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# INCIDENT REPORT

**Hitachi Payment Services Pvt. Ltd.**

## Incident Details

Date: 06<sup>th</sup> Jan. 2023.

Time: 01:16:27.

Bank: PNB

Site ID: B1118810.

Address: NATIONAL HIGHWAY NO 89 , PIMPLI CHOWK , BIKANER , BIKANER , RAJASTHAN

City: Bikaner.

State: - Rajasthan.

## Incident Type

Status: Trying to Theft.

Loss if Any: - no loss

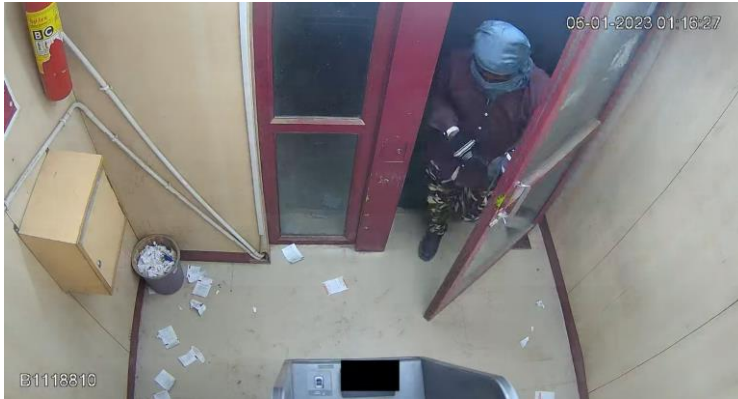
	Date	Time	Description
Alert Details	06-01-23	01:16:27	Monitoring team received Motion alert.
	06-01-23	01:17:20	Monitoring team checked the live feed and observed that no one was present at site, so based on that CME closed the alert, as per live no issue at site.
Monitoring Team- Activity Details	06-01-23	13:18:00	Monitoring Team receive information that the theft attempt happened at site.
	06-01-23	13:20:00	Team check the playback
	06-01-23	-	Based on playback, Team has shared the information.

Sr. No	Date	Time	Description
1	06-01-2023	01:16:27	Culprit entered the lobby premise with a chisel & plier.
2	06-01-2023	01:16:40	Culprit looking at the ATM Machine.
3	06-01-2023	01:17:14	Culprit left the premises.

## Root cause Analysis :

After getting such information about the incident, we have checked the playback.

# Incident – Snapshots:-





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**Thank You**

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