

# Passport Automation System

## Problem Statement

Passport automation system aims to eliminate the need for manual passport issuance, wait reduce wait times and improve security. It will allow applicants to apply passports quickly and efficiently.

## Introduction

Purpose: The purpose of this document is to provide a detailed description of requirements specification of a passport automation system.

scope: ~~The PAS will be a web based~~

The system will provide the following features.

- New passport application submission
- Passport renewal application submission
- Passport tracking.
- Payment Processing.
- Passport printing and delivery.

Overview: The PAS system will be a web based application that can be accessed by applicants and staff from any location with internet access.

## General Description:

PAS provides all the services related to passport automation like application, renewal application submission, Passport tracking and passport printing and delivery.

## Functional Requirements:

Registration and login: Users need to register and create an account

Application submission: Users will be able to submit a passport renewal application through the system.

Passport tracking: Users will be able to track the status of their passport application

Payment processing: The system will be able to track status of their passport application

## Non Functional Requirements:

Security: The system shall use SSL encryption

Usability: The system shall have an intuitive UI

Compatibility: Compatible with all major web browsers

## Performance Requirements:

Response time less than 2 sec

System should be able to handle large number of concurrent users without performance degradation.

Throughput: System shall be able to process a large number of passport applications

## Interface requirements

User interface shall be responsive and easy to use and shall have less response time

Processing history:-

Accessibility and Language: The partially sighted people along with global users are also enabled.

## Design constraints

Hardware constraints: The system shall work in the standard hardware requirements

Software Constraints: The system shall work in all major ~~of~~ platforms and shall comply to the constraints of the ~~2~~ ~~4~~ respective platforms.

## Preliminary Budget and Schedule

Planning Phase : 5 weeks : 70 000

Design Phase : 5 weeks : 100 000

Development Phase: 10 weeks : 150 000

Maintenance Phase : \$250 000 per year