Prioritized Insights Template

Certificate

Priority 0

Based on the theme that: <u>customer to face issue while they want to purchase more packets of same medicine</u> an insight is <u>customer need</u> the option of increasing the medicine lot

Priority 1

- 1. Based on the theme that: <u>limited online payment options</u> an insight is: <u>user want more payment option incorporated in app.</u>
- <u>2.</u> Based on the theme that: <u>app should be track option to update regarding the every step</u>, an insight is: <u>customer need tracking option in app</u>

Priority 2

1. Based on the theme that: <u>the icons were not attractive</u> an insight is: <u>user</u> need some attractive icons for better experience.

