

## Kolkata Zone

Information Technology Department, 6<sup>th</sup> Floor  
5, BTM Sarani (Brabourne Road), Kolkata - 700001

Email: Kolkata.IT@bankofindia.co.in Phone: 033-22303958 / 22481939

Ref No: ZO/IT/SG/2020-21/321

Date: 06-01-2021

M/S Switching AVO Electro Power Ltd.  
230, S. N. Road,  
Kolkata -700 038

Attn: Mr. Amit Chakraborty

Dear Sir,

Comprehensive on site Annual Maintenance Contract of 38 number of  
3 KVA UPS systems installed in our various branches and Offices  
AMC period: 01.01.2021 to 31.12.2021

We refer to your letter no SAVO/AC/Lett-BOI/06/20-21 dated 29.12.2020 for comprehensive onsite AMC of 38 numbers UPS systems for the period 01.01.2021 to 31.12.2021.

We are pleased to advise you, that your offer letter for the captioned AMC has been approved by our competent authority at a total cost of Rs.1,40,220/= + Applicable GST for AMC of 38 numbers of 3 KVA UPS (Rs.3690 \* 38) under the same terms and conditions.

Details of the AMC rate and the lists of branches are given in Annexure I.

Apart from onsite maintenance, M/S Switching AVO Electro Power Ltd have to provide preventive maintenance services periodically (quarterly), free-of-cost and submit the reports every quarter to Zonal IT department. The annual maintenance amount will be paid in equal half yearly for respective half-year subject to satisfactory services rendered and call reports received.

One call coordinator should visit every month to Kolkata Zonal Office IT Department, to coordinating and resolve any issues percolate during the period and ensure provide full support for smooth functioning of our branches.

The copies of the terms and conditions of contract (TCC) and the prescribed format of AMC agreement are enclosed. Please return us the duplicate copy of this letter along with a copy of the terms and conditions duly signed by the authorized representative of your company along with duly executed the AMC agreement on the stamped paper with appropriate stamped duty for agreement immediately for affecting the AMC for a period of one year from the date of agreement.

Please return us the duplicate copy of this letter as acknowledgement.

Encl : a/a

Yours Faithfully

Subrata Ghosh  
Chief Manager IT

2021/7/15 09:38

Recd  
26/1/2021



**Kolkata Zone**

**Information Technology Department, 6<sup>th</sup> Floor  
5, BTM Sarani (Brabourne Road), Kolkata - 700001**

Email: Kolkata.IT@bankofindia.co.in Phone: 033-22303958 / 22481939

Ref No: ZO/IT/SG/2020-21/319

Date: 04-01-2021

M/S Switching AVO Electro Power Ltd.  
230, S. N. Road,  
Kolkata -700 038

Attn: Mr. Amit Chakraborty

Dear Sir,

Comprehensive on site Annual Maintenance Contract of 19 number of  
3 KVA & 5 KVA UPS systems installed in our various branches and Offices  
AMC period: 01.01.2021 to 31.12.2021

We refer to your letter no SAVO/AC/Lett-BOI/06/20-21 dated 19.12.2020 for comprehensive onsite AMC of 19 numbers UPS systems for the period 01.01.2021 to 31.12.2021.

We are pleased to advise you, that your offer letter for the captioned AMC has been approved by our competent authority at a total cost of Rs.88,590/= + GST as applicable under the same terms and conditions.

Details of the AMC rate and the lists of branches are given in Annexure I.

Apart from onsite maintenance, M/S Switching AVO Electro Power Ltd have to provide preventive maintenance services periodically (quarterly), free-of-cost and submit the reports every quarter to Zonal IT department. The annual maintenance amount will be paid in equal half yearly for respective half-year subject to satisfactory services rendered and call reports received.

One call coordinator should visit every month to Kolkata Zonal Office IT Department, to coordinating and resolve any issues percolate during the period and ensure provide full support for smooth functioning of our branches.

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Please return us the duplicate copy of this letter as acknowledgement.

Encl : a/a

Yours Faithfully

2021/7/15 09:36

(Subrata Ghosh)  
Chief Manager IT