



M/s Switching AVO Elctro Power Ltd.  
97 Raja Rammohon Roy Road  
Kolkata -700041

Dear Sir,

Kind Attn: Shri Susmita Vajpayee

**Sub: Renewal of AMC of UPS Systems (AVO make) supplied and installed by M/s Switching AVO Electro Power Ltd. at various Branches under Zonal Office Kolkata-2 for the 01.04.2021 to 31.03.2022**

This is in reference to your letter Ref. No. SAVO/SV/Allahabad-Urban/07/2021 dated 30.07.2021 for the renewal of AMC of 33 nos. of UPS Systems system (AVO make) of different categories (3KVA/5KVA/6KVA/10KVA) supplied and installed at various Branches under Zonal Office Kolkata-2 for the period 01/04/2021 to 31/03/2022.

In this connection, as per your proposal, the AMC of 33 nos. of UPS Systems (AVO make) supplied and installed at various Branches under Zonal Office Rs.2,33,994/- (Rupees Two Lakhs Thirty Three Thousand Nine Hundred and Ninety Four Only, inclusive of Taxes) as per details under :

Sl. No.	Branch	Branch	UPS	Capacity	Unit Rate	GST@18%	Total
1	BAKSHIHAT	1806	AVO	3 KVA	3350.00	603.00	3953.00
2	BELANAGAR	942	AVO	3 KVA	3350.00	603.00	3953.00
3	BORAL	1768	AVO	5 KVA	6500.00	1170.00	7670.00
4	BUDGE BUDGE	301	AVO	6 KVA	6500.00	1170.00	7670.00
5	D. BOYERGADI	1678	AVO	6 KVA	6500.00	1170.00	7670.00
6	DIGHIRPAR BAZAR	1536	AVO	10 KVA	9500.00	1710.00	11210.00
7	DALANGHATA	1633	AVO	6 KVA	6500.00	1170.00	7670.00
8	DARIAHAT	1679	AVO	6 KVA	6500.00	1170.00	7670.00
9	DHAMSIA	1531	AVO	3 KVA	3350.00	603.00	3953.00
10	DHRUBABAZAR	1209	AVO	3 KVA	3350.00	603.00	3953.00
11	DHULAGORI	1040	AVO	6 KVA	6500.00	1170.00	7670.00
12	FALTA	1193	AVO	6 KVA	6500.00	1170.00	7670.00
13	GAR BHAWANIPUR	1797	AVO	3 KVA	3350.00	603.00	3953.00
14	GOBINDAPUR	1766	AVO	6 KVA	6500.00	1170.00	7670.00
15	GHOLANOAPRA	3365	AVO	10 KVA	9500.00	1710.00	11210.00
16	JHIKIRA	1794	AVO	3 KVA	3350.00	603.00	3953.00
17	KAKDWIP	2272	AVO	6 KVA	6500.00	1170.00	7670.00
18	KHALORE	1804	AVO	5 KVA	6500.00	1170.00	7670.00
19	KHURIGOCHHI	2590	AVO	6 KVA	6500.00	1170.00	7670.00
20	LASKARPUR	1174	AVO	6 KVA	6500.00	1170.00	7670.00
21	MASAT	1533	AVO	6 KVA	6500.00	1170.00	7670.00
22	NARENDRAPUR	2445	AVO	6 KVA	6500.00	1170.00	7670.00



Sl. No.	Branch	Branch	UPS	Capacity	Unit Rate	GST@18%	Total
23	NISCHINTAPUR	1336	AVO	6 KVA	6500.00	1170.00	7670.00
24	RANIHATI	2276	AVO	3 KVA	3350.00	603.00	3953.00
25	SHASAN	2557	AVO	6 KVA	6500.00	1170.00	7670.00
26	SUBBUDDHIPUR	834	AVO	10 KVA	9500.00	1710.00	11210.00
27	TANTIRHAT	1578	AVO	3 KVA	3350.00	603.00	3953.00
28	THANAMAKUA	739	AVO	6 KVA	6500.00	1170.00	7670.00
29	USTHI	692	AVO	6 KVA	6500.00	1170.00	7670.00
30	UTTAR RAIPUR	1335	AVO	6 KVA	6500.00	1170.00	7670.00
31	JUMAI N. HAT	5575	AVO	6KVA	6500.00	1170.00	7670.00
32	ZONAL OFFICE	9605	AVO	6KVA	6500.00	1170.00	7670.00
33	ZONAL OFFICE	9605	AVO	6KVA	6500.00	1170.00	7670.00
GRAND TOTAL					198300.00	35694.00	233994.00

**Terms & Conditions of AMC:**

1. Payment towards the Annual Maintenance Contract (AMC) for the period 01.04.2021 to 31.03.2022 will be released by Zonal Office to M/s Switching AVO Electro Power Ltd. in advance on submission of signed, sealed AMC agreement, Bank Guarantee (BG) amounting to 100% cost of AMC value, invoice and Preventive Maintenance reports, otherwise payment will be released on expiry of the AMC.
2. The engineer should respond to a site visit and commence repair work on the equipment within 4 hours for Metropolitan cities and 8 hours for other places of being notified of equipment malfunction for smooth functioning of the Branch.
3. If the UPS could not be rectified on first visit, standby UPS of equal or higher configuration should be provided on next business day morning. If Standby UPS provided, then the faulty UPS must be repaired or replaced with equal or higher configuration UPS within 3 working days excluding the day of reporting.
4. All the spare parts as mentioned in the Empanelment/RFP should be covered under AMC.
5. The Bank reserves the right to terminate comprehensive AMC by issuing one month's notice to the concerned vendor(s), if the services rendered by the vendor(s) found dissatisfactory.
6. Preventive Maintenance must be done in each quarter of all UPS Systems of mentioned Branches and submit the same along invoice for release of AMC payment.

Your's faithfully,

  
S P Verma  
(Chief Manager)