



Data Collection and Preprocessing Phase

| Section | Des | scripti | ion | | | | | | | | | |
|---------------|-------|-----------------------------------|-------------|------------|-------------|-----------|-----------|---------------|--------------|------------------------|--------------------|----------------|
| | Bas | sic stat | istics | s, din | nensi | ons | , an | d struc | ture c | of the o | lata. | |
| | [22]: | data.describ | e() | | | | | | | | | η |
| | [22]: | Cred | itScore | Age | Tenure | В | alance 1 | NumOfProducts | HasCrCard | IsActiveMemb | er EstimatedSalary | Exited |
| | | count 10000. | 000000 1000 | 0.000000 1 | 0000.000000 | 10000.0 | | 10000.000000 | 10000.00000 | 10000.0000 | | 10000.000000 |
| | | | | 8.921800 | 5.012800 | | | 1.530200 | 0.70550 | 0.5151 | | 0.203700 |
| | 9 | | | 0.487806 | 2.892174 | | | 0.581654 | 0.45584 | 0.4997 | | 0.402769 |
| | | | | 8.000000 | 0.000000 | | 000000 | 1.000000 | 0.00000 | 0.0000 | | 0.000000 |
| | | | | 2.000000 | 3.000000 | | 000000 | 1.000000 | 0.00000 | 0.0000 | | 0.000000 |
| | 9 | | | 7.000000 | 5.000000 | | | 1.000000 | 1.00000 | 1.0000 | | 0.000000 |
| | 9 | | | 4.000000 | 7.000000 | | | 2.000000 | 1.00000 | 1.0000 | | 0.000000 |
| | | max 850. | 000000 | 2.000000 | 10.000000 | 250898.0 | 090000 | 4.000000 | 1.00000 | 1.0000 | 00 199992.480000 | 1.000000 |
| Data Overview | [30]: | data.corr() | | | | | | | | | | |
| Data Overview | [30]: | | CreditScore | Geography | Gender | Age | Tenure | Balance Num | OfProducts F | lasCrCard IsActi | veMember Estimated | Salary Exite |
| | 1000 | CreditScore | | 0.007888 | | -0.003965 | 0.000842 | | 0.012238 | -0.005458 | | 01384 -0.02709 |
| | 1 | Geography | 0.007888 | 1.000000 | 0.004719 | 0.022812 | 0.003739 | 0.069408 | 0.003972 | -0.008523 | 0.006724 -0.0 | 01369 0.03594 |
| | | Gende | -0.002857 | 0.004719 | 1.000000 | -0.027544 | 0.014733 | 0.012087 | -0.021859 | 0.005766 | 0.022544 -0.0 | 08112 -0.10651 |
| | | Age | -0.003965 | 0.022812 | -0.027544 | 1.000000 | -0.009997 | 0.028308 | -0.030680 | -0.011721 | 0.085472 -0.0 | 07201 0.28532 |
| | | Tenure | 0.000842 | 0.003739 | 0.014733 | -0.009997 | 1.000000 | -0.012254 | 0.013444 | 0.022583 | -0.028362 0.0 | 07784 -0.0140 |
| | | Balance | 0.006268 | 0.069408 | 0.012087 | 0.028308 | -0.012254 | 1.000000 | -0.304180 | -0.014858 | -0.010084 0.0 | 12797 0.1185 |
| | | NumOfProducts | | 0.003972 | | -0.030680 | 0.013444 | | 1.000000 | 0.003183 | | 14204 -0.0478 |
| | | HasCrCard | | -0,008523 | | -0.011721 | 0.022583 | | 0.003183 | 1.000000 | | 09933 -0.00713 |
| | | IsActiveMember EstimatedSalary | | -0.001369 | | -0.007201 | 0.007784 | | 0.009612 | -0.011866 -0.009933 | | 00000 0.01209 |
| | | Exited | | 0.035943 | | 0.285323 | -0.014001 | | -0.047820 | -0.009933 | | 12097 1.00000 |
| | | ZAITEC | 0.02,034 | 0.033343 | 2.100012 | | 2011001 | | 210-11-012-0 | | | |





| Bivariate Analysis | Relationships between two variables (correlation, scatter plots). |
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|--------------------|---|

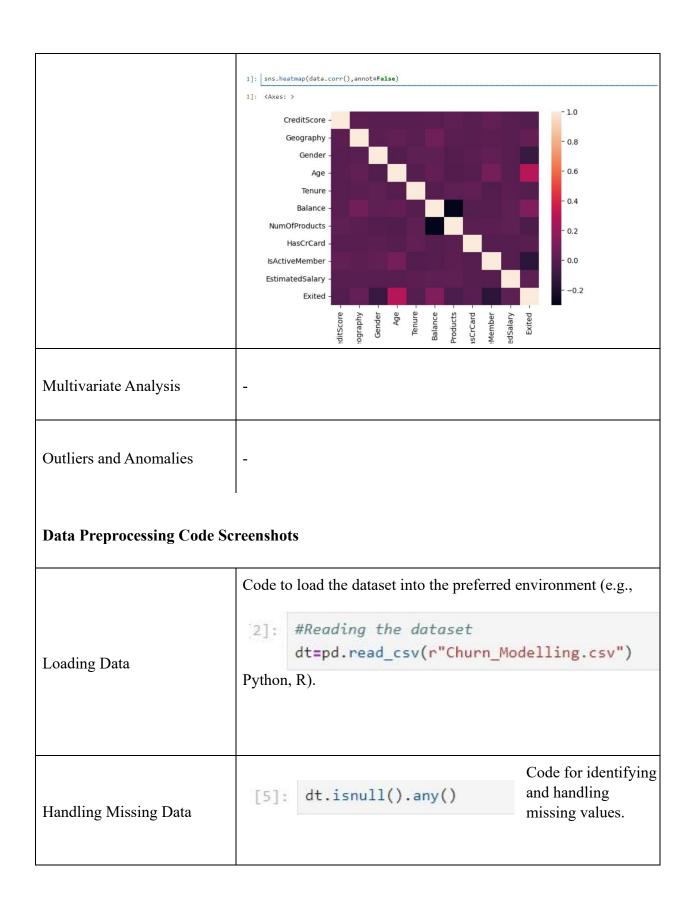
| Date | 15 July 2024 |
|---------------|-----------------------------------|
| Team ID | 739874 |
| Project Title | Telecom Customer Churn Prediction |
| Maximum Marks | 6 Marks |

Data Exploration and Preprocessing Template

Identifies data sources, assesses quality issues like missing values and duplicates, and implements resolution plans to ensure accurate and reliable analysis.











| Data Transformation | [42]: #training and testing the data from sklearn.model_selection import train_test_split x_train,x_test,y_train,y_test=train_test_split(x,y,test_size=0.2,random_state=0) [43]: #Feature Scaling from sklearn.preprocessing import StandardScaler scsStandardScaler() x_train=sc.fit_transform(x_train) x_test = sc.transform(x_test) Code for transforming variables (scaling, normalization). |
|---------------------|--|
| Feature Engineering | #Removing columns data=dt.drop(['RowNumber','CustomerId','Surname'],axis=True) Code for creating new features or modifying existing ones. |

| Coc [23]: [24]: Save Processed Data | <pre>from sklearn.preprocessing import LabelEncoder le=LabelEncoder() #data["CreditScore"]=Le.fit_transform(data["CreditScore"]) data["Geography"]=le.fit_transform(data["Geography"]) data["Gender"]=le.fit_transform(data["Gender"]) #data["Age"]=Le.fit_transform(data["Age"]) #data["Tenure"]=Le.fit_transform(data["Tenure"]) #data["Balance"]=Le.fit_transform(data["Balance"]) #data["NumofProducts"]=Le.fit_transform(data["NumofProducts"]) #data["HasCCCard"]=Le.fit_transform(data["Tenure"]) #data["IsActiveMember"]=Le.fit_transform(data["IsActiveMember"]) #data["EstimatedSalary"]=Le.fit_transform(data["EstimatedSalary"])</pre> |
|-------------------------------------|---|
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