



...the name you can BANK upon!

Punjab National Bank

Information Technology Department

Zonal Office Bhubaneswar

No-J/3, Revenue Plot No-1561(P) At-Jagamara, PO-Khandagiri, Bhubaneswar-751030 (Odisha)

To,

Prasenjit Mishra

21.12.2023

Sr. Regional manager East(maintenance)

Switching AVO Electro Power Ltd

Raja Rammohan Roy Road,

Kolkata 700041-700038

Purchase Order for AMC of 15 KVA UPS Systems

Dear Sir,

Please refer to your latest proposal for captioned matter. In this regard, we are pleased to place purchase order for the same for 12 months with below terms and conditions:

1. **AMC period for 12 months' w e f the date of issue of PO** with price Rs 23,000/UPS for two 15 KVA UPS system. GST@18% as applicable
2. AMC excluding Batteries, Including all spare parts
3. In case of any major breakdown/external burning/unavailability of the parts in the market, a buyback offer will be given
4. AMC will be taken after checking the UPS/UPS should be in running conditions
5. All prices are exclusive of GST
6. The AMC shall not cover force majeure i.e earthquake, fire, misuse, Input supply short circuit, accident natural calamities.
7. Call shall be attended on call basis as and when require with the true faulty report through AVO portal (that escalation matrix will be shared)

Thanking You,

Chief Manager-IT

पंजाब नैशनल बैंक
...मरोते का प्रतीक !



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