

# Software Development Engineer

## ROBERT SMITH

Phone: (123) 456 78 99  
Email: [info@qwikresume.com](mailto:info@qwikresume.com)  
Website: [www.qwikresume.com](http://www.qwikresume.com)  
LinkedIn:  
[linkedin.com/qwikresume](https://www.linkedin.com/qwikresume)  
Address: 1737 Marshville Road,  
Alabama.

### Objective

A detailed, dedicated, positive Software Development Engineer with 10 years of experience. Core strengths include: Develop End to End, System/Integration, and User-focused test plans and strategies using product/business requirements and design documents. Build and execute test cases/suites (manual/automated) in the following areas: functional, integration, interoperability, regression, stress, stability, white box, black box and gray box.

### Skills

JIRA, Clear Quest Rational, Bugzilla, ScrumWorks Pro, Mercury Quality Center, Test Director Oracle SQL Developer, MySQL Workbench Selenium IDE, SOA-Test, Soap UI, Jenkins, Firebug, Wireshark, Mozilla Plugins Linux (Red Hat, CentOS, Ubuntu), Windows, VMware (Workstation Pro, VSphere)

### Work Experience

#### Software Development Engineer

**Microsoft / Nokia** - October 2008 - May 2015

- Jira administrator responsible for creating projects, permission schemes, accounts, account privileges, dashboards, and complex JQL search queries.
- Defined support process and procedures for reporting defects and the priority for Nokia store for internal teams (Nokia developers, issue management team, publish and merchandising).
- Created and established deployment process with scrum teams for any R&D releases on test environments to ensure successful deployment on all builds and zero impact to all users.
- Created test suites from user stories and managed Nokia app store issues backlog.
- Responsible for quality assurance testing of the Nokia app store merchandising API.
- The new merchandising features helped increase the number of downloads from 1.7 million to 15+ million per day.
- Created selenium ide test suites test new Nokia app store purchasing web pages.

#### Software Development Engineer

**ABC Corp** - 2005 - 2008

- Participated in daily scrums, sprint planning/review, and retrospectives.
- Executed SOP UI test suites to verify mobile/web client credit card and operator billing purchasing transactions.
- Created complex reports using Jira, CQ rationale, and Mozilla for the leadership team and internal organizations.
- Created SOA-test suites to perform database queries verifying data integrity and each functional component (add a user, search for content, purchases, etc. ) verification.
- Created details test plans, automated test suites, manual test suites and user stories from business requirements, design documents, and user specifications.
- Analyzed, troubleshoot and triaged errors and assigned them based on severity and business impact the response teams to be resolved in a timely manner.
- As part of an agile team defined business and technical acceptance criteria and drove projects to completion.

## Education

Bachelor Of Science in Computer Science - 2004 (Marist College - Poughkeepsie, NY )