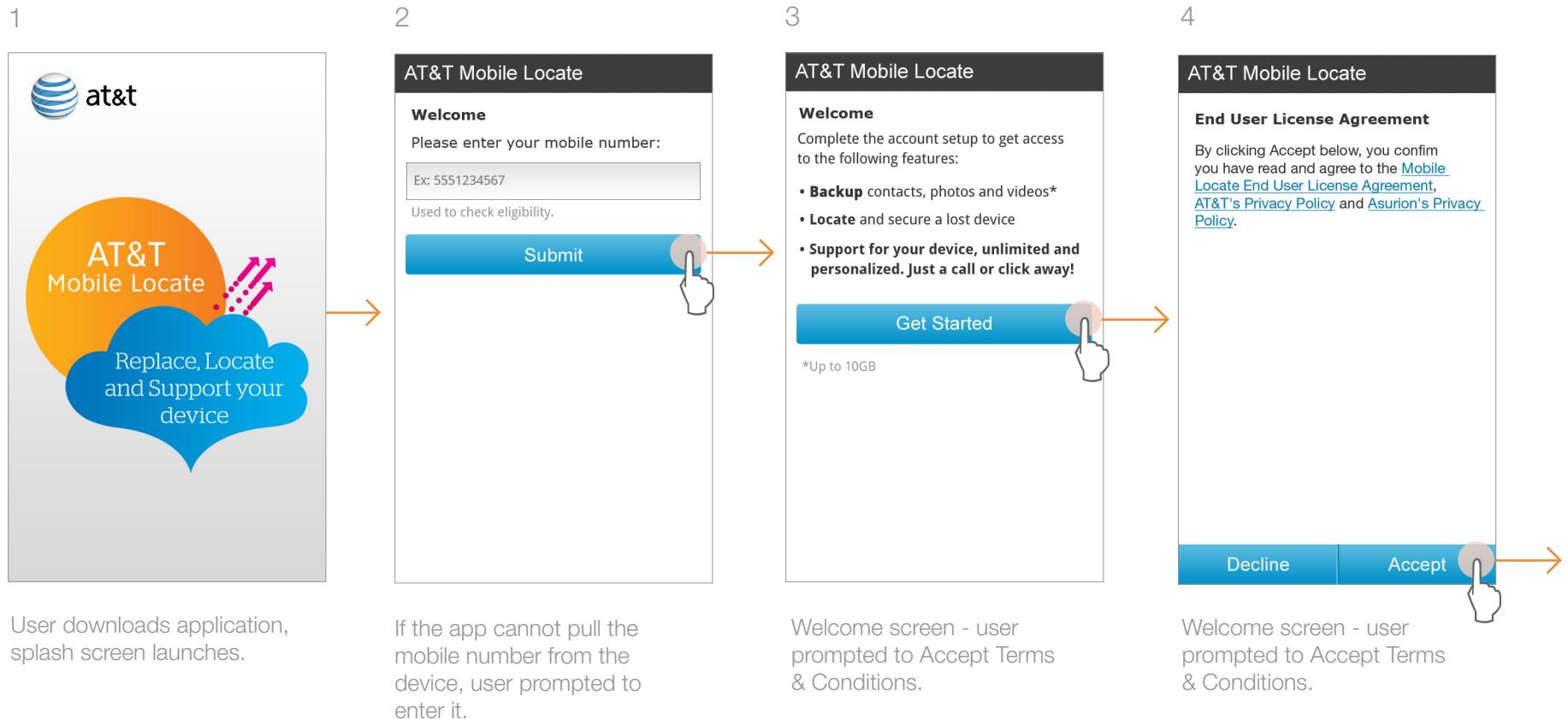


AT&T Mobile Locate App Wireframe Android

App Install - New User (Already Has MPP SOC)



App Install - New User (Already Has MPP SOC)

1

AT&T Mobile Locate

Create a Password:

6-15 digit alpha numeric password
Confirm password
 Show password
Used to access your online account.

Enter your email address:
username@mailprovider.com
Used for product and feature communication.

Select & answer security question:
In what city were you born? ▼
Answer
Used to retrieve a lost password.

Next 

User creates a password and enters account info. If available, user's GMail email address will be prepopulated into the email field. (Android users only)

Security Questions

- In what city were you born?
- What is your mother's maiden name?
- What street did you grow up on?
- What is the name of your first pet?
- What is the name of your first girlfriend/boyfriend?
- What was your high school mascot?
- What is your best friend's last name?

2

AT&T Mobile Locate

Setup Complete

The AT&T Mobile Locate app will automatically back up your contacts, photos and videos over Wi-Fi.
It also records your device's location at att.com/mpp so you can locate it if it's lost.
Complete peace of mind!

Continue To Main Menu

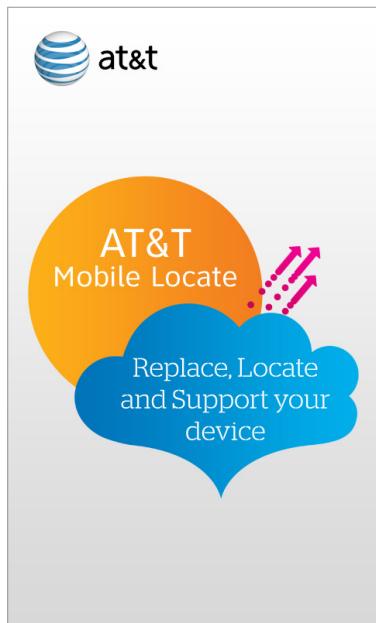
Setup Complete.

User provided information about using Mobile Transfer app if they need to transfer data.

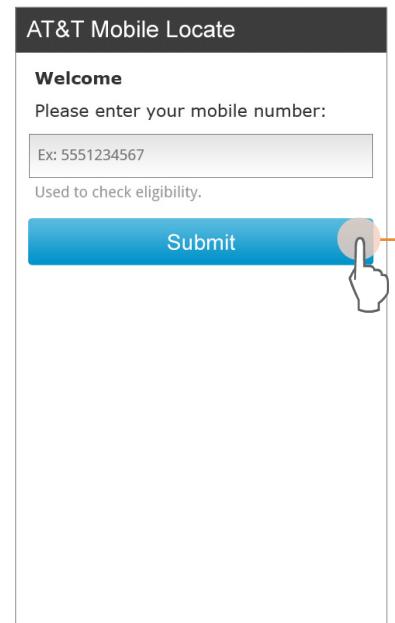
3

App Install - New User (Not Eligible For MPP)

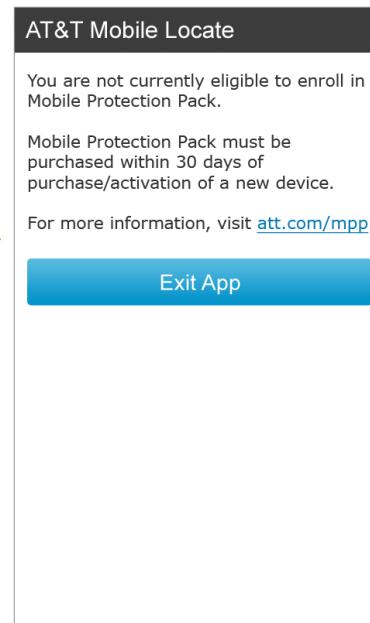
1



2



3



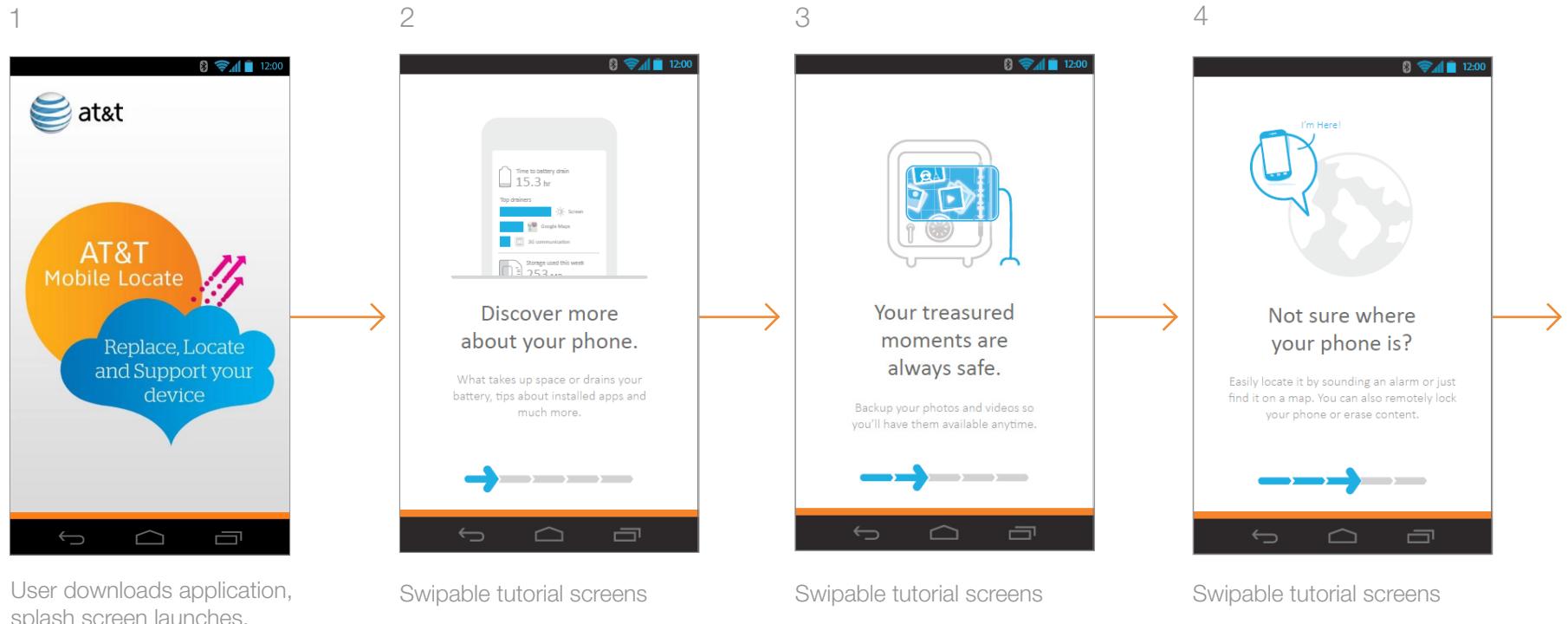
User downloads application,
splash screen launches.

If the app cannot pull the
mobile number from the
device, user prompted to
enter it.

Ineligible device message

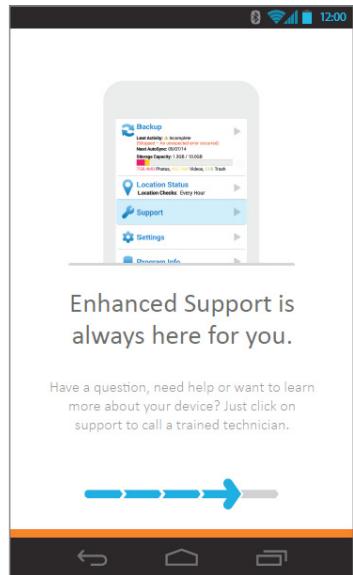
4

App Install - New User (Pilot Program)

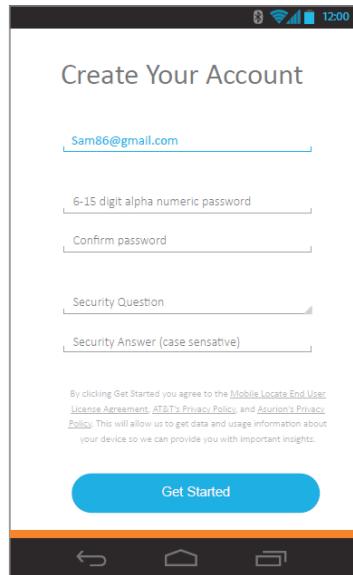


App Install - New User (Pilot Program)

1



2

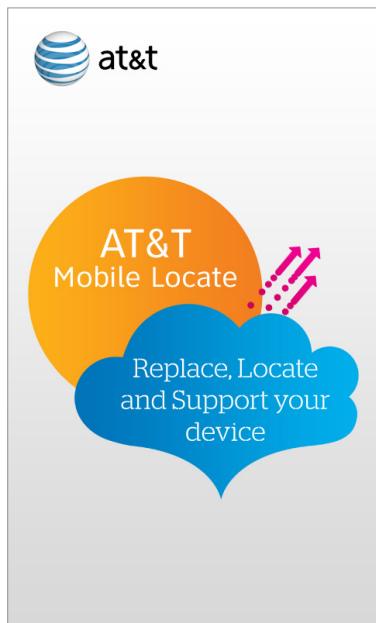


Swipeable tutorial screens

Create Account Screen -
takes user to the main menu.

App Install - Return User (Mobile Protection Pack Subscriber)

1



2

This is a screenshot of the "Welcome" screen of the AT&T Mobile Locate app. It has a dark header bar with the text "AT&T Mobile Locate". Below it is a white form area with the heading "Welcome" and the instruction "Please enter your mobile number:". There is a text input field with the placeholder "Ex: 5551234567" and a note below it stating "Used to check eligibility." At the bottom is a blue "Submit" button. A hand cursor icon is positioned over the "Submit" button, and an orange arrow points from the previous splash screen towards this button.

3

This is a screenshot of the "Welcome Back" screen of the AT&T Mobile Locate app. It has a dark header bar with the text "AT&T Mobile Locate". Below it is a white form area with the heading "Welcome Back" and the instruction "Enter Your AT&T Mobile Locate Password:". There is a text input field labeled "Password" and a checkbox labeled "Show password". At the bottom is a blue "Submit" button. Below the "Submit" button is a link "To retrieve a forgotten password, [click here.](#)".

4

This is a screenshot of the "Account Login" screen of the AT&T Mobile Locate app. It has a dark header bar with the text "AT&T Mobile Locate". Below it is a white form area with the heading "Account Login" and the instruction "Enter your Mobile Locate PIN:". There is a text input field labeled "PIN" and a checkbox labeled "Show password". At the bottom is a blue "Submit" button. Below the "Submit" button is a link "To retrieve a forgotten PIN, [click here.](#)".

User downloads application,
splash screen launches.

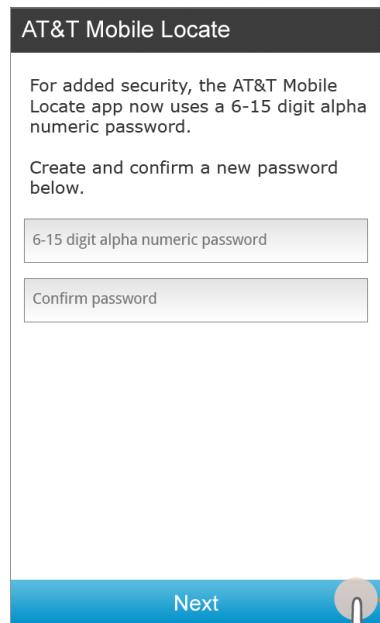
If the app cannot pull the
mobile number from the
device, user prompted to
enter it.

Welcome back screen -
account login

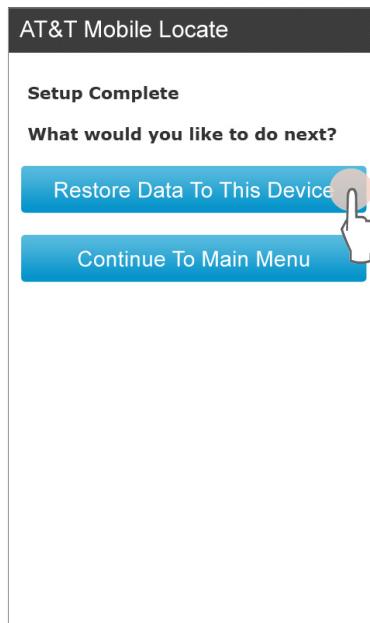
If user was previously a
Mobile Locate 1.0 subscriber
and has a 4-digit PIN, they
are prompted to enter that
PIN to begin the setup
process.

App Install - Return User (Mobile Protection Pack Subscriber)

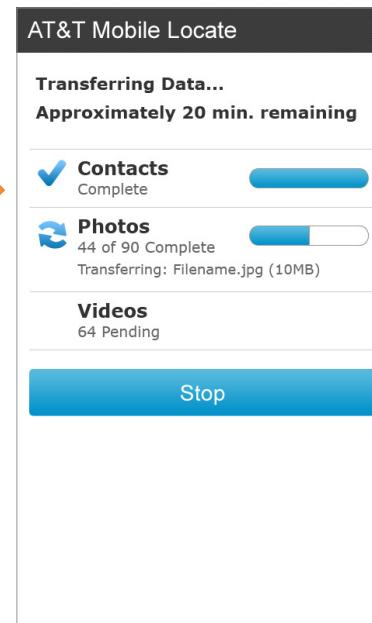
1



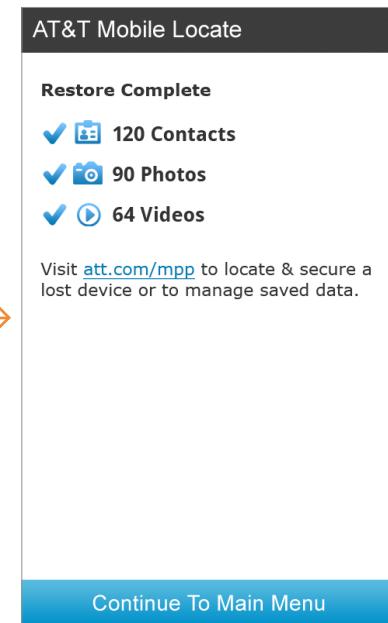
2



3



4

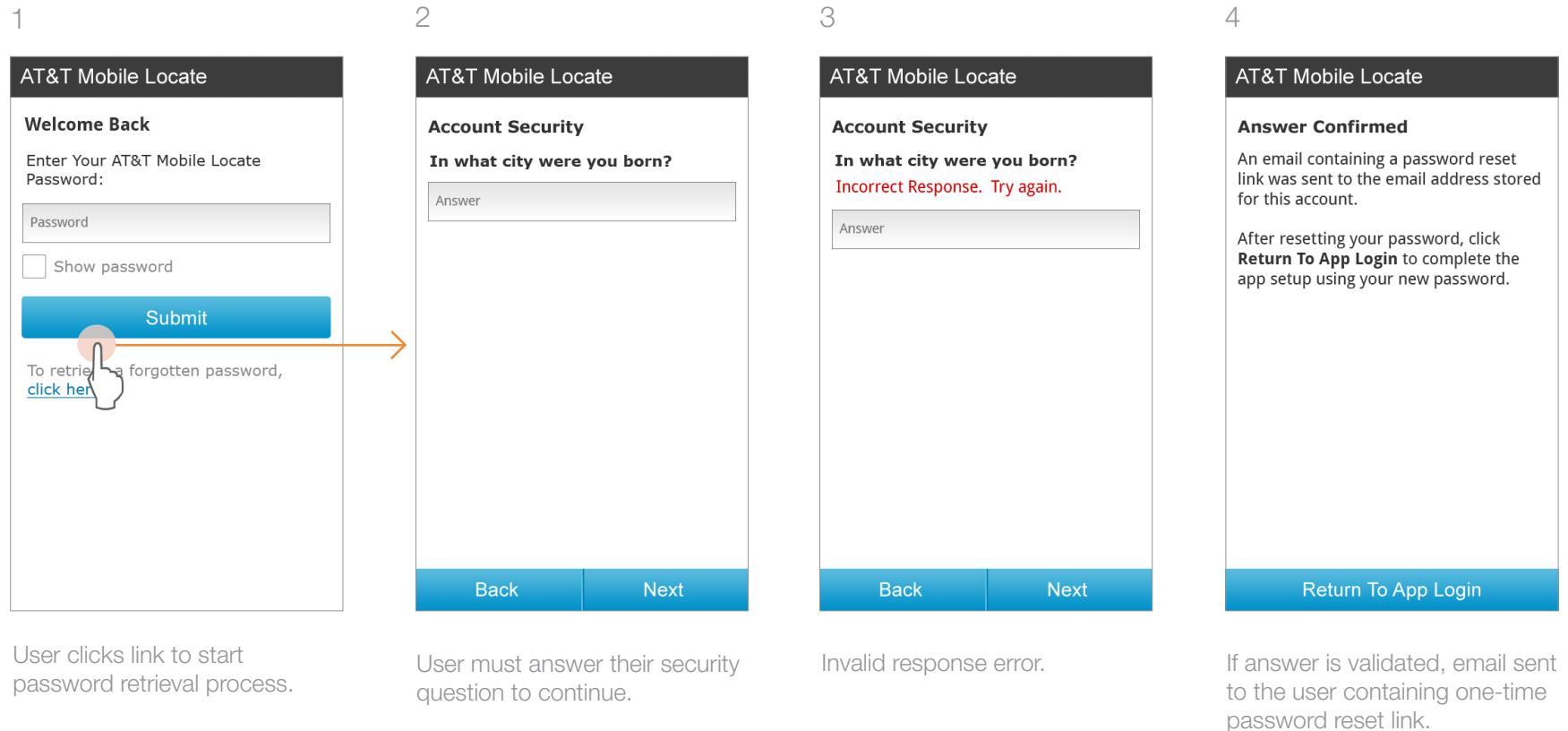


If user enters their Mobile Locate PIN, they are asked to create/confirm a new password.

Setup complete.

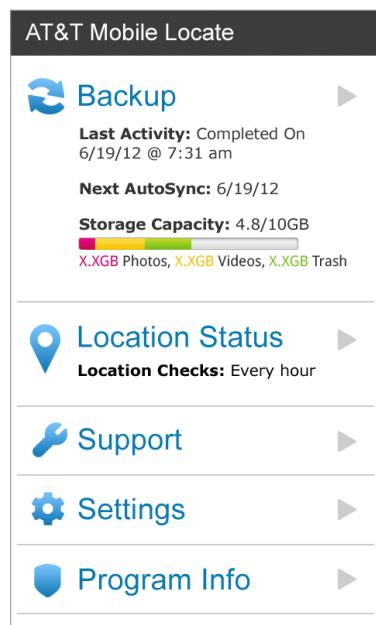
'Restore Data Later' takes user to Main Menu.

Retrieve Password



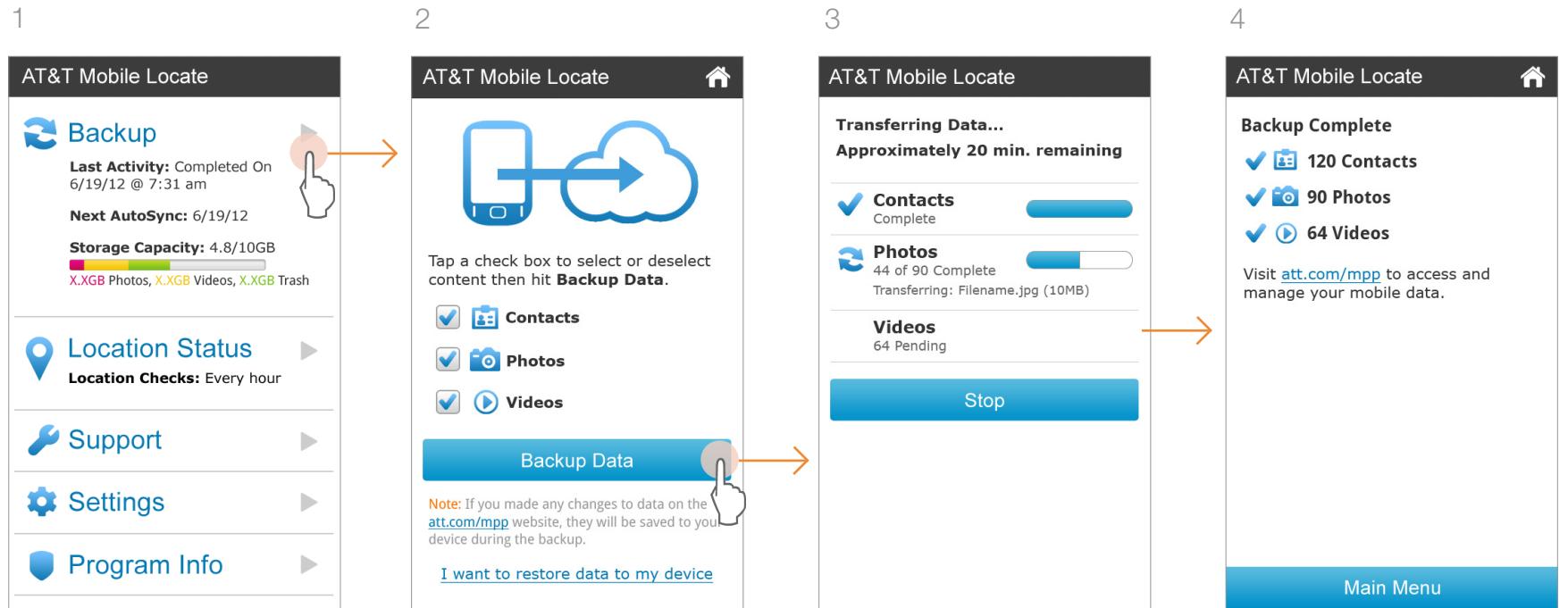
Mobile Protection Pack - Main Menu

1



Main Menu (MPP Subscriber)

Data (Backup)



Main Menu (MPP Subscriber)

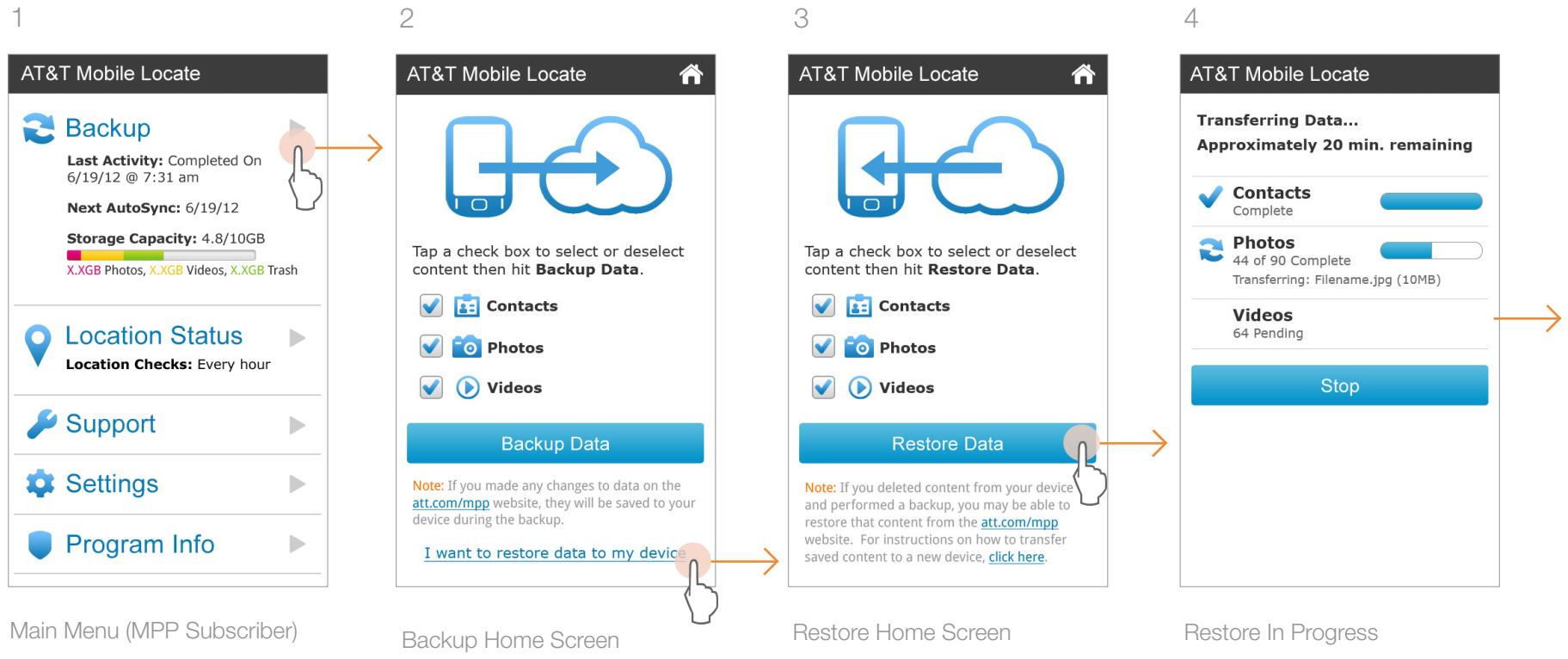
Data Selection Screen

Backup In Progress

Backup Complete

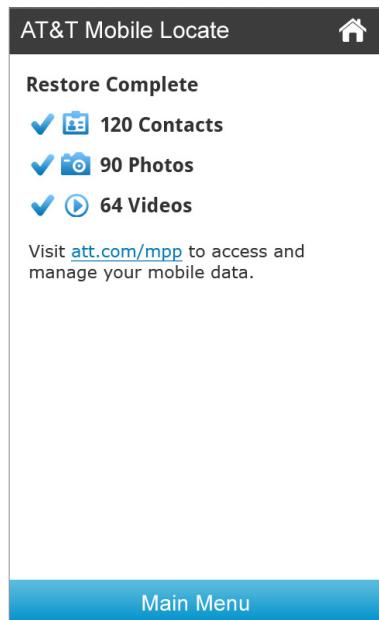
If there are no changes for a category, the blue bar will not appear and the text 'No Changes' will appear below the category.

Data (Restore)



Data (Restore)

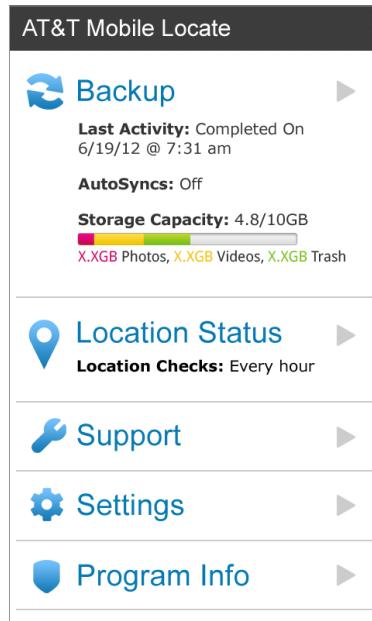
1



Restore Complete

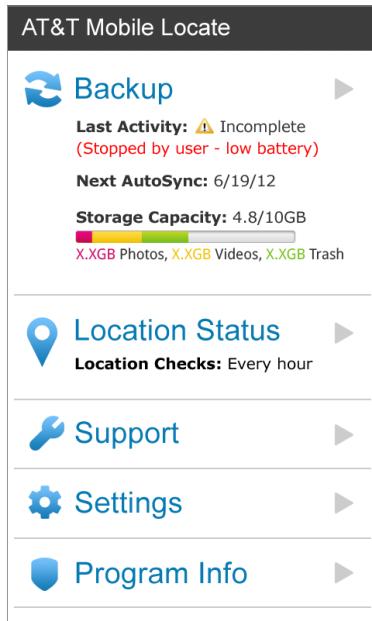
Data (Status Messages)

1



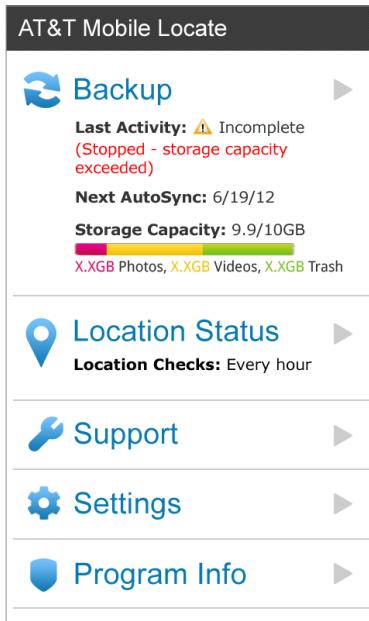
Sync Home - AutoSyncs Off

2



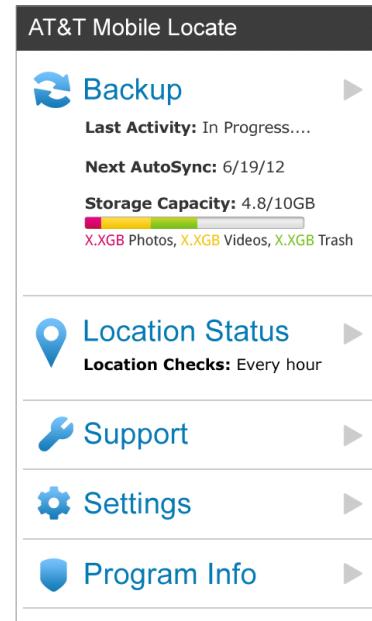
Sync Home - Sync Incomplete
(Sample Message)

3



Sync Home - Sync Incomplete
(Sample Message)

4



Sync Home - if user navigates to main menu while a sync is in progress.

Clicking Sync In Progress button would take user to the Sync In Progress details screen shown earlier.

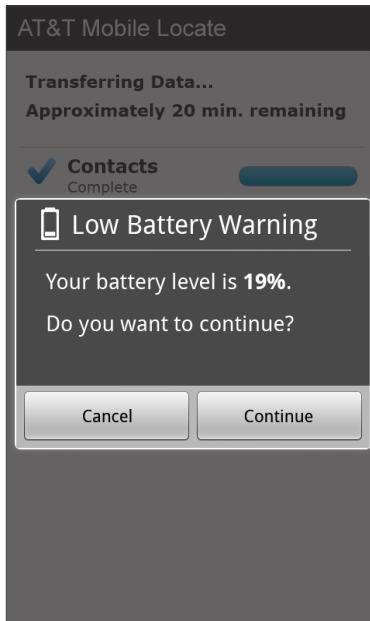
Sync Screens (Battery Warning Messages)

1



Warning message if sync is started below battery level set in the Sync Settings.

2



Warning message if battery level falls below level set in the Sync Settings during the sync.

Sync Screens (Connection Warning/Error Messages)

1



Warning message - no network connection

2



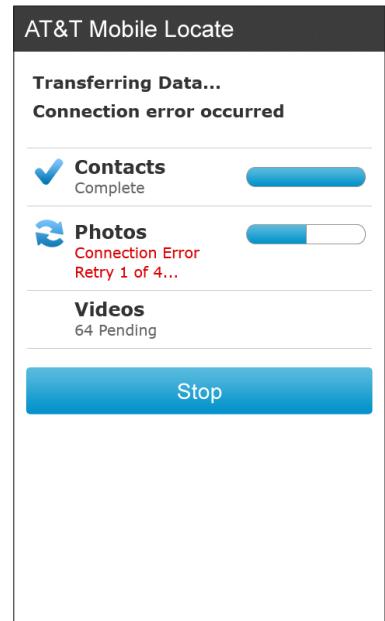
Warning message - connection does not match Sync Settings at the start of the sync

3



Warning message - connection does not match Sync Settings during the sync

4



Warning message - connection lost during the sync

Sync Screens (Connection Warning/Error Messages)

1



Warning message - connection lost during the sync - final retry.
OK button takes user back to main menu.

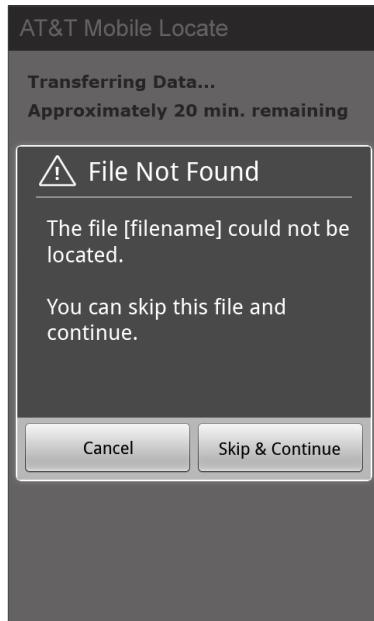
Sync Screens (Other Misc. Errors)

1



Error - SD Card not available

2



Error - File Not Found

3



Error - Storage Space Exceeded

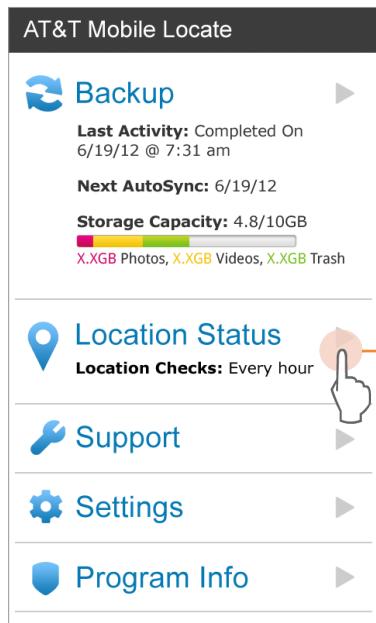
4



Error - Phone Space Exceeded

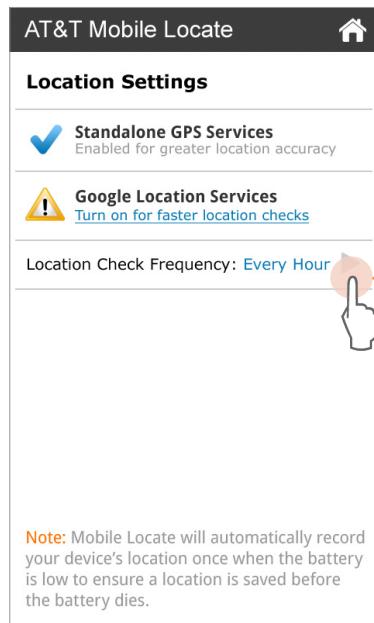
Location Status

1



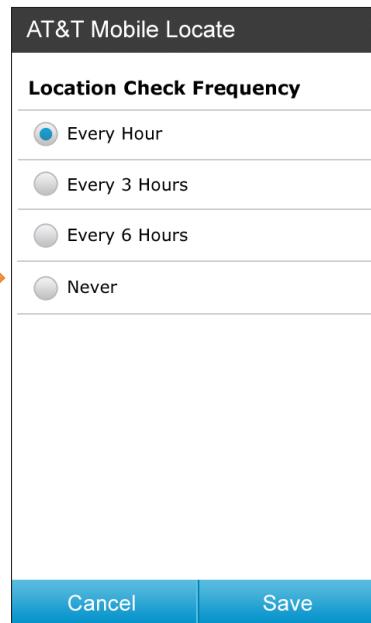
Main Menu (MPP Subscriber)

2



Location Checks settings screen. This screen can also be located from the Settings button on the main menu

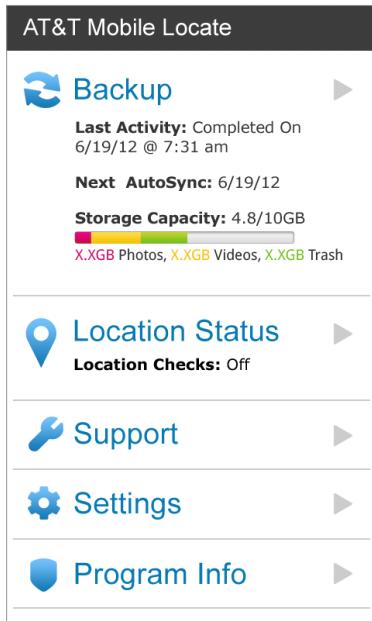
3



Frequency Options:
- Every hour (default)
- Every 3 hours
- Every 6 hours
- Never

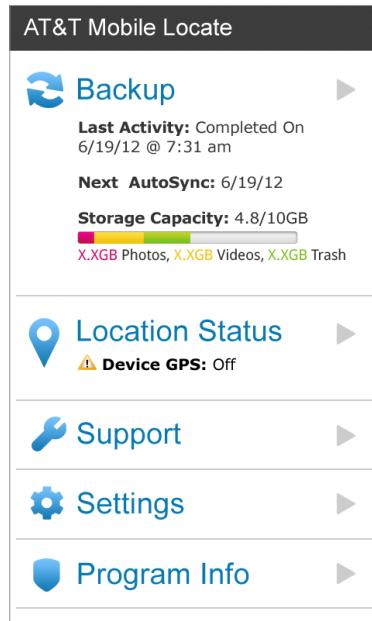
Location Messaging - Main Menu

1



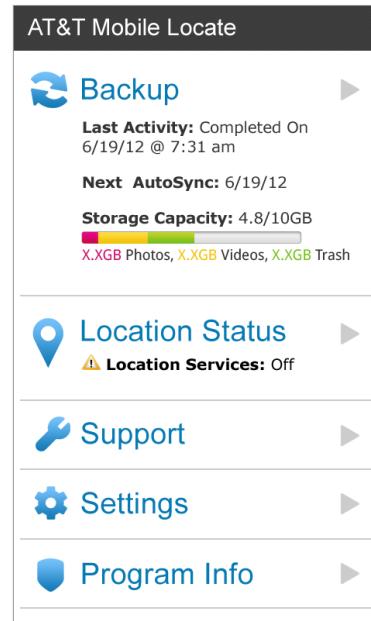
Location Checks Off

2



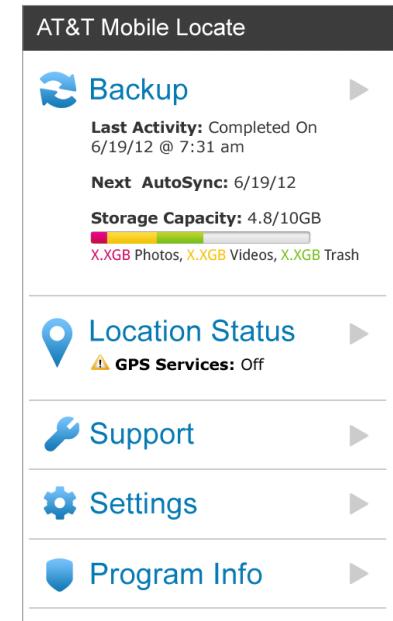
Stand Alone GPS Off

3



Google Location Services Off

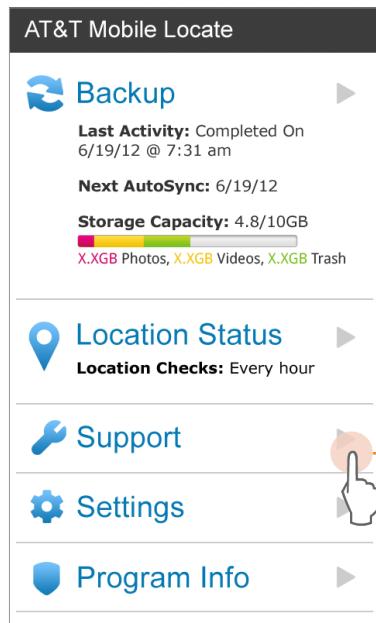
4



Both Stand Alone & Google Location Services Off

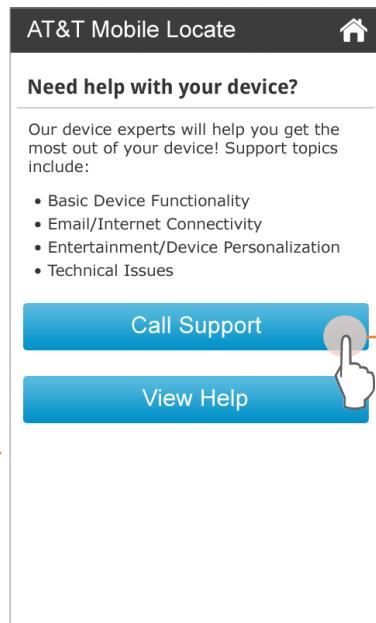
Support (Call)

1



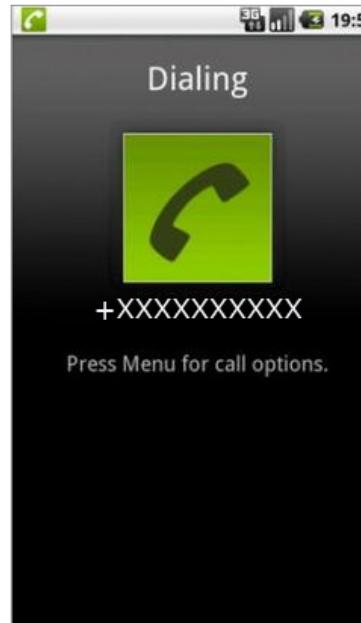
Main Menu (MPP Subscriber)

2



Support Screen

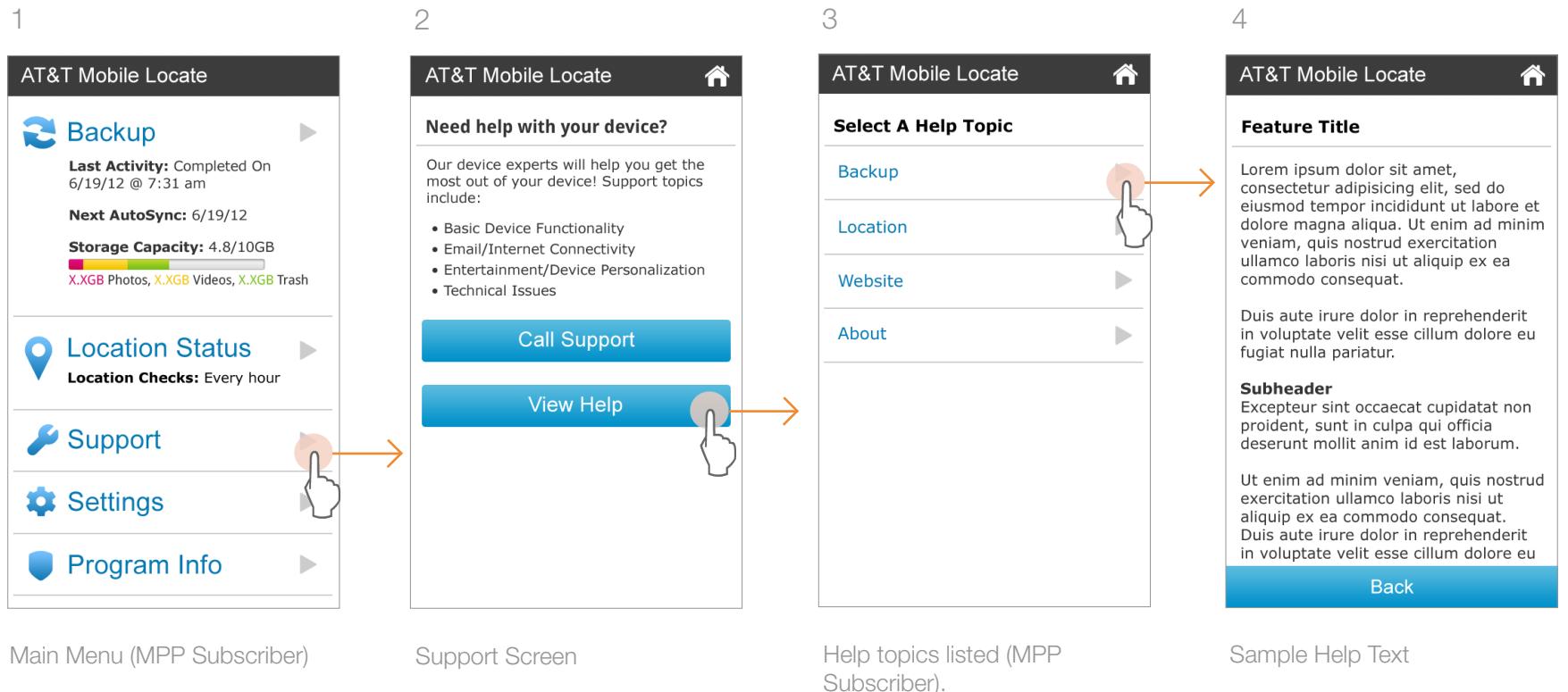
3



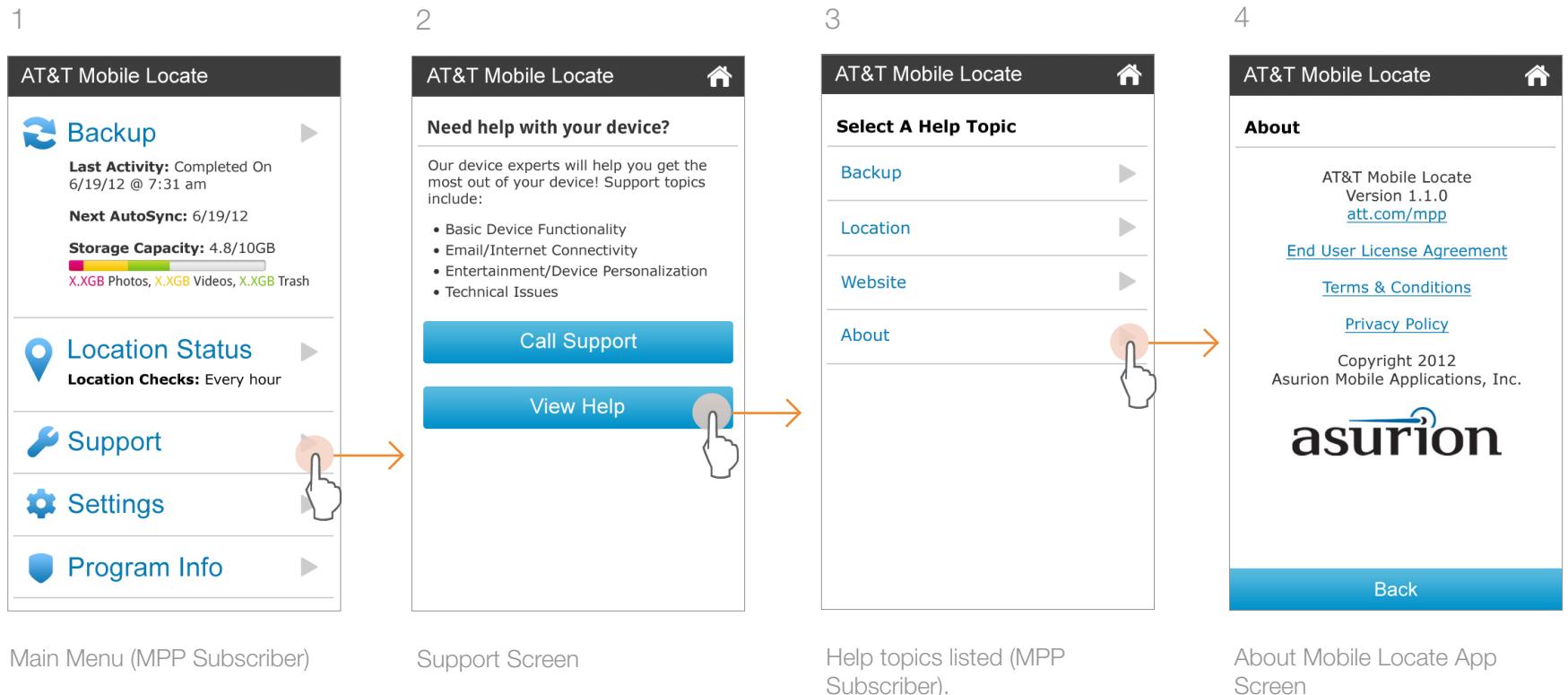
Outgoing call to support initiated.

Support Number:
866-884-5196

Help Text

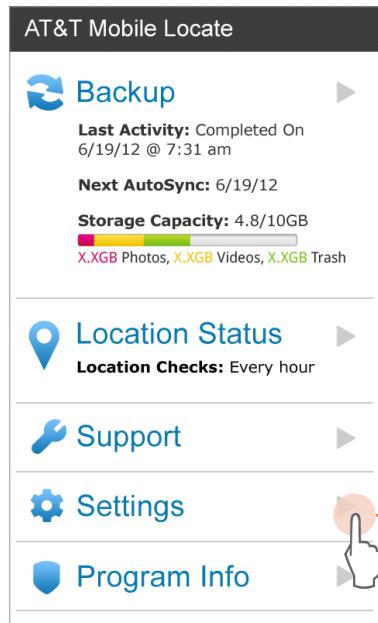


Help Text - About

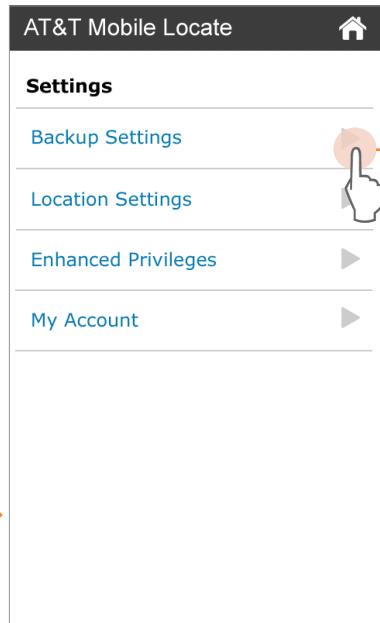


Settings - Sync

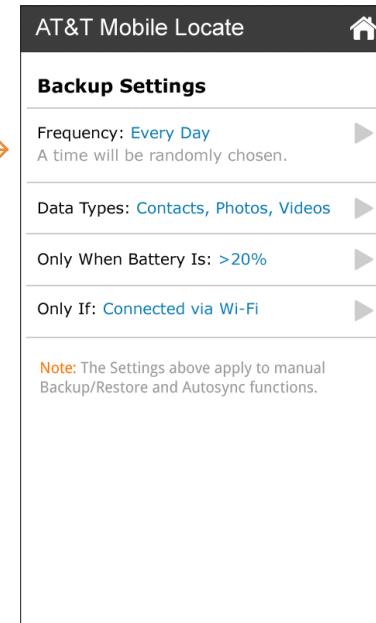
1



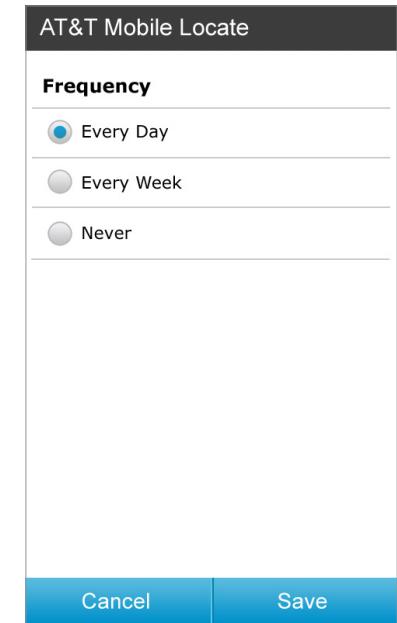
2



3



4



Data Sync Screen

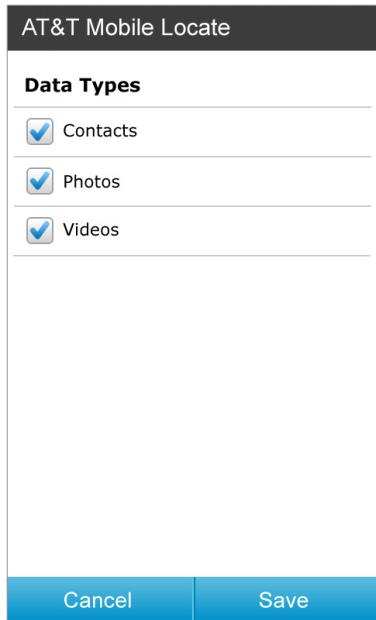
Settings Menu

Sync Settings

Frequency Options.

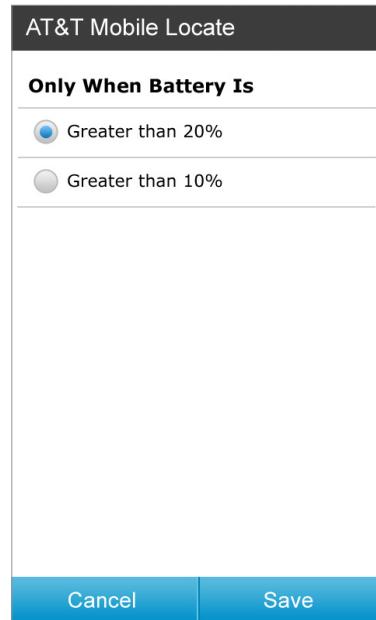
Settings - Sync

1



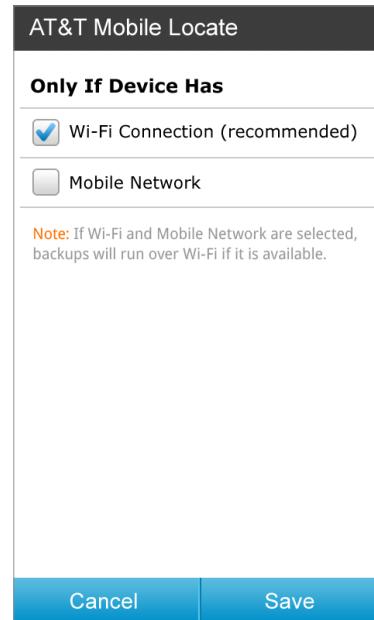
Data Sync Options.

2



AutoSync battery conservation option.

3

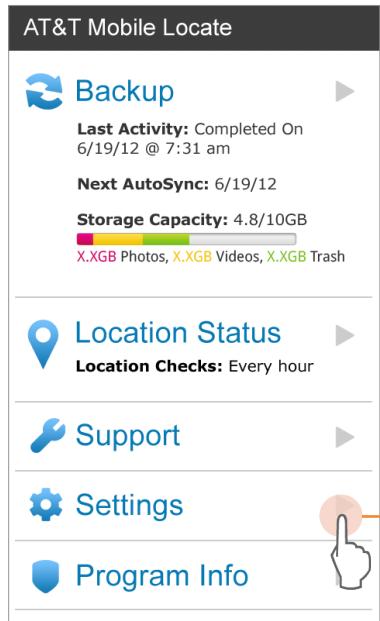


Sync network connection options.

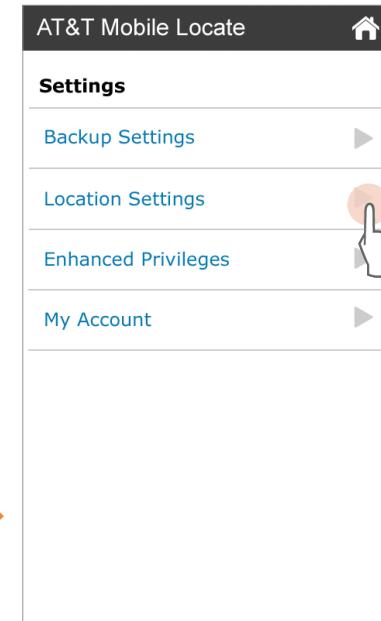
Wi-Fi only is default option

Settings - Location

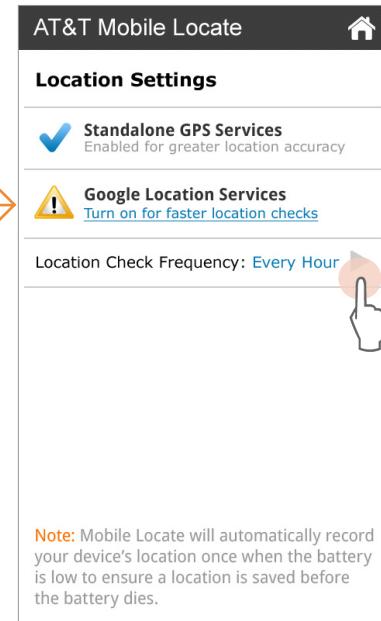
1



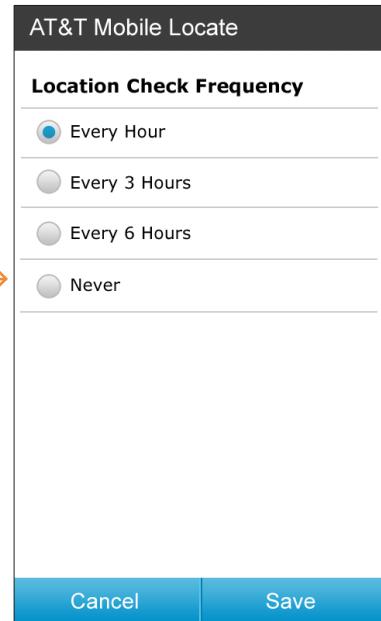
2



3



4



Main Menu (MPP Subscriber)

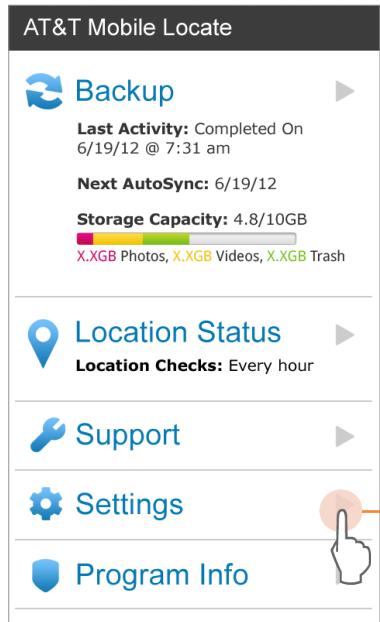
Settings Menu

Location Checks settings screen. This screen can also be located from the Settings button on the main menu

Frequency Options:
- Every hour (default)
- Every 3 hours
- Every 6 hours
- Never

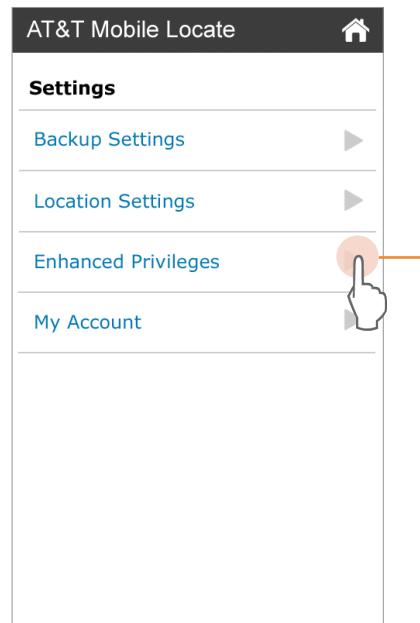
Settings - App Privileges

1



Main Menu (MPP Subscriber)

2



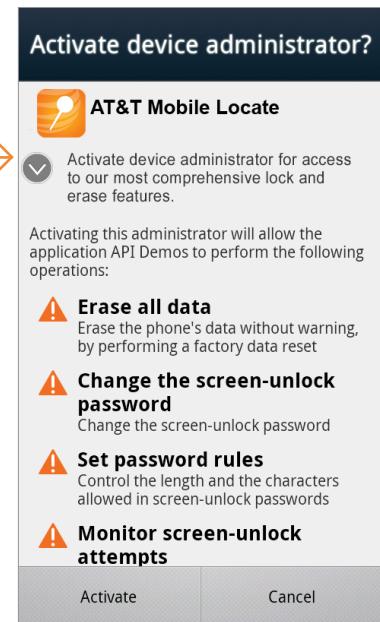
Settings Menu

3



Device Administrator Settings screen

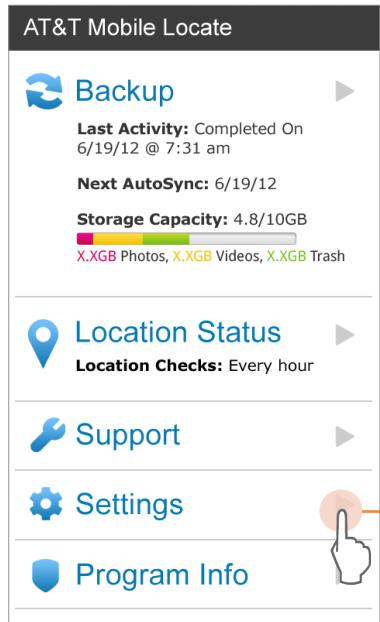
4



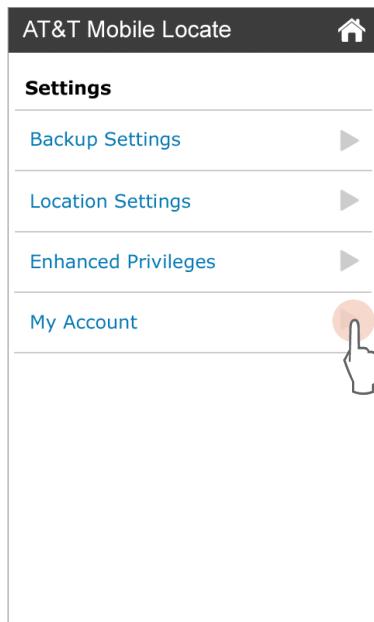
Tapping the checkbox will launch the Device Administrator screen.

Settings - My Account - Change Password

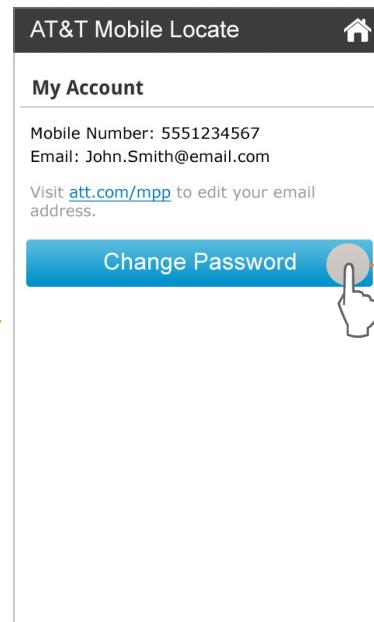
1



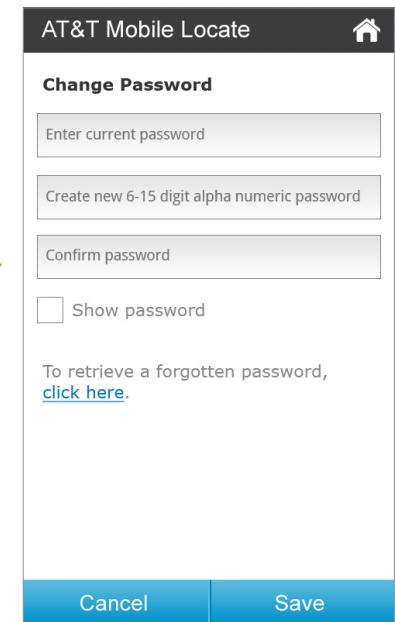
2



3



4



Main Menu (MPP Subscriber)

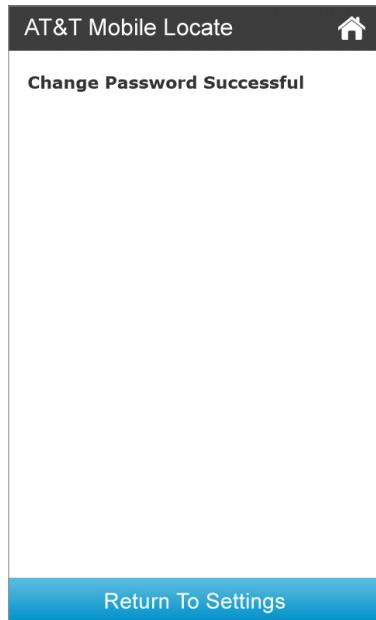
Settings Menu

My Account home screen.

User must enter current password, then create and confirm a new one.

Settings - My Account - Change Password

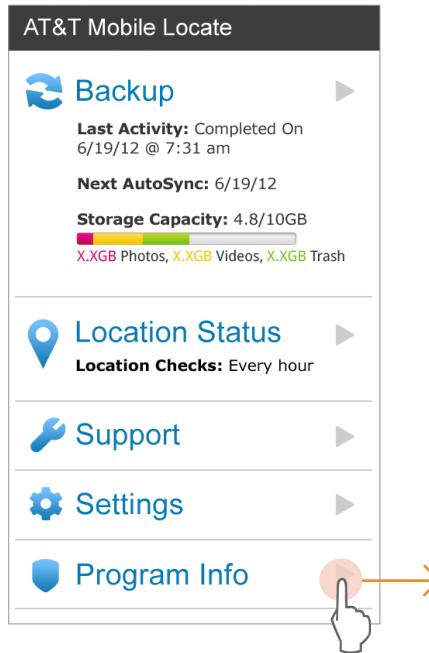
1



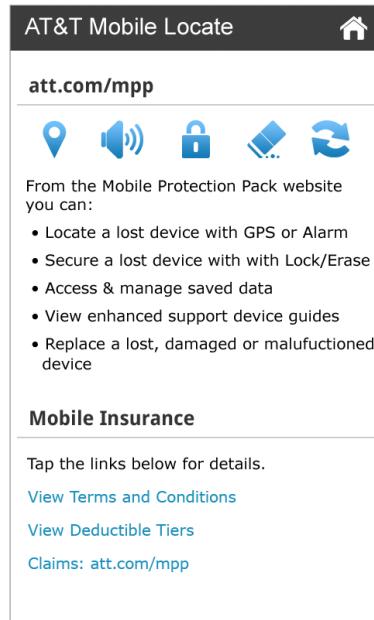
Password change confirmation.

Program Info

1



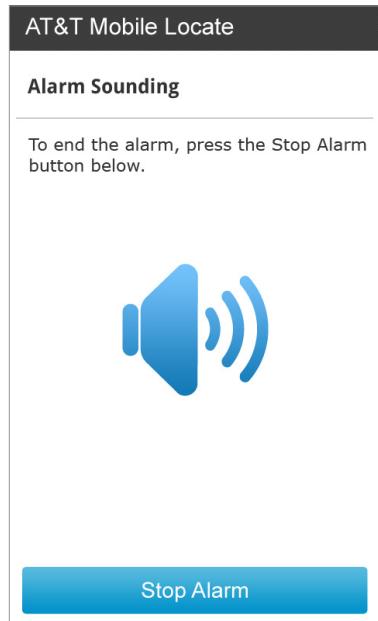
Main Menu (MPP Subscriber)



User provided info about their Mobile Protection Pack coverage with links to useful sites, docs as well as info about web features.

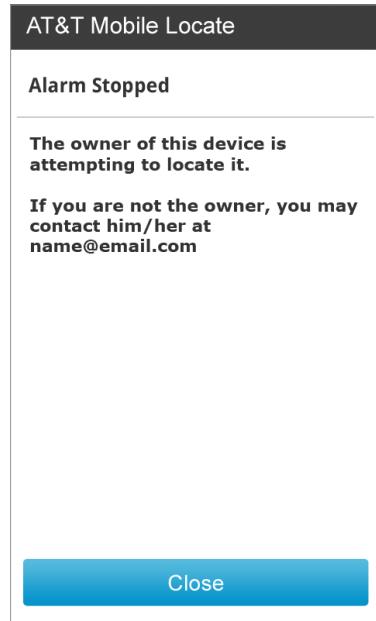
Alarm Screens

1



Alarm Sounding.

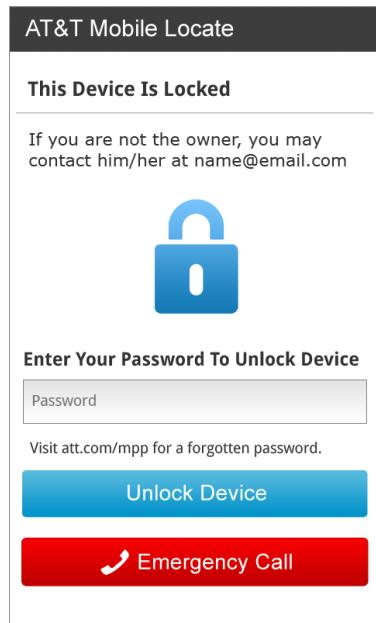
2



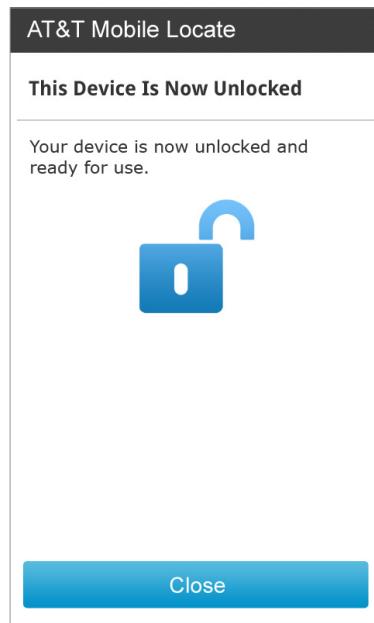
Alarm Stopped.

Lock Screens

1



2

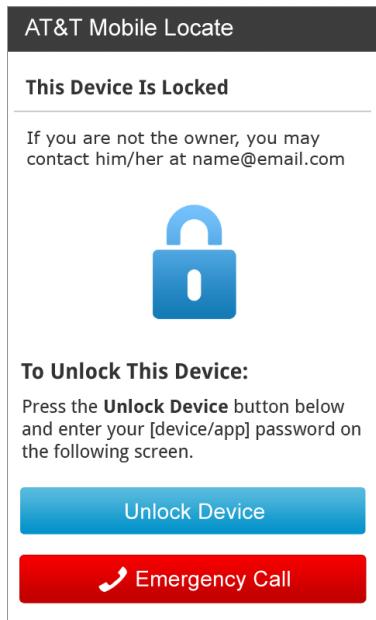


Phone Locked.

Phone Unlocked.

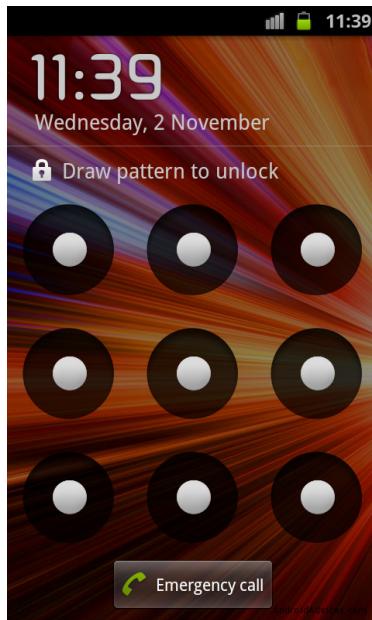
Lock Screens (Android 2.2 And Above With Device Admin Enabled)

1



For Android 2.2 and above, native lock will be used to remotely secure the device (if device admin is enabled). An app screen will appear on top of the native lock screen.

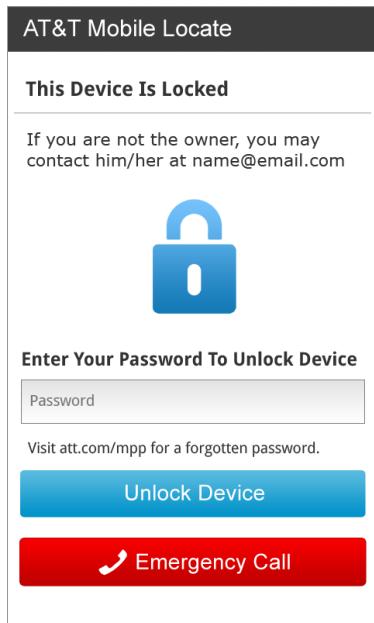
2



Android native lock screen.
Once unlocked, the user will be taken to the phone's native home screen.

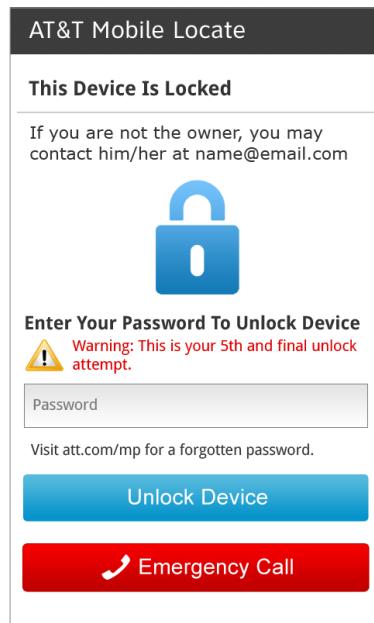
Lock Screens (If Multiple Unlock Attempts)

1



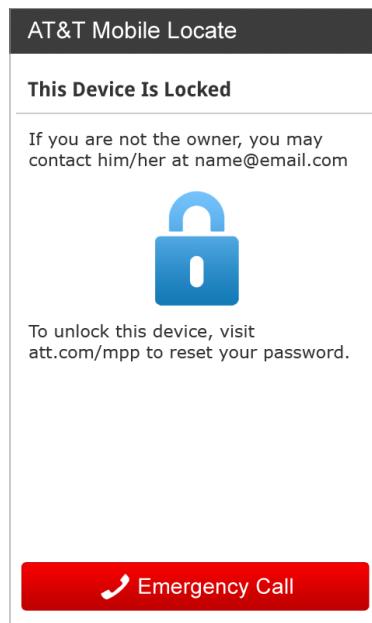
Phone Locked.

2



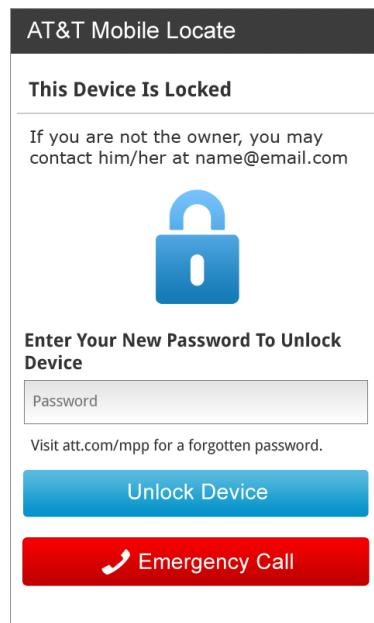
User warned before 5th and final attempt.

3



Phone locked. User must reset password from web before unlocking their phone.

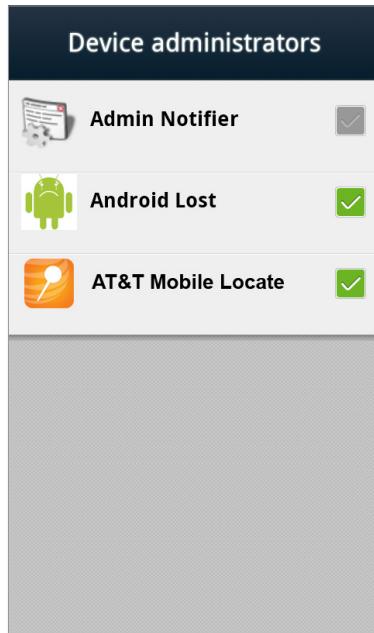
4



After resetting the password, the phone unlocks to allow another unlock attempt.

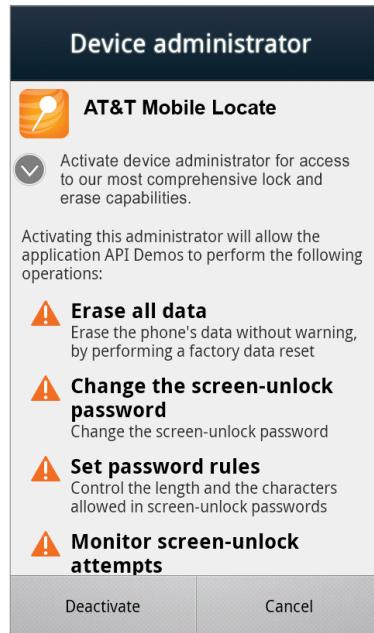
Disabling Device Administrator From Device Settings

1



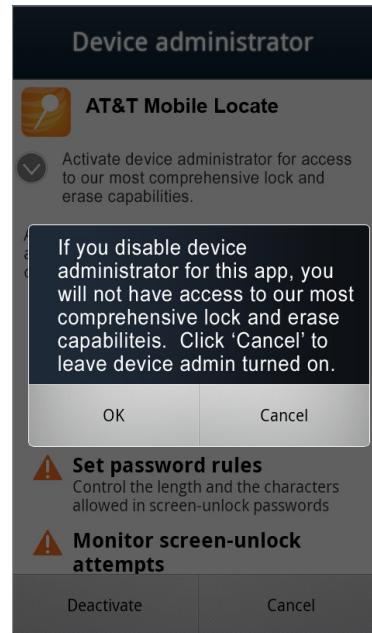
User may access Device Administrator settings from the native settings menu on their device.

2



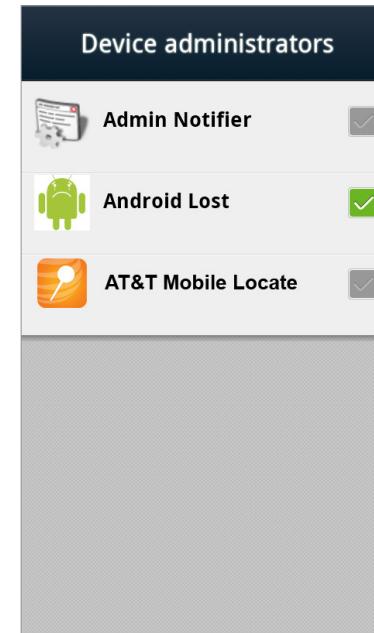
Device Administrator details screen for the Protection App.

3



If user tries to deactivate device admin settings, they will be prompted with a warning about what effect doing so will have.

4



Device Admin settings screen if the Protection App has disabled device admin capabilities.

Recent Changes

5/16/14: V10.0 - Added new user setup screens for pilot program

1/20/14 : V9.9 - Updated storage capacity to 10GB

1/17/14 : V9.8 - Updated link to End User License Agreement

1/13/14 : V9.7 - Updated link to End User License

1/6/14 : V9.6 - Updated text on About screen and Program Details screen

1/2/14 : V9.5 - Updated T&Cs screen

12/12/13 : V9.4 - ATTML-4454, ATTML-4452

11/14/13 - Updated Maryland 5 (Insurance Details) screen

10/11/12 - Updated connection error during sync/transfer screens and added check mark to content types when transfer is complete (on in progress screens)

10/4/12 - Changed "Cancel" to "OK" in connection error dialog window

8/15/12 - Updated flows so purchase successful popup shows over the insurance details screen

8/9/12 - Updated purchase unsuccessful text, updated footer text on Restore screen (version reached from Main Menu -> Backup -> Restore), updated splash screen messaging

8/8/12 - Removed Terms from return user flow, updated Account login text for return user

8/3/12 - Updated location check messaging on the bottom of the Locate home page

7/30/12 - Added (recommended) to Wi-Fi setting option, updated welcome screen text, updated text on terms and conditions screens,

7/25/12 - Reverted to current Mobile Locate icon

7/23/12 - Changed app name to AT&T Mobile Locate in header, Mobile Locate in app text, misc text changes to welcome screens, terms screens, main menu, settings screens and help screens

Recent Changes

7/20/12 - Changed security questions to match Mobile Locate questions

6/29/12 - And then some...

6/27/12 - Everything

6/18/12 - Combined My Account & Recent Activity screens

6/15/12 - Updated MT info screen during setup process, as well as welcome screen for MPP+MT eligible and MT only eligible subscribers, changed text/layout on Sync In Progress/Transfer In Progress screens, updated Call Support text, updated button style & options on Alarm Sounding/Alarm Stopped screens, added unlocked phone icon and changed button style, updated connection settings/error messages,

6/13/12 - Removed 'AT&T Location Services' from location screen, changed text & layout on syncing and transferring data screens, updated layout of phone number entry screen, updated Mobile Transfer screen for use case where user is MPP & MT eligible, updated Device Admin learn screen, updated welcome screen where users is MPP and MT eligible

6/7/12 - Removed App Gathering data screens, app sharing setup screen and settings screens, removed health scan in progress screens, removed device health tips from help section, updated Terms text for MT and MPP users, changed MPP users back to 5GB of storage, updated text in welcome screens to address 2GB/5GB differences

6/04/12 - Added screen for sharing app data to new user MPP setup flows, added app sharing setting to My Account screen, returned all users to 2GB storage per recommendation, added notifications and in app screenflows for health scan in progress/complete, changed sync connection and battery warning messages, added optional phone number screen to start of setup if it can't be pulled from device.

6/01/12 - Updated app name on splash screen/headers/text, ensured consistent spelling of Wi-Fi, removed privacy, health scan features, moved device health text to help section, upped MPP storage space to 5GB, removed 15% from battery sync settings, removed day selection from weekly sync, added screen for call support

5/30/12 - Removed newer operating system available subtext from health scan results (future release item)

5/25/12 - Added Location Settings

5/23/12 - Changed text from "Saved" to "Synced" on all sync complete screens

5/22/12 - Updated welcome text for Mobile Transfer return user

5/09/12 - Added Support phone number

Recent Changes

5/08/12 - Added ability to stop system apps from health scan results screen

5/07/12 - Added gathering data popup to MPP install flows

5/04/12 - Added upgrade error screen to MT return use flow, updated Mobile Transfer flows to remove ‘one-time’ text and to set content checkboxes to off for new user setup complete screen.

5/01/12 - Updated Support Section