

# Vishesh Sharma

New York | 551-260-8594 | vs42370n@pace.edu | [Linkedin](#) | [Trailblazer](#) | [Github](#) | [Salesforce Portfolio](#)

## EDUCATION

### Pace University

Master of Science in Computer Science (GPA: 3.78/4)

New York, NY

Sept 2023 - Current

### Noida Institute of Engineering & Technology

Bachelor of Technology, CSE (GPA: 3.3 / 4.0)

Gr. Noida, India

Aug 2016 - Sept 2020

- Achievements: Received offers from 5 tech companies name HCL, Capgemini, Accenture, Mphasis, Trident.

## EXPERIENCE

### Accenture: Senior Software Engineer I, Bengaluru, India

Feb 2021 – Sept 2023

- Spearheaded end-to-end Salesforce solutions development, seamlessly integrating Salesforce with external systems using REST & SOAP APIs, **reducing manual sales data entry by 20%** & improving cross-departmental efficiency.
- Implemented Jenkins, Bitbucket, and ALM for streamlined version control and pull request management, resolving major conflicts & achieving a **30% reduction in deployment time** and enhancing release reliability.
- Facilitated design and planning for future software rollouts, **80% reduction in preparation time** when client needs on priority.
- Facilitated deployment activities, resolving production deployment failures promptly and minimizing downtime.
- Created technical design documents (TDD) to outline detailed specifications, ensuring alignment with client requirements.
- Created best practice documentation for development, **70% increment** in maintaining coding standards.
- Facilitated knowledge transfer (KT) sessions to onboard and upskill new team members, enhancing team productivity.
- **Accelerated promotion** (1 year ahead of schedule) demonstrating consistent delivery of impactful solution.
- Designed scalable Lightning Web Components & Visualforce Pages for customized user interfaces, enhancing user experience.
- Conducted code reviews and optimizations, boosting application efficiency and **maintainability by 15%**.
- Performed **50K+ translations** using Workbench, ensuring consistency across 6 markets, enhancing the global user experience.

### People Infotech Pvt. Ltd: Engineer Intern, Noida, India

Sept 2018 - Feb 2019

- Contributed to end-to-end development in a fast-paced **Java development team**, by tracking product lifecycles across SDLC models including coding, debugging, and testing, ensuring alignment with goals and deadlines.
- Collaborated with senior developers in building scalable backend systems with 50K+ lines of code to an established codebase.

## PROJECTS

### Multi Label Tweet Classification & Application || Java, SQL, Twitter API, Swing framework

[GitHub](#)

- Developed a Java-based real-time tweet analysis application to extract and classify user sentiments, providing valuable insights for brand management and marketing strategies. Also, enabling real-time sentiment tracking to improve brand perception
- Leveraged Twitter API for data extraction and SQL for sentiment classification.

### Balance Bliss || Kotlin, Firebase, Jetpack compose, SQLite, Shared preferences

[GitHub](#)

- Built an Android application promoting a healthier lifestyle through fitness app, enabling users to achieve their health goals.

### UNILEVER VEEVA VAULT QMS || Salesforce- Apex, Batch Apex, Apex Triggers, VF Pages, LWC

- Led Salesforce implementation for Unilever across Europe, streamlining supply chain processes and improving operational efficiency in the Consumer Goods & Services (CGS) industry.
- Optimized pricing conditions using advanced tactics, maximizing promotions and ensuring market competitiveness.

### UNILEVER SONAR || Salesforce- Apex, Asynchronous Apex, Apex Triggers, VF Pages

- Enhanced Salesforce functionality on top of Trade Promotion Management, enabling secure, access to critical business data.
- Developed multi-platform compatibility, ensuring secure and differentiated access levels for both desktop and mobile platforms, enhancing usability and data integrity also enabling decision-making and responsiveness to dynamic business scenarios.

## TECHNICAL SKILLS

### Languages & Frameworks:

Java, Python, C, Salesforce Apex, Kotlin, JavaScript, HTML, CSS, React

### Salesforce:

User Management, Security & Sharing, Data Management, Reports and Dashboards, Automation, Change Sets, Automation (Salesforce Flows), Apex Triggers, VF Pages, Lightning Web Components, Batch Apex, SOQL / Dynamic SOQL, SOSL, Data Loader, Workbench, CPQ, Salesforce Velocity.

### Integration, Database & Data Formats:

REST API, SOAP API, RDBMS, JSON, XML, JDBC, Java Spring, Microservices.

### Tools:

Git, Jira, Bitbucket, Jenkins, ALM, ANT Tool, VS Code, NetBeans, IntelliJ, Eclipse.

### Soft Skills & Methodologies:

Team Collaboration, Problem-Solving, Agile Methodologies, Analytical Thinking.

## LINCENSES & CERTIFICATIONS

1. [Salesforce Certified Administrator \(ADM - 201\)](#)
2. [Salesforce Certified Advanced Administrator](#)
3. [Salesforce Platform Developer 1](#)
4. [Salesforce Certified Platform Developer II](#)
5. [Certified Full Stack Automation Engineer](#)
6. Core Java internship certificate