

# Railway Reservation System

## Problem Statement

The railway system is facing issues such as long queue, limited seat, availability and manual processes for cancellations and refunds. The

There is a need to develop an efficient online system that can handle large number of bookings

## Introduction

Purpose: The purpose of this document is to provide a detailed description of Railway Reservation System

Scope: The scope of a railway system consists of Online reservation and booking, payment, schedule and status updates.

Seat allocation and management.

Overview: The railway reservation system faces challenges the automation of all the important tasks required to manage a railway reservation

## General Description

The system that is hereby mentioned in the document shall handle all the important tasks related to railway reservation system in an automated manner

## Functional requirements:

User registration and login  
Train schedule availability search  
Seat reservation and booking  
Payment processing

## Non Functional requirements:

Security: (User authentication, data encryption and secure payment processing)

~~Inter~~ Compatibility requirements: OS, Operating systems, browsers and devices

Usability requirements: User friendly design, intuitive navigation

## Performance Requirements

Response time: should be less than 5s

Scalability: should respond to a 20% increase in the maximum load threshold

Load testing:

Scalability: the system should be easily scalable

interface

Interface R

OS: U

OS

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Design Considerations

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Standard  
commonly

Software

to a

Preliminary

Planning P

Design Ph

Development

Maintenance



## Interface Requirements:

UG, UE: Easy navigation, layout forms and notification are mandatory.

Accessibility and Languages: Should be easily used by partially abled people and those speaking all the main languages.

## Design Constraints:

The system shall be designed to run on standard hardware configurations that are commonly available in the market.

Software constraints: The system shall be designed to operate within commonly available platforms.

## Preliminary Budget and schedule:

Planning Phase: 5 weeks: \$ 70 000

Design Phase: 5 weeks: \$ 100 000

Development Phase: 10 weeks: \$ 150 000

Maintenance phase: \$ 250 000/year.

Total: \$ 570,000.