. Markett inclues mechanism or means for;

- 1. Determining price of the traded item.
- 2. Communicating the price information.
- 3. Facilitating deals and transactions.
- 4. Effecting distribution.

The market foe a particular item is made up of existing and potential customer who need it and have the ability and willingness to pay to it.

Marketing mix: The marketing mix refers to the set of actions or tactixs that a company uses to promote its brands or product in market. Its is the combination form of set of tools which are necessary to gain aim of business by providing giids, Service or products to custmers with more and more. The 4p makes up a typical marketing mix-price, product promotion and place.

- **1. Product:** Product should be available with matching the demand. Very more production may become harm for business. Product should be with good quality with last features and with suitable ahape ans size.
- 2. Price: Price is an important factor in marketing. Price is determined by demand and supply. It is also affected by competitors price. price should be appropriat with quality, Suitable with customers economic status. Price is determined with cost of product margin on product, Commission to agents and transportation expenses.
- **3.** Place: Place play important role in marketing. Place should be in more people movement area. The area whwrw can go easily that area should be selected for market. In case of industry or business establishment place should be available in low price wherw labours charge is low transportation can be done easilay.
- **4. Promotion:** Promotion activity helps to increase sell and to identify the product. It gives the information about the product. Advertisement n road, Televation, Wall painting, Micing, Pumplet and social works all are included in promotion activites.

Basic Account Keeping

Booking keeping:

- → "Book keeping is the art of recording business dealings in a set of books"- By A.H. Rosen kampiff.
- → Hence, book keeping can be defined as the brance of knowledge which deals with recording financial transaction in a methodological procedure and in continuous manner. Book keeping is the business itself.
- → Thd person who work of book keeping is book keeper. It is done in daily basis. The financial transcations includes sales, purchase, receipts and payments.

Importance of Book keeping

Following are the main importances of book keeping;

- 1. It gives the complete record of business transcations.
- 2. It helps to compare the transectation of previous year and current year.
- 3. It shows the financial position of an organization.
- 4. It gives the results of business activites i.e, profit and loss.
- 5. It provides arthmaticall accuracy of account book.

Account Keeping

It book keeping is the branch of maintaining the records of the transaction, account keeping is the art which actually handles the book keeping. Account keeping is "language of business". Hence account keeping can be defined as the brance of knowledge which deals with adjetive measurment and reporting system of transactions and event for decision making purposes. According to R.N. Anthony: According is a means of collecting recording and reporting in monefare terms and the information of business.

Stage in A ccount Keeping:

- 1. Identifying the finnancial transactions of business.
- 2. Recording these transaction systemetically.
- 3. Classifying the recorded transactions.
- 4. Summarize the classified recording recording to calculated the profit or or loss.
- 5. Analyze and interpret the business records to simplify them.
- 6. Communicate the results to the various stake holders.

Importance of Account Keeping

- 1. It records transactions systematically.
- 2. It classified the record transaction.
- 3. It analyze the business records.
- 4. It show clear prctilar of financial health of business.

Types of Account keeping

- 1. Financial Account Keeping: That records cash receipts and cash payments.
- 2. Bank Account Keeping: Cheque book deposit books and statement.
- **3. Employment Account Keeping:** Hours of work overtimet remuneration or other benefits leave, termination of employment type of employment, personal detais employee personal contact and employment detais.
- 4. Cost Account Keeping: It records the actual cost of material man and machine and wherw it expenses.
- **5. Managerial Account Keeping:** Hence the account keeping can help us to protect our business measure our performance and maximize profit.