

M/s Switching AVO Electro Power Ltd.
House No. M-28, Argora Housing Colony
Ranchi, Jharkhand- 834001

Dear Sir,

AMC OF UPS SYSTEM UNDER CIRCLE OFFICE RANCHI

With reference to your AMC proposal submitted to us, we hereby accord our sanction to enter into annual maintenance contract for UPS under our Circle Office (as per attached list) for the period 01.04.2024 to 31.03.2025.

Total number of UPS of Branches/Offices/ATMs under AMC is 162 (list attached).

Make	KVA	Qty.	Each UPS AMC Rate	Total Amount
AVO	2/3	146	4,800.00	7,00,000.00
AVO	5/6	14	6,000.00	84,000.00
AVO	10	02	9,000.00	18,000.00
Total		162		8,02,800.00

The tentative cost of the order is ₹8,02,800/- (Rupees Eight Lakhs Two Thousand Eight Hundred only) + plus taxes.

Terms and Conditions:

- AMC payment will be made on half yearly basis in advance after submitting quarterly preventive maintenance visit report along with AMC invoice.
- Replacement of all parts of UPS System shall be covered under AMC.
- One visit in every quarter by the engineer to the Branch/ATM is a pre-requisite even if there is no breakdown call from the branch.
- You will provide service/support on all working days between (09:00 AM to 06:00 PM) with maximum 4 hours' response time unless specified as per accord with our ITD, HO.
- You have to maintain the sufficient stock of hardware spares.
- If at any point of time, the service provided is not found satisfactory, contract of AMC will be withdrawn after giving 30-day notice period.
- In case of any replacement of UPS, AMC of the said UPS will be discontinued at the time of non-functioning of UPS. In case any warranty is expiring during the period, new UPS will be added under AMC.
- The other terms & conditions of AMC period & penalty will be same as empanelment of HO ITD.

Kindly sign the duplicate copy of this letter to acknowledge as token of acceptance.

Yours faithfully,

[Signature]

Manager IT

