



United India Insurance Company Limited

Regional Office, 647A-649, 6th Floor Magneto Offizo, Magneto The Mall, Labhandi, Raipur (CG) - 492010

Ref:- IT:270000:PO:14012022

Date:-14/01/2022

To,

Switching AVO Electro Power Limited

House No. P/9, Kavita Nagar, Avanti Vihar

Raipur (C.G.)-492001

Dear Sir,

Re: Placement of AMC for Switching AVO model UPS for offices under UIIC: Raipur region for the period 01/01/2022 to 31/12/2022.

With reference to your quotation Ref –SAVORS220318-22 dated 07/01/2022, we are pleased to inform you that the competent authority has accorded approval for Comprehensive AMC (including services & replacement of spare parts) at a total cost of **₹ 96701/-(Rupees Ninety Six Thousand Seven Hundred One Only)**including GST for maintenance of Switching AVO UPS under Regional Office Raipur Offices for period commencing from 01/01/2022 to 31/12/2022. Details are as given under:

S. No.	Name of office	Office Code	UPS Model	UPS Capacity	Servo	Rate (Excluding GST)	Total Charge
1	DO KORBA	270200	AVO	5 KVA	3075/-	4250/-	7325/-
2	BO JAGDALPUR	270102	AVO	5 KVA	3075/-	4250/-	7325/-
3	DO II RAIPUR	270500	AVO	5 KVA	3075/-	4250/-	7325/-
4	BO RAJNANDGAON	270301	AVO	3 KVA	3075/-	4250/-	7325/-
5	MO PATHALGAON	270284	AVO	1 KVA	NA	2500/-	2500/-
6	MO VISHRAMPUR	270682	AVO	1 KVA	NA	2500/-	2500/-
7	RO RAIPUR	270000	AVO	20 KVA	NA	16500/-	16500/-
8	RO RAIPUR	270000	AVO	20 KVA	NA	16500/-	16500/-
9	BO RAIGARH	270402	AVO	5 KVA	3075/-	4250/-	7325/-
10	BO TATIBANDH	270501	AVO	5 KVA	3075/-	4250/-	7325/-
				TOTAL	18450/-	63500/-	81950/-
GST@18%							14751/-
TOTAL							96701/-

Registered & Head Office:-24, Whites Road, Chennai-600014

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Please note if any other UPS is added to contract due to warranty expiration during the contract period, it will be done on quoted price only.

Penalty Clause

The vendor shall attend to on-call services within 4 hours of lodging of the complaint for city offices (offices located at RO Locations and Urban agglomeration if any) and within 16 hours in respect of all other offices respectively. Further the vendor should close all service calls within 24 hours of lodging of calls in respect of city offices (offices located at RO Locations and Urban agglomeration if any) and in respect of all other offices within 48 hours respectively. In the event the vendor is not able to close the call within the above-stipulated time a standby system of similar or higher capacity in good working condition should be provided, failing which penalty would be levied as under.

₹ 150/- per working day

Payment Terms :

Be informed that the AMC payment would be made on quarterly basis after review of the call resolution report & PM (Preemptive Maintenance) Report submitted by you along with the invoice for the respective quarter. Upon failure of submission of call report /PM report of any of the offices, amount (for the respective office) will be deducted from the payment of that quarter.

Payment to be done at end of each quarter subject to no rate change in applicable taxes & fulfillment of service conditions and penalty clause.

Other Terms & Conditions remain the same as per original AMC Contract.

Kindly confirm acceptance of this offer and also request you to get the stamped agreement prepared incorporating the terms and condition as mentioned in the offer letter and order letter.

Thanking you.

For, United India Insurance Co Ltd


(Prem Sagar Barla)

Chief Regional Manager

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