



CQF Frequently Asked Questions:

Exams:

What is the turnaround time for the exam results?

There is a three-week turnaround with marking from your submission deadline. You will receive a notification via your portal when your results are available to view. Results can be accessed in the same place you upload your exam.

How do I get a distinction in the CQF?

To get a distinction in the CQF you must take the final optional exam and get a score of 80% or above. You cannot achieve a distinction any other way. You may only sit the final exam once. The CQF Team will notify delegates when registration begins via email.

Will the final optional exam mark affect my marks for the modular exams?

Taking the final optional exam will not affect your marks for the modular exams. The final exam is optional and is only for people who wish to get a distinction.

Is there an exam on the Advanced Electives?

There is no separate exam on the advanced electives, the electives are used in support of your final project piece.

Will I have to repeat my exams that I have passed if I defer my studies?

No, any exams you have taken and passed will be carried over to the next cohort. You would not need to repeat these again.

Do I have to complete all my exams in one cohort?

No, you can split your exams up over a 3-year period if you wish. However, exams must be completed in order along with the exam timeline/dates.

How do I obtain an extension?

You will be able to request for an extension when an exam is released via the Extension Request form, which will be made available on the portal. Further information will be provided alongside the exam instructions.

Extension Allowance:

Full Program: 2 extensions per cohort

Level 1 Program: 1 extension per cohort

Level 2 Program: 1 extension per cohort

Can I have more than one extension per exam?

You can have only one extension per exam. Extensions are not permitted for the final project submissions.

Where can I find the exam schedule on the portal?

The full exam schedule can be found on your portal under Module 1.



Math Tests:

How/When do I submit the pre-course maths test?

The pre-course maths test will need to be submitted before the start of the program. Please submit this on your portal under the Maths Primer.

Will I receive feedback regarding my pre-course math test submission?

Once you have submitted your maths test, you will be presented with the correct answers for any questions you get incorrect. If you would like to discuss these further, please submit a Support ticket via your portal.

CQF Deferrals:

What are the steps to defer from the current cohort?

To defer from the current program please email the [CQF Team](#). Each delegate will have 3 years/ 6 consecutive programs, including the initial program, to complete the course. Once deferred, a delegate may not re-join the same program at a later module.

If I defer my studies, will I still have access to the material on the portal?

Yes, even if you chose to defer your studies to the next cohort, you will still be able to view the lecture material on your portal whenever you want. Your portal will automatically be updated with the new sitting from the module you left of.

Textbooks:

How do I receive my textbooks?

You will need to complete the CQF Textbooks Request form that can be found in your Welcome email. The team will then have this processed on their end.

How long after confirming my address will I receive my textbooks?

Once your textbooks have been processed for shipment, delivery will depend on your region. UK based delegates will need to allow up to 5 working days for textbooks to arrive. Internal shipments will need to allow up to 10 working days for textbooks to arrive.

Wilmott Forum:

How do I register for the Wilmott forum?

To register for the Wilmott forum please go to www.wilmott.com. You will need a work/business address- Hotmail/Gmail addresses will not be accepted. You will be emailed an acceptance email (this may take up to 24 hours). Once registered please email the CQF Team: CQFProgram@fitchlearning.com with your Name, email address and Wilmott.com username.

Can I use a personal email address to register for the Wilmott Forum?

No, personal email addresses are not accepted. This is not something set by CQF. Wilmott.com operates separate to the CQF. If you do not have a work email address you can purchase an email address quite cheaply. If you would like more info on this, please contact Wilmott – admin@wilmott.com.



Wilmott Magazine:

How often will I receive the Wilmott magazine?

You will receive the Wilmott magazine on alternating months for the first year of the CQF program. After this, if you wish to still receive the Magazine you will need to subscribe with Wiley.

CQF Portal:

How long before the recording is uploaded onto the portal after the lecture has ended?

Recordings of a lecture are uploaded onto the portal 24 hours after the lecture has taken place. If a lecture takes place on a Friday, the recording will be uploaded the following Monday.

Can we access the lecture notes before the lecture?

Yes, lecture notes are uploaded onto the portal 24 hours before each lecture.

Will all sessions be recorded and uploaded to the portal?

All CQF core lectures, python labs and tutorials will be recorded and uploaded to the portal.

Where can I view the Python Labs and Tutorial recordings on the portal?

The Python Labs and Tutorials can be found on your Dashboard under the respective course.

Where can I find and download the Learning Pathway?

The Learning Pathway can be found and downloaded under Module 1.

How do I attend the live lecture online?

You will be able to view the live lectures online on your Dashboard under the Live Broadcast course.

CQF Schedule:

Where can I find the program schedule on the portal?

The full program schedule can be found and downloaded from your portal under Module 1.

Are Python Labs and Tutorials mandatory to view?

No, this is Q&A sessions to support delegates.