

1. It was observed that 3 out of 5 participants icons used in app not attractive . This means that the icons were not attractive .
2. It was observed that 2 out of 5 participants there is not the option of increases the qty of medicines . This means that customer to face issue while they want to purchase more packets of same medicine
3. It was observed that 2 out of 5 participants order tracking option is absent This means that app should be track option to update regarding the every step
4. It was observed that 3 out of 5 participants limited online payment options This means that user wants more payment options

