

# Vishal Devidas Arak

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## CAREER OBJECTIVE

I am willing to work as a Front-end developer in a technology driven company. I have an excellent skillset on Advance JavaScript/ Bootstrap and Flexible enough to adapt any new technology. To play a responsible role in an organization that enhances my skills and capabilities, challenges me to perform exceptionally, preferably in a progressive, ethical and competitive work culture in a knowledge intensive company. I have a willingness to work as a key player in a challenging environment.

## WORK EXPERIENCE

**Everest IT Services Pvt. Ltd. Malad West, Mumbai, Maharashtra 400064**

**02/08/2022 to 24/06/2023**

**Designation: Technical Support Specialist**

- Supported customers with basic technical support for current and past software releases.
- Assisted clients with general support for hardware, peripherals, network connections, and external software.
- Provided PC and mobile support to resolve client issues.
- Assisted the network team in monitoring 4 network servers.
- Customer complain services and requirement for product and services.
- Determining/Reviewing and making changes to requirements for product and services.
- Developed workforce planning and quick decision making ability.

## Certificates

**INDO GERMAN TOOL ROOM AURANGABAD (Aurangabad, Maharashtra)**

**23/07/2016 - 20/08/2016**

- Learnt about basic programming language (Programing In c).
- Learnt about the Data types, Decision control statements, Loops, Functions, Array.

## Projects

**Hotel Management System (DBMS Based) [2 months]**

- Project type – Windows based application.
- Technology Used – vb.net, SQL.
- Text Editor – Visual Studio-2010, MS Access- 2019.
- Application for managing the operations of hotel rooms, and it is based on Database Management System.
- It is an application that perform the basic commands like Insert, Update, delete for the getting information about the customer, rooms, billing, employee, payments and storing it on database.

### **XGadgets.com (PHP Based Website) [3 months]**

- Project type – Website.
- Technology Used – PHP, HTML, Css, Java Script, and Bootstrap.
- Text Editor – Visual Studio Code, Xampp Server.
- Online Reselling Advertising Website is aimed at developing an online website for reselling and purchasing used electronics gadgets. (Mobiles, Headphones, Laptops, Chargers).
- This is an online website that can be accessed throughout the User with proper login provided. Our website has two types of accessing modes, Seller and Buyer.

### **Technical Skills**

- **Language:** C++, Java, HTML, CSS, JavaScript.
- **Database:** MySQL.
- **Framework:** Bootstrap.

### **EDUCATIONAL PROFILE**

#### **Institute of Management Studies & Information Technology, Aurangabad.**

- Master of Computer Application – (Present).
- Dr. Babasaheb Ambedkar Marathwada University.

#### **Vivekanand Arts, Sardar Dalipsingh Commerce and Science College, Aurangabad.**

- Bachelor of Computer Science – Percentage 70.27%
- Dr. Babasaheb Ambedkar Marathwada University.

#### **Deogiri College of Science, Aurangabad.**

- Higher Secondary Certificate– Percentage 48.77%
- Year of completion - 2017

#### **Ranidanji Jain Madhyamik Vidyalaya, Wakod.**

- Secondary School Certificate- Percentage 73.80%
- Year of completion –2015

### **Personal Information**

- Marital status : Single.
- Date of birth : 28-Jul-1999
- Nationality : Indian.
- Known languages : English, Hindi and Marathi.

I hereby certify that the above information is true to the best of my knowledge and belief.

**Place: Aurangabad, Maharashtra**

**(Vishal Devidas Arak)**