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### Profile Summary

Dynamic and energetic System Engineer at Tata Consultancy Services with 2+ years of experience in Salesforce CRM. I possess excellent communication and interpersonal skills, which enables me to work effectively with cross-functional teams. My passion for learning drives me to continuously seek new challenges to enhance my skills and knowledge.

### Professional Summary

- **2+ years** of experience in Salesforce Administration & Development.
- Exceptional proficiency in **Lightning Web Components, Apex Classes, Apex Triggers, Platform Events, Basic Integration** that satisfies the customization needs as per business requirements.
- Keen to work on **Flow Builder, Process Builder, Workflow Rules & Approval Processes**.
- Hands on experience in creating **Custom Objects and Tabs**, designing **Custom Fields**, assigning **Validation Rules, Field-Level Dependencies, Custom Settings & Custom Labels**.
- Proven experience in Administrative tasks such as **User management, creating Profiles, Roles and Permission Sets, Flows, Email templates, Reports and Dashboard**.
- Expertise in creating and assigning **Page Layouts & Record Types**.
- Adopted to DevOps Release process that includes **COPADO & GitHub** integration.
- Tools that helped me during my development cycle **Workbench, DataLoader, Visual Studio Code** & more.
- Knowledge on writing **SOQL & SOSL queries**.
- Love to maintain my **JIRA** stories up-to-date and based on **AGILE** methodology.

### Work Experience

- **Present Company:** Tata Consultancy Services
- **Work Location:** Chennai
- **Date of Joining:** June 03, 2021
- **Role:** System Engineer (Digital Cadre)
- **Project:**
  - Provided technology transformation through Salesforce to the **UK Based Leading BFSI Partner**.
  - Developed Enhancements and Customizations as per the business need in Salesforce Lightning Experience UI that involves Apex classes, Aura and LWC enhancements and Batch Classes that primarily focuses on **Salesforce CPQ** related requirements.
  - Developed classes from scratch and written its test classes to maintain the standards, by following the industry level code practices.
  - Handled Business Team during story and development progress discussions.
  - Coordinated well with QA teams to deliver high quality solutions.
  - Handled **Development & Deployment** till UAT Environment from DevBox.

### Accreditations



**Salesforce Certified Administrator (SCA)**  
June 2022



**Salesforce Platform Developer 1 (PD-1)**  
March 2023

4x super Badges



71  
Badges

91,950  
Points

9  
Trails

## Technical Expertise

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- **Operating System** : Windows 7/10/11
- **Programming Language** : Apex
- **Tools** : Workbench, DataLoader, VS Code, Salesforce Inspector, WinMerge, Copado, GitHub
- **Salesforce Tech Stack** : LWC, Flow Builder, Process Builder, Apex, SOQL, CI/CD, Salesforce CPQ, Platform Events

## Awards & Recognitions

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- Special Achievement Award
- Special Initiative Award
- On The Spot Award
- Applause for Team Award
- Elevate Wings Award
- Learning Achievement Award

## Education

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- **Bachelor of Technology in Instrumentation & Control Engineering**
  - **College:** Sri Manakula Vinayagar Engineering College, Puducherry
  - **Grade:** 9.1 CGPA
  - **Year:** 2017-2021

## Interests

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- Photography & Videography
- Adventure Riding
- Perspective thinking
- Badminton
- Technology