**Sourav Jaguri**

**souravjaguri@gmail.com | +91-7409042232 | Male, 24 Years**

|  |
| --- |
| **PROFESSIONAL EXPERIENCE** |
| **Infosys – Technology Analyst [Dec’22 – Present]**   * E2E Knowledge of SAP TM process flow and broad understanding in Equipment and Release order activities. * Functional expertise in design, implementation and testing in SAP Transportation Management. * Languages and Technologies:  **SAP Transportation Management**   **Infosys – Senior System Engineer [Apr’22 – Nov’22]**   * Preparing weekly KPI report. * Extensively worked on business requirement gathering, designing functional specifications and configuration of TM module. * Languages and Technologies:  **SAP Transportation Management**   **Infosys – System Engineer [Sep’20 – Mar’22]**   * Worked on ocean booking process for import and export scenarios, inland freight order processes for multiple countries including France, Italy, US etc. * Successfully managed and resolved incidents within SLA requirements, ensuring minimal impact on service delivery. * Languages and Technologies: **SAP Transportation Management**   **Infosys – System Engineer Intern [Feb’20 – Apr’20]**  This internship was focused on full stack development but due to COVID-19 the internship was suspended after completing around 2 months of the program.  **Publicis Sapient – Quality Engineering Training [Jun’19 – Jul’19]**  This internship was focused on the use and importance of testing in modern software development. It also focuses on automation during the testing phase. |
| **EDUCATION** |
| **Graphic Era Hill University, Dehradun [2016– 2020]**  B.Tech in Computer Science and Engineering**CGPA – 7.13** |
| **Extra-Curricular Activities** |
| 1. Represented the CS Department in Cricket Tournament in 2018,2019. 2. Organized multiple managerial event on the occasion of Grafest-2018 and Grafest-2019, at Graphic Era Hill University. |