



Sales Performance Analysis of Walmart Stores Using MySQL

By- Vishakha jaiswal

INTRODUCTION

Walmart, a major retail chain, operates across several cities, offering a wide range of products. The dataset provided contains detailed transaction data, including customer demographics, product lines, sales figures, and payment methods. This project will use advanced SQL techniques to uncover actionable insights into sales performance, customer behavior, and operational efficiencies



BUSINESS PROBLEMS

Walmart wants to optimize its sales strategies by analyzing historical transaction data across branches, customer types, payment methods, and product lines. To achieve this, advanced MySQL queries will be employed to answer challenging business questions related to sales performance, customer segmentation, and product trends

TASK 1: IDENTIFYING THE TOP BRANCH BY SALES GROWTH RATE (6 MARKS) WALMART WANTS TO IDENTIFY WHICH BRANCH HAS EXHIBITED THE HIGHEST SALES GROWTH OVER TIME. ANALYZE THE TOTAL SALES FOR EACH BRANCH AND COMPARE THE GROWTH RATE ACROSS MONTHS TO FIND THE TOP PERFORMER

```
WITH MonthlyGrowth AS (
     SELECT
         Branch,
         DATE_FORMAT(STR_TO_DATE(Date, '%Y-%m-%d'), '%Y-%m') AS Month,
         SUM(Total) AS Monthly_Total,
         LAG(SUM(Total)) OVER (PARTITION BY Branch ORDER BY DATE_FORMAT(STR_TO_DATE(Date, '%Y-%m-%d'), '%Y-%m')) AS Previous_Month_Total
     FROM walmart
     WHERE Total IS NOT NULL AND Date IS NOT NULL
     GROUP BY Branch, Month
 SELECT
     Branch,
     AVG((Monthly_Total - Previous_Mnth_Total) / NULLIF(Previous_Month_Total, 0) * 100) AS Avg_Growth_Rate
 FROM MonthlyGrowth
 WHERE Previous Month Total IS NOT NULL
 GROUP BY Branch
 ORDER BY Avg_Growth_Rate DESC
 LIMIT 1;
```

TASK 2: FINDING THE MOST PROFITABLE PRODUCT LINE FOR EACH BRANCH ALMART NEEDS TO DETERMINE WHICH PRODUCT LINE CONTRIBUTES THE HIGHEST ROFIT TO EACH BRANCH.THE PROFIT MARGIN SHOULD BE CALCULATED BASED ON THE DIFFERENCE BETWEEN THE GROSS INCOME AND COST OF GOODS SOLD

SELECT

```
branch,
    `product line`,
    (`gross income` - `cogs`) AS profit_margin
FROM walmart w1

WHERE (`gross income` - `cogs`) = (
    SELECT MAX(`gross income` - `cogs`)
    FROM walmart w2
    WHERE w1.branch = w2.branch
    AND w1.`product line` = w2.`product line`
)
GROUP BY branch, `product line`, `gross income`, `cogs`;
```

TASK 3: ANALYZING CUSTOMER SEGMENTATION BASED ON SPENDING (6 MARKS) WALMART WANTS TO SEGMENT CUSTOMERS BASED ON THEIR AVERAGE SPENDING BEHAVIOR. CLASSIFY CUSTOMERS INTO THREE TIERS: HIGH, MEDIUM, AND LOW SPENDERS BASED ON THEIR TOTAL PURCHASE AMOUNTS

```
■ ○ WITH CustomerTotalSpending AS (
                                                                             SELECT
         SELECT
             `Customer ID`,
             SUM(`Total`) AS TotalSpending
         FROM walmart
                                                                                   CASE
         GROUP BY 'Customer ID'
     ),
     RankedCustomers AS (
         SELECT
             `Customer ID`,
             TotalSpending,
             NTILE(3) OVER (ORDER BY TotalSpending DESC) AS SpendingRank
         FROM CustomerTotalSpending
```

```
`Customer ID`,
    TotalSpending,
        WHEN SpendingRank = 1 THEN 'High'
        WHEN SpendingRank = 2 THEN 'Medium'
        ELSE 'Low'
    END AS SpendingTier
FROM RankedCustomers;
```

TASK 4: DETECTING ANOMALIES IN SALES TRANSACTIONS (6 MARKS) WALMART SUSPECTS THAT SOME TRANSACTIONS HAVE UNUSUALLY HIGH OR LOW SALES COMPARED TO THE AVERAGE FOR THE PRODUCT LINE. IDENTIFY THESE ANOMALIES

```
    WITH ProductLineStats AS (
        -- Calculate the average sales for each product line
        SELECT
            `Product line`,
            AVG('Total') AS avg_sales
        FROM walmart
        GROUP BY 'Product line'
    FlaggedTransactions AS (
        -- Flag transactions as anomalies if they are more than 30% above or below the average sales
        SELECT w. Invoice ID', w. Branch', w. Product line', w. Total',
            CASE
                WHEN w. Total > (p.avg sales * 1.30) OR w. Total < (p.avg sales * 0.70) THEN 'Anomaly'
                ELSE 'Normal'
            END AS Status
        FROM walmart w
        JOIN ProductLineStats p
        ON w. Product line = p. Product line
```

```
JOIN ProductLineStats p
    ON w. Product line = p. Product line
SELECT
    `Invoice ID`.
    `Branch`,
    `Product line`,
    `Total`,
    Status
FROM FlaggedTransactions
WHERE Status = 'Anomaly';
```

TASK 5: MOST POPULAR PAYMENT METHOD BY CITY (6 MARKS) WALMART NEEDS TO DETERMINE THE MOST POPULAR PAYMENT METHOD IN EACH CITY TO TAILOR MARKETING STRATEGIES

```
SELECT
    City,
    Payment,
    COUNT(*) AS PaymentCount
FROM walmart
GROUP BY City, Payment
ORDER BY City, PaymentCount DESC;
```

	City	Payment	PaymentCount	
>	Mandalay	Ewallet	113	
	Mandalay	Cash	110	
	Mandalay	Credit card	109	
	Naypyitaw	Cash	124	
	Naypyitaw	Ewallet	106	
	Naypyitaw	Credit card	98	
	Yangon	Ewallet	126	
	Yangon	Cash	110	
	Yangon	Credit card	104	

TASK 6: MONTHLY SALES DISTRIBUTION BY GENDER (6 MARKS) WALMART WANTS TO UNDERSTAND THE SALES DISTRIBUTION BETWEEN MALE AND FEMALE CUSTOMERS ON A MONTHLY BASIS

```
YEAR(STR_TO_DATE(`date`, '%d-%m-%Y')) AS Year,
    MONTH(STR_TO_DATE(`date`, '%d-%m-%Y')) AS Month,
    `gender`,
    SUM(`total`) AS TotalSales
FROM walmart
WHERE `date` IS NOT NULL
GROUP BY YEAR(STR_TO_DATE(`date`, '%d-%m-%Y')), MONTH(STR_TO_DATE(`date`, '%d-%m-%Y')),
ORDER BY Year, Month, `gender`;
```

	Year	Month	gender	TotalSales
•	2019	1	Female	59138.98200000001
	2019	1	Male	57152.88599999999
	2019	2	Female	56335.55549999999
	2019	2	Male	40883.81849999999
	2019	3	Female	52408.387500000004
	2019	3	Male	57047.11949999997

TASK 7: BEST PRODUCT LINE BY CUSTOMER TYPE (6 MARKS) WALMART WANTS TO KNOW WHICH PRODUCT LINES ARE PREFERRED BY DIFFERENT CUSTOMER TYPES(MEMBER VS. NORMAL)



TASK 8: TASK 8: IDENTIFYING REPEAT CUSTOMERS WALMART NEEDS TO IDENTIFY CUSTOMERS WHO MADE REPEAT PURCHASES WITHIN A SPECIFIC TIME FRAME (E.G., WITHIN 30 DAYS)

```
SELECT DISTINCT
   w1.`Customer ID`,
   w1.`Invoice ID` AS First_Purchase,
   w2.`Invoice ID` AS Repeat_Purchase,
   DATEDIFF(STR_TO_DATE(w2.`Date`, '%Y-%m-%d'), STR_TO_DATE(w1.`Date`, '%Y-%m-%d')) AS Days_Between_Purchase
FROM walmart w1

JOIN walmart w2
   ON w1.`Customer ID` = w2.`Customer ID`
   AND w1.`Invoice ID` != w2.`Invoice ID` -- Ensure different invoices
   AND DATEDIFF(STR_TO_DATE(w2.`Date`, '%Y-%m-%d'), STR_TO_DATE(w1.`Date`, '%Y-%m-%d')) BETWEEN 1 AND 30 --
ORDER BY w1.`Customer ID`, Days_Between_Purchases;
```

TASK 9: FINDING TOP 5 CUSTOMERS BY SALES VOLUME WALMART WANTS TO REWARD ITS TOP 5 CUSTOMERS WHO HAVE GENERATED THE MOST SALES REVENUE

```
SELECT
    `Customer ID`,
    SUM(`Quantity` * `unit Price`) AS revenue
FROM walmart
GROUP BY `Customer ID`
ORDER BY revenue DESC
                                              Customer ID
                                                          revenue
LIMIT 5;
                                                          25366.040000000005
                                                          22287.870000000006
                                                          22278.360000000004
                                              15
                                                          21594.720000000005
                                                          21556.71000000001
```

TASK 10: ANALYZING SALES TRENDS BY DAY OF THE WEEK WALMART WANTS TO ANALYZE THE SALES PATTERNS TO DETERMINE WHICH DAY OF THE WEEK BRINGS THE HIGHEST SALES.

```
DAYNAME(STR_TO_DATE(`Date`, '%Y-%m-%d')) AS Day_of_Week, -- Extract day of the week

SUM(`Quantity` * `unit Price`) AS Total_Sales -- Calculate total sales

FROM walmart

GROUP BY Day_of_Week

ORDER BY Total_Sales DESC;
```

Day_of_Week	Total_Sales
Wednesday	49137.920000000006
Friday	48308.02999999984
Thursday	43102.82000000001
Sunday	42668.36999999999
Monday	42447.579999999994
Saturday	41918.569999999985
Tuesday	40004.09



THANK YOU