# ANJALI PILLAI

QA Engineer – HR Systems Testing

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## Professional Summary

QA Engineer with 5+ years specializing in HR systems, enterprise applications, and workflow testing. Expert in functional, API, and database testing with strong domain knowledge in recruitment, applicant tracking systems, and talent management with focus on data integrity and compliance.

## Technical Skills

**Automation:** Selenium WebDriver, Cypress, Playwright, TestNG, Cucumber, BDD
**Languages:** Java, Python, JavaScript, SQL
**API Testing:** Postman, RestAssured, Newman, SoapUI, Swagger
**Performance:** JMeter, Gatling, LoadRunner
**Databases:** MySQL, PostgreSQL, MongoDB, SQL Server
**HR Platforms:** Greenhouse, Lever, SAP SuccessFactors, Workday, Oracle HCM
**CI/CD:** Jenkins, GitHub Actions, GitLab CI
**Tools:** Jira, TestRail, Git, Confluence, Excel, AWS S3
**Testing:** Functional, Regression, Integration, UAT, Data Migration

## Professional Experience

**Senior QA Engineer – HR Systems — TCS, Bangalore**      June 2020 – Present

- **Lead QA for Applicant Tracking System (ATS)** implementation serving 10,000+ job applications monthly
- Tested complete recruitment lifecycle from job posting to offer letter generation across multiple job boards
- Validated candidate portal functionality including application forms, resume upload, profile creation, and status tracking
- Tested recruiter dashboard for resume screening, candidate shortlisting, interview scheduling, and feedback collection
- Validated integration with job boards (LinkedIn, Indeed, Naukri) using API testing with Postman and RestAssured
- Performed database testing using MySQL validating candidate data, application status, and workflow transitions
- Tested resume parsing accuracy for various file formats (PDF, DOC, DOCX) and data extraction
- Validated email notification workflows for application confirmation, interview invitations, and status updates
- Tested AWS S3 integration for secure resume storage and document management
- Conducted automation testing using Selenium WebDriver with Java covering 300+ test scenarios
- Implemented Cucumber BDD framework for writing test scenarios understandable by HR stakeholders
- Performed API testing for integrations with HRMS systems and background verification vendors
- Validated role-based access control ensuring candidates, recruiters, hiring managers, and admins have appropriate permissions
- Tested workflow automation including auto-rejection based on criteria, interview reminders, and escalations
- Conducted load testing using JMeter simulating 1000+ concurrent applications during campus hiring
- Validated reporting and analytics dashboards showing time-to-hire, source effectiveness, and funnel metrics
- Performed accessibility testing ensuring ADA/WCAG compliance using Axe tool
- Coordinated UAT sessions with HR team members and incorporated feedback

**QA Engineer — Infosys, Trivandrum**      July 2019 – May 2020

- Tested HR management system covering employee data, leave management, and performance reviews
- Performed functional and regression testing for web applications
- Conducted database validation using SQL queries
- Wrote test cases and executed manual testing

## Education

**B.Tech in IT** — College of Engineering, Trivandrum — CGPA: 8.3/10 — 2015 – 2019

## Certifications

ISTQB CTFL — AWS Cloud Practitioner — SAP SuccessFactors Certified