# Vishanth Hari Raj Balasubramanian

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#### MACHINE LEARNING ENGINEER

Visionary MLE/SDE with 2+ years' experience at Fortune 500, proven track record of innovations impacting \$500k+ in business value, expertise in ML/Deep Learning, Computer Vision, NLP/LLMs, Time series models. Holding MS in BA/DS & BS in CSE/Industrial Eng.

### **TECHNICAL SKILLS**

**Programming:** R, Python (TensorFlow, OpenCV, Pytorch, Sklearn, Numpy), C/C++, JavaScript, TypeScript, Java, Node.js, SQL, NoSQL. **Tools:** R Studio, Git, GitHub, Jira, <u>Tableau</u>, Excel, Spark, Splunk, MATLAB, Spark, PowerBI, Docker, Snowflake, AWS (EC2), Jenkins **Certification:** Lean Six Sigma Green Belt, Azure Certification, Machine Learning using AWS, Apache Spark, DevOps Leadership. **ML Model:** Regression, Clustering, CNN, Random forest, Image Recognition, PCA, SVM, NLP, LLM, A/B Testing, Computer Vision.

### **PROFESSIONAL EXPERIENCE**

### CITIGROUP (Citi Global Wealth)

Chennai, India

### Software Development Engineer 2 – Artificial Intelligence & Operations Lab

July 2022 - Sept 2023

- Created user stories/lead development of innovation projects: integration of Natural Language Processing (NLP) & Large
  Language Models (LLMs) in chatbot, text mining & sentimental analysis dashboard of client feedback on app, and Seleniumbots (RPA) automating manual activities for PSM Team, <a href="mailto:saved">saved</a> ~\$250k annually.
- Developed <u>full stack app (front-end/back-end)</u> for automation/dashboards equipped with ML models (decision tree, Logistic Regression, CNN) for monitoring, incidents-forecasting, SRE & SLA, impact analysis dashboards; reduced incidents by 13%.
- Awarded <u>Citi Gratitude Golden Award</u>, <u>Citi Copper Award</u>, <u>Bronze Award</u>, <u>Bravo Award</u> and <u>Citi-Client Obsession Award</u>, and <u>10+ Applause award for best automation</u>, <u>Innovation project across CGW</u>, <u>Finalists in Citi Hackathon 2022</u>.

### Software Development Engineer 1

July 2021 - July 2022

- Configured Servers and CI/CD Jenkins Pipeline for new tech stack Angular, NodeJS, python(flask) to host the internal app
- Implemented new <u>SDLC process (Scrum & Agile) CI/CD pipeline</u> for internal applications, saved around **100+ person-hours.**
- Implemented an **ETL framework** to extract/integrated data from IBM Cognos, Splunk, Evolven & ServiceNow through REST APIs into a central data pipeline for MLOps achieving \$100K in cost savings and reducing over 300+ man-hours.

### **UNIVERSITY OF CALIFORNIA, LOS ANGELES**

Los Angeles, CA

## Graduate Research and Teaching Assistant – Software Development

January 2024- Present

• Creating open source Python Libraries (click here) for performing resampling techniques, Chi-Test, Relative risk, Hypothesis Testing, bootstrapping, bagging, power analysis for students, professor and research scientist in Bioscience field

## JOHN MOLSON SCHOOL OF BUSINESS, CONCORDIA UNIVERSITY

Montreal, Canada

### MITACS Globalink Research Intern'20 – Software Development

April 2020 - July 2020

• Developed <u>non-linear programming model</u> using greedy & heuristics (Simulated Annealing/Tabu Search) algorithm in C++ to predict market demand & optimize the assortment in retail store, maximize **profit by 6%** for Walmart Canada.

### **VEVOLVE (STARTUP)**

Bengaluru, India

### **Machine Learning Engineer Intern**

May 2020 - Aug 2020

• Worked on R&D initiative to create an <u>AI-based Cyber Security Validation prototype</u>, integrating web scraping, text mining, and used ML algorithms (SVM, PCA) to assess and address vulnerabilities in web app, generating ~**\$30K** in revenue.

### **PROJECTS/PUBLICATIONS**

**LLM Recommender search engine** (click here): Collected data using REST APIs (Hugging face), created text embedding using *ada* (*OpenAI*) for vector search to fetch ranked result, AWS Lambda via Docker, with data storage in S3 & processing via EC2 instances.

Image recognition-based (<u>Computer Vision</u>) Deep learning model for automated defect detection (<u>click here</u>): Develop Image classification model – CNN, SVMs (OpenCV, TensorFlow) achieving 90% accuracy elimination manual inspection.

ML Framework for Identify Misfire/Knocking in IC Engine (click here): Designed/Developed ML optimal algorithms, to identify misfire, knocking in IC engine using the parameters from observed P-V data performed Data cleaning, processing and extraction

### **EDUCATION**

### **UNIVERSITY OF CALIFORNIA, LOS ANGELES**

Los Angeles, CA

### Master of Science in Business Analytics- Data Science/Machine Learning

September 2023- December 2024

- Courses: Machine Learning, Python, Statistics, Optimization, SQL, Data Management, Customer Analytics, A/B Testing,
- Leadership: Vice President, Social Network and Marketing Student Government Body

### NATIONAL INSTITUTE OF TECHNOLOGY, TIRUCHIRAPALLI

Trichy, India

Bachelor of Technology in Industrial Engineering /Minor in Computer Science (CGPA: 9.1/10)

July 2017 - June 2021

- Awards: Awarded Institute Merit Rank Award for securing the **Top 3 ranks** in the Department
- Leadership: Co-founder of Ignite Club, Student Council Member, Class Rep, Head of Events Team
- Courses: Data Structures & Algorithms, Big Data Analytics, Database Management, Operating System, Computer Networks