11 Knowledge Base Examples for Effective Technical Writing
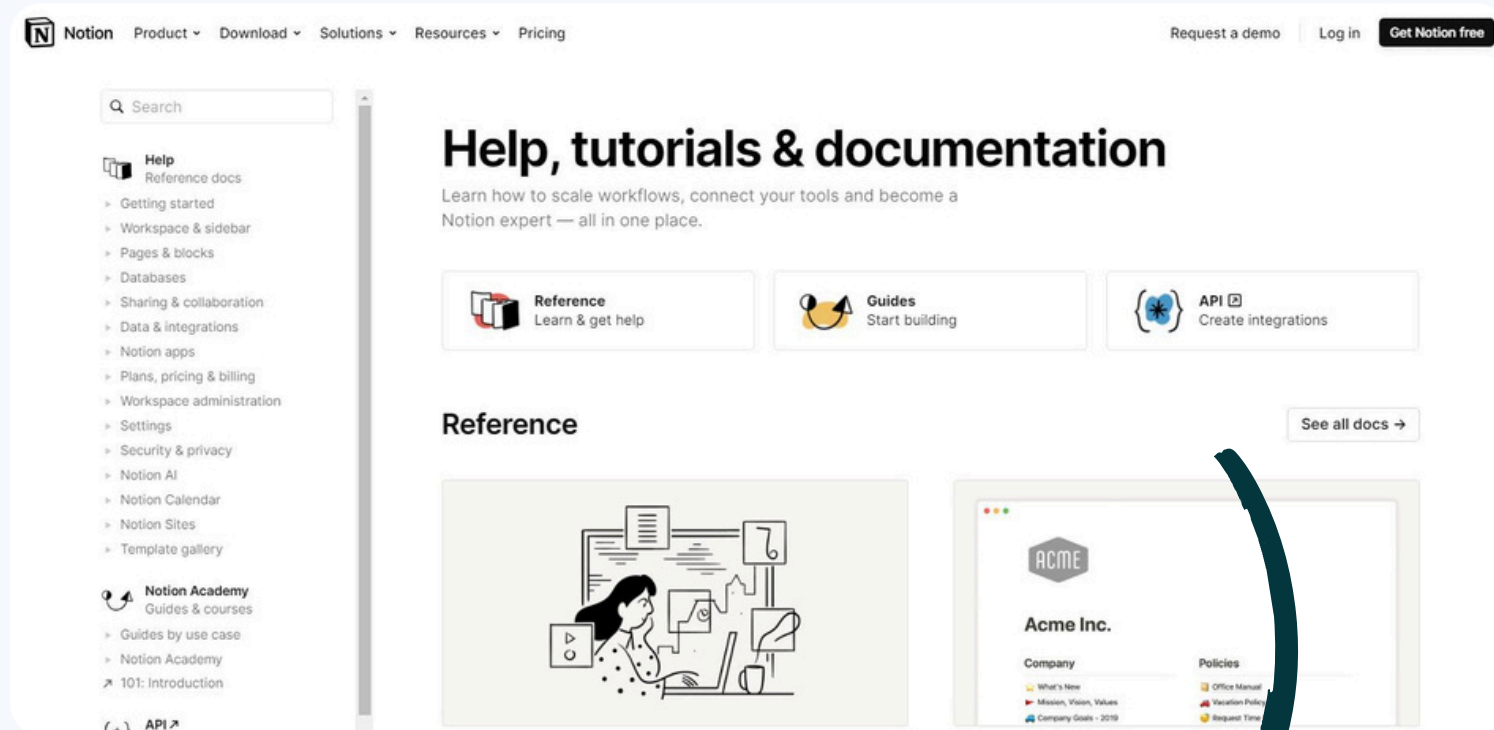
Boost Your Project's Readability by 55%

Effective technical writing is key to a user-friendly knowledge base. If you want to stand out, you need to make use of best writing and designing practices.

With examples, you can always find out what can for you and what doesn't. Therefore, here are 11 examples to boost your project's readability by 55%. Dive in to improve your documentation and engage your audience!
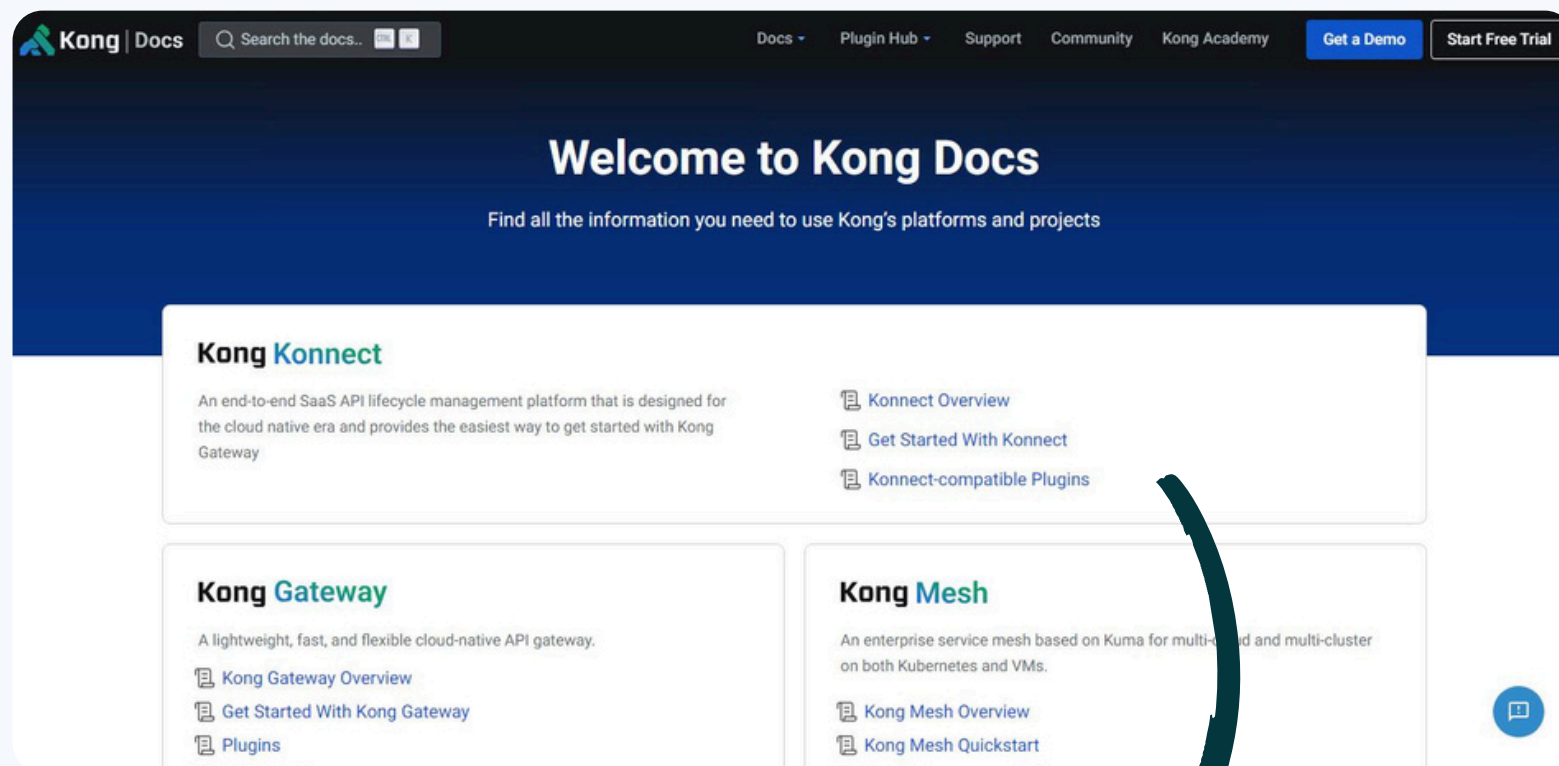
01

Notion

Why to consider it?

- **Highly optimized home page**
- **Breadcrumbs**
- **Videos at the top of the article**
- **Bottom next article link**
- **Sidebar with primary topics**
- **Top menu segments**
- **Scrolling TOC**
- **Ajax Search bar – live results**

02
Kong
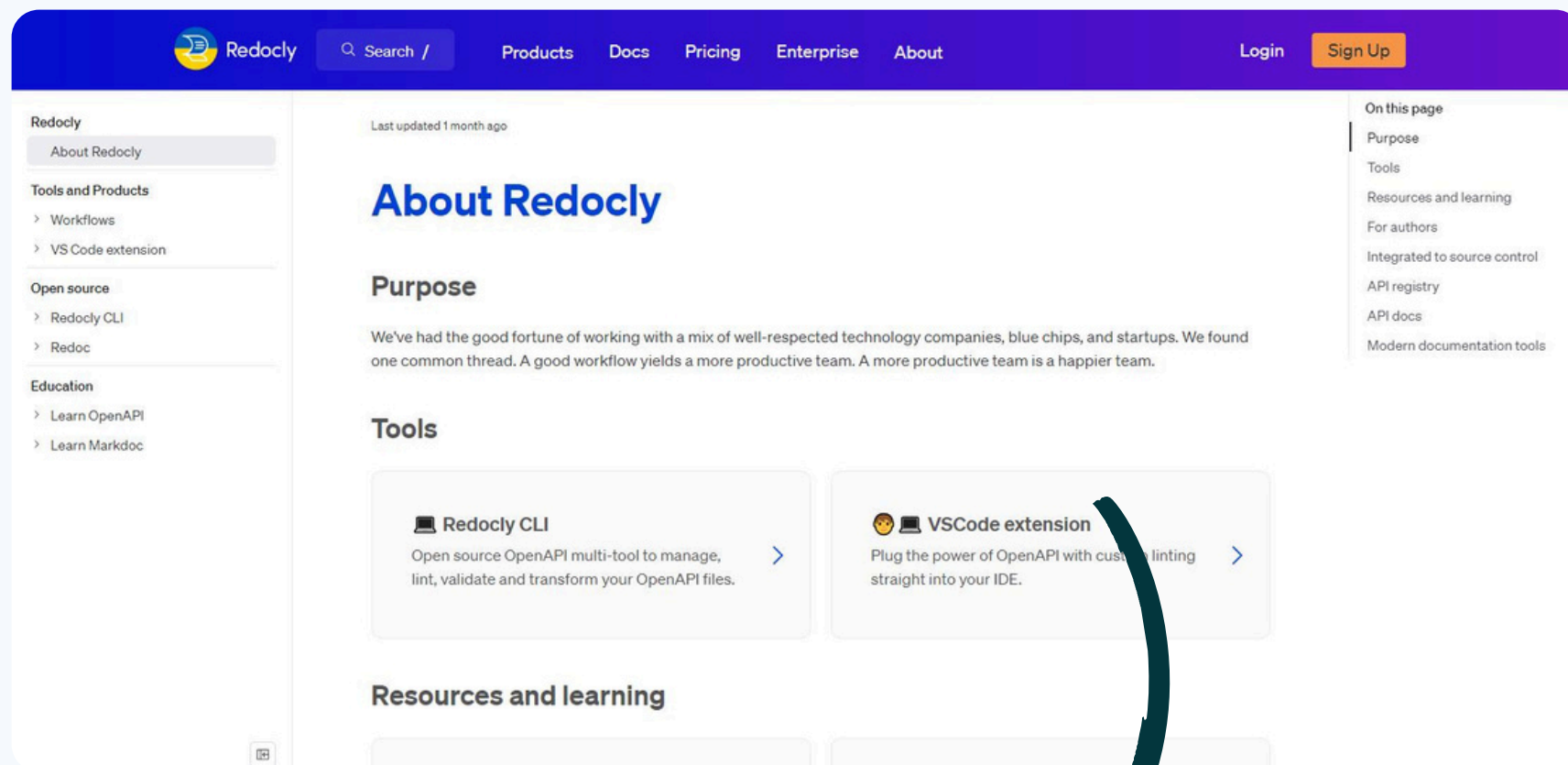

Why to consider it?

- **Highly organized and described homepage with quick links**
- **Doc versioning available**
- **Live Ajax search**
- **GitHub repository edit**
- **1-click documentation switch**
- **One-click code copy**
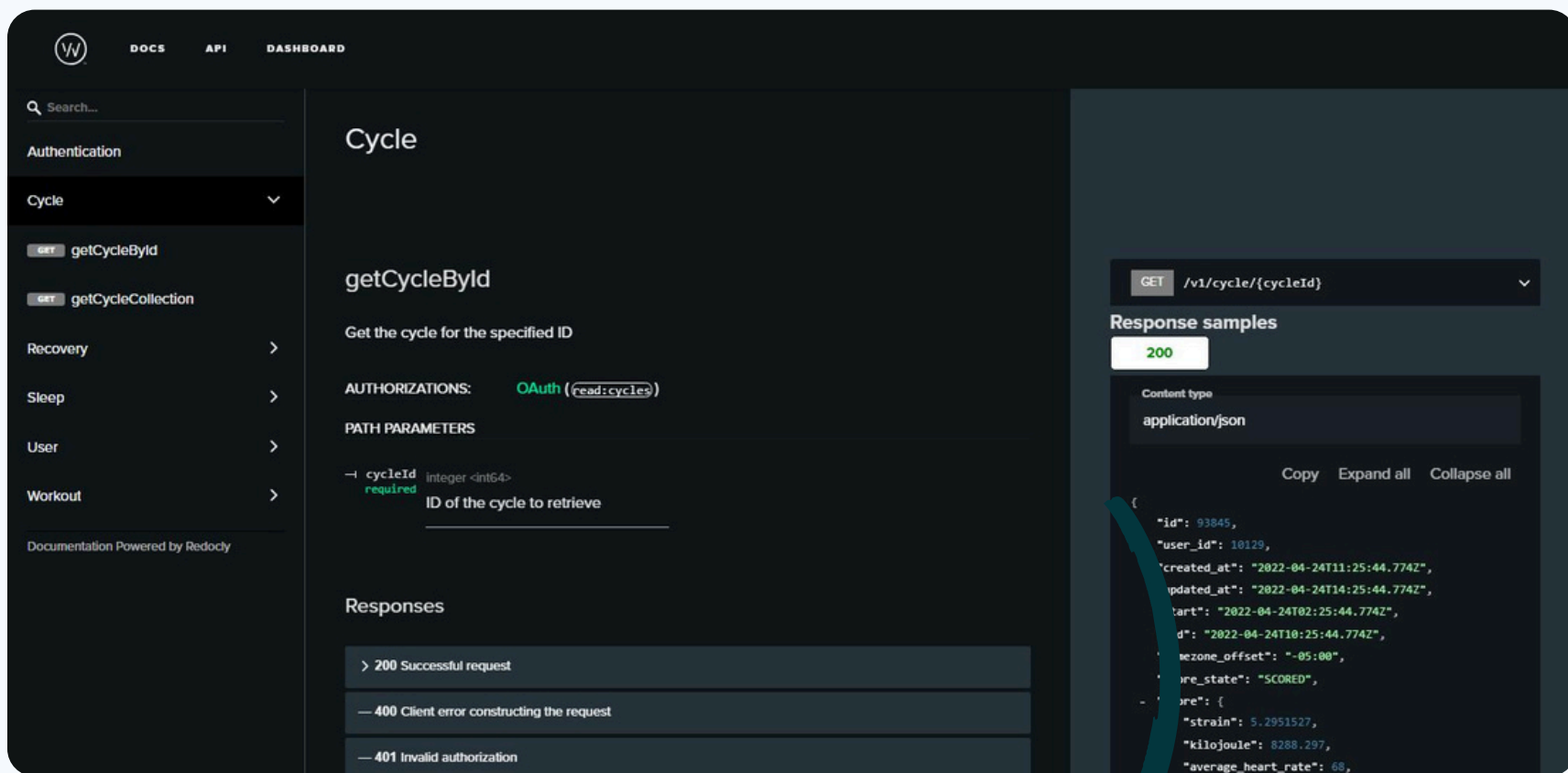- **Usage-based article distribution**

03

Redocly

Why to consider it?

- **Introductory home page with links to category pages**
- **Scrollable TOC**
- **Movable sidebar with content sections**
- **Internal links/page navigation**
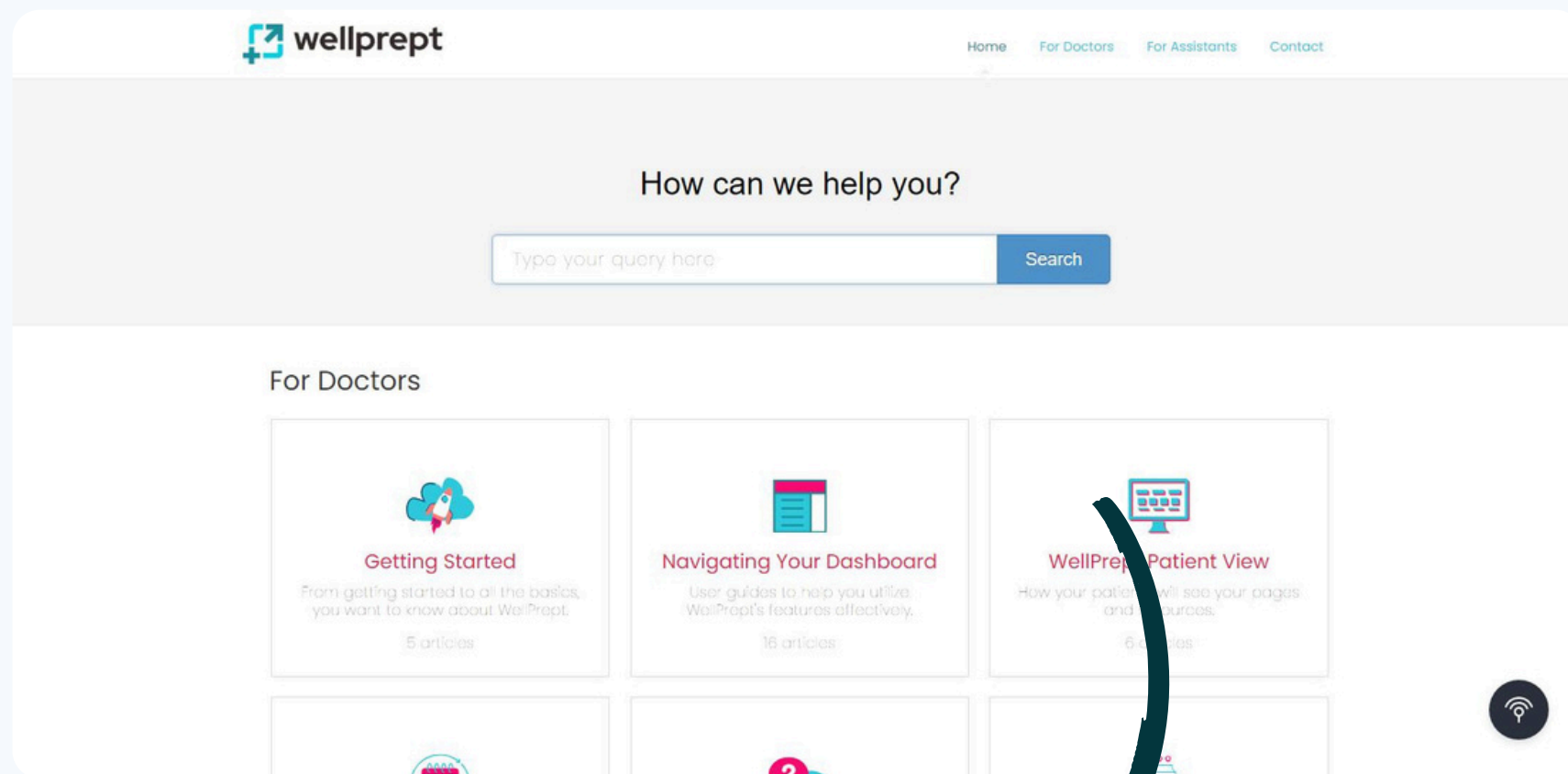- **Article rating element**
- **Copy heading tags links**

04
Whoop

Why to consider it?

- Simple design
- Scroll-based information delivery
- Scrolling TOC
- Page navigations
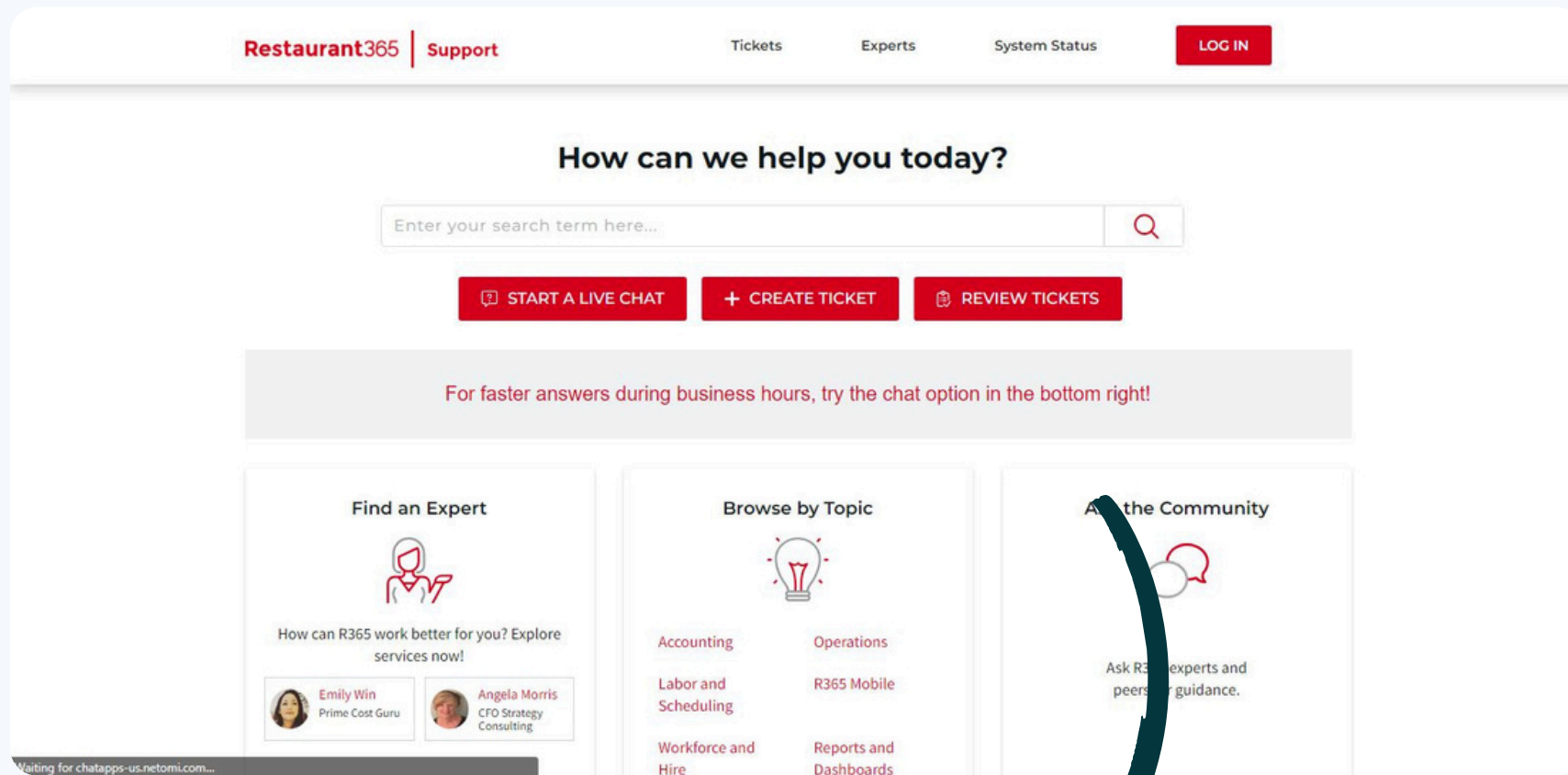
05
Wellprept

Why to consider it?

- **Category based homepage**
- **Separate docs for doctors and assistants**
- **Bottom interlinking**
- **Videos added**
- **Callouts for tips**
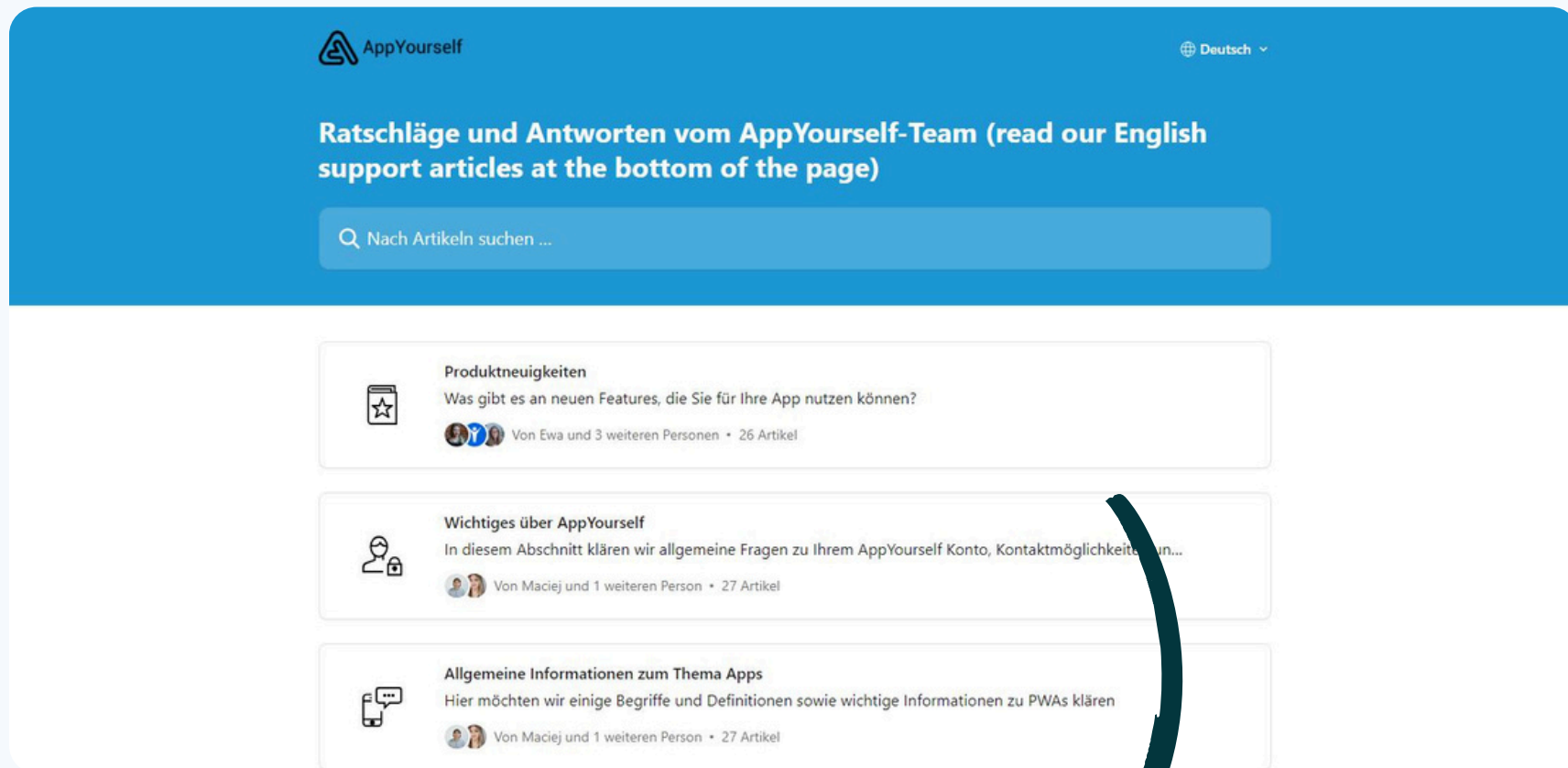
06
Restaurant365

Why to consider it?

- **Highly optimized homepage**
- **Clear layout**
- **Short length scroll**
- **Optimized CTAs for active actions**
- **Related articles**
- **Breadcrumbs**
- **Print option**

07

App Yourself
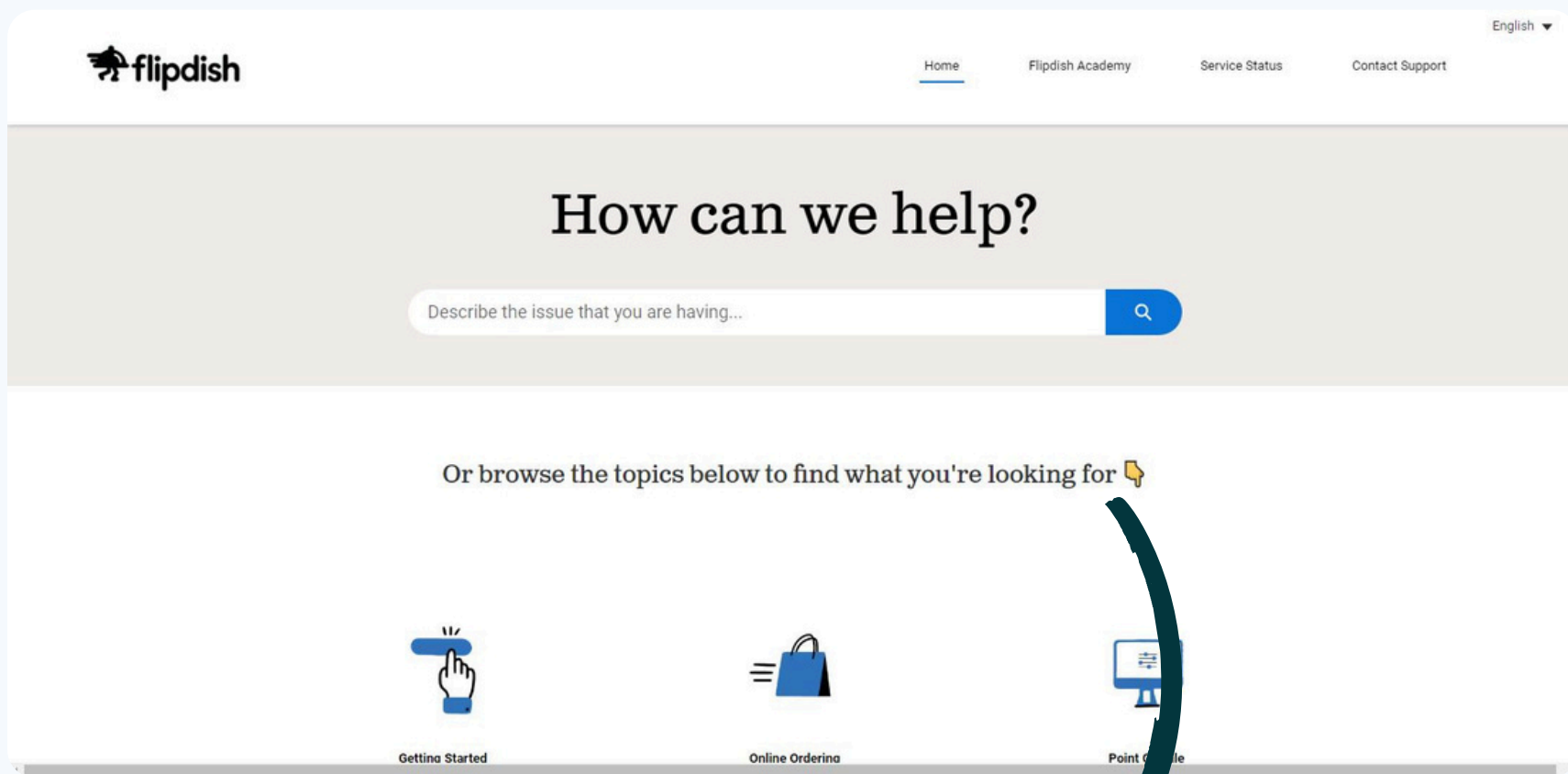

Why to consider it?

- **Minimalist design**
- **Category based sorting**
- **Use of breadcrumbs**
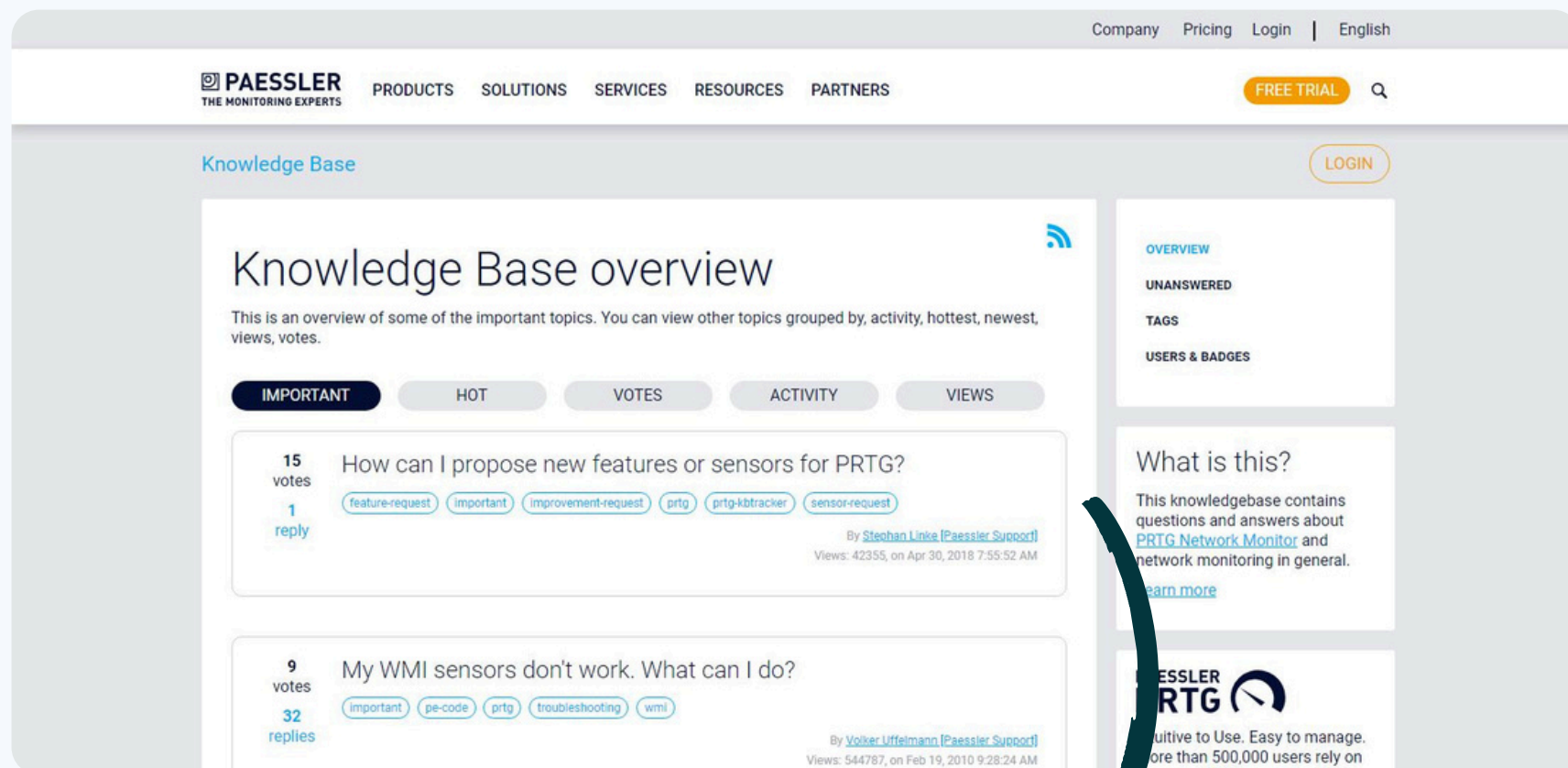- **Rate article quality element**

08
FlipDish

Why to consider it?

- **Engaging Homepage**
- **Category-based article sorting**
- **Internal links at the bottom**
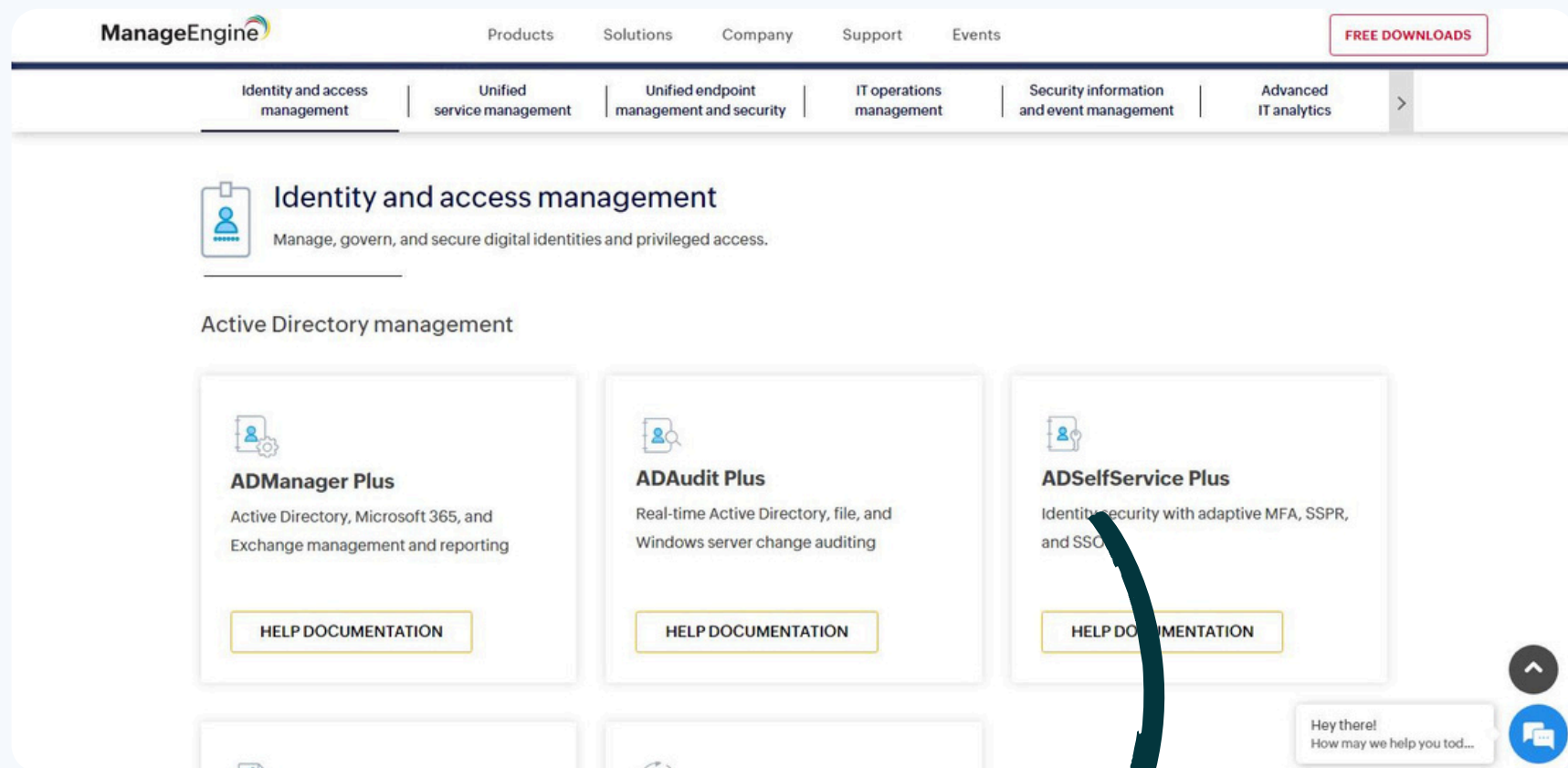- **Trending articles showcase**

09
Paessler

Why to consider it?

- **Homepage with importance-based tags**
- **Separate howto guides section**
- **Guides with links to videos**
- **PDFs available for download**

10

ManageEngine
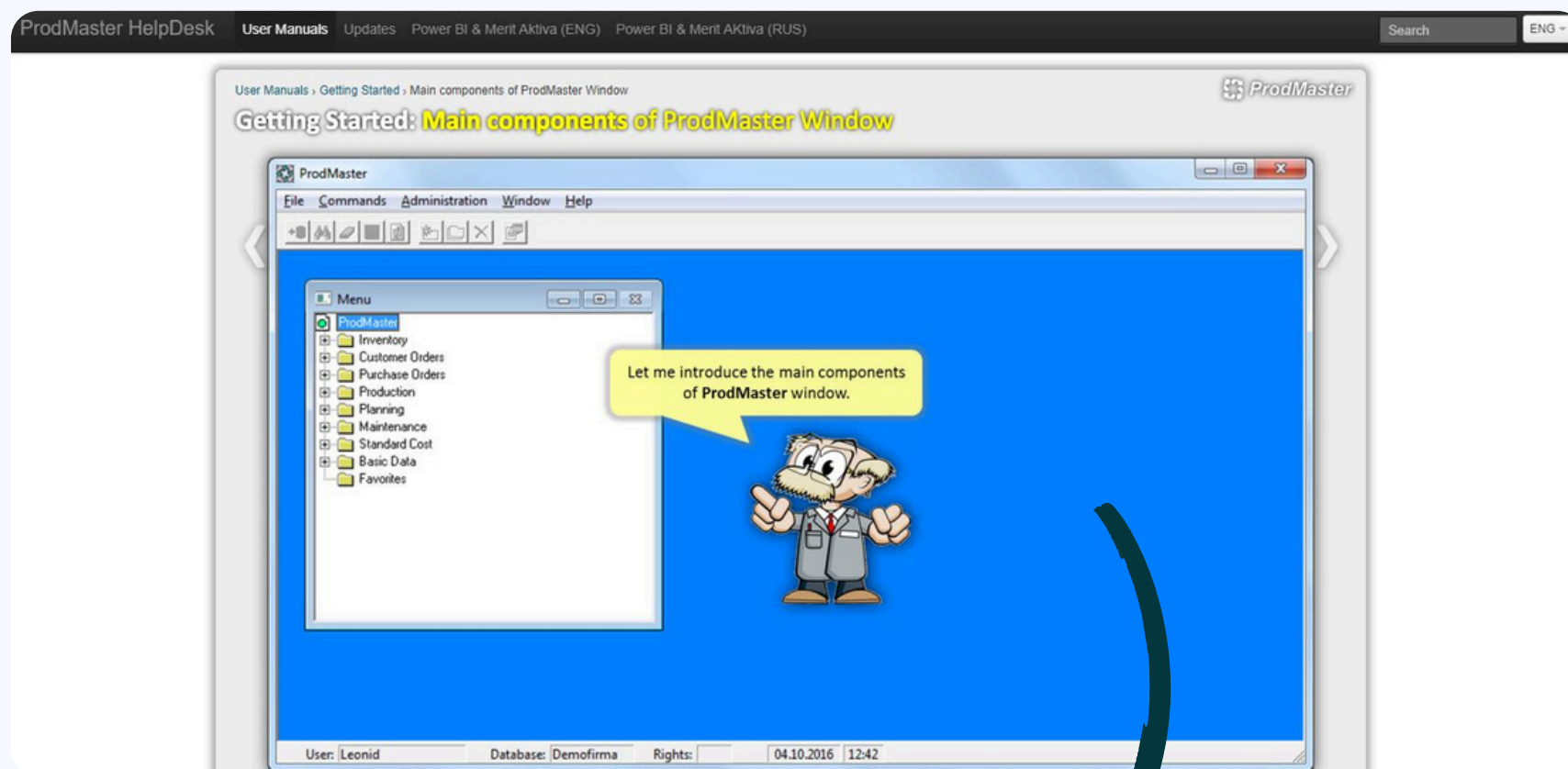

Why to consider it?

- **Homepage based on Products**
- **Product docs are of multiple types: online, PDF, brochure, etc.**
- **Articles link to the community page, request, and onboarding assistance**

11

ProdMaster

Why to consider it?

- A creative approach to describe the info
- Minimalistic approach
- Up to the point
- Carousel based steps

Inspire Your Doc With These Examples

If one example improves your work by 5%, you can expect 55% improvement in total.

Follow for more helpful tips

Vishvendra Nathawat
Specialized Tech and SEO Writer