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INCIDENT REPORT

Hitachi Payment Services Pvt. Ltd.

Incident Details
Date: 01 st Jan. 2023.
Time: 13:48:43.
Bank: PNB.
Site ID: B1099710.
Address: B-1/20 GANDHI PATH , CHITRAKOOT , JAIPUR, RAJASTHAN.
City: Jaipur.
State: Rajasthan.
Incident Type
Status: Battery Stolen.
Loss if Any: -

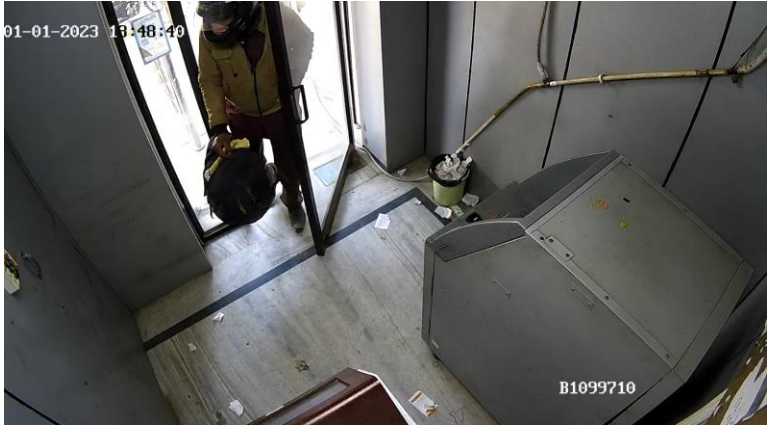
Alerts Details	07-01-2023 14:06:- Monitoring Team received information that the Batteries were missing from site.
	So, the backroom door is already in an open condition; therefore, the alert is not triggered.
Monitoring Team- Activity Details	07-01-2023 14:06:- After getting information on theft attempt, team has checked footage.
	Based on the footage, the team has shared information.

Sr. No	Date	Time	Description
1	01-01-2023	13:48:40	Culprit entered the premises.
2	01-01-2023	13:48:43	The culprit opens the backroom door. (Already the backroom door is an open condition.)
3	01-01-2023	13:49:03	Culprit removes the batteries from the backroom.
4	01-01-2023	13:50:38	Then the culprit kept the batteries in the bags.
5	01-01-2023	13:51:49	After that, he took the batteries and left the premises.
6	01-01-2023	13:52:46	Again, the culprit entered the premises.
7	01-01-2023	13:53:53	He took the remaining batteries and left the premises.

Root cause Analysis :

After getting information on theft attempt, team has checked the playback.

Incident – Snapshots:-





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Thank You

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