



इण्डियन ओवरसीज़ बैंक

Indian Overseas Bank

Regional Office : Vijay Bhawan, IInd Floor
Engineering School Road, Berhampur -760 010

Telephone: SRM: 2290404 CO:2290408
RCC : 2290405, C.O.2290069

E-mail:2006rcc@iob.in

RO/RCC/125/ 05 / 2022-23
Date: 14.06.2022

To

Switching AVO Electro Power Limited
Plot No-1800/13487, Kabula Nagar
NH-5, Near New Puri By pass,
PO-Mancheswar Branch office
Bhubaneswar-751017, Odisha

Sub: Work Order towards Annual Maintenance of Various capacity UPS systems at our various branches under Berhampur Region for 2022-23.

Sir/Madam,

With reference to your AMC proposal submitted to us vide your Letter Ref. No. AVO/UPS/AMC-IOB RO BERHAMPUR/123/2020-21 Dated: 06.06.2022, we are pleased to inform you that your proposal is accepted by the Competent Authority towards Annual Maintenance contract for various capacity UPS systems installed at our various branches under Berhampur Region for the period from **01.06.2022 to 31.05.2023**.

AMC has been accorded to you under the terms and conditions mentioned below and other relevant conditions mentioned in your quotation.

1. Payment will be release on Half-yearly basis within 15days of submission of invoice. After every half year if any changes are there in composition of the UPS covered under AMC (for some systems warranty may be expiring during this period or some systems may be replaced with new systems) payment released may also change accordingly.
2. The list of items covered under AMC branch wise is enclosed. You are expected to provide prompt and courteous service and should be able to make the systems up at the earliest opportunity. In case, some delay is inevitable due to genuine reasons then suitable standby system should be arranged to avoid dislocation of our bank work.
3. Total amount of AMC for the period from 01.06.2022 to 31.05.2023 excluding tax is Rs 2,36,500/- (Rupees Two lakh thirty six thousand five hundred only).
4. Separate mail id and mobile number should be provided to share with branches for call logging purpose.
5. It is imperative to pay at least once in two months maintenance calls to branches irrespective of calls from branches and ensure smooth functioning of ups.
6. AMC tagging should be done by the vendor in all UPS for the purpose of identification.
7. All the devices that are under warranty should be excluded during the AMC process and any devices going out of warranty should be notified to RCC along with device make and identification before adding it in the AMC list.

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Dr

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8. Bank reserves the right to terminate contract and blacklist your organization if your service is deemed unsatisfactory or our terms are violated in any manner during any of the four quarter, on the same quarter the AMC would cease.

Kindly acknowledge this contract letter for accepting the terms & condition laid out for starting of AMC contract for our Region.

Thanking you.

Yours faithfully

(उमेश चंद्र डोरा Umesh Chandra Dora)

सहायक महाप्रबन्धक Assistant General Manager

