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Trailhead: <https://www.salesforce.com/trailblazer/ohprnp2wyy11yrzhww>  
Certificate Path: [Certification - Verify Credentials \(salesforce.com\)](#)

## Salesforce Developer

### PROFESSIONAL SUMMARY:

- Overall experience of around 11 Years in developing content and ecommerce and web applications.
- Hands-on experience of **Salesforce Consultant, Development & Administrator** experience with a proven track record of full-scale technical implementations in small-scale and enterprise level organizations.
- Comprehensive experience on the Force.com platform, salesforce.com customization, configuration, and API Integrations.
- Designed and implemented scalable solutions on the Salesforce platform using **Apex, LWC, SOQL, and Web Services**.
- Expertise in **Apex web Service Based Integrations** and **REST-based** integrations.
- Experience in implementing and automating Business Processes with salesforce platform features –**Validation rules, Custom settings, Custom metadata, Page layouts, and Security Settings (Roles, Profiles, Permission sets, and Sharing settings)**.
- Experience in implementing **Salesforce Triggers, Batch jobs, and Schedulers**.
- Good knowledge of **Salesforce Lightning, Lightning design system, and Lightning Web Components**.
- Hands-on SFDC data conversions using tools like **data loader and workbench**.
- Experience in designing and development of Lightning Components (**Aura/LWC**), **Visual Force pages, Apex Controllers, Triggers, Test Classes & Methods, SOQL & SOSL Queries** by applying Object Oriented Programming Concepts supported by salesforce.
- Experience in different languages and technologies such as **Java, Apex, Visualforce, Aura, LWC, HTML, CSS, XML and JavaScript**.
- Enhanced UI of custom applications using **Visualforce Pages, Lightning Web Components & Lightning Aura Components**. **Proficient in using HTML, CSS & JavaScript** to develop interactive and seamless UI components and pages.
- Experience in designing and developing Asynchronous processes using **@future, Batch Apex, Schedule Apex, and Queueable Apex**.
- Experienced in **migrating workflow rules and process builders to Flows**. Highly rated in creating various automation processes using **Flows & Process Builders**.
- Fluent in setting up access levels based on the user's profile using **Permission Sets & Permission Set groups, OWD Settings, Formula Fields & Validation Rules**.
- Experience in **end-to-end testing** of major features, ensuring **test class** coverages are well-above **75%** of the minimum requirement.
- Worked in release management teams that **implemented full-scale CI/CD pipelines** using **Copado**.
- Expeditioner Trailhead Ranger with 73 badges, including Super badges: Screen Flow Fundamentals Super Badge Unit and Apex Specialist.
- Configured the **Email-to-Case, Web-to-Lead functionalities**.
- Good knowledge on **Salesforce Governor Limits**.

TECHNICAL SKILLS	FUNCTIONAL COMPETENCIES
<ul style="list-style-type: none"> <li>- Salesforce Development &amp; Administration</li> <li>- Service &amp; Sales Clouds</li> <li>- Copado, Integrate GITHUB , CI/CD</li> <li>- Process Builder &amp; Flow Builder</li> <li>- Functional, Unit &amp; UAT Testing</li> <li>- Apex, Visualforce, SOQL, SOSL, SOAP &amp; REST APIs</li> <li>- LAC &amp; LWC, HTML, JavaScript, CSS</li> <li>- MuleSoft</li> <li>- JIRA</li> <li>- Microsoft Power Platform Automation</li> </ul>	<ul style="list-style-type: none"> <li>- Business Process Enhancement</li> <li>- Requirement Gathering</li> <li>- Content Writing &amp; Technical Design Documentation</li> <li>- Stakeholder Management</li> <li>- Effective Communication</li> <li>- Team Management and Leadership</li> <li>- Cross-Functional Team Collaboration</li> <li>- Power BI</li> <li>- Microsoft Project Online</li> <li>- Microsoft Project Web App (PWA)</li> <li>- Microsoft Project for the Web</li> <li>- SharePoint</li> <li>- ServiceNow (Demand and Portfolio Management)</li> </ul>

#### EDUCATION:

- Bachelor of Engineering in Electronics and Communication from GRKIST college affiliated to RGPV University

#### CERTIFICATIONS:

- Salesforce Certified Administrator
- Salesforce Platform Developer I
- Microsoft Azure Fundamental - AZ900
- Microsoft Power Platform Fundamental- PL900

**Tata Consultancy Services, Bloomington, MN, US**  
**Salesforce Developer**

**Jan 2018 to Till Date**

**Project:** Obfuscation

**Client:** Allianz Technology of America, Inc.

**Location:** Golden Valley, MN US

**Duration:** Jan 2018 till April 2022

**Environment:** Sales Cloud, Service Cloud

**Responsibilities:**

- Worked on **Sales and Service cloud** to build a salesforce org for agents.
- Working onsite from the client office in Minneapolis with direct client-side stakeholders understanding the business requirements.
- Translate and process business requirements into technical solutions.
- Working closely with business leaders, cross-functional teams, and leading offshore development teams.
- **Sprint Planning, Story Grooming & technical design** solutions for the development team.
- Performing code reviews and making sure it adheres to **best practices, standards, and performance limits**.
- Designing Integrations with external applications.

- Maintained the Salesforce out of the box functionality and customize such as **custom fields, objects, layouts, workflows, process builder, validation rules, VF pages, triggers, SOQL, SOSL** and Apex programming using force.com.
- Developed **APEX class, Controller class, and APEX Triggers** for various functional needs in the application.
- Handled deployments from the sandbox environment to the production environment.
- Involved in resolving issues found during **Unit Testing & User Acceptance Testing (UAT)**.

**Project:** Allianz TP Salesforce Team

**Client:** Allianz Technology of America, Inc.

**Location:** Golden Valley, MN US

**Duration:** April 2022 till March 2023

**Environment:** Community Cloud, Service Cloud

**Responsibilities:**

- Create and maintain **Objects, Tabs, Fields, List Views, Page Layouts**, Knowledge Articles, and other salesforce.com functions.
- Added, configured workflow rules, time triggered workflows, email templates resulting into effective **Web-to-Lead, Web-to-Case** and **Email-to-Case** communication with customers.
- Created many of **Roles and Profiles** for the organization, which helped them in maintaining the Security for different individuals who are working in the organization.
- Handle ongoing customization/ alteration of Salesforce.com. Maintain, enhance, and **create workflows, functions, process builders, approval processes**, and configurations within the Salesforce.com environment.
- Performing code reviews and analyzing the code quality through internal tools and fixing them.
- Created lightning pages.
- Worked on Integration using **API REST Services**.
- Preparing **System Configuration Docs, Design Solution Spec, and Technical Spec** Documents.
- Automated data transformation by developing **apex batches**.

**Project:** SQM Fixed Team

**Client:** Allianz Technology of America, Inc.

**Location:** Golden Valley, MN US

**Duration:** March 2023 till now

**Environment:** Community Cloud

**Responsibilities:**

- Extensive knowledge of the various principles of data management.
- Sound knowledge and understanding about salesforce software and its functionalities.
- Excellent oral and written communication skills. Experience in generating Salesforce reports.
- Created workflow rules and defined **related tasks, time triggered tasks, email alerts**.
- Ability to solve the problem promptly. Excellent organizational and time management skills.
- Proven ability to design and implement new processes and facilitate user adoption.
- Strong understanding of the platform, with the ability to build **custom apps and objects, formula fields, flows, approval processes, custom views**, and other content of intermediate complexity
- Strong understanding of Salesforce.com best practices and functionality
- Strong data management abilities
- Added, configured workflow rules, time triggered workflows, email templates resulting into effective **Web-to-Lead, Web-to-Case** and **Email-to-Case** communication with customers.
- Strong Assurance Domain Knowledge level.

**Project:** Admin Application Team

**Client:** Allianz life Insurance of North America

**Duration:** Dec 2012 till June 2015

**Environment:** Sales Cloud, Dev environment in Power Platform

**Responsibilities:**

- Created and managed Flows in Microsoft Power Automate
- Work on PWA online/ PWA and Project Desktop.
- Manager SharePoint list and site through Power and Nintex workflow.
- Create records in ServiceNow for Demand and Portfolio Management.
- Create reports and Dashboards from OData Feed or Power BI.
- Developed various Custom fields and look tables, Lookup relationships, Formula fields, and validation rules.
- Created Email templates.
- Microsoft Projects for Hybrid Projects, maintain tasks, and publish to SharePoint.
- Strong expertise in the Assurance domain.
- ServiceNow for creating ticking into the system.

**Project:** Automation Team

**Client:** Allianz life Insurance of North America

**Duration:** June 2015 till April 2017

**Environment:** Sales Cloud, Test and Dev

**Responsibilities:**

- Used UFT automation tool to automate IBM I series OS/400 application business processes.
- Used SQL skill to generate reports from IBM I series OS/400 application and automated.
- Systems/Consoles monitoring and management.
- Preparing Status reports.
- Documentation updates for Standard Operating Procedures.
- Handling Calls between onsite and offshore.
- Implemented computer system requirements by defining and analyzing system problems.
- Designing and testing standards and solutions.
- Defined application problem by conferring with clients
- Evaluating procedures and processes.

**Project:** Production Support

**Client:** Allianz life Insurance of North America

**Duration:** April 2017 till Jan 2018

**Environment:** Sales Cloud, Service Cloud

**Responsibilities:**

- Assessed the suitability of information systems in terms of their intended outcomes and liaise with end users, software vendors and programmers to achieve these outcomes.
- Analyzing system requirements and delegating development tasks.
- Worked with **Force.com IDE, Data Loader, Import Wizard, Change Sets to Migrate Data.**
- Working on setting up **Salesforce DX** for creating scratch orgs.
- Developing and implementing effective IT solutions.
- Collaborating with team members to improve existing IT systems.
- Providing technical support and training to user.

- They analyze and create tests and develop specifications and requirements for developers and programmers to follow.
- Developed Batch Classes and utilized Asynchronous **Apex** for efficient mass updates on the records in the system.
- Developed various **Custom Objects, Tabs, Validation Rules**.