



इलाहाबाद

ALLAHABAD

ZOGKP/IT/UPS-AMC/1247

Dated: 15.04.2023

M/s Switching AVO Electro Power Limited,
567, Hind Nagar,
Purani Chungi, Kanpur Road,
Lucknow- 226012

Kind Attn: Mr.Anurag Pandey

Dear Sir,

Comprehensive AMC for 15 UPS installed at Branches/ATM Site
for the period - 01-04-2023 to 31-03-2024

With reference to your email dated 01.04.2023, we accept your offer of Comprehensive AMC for UPS installed at following branches/ATM Site of our zone for the period 01-04-2023 to 31-03-2024.

S.	CBS code	Branch	Capacity	UPS make	Sr.No.	Proposed AMC Cost	Contact Person
1	7025	Anandnagar	2KVA (for ATM)	AVO	83221402101220	3500	Mr. Arvind-9653059724
2	4104	Civil Lines ATM, Gorakhpur	1 KVA (for ATM)	EPS	3EAI12109407290	3500	Mr. Anuj- 7667097338
3	4104	Civil Lines, Gorakhpur	3KVA	Consul	C1201946127813	3500	Mr. Anuj- 7667097338
4	2048	Deoria IB	3KVA	Techser	P1908053K52	3500	Mr.Akash - 9936200564
5	2048	Deoria IB	3KVA	Techser	P1908054K52	3500	Mr.Akash - 9936200564
6	5364	Kotwajalalpur (shifted from GMC Chakrapanpur)	2KVA	AVO	83221402101218	3500	Mr. Satish-9455358919
7	4106	Gorakhpur University	6KVA	Techser	81711048	5500	Mr. Amit-6307793967
8	7052	Medical College Road	3KVA	BPE	BP04121266	3500	Mr.Kush - 8279321097
9	7053	Ambari	2KVA (for ATM)	AVO	83221402101230	3500	Mr.Vikash-891729525
10	7021	Azamgarh	2KVA (for ATM)	AVO	83221402101133	3500	Mr.A.A.Siddiqui-9695329316
11	6192	Padrauna	3KVA	Consul	C1201946127814	3500	Mr.Ravi-9455258411
12	6192	Padrauna	1 KVA (for ATM)	EPS	3EAI140115240670564	3500	Mr.Ravi-9455258411
13	7143	Tanda	3KVA	Hitachi	8332141301413	3500	Mr.Rajiv-7317548592
14	4106	Gorakhpur University (Offsite ATM)	2KVA (for ATM)	AVO	83221402101104	3500	Mr. Amit-6307793967
15	2397	Nadepar	3KVA	Techser	P1911240K82	3500	Mr. Amit-7065293947
					Total	54500	

The above prices are exclusive of GST

Terms & conditions

For releasing payment of AMC, Vendor may be advised to comply with the following points:

1. M/s Switching AVO Electro Power Ltd's service personnel will visit the installation sites for periodic preventive maintenance check up of the UPS systems at least once in a half year.
2. Apart from the periodic preventive maintenance visits, all breakdown calls on the systems covered under AMC and reported to the respective Service Centre emanating from the user will be attended to.
3. The Vendor shall ensure that faults and failures intimated by Bank are set right within 24 hours of intimation, and the equipment concerned will immediately be replaced with equivalent affectability/capability for which no additional expenses are payable to the vendor.
4. During preventive maintenance checkups, the system will be cleaned and general performance will be checked.
5. Cost of all spares that are replaced in the UPS system will be covered under this comprehensive annual maintenance scheme (AMC).
6. Escalation Matrix should be submitted to the Bank as and when changes are made.
7. Standby UPS to be provided in case of UPS is not rectified within the specified timeline.
8. The AMC will be released on half-yearly basis. No, advance payment will be made.

Please acknowledge receipt.

Yours faithfully,

(Amrendra Kumar)
Senior Manager-IT



Zonal office Gorakhpur, First floor, Prashant Tower, Old Transport Nagar, Gorakhpur , UP-273016

Zo.gorakhpur@allahabadbank.in/zogorakhpur@indianbank.co.in, web: <https://www.indianbank.in> Tel: 0551-2322244,2322245