

Model Development Phase Template

Date	15 July 2024
Team ID	739874
Project Title	Telecom Customer Churn Prediction
Maximum Marks	4 Marks

Initial Model Training Code, Model Validation and Evaluation Report

The initial model training code will be showcased in the future through a screenshot. The model validation and evaluation report will include classification reports, accuracy, and confusion matrices for multiple models, presented through respective screenshots.

Initial Model Training Code:

```
[50]: #Model Building
```

```
[51]: #support Vector Machine
from sklearn.svm import SVC
svm=SVC(kernel="linear")
```

```
[52]: svm.fit(x_train,y_train)
```

```
[52]: SVC
SVC(kernel='linear')
```

```
[53]: svm_pred = svm.predict(x_test)
svm_acc = accuracy_score(svm_pred,y_test)
svm_acc
```

```
[53]: 0.7975
```

```
[ 0, 0]], dtype=int64)
```

```
[54]: #Logistic Regression  
      from sklearn.linear_model import LogisticRegression  
  
      model=LogisticRegression()  
      model.fit(x_train,y_train)  
      accuracy_score(model.predict(x_test),y_test)
```

```
[54]: 0.807
```

```
56]: #Decision Tree classifier  
      from sklearn.tree import DecisionTreeClassifier  
      classifier= DecisionTreeClassifier(criterion='entropy', random_state=42)  
      classifier.fit(x_train, y_train)  
      pred=classifier.predict(x_test)  
      dtc_acc=accuracy_score(pred,y_test)  
      dtc_acc
```

```
56]: 0.7835
```

```
3]: #random forest classifier  
      from sklearn.ensemble import RandomForestClassifier  
      rc=RandomForestClassifier(random_state=42)  
      rc.fit(x_train,y_train)  
      pred=rc.predict(x_test)  
      rfc_acc=accuracy_score(y_test,pred)  
      rfc_acc
```

```
3]: 0.864
```

```
[67]: #kNeighborsClassifier
      from sklearn.neighbors import KNeighborsClassifier
      knn=KNeighborsClassifier()
```

```
[68]: knn.fit(x_train,y_train)
```

```
[68]: ▼ KNeighborsClassifier
      KNeighborsClassifier()
```

```
[69]: knn_acc=accuracy_score(knn.predict(x_test),y_test)
      knn_acc
```

```
[69]: 0.8345
```

```
[71]: #naive bayes classifier
      from sklearn.naive_bayes import GaussianNB
      gnb = GaussianNB()
      gnb.fit(x_train, y_train)
      nb_acc=accuracy_score(gnb.predict(x_test),y_test)
      nb_acc
```

```
[71]: 0.8275
```

Model Validation and Evaluation Report:

Model	Classification Report	Accuracy	Confusion Matrix
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svm	<pre>[82]: print(classification_report(svm_pred,y_test))</pre> <table><thead><tr><th></th><th>precision</th><th>recall</th><th>f1-score</th><th>support</th></tr></thead><tbody><tr><td>0</td><td>1.00</td><td>0.80</td><td>0.89</td><td>2000</td></tr><tr><td>1</td><td>0.00</td><td>0.00</td><td>0.00</td><td>0</td></tr><tr><td>accuracy</td><td></td><td></td><td>0.80</td><td>2000</td></tr><tr><td>macro avg</td><td>0.50</td><td>0.40</td><td>0.44</td><td>2000</td></tr><tr><td>weighted avg</td><td>1.00</td><td>0.80</td><td>0.89</td><td>2000</td></tr></tbody></table> <pre>[83]: confusion_matrix(svm_pred,y_test)</pre> <pre>[83]: array([[1595, 405],</pre> <pre> [0, 0]], dtype=int64)</pre>		precision	recall	f1-score	support	0	1.00	0.80	0.89	2000	1	0.00	0.00	0.00	0	accuracy			0.80	2000	macro avg	0.50	0.40	0.44	2000	weighted avg	1.00	0.80	0.89	2000	79	
	precision	recall	f1-score	support																													
0	1.00	0.80	0.89	2000																													
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Logistic regression	<pre>[84]: print(classification_report(model.predict(x_test),y_test))</pre> <table><thead><tr><th></th><th>precision</th><th>recall</th><th>f1-score</th><th>support</th></tr></thead><tbody><tr><td>0</td><td>0.96</td><td>0.88</td><td>0.92</td><td>1733</td></tr><tr><td>1</td><td>0.49</td><td>0.75</td><td>0.60</td><td>267</td></tr><tr><td>accuracy</td><td></td><td></td><td>0.86</td><td>2000</td></tr><tr><td>macro avg</td><td>0.73</td><td>0.82</td><td>0.76</td><td>2000</td></tr><tr><td>weighted avg</td><td>0.90</td><td>0.86</td><td>0.88</td><td>2000</td></tr></tbody></table> <pre>[85]: confusion_matrix(model.predict(x_test),y_test)</pre> <pre>[85]: array([[1528, 205],</pre> <pre> [67, 200]], dtype=int64)</pre>		precision	recall	f1-score	support	0	0.96	0.88	0.92	1733	1	0.49	0.75	0.60	267	accuracy			0.86	2000	macro avg	0.73	0.82	0.76	2000	weighted avg	0.90	0.86	0.88	2000	80	
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Naïve bayes

82

```
90]: print(classification_report(gnb.predict(x_test),y_test))
```

	precision	recall	f1-score	support
0	0.97	0.84	0.90	1846
1	0.26	0.69	0.38	154
accuracy			0.83	2000
macro avg	0.62	0.77	0.64	2000
weighted avg	0.92	0.83	0.86	2000

```
[79]: nb_confusion_matrix(gnb.predict(x_test),y_test)
nb_cm
[72]: array([[1548, 298],
          [ 47, 107]], dtype=int64)
```