VISETH SEN

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Professional Summary

Exceptionally creative and dependable Developer with a stellar customer service record and superb work ethic. Knowledgeable in a wide variety of computer languages and techniques for application construction and maintenance.

Skills

- Comptia Security +
- Comptia Network + (12/2018)
- Network Maintenance
- Website Maintenance
- Profesional Communication Skills

- NGNX, Apache2
- Digital Ocean, GoDaddy, AWS
- Python, Numpy, Pandas
- HTML, CSS, JSS, Bootstrap
- Windows, Linux, Mac

Work History

Deployment Consultant/Tech   05/2018 to Current
Creative Tech Solutions – Skokie, IL
- Visited customer locations to determine needs, set up equipment and provide training.
- Delivered a high level of service to clients to both maintain and extend the relationships for future business opportunities.
- Enacted successful repairs by applying technical skills and operations knowledge.
- Developed new process for deployment which resulted in marked improvements

Stem Instructor (ages 4-17)   05/2018 to Current
Blue 1647 – Chicago, IL
- Planned and executed activities to promote Computer Accessibility, Typing and Teamwork Development.
- Developed activities and integrated technology to diversify instruction.
- Developed and taught lessons on relevant children's books, poems, movies and themes to promote student interest.
- Met with parents to resolve conflicting educational priorities and issues.

Developer   03/2017 to 07/2017
I.C. Stars – Chicago, United States, Illinois
I.c.stars rigorous four-month technology training and leadership program offers 1,000+ hours of immersive, hands-on, project-based learning in a fast-paced Agile environment.
- Project Manager - As a Project Manager I worked closely with my team identifying their strengths, helping them work on the craft and collaborating. This collaboration and open communication with our client was instrumental to our team winning the Initial RFP.
- Quality Assurance Analyst - As a QA Analyst, I worked closely with my team members learning how they code as well as their coding style. This was instrumental in cementing my understanding of various technologies.
- Back-End Developer - As a Backend Developer I used Python, Flask, Django, Postgres to deploy our application on a live server.

Web Content Manager   07/2016 to 08/2016

123 Remodeling – Chicago, IL
- Identified and eliminated HTML, CSS, JS, Wordpress bugs to improve user experience.
- Worked closely with social media team on WordPress blogs and social media marketing.
- Communicated neutrally, empathically and comfortably with team members, clients and customers.

Service Advisor   02/2012 to 11/2013
Field Automotive Group – Northfield, Illinois
- Consistently hit and exceeded sales goals by 20%.
- Identified and qualified customer needs, developed sales strategies and negotiated and closes profitable clients with a 85% success rate.
- Ensured superior customer experience by addressing customer concerns, demonstrating empathy and resolving problems on the spot.
- Recipient of multiple positive reviews acknowledging dedication to excellent customer service.

Education

Cyber-Security   2018
Kennedy King College - Chicago, IL
Chicago Bootcamp Focusing On Networking and Cyber-Security
- Training for Comptia Networking+
- Training for Comptia Security+
- Extensive Labs for Applied Learning

Nursing   2015
City Colleges Of Chicago - Wilbur Wright College - Chicago, IL
General Studies in Science with a focus on Nursing
- Associate's Degree in Science Licensed
- Practical Nurse Certification
- Certified Nursing Assistant Certification

Automotive   2013
Triton College - River Grove, IL
Technical Automotive study with a minor focus on business practices.
- Automotive Specialty learning Automotive Repair
- Developed Outstanding Diagnostic Skills
- Acquired Understanding of Automotive Trade

References

- Please Contact for References