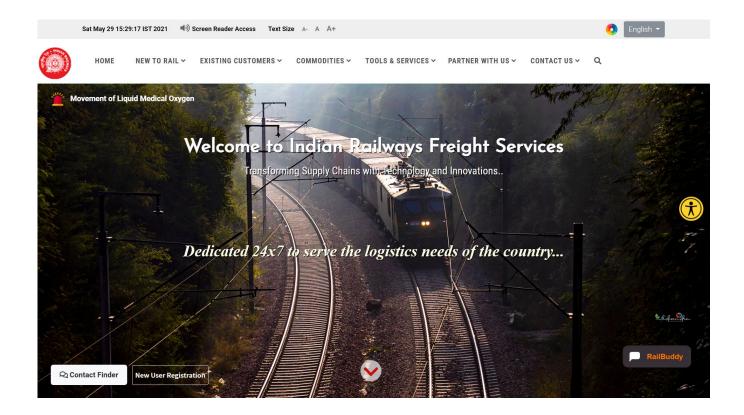
# Indian Railways- Freight Business Development (FBD) Portal

# **ONLINE FREIGHT PAYMENT SYSTEM**

Step 1: Visit the Indian Railways- Freight Business Development (FBD) Portal through the following URL

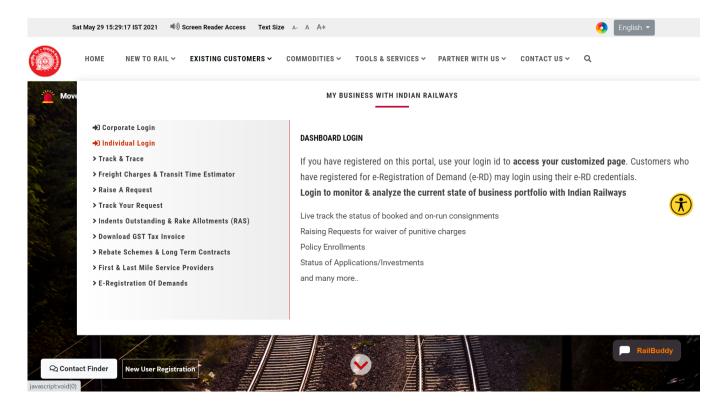
https://www.indianrailways.gov.in (Navigate to Freight Services->Freight Business Menu)

Direct Link: https://fois.indianrail.gov.in/RailSAHAY

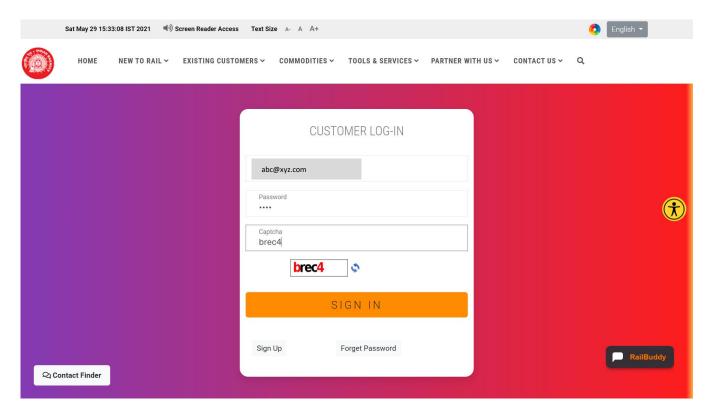


## **INDIAN RAILWAYS FREIGHT PAYMENT SERVICE**

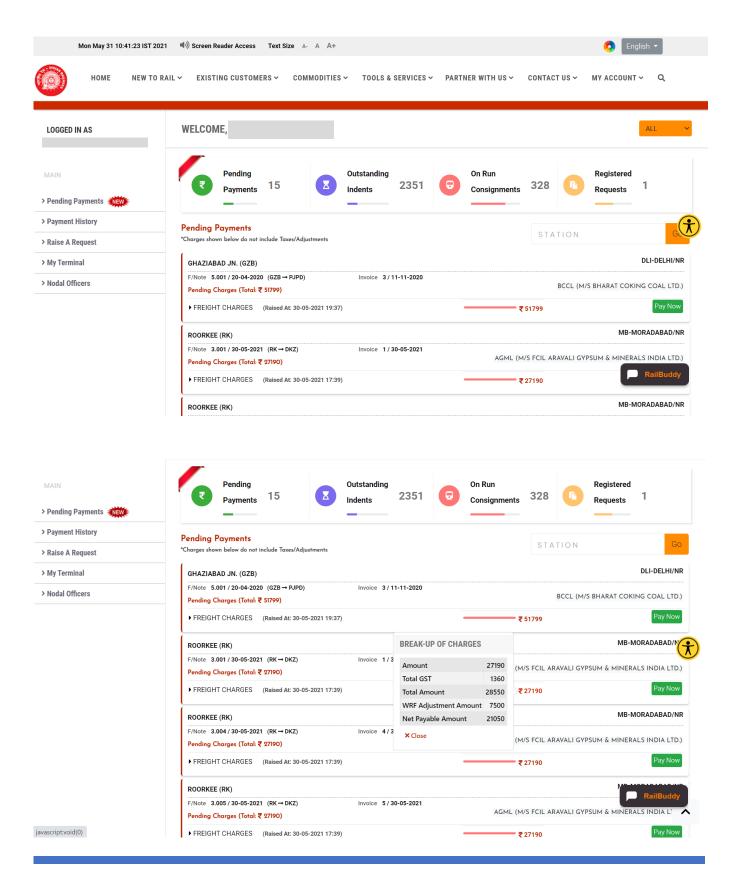
# **Step 2**: Access the menu option EXISTING CUSTOMERS -> Individual Login to Login to E-Demand Customer Dashboard.



Step 3: Login to your personalized dashboard with your e-Demand Login Credentials



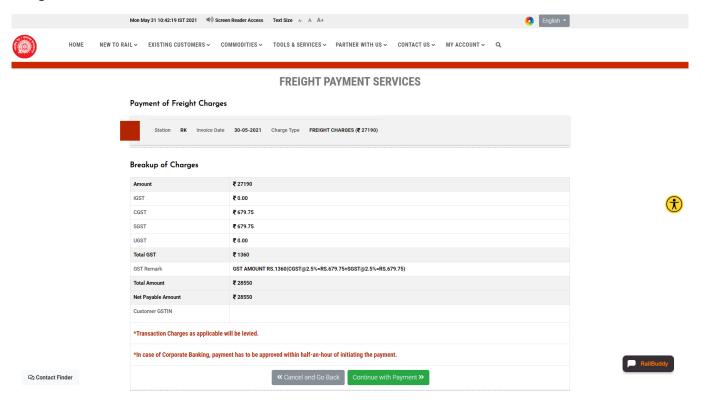
**Step 4**: On successful login, Customer Dashboard appears with all the information of customer business with IR and various payments (Freight Charges) that are pending on customer's side.



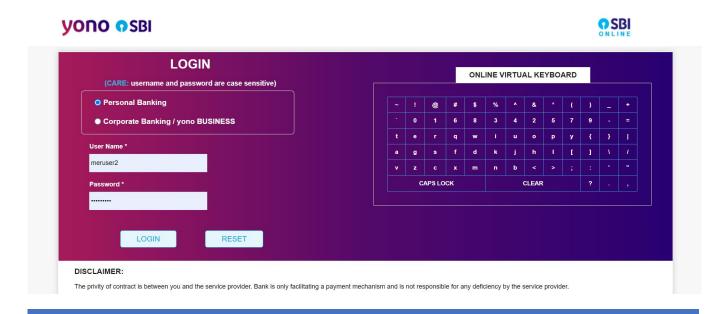
#### **INDIAN RAILWAYS FREIGHT PAYMENT SERVICE**

Making Freight Payment(s) on FBD Dashboard through a simple to use interface is another step towards **Ease of Doing Business**.

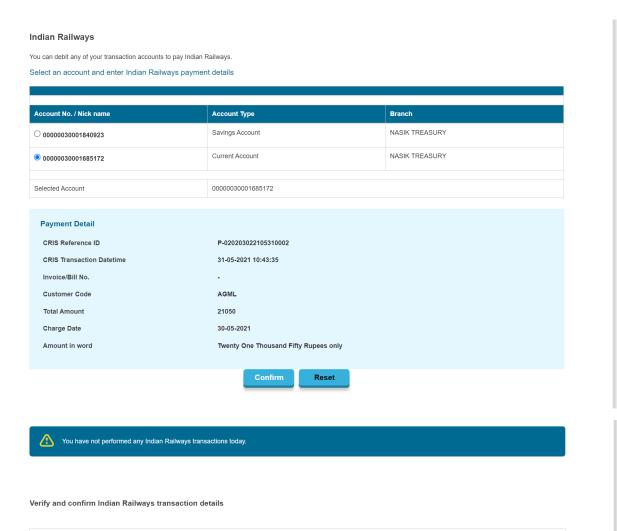
Step 5: Clicking the <u>Pay Now</u> option shall lead to a confirmation screen (with detail of applicable taxes and adjustments) for Net Payable Amount, where user can proceed further with the payment of his outstanding charges.

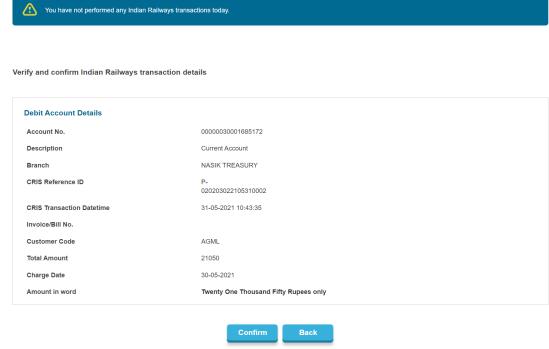


Step 6: Payment process takes the user to SBI payment gateway, where user can conveniently login to his/her preferred payment option and make the payment.

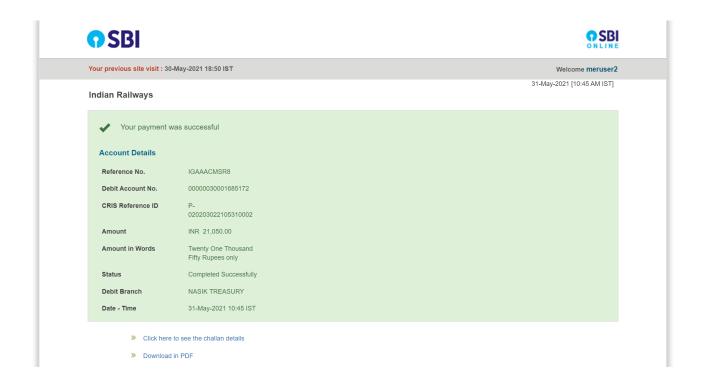


**Step 7**: Select your account for debit, verify the amount being paid (equal to net payable outstanding charges) and make the payment.

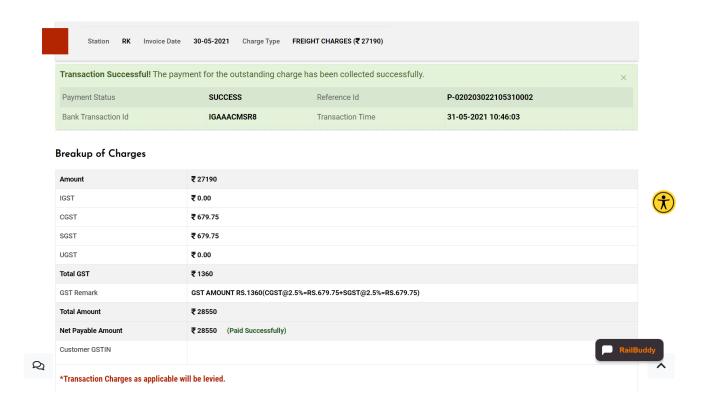




Step 8: On successful payment, keep note of the Bank Reference No. (Bank Transaction ID) and the CRIS Reference ID for future reference.



Step 9: Successful/Failed transaction shall automatically take the customer back to the confirmation page, where the customer finds the reference detail of transaction.



## **INDIAN RAILWAYS FREIGHT PAYMENT SERVICE**

**Step 10:** For any query/assistance regarding this payment process, customer can reach Indian Railways Freight Officials directly through RailMadad by clicking **Contact Us.** 

