

Vishal Popat

I aim to apply my customer service skills and attention to detail to provide a positive shopping experience. I strive to maintain hygiene, and safety standards, manage cash transactions efficiently, collaborate with colleagues, and contribute to organizational success while learning and growing.

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📍 Kitchener, Canada

🌐 [linkedin.com/in/vishal-popat](https://www.linkedin.com/in/vishal-popat)

EDUCATION

Post Graduate Diploma - Web Development Conestoga College

01/2023 - 04/2024

Kitchener, Ontario, Canada

Bachelor of Science - Computer Science Shree Ramkrishna Institute

06/2018 - 08/2021

Surat, Gujarat, India

WORK EXPERIENCE

Cashier/Line Cook Pur & Simple Restaurant

05/2023 - 06/2023

Guelph, Ontario, Canada

Achievements/Tasks

- Provided exceptional customer service by addressing inquiries, resolving complaints, and maintaining a welcoming atmosphere.
- Streamlined food preparation for quicker service by optimizing organization, implementing time-saving techniques, and coordinating with kitchen staff.
- Consistently delivered high-quality, visually pleasing dishes by following recipes, maintaining hygiene, and focusing on presentation details.

Cashier/Store Assistant McDonald's

03/2021 - 11/2021

Surat, Gujarat, India

Achievements/Tasks

- Welcome customers with a friendly attitude, take accurate orders and suggest new or promotional items.
- Accept and process payments securely, and prepare orders carefully.
- Maintained cleanliness and hygiene, kept inventory stocked, provided excellent customer service, and complied with food safety standards while collaborating with colleagues.

Cashier DMart

09/2020 - 03/2021

Surat, Gujarat, India

Achievements/Tasks

- Welcome customers and process their orders, manage cash payments and provide change.
- Utilize cash registers and point-of-sale systems that can include items and place them in bags.
- Address customer questions and issues.

SKILLS

Customer service

Collaboration

Teamwork

Communication

Adaptability

Technical Skills

POS proficiency

Time Management

Punctual

Microsoft Office (Excel, Word, PowerPoint)

Problem-solving

IT Skills

AVAILABILITY

Monday - Open

Tuesday - 11AM to 12AM

Wednesday - 5AM to 3PM

Thursday - 4PM to 12AM

Friday - 4PM to 12AM

Saturday and Sunday - Open

LANGUAGES

English

Full Professional Proficiency

Gujarati

Native or Bilingual Proficiency

Hindi

Native or Bilingual Proficiency

INTERESTS

Travelling

Exploring Technology

Music

Outdoor activities