Praveen RG

*An established professional offering experience of **16 years** in executing prestigious projects of large magnitude across Banking domain; targeting assignments in **Project Management** with an organization of repute*

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Profile Summary

- Experience in **end-to-end project management** activities, encompassing planning, scope definition, estimation, resource administration, process management and compliance with quality standards; ensuring project delivery within time, cost and quality specifications through **Agile practices/waterfall methodologies**
- Excellence in **participating in the delivery projects** across business units and driving cost savings through service delivery optimization
- Distinguished capabilities of **ensuring delivery of high quality services to support client's business needs** & achieve continued high client satisfaction from all operational users; **received Feather in my Cap Award for excellent client service**
- Leveraged skills in **performing project costing**; designed & implemented cost saving suggestions / ideas
- Incisive acumen in **developing project baselines,** monitoring & controlling projects with respect to cost, resource deployment, time overruns and quality compliance to ensure satisfactory execution of projects
- Successful in **improving the project management process** through robust daily management of projects and improvements in standard work
- **Involved in Agile Transformation** with experience in steering business transformation by reengineering existing process which resulted in significant saving in man-hours and overall cost

Education

- **M.Sc. (Computer)** from Bishop Heber College, Bharathidasan University, Tiruchirappalli in 2002
- **B.Sc. (Computer)** from Bishop Heber College, Bharathidasan University, Tiruchirappalli in 2000

Career Timeline

Dec'04-Feb'06		Since Sep'21
mPower Software Solutions	wipro	Navitas Lifesciences
	Wipro Technologies	NAVITAS
	Feb'06-Sep'21	

Key Skills

Project Lifecycle Management

IT Project Planning & Control

Service Delivery Management

Vendor/Stakeholder Management

Project Governance

Risk Management

Agile Transformation

Quality Management

Agile & Scrum Methodology

Budget & Resource Management

Change & Incident Management

Team Leadership

Soft Skills

Communicator — Strategic Leader

Innovator — Problem-solver

Visionary — Interpersonal

Certifications

PRINCE2	Prince2 Certified
CSM	CSM
SDP SAFe 5	SAFe Agilist 5.1
ISTQB	ISTQB

💼 Work Experience

Since Sep'21 with Navitas Lifesciences, Chennai as Project Manager

- Able to take up PM role for a Hypercare support, involved within a short time & delivered fix for P1/P2 priority defects.
- Being a support lead for a pharma client, ensuring incident are handled with in SLA's.
- Handling 5 projects simultaneously, interacting to clients, working on risk mitigations & on initiation stage.
- Requirement changes are tracked as part of change control process.
- Project planning is presented to a client stakeholders and senior management

Feb'06-Sep'21 with Wipro Technologies, Chennai

Highlights:

As Project Manager: 2013-2021

- Led a team of **30** members and **managed agile delivery for multiple projects simultaneously** for a leading UK based client, including the weekly reporting to customer and leadership
- Drafted SoW with revenue of **£1M**, in different pricing models released for every quarter with required approvals
- Drove & implemented agile transformation for 10+ projects
- Received appreciation for excellence project deliverables from the client for delivering multiple projects on schedule
- Involved in PI planning, Sprint planning, Daily scrum, Retrospective
- Steered team motivating events inside the account, enabled to induct more than 10 new joiners, while ensuring resources are upskilled, utilized, and tracked effectively
- Managed end-to-end project deliverables from Initiation to Warranty support for development project & reporting metrics
- Identified the risk proactively and presented to client/leadership view with mitigation plan during the execution stage
- Used tools like **Confluence, JIRA, & Kanban Board**

As Test Manager/Onsite Coordinator: 2008-2012

- Coordinated with multiple vendors for a leading **US Bank & South African Bank**, maintained documentation for all phases of testing
- Received client appreciations (Client Account Lead) for completion of SMTD & test cycles on time
- Reviewed test execution coverage to understand the stability of the requirements, preparation of metrics and coordinated with the client for entire testing lifecycle
- Generated reports such as Test Coverage, Defect Slippage, Defect Rejection, Defect Detection, Execution & Design Productivity, Requirement Coverage, Weekly Status Report, SLA Report, Capacity Tracking Report, and Quarterly Business Review Reports
- Used tools including HP ALM, & Quality Center

As Tester & Test Analyst: 2006-2008

- Understood functional specification, prepared test plan, test case & test data; analysed & executed the test-suites; test execution and defect logging in Banking Domain
- Identified & escalated defects to the Test Lead/Project Lead
- Successfully designed a knowledge management portal for the team in **MS SharePoint & HTML**

Dec'04-Feb'06 with mPower Software Solutions, Chennai as Developer & Tester

Managed entire gamut of software development & testing including understanding functional specifications, preparing test plans / cases / data, executing test-suites and defect logging in Payment's domain; worked in ASP.Net, C#, Microsoft SQL Server 8.0, IE 6.0, IIS 5.0, JavaScript, HTML, Windows 2000 environment

💼 Role Across The Career

- **Spearheading project progress** as per scheduled deadlines for various tasks and taking necessary steps for ensuring completion within time and effort parameters
- Monitoring and executing projects w.r.t. **budgeted cost, demand forecasts & time overruns** to ensure timely execution of the projects
- Leading Technical teams, SMEs, and Business Interactions to finalise the scope, change request, & defect fixes
- Front-leading **end-to-end delivery, resource planning, schedule, cost effective solution, remote services, operations/financial management**
- **Ensuring that the right type & number of resources** that are required to fulfill the planned projects are available and in place through cooperation with Resource Planners
- Undertaking activities like **contractor selection,** and resource planning and ensuring the implementation of operating procedures
- Supervising **overall functioning of Quality Assurance Process**; identifying improvement areas and implementing adequate measures to attain organizational goals/targets and improving the process safety culture
- **Summarizing & drafting overall project schedule** including main project milestones post review of total scope of work
- **Helping management in achieving measurable performance improvements** through transparent reporting and a keen focus on leveraging skills for process improvements
- **Fostering healthy working environment**; guiding, mentoring & monitoring the performance of team members to ensure efficiency in process operations

Significant Strength

- Able to **manage multiple projects simultaneously** and deliver the status to the leadership consistently with detailed updates.
- Ability to deep dive on the issues based on the priorities by **highlighting the risk, impacts & effort against the issues** to the leadership regularly.
- Presenting different views about the issues and status, inturn provides **more insights to the leadership** to suggest further actions.
- **Interacting with the different teams** and understand their best pratices and processes followed.
- Taking **more initiatives to support other teams**, to implement the best practices followed in the project.
- Brainstroming issues among the team and **understand the pain areas from them & solutioning with more automation initiatives** internally.
- Implementing automation and **adding values to the client by showing productivity savings** in cohesion with leadership

Technical Skills

- MS Project, MS Office, Internet Applications
- HP ALM, JIRA & Confluence, Kanban Board

Personal Details

Languages Known: English, Tamil & Kannada