

| Sl. No. | Centre      | Name & Address of the Office of Banking Ombudsman  | Area of Operation   |
|---------|-------------|--|---|
| 1.      | Ahmedabad   | <b>Shri G J Raju</b><br>C/o Reserve Bank of India<br>La Gajjar Chambers, Ashram Road<br>Ahmedabad-380 009<br>STD Code: 079<br>Tel. No. 26582357/26586718<br>Fax No. 26583325<br>Email : cms.boahmedabad@rbi.org.in       | Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu   |
| 2.      | Bengaluru   | <b>Ms Saraswathi Shyamprasad</b><br>C/o Reserve Bank of India<br>10/3/8, Nrupathunga Road<br>Bengaluru -560 001<br>STD Code: 080<br>Tel. No. 22277660/22180221<br>Fax No. 22276114<br>Email : cms.bobengaluru@rbi.org.in | Karnataka   |
| 3.      | Bhopal      | <b>Shri V K Nayak</b><br>C/o Reserve Bank of India<br>Hoshangabad Road<br>Post Box No. 32, Bhopal-462 011<br>STD Code: 0755<br>Tel. No. 2573772<br>2573776<br>2573779<br>Email : cms.bobhopal@rbi.org.in                 | Madhya Pradesh  |
| 4.      | Bhubaneswar | <b>Shri S Behera</b><br>C/o Reserve Bank of India<br>Pt. Jawaharlal Nehru Marg<br>Bhubaneswar-751 001<br>STD Code: 0674<br>Tel. No. 2396207/2396008<br>Fax No. 2393906<br>Email : cms.bobhubaneswar@rbi.org.in           | Odisha  |
| 5.      | Chandigarh  | <b>Shri J L Negi</b><br>C/o Reserve Bank of India<br>4th Floor, Sector 17<br>Chandigarh<br>Tel. No. 0172 - 2721109<br>Fax No. 0172 - 2721880<br>Email : cms.bochandigarh@rbi.org.in                                      | Himachal Pradesh, Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana.  |
| 6.      | Chennai     | <b>Dr. Balu K</b><br>C/o Reserve Bank of India<br>Fort Glacis, Chennai 600 001<br>STD Code: 044<br>Tel No. 25395964<br>Fax No. 25395488<br>Email : cms.bochennai@rbi.org.in  | Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands  |
| 7.      | Dehradun    | <b>Shri Arun Bhagoliwal</b><br>C/o Reserve Bank of India<br>74/1 G.M.V.N. Building, 1st floor,<br>Rajpur Road,<br>Dehradun - 248 001   | Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule |

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|     |            | STD Code : 0135<br>Telephone : 2742001<br>Fax : 2742001<br>Email : cms.bodehradun@rbi.org.in  | Nagar)   |
| 8.  | Guwahati   | <b>Shri A. R. Samal</b><br>C/o Reserve Bank of India<br>Station Road, Pan Bazar<br>Guwahati-781 001<br>STD Code: 0361<br>Tel.No. 2734219/ 2512929<br>Email : cms.boguwahati@rbi.org.in                              | Assam, Arunachal Pradesh,<br>Manipur, Meghalaya, Mizoram,<br>Nagaland and Tripura  |
| 9.  | Hyderabad  | <b>Shri T Srinivasa Rao</b><br>C/o Reserve Bank of India<br>6-1-56, Secretariat Road<br>Saifabad, Hyderabad-500 004<br>STD Code: 040<br>Tel. No. 23210013<br>Fax No. 23210014<br>Email : cms.bohyderabad@rbi.org.in | Andhra Pradesh and Telangana   |
| 10. | Jaipur     | <b>Shri C D Srinivasan</b><br>C/o Reserve Bank of India,<br>Ram Bagh Circle,<br>Tonk Road, Post Box No. 12<br>Jaipur-302 004<br>STD Code: 0141<br>Tel. No. 2577931<br>Email : cms.bojaipur@rbi.org.in               | Rajasthan  |
| 11. | Jammu      | <b>Shri P Shimrah</b><br>C/o Reserve Bank of India,<br>Rail Head Complex,<br>Jammu- 180012<br>STD Code : 0191<br>Telephone: 2477617<br>Fax : 2477219<br>Email : cms.bojammu@rbi.org.in                              | State of Jammu   |
| 12. | Kanpur     | <b>Shri P K Nayak</b><br>C/o Reserve Bank of India<br>M. G. Road, Post Box No. 82<br>Kanpur-208 001<br>STD Code: 0512<br>Tel. No. 2305174/ 2303004<br>Email : cms.bokanpur@rbi.org.in                               | Uttar Pradesh (excluding Districts<br>of Ghaziabad, Gautam Buddha<br>Nagar, Saharanpur, Shamli<br>(Prabudh Nagar), Muzaffarnagar,<br>Baghpat, Meerut, Bijnor and<br>Amroha (Jyotiba Phule Nagar) |
| 13. | Kolkata    | <b>Smt. Monisha Chakraborty</b><br>C/o Reserve Bank of India<br>15, Netaji Subhash Road<br>Kolkata-700 001<br>STD Code: 033<br>Tel. No. 223310217/22133353<br>Fax No. 22305899<br>Email : cms.bokolkata@rbi.org.in  | West Bengal and Sikkim   |
| 14. | Mumbai (I) | <b>Smt. Ranjana Sahajwala</b><br>C/o Reserve Bank of India<br>4th Floor, RBI Byculla Office Building,<br>Opp. Mumbai Central Railway Station,<br>Byculla, Mumbai-400 008  | Districts of Mumbai, Mumbai<br>Suburban and Thane  |

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|     |                 | STD Code: 022<br>Tel No. 23022028<br>Fax : 23022024<br>Email : cms.bomumbai1@rbi.org.in  |  |
| 15. | Mumbai (II)     | <b>Shri P K Jena</b><br>C/o Reserve Bank of India,<br>4th Floor, RBI Byculla Office<br>Building, Opp. Mumbai Central<br>Railway Station, Byculla,<br>Mumbai-400 008<br>STD Code: 022<br>Telephone: 2300 1280<br>Fax : 23022024<br>Email : cms.bomumbai2@rbi.org.in | Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)   |
| 16. | Patna           | <b>Shri Brij Raj</b><br>C/o Reserve Bank of India<br>Patna-800 001<br>STD Code: 0612<br>Tel. No. 2322569/2323734<br>Fax No. 2320407<br>Email : cms.bopatna@rbi.org.in  | Bihar  |
| 17. | New Delhi (I)   | <b>Smt. Anupam Sonal</b><br>C/o Reserve Bank of India,<br>Sansad Marg, New Delhi<br>STD Code: 011<br>Tel. No. 23725445<br>Fax No. 23725218<br>Email : cms.bonewdelhi1@rbi.org.in   | North, North-West, West, South-West, New Delhi and South districts of Delhi  |
| 18. | New Delhi (II)  | <b>Shri R S Amar</b><br>C/o Reserve Bank of India<br>Sansad Marg, New Delhi<br>STD Code: 011<br>Tel. No. 23724856<br>Fax No. 23725218-19<br>Email : cms.bonewdelhi2@rbi.org.in   | Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh |
| 19. | New Delhi (III) | <b>Shri V G Sekar</b><br>C/o Reserve Bank of India<br>Sansad Marg, New Delhi<br>STD Code: 011<br>Tel. No. 23715393<br>Fax No. 23765234<br>Email : cms.bonewdelhi3@rbi.org.in   | North-East, Central, Shahdara, East and South-East districts of Delhi  |
| 20. | Raipur          | <b>Shri. Keshab Korkora</b><br>C/o Reserve Bank of India<br>54/949, Shubhashish Parisar, Satya<br>Prem Vihar<br>Mahadev Ghat Road, Sundar Nagar,<br>Raipur- 492013<br>STD Code : 0771<br>Telephone: 2244246, 2241819<br>Email : cms.boraipur@rbi.org.in            | Chhattisgarh   |
| 21. | Ranchi          | <b>Smt Chandana Dasgupta</b><br>C/o Reserve Bank of India<br>4th Floor, Pragati Sadan,<br>RRDA Building,   | Jharkhand  |

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|     |                    | Kutchery Road, Ranchi Jharkhand<br>834001<br>STD Code : 0651<br>Telephone : 852134622<br>Fax : 2210511<br>Email : cms.boranchi@rbi.org.in  |  |
| 22. | Thiruvananthapuram | <b>Shri H N Iyer</b><br>C/o Reserve Bank of India<br>Bakery Junction<br>Thiruvananthapuram-695 033<br>STD Code: 0471<br>Tel. No. 2332723/2323959<br>Fax No. 2321625<br>Email : cms.botrivandrum@rbi.org.in | Kerala, Union Territory of<br>Lakshadweep and Union Territory<br>of Puducherry (only Mahe Region). |