

# Vishal Gupta



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## Education

**Chaudhary Charan Singh University**

*Bachelor of Computer Applications*

June 2022

Meerut, UP

## Experience

**LTIMindtree**

*Software Engineer*

Oct 2022 – Present

Mumbai, India

- Project : MLL-CC is a platform hosted in the client's environment to monitor applications and manage alerts seamlessly.
- Worked on MLL-CC, identified and resolved **multiple bugs** to enhance overall stability and **performance**.
- **Designed and implemented** responsive user interfaces with **Angular**, leading to a **25% improvement** in user satisfaction scores.
- Collaborates effectively with **cross-functional teams** and stakeholders to discern requirements, design impactful solutions, and ensure **timely delivery**.
- Analysed customer support tickets using ServiceNow tools to **identify recurring issues** and suggest automate the solution, leading to a **30% decrease** in support requests.
- Contributed to the adoption of agile methodologies, utilizing **Jira and Confluence**, improving team productivity by **15%** through iterative development cycles.

**LTIMindtree**

*Associate Trainee*

July 2022 – Oct 2022

Noida, India

- Troubleshoot and fixed issues in **front-end** to ensure smooth operation of the application.
- Learned about **business logic optimization** practices by shadowing project teams and contributing ideas during discussions.
- Acquired **full-stack development** expertise in JavaScript, React, and Node.js, alongside proficiency in **ServiceNow** through internal training and hands-on projects.

## Projects

**Portfolio Website** | *React.js, Javascript, HTML, Tailwind CSS, EmailJS*

- Designed and launched a **dynamic portfolio** website. Effectively showcased skills, projects, and experience, resulting in a **40% increase** in inbound inquiries from potential clients and employers.
- Ensured the website's **responsiveness and accessibility** across various devices for a seamless **user experience**.

**WORDFLOW** | *Reactjs, Express.js, MongoDB, Nodejs, Bootstrap*

- Implemented **CRUD operations** (Create, Read, Update, Delete) for task and utilized MongoDB to store task data.
- Enabled file uploads through **Cloudinary**, a cloud-based media management platform.

**Vanilla Javascript Projects** | *Javascript, HTML, CSS, Bootstrap*

- Designed a captivating set of projects including **10+ mini-projects** using Vanilla Javascript to reinforce **fundamental** concepts.

## Technical Skills

**Languages:** Javascript, Python, SQL, Typescript, C++, HTML

**Libraries & Frameworks:** React.js, Angular, Express.js, Nodejs, jQuery, Bootstrap, Tailwind

**Web Dev Tools:** VScode, Git & Github, JIRA, BitBucket, Cloudinary

**Databases:** MongoDB, Firebase, MySQL

**Cloud Platforms:** AWS, Azure, GCP

**Concepts:** Data Structures & Algorithms, Operating Systems, Object Oriented Programming, Database Management System, Artificial Intelligence, Machine Learning, API, Agile Methodology, Cloud Computing