# Vishal Bhardwaj

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#### WORK EXPERIENCE

#### Servewell HR

Data Analyst

November 2023 - Present

- Project: Revenue Leakage Analysis & Recovery Insights
   Identified revenue leakage points and automated anomaly detection.
  - Queried and merged transaction data from multiple business units using SQL.
  - Detected mismatches in billing vs. delivery, late payments, and missing invoices.
  - Developed Python automation to flag anomalies and generate reports.
  - Helped recover ₹1.2 Cr in missed invoices; reduced future leakages by 40%.

#### Project: Client Profitability Analysis & Segmentation Dashboard

Created dashboards and client segmentation models to improve profitability.

- Calculated true client profitability by combining revenue, cost, and support data.
- Built Excel dashboards with filters (industry, geography, tenure, profit tier).
- Applied Python for client segmentation into High/Medium/Low tiers.
- Insights led to a 17% rise in average client profitability.

#### Plaksha University, Mohali

**Teaching Fellow** 

August 2022 - July 2023

- Taught Programming & Data Structures and Computational Thinking to 98 students.
- Designed syllabus, guided assignments, conducted tutorials, and led labs.
- Set and graded quizzes; mentored students for improved outcomes.
- Admissions and Outreach: Handled student applications, extracted data, and prepared reports.

## Indian Institute of Technology (IIT) Guwahati Research Intern Summer 2018

Guided by Professor Natesan Srinivasan

- Studied fundamental concepts of existence and uniqueness in numerical methods using MATLAB.
- Applied computational techniques to validate theoretical insights and deepen understanding of numerical analysis.

#### **EDUCATION**

#### M.Sc. in Mathematics and Computing 2020 – 2022

National Institute of Technology (NIT) Manipur

CGPA: 8.89/10

Thesis: Prime Divisors in an Arithmetic Progression and

Explicit ABC Conjecture

Supervisor: Professor Shanta Laishram

### Leadership Roles

Member, Departmental Postgraduate Committee President, Mathematics Society Placement Coordinator

#### **B.Sc.** in Mathematics

2016 - 2019

GD Goenka University GPA: 8.24/10

#### AWARDS AND HONORS

- I. **All India Rank** 861/13,186 in IIT JAM 2020
- Best Co-Curricular Activities Award, GD Goenka University
- Secured First Rank in Undergraduate Studies, GD Goenka University 2016–2019
- 4. *Dean's List* for Academic Excellence, GD Goenka University 2016–2019

#### COMPUTER SKILLS

**Programming & Scripting:** Python (Pandas, NumPy, Matplotlib, Seaborn, Scikit-learn), R, C++, SQL (PostgreSQL, MySQL), Bash

**Data Analysis & Visualization:** Microsoft Excel (Advanced), Power BI, Tableau, SAS, A/B Testing, Predictive Modeling

**DevOps & Tools:** Git/GitHub, Jupyter Notebook, Google Colab, Docker, Kubernetes, Linux, Windows

#### **GRANTS AWARDED**

Received a travel grant of **INR 10,248** for attending Formal Power Series & Algebraic Combinatorics (FPSAC) at Indian Institute of Science (IISc), Bengaluru. July 2022

#### **PUBLICATIONS**

 Vishal Bhardwaj, Smita Sood, Prerna Sharma, and Varsha Sharma. Seasonal Variation with Respect to Water Quality Index (WQI) of Ghaggar River, November 2018. [pdf]