

	<b>बैंक ऑफ महाराष्ट्र</b> <b>Bank of Maharashtra</b> भारत सरकार का उद्योग एक अतिरिक्त एक बैंक	Zonal Office 3, N S Road, McLeod House, 1 <sup>st</sup> Floor, Kolkata - 700001 E Mail: ritc_cal@mahabank.co.in Tele: 033-40374918		
प्रधान कार्यालय : लोकमंगल, 1501, शिवाजीनगर, पुणे - 411005 H O : Lokmangal, 1501, Shivajinagar, Pune - 411005		जनगणना में जन कल्याण		

AX9/RTIC/AMC\_UPS/AVO/2022-23

11/02/2022

M/S Switching AVO Electro Power Ltd.  
 230, S N Roy Road  
 Kolkata-700038

Dear Sir,

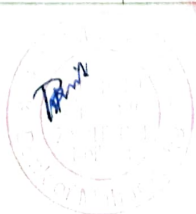
**Re: Order for AMC of the UPS Systems installed in the branches**

With reference to your offer for AMC of the 3 KVA UPS Systems installed in the branches, we are pleased to place order for AMC of the UPS Systems for the period 01/02/2022 to 31/01/2023 as per the following rates.

1. For 1 No of 3 KVA UPS.....Rs.4500.00 (Per year) plus taxes as applicable.

The branch –wise details of the charges are as follows:

SL N.	BRANCH NAME	ITEM	QTY	Rate without GST (01.02.2022 to 31.01.2023)	Total For Branch
1	GANESHGURI	2 No of 3 KVA UPS System	2	4500.00	9000.00
2	DIBRUGARH	2 No of 3 KVA UPS System	2	4500.00	9000.00
3	SHILLONG	2 No of 3 KVA UPS System	2	4500.00	9000.00
4	ASANSOL	2 No of 3 KVA UPS System	2	4500.00	9000.00
5	AGARTALA	2 No of 3 KVA UPS System	2	4500.00	9000.00
6	AIZAWL	2 No of 3 KVA UPS System	2	4500.00	9000.00
7	BARUIPUR	2 No of 3 KVA UPS System	2	4500.00	9000.00
8	DURGAPUR	2 No of 3 KVA UPS System	2	4500.00	9000.00



9	FIRINGI KALIBARI	2 No of 3 KVA UPS System	2	4500.00	9000.00
10	RUBY PARK	2 No of 3 KVA UPS System	2	4500.00	9000.00
11	TAMLUK	2 No of 3 KVA UPS System	2	4500.00	9000.00
12	DOSTIPUR	2 No of 3 KVA UPS System	2	4500.00	9000.00
13	IMPHAL	2 No of 3 KVA UPS System	2	4500.00	9000.00
14	Zonal Office	2 No of 3 KVA UPS System	2	4500.00	9000.00
15	M G Road	2 No of 3 KVA UPS System	2	4500.00	9000.00
16	TEZPUR	2 No of 3 KVA UPS System	2	4500.00	9000.00
17	Howrah	2 No of 3 KVA UPS System	2	4500.00	9000.00
18	New Alipore	2 No of 3 KVA UPS System	2	4500.00	9000.00
19	Bardhaman	2 No of 3 KVA UPS System	2	4500.00	9000.00
20	Garia	2 No of 3 KVA UPS System	2	4500.00	9000.00
21	Dumdum	2 No of 3 KVA UPS System	2	4500.00	9000.00
		<b>TOTAL:</b>	<b>42</b>	<b>94,500.00</b>	<b>1,89,000.00</b>

The Terms and conditions of the AMC Agreement are as follows:

- Unscheduled, on call, corrective and remedial maintenance service.
  - Replacement of serviceable spares (such as Charger PCB, Control PCB, MOSFET etc...). This does not cover the cost of unserviceable items. However, the primary responsibility of making the machine up lies with company.
  - Preventive maintenance of the UPS System once in a quarter.
  - Company will arrange to provide Stand-by-UPS if the break down is more than 24 Hours.
- The Company hereby agrees to maintain the UPS and to provide support services at the branches of the Bank listed in consideration of the Bank agreeing to pay the Company service charges as per agreed rates.

The Company shall include "Help Desk" facility at each of its support office, wherein the Bank may avail support through a call. The Company shall send updates of escalation matrix on regular basis, with details of personnel associated with the support.

- In view of the critical nature of operations of the Bank, the Company shall make every effort to service the calls of any branch / office immediately on receiving a call and shall attend the office of the branch maximum within 4 hours (In Kolkata City) and take all preventive and corrective actions.



- The Company shall inform immediately over telephone followed by written communication, any change of its address/es, telephone number/s, and FAX/TELEX number/s to the Bank's branches / office.
- The shall extend necessary support 24X7 days to all branches/ offices.
- Removal of any UPS System from this contract shall be informed to vendor before ending of the period by the Bank.
- The Company Engineer will inspect UPS Systems as mentioned in the Annexure, within 15 days after date of signing of the contract.
- The UPS Details at each branch/ office should be recorded at the time of first inspection by the Company Engineer and the same should be reported to the Bank immediately. Any addition or deletion required to be made in the Annexure as per the inspection report will be made by the Bank after confirmation from respective branch/ office under intimation to the Company.
- In case the company fails to meet the above standards of maintenance, the company will be charged penalty 500.00 Per day
- The company shall provide call support through its respective service centre to the branches/ offices in case of any difficulty in operating the UPS System.
- This agreement is valid for 1 year from the AMC start date.
- Either party is hereby entitled to terminate this agreement before the expiry date by giving one month's prior notice to the other party. The AMC amount paid in advance will be recovered from company proportionately.
- Payment of AMC Charges will be paid by the respective Branch by NEFT/ RTGS on half-yearly basis in advance.

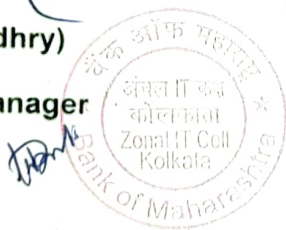
Yours faithfully,



(Ajeet Kr. Chowdhry)

Deputy Zonal Manager

Kolkata Zone





Date : 10/02/2022

To  
Bank of Maharastra  
Zonal Office,Kolkata

Kind Atten. : Mr. Kousik Barik

### Techno-Commercial Offer

Dear Sir,

Please find the techno-commercial offer as tabulated below :

SL N.	BRANCH NAME	ITEM	QTY	Rate without GST (01.02.2022 to 30.11.2023)	Total For Branch
1	GANESHGURI	2 No of 3 KVA UPS System	2	4500	9000
2	DIBRUGARH	2 No of 3 KVA UPS System	2	4500	9000
3	SHILLONG	2 No of 3 KVA UPS System	2	4500	9000
4	ASANSOL	2 No of 3 KVA UPS System	2	4500	9000
5	AGARTALA	2 No of 3 KVA UPS System	2	4500	9000
6	AIZAWL	2 No of 3 KVA UPS System	2	4500	9000
7	BARUIPUR	2 No of 3 KVA UPS System	2	4500	9000
8	DURGAPUR	2 No of 3 KVA UPS System	2	4500	9000
9	FIRINGI KALIBARI	2 No of 3 KVA UPS System	2	4500	9000
10	RUBY PARK	2 No of 3 KVA UPS System	2	4500	9000
11	TAMLUK	2 No of 3 KVA UPS System	2	4500	9000
12	DOSTIPUR	2 No of 3 KVA UPS System	2	4500	9000
13	IMPHAL	2 No of 3 KVA UPS System	2	4500	9000
14	Zonal Office	2 No of 3 KVA UPS System	2	4500	9000
15	M G Road	2 No of 3 KVA UPS System	2	4500	9000
16	TEZPUR	2 No of 3 KVA UPS System	2	4500	9000
17	Howrah	2 No of 3 KVA UPS System	2	4500	9000
18	New Alipore	2 No of 3 KVA UPS System	2	4500	9000
19	Bardhaman	2 No of 3 KVA UPS System	2	4500	9000
20	Garia	2 No of 3 KVA UPS System	2	4500	9000
21	Durmdum	2 No of 3 KVA UPS System	2	4500	9000
		<b>TOTAL:</b>	<b>40</b>	<b>94,500.00</b>	<b>1,89,000.00</b>



AVO ELECTRO POWER SOLUTIONS

## SWITCHING AVO ELECTRO POWER LIMITED

### Terms & Conditions:

1. Order has to be placed on the name of Switching AVO Electro Power Ltd.
2. GST will be charged extra @18% on AMC Services.
3. Payment: 100% advance along with PO, 50% prior to dispatch.
4. Offer Validity : 30 days from the date of this offer.
5. AMC will be void in case of act of God, Natural Calamities, Water Logging, & Force Majeure Clauses.

Thanking you,

Yours faithfully

For and on behalf of **M/S Switching AVO Electro Power Ltd**



Hirakjyoti Dhar |Sr. VP(Marketing)

**97 Raja Rammohan Roy Road, Kolkata-700041**