

Table of Contents

1. Title of Project.....	2
2. Introduction and Objective.....	4
3. Project Category.....	6
4. Survey of Technologies.....	18
5. Problem Definition and Analysis.....	20
6. Requirement Specification.....	22
7. Planning and Scheduling.....	26
8. System Requirement Specification.....	27
9. Process Logic.....	28
10. System Development Life Cycle.....	32
11. Use Case Diagram.....	34
12. Entity Relationship Diagram.....	35
13. Data Flow Diagram.....	36
14. Data Structure.....	39
15. Input Screen.....	43
16. Output Screen.....	59
17. Source Code.....	67
18. Testing.....	145
19. Industry Public Interface.....	148
20. Limitation.....	149
21. Future Scope.....	150
22. Bibliography.....	151

1. TITLE OF PROJECT

The proposed project title is "**Web Based Security & Complain Management System**" which is developing to fulfill the dream of making Complain system through web. This system is introduce to provide security to our citizen, if they faces any problem or they want to complain us related to security then they can easily use our system.

Actually, this project idea think by me because my family person related to Defence services, and every day solve many complain related to security and other related problem. But one thing is common in every public who want to registered complain. That is complaining registration. Todays world connect with IT technologies and public uses Smartphone, wifi technology, internet, website and many more other IT related tools and services. So I decided to develop a web system related to Public Security and Complain Management. Any public get register with this system, after successful registration they can share feedback related to security, they can share view and suggestion, they can inform us if seen any suspect person or work, they can directly complain us and many more. Main idea is that we provide complain & security support related to their location. That means they have not to worry to go anywhere. They have to just open our portal, register them self as per norms and registered complain. In any case we will not disclose their identity. So, after introducing and development of this

system, we are able to support our society, provide flexible platform to our citizen/public and contribute to our nation.

2. INTRODUCTION AND OBJECTIVE

Introduction: This proposed project is providing a reliable, cost effective and fast working platform to the public. Its interface is very reliable and easy to use hence it's providing an ideal working platform for security and complains management. We know very well, in our day to day life many times need to get register complain and some time want security from nation security system. But main problem is identifying easy complain system. Currently there is no any reliable system for complaining. Hence this project is introduced.

This web based platform able to support to public with minimum charges and fast processing through online. Public get served by 24X7 without location boundaries, but they have must be registered with our system, if new user then they easily registered with our system to filling registration form from web portal.

Objective: This online system with titled “Web Based Security & Complain Management System” has been initiated for the following reasons:

- ❖ It provide a effective platform for complain registration
- ❖ It Reduce paper work.
- ❖ It is cost effective platform
- ❖ It is time efficient and hassle free system
- ❖ It Removes chances of corruption because public direct connected with system
- ❖ This system is available without time and location boundaries
- ❖ It is error free system, because if any feedback received from public, we immediately implement with this system.
- ❖ This is very effective system to maintain security in our society.

3. PROJECT CATEGORY

This proposed system "***Web Based Security & Complain Management System***" is an OOPS and RDBMS based Project. This project will be developed using ASP.NET with C# and SQL SERVER 2005/2008.

- ❖ **Front end** : Asp.Net with C#
- ❖ **Back end** : Sql Server 2005/2008
- ❖ **Internet technology** : Html, Java Script
- ❖ **Web Server** : IIS6.0/IIS7.0

Advantage of ASP.Net:

ASP.NET stands for Active Server Pages .NET and is developed by Microsoft. ASP.NET is used to create web pages and web technologies and is an integral part of Microsoft's .NET framework vision. As a member of the .NET framework, ASP.NET is a very valuable tool for programmers and developers as it allows them to build dynamic, rich web sites and web applications using compiled languages like VB and C#.

ASP.NET is not limited to script languages, it allows you to make use of .NET languages like C#, J#, VB, etc. It allows developers to build very compelling applications by making use of Visual Studio, the development tool provided by Microsoft. ASP.NET is purely server-side technology. It is built on a common language runtime that can be used on any Windows server to host powerful ASP.NET web sites and technologies.

In the early days of the Web i.e. before the release of Internet Information Services (IIS) in 1997, the contents of web pages were largely static. These web pages needed to be constantly, and manually, modified. There was an urgent need to create web sites that were dynamic and would update automatically.

Microsoft's Active Server Pages (ASP) was brought to the market to meet this need. ASP executed on the server side, with its output sent to the user's web browser, thus allowing the server to generate dynamic web pages based on the actions of the user.

These server-side technologies are important contributions to the development of the Web. Amazon.com, eBay.com, and many other popular web sites use ASP.NET as the framework for their site; without ASP.NET it would not be possible.

Following are the important advantages ASP.NET offers over other Web development models:

- ASP.NET drastically reduces the amount of code required to build large applications.
- With built-in Windows authentication and per-application configuration, your applications are safe and secured.
- It provides better performance by taking advantage of early binding, just-in-time compilation, native optimization, and caching services right out of the box.
- The ASP.NET framework is complemented by a rich toolbox and designer in the Visual Studio integrated development environment. WYSIWYG editing, drag-and-drop server controls, and automatic deployment are just a few of the features this powerful tool provides.

- Provides simplicity as ASP.NET makes it easy to perform common tasks, from simple form submission and client authentication to deployment and site configuration.
- The source code and HTML are together therefore ASP.NET pages are easy to maintain and write. Also the source code is executed on the server. This provides a lot of power and flexibility to the web pages.
- All the processes are closely monitored and managed by the ASP.NET runtime, so that if process is dead, a new process can be created in its place, which helps keep your application constantly available to handle requests.
- It is purely server-side technology so, ASP.NET code executes on the server before it is sent to the browser.
- Being language-independent, it allows you to choose the language that best applies to your application or partition your application across many languages.
- ASP.NET makes for easy deployment. There is no need to register components because the configuration information is built-in.
- The Web server continuously monitors the pages, components and applications running on it. If it notices any memory leaks, infinite loops, other illegal activities, it immediately destroys those activities and restarts itself.
- Easily works with ADO.NET using data-binding and page formatting features. It is an application which runs faster and counters large volumes of users without having performance problems

In short ASP.NET, the next generation version of Microsoft's ASP, is a programming framework used to create enterprise-class web sites, web applications, and technologies. ASP.NET developed applications are accessible on a global basis leading to efficient information management. Whether you are building a small business web site or a large corporate web application distributed across multiple networks, ASP.NET will provide you all the features you could possibly need...and at an affordable cost.

WEB SERVER:

Online Exit Poll Management System is middle sized application. Keeping this fact in mind we have opted IIS 6.0 (Internet Information System 6.0) for web server choice.

Benefits of IIS 6.0 Web Server:

It provides higher levels of security and availability for Web sites and applications than IIS 5.0 isolation mode. Therefore, it is recommended that you configure IIS 6.0 to run in worker process isolation mode.

Worker process isolation mode provides the following improvements to IIS 6.0.

Security Enhancements

IIS 6.0 includes a variety of security features and technologies that help ensure the integrity of your Web site content, and of the data that is transmitted through your sites.

The following security enhancement is only available when IIS 6.0 is running in worker process isolation mode.

Default process identity for Web sites and applications is set to Network Service

In IIS 5.0 isolation mode, the default process identity is Local System, which enables access to, and the ability to alter, nearly all of the resources on the Web server. The potential of attacks is reduced in worker process isolation mode because Web sites and applications run under the Network Service identity. The Network Service identity is granted less privileges, which helps prevent an attack from compromising the Web server, which is possible with the Local System identity.

Performance and Scaling Enhancements

Future growth in the utilization of your Web sites and applications requires increased performance and scalability of Web servers. By increasing the speed at which Hypertext Transfer Protocol (HTTP) requests can be processed and by allowing more applications and sites to run on one Web server, the number of Web servers that you need to host a site is reduced. The following are a few of the performance improvements included in worker process isolation mode.

Support for processor affinity for worker processes in an application pool

You can configure all of the worker processes in an application pool to have affinity with specific processors in a multiprocessor or server. Processor affinity allows the worker processes to take advantage of more frequent processor caching (Level 1 or Level 2).

Elimination of inactive worker processes and reclamation of unused resources

You can configure application pools to have worker processes request a shutdown if they are idle for a certain amount of time. This can free unused resources for other active worker processes. New worker processes are then started only when they are needed.

Distributing client connections across multiple worker processes

You can configure an application pool to have more than one worker process servicing client connections, also known as a *Web garden*. Because there are multiple worker processes, the incoming client connections are distributed across the worker processes and throughput is not constrained by a single worker process.

Ability to Isolate Web sites and applications from each other

You can isolate Web sites and applications without incurring a performance penalty.

This is because the Web site and applications, and their associated ISAPI filters, run in the same process.

Availability Enhancements

Because worker process boundaries isolate the applications in an application pool from the applications in other application pools, if an application fails, it does not affect the availability of other applications running on the server. Deploying applications in application pools is a primary advantage of running IIS 6.0 in worker process isolation mode.

Reduced number of Web server restarts required when administering Web sites and applications

Many of the common operation tasks do not force the restart of the server or the Web service restart. These tasks, such as upgrading site content or components, debugging Web applications, or dealing with faulty Web applications, can be performed without affecting service to other sites or applications on the server.

A fault-tolerant request processing model for Web sites and applications

In IIS 5.0 isolation mode, each Web site or application has only one worker process. However, in worker process isolation mode, you can create a *Web garden* by configuring a number of worker processes to share the processing. The benefit of a Web garden is that if one worker process stops responding, other worker processes are available to accept and process requests.

Isolation of failed worker processes from healthy worker processes

In worker process isolation mode, IIS can determine that a worker process is failing and start a new worker process to replace the failing worker process. Because a new worker process is created before the old worker process terminates, users requesting the Web site or application experience no interruption of service. After IIS creates the new worker process, the failed worker process can be separated, or *orphaned*, from the application pool. The advantage of orphaning a worker process rather than terminating it is that debugging can be performed on the orphaned worker process.

Health monitoring of Web sites and applications

In worker process isolation mode, you can configure an application pool to monitor not only the health of the entire application pool, but also individual worker processes servicing the application pool. Monitoring the health of a worker process allows IIS to detect that a worker process is unable to serve requests and to take corrective action, such as recycling the failed worker process.

In addition, worker process isolation supports other responses when a failed worker process or application pool is detected. For example, IIS can attach a debugger to an orphaned worker process or notify an administrator that an application pool has failed due to rapid-fail protection.

Prevention of Web sites or applications that fail quickly from consuming system resources

In some cases, availability can be affected by Web sites and applications that fail very quickly, are automatically restarted, and then fail quickly again. The endless cycle of

failure and restarting can consume system resources, causing other Web sites and applications to experience denial of services because of system resource shortages.

Worker process isolation mode includes *rapid-fail protection* that stops an application pool when too many of the worker processes assigned to an application pool are found to be unhealthy within a specified period of time.

Automatic restart of poorly performing Web sites and applications

Some Web sites and applications have memory leaks, are poorly coded, or have other unidentified problems. In IIS 5.0 isolation mode, these applications can force you to restart the entire Web server. The recycling feature in worker process isolation mode can periodically restart the worker processes in an application pool in order to manage faulty applications. Worker processes can be scheduled to restart based on several options, such as elapsed time or the number of requests served.

BACKEND DATABASE:

It is a middle sized application. Although Sql Server, Oracle and MYSQL are good candidates but we have opted for Sql Server 2005 for backend database as for our middle sized application all of them will give comparable performance.

Benefits of SQL Server 2005:

Organizations today face numerous data challenges; for example, the need for faster and more data-driven decisions, the need to increase the productivity and flexibility of development staff, and pressure to reduce overall Information Technology budgets while at the same time scaling the infrastructure to meet ever-increasing demands.

It is designed to help enterprises address these challenges. Microsoft SQL Server 2005 is a next-generation data management and analysis solution that delivers increased security, scalability, and availability to enterprise data and analytical applications, while making them easier to build, deploy, and manage.

Building on the strengths of SQL Server 2000, SQL Server 2005 provides an integrated data management and analysis solution that will help organizations of any size to:

- Build, deploy, and manage enterprise applications that are more secure, scalable, and reliable.
- Maximize Information Technology productivity by reducing the complexity of building, deploying, and managing database applications.
- Share data across multiple platforms, applications, and devices to make it easier to connect internal and external systems.
- Control costs without sacrificing performance, availability, scalability, or security.

CLIENT-SIDE PROGRAMMING:

JavaScript is an ideal choice for client side programming when compared with VBScript as it is more advanced than the two languages and secondly it is supported by almost all the major browsers.

Advantage of JavaScript:

JavaScript is the scripting language of the Web. JavaScript is used in billions of Web pages to add functionality, validate forms, communicate with the server, and much more. JavaScript is the most popular scripting language on the internet, and works in all major browsers, such as Internet Explorer, Firefox, Chrome, Opera, and Safari.Uses of JavaScript

- JavaScript was designed to add interactivity to HTML pages
- JavaScript is a scripting language
- A scripting language is a lightweight programming language
- JavaScript is usually embedded directly into HTML pages
- JavaScript is an interpreted language (means that scripts execute without preliminary compilation)
- Everyone can use JavaScript without purchasing a license

JavaScript Benefits:

- **JavaScript gives HTML designers a programming tool** - HTML authors are normally not programmers, but JavaScript is a scripting language with a very simple syntax! Almost anyone can put small "snippets" of code into their HTML pages

- **JavaScript can put dynamic text into an HTML page** - A JavaScript statement like this: `document.write("<h1>" + name + "</h1>")` can write a variable text into an HTML page
- **JavaScript can react to events** - A JavaScript can be set to execute when something happens, like when a page has finished loading or when a user clicks on an HTML element
- **JavaScript can read and write HTML elements** - A JavaScript can read and change the content of an HTML element
- **JavaScript can be used to validate data** - A JavaScript can be used to validate form data before it is submitted to a server. This saves the server from extra processing
- **JavaScript can be used to detect the visitor's browser** - A JavaScript can be used to detect the visitor's browser, and - depending on the browser - load another page specifically designed for that browser
- **JavaScript can be used to create cookies** - A JavaScript can be used to store and retrieve information on the visitor's computer

4. SURVEY OF TECHNOLOGIES

This proposed project "***Web Based Security & Complain Management System***" is middle level project and after seeing all the available technologies we decided to use below mention technologies to develop this project.

Front end : Asp.Net with C#

Back end : Sql Server 2005/2008

Other technology : Html, Java Script

Web Server : IIS6.0/IIS7.0

Introduction of Front End Platform- We choose ASP.Net as a front end and server side programming language with C# language. It is popular and suitable interface for web application development. It provides qualitative tools for web application development. Code behind pages and configuration files, global definition interface, XML Web Service Links, proper database connectivity and caching are the some tools which is widely used for web development.

Introduction of Back End Platform- It is middle sized application. Although Sql Server, Oracle, MYSQL and other database are good for using back end interface but I choose Sql Server 2005/2008 for backend database.

Introduction of Web Server – We choose Internet Information System 6.0 or 7.0 as a web server because our project is middle level application and this web server properly supports this system.

5. PROBLEM DEFINITION AND ANALYSIS

This section consist main problem to develop this proposed system i.e. "***Web Based Security & Complain Management System***". The main problem is user management with this system. So solving this problem we implemented login and user management system. It will provide publics to easily get legal advice in a very effective way. First time users need to register with system and after registration they got a conformation mail through the system. This conformation mail consist valid user id and respective password. Registration is mandatory to use the system, a registration page is provided to the new user. After successful registration and verification public making them eligible to ask legal query from our legal adviser and our legal support system if they want then they can easily register their complaints with our system. After receiving complain this system is directly connected with law & order system. So, related officer look after about the registered complain and provide solution to the users. To implement and manage this system we face following main problem:

- ✧ Public/new User information management.
- ✧ Details management of guest public and registered public.
- ✧ Management of Security and safety policy.
- ✧ Management of the public details with respective support provider.
- ✧ Security from unauthorized access of our online system.
- ✧ Make this system known to public.

- ❖ Getting top ranking with search engine.
- ❖ Management of law and order related persons.
- ❖ Proper knowledge management system related to rules and regulations.

6. REQUIREMENT SPECIFICATION

This Proposed project is an online system in titled with "***Web Based Security & Complain Management System***". It is designed according to the following module which is widely used in this proposed project.

- 1) Complain Module**
- 2) Support Module**
- 3) New Public module (New User/Guest User)**
- 4) Registered Public Module (Registered User)**
- 5) Feedback Module**
- 6) Administrator Module**

1. Complain Module: This module is basically designed for the group of registered as well as new user/ public. New User can use this system to registered complain but before that they have to fill registration form. But if user is registered then they have to just login and registered complain. We also provide complain facility to non registered user.

2. Support Module: This module basically designed for the group of support person. It may be involve with Police Officer/legal adviser/Legal department/other representative & NGOs. This module has some basic work & responsibilities for the public which is mention in below:

- ❖ Support person are available on 24x7 hours through online mode as shift decided by the administrator of this system.
- ❖ They have a unique id to represent on online mode with this system.
- ❖ They also registered with our system having valid proof & verification.
- ❖ This system provides them a login id & password.
- ❖ Public directly connected to Support person through our website.
- ❖ Adviser advice through email, chat or using skype or other mode decided by admin.
- ❖ All advisers are monitored by administrator because chat /email record shared with admin also.

3. New Public module (New User/Guest User)

This module is introduced for those users who are first time visitor of this website. This module provides a reliable and rich experience to the guest user and make them registered user.

- ❖ All New users/ Guest User visit this system through domain name.
- ❖ This system welcomes our new user.
- ❖ System provides a New User registration form.
- ❖ After filling Registration form system send a conformation mail.
- ❖ That conformation mail content valid Public Id which is used in future.
- ❖ For any query and support, user represents their unique public Id. After that they ask query with legal adviser/Support team to solve the concern problem or advice them as required.

4. Registered Public Module (Registered User): This module is designed for registered user only. If unregistered user visited this section then they are not able to use this system and automatically redirected with registration page. Following are main work and responsibility of public module:

- ❖ User/New User/ Registered Public visit this system through domain name.
- ❖ If user visited first time then they redirected with registration page.
- ❖ They have to fill registration form and waiting for approval.
- ❖ This system sends a conformation mail after verification to concern person with proper user id and password if applicable.
- ❖ If user is already registered with this system then they can easily login with respective user id and password.
- ❖ If the forgot then this system help and resend their id and details.
- ❖ Registered public directly served by the Support Person / legal adviser/ lawyer as per asked query.
- ❖ Using public id they are able to know their status and details through our system.
- ❖ They can easily share their feedback and comments to the administrator of this system.

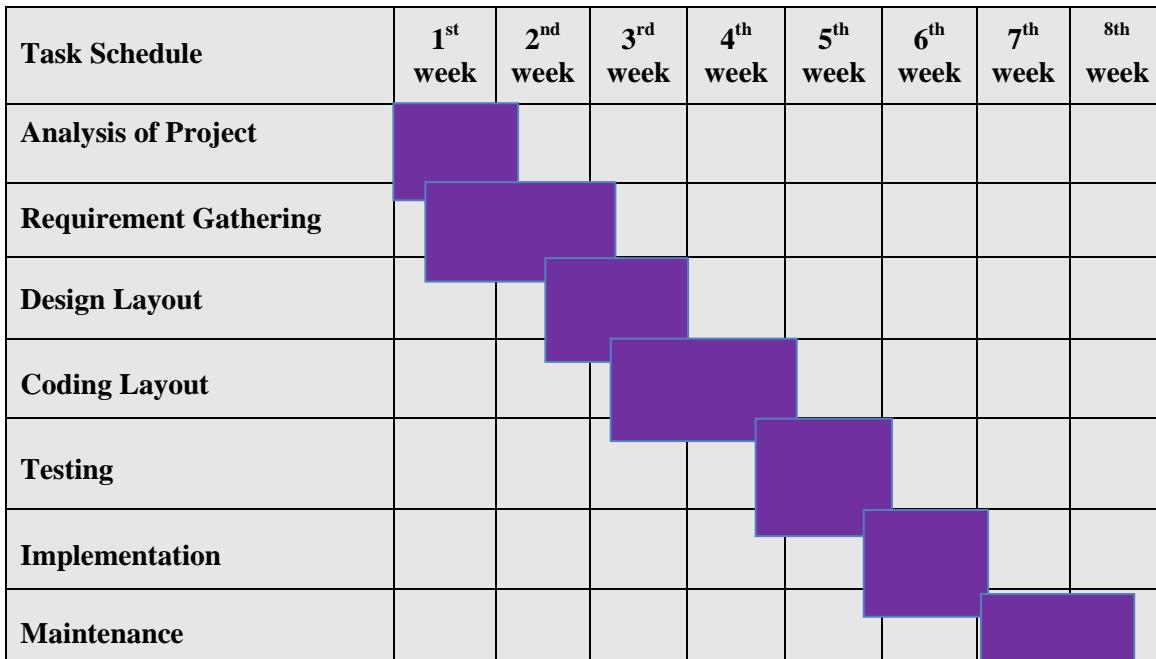
5. Feedback Module: This module is designed for collecting feedback from the user. They can easily share their feedback as well as suggestion. They can also share their suggestion if they want any new things with this system.

6. Administrator Module: This module is developed for super administrator, who is responsible to overall management of this system. Following are the key points of this module:

- ❖ Administrator/Admin is responsible for overall execution and management of this proposed project.
- ❖ They are responsible for creation of Support person / Legal Person/Adviser Id and details.
- ❖ They also responsible for creation of Public Id with respective details.
- ❖ Verify the public and adviser details which are provided by them.
- ❖ Provide forgotten password and details to the public and support adviser.
- ❖ Responsible for making top ranking of this system website over the search engine.
- ❖ Responsible for advertisement and promotion work related to this system.
- ❖ Manage the database and contact details properly.
- ❖ Delete the details which are not necessary over the website.
- ❖ Manage validation and connection with entire system.
- ❖ Provide security to this proposed system.

7. PLANNING AND SCHEDULING

Gantt chart is a very good technique to represent the project schedule. Gantt charts illustrate the start and finish dates of the terminal elements and summary elements of a project. Terminal elements and summary elements comprise the work breakdown structure of the project. With the help of Gantt chart we represent scheduling and tasks against the progression of time of the project.



8. SYSTEM REQUIREMENT SPECIFICATION

A System Requirements Specification for *Online Public Security and Complaint Management System*". It is a structured collection of information that embodies the requirements of a system. It is most important technique to gather the software and hardware requirement. Following are hardware and software specification for developing this proposed system:

Hardware & Software		
Platform Used	Minimum Requirement	Recommended Requirement
Processor	Dual core processor	Core i3
RAM	512 MB	2 GB
Operating System	Windows XP	Windows 2007
Hard Disk	40GB	80 GB or more
Display	800 X 600	1024 X 768
Mouse/Key Board	Compatible with System	Compatible with System
Database	SQL Server 2005/2008	SQL Server 2005/2008
Software Tools	Dot Net Framework 3.5 SP1 , Visual Studio 2005	Dot Net Framework 3.5 SP3, Visual Studio 2005, 2008
Web Server	IIS 6.0	IIS 7.0 or more
Browser	IE 7.0	IE 8.0, Mozilla Firefox ,Google Chrome

9. PROCESS LOGIC

Process logic of this project “**Web Based Security & Complain Management System**” is effective and presentable from the user and adviser point of view. It is designed according to the following module which is widely used in this proposed project.

- 1. Complain Module**
- 2. Support Module**
- 3. New Public module (New User/Guest User)**
- 4. Registered Public Module (Registered User)**
- 5. Feedback Module**
- 6. Administrator Module**

Process for Complain Module:

- ✧ New User/New Public has to register with system for complaining.
- ✧ Register user can registered complain after login.
- ✧ We also provide facility to guest user for complaining with our system
- ✧ As per complain our support team provide solution.
- ✧ All system and overall all management completed by Admin.

Process for Support Module:

- ✧ They have a unique id to represent online mode with this system.
- ✧ They also registered with our system having valid proof & verification.
- ✧ This system provides them a login id & password.
- ✧ Public directly connected to legal Support person through our website.
- ✧ Legal adviser advice through email, chat or using skype or other mode decided by admin.
- ✧ All advisers are monitored by administrator because chat /email record shared with admin also.

Process for New Public module (New User/Guest User):

- ✧ All New users/ Guest User visit this system through domain name.
- ✧ This system welcomes our new user.
- ✧ System provides a New User registration form.
- ✧ After filling Registration form system send a conformation mail.
- ✧ That conformation mail content valid Public Id which is used in future.
- ✧ For any query and support, user represents their unique public Id. After that they ask query with legal adviser/Support team to solve the concern problem or advice them as required.

Process for Registered Public Module (Registered User):

- ❖ User/New User/ Registered Public visit this system through domain name.
- ❖ If user visited first time then they redirected with registration page.
- ❖ They have to fill registration form and waiting for approval.
- ❖ This system sends a conformation mail after verification to concern person with proper user id and password if applicable.
- ❖ If user is already registered with this system then they can easily login with respective user id and password.
- ❖ If the forgot then this system help and resend their id and details.
- ❖ Registered public directly served by the legal adviser/ lawyer as per asked query.
- ❖ Using public id they are able to know their status and details through our legal system.
- ❖ They can easily share their feedback and comments to the administrator of this system.

Process for Feedback Module:

- ❖ User can share their feedback using our system.
- ❖ They have to just login and share their feedback and suggestion.
- ❖ We implement their suggestion if required

Process for Administrator Module:

- ❖ Administrator responsible for overall execution and management of this proposed project.
- ❖ They are responsible for creation of Legal Person/Adviser Id and details.
- ❖ They also responsible for creation of Public Id with respective details.
- ❖ Verify the public and adviser details which are provided by them.
- ❖ Provide forgotten password and details to the public and support adviser.
- ❖ Responsible for making top ranking of this system website over the search engine.
- ❖ Responsible for advertisement and promotion work related to this system.
- ❖ Manage the database and contact details properly.
- ❖ Delete the details which are not necessary over the website.
- ❖ Manage validation and connection with entire system.
- ❖ Provide security to this proposed system.

10. SYSTEM DEVELOPMENT LIFE CYCLE

To manage this type of system, a number of system development life cycle (SDLC) models have been presented such as:

- ❖ Spiral Model
- ❖ Waterfall Model
- ❖ Build and Fix Model
- ❖ Prototype Model
- ❖ Interactive Enhancement Model
- ❖ RAD Approach etc.

As per survey of SDLC model, we have been found that **waterfall model** is the oldest of these, and the best model to develop this type of project. So, we choose **waterfall model** to develop this project. In this model a sequence of stages in which the output of each stage becomes the input for the next.

Some Advantage of this model includes:

- ❖ **Systems analysis, requirements definition:** Refines project goals into defined functions and operation of the intended application. Analyzes end-user information needs.

- ❖ **Systems design:** Describes desired features and operations in detail, including screen layouts, business rules, process diagrams, pseudo code and other documentation.
- ❖ **Project planning, feasibility study:** Establishes a high-level view of the intended project and determines its goals.
- ❖ **Implementation:** The real code is written here.
- ❖ **Integration and testing:** Brings all the pieces together into a special testing environment, then checks for errors, bugs and interoperability.
- ❖ **Acceptance, installation, deployment:** The final stage of initial development, where the software is put into production and runs actual business.
- ❖ **Maintenance:** After implementation maintenance starts for the software or project.

11. USE CASE DIAGRAM

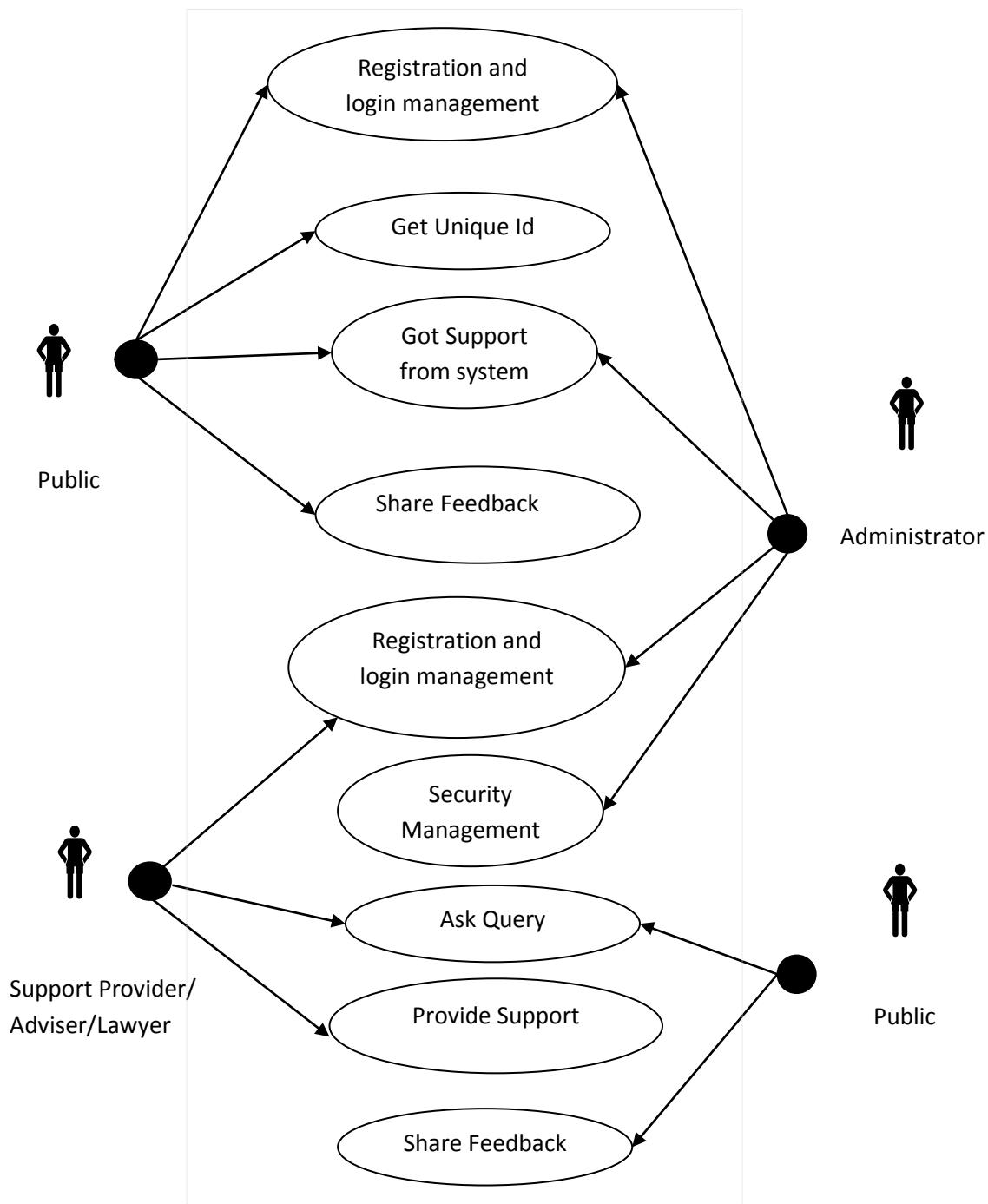


Figure-1

12. ENTITY RELATIONSHIP DIAGRAM

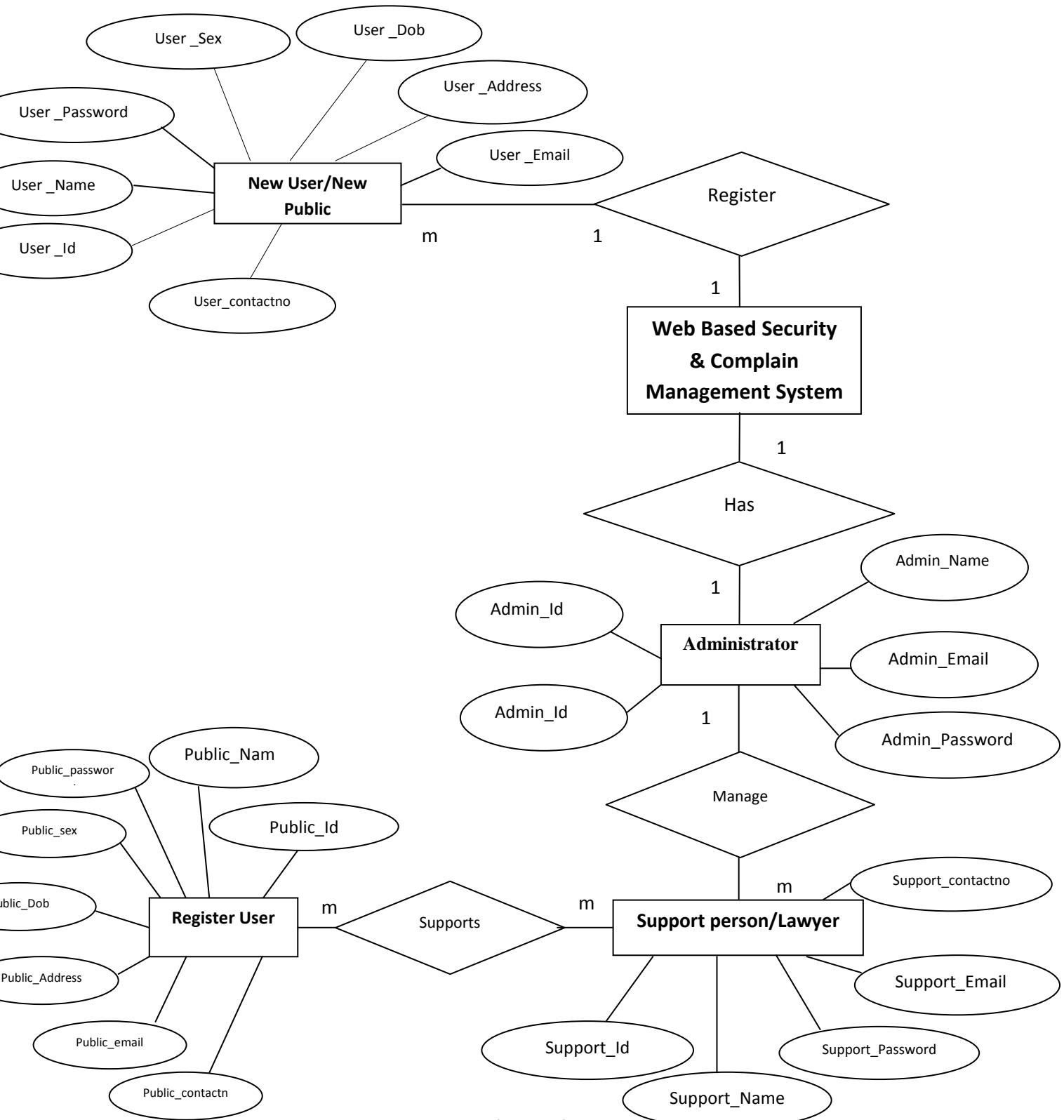
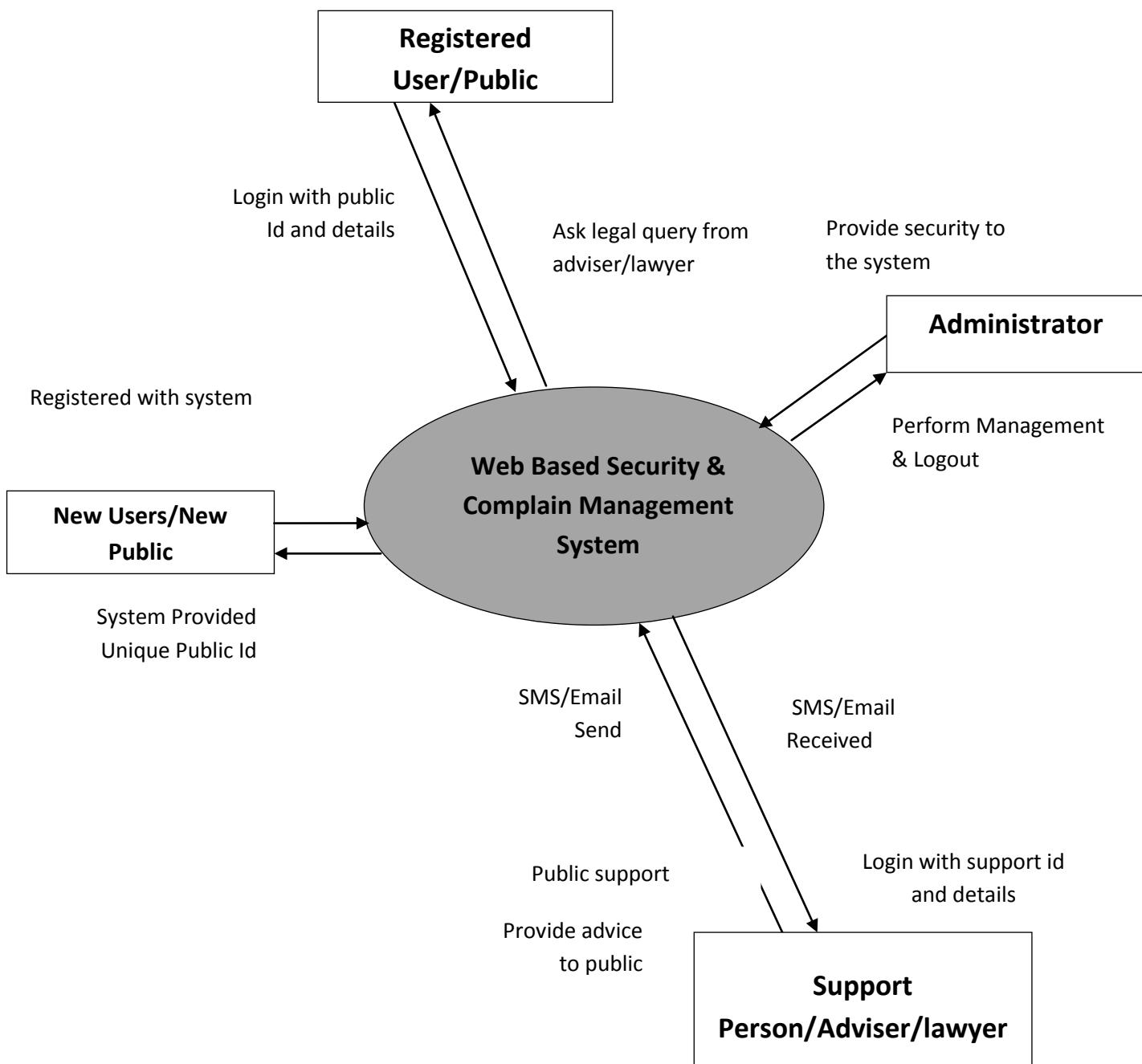


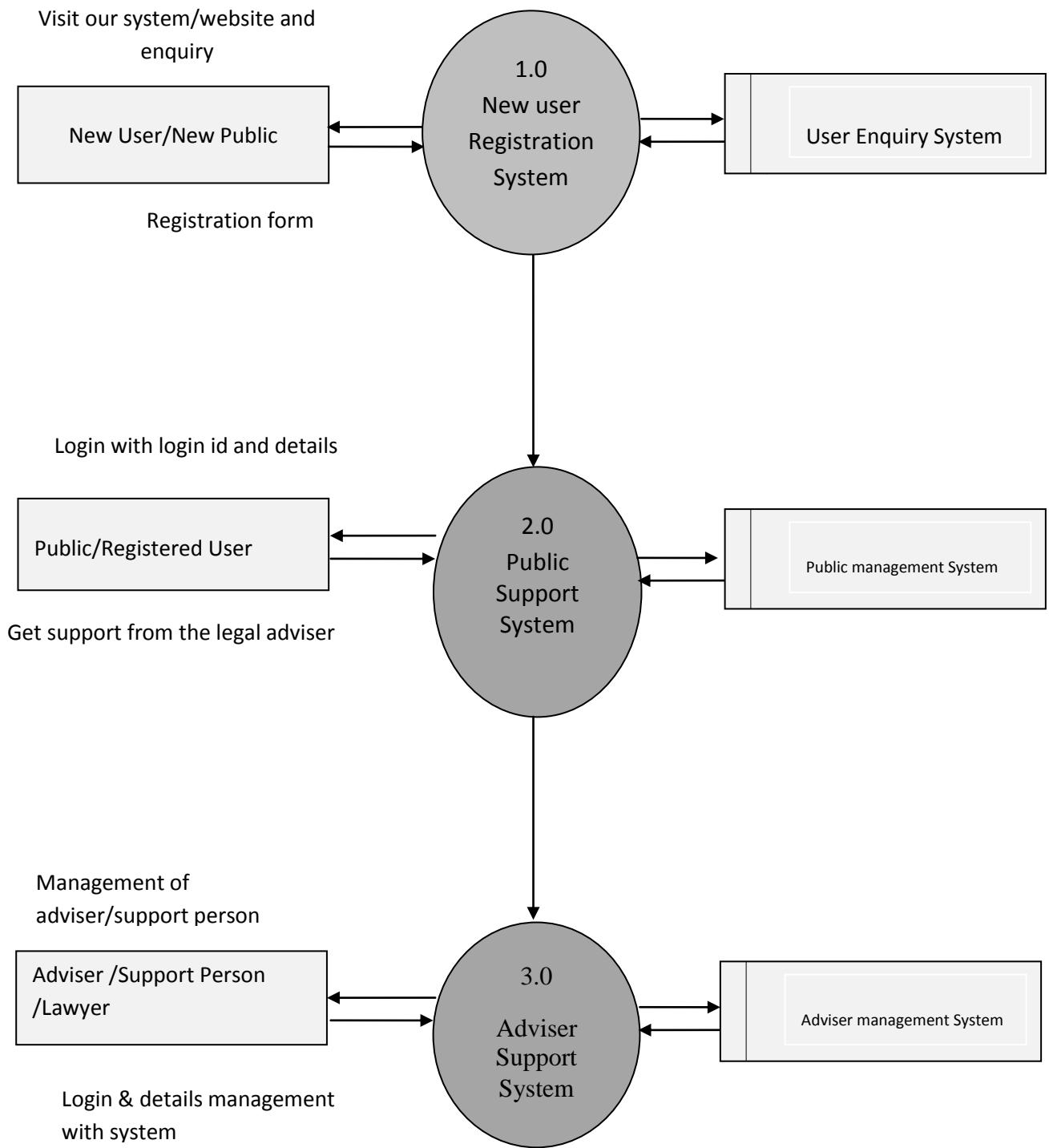
Figure - 2

13. DATA FLOW DIAGRAM



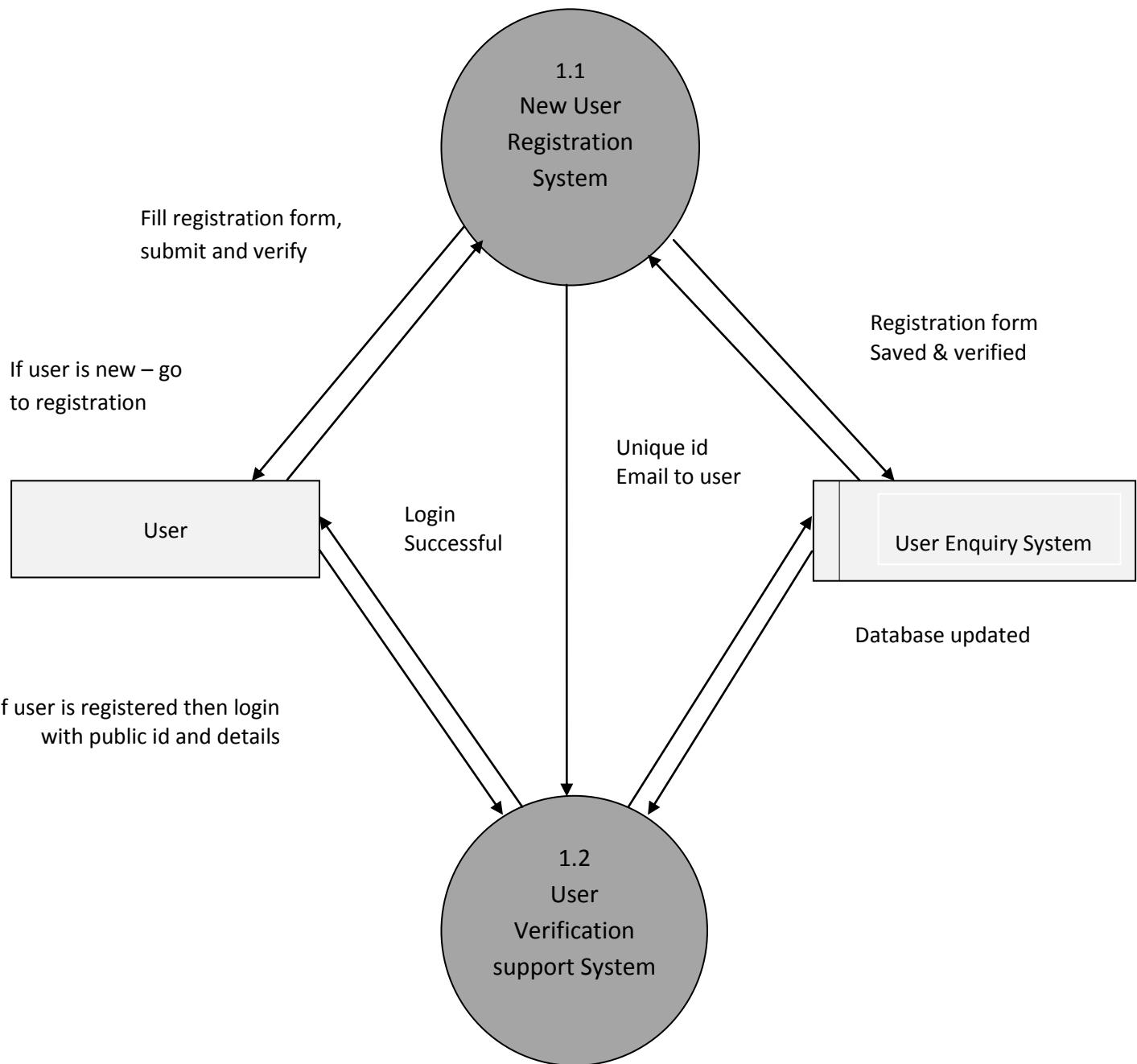
DFD-Level 0

Figure 3



DFD-Level 1

Figure - 4



DFD-Level 2

Figure – 5

14. DATA STRUCTURE

Support Module Table:

S. No.	Field Name	Description	Data Type
1.	Support_Id	Support Person unique id	Varchar(10)
2.	Support_Name	Support Person Name	Varchar(20)
3.	Support_Password	Support Person unique password	Varchar(10)
4.	Support_Email	Support Person Email Id	Varchar(20)
5.	Support_contactno	Support Person Contact No	Varchar(10)

Registered Public Module Table:

S. No.	Field Name	Description	Data Type
1.	Public_Id	Public unique id	Varchar(05)
2.	Public_Name	Public Name	Varchar(20)
3.	Public_Password	Public unique password	Varchar(10)
4.	Public_Sex	Public sex	Varchar(10)
5.	Public_Dob	Public Date of Birth	Date
6.	Public_Address	Public Address	Varchar(50)
7.	Public_Email	Public Email Id	Varchar(20)
8.	Public_Contactno	Public Contact No	Varchar(10)

New User/New Public Module Table:

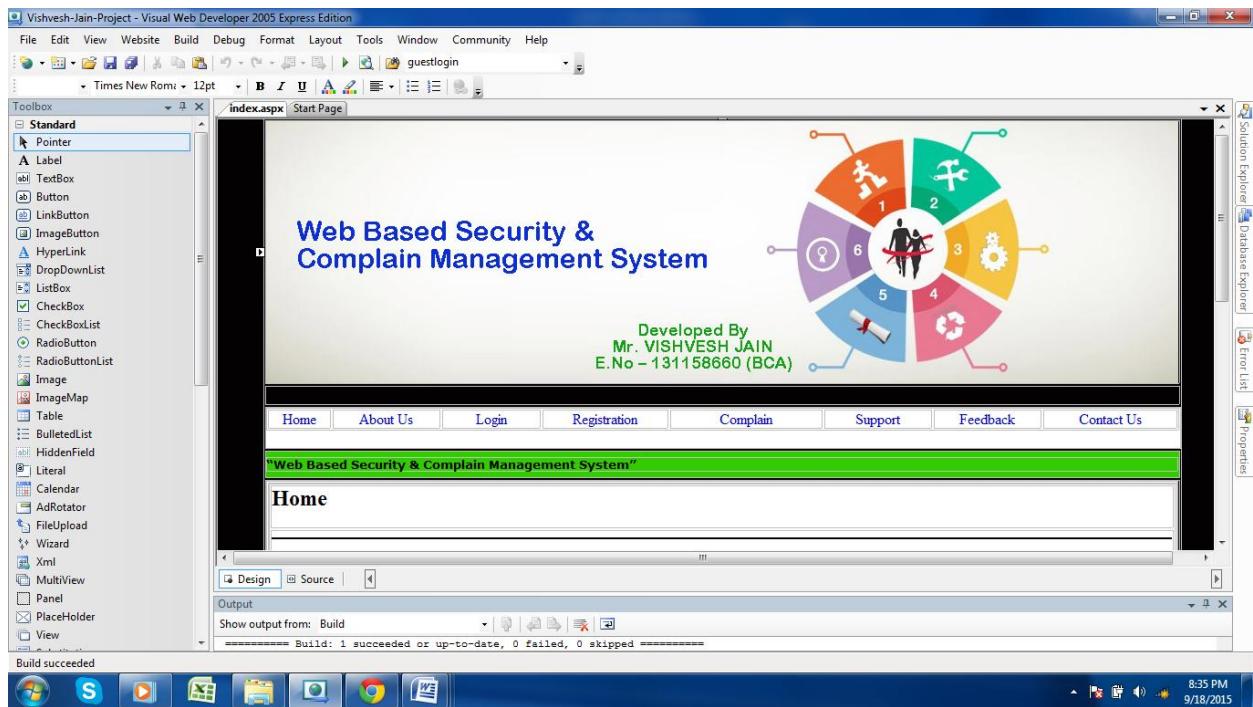
S. No.	Field Name	Description	Data Type
1.	User_Id	User unique id	Varchar(05)
2.	User_Name	User Name	Varchar(20)
3.	User_Password	User unique password	Varchar(10)
4.	User_Sex	User sex	Varchar(10)
5.	User_Dob	User Date of Birth	Date
6.	User_Address	User Address	Varchar(50)
7.	User_Email	User Email Id	Varchar(20)
8.	User_Contactno	User Contact No	Varchar(10)

Administrator (Admin) Module Table:

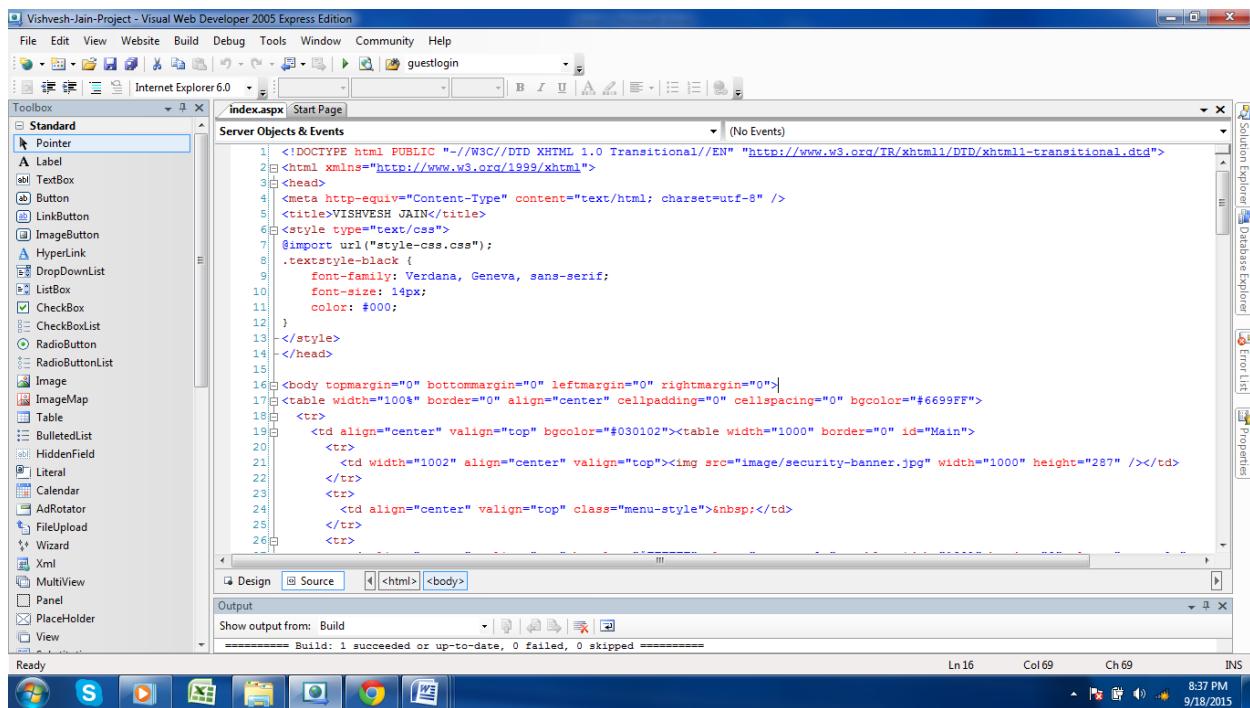
Sl. No.	Field Name	Description	Data Type
1.	Admin_Id	Administrator unique id	Varchar(10)
2.	Admin_Password	Administrator unique password	Varchar(10)
3.	Admin_Name	Administrator Name	Varchar(20)
4.	Admin_Email	Administrator Email Id	Varchar(20)
5.	Admin_contactno	Administrator Contact No	Varchar(10)

15. INPUT SCREEN

Home Design View:-



Home Code View:-



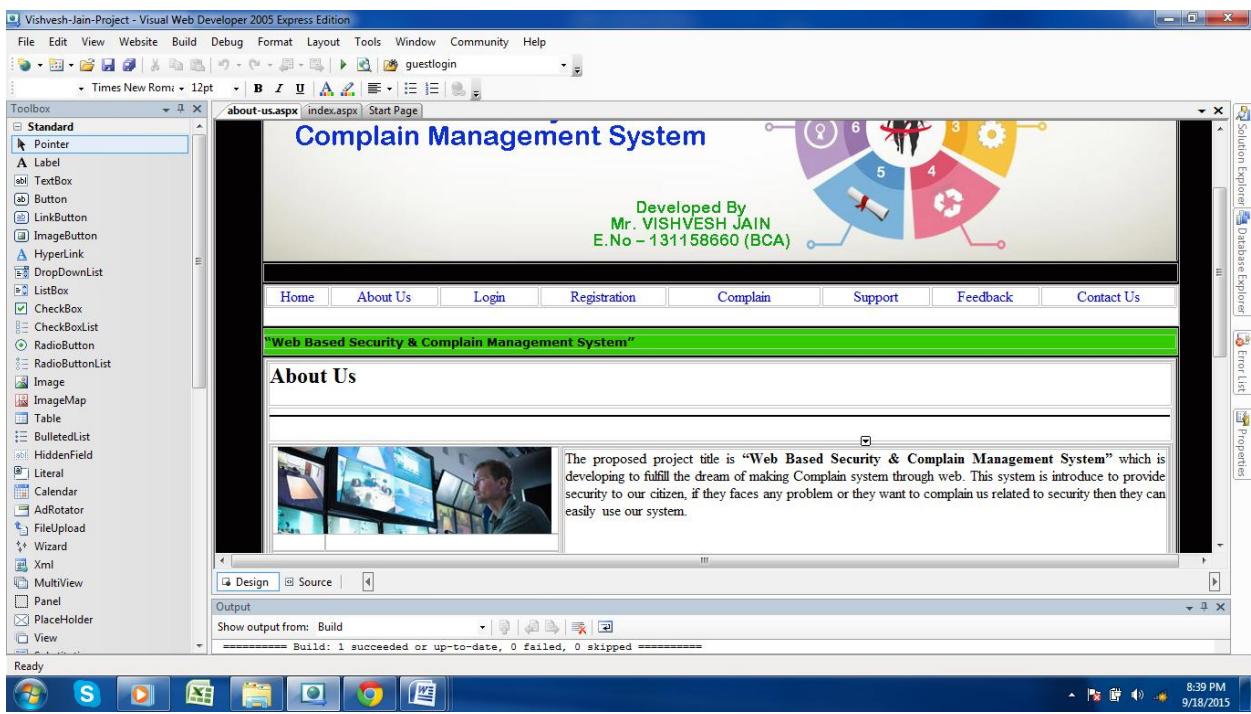
The screenshot shows the Visual Studio 2005 Express Edition interface with the following details:

- Title Bar:** Vishvesh-Jain-Project - Visual Web Developer 2005 Express Edition
- Menu Bar:** File, Edit, View, Website, Build, Debug, Tools, Window, Community, Help
- Toolbar:** Standard, Pointer, Label, TextBox, Button, LinkButton, ImageButton, HyperLink, DropDownList, ListBox, CheckBox, CheckBoxList, RadioButton, RadioButtonList, Image, ImageMap, Table, BulletedList, HiddenField, Literal, Calendar, AdRotator, FileUpload, Wizard, Xml, MultiView, Panel, PlaceHolder, View.
- Toolbox:** Standard
- Code Editor:** Shows the source code for index.aspx:

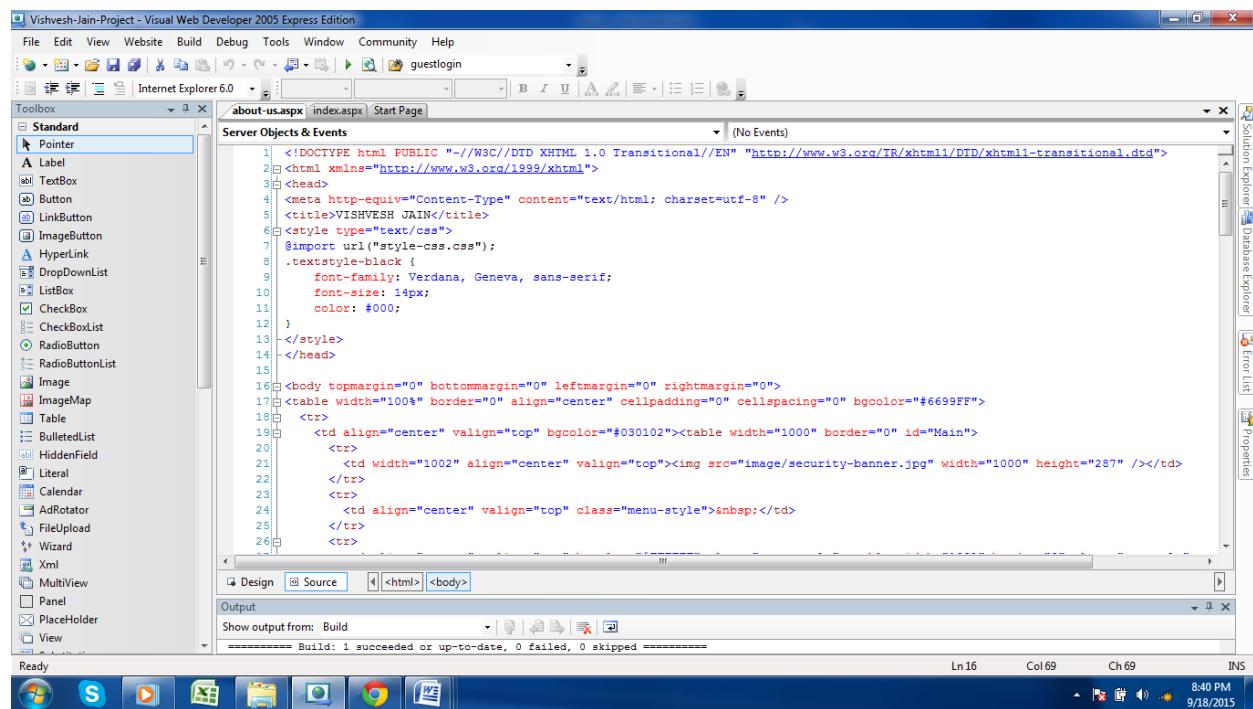
```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/1999/xhtml">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />
<title>VISHVESH JAIN</title>
<style type="text/css">
@import url("style-css.css");
.textstyle-black {
    font-family: Verdana, Geneva, sans-serif;
    font-size: 14px;
    color: #000;
}
</style>
</head>
<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">
<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0" bgcolor="#6699FF">
<tr>
<td align="center" valign="top" bgcolor="#030102"><table width="1000" border="0" id="Main">
<tr>
<td width="1002" align="center" valign="top"></td>
<tr>
<td align="center" valign="top" class="menu-style">&ampnbsp</td>
</tr>
</tr>
</td>
</tr>
</table>

```
- Solution Explorer:** Shows the project structure.
- Properties:** Shows the properties of the selected item.
- Output:** Shows the build output: "Build: 1 succeeded or up-to-date, 0 failed, 0 skipped".
- Status Bar:** Ln 16 Col 69 Ch 69 INS, 8:37 PM, 9/18/2015

About Us Design View:-



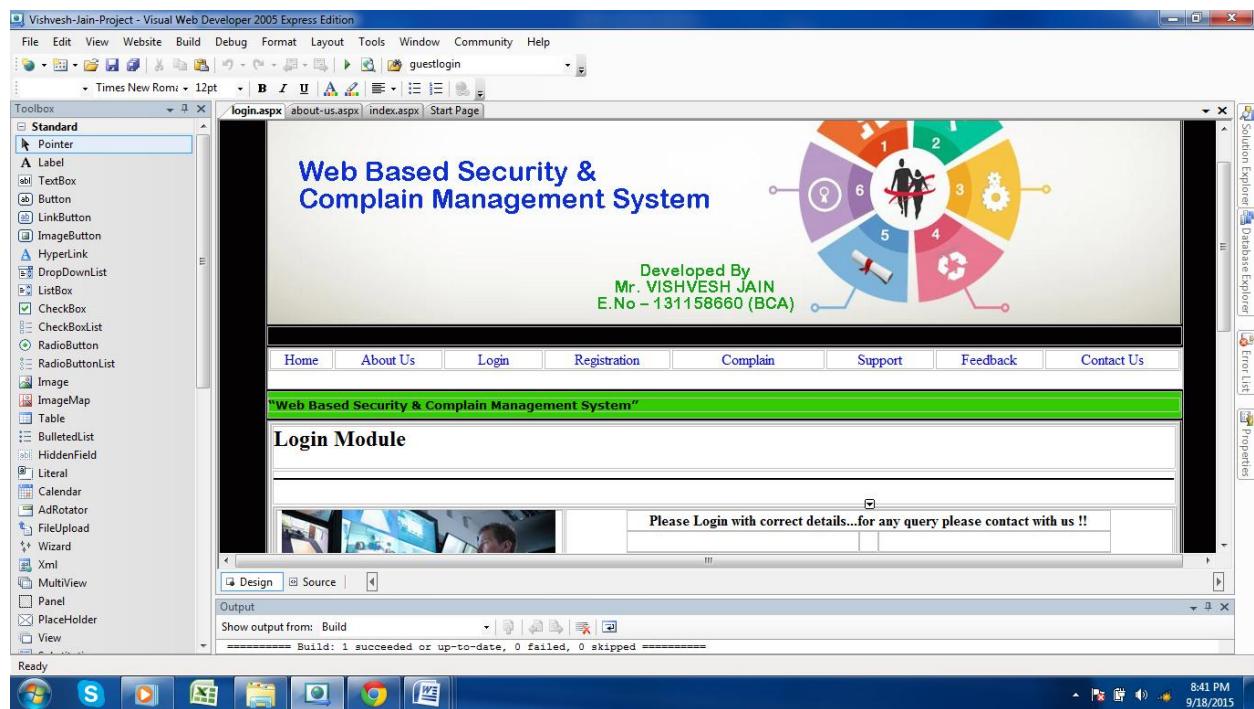
About Us Code View:-



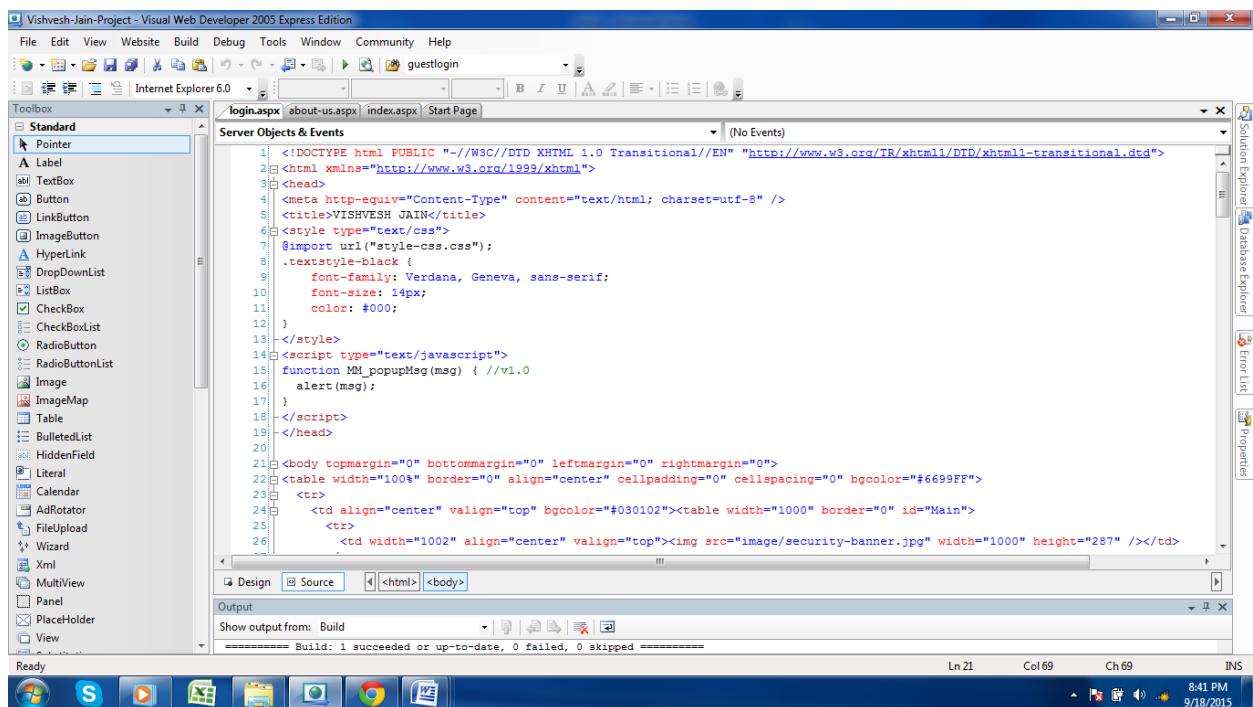
The screenshot shows the Visual Web Developer 2005 Express Edition interface. The title bar reads "Vishvesh-Jain-Project - Visual Web Developer 2005 Express Edition". The menu bar includes File, Edit, View, Website, Build, Debug, Tools, Window, Community, and Help. The toolbar has icons for Save, Undo, Redo, Cut, Copy, Paste, Find, Replace, and others. The left sidebar is the Toolbox, showing categories like Standard, Data, and Web Controls. The main area displays the source code for "about-us.aspx". The code includes DOCTYPE, XML namespace, head section with meta and style tags, and a body section with a table containing a banner image. The status bar at the bottom shows "Ln 16 Col 69 Ch 69 INS" and the date/time "9/18/2015 8:40 PM".

```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />
<title>VISHVESH JAIN</title>
<style type="text/css">
@import url("style-css.css");
.textstyle-black {
    font-family: Verdana, Geneva, sans-serif;
    font-size: 14px;
    color: #000;
}
</style>
</head>
<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">
<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0" bgcolor="#6699FF">
<tr>
<td align="center" valign="top" bgcolor="#030102"><table width="1000" border="0" id="Main">
<tr>
<td width="1002" align="center" valign="top"></td>
</tr>
<tr>
<td align="center" valign="top" class="menu-style">&ampnbsp</td>
</tr>
<tr>
</tr>
</table>
</td>
</tr>
</table>
</body>
```

Login Module Design View:-



Login Module Code View:-

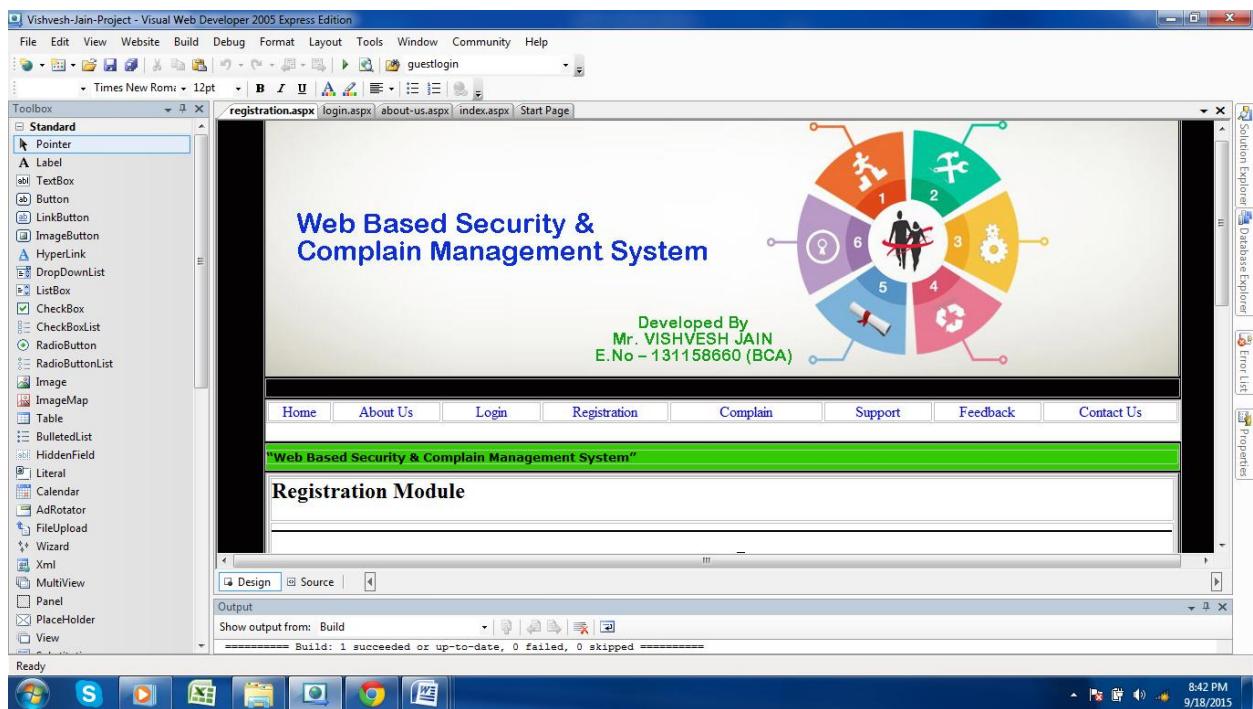


The screenshot shows the Visual Web Developer 2005 Express Edition interface. The title bar reads "Vishvesh-Jain-Project - Visual Web Developer 2005 Express Edition". The menu bar includes File, Edit, View, Website, Build, Debug, Tools, Window, Community, Help. The toolbar has standard icons like Open, Save, Print, etc. The status bar at the bottom shows "Ready", "Ln 21 Col 69 Ch 69 INS", "8:41 PM 9/18/2015". The main area displays the source code for "login.aspx". The code includes DOCTYPE, HTML, head, meta, title, style, and script tags. It also contains a table with a banner image. The Solution Explorer, Database Explorer, and Properties panes are visible on the right.

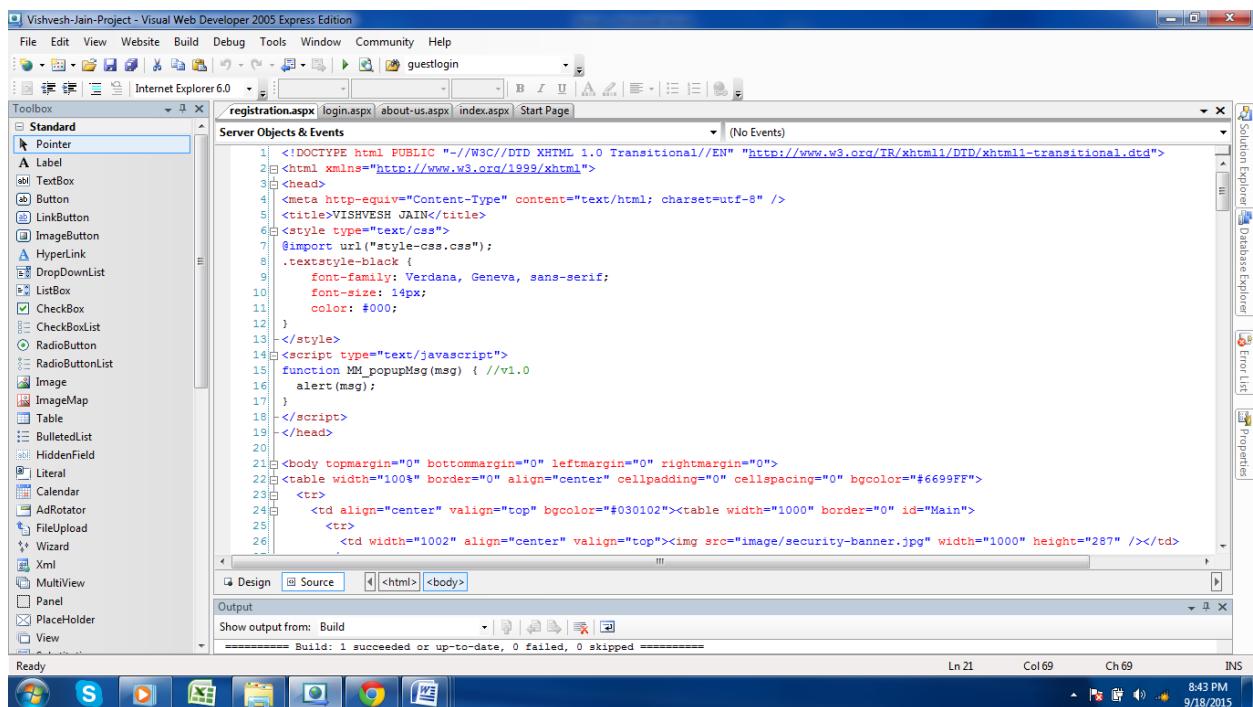
```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />
<title>VISHVESH JAIN</title>
<style type="text/css">
@import url("style-css.css");
.textstyle-black {
    font-family: Verdana, Geneva, sans-serif;
    font-size: 14px;
    color: #000;
}
</style>
<script type="text/javascript">
function MM_popupMsg(msg) { //v1.0
    alert(msg);
}
</script>
</head>
<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">
<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0" bgcolor="#6699FF">
<tr>
<td align="center" valign="top" bgcolor="#030102"><table width="1000" border="0" id="Main">
<tr>
<td width="1002" align="center" valign="top"></td>
</tr>
</table>
</td>
</tr>
</table>

```

Registration Module Design View:-



Registration Module Code View:-

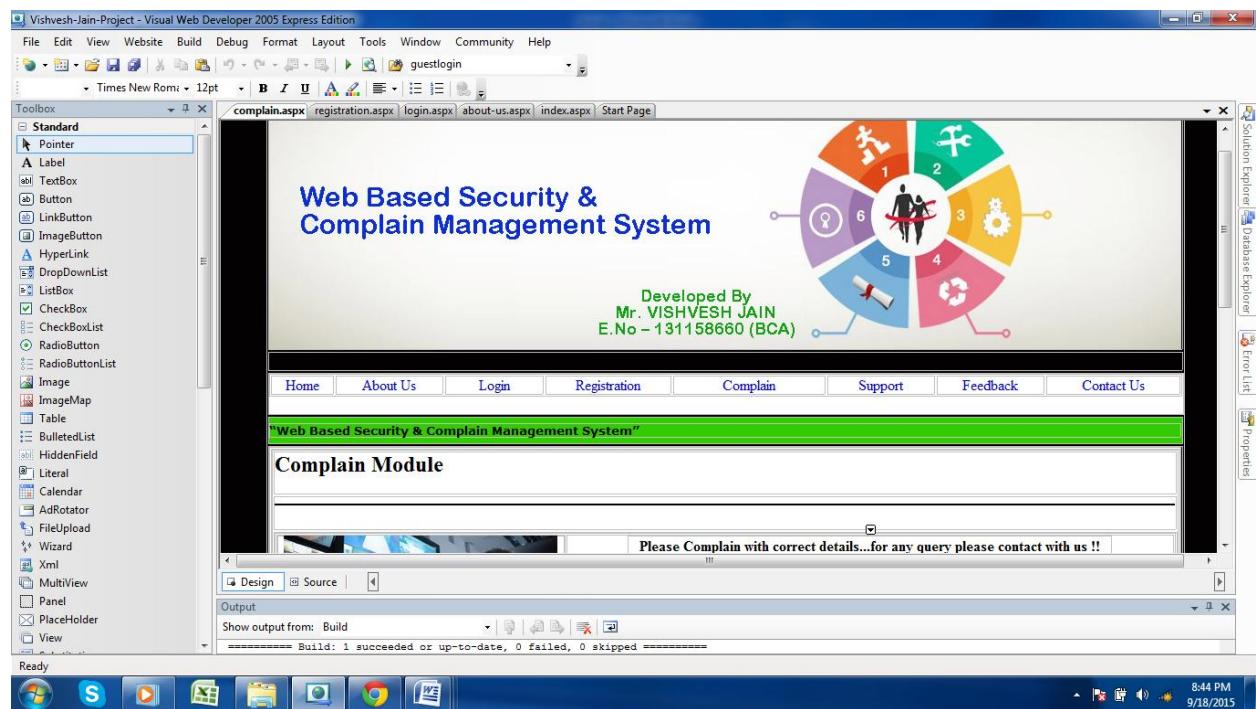


The screenshot shows the Visual Web Developer 2005 Express Edition interface. The title bar reads "Vishvesh-Jain-Project - Visual Web Developer 2005 Express Edition". The menu bar includes File, Edit, View, Website, Build, Debug, Tools, Window, Community, Help. The toolbar has standard icons like Open, Save, Print, etc. The status bar at the bottom shows "Ready", "Ln 21 Col 69 Ch 69 INS", "8:43 PM 9/18/2015". The main area displays the source code for registration.aspx:

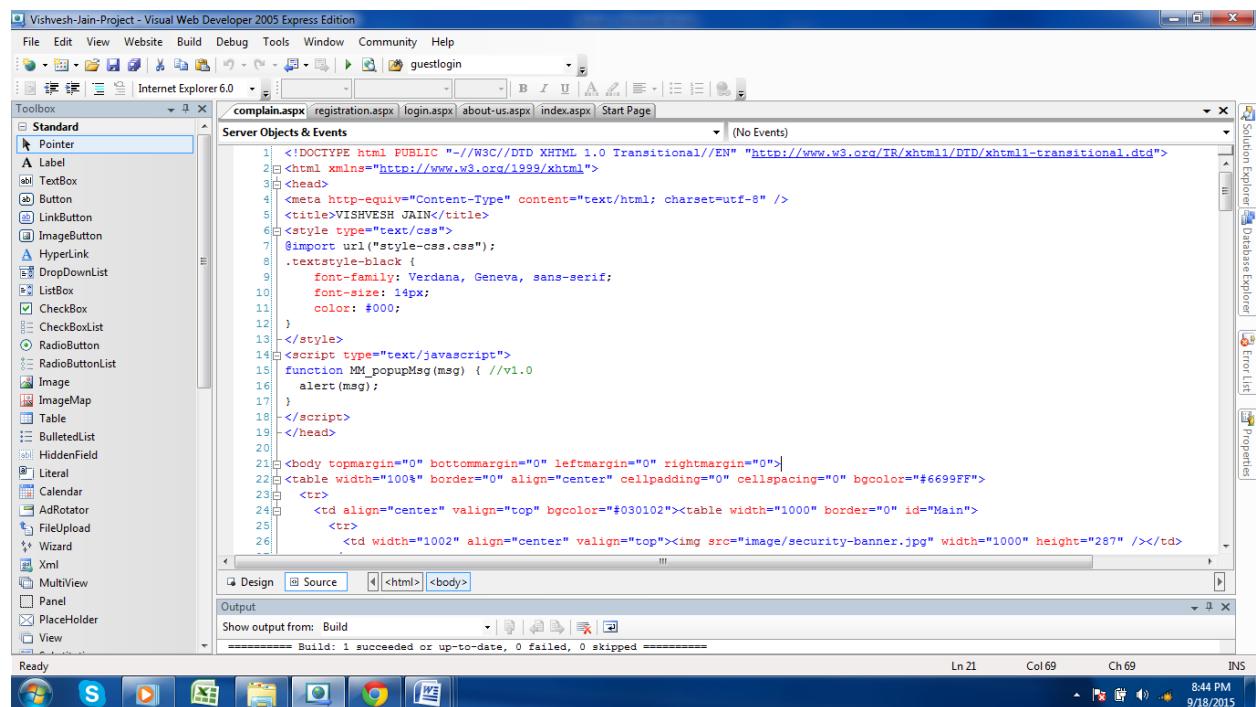
```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />
<title>VISHVESH JAIN</title>
<style type="text/css">
@import url("style-css.css");
.textstyle-black {
    font-family: Verdana, Geneva, sans-serif;
    font-size: 14px;
    color: #000;
}
</style>
<script type="text/javascript">
function MM_popupMsg(msg) { //v1.0
    alert(msg);
}
</script>
</head>
<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">
<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0" bgcolor="#6699FF">
<tr>
<td align="center" valign="top" bgcolor="#030102"><table width="1000" border="0" id="Main">
<tr>
<td width="1002" align="center" valign="top"></td>
</tr>
</table>
</td>
</tr>
</table>

```

Complain Module Design View:-



Complain Module Code View:-

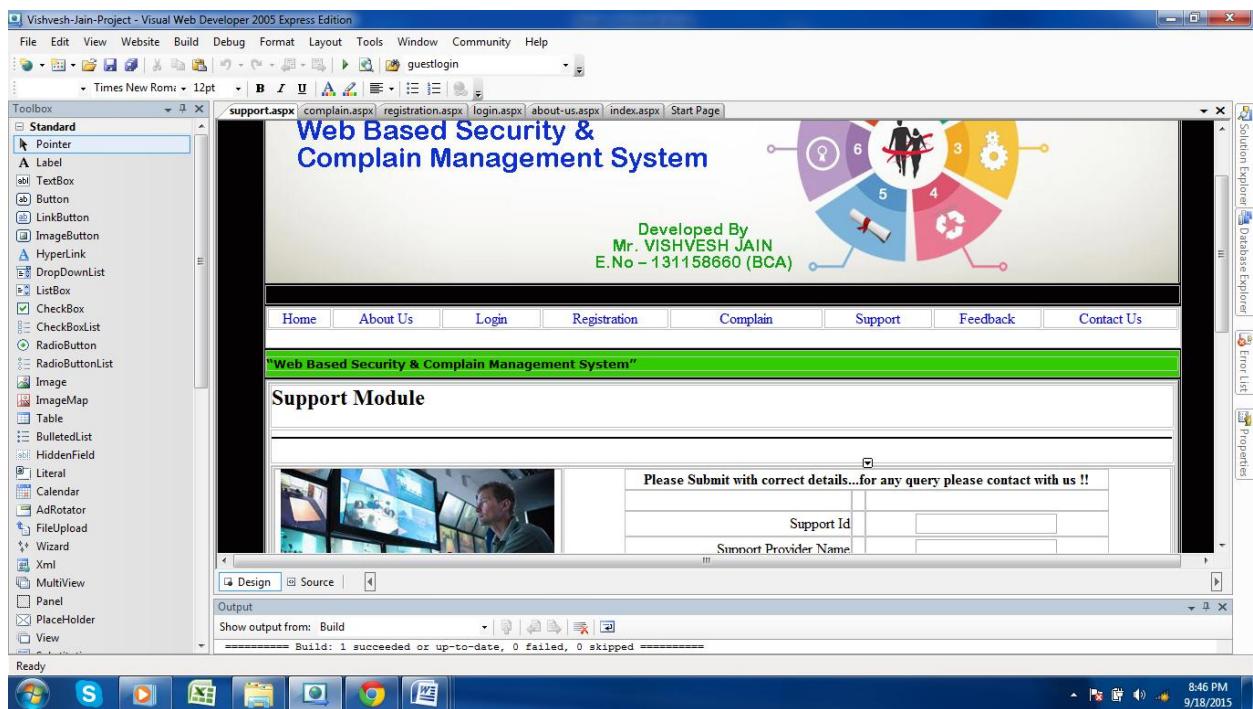


The screenshot shows the Visual Web Developer 2005 Express Edition interface. The title bar reads "Vishvesh-Jain-Project - Visual Web Developer 2005 Express Edition". The menu bar includes File, Edit, View, Website, Build, Debug, Tools, Window, Community, Help. The toolbar has standard icons for file operations. The main window displays the code editor for a file named "complain.aspx". The code is written in ASPX and contains HTML, CSS, and JavaScript. The code editor tabs at the bottom are Design, Source, <html>, and <body>. The status bar at the bottom right shows "Ln 21 Col 69 Ch 69 INS" and the date/time "9/18/2015 8:44 PM". The Solution Explorer, Database Explorer, and Properties windows are visible on the right side of the interface.

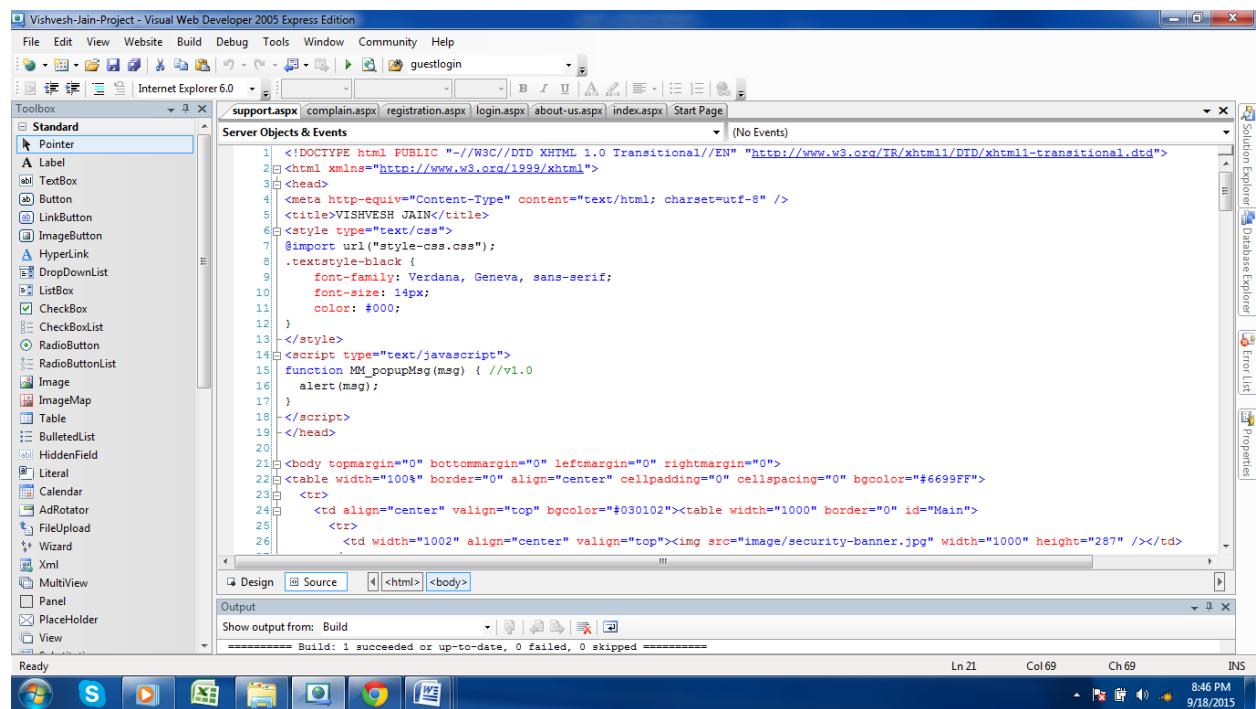
```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />
<title>VISHVESH JAIN</title>
<style type="text/css">
@import url("style-css.css");
.textstyle-black {
    font-family: Verdana, Geneva, sans-serif;
    font-size: 14px;
    color: #000;
}
</style>
<script type="text/javascript">
function MM_popupMsg(msg) { //v1.0
    alert(msg);
}
</script>
</head>
<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">
<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0" bgcolor="#6699FF">
<tr>
<td align="center" valign="top" bgcolor="#030102"><table width="1000" border="0" id="Main">
<tr>
<td width="1002" align="center" valign="top"></td>
</tr>
</table>
</td>
</tr>
</table>

```

Support Module Design View:-



Support Module Code View:-



The screenshot shows the Visual Web Developer 2005 Express Edition interface. The title bar reads "Vishvesh-Jain-Project - Visual Web Developer 2005 Express Edition". The menu bar includes File, Edit, View, Website, Build, Debug, Tools, Window, Community, Help. The toolbar has icons for Open, Save, Print, Copy, Paste, Find, etc. The Solution Explorer on the right shows files like supportL.aspx, complain.aspx, registration.aspx, login.aspx, about-us.aspx, index.aspx, and Start Page. The Properties window is also visible on the right.

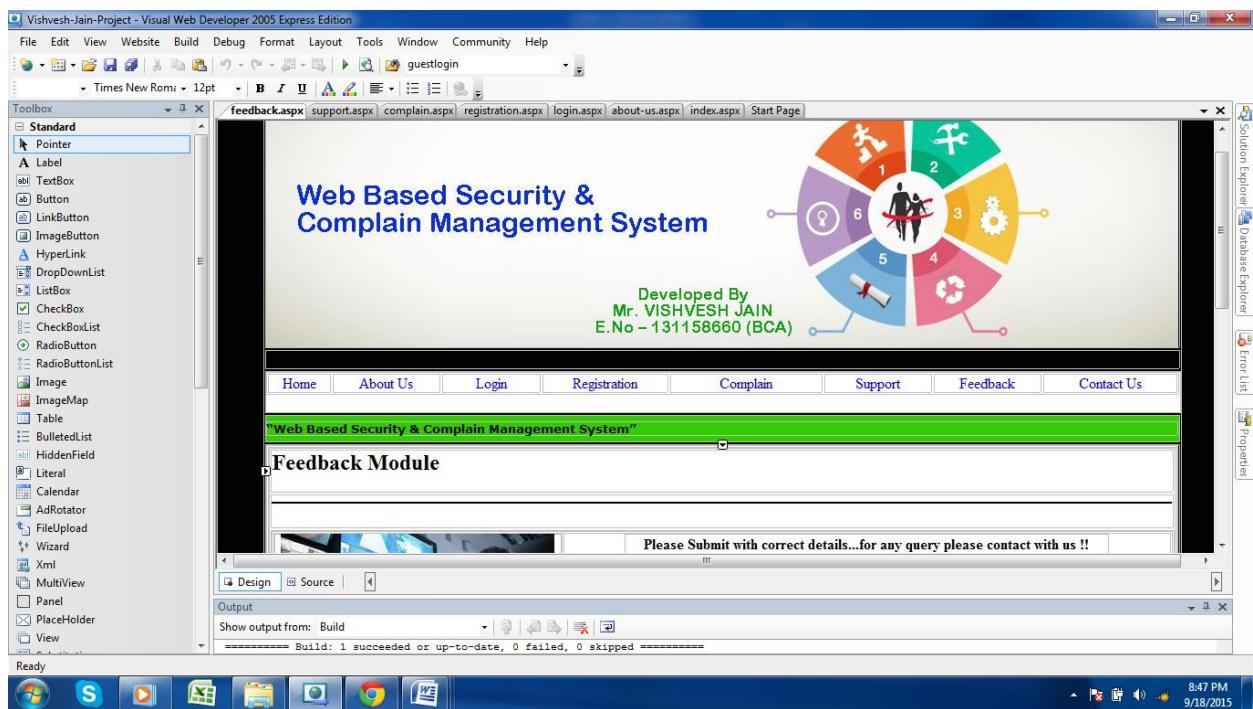
The main area displays the source code for a web page:

```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/1999/xhtml">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />
<title>VISHVESH JAIN</title>
<style type="text/css">
@import url("style-css.css");
.textstyle-black {
    font-family: Verdana, Geneva, sans-serif;
    font-size: 14px;
    color: #000;
}
</style>
<script type="text/javascript">
function MM_popupMsg(msg) { //v1.0
    alert(msg);
}
</script>
</head>
<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">
<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0" bgcolor="#6699FF">
<tr>
<td align="center" valign="top" bgcolor="#030102"><table width="1000" border="0" id="Main">
<tr>
<td width="1002" align="center" valign="top"></td>
</tr>
</table>
</td>
</tr>
</table>

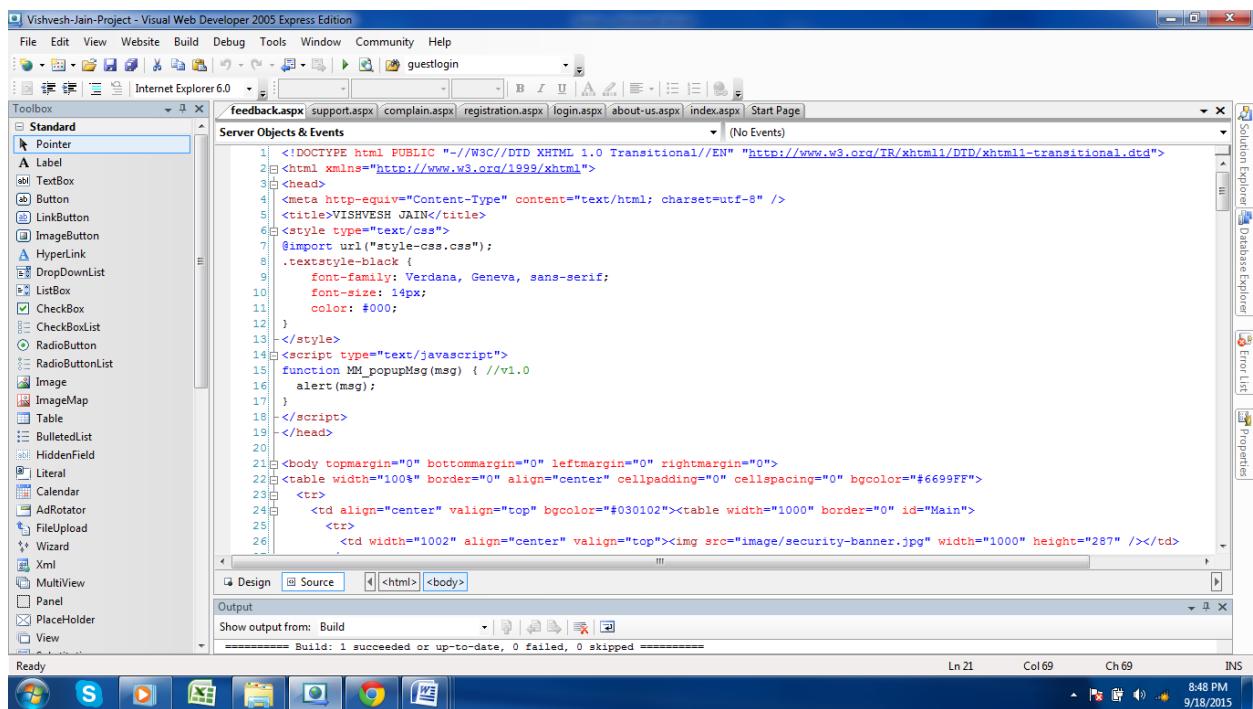
```

The status bar at the bottom shows "Ln 21 Col 69 Ch 69 INS" and the date/time "9/18/2015 8:46 PM".

Feedback Module Design View:-



Feedback Module Code View:-

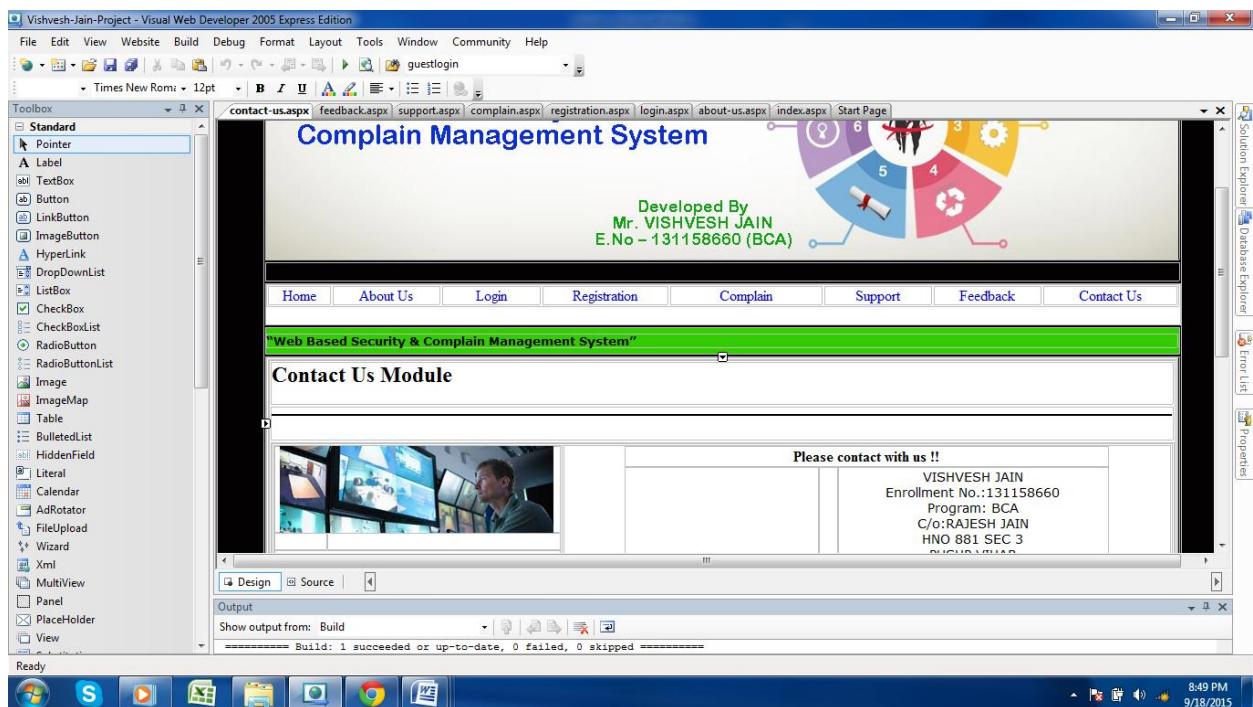


The screenshot shows the Visual Web Developer 2005 Express Edition interface. The title bar reads "Vishvesh-Jain-Project - Visual Web Developer 2005 Express Edition". The menu bar includes File, Edit, View, Website, Build, Debug, Tools, Window, Community, and Help. The toolbar has icons for Open, Save, Print, and others. The left sidebar is the Toolbox with categories like Standard, Data, and Web Controls. The main area shows the source code for "feedback.aspx". The code includes DOCTYPE, XML declaration, head section with meta tags and a title, style and script sections, and a body section with a table and an image tag. The status bar at the bottom shows "Ln 21 Col 69 Ch 69 INS" and the date/time "9/18/2015 8:48 PM".

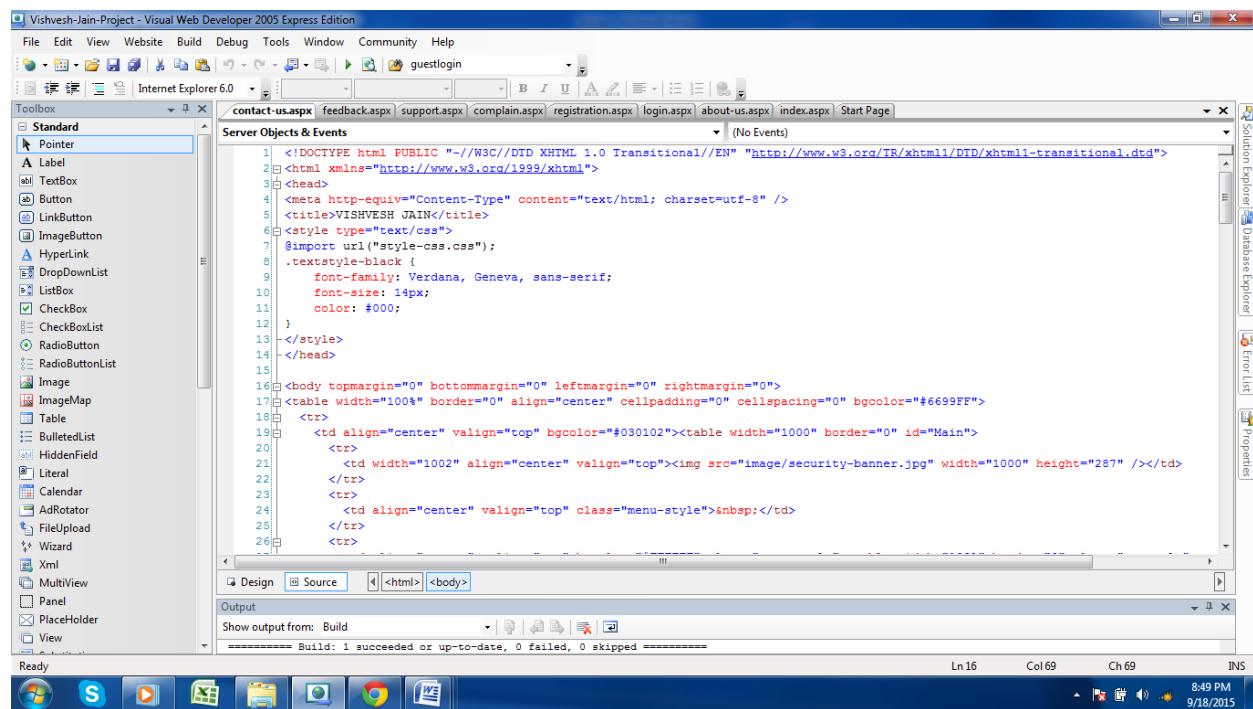
```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />
<title>VISHVESH JAIN</title>
<style type="text/css">
@import url("style-css.css");
.textstyle-black {
    font-family: Verdana, Geneva, sans-serif;
    font-size: 14px;
    color: #000;
}
</style>
<script type="text/javascript">
function MM_popupMsg(msg) { //v1.0
    alert(msg);
}
</script>
</head>
<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">
<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0" bgcolor="#6699FF">
<tr>
<td align="center" valign="top" bgcolor="#030102"><table width="1000" border="0" id="Main">
<tr>
<td width="1002" align="center" valign="top"></td>
</tr>
</table>
</td>
</tr>
</table>

```

Contact Us Module Design View:-



Contact Us Module Code View:-



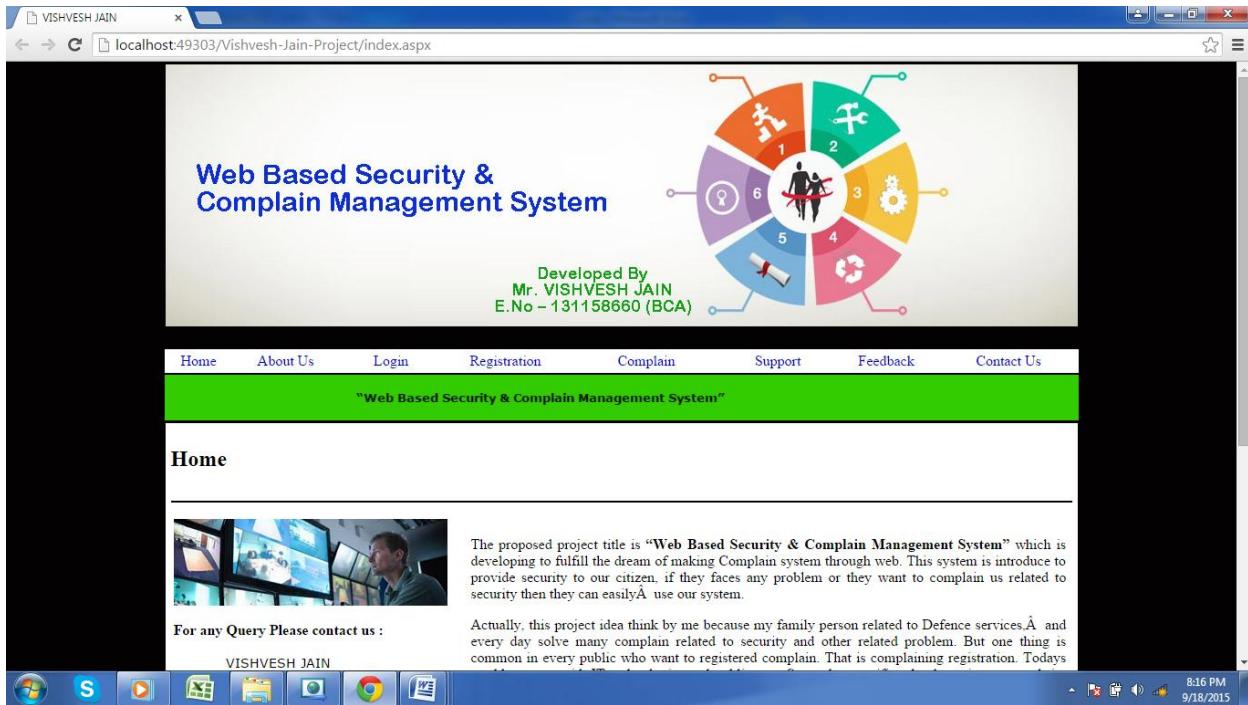
The screenshot shows the Visual Web Developer 2005 Express Edition interface. The title bar reads "Vishvesh-Jain-Project - Visual Web Developer 2005 Express Edition". The menu bar includes File, Edit, View, Website, Build, Debug, Tools, Window, Community, and Help. The toolbar has standard icons for file operations like Open, Save, Print, and Find. The left sidebar is the "Toolbox" under "Standard", listing various web controls: Pointer, Label, TextBox, Button, LinkButton, ImageButton, HyperLink, DropDownList, ListBox, CheckBox, CheckBoxList, RadioButton, RadioButtonList, Image, ImageMap, Table, BulletedList, HiddenField, Literal, Calendar, AdRotator, FileUpload, Wizard, Xml, MultiView, Panel, PlaceHolder, and View. The main area shows the source code for "contact-us.aspx". The code is as follows:

```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/1999/xhtml">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />
<title>VISHVESH JAIN</title>
<style type="text/css">
@import url("style-css.css");
.textstyle-black {
    font-family: Verdana, Geneva, sans-serif;
    font-size: 14px;
    color: #000;
}
</style>
</head>
<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">
<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0" bgcolor="#6699FF">
<tr>
<td align="center" valign="top" bgcolor="#030102"><table width="1000" border="0" id="Main">
<tr>
<td width="1002" align="center" valign="top"></td>
</tr>
<tr>
<td align="center" valign="top" class="menu-style"><nbsp;</td>
</tr>
<tr>
</tr>
</table>
</td>
</tr>
</table>
</body>
```

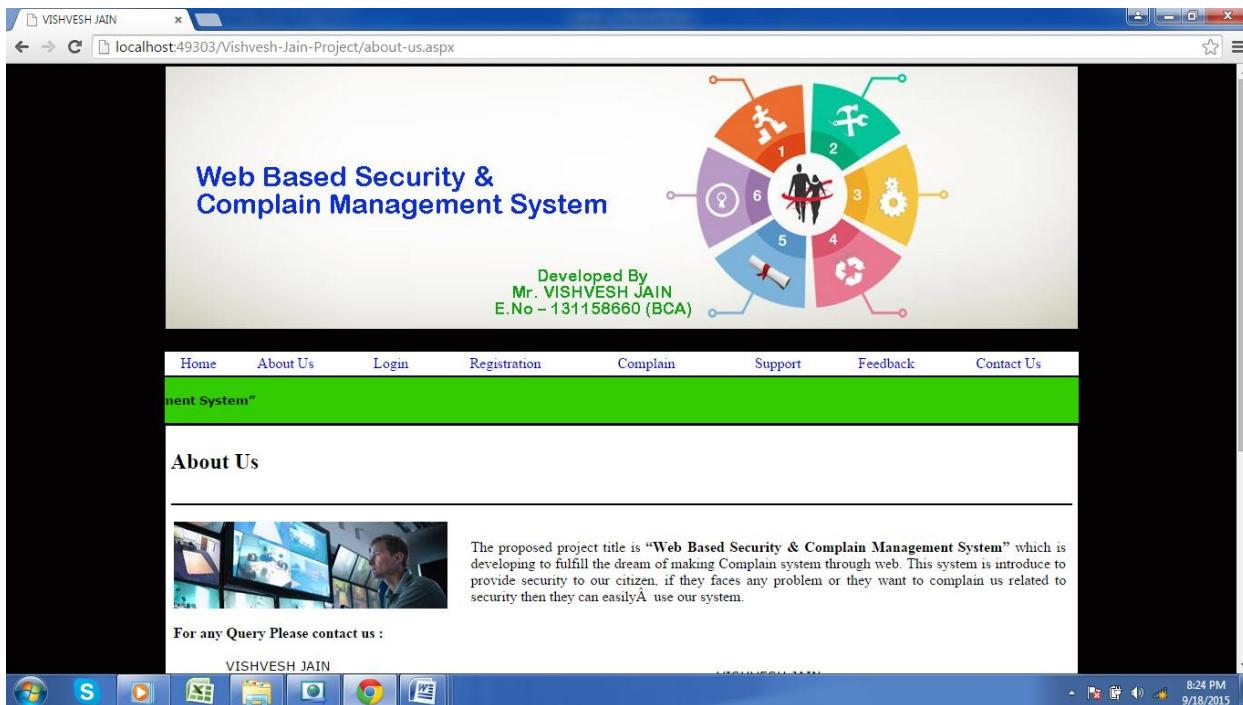
The status bar at the bottom shows "Ln 16 Col 69 Ch 69 INS". The bottom right corner displays the date and time: "8:49 PM 9/18/2015".

16. OUTPUT SCREEN

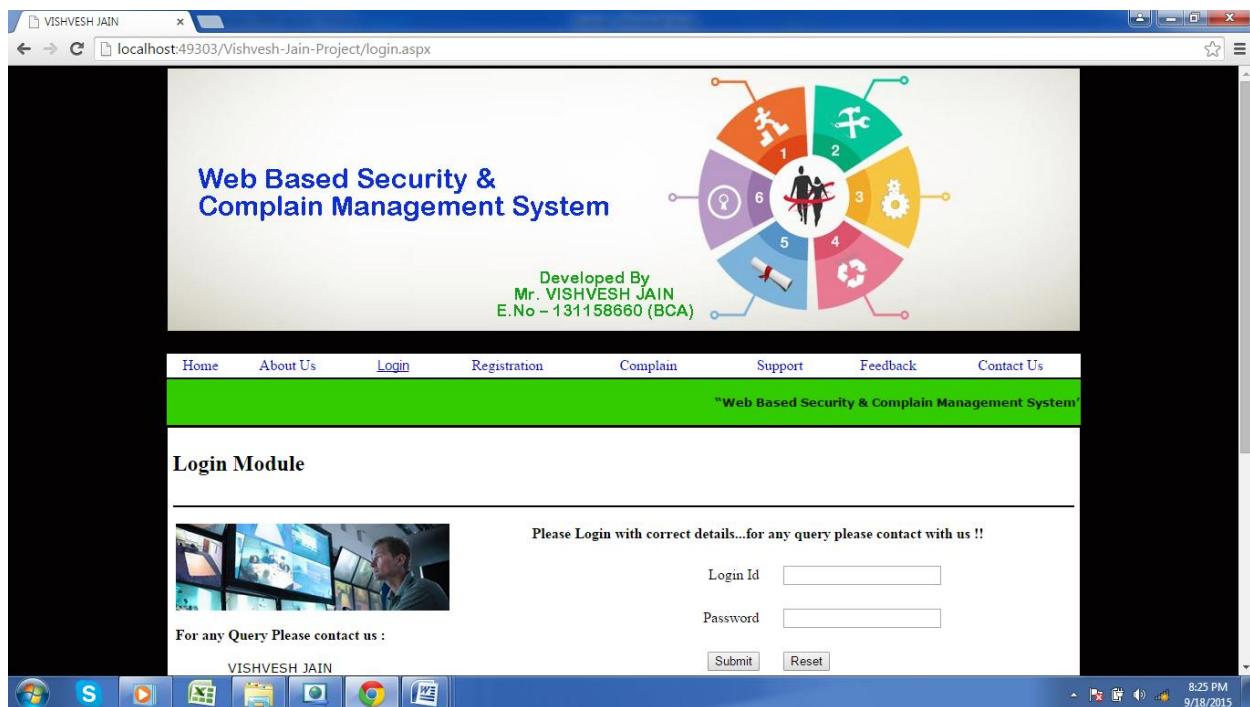
Home:-



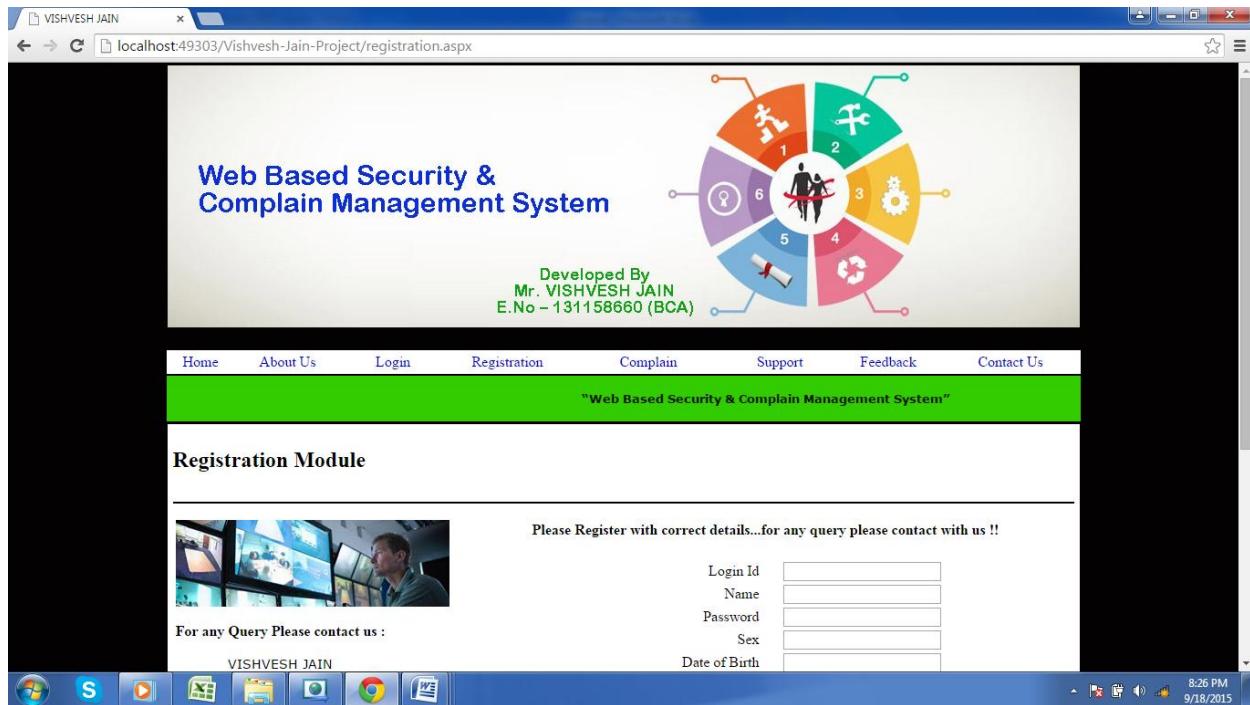
About Us:-



Login Module:-



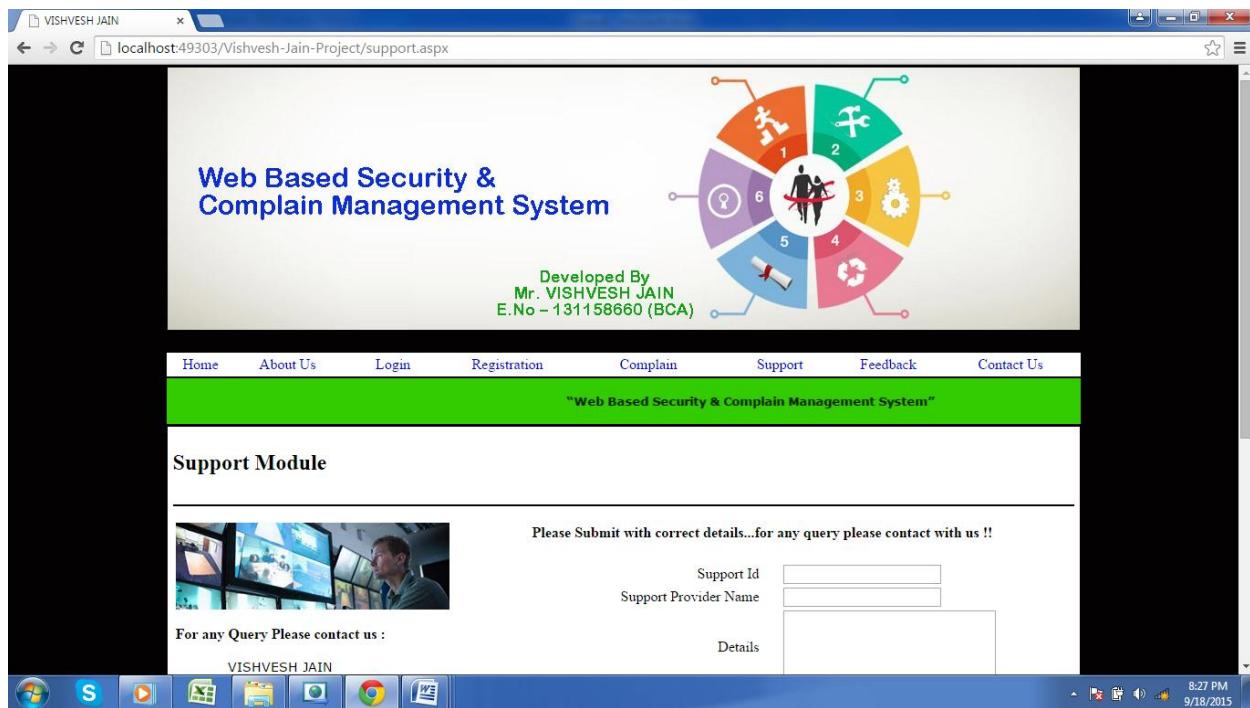
Registration Module:-



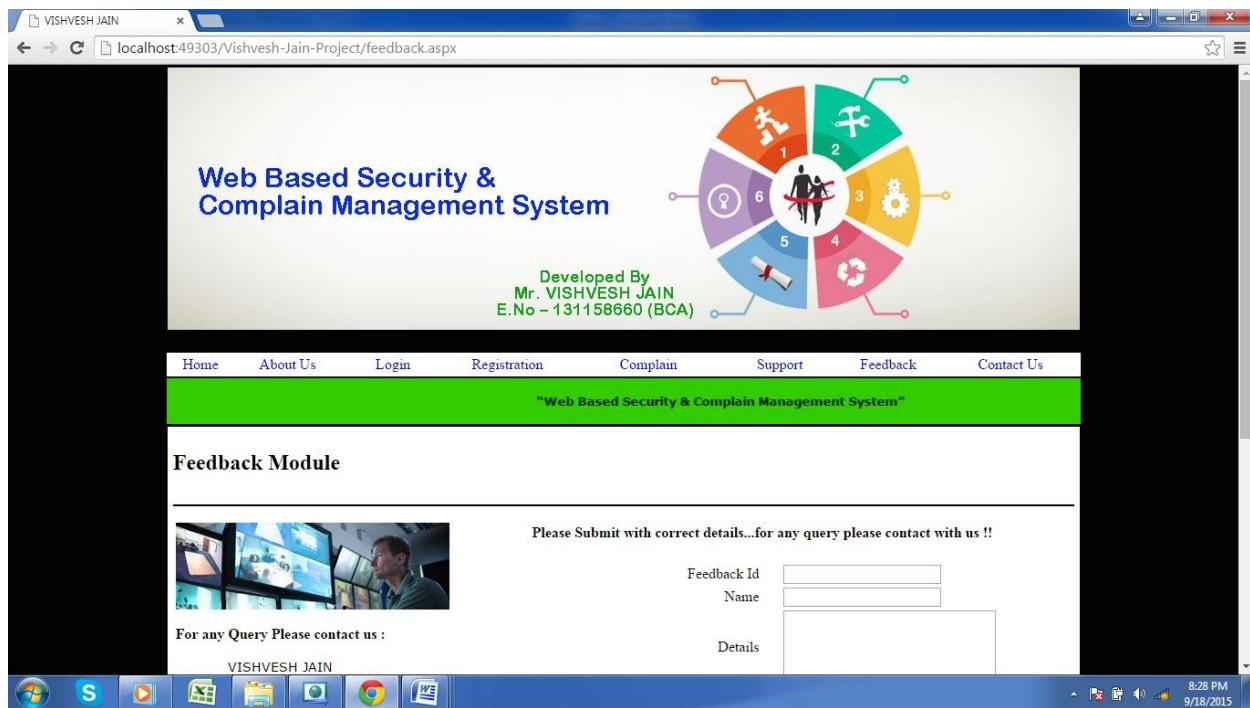
Complain Module:-



Support Module:-



Feedback Module:-



Contact Us Module:-

The screenshot shows a web browser window titled "VISHVESH JAIN" with the URL "localhost:49303/Vishvesh-Jain-Project/contact-us.aspx". The page features a circular logo divided into six segments, each containing a different icon: 1. Person with gear, 2. Key, 3. Gear, 4. Recycle symbol, 5. Diploma, and 6. Lock. Below the logo, the text "Web Based Security & Complain Management System" is displayed in blue, followed by "Developed By Mr. VISHVESH JAIN E.No – 131158660 (BCA)". A navigation menu at the top includes links for Home, About Us, Login, Registration, Complain, Support, Feedback, and Contact Us. A green banner below the menu reads "'Web Based Security & Complain Management System'". The main content area is titled "Contact Us Module". It contains a small image of a person in front of multiple monitors, the text "Please contact with us !!", and the developer's information: VISHVESH JAIN, Enrollment No.:131158660, Program: BCA, C/o:RAJESH JAIN, HNO 881 SEC 3, PUSHP VIHAR, Mobile No.:9540599541, Email: vishveshjain131158660@gmail.com. The bottom of the screen shows the Windows taskbar with various icons and the date/time "8:33 PM 9/18/2015".

17. SOURCE CODE

Home:-

```
<%@ Page Language="C#" AutoEventWireup="true" Inherits="_Default" %>

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">

<html xmlns="http://www.w3.org/1999/xhtml">

<head>

<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />

<title>VISHVESH JAIN</title>

<style type="text/css">

@import url("style-css.css");

.textstyle-black {

    font-family: Verdana, Geneva, sans-serif;
    font-size: 14px;
    color: #000;
}

</style>

</head>

<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">
```

```

<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0"
bgcolor="#6699FF">

<tr>

<td align="center" valign="top" bgcolor="#030102"><table width="1000"
border="0" id="Main">

<tr>

<td width="1002" align="center" valign="top"></td>

</tr>

<tr>

<td align="center" valign="top" class="menu-style">&ampnbsp</td>

</tr>

<tr>

<td align="center" valign="top" bgcolor="#FFFFFF" class="menu-
style"><table width="100%" border="0" class="my-style">

<tr>

<td width="7%" align="center" valign="top"><a
href="index.aspx">Home</a></td>

<td width="12%" align="center" valign="top"><a href="about-
us.aspx">About Us</a></td>

<td width="11%" align="center" valign="top"><a
href="login.aspx">Login</a></td>

```

```

<td width="14%" align="center" valign="top"><a href="registration.aspx">Registration</a></td>

<td width="17%" align="center" valign="top"><a href="complain.aspx">Complain</a><a href="movie-management.aspx"></a></td>

<td width="12%" align="center" valign="top"><a href="support.aspx">Support</a></td>

<td width="12%" align="center" valign="top"><a href="feedback.aspx">Feedback</a></td>

<td width="15%" align="center" valign="top"><a href="contact-us.aspx">Contact Us</a></td>

</tr>

</table></td>

</tr>

<tr>

<td height="28" align="center" valign="middle" bgcolor="#33CC00"><p><font size="2" color="#000000" face="Verdana, Arial, Helvetica, sans-serif">

<marquee behavior="scroll" direction="left">

<strong>&ldquo;Web Based Security & Complain Management System&rdquo;</strong>

</marquee>

</font></p></td>

</tr>

```

```

<tr>

<td height="305" align="center" valign="top"><table width="1000"
border="0" bgcolor="#FFFFFF">

<tr>

<td height="579" align="center" valign="top"><table width="100%">
border="0">

<tr>

<td align="center" valign="top"><div align="justify"
class="font-verdana">

<h2><strong>Home</strong></h2>

</div></td>

</tr>

<tr>

<td height="21" align="center" valign="top"><hr
color="#000000" /></td>

</tr>

<tr>

<td height="453" align="center" valign="top"><table
width="100%" border="0" class="font-verdana">

<tr>

<td width="27%" height="445" align="justify"
valign="top"><table width="100%" border="0" cellspacing="0" cellpadding="0">

<tr>

```

```

<td colspan="2"></td>

</tr>

<tr>

<td width="19%">&ampnbsp</td>

<td width="81%">&ampnbsp</td>

</tr>

<tr>

<td colspan="2"><strong>For any Query Please contact
us :</strong></td>

</tr>

<tr>

<td>&ampnbsp</td>

<td>&ampnbsp</td>

</tr>

<tr>

<td>&ampnbsp</td>

<td class="textstyle-black">VISHVESH JAIN<br />
Enrollment No.:131158660<br />
Program: BCA<br />
C/o:RAJESH JAIN<br />
HNO 881 SEC 3<br />
PUSHP VIHAR<br />

```

Mobile No.:9540599541

 Email-ID:VISHVESH2851994@GMAIL.COM</td>

```

</tr>

<tr>

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>

</table> <p>&nbsp;</p></td>

<td width="73%" align="left" valign="top"><table
width="100%" border="0">

<tr>

<td align="center" valign="top"><div align="justify">

<p>The proposed project title is <strong>&ldquo;Web
Based Security & Complain Management System&rdquo;</strong> which is
developing to fulfill the dream of making Complain system through web. This
system is introduce to provide security to our citizen, if they faces any
problem or they want to complain us related to security then they can
easily use our system. </p>

Actually, this project idea think by me because my family person related to
Defence services, and every day solve many complain related to security and
other related problem. But one thing is common in every public who want to
registered complain. That is complaining registration. Todays world connect
with IT technologies and public uses Smartphone, wifi technology, internet,

```

website and many more other IT related tools and services. So I decided to develop a web system related to Public Security and Complain Management. Any public get register with this system, after successful registration they can share feedback related to security, they can share view and suggestion, they can inform us if seen any suspect person or work, they can directly complain us and many more. Main idea is that we provide complain & security support related to their location. That means they have not to worry to go anywhere. They have to just open our portal, register them self as per norms and registered complain. In any case we will not disclose their identity. So, after introducing and development of this system, we are able to support our society, provide flexible platform to our citizen/public and contribute to our nation.

```
<p><br />

</p>

</div></td>

</tr>

</table>

<p>&nbsp;</p>

<p align="justify">&nbsp;</p></td>

</tr>

</table></td>

</tr>

</table></td>
```

```
</tr>

</table></td>

</tr>

<tr>

    <td align="center" valign="top"></td>

</tr>

</table></td>

</tr>

</table>

</body>

</html>
```

About Us:-

```
<%@ Page Language="C#" AutoEventWireup="true" Inherits="_Default" %>

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">

<html xmlns="http://www.w3.org/1999/xhtml">

<head>

<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />

<title>VISHVESH JAIN</title>

<style type="text/css">

@import url("style-css.css");

.textstyle-black {

    font-family: Verdana, Geneva, sans-serif;

    font-size: 14px;

    color: #000;

}

</style>

</head>

<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">

<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0"
bgcolor="#6699FF">

<tr>
```

```

<td align="center" valign="top" bgcolor="#030102"><table width="1000"
border="0" id="Main">

<tr>

<td width="1002" align="center" valign="top"></td>

</tr>

<tr>

<td align="center" valign="top" class="menu-style">&nbsp;</td>

</tr>

<tr>

<td align="center" valign="top" bgcolor="#FFFFFF" class="menu-
style"><table width="100%" border="0" class="my-style">

<tr>

<td width="7%" align="center" valign="top"><a
href="index.aspx">Home</a></td>

<td width="12%" align="center" valign="top"><a href="about-
us.aspx">About Us</a></td>

<td width="11%" align="center" valign="top"><a
href="login.aspx">Login</a></td>

<td width="14%" align="center" valign="top"><a
href="registration.aspx">Registration</a></td>

<td width="17%" align="center" valign="top"><a
href="complain.aspx">Complain</a><a href="movie-management.aspx"></a></td>

```

```

<td width="12%" align="center" valign="top"><a href="support.aspx">Support</a></td>

<td width="12%" align="center" valign="top"><a href="feedback.aspx">Feedback</a></td>

<td width="15%" align="center" valign="top"><a href="contact-us.aspx">Contact Us</a></td>

</tr>

</table></td>

</tr>

<tr>

<td height="28" align="center" valign="middle" bgcolor="#33CC00"><p><font size="2" color="#000000" face="Verdana, Arial, Helvetica, sans-serif">

<marquee behavior="scroll" direction="left">

<strong>&ldquo;Web Based Security & Complain Management System&rdquo;</strong>

</marquee>

</font></p></td>

</tr>

<tr>

<td height="305" align="center" valign="top"><table width="1000" border="0" bgcolor="#FFFFFF">

<tr>

```

```

<td height="579" align="center" valign="top"><table width="100%"

border="0">

<tr>

<td align="center" valign="top"><div align="justify"

class="font-verdana">

<h2><strong>About Us</strong></h2>

</div></td>

</tr>

<tr>

<td height="21" align="center" valign="top"><hr

color="#000000" /></td>

</tr>

<tr>

<td height="453" align="center" valign="top"><table

width="100%" border="0" class="font-verdana">

<tr>

<td width="27%" height="445" align="justify"

valign="top"><table width="100%" border="0" cellspacing="0" cellpadding="0">

<tr>

<td colspan="2"></td>

</tr>

</tr>

```

```

<td width="19%">&ampnbsp</td>

<td width="81%">&ampnbsp</td>

</tr>

<tr>

<td colspan="2"><strong>For any Query Please contact us :</strong></td>

</tr>

<tr>

<td>&ampnbsp</td>

<td>&ampnbsp</td>

</tr>

<tr>

<td>&ampnbsp</td>

<td class="textstyle-black">VISHVESH JAIN<br />

Enrollment No.:131158660<br />

Program: BCA<br />

C/o:RAJESH JAIN<br />

HNO 881 SEC 3<br />

PUSHP VIHAR<br />

Mobile No.:9540599541<br />

Email-ID:VISHVESH2851994@GMAIL.COM</td>

</tr>

<tr>

```

```

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>

</table> <p>&nbsp;</p></td>

<td width="73%" align="center" valign="top"><table
width="100%" border="0">

<tr>

<td align="center" valign="top"><div align="justify">

<p>The proposed project title is <strong>&ldquo;Web
Based Security & Complain Management System&rdquo;</strong> which is
developing to fulfill the dream of making Complain system through web. This
system is introduce to provide security to our citizen, if they faces any
problem or they want to complain us related to security then they can
easily use our system. </p>

<p><br />
</p>

</div></td>

</tr>

</table>

<p><span class="textstyle-black">VISHVESH JAIN<br />
Enrollment No.:131158660<br />
Program: BCA</span></p>
<p align="justify">&nbsp;</p></td>

```

```
</tr>

</table></td>

</tr>

</table></td>

</tr>

<tr>

 </td>  </tr>  </table></td>  </tr>  </table>  </body>  </html> |
```

Login Module:-

```
<%@ Page Language="C#" AutoEventWireup="true" Inherits="_Default" %>

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">

<html xmlns="http://www.w3.org/1999/xhtml">

<head>

<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />

<title>VISHVESH JAIN</title>

<style type="text/css">

@import url("style-css.css");

.textstyle-black {

    font-family: Verdana, Geneva, sans-serif;

    font-size: 14px;

    color: #000;

}

</style>

<script type="text/javascript">

function MM_popupMsg(msg) { //v1.0

    alert(msg);

}

</script>

</head>
```

```

<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">

<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0" bgcolor="#6699FF">

<tr>

<td align="center" valign="top" bgcolor="#030102"><table width="1000" border="0" id="Main">

<tr>

<td width="1002" align="center" valign="top"></td>

</tr>

<tr>

<td align="center" valign="top" class="menu-style">&ampnbsp</td>

</tr>

<tr>

<td align="center" valign="top" bgcolor="#FFFFFF" class="menu-style"><table width="100%" border="0" class="my-style">

<tr>

<td width="7%" align="center" valign="top"><a href="index.aspx">Home</a></td>

<td width="12%" align="center" valign="top"><a href="about-us.aspx">About Us</a></td>

```

```

<td width="11%" align="center" valign="top"><a href="login.aspx">Login</a></td>

<td width="14%" align="center" valign="top"><a href="registration.aspx">Registration</a></td>

<td width="17%" align="center" valign="top"><a href="complain.aspx">Complain</a><a href="movie-management.aspx"></a></td>

<td width="12%" align="center" valign="top"><a href="support.aspx">Support</a></td>

<td width="12%" align="center" valign="top"><a href="feedback.aspx">Feedback</a></td>

<td width="15%" align="center" valign="top"><a href="contact-us.aspx">Contact Us</a></td>

</tr>

</table></td>

</tr>

<tr>

<td height="28" align="center" valign="middle" bgcolor="#33CC00"><p><font size="2" color="#000000" face="Verdana, Arial, Helvetica, sans-serif">

<marquee behavior="scroll" direction="left">

<strong>&ldquo;Web Based Security & Complain Management System&rdquo;</strong>

</marquee>

```

```

</font></p></td>

</tr>

<tr>

  |
```

```

<td width="27%" height="445" align="justify"
valign="top"><table width="100%" border="0" cellspacing="0" cellpadding="0">

<tr>

<td colspan="2"></td>

</tr>

<tr>

<td width="19%">&ampnbsp</td>

<td width="81%">&ampnbsp</td>

</tr>

<tr>

<td colspan="2"><strong>For any Query Please contact
us :</strong></td>

</tr>

<tr>

<td>&ampnbsp</td>

<td>&ampnbsp</td>

</tr>

<tr>

<td>&ampnbsp</td>

<td class="textstyle-black">VISHVESH JAIN<br />
Enrollment No.:131158660<br />
Program: BCA<br />

```

C/o:RAJESH JAIN

HNO 881 SEC 3

PUSHP VIHAR

Mobile No.:9540599541

Email-ID:VISHVESH2851994@GMAIL.COM</td>

</tr>

<tr>

<td>&nbsp</td>

<td>&nbsp</td>

</tr>

</table> <p>&nbsp</p></td>

<td width="73%" align="center" valign="top"><form id="form1" name="form1" method="post" action="">

<table width="80%" border="0" cellspacing="0" cellpadding="2">

<tr>

<td colspan="3">Please Login with correct details...for any query please contact with us !!</td>

</tr>

<tr>

<td width="48%">&nbsp</td>

<td width="4%">&nbsp</td>

<td width="48%">&nbsp</td>

```

</tr>

<tr>

    <td align="right" valign="middle">Login Id</td>

    <td>&nbsp;</td>

    <td><label for="textfield"></label>

        <input type="text" name="textfield"

id="textfield" /></td>

    </td>

</tr>

<tr>

    <td align="right" valign="middle">&nbsp;</td>

    <td>&nbsp;</td>

    <td>&nbsp;</td>

</tr>

<tr>

    <td align="right" valign="middle">Password</td>

    <td>&nbsp;</td>

    <td><label for="textfield2"></label>

        <input type="text" name="textfield2"

id="textfield2" /></td>

    </td>

</tr>

<tr>

    <td>&nbsp;</td>

    <td>&nbsp;</td>

```

```

<td>&nbsp;</td>

</tr>

<tr>

<td align="right" valign="top"><input name="button"
type="submit" id="button" onclick="MM_popupMsg('Thanks for using this System
!!!') " value="Submit" /></td>

<td>&nbsp;</td>

<td><input type="reset" name="button2" id="button2"
value="Reset" /></td>

</tr>

<tr>

<td>&nbsp;</td>

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>

<tr>

<td>&nbsp;</td>

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>

<tr>

<td>&nbsp;</td>

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>

```

```

<td>&nbsp;</td>

</tr>

<tr>

<td>&nbsp;</td>

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>

<tr>

<td>&nbsp;</td>

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>

</table>

</form> <p>&nbsp;</p></td>

</tr>

</table></td>

</tr>

</table></td>

</tr>

</table></td>

</tr>

<tr>

```

```
<td align="center" valign="top"></td>

</tr>

</table></td>

</tr>

</table>

</body>

</html>
```

Registration Module:-

```
<%@ Page Language="C#" AutoEventWireup="true" Inherits="_Default" %>

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">

<html xmlns="http://www.w3.org/1999/xhtml">

<head>

<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />

<title>VISHVESH JAIN</title>

<style type="text/css">

@import url("style-css.css");

.textstyle-black {

    font-family: Verdana, Geneva, sans-serif;

    font-size: 14px;

    color: #000;

}

</style>

<script type="text/javascript">

function MM_popupMsg(msg) { //v1.0

    alert(msg);

}

</script>

</head>
```

```

<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">

<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0" bgcolor="#6699FF">

<tr>

<td align="center" valign="top" bgcolor="#030102"><table width="1000" border="0" id="Main">

<tr>

<td width="1002" align="center" valign="top"></td>

</tr>

<tr>

<td align="center" valign="top" class="menu-style">&ampnbsp</td>

</tr>

<tr>

<td align="center" valign="top" bgcolor="#FFFFFF" class="menu-style"><table width="100%" border="0" class="my-style">

<tr>

<td width="7%" align="center" valign="top"><a href="index.aspx">Home</a></td>

<td width="12%" align="center" valign="top"><a href="about-us.aspx">About Us</a></td>

```

```

<td width="11%" align="center" valign="top"><a href="login.aspx">Login</a></td>

<td width="14%" align="center" valign="top"><a href="registration.aspx">Registration</a></td>

<td width="17%" align="center" valign="top"><a href="complain.aspx">Complain</a><a href="movie-management.aspx"></a></td>

<td width="12%" align="center" valign="top"><a href="support.aspx">Support</a></td>

<td width="12%" align="center" valign="top"><a href="feedback.aspx">Feedback</a></td>

<td width="15%" align="center" valign="top"><a href="contact-us.aspx">Contact Us</a></td>

</tr>

</table></td>

</tr>

<tr>

<td height="28" align="center" valign="middle" bgcolor="#33CC00"><p><font size="2" color="#000000" face="Verdana, Arial, Helvetica, sans-serif">

<marquee behavior="scroll" direction="left">

<strong>&ldquo;Web Based Security & Complain Management System&rdquo;</strong>

</marquee>

```

```

</font></p></td>

</tr>

<tr>

  |
```

```

<td width="27%" height="445" align="justify"
valign="top"><table width="100%" border="0" cellspacing="0" cellpadding="0">

<tr>

<td colspan="2"></td>

</tr>

<tr>

<td width="19%">&ampnbsp</td>

<td width="81%">&ampnbsp</td>

</tr>

<tr>

<td colspan="2"><strong>For any Query Please contact
us :</strong></td>

</tr>

<tr>

<td>&ampnbsp</td>

<td>&ampnbsp</td>

</tr>

<tr>

<td>&ampnbsp</td>

<td class="textstyle-black">VISHVESH JAIN<br />
Enrollment No.:131158660<br />
Program: BCA<br />

```

C/o:RAJESH JAIN

HNO 881 SEC 3

PUSHP VIHAR

Mobile No.:9540599541

Email-ID:VISHVESH2851994@GMAIL.COM</td>

</tr>

<tr>

<td>&nbsp</td>

<td>&nbsp</td>

</tr>

</table> <p>&nbsp</p></td>

<td width="73%" align="center" valign="top"><form id="form1" name="form1" method="post" action="">

<table width="80%" border="0" cellspacing="0" cellpadding="2">

<tr>

<td colspan="3">Please Register with correct details...for any query please contact with us !!</td>

</tr>

<tr>

<td width="48%">&nbsp</td>

<td width="4%">&nbsp</td>

<td width="48%">&nbsp</td>

```

</tr>

<tr>

    <td align="right" valign="middle">Login Id</td>

    <td>&ampnbsp</td>

    <td><label for="textfield"></label>

        <input type="text" name="textfield"

id="textfield" /></td>

    </td>

</tr>

<tr>

    <td align="right" valign="middle">Name</td>

    <td>&ampnbsp</td>

    <td><label for="textfield3"></label>

        <input type="text" name="textfield3"

id="textfield3" /></td>

    </td>

</tr>

<tr>

    <td align="right" valign="middle">Password</td>

    <td>&ampnbsp</td>

    <td><label for="textfield2"></label>

        <input type="text" name="textfield2"

id="textfield2" /></td>

    </td>

</tr>

<tr>

```

```

<td align="right">Sex</td>

<td>&ampnbsp</td>

<td><label for="textfield4"></label>

<input type="text" name="textfield4"

id="textfield4" /></td>

</tr>

<tr>

<td align="right">Date of Birth</td>

<td>&ampnbsp</td>

<td><label for="textfield5"></label>

<input type="text" name="textfield5"

id="textfield5" /></td>

</tr>

<tr>

<td align="right">Address</td>

<td>&ampnbsp</td>

<td><label for="textfield6"></label>

<input type="text" name="textfield6"

id="textfield6" /></td>

</tr>

<tr>

<td align="right">Email</td>

<td>&ampnbsp</td>

```

```

<td><label for="textfield7"></label>

<input type="text" name="textfield7"
id="textfield7" /></td>

</tr>

<tr>

<td align="right">Contact No</td>

<td>&ampnbsp</td>

<td><label for="textfield8"></label>

<input type="text" name="textfield8"
id="textfield8" /></td>

</tr>

<tr>

<td>&ampnbsp</td>

<td>&ampnbsp</td>

<td>&ampnbsp</td>

</tr>

<tr>

<td align="right" valign="top"><input name="button"
type="submit" id="button" onclick="MM_popupMsg('Thanks for using this System
!! Please submit with correct details !!!') value="Submit" /></td>

<td>&ampnbsp</td>

<td><input type="reset" name="button2" id="button2"
value="Reset" /></td>

```

```
</tr>

<tr>

<td>&nbsp;</td>

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>
```

```

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>

</table>

</form> <p>&nbsp;</p></td>

</tr>

</table></td>

</tr>

</table></td>

</tr>

</table></td>

</tr>

<tr>

<td align="center" valign="top"></td>

</tr>

</table></td>

</tr>

</table>

</body>

</html>

```

Complain Module:-

```
<%@ Page Language="C#" AutoEventWireup="true" Inherits="_Default" %>

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">

<html xmlns="http://www.w3.org/1999/xhtml">

<head>

<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />

<title>VISHVESH JAIN</title>

<style type="text/css">

@import url("style-css.css");

.textstyle-black {

    font-family: Verdana, Geneva, sans-serif;

    font-size: 14px;

    color: #000;

}

</style>

<script type="text/javascript">

function MM_popupMsg(msg) { //v1.0

    alert(msg);

}

</script>

</head>
```

```

<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">

<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0" bgcolor="#6699FF">

<tr>

<td align="center" valign="top" bgcolor="#030102"><table width="1000" border="0" id="Main">

<tr>

<td width="1002" align="center" valign="top"></td>

</tr>

<tr>

<td align="center" valign="top" class="menu-style">&ampnbsp</td>

</tr>

<tr>

<td align="center" valign="top" bgcolor="#FFFFFF" class="menu-style"><table width="100%" border="0" class="my-style">

<tr>

<td width="7%" align="center" valign="top"><a href="index.aspx">Home</a></td>

<td width="12%" align="center" valign="top"><a href="about-us.aspx">About Us</a></td>

```

```

<td width="11%" align="center" valign="top"><a href="login.aspx">Login</a></td>

<td width="14%" align="center" valign="top"><a href="registration.aspx">Registration</a></td>

<td width="17%" align="center" valign="top"><a href="complain.aspx">Complain</a><a href="movie-management.aspx"></a></td>

<td width="12%" align="center" valign="top"><a href="support.aspx">Support</a></td>

<td width="12%" align="center" valign="top"><a href="feedback.aspx">Feedback</a></td>

<td width="15%" align="center" valign="top"><a href="contact-us.aspx">Contact Us</a></td>

</tr>

</table></td>

</tr>

<tr>

<td height="28" align="center" valign="middle" bgcolor="#33CC00"><p><font size="2" color="#000000" face="Verdana, Arial, Helvetica, sans-serif">

<marquee behavior="scroll" direction="left">

<strong>&ldquo;Web Based Security & Complain Management System&rdquo;</strong>

</marquee>

```

```

</font></p></td>

</tr>

<tr>

  |
```

```

<td width="27%" height="445" align="justify"
valign="top"><table width="100%" border="0" cellspacing="0" cellpadding="0">

<tr>

<td colspan="2"></td>

</tr>

<tr>

<td width="19%">&ampnbsp</td>

<td width="81%">&ampnbsp</td>

</tr>

<tr>

<td colspan="2"><strong>For any Query Please contact
us :</strong></td>

</tr>

<tr>

<td>&ampnbsp</td>

<td>&ampnbsp</td>

</tr>

<tr>

<td>&ampnbsp</td>

<td class="textstyle-black">VISHVESH JAIN<br />
Enrollment No.:131158660<br />
Program: BCA<br />

```

C/o:RAJESH JAIN

HNO 881 SEC 3

PUSHP VIHAR

Mobile No.:9540599541

Email-ID:VISHVESH2851994@GMAIL.COM</td>

</tr>

<tr>

<td>&nbsp</td>

<td>&nbsp</td>

</tr>

</table> <p>&nbsp</p></td>

<td width="73%" align="center" valign="top"><form id="form1" name="form1" method="post" action="">

<table width="80%" border="0" cellspacing="0" cellpadding="2">

<tr>

<td colspan="3">Please Complain with correct details...for any query please contact with us !!</td>

</tr>

<tr>

<td width="48%">&nbsp</td>

<td width="4%">&nbsp</td>

<td width="48%">&nbsp</td>

```

        </tr>

        <tr>

            <td align="right" valign="middle">Complain Id</td>

            <td>&nbsp;</td>

            <td><label for="textfield"></label>

                <input type="text" name="textfield"

id="textfield" /></td>

            </tr>

            <tr>

                <td align="right" valign="middle">Name</td>

                <td>&nbsp;</td>

                <td><label for="textfield3"></label>

                    <input type="text" name="textfield3"

id="textfield3" /></td>

                </tr>

                <tr>

                    <td align="right" valign="middle">Complain

Details</td>

                    <td>&nbsp;</td>

                    <td><label for="textfield2"></label>

                        <label for="textarea"></label>

                        <textarea name="textarea" id="textarea" cols="30"

rows="5"></textarea></td>

```

```

</tr>

<tr>

    <td align="right">Sex</td>

    <td>&ampnbsp</td>

    <td><label for="textfield4"></label>

        <input type="text" name="textfield4"

id="textfield4" /></td>

    </td>

</tr>

<tr>

    <td align="right">Date of Birth</td>

    <td>&ampnbsp</td>

    <td><label for="textfield5"></label>

        <input type="text" name="textfield5"

id="textfield5" /></td>

    </td>

</tr>

<tr>

    <td align="right">Address</td>

    <td>&ampnbsp</td>

    <td><label for="textfield6"></label>

        <input type="text" name="textfield6"

id="textfield6" /></td>

    </td>

</tr>

```

```

<td align="right">Email</td>

<td>&ampnbsp</td>

<td><label for="textfield7"></label>

<input type="text" name="textfield7"

id="textfield7" /></td>

</tr>

<tr>

<td align="right">Contact No</td>

<td>&ampnbsp</td>

<td><label for="textfield8"></label>

<input type="text" name="textfield8"

id="textfield8" /></td>

</tr>

<tr>

<td>&ampnbsp</td>

<td>&ampnbsp</td>

<td>&ampnbsp</td>

</tr>

<tr>

<td align="right" valign="top"><input name="button"

type="submit" id="button" onclick="MM_popupMsg('Thanks for using this System

!! Please submit with correct details !!!') value="Submit" /></td>

<td>&ampnbsp</td>

```

```
<td><input type="reset" name="button2" id="button2"
value="Reset" /></td>

</tr>

<tr>

<td>&nbsp;</td>

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>
```

```

<tr>

    <td>&nbsp;</td>

    <td>&nbsp;</td>

    <td>&nbsp;</td>

</tr>

</table>

</form> <p>&nbsp;</p></td>

</tr>

</table></td>

</tr>

</table></td>

</tr>

</table></td>

</tr>

<tr>

    <td align="center" valign="top"></td>

</tr>

</table></td>

</tr>

</table>

</body>

</html>

```


Support Module:-

```
<%@ Page Language="C#" AutoEventWireup="true" Inherits="_Default" %>

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">

<html xmlns="http://www.w3.org/1999/xhtml">

<head>

<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />

<title>VISHVESH JAIN</title>

<style type="text/css">

@import url("style-css.css");

.textstyle-black {

    font-family: Verdana, Geneva, sans-serif;

    font-size: 14px;

    color: #000;

}

</style>

<script type="text/javascript">

function MM_popupMsg(msg) { //v1.0

    alert(msg);

}

</script>

</head>
```

```

<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">

<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0" bgcolor="#6699FF">

<tr>

<td align="center" valign="top" bgcolor="#030102"><table width="1000" border="0" id="Main">

<tr>

<td width="1002" align="center" valign="top"></td>

</tr>

<tr>

<td align="center" valign="top" class="menu-style">&ampnbsp</td>

</tr>

<tr>

<td align="center" valign="top" bgcolor="#FFFFFF" class="menu-style"><table width="100%" border="0" class="my-style">

<tr>

<td width="7%" align="center" valign="top"><a href="index.aspx">Home</a></td>

<td width="12%" align="center" valign="top"><a href="about-us.aspx">About Us</a></td>

```

```

<td width="11%" align="center" valign="top"><a href="login.aspx">Login</a></td>

<td width="14%" align="center" valign="top"><a href="registration.aspx">Registration</a></td>

<td width="17%" align="center" valign="top"><a href="complain.aspx">Complain</a><a href="movie-management.aspx"></a></td>

<td width="12%" align="center" valign="top"><a href="support.aspx">Support</a></td>

<td width="12%" align="center" valign="top"><a href="feedback.aspx">Feedback</a></td>

<td width="15%" align="center" valign="top"><a href="contact-us.aspx">Contact Us</a></td>

</tr>

</table></td>

</tr>

<tr>

<td height="28" align="center" valign="middle" bgcolor="#33CC00"><p><font size="2" color="#000000" face="Verdana, Arial, Helvetica, sans-serif">

<marquee behavior="scroll" direction="left">

<strong>&ldquo;Web Based Security & Complain Management System&rdquo;</strong>

</marquee>

```

```

</font></p></td>

</tr>

<tr>

  |
```

```

<td width="27%" height="445" align="justify"
valign="top"><table width="100%" border="0" cellspacing="0" cellpadding="0">

<tr>

<td colspan="2"></td>

</tr>

<tr>

<td width="19%">&ampnbsp</td>

<td width="81%">&ampnbsp</td>

</tr>

<tr>

<td colspan="2"><strong>For any Query Please contact
us :</strong></td>

</tr>

<tr>

<td>&ampnbsp</td>

<td>&ampnbsp</td>

</tr>

<tr>

<td>&ampnbsp</td>

<td class="textstyle-black">VISHVESH JAIN<br />
Enrollment No.:131158660<br />
Program: BCA<br />

```

C/o:RAJESH JAIN

HNO 881 SEC 3

PUSHP VIHAR

Mobile No.:9540599541

Email-ID:VISHVESH2851994@GMAIL.COM</td>

</tr>

<tr>

<td> </td>

<td> </td>

</tr>

</table> <p> </p></td>

<td width="73%" align="center" valign="top"><form id="form1" name="form1" method="post" action="">

<table width="80%" border="0" cellspacing="0" cellpadding="2">

<tr>

<td colspan="3">Please Submit with correct details...for any query please contact with us !!</td>

</tr>

<tr>

<td width="48%"> </td>

<td width="4%"> </td>

<td width="48%"> </td>

```

</tr>

<tr>

    <td align="right" valign="middle">Support Id</td>

    <td>&ampnbsp</td>

    <td><label for="textfield"></label>

        <input type="text" name="textfield"

id="textfield" /></td>

</tr>

<tr>

    <td align="right" valign="middle">Support Provider

Name</td>

    <td>&ampnbsp</td>

    <td><label for="textfield3"></label>

        <input type="text" name="textfield3"

id="textfield3" /></td>

</tr>

<tr>

    <td align="right" valign="middle"> Details</td>

    <td>&ampnbsp</td>

    <td><label for="textfield2"></label>

        <label for="textarea"></label>

        <textarea name="textarea" id="textarea" cols="30"

rows="5"></textarea></td>

```

```

</tr>

<tr>

    <td align="right">Sex</td>

    <td>&ampnbsp</td>

    <td><label for="textfield4"></label>

        <input type="text" name="textfield4"

id="textfield4" /></td>

    </td>

</tr>

<tr>

    <td align="right">Date of Birth</td>

    <td>&ampnbsp</td>

    <td><label for="textfield5"></label>

        <input type="text" name="textfield5"

id="textfield5" /></td>

    </td>

</tr>

<tr>

    <td align="right">Address</td>

    <td>&ampnbsp</td>

    <td><label for="textfield6"></label>

        <input type="text" name="textfield6"

id="textfield6" /></td>

    </td>

</tr>

```

```

<td align="right">Email</td>

<td>&ampnbsp</td>

<td><label for="textfield7"></label>

<input type="text" name="textfield7"

id="textfield7" /></td>

</tr>

<tr>

<td align="right">Contact No</td>

<td>&ampnbsp</td>

<td><label for="textfield8"></label>

<input type="text" name="textfield8"

id="textfield8" /></td>

</tr>

<tr>

<td>&ampnbsp</td>

<td>&ampnbsp</td>

<td>&ampnbsp</td>

</tr>

<tr>

<td align="right" valign="top"><input name="button"

type="submit" id="button" onclick="MM_popupMsg('Thanks for using this System

!! Please submit with correct details !!!') value="Submit" /></td>

<td>&ampnbsp</td>

```

```
<td><input type="reset" name="button2" id="button2"
value="Reset" /></td>

</tr>

<tr>

<td>&nbsp;</td>

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>
```

```

<tr>

    <td>&nbsp;</td>

    <td>&nbsp;</td>

    <td>&nbsp;</td>

</tr>

</table>

</form> <p>&nbsp;</p></td>

</tr>

</table></td>

</tr>

</table></td>

</tr>

</table></td>

</tr>

<tr>

    <td align="center" valign="top"></td>

</tr>

</table></td>

</tr>

</table>

</body>

</html>

```

Feedback Module:-

```
<%@ Page Language="C#" AutoEventWireup="true" Inherits="_Default" %>

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">

<html xmlns="http://www.w3.org/1999/xhtml">

<head>

<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />

<title>VISHVESH JAIN</title>

<style type="text/css">

@import url("style-css.css");

.textstyle-black {

    font-family: Verdana, Geneva, sans-serif;

    font-size: 14px;

    color: #000;

}

</style>

<script type="text/javascript">

function MM_popupMsg(msg) { //v1.0

    alert(msg);

}

</script>

</head>
```

```

<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">

<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0" bgcolor="#6699FF">

<tr>

<td align="center" valign="top" bgcolor="#030102"><table width="1000" border="0" id="Main">

<tr>

<td width="1002" align="center" valign="top"></td>

</tr>

<tr>

<td align="center" valign="top" class="menu-style">&ampnbsp</td>

</tr>

<tr>

<td align="center" valign="top" bgcolor="#FFFFFF" class="menu-style"><table width="100%" border="0" class="my-style">

<tr>

<td width="7%" align="center" valign="top"><a href="index.aspx">Home</a></td>

<td width="12%" align="center" valign="top"><a href="about-us.aspx">About Us</a></td>

```

```

<td width="11%" align="center" valign="top"><a href="login.aspx">Login</a></td>

<td width="14%" align="center" valign="top"><a href="registration.aspx">Registration</a></td>

<td width="17%" align="center" valign="top"><a href="complain.aspx">Complain</a><a href="movie-management.aspx"></a></td>

<td width="12%" align="center" valign="top"><a href="support.aspx">Support</a></td>

<td width="12%" align="center" valign="top"><a href="feedback.aspx">Feedback</a></td>

<td width="15%" align="center" valign="top"><a href="contact-us.aspx">Contact Us</a></td>

</tr>

</table></td>

</tr>

<tr>

<td height="28" align="center" valign="middle" bgcolor="#33CC00"><p><font size="2" color="#000000" face="Verdana, Arial, Helvetica, sans-serif">

<marquee behavior="scroll" direction="left">

<strong>&ldquo;Web Based Security & Complain Management System&rdquo;</strong>

</marquee>

```

```

</font></p></td>

</tr>

<tr>

  |
```

```

<td width="27%" height="445" align="justify"
valign="top"><table width="100%" border="0" cellspacing="0" cellpadding="0">

<tr>

<td colspan="2"></td>

</tr>

<tr>

<td width="19%">&ampnbsp</td>

<td width="81%">&ampnbsp</td>

</tr>

<tr>

<td colspan="2"><strong>For any Query Please contact
us :</strong></td>

</tr>

<tr>

<td>&ampnbsp</td>

<td>&ampnbsp</td>

</tr>

<tr>

<td>&ampnbsp</td>

<td class="textstyle-black">VISHVESH JAIN<br />
Enrollment No.:131158660<br />
Program: BCA<br />

```

C/o:RAJESH JAIN

HNO 881 SEC 3

PUSHP VIHAR

Mobile No.:9540599541

Email-ID:VISHVESH2851994@GMAIL.COM</td>

</tr>

<tr>

<td>&nbsp</td>

<td>&nbsp</td>

</tr>

</table> <p>&nbsp</p></td>

<td width="73%" align="center" valign="top"><form id="form1" name="form1" method="post" action="">

<table width="80%" border="0" cellspacing="0" cellpadding="2">

<tr>

<td colspan="3">Please Submit with correct details...for any query please contact with us !!</td>

</tr>

<tr>

<td width="48%">&nbsp</td>

<td width="4%">&nbsp</td>

<td width="48%">&nbsp</td>

```

</tr>

<tr>

    <td align="right" valign="middle">Feedback Id</td>

    <td>&nbsp;</td>

    <td><label for="textfield"></label>

        <input type="text" name="textfield"

id="textfield" /></td>

    </td>

</tr>

<tr>

    <td align="right" valign="middle"> Name</td>

    <td>&nbsp;</td>

    <td><label for="textfield3"></label>

        <input type="text" name="textfield3"

id="textfield3" /></td>

    </td>

</tr>

<tr>

    <td align="right" valign="middle"> Details</td>

    <td>&nbsp;</td>

    <td><label for="textfield2"></label>

        <label for="textarea"></label>

        <textarea name="textarea" id="textarea" cols="30"

rows="5"></textarea></td>

    </td>

</tr>

```

```

<tr>

    <td align="right">Sex</td>

    <td>&nbsp;</td>

    <td><label for="textfield4"></label>

        <input type="text" name="textfield4"
id="textfield4" /></td>

    </tr>

    <tr>

        <td align="right">Date of Birth</td>

        <td>&nbsp;</td>

        <td><label for="textfield5"></label>

            <input type="text" name="textfield5"
id="textfield5" /></td>

    </tr>

    <tr>

        <td align="right">Address</td>

        <td>&nbsp;</td>

        <td><label for="textfield6"></label>

            <input type="text" name="textfield6"
id="textfield6" /></td>

    </tr>

    <tr>

        <td align="right">Email</td>

```

```

<td>&nbsp;</td>

<td><label for="textfield7"></label>

<input type="text" name="textfield7"

id="textfield7" /></td>

</tr>

<tr>

<td align="right">Contact No</td>

<td>&nbsp;</td>

<td><label for="textfield8"></label>

<input type="text" name="textfield8"

id="textfield8" /></td>

</tr>

<tr>

<td>&nbsp;</td>

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>

<tr>

<td align="right" valign="top"><input name="button"

type="submit" id="button" onclick="MM_popupMsg('Thanks for using this System

!! Please submit with correct details !!!') value="Submit" /></td>

<td>&nbsp;</td>

```

```
<td><input type="reset" name="button2" id="button2"
value="Reset" /></td>

</tr>

<tr>

<td>&nbsp;</td>

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>
```

```

<tr>

    <td>&nbsp;</td>

    <td>&nbsp;</td>

    <td>&nbsp;</td>

</tr>

</table>

</form> <p>&nbsp;</p></td>

</tr>

</table></td>

</tr>

</table></td>

</tr>

</table></td>

</tr>

<tr>

    <td align="center" valign="top"></td>

</tr>

</table></td>

</tr>

</table>

</body>

</html>

```

Contact Us Module:-

```
<%@ Page Language="C#" AutoEventWireup="true" Inherits="_Default" %>

<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">

<html xmlns="http://www.w3.org/1999/xhtml">

<head>

<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />

<title>VISHVESH JAIN</title>

<style type="text/css">

@import url("style-css.css");

.textstyle-black {

    font-family: Verdana, Geneva, sans-serif;

    font-size: 14px;

    color: #000;

}

</style>

</head>

<body topmargin="0" bottommargin="0" leftmargin="0" rightmargin="0">

<table width="100%" border="0" align="center" cellpadding="0" cellspacing="0"
bgcolor="#6699FF">

<tr>
```

```

<td align="center" valign="top" bgcolor="#030102"><table width="1000"
border="0" id="Main">

<tr>

<td width="1002" align="center" valign="top"></td>

</tr>

<tr>

<td align="center" valign="top" class="menu-style">&nbsp;</td>

</tr>

<tr>

<td align="center" valign="top" bgcolor="#FFFFFF" class="menu-
style"><table width="100%" border="0" class="my-style">

<tr>

<td width="7%" align="center" valign="top"><a
href="index.aspx">Home</a></td>

<td width="12%" align="center" valign="top"><a href="about-
us.aspx">About Us</a></td>

<td width="11%" align="center" valign="top"><a
href="login.aspx">Login</a></td>

<td width="14%" align="center" valign="top"><a
href="registration.aspx">Registration</a></td>

<td width="17%" align="center" valign="top"><a
href="complain.aspx">Complain</a><a href="movie-management.aspx"></a></td>

```

```

<td width="12%" align="center" valign="top"><a href="support.aspx">Support</a></td>

<td width="12%" align="center" valign="top"><a href="feedback.aspx">Feedback</a></td>

<td width="15%" align="center" valign="top"><a href="contact-us.aspx">Contact Us</a></td>

</tr>

</table></td>

</tr>

<tr>

<td height="28" align="center" valign="middle" bgcolor="#33CC00"><p><font size="2" color="#000000" face="Verdana, Arial, Helvetica, sans-serif">

<marquee behavior="scroll" direction="left">

<strong>&ldquo;Web Based Security & Complain Management System&rdquo;</strong>

</marquee>

</font></p></td>

</tr>

<tr>

<td height="305" align="center" valign="top"><table width="1000" border="0" bgcolor="#FFFFFF">

<tr>

```

```

<td height="579" align="center" valign="top"><table width="100%"

border="0">

<tr>

<td align="center" valign="top"><div align="justify"

class="font-verdana">

<h2><strong>Contact Us Module</strong></h2>

</div></td>

</tr>

<tr>

<td height="21" align="center" valign="top"><hr

color="#000000" /></td>

</tr>

<tr>

<td height="453" align="center" valign="top"><table

width="100%" border="0" class="font-verdana">

<tr>

<td width="27%" height="445" align="justify"

valign="top"><table width="100%" border="0" cellspacing="0" cellpadding="0">

<tr>

<td colspan="2"></td>

</tr>

</tr>

```

```

<td width="19%">&ampnbsp</td>

<td width="81%">&ampnbsp</td>

</tr>

<tr>

<td colspan="2"><strong>For any Query Please contact us :</strong></td>

</tr>

<tr>

<td>&ampnbsp</td>

<td>&ampnbsp</td>

</tr>

<tr>

<td>&ampnbsp</td>

<td class="textstyle-black">VISHVESH JAIN<br />

Enrollment No.:131158660<br />

Program: BCA<br />

C/o:RAJESH JAIN<br />

HNO 881 SEC 3<br />

PUSHP VIHAR<br />

Mobile No.:9540599541<br />

Email-ID:VISHVESH2851994@GMAIL.COM</td>

</tr>

<tr>

```

```

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>

</table> <p>&nbsp;</p></td>

<td width="73%" align="center" valign="top"><form

id="form1" name="form1" method="post" action="">

<table width="80%" border="0" cellspacing="0"

cellpadding="2">

<tr>

<td colspan="3"><strong>Please contact with us

!!</strong></td>

</tr>

<tr>

<td width="40%">&nbsp;</td>

<td width="4%">&nbsp;</td>

<td width="56%" class="textstyle-black">VISHVESH

JAIN<br />

Enrollment No.:131158660<br />

Program: BCA<br />

C/o:RAJESH JAIN<br />

HNO 881 SEC 3<br />

PUSHP VIHAR<br />

Mobile No.:9540599541<br />

```

Email-ID:VISHVESH2851994@GMAIL.COM</td>

</tr>

<tr>

<td> </td>

<td> </td>

<td> </td>

</tr>

<tr>

```

<td>&nbsp;</td>

<td>&nbsp;</td>

<td>&nbsp;</td>

</tr>

</table>

</form> <p>&nbsp;</p></td>

</tr>

</table></td>

</tr>

</table></td>

</tr>

</table></td>

</tr>

<td align="center" valign="top"></td>

</tr>

</table></td>

</tr>

</table>

</body>

</html>

```

18. TESTING

Testing is the integral part of software development. Poor testing methodologies lead to unstable products and unpredictable development times. It is very essential to have a testing plan in place to ensure that the product delivered is robust and stable and is delivered in a predictable timeline. Standard development methodologies describe a set of general testing mechanisms which must be incorporated in the product development lifecycle. These mechanisms start from testing very small of code piece by piece to testing the whole application functionality in the end.

1) Unit Tests: This is the most basic testing mechanism at the developer level. This covers very narrow and well defined scope. We isolate the code from any outside interaction or any dependency on any module. Unit tests focus on very small unit of functionality. They cover the interaction of the code with memory only and do not cover any interaction with network, database or file systems. These dependencies are hard coded into the code while testing. They provide a simple way to check smallest units of code and prove that units can work perfectly in isolation. However, we need to check further that when these units are combined they work in a cohesive manner which leads us to further types of tests.

2) Integration Tests: Integration Test forms the next class of tests at the developer level. They provide a mechanism to test the interoperation of smaller units. Integration test involve testing the modules which access network, databases and file systems. They reveal out the issues with network modules or databases and more importantly in the connections between small units of

code. Often when the units are wired together there are issues. Unit A might not be giving data properly to the Unit B and these issues come up in the integration tests.

3) Functional Tests: After the integration tests are performed, higher level tests are used. Functional tests check for the correctness of the output with respect to the input defined in the specification. Not much emphasis is given on the intermediate values but more focus is given on the final output delivered.

4) Smoke Tests: Smoke Tests analogy comes from the electronics where a mistake means the circuit board giving out smoke. After functional tests are done a simple test is done from the start typically after a fresh installation and newer input values. Luckily there is no smoke in software industry but yeah, crashes are there to indicate trouble.

5) Regression Tests: Whenever complex bugs are patched in a system, typically which affect the core areas of the system, regression tests are used to re test all the modules of the system.

6) Acceptance Tests: These form the final level of test plan. Every feature is checked from the user's perspective by the testing team and the feature is marked accepted or rejected. These tests test the application from end user's perspective like detecting crashes after going through a certain flow. The results of these tests are very subjective in nature and it takes a while to figure out the exact issue in the code.

Overall Test Result (0-10 Scale)

From End Design – 9.1

Data Entry – 8.3

Page Design – 9.9

Report Design – 9.8

Report Generation – 8.5

Installation – 8.2

Code Testing – 7.9

Specification – 8.4

User Acceptance Testing – 9.2

Validation - 7.9

19. INDUSTRY PUBLIC INTERFACE

Are you doing this project for any Industry/Public?

Mention Yes/No. If Yes, Mention the Name and Address of the Industry or Public.

Are you doing this project for any Industry/Public? Yes No

20. LIMITATION

Following are some limitation of this project :

- This system interface is very reliable and easy to access as per user point of view, but some time its create database connectivity problem to using their environment.
- There are some form validation which needs to rectify to solving the problem and providing best support to the user.
- We try to aware and integrated more and more module to make this project successful.

21. FUTURE SCOPE

"Web Based Security & Complain Management System" is very new approach to support the user/public with very effective way. With the help of this system we are able to serve our society as well as public with more reliable way. This makes more supportive citizen with good nation and relations.

This project is currently in proposal process so, during development and after development we have need to keep below mention points to make successful this project:

- ❖ It's an online system, so ranking of websites matters.
- ❖ Our main focus is to make seo based site so that it's come on first page at search engine.
- ❖ Its content and all registration filled need to make reliable as per user point of view.
- ❖ We have to do proper advertise this system so that it is popular on wider level.
- ❖ Integration of various District/session courts may be implemented in phases so that we are able to provide best services to the user.
- ❖ SMS and email facility must be having every user in future.
- ❖ We have to develop mobile application for the public so that they can able to use any time anywhere.
- ❖ We have to provide 24X7 supports with very good manner in all the day.

22. BIBLIOGRAPHY

BOOKS AND WEBSITE USED FOR THIS PROJECT

- ❖ Project Guide Booklet IGNOU
 - ❖ Software Engineering IGNOU
 - ❖ ASP.Net Black Book Dreamtech Press
 - ❖ Software Engineering Techmax Publication
 - ❖ <http://en.wikipedia.org/>
 - ❖ <http://www.microsoft.com/>
 - ❖ <http://www.microsoft.com/en-in/download/details.aspx?id=21844>