

Visakh RADHAKRISHNAN

Paris | +33755442925 | visakh.radhakrishnan@essec.edu | [LinkedIn](#)



Solution driven analyst with over 2 years of experience in the digital business domain. Looking for full time position as a business analyst or a project manager in the data domain starting October 2024

EDUCATION

ESSEC Business School **Paris, France**
Masters in management – Grande Ecole (Strategic Business Analytics Track) 2021-2024

- **Coursework:** Business Data Science, Digital Marketing Analytics, Digital Transformation, Finance
- **GPA** – 16.6/20 – Top 5 percentile

National Institute of Technology **Calicut, India**
Bachelor of Technology – Production Engineering 2015-2019

- **Coursework:** Supply Chain Management, Economics, Operations Research, Statistics for Management
- **Honors:** Class topper of the 2015-2019 batch with a GPA of 9.2/10

WORK EXPERIENCE

L'Oréal **Paris, France**
Data Project Manager Apprentice Oct 2023-Present

- Development of a tool to track consumer complaints information using Python and Power BI to integrate insights for improved data analysis.
- Drive process efficiency by optimizing various manual tasks through Power Automate and Power Platform tools.
- Product owner for 4 BIs in the L'oreal Luxe Dev team – ensure functionality, animate training and collect user needs for continuous improvement.

Proxy product Owner – ELIXPEDIA (Product Master Data Tool) Sep 2022-Oct 2023

- Investigated pain points to implement process changes, proposals, and new attributes to improve product quality.
- Documented global guidelines and best practices for effective communication of business processes.
- Aligned team to agile methods and took up ownership of tasks in regular sprint cycles as an agile practitioner.

Schneider Electric **Grenoble, France**
Data Analyst Intern April 2022-Sep 2022

- Built dashboards using Tableau to analyze the progress of defect rates and quality costs in Schneider factories leading to an annual saving of 3.2M€
- Deployed e-tools to digitize the traceability of the end-to-end supply chain for over 200 plants in Asia

Accenture **Paris, France**
External Consultant for Dataiku, a B2B SaaS platform January 2022- May 2022

- Analyzed customer data on product usage and the sales cycle for 1000+ companies interacting with Dataiku
- Identified key customer pain points and formulated strategies for the sales team to target customers effectively through lowering the preparation time by 40%

Capgemini Technology Services **Mumbai, India**
Senior Analyst – Customer Relationship Management (CRM) September 2019- June 2021

- Managed cross-functional teams to implement CRM solutions for supply chain digital transformation using SAP
- Successfully monitored and coordinated ad-hoc activities for automated bug reporting system, surpassing monthly targets with 90% resolved defects.

SKILLS

Languages: English (Bilingual; IELTS – 8.0/9.0), French (Intermediate), Malayalam, Tamil, Hindi

IT Skills: MS Office Pack (Excel, PowerPoint, Word), Python, Power Platform, SQL, GCP, Tableau, Power BI, JIRA

Certifications: Agile Software Development (Coursera 2021), Product Analytics (Product School 2022)

HOBBIES & INTERESTS

- Memes, Movies and Music