

**R. Sudhamurali**

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**PROFESSIONAL SNAPSHOT**

- Over 16+ years of experience in Server Administration & Application /Technical Support and people management.
- Serve as a support manager to provide safekeeping and company's information asset integrity.
- Maintain systems plus controls to protect unauthorized access, disclosure, modification and deletion of information through resources and computer networks.

**Technical Skills**

- Citrix Xen server Creating VM local Environment (UAT Server)
- Office 365 Administrator
- Active Directory
- VMware ESXi Server
- Azure server
- Sophos Firewall
- Excellent time management
- Vendor Management

**ACADEMIC DETAILS**

ACADEMICS	STREAM / ELECTIVES	NAME OF INSTITUTION / UNIVERSITY	YEAR OF COMPLETION
Post-Graduation	MCA	Sriram Engineering College/ University of Madras	2003
Graduation	B.A Economics	Pachaiyappa's College / University of Madras	1999
+2	+2	I.C.F. Higher Secondary School	1995
SSLC	SSLC	I.C.F. Higher Secondary School	1993

**PROFESSIONAL EXPERIENCE****Organisation: - Datazoic Machines Private Limited, Chennai****Role: - Manager - IT [From 24th Jan 2019 to Feb 2021]**

Company Profile: -

Datazoic is a young Fintech firm trying to disrupt and approach focuses on generating cleaner Data via extremely high User Adoption. Though on one side the Capital markets have adopted modernization utilizing the vast power of Data.

**Roles and Responsibilities:**

- ⇒ Monitoring all network switches, routers and Blade servers.
- ⇒ IT Security Firewall creating policy in group wise content filtering, Door locking system through access control.
- ⇒ Monitor the performance of the systems, CCTV camera and maintaining log book.
- ⇒ Maintaining Servers with Windows 2012 servers
- ⇒ Maintaining Active directory users Groups.
- ⇒ New installation in Citrix Xenserver, configuring the RAID 5 with minimum of 3 no's Hard disk and then install the Citrix Xenserver version 6.5.0, After installation is done. You have to assign static IP address for xenserver. You can install the XenCenter tool one of the Desktop or Laptop to create the New VM in citrix. In New VM server we can install any operating system with the help of ISO image file. We can maintain the Citrix VM servers through the tool. Each VM can assign the storage and increasing of RAM as per change management.
- ⇒ Managing in Sophos firewall IPS, IDS, DLP, WAF, IDAM.
- ⇒ Maintaining & configuring the Office 365 for new Email id's as per management approval.

- ⇒ Proactively and effectively managed day-to-day IT support ticketing tool and resolution workflow for technical operations issues, reduced helpdesk service requests.
- ⇒ Managing IT operations and infrastructure budgets assets, responsible for contracts, vendor negotiation.
- ⇒ Maintain inventory of Servers, Desktops, Laptops, Printers, ups, projectors, switches, routers and other license compliance.

**Organisation: - Staamco Technologies Pvt Ltd, Hyderabad**

**Role: - Senior System Admin - IT [From 5th Mar 2015 to Nov 2018]**

**Company Profile: -**

With professional Web Site design services, we work to increase your customer potential and provide an effective experience for your current customers. Web design and web development always take into account the strategies of companies. And when we create the foundation's mission, vision, objectives, and customer base with key product information analysis, we are taking the foundation of the Web Portal firmly.

**Roles and Responsibilities:**

- ⇒ Maintaining Servers with Windows 2008/2012 servers
- ⇒ Maintaining Active directory users Groups.
- ⇒ Maintaining the Oracle OVM servers
- ⇒ Supporting for Application server any jboss service has stopped, again re-run the jboss service
- ⇒ Configuring SAP client software in the user system
- ⇒ Maintaining Exchange server 2007 & configuring the MS Outlook 2007 in a user system.
- ⇒ Proactively and effectively managed day-to-day IT support ticketing tool and resolution workflow for technical operations issues, reduced helpdesk service requests.
- ⇒ Managing IT operations and infrastructure budgets assets, responsible for contracts, vendor negotiation.
- ⇒ Router, Switches and Firewall creating policy in-group wise for content filtering.
- ⇒ Creating & Managing the VPN, Firewall, and Antivirus & Remote Connection.

**Organisation: - PIL (INDIA) PVT LTD, Chennai**

**Role: - Asst. Manager - IT [From 7th Feb 2011 to 27th Feb 2015]**

**Company Profile: -**

PIL's operations now encompass services to many major hub ports around the world. PIL is always looking for opportunities to expand its network in global container shipping industry and has successfully entered into main line trades to Canada and America. In addition, PIL has a solid network of container liner services covering the whole of the Far East to Europe, the Black Sea, Canada, the Indian sub-continent, the Red Sea/Gulf, Africa, Oceania, Latin America and the West Coast of USA. PIL was one of the first few liners to provide a link from Asia and the Middle East, to Africa.

**Key Deliverables:**

- ⇒ Spearheading the IT department functions, driving the IT team managing and supporting the entire IT Infrastructure & Operations.
- ⇒ Generating report and presenting the same to top management about the IT Monthly Reports and 15-day reports submitted to ISD SIN.
- ⇒ Standardized end user computing environment, across locations and introduced clean desk and clear desk policy ALL OVER INDIA.
- ⇒ Streamlined AMC and brought under single roof for better monitoring & control
- ⇒ Conducting necessary IT DRILL ALL OVER INDIA reviews; quarterly among to achieve high level of end user satisfaction.
- ⇒ Conducting trainings and Induction programmers, for new hiring's.
- ⇒ Preparing annual budget in terms of hardware, software and training.

**Highlights:**

- ⇒ Demonstrated skills in managing the entire IT Infrastructure & operations consisting of 150+ workstations, 10+ servers, Backup Tape library, Firewalls, Cisco Iron port and variety of business applications which has been spread across Multiple locations.
- ⇒ Conceptualised and implemented security initiatives such as: very effective centralized Trend Anti-Virus solution, up gradation of Firewall.
- ⇒ Played a role of imperative leader in streamlining the internet usage from multiple locations to a centralized location and better monitoring and controlling of Internet usage.
- ⇒ Introduced Asset Management and tracking for entire IT assets across locations.

**Responsibilities include:**

- ⇒ Windows 2003 Server Maintaining HP DL380, HP ML 350
- ⇒ Rack-optimised Servers with KVM Switch.
- ⇒ Managing Lotus Domino server Ver 7.0
- ⇒ Network Printers, manage service call from beginning until the problem is resolved.
- ⇒ Installation and Configuration of HP & IBM servers with Hardware RAID1 & 5.
- ⇒ Resourceful in providing Internet Access to Windows XP/Win 7 network of 100 users.
- ⇒ Pivotal in steering Domain and Workstation by Trend Micro Antivirus.
- ⇒ Backups using Tape Drive and External HDD.
- ⇒ Novell Server 5.1

**Achievement: -**

Achieved project innovation and infrastructure design and implemented Servers & Network configuration completed successfully at Kochi & Kolkata location within 1 year.

**Organisation: - CHENNAI INTERNATIONAL TERMINALS PVT LTD (PSA), Chennai,**

**Role: - IT - Executive [From Mar 2009 to Jan 2011]**

**Company Profile: -**

PSA Chennai is a subsidiary of PSA International, one of the leading global port groups, PSA participates in around 40 terminals in 16 countries across Asia, Europe and the Americas with flagship operations in PSA Singapore Terminals and PSA Antwerp. PSA strives to continue growing its port network alongside its shipping line customers and become the preferred partner to port stakeholders across the world.

**Key Deliverables:**

- ⇒ Spearheading the IT department functions, driving the IT team (close to 8) in managing and supporting the entire IT Infrastructure & Operations.
- ⇒ Generating report and presenting the same to top management about the IT services availability, performance, process & quality improvements and savings in terms of time & cost.

**Highlights:**

- ⇒ Recognised for increasing the efficiency and reduced cost of operations consistently.
- ⇒ Demonstrated skills in managing the entire IT Infrastructure & operations consisting of 100+ workstations, 50+ servers, Storage, Backup Tape library, Firewalls, Link proof and variety of business applications which has been spread across Multiple locations.
- ⇒ Conceptualised and implemented security initiatives such as: very effective centralized Anti-Virus solution, up gradation of Firewall, VLAN and user authentication.
- ⇒ Played a role of imperative leader in streamlining the internet usage from multiple locations to a centralized location and better monitoring and controlling of Internet usage.
- ⇒ Introduced Asset Management and tracking for entire IT assets across locations.

**Roles and Responsibilities:**

- ⇒ Driving the IT team (close to 4) in managing and supporting the entire IT Infrastructure & Operations.
- ⇒ Server Management Support with 24x7 Environments.
- ⇒ Managing Active Directory, DHCP, DNS.
- ⇒ Managing in Exchange server 2007 & configuring the MS Outlook 2007 in a user system.
- ⇒ Active Directory maintenance: Creation of new users and email addresses and creation of GPO policy.
- ⇒ Managing the MacAfee Antivirus.
- ⇒ Managing File Server, Print Server and Application Server.
- ⇒ Day-to-Day operational support, configuration, testing, security etc.

- ⇒ Responsible for IT equipment uptime - Desktops, Laptops, Copiers, HHT, VMT, UHF Servers, Lease line, UPS, Access Points etc.
- ⇒ Responsible for CMC MACH (TOS) availability and change requirements.
- ⇒ Training, Recruiting & Motivating IT team.
- ⇒ Reviewing the KPI assigned for the team members

**Achievement: -**

Achieved project infrastructure design and implemented servers & network configuration completed successfully in Chennai location inside PORT.

**Organisation: - S.V. COMPUTER SOLUTIONS**, Andhra Pradesh

Role: - System Engineer [From Feb -2007 to Feb -2009]

- ⇒ Supporting Government organisation & Engineering College Servers troubleshooting and Network printer
- ⇒ Supporting and troubleshooting hardware issue.
- ⇒ Supporting and troubleshooting network printer issue.
- ⇒ Installation of windows server OS and configuring as per client requirement.

**Organisation: - ACCEL FRONTLINE LTD**, Chennai

Role: - Associate Engineer - IT [From May 2006 to Jan 2007].

- ⇒ Supporting Active Directory maintenance & creation of new users.
- ⇒ Managing the MacAfee Antivirus server through console.
- ⇒ Managing File Server, Print Server and Application Server.
- ⇒ Day-to-Day operational support, configuration, testing, security etc.

**Organisation: - RAAJ INFOTECH**, Chennai

Role: - System administrator - IT [From June -2003 to April - 2006]

- ⇒ Installation of Server OS and related application i.e., Oracle, SQL, VB.Net etc.
- ⇒ Perform day-to-day functions desktop & Laptop trouble shooting.
- ⇒ Printer configuration.
- ⇒ Troubleshoot the email issues.
- ⇒ Ability to monitor the network performance

**PROFESSIONAL CERTIFICATE**

- Microsoft Certified Systems Engineer (MCSE).
- Post Graduate in Diploma in Computer Application (PGDCA) 1999-2000.

**PERSONAL PROFILE:**

D.O.B : 06.03.1975  
 Marital Status : Married  
 Extra Curriculum Activity : Cricket, Athletics & Basketball  
 Passport Number : U6922569 [07.01.2020 to 06.01.2030]  
 Skype ID : murali6375  
 Address : 25, 3<sup>rd</sup> street, H-Flat, Rajaji Nagar, Villivakkam, Chennai-600049. India

**DECLARATION**

I assure you that the information given above is true to the best of my knowledge and belief.

Place: Chennai

Date:

Yours Truly,  
(R. Sudhamurali)