Approved

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**From:** Allahabad CSS <[allahabad@cssindia.in](mailto:allahabad@cssindia.in)>  
**Sent:** Saturday, December 4, 2021 4:35:27 PM  
**To:** Chandan Prajapati <[chandanprajapati@comforttechno.com](mailto:chandanprajapati@comforttechno.com)>; Samsher Shaikh <[sshaikh@comforttechno.com](mailto:sshaikh@comforttechno.com)>; Ashish Dubey <[ashish@comforttechno.com](mailto:ashish@comforttechno.com)>; 'Amit Dubey' <[adubey@cssindia.in](mailto:adubey@cssindia.in)>  
**Cc:** 'Indrajeet Yadav' <[iyadav@cssindia.in](mailto:iyadav@cssindia.in)>; 'Sartaj Singh' <[ssingh@cssindia.in](mailto:ssingh@cssindia.in)>  
**Subject:** RE: FAULTY UPS SEND AND RECEIVED\_FARE CHARGE July to September Month'2021

Dear Ashish sir,

As discussed kindly approve Rs 16780/- for Faulty UPS transportation charge from various location to LKW service centre, and vice versa .

Pls do the needful urgently.

Regards,

Nitin Mishra

**From:** Allahabad CSS [<mailto:allahabad@cssindia.in>]   
**Sent:** 10 November 2021 11:04  
**To:** 'Chandan Prajapati'; 'Samsher Shaikh'; 'Ashish Dubey'; 'Amit Dubey'  
**Cc:** 'Indrajeet Yadav'; 'Sartaj Singh'  
**Subject:** RE: FAULTY UPS SEND AND RECEIVED\_FARE CHARGE July to September Month'2021

Dear Ashish sir ,

Kindly approve.

Regards,

Nitin Mishra

**From:** Allahabad CSS [<mailto:allahabad@cssindia.in>]   
**Sent:** 29 October 2021 15:41  
**To:** 'Chandan Prajapati'; 'Samsher Shaikh'; 'Ashish Dubey'; 'Amit Dubey'  
**Cc:** 'Indrajeet Yadav'; 'Sartaj Singh'  
**Subject:** RE: FAULTY UPS SEND AND RECEIVED\_FARE CHARGE July to September Month'2021

Dear Ashish sir ,

Kindly do the needful

Regards,

Nitin Mishra

**From:** Chandan Prajapati [<mailto:chandanprajapati@comforttechno.com>]   
**Sent:** 29 October 2021 15:36  
**To:** Samsher Shaikh; Allahabad; Ashish Dubey  
**Cc:** Indrajeet Yadav; Sartaj Singh  
**Subject:** RE: FAULTY UPS SEND AND RECEIVED\_FARE CHARGE July to September Month'2021

Dear sir,

              As discussed kindly approved

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Thank’s With Regard’s**  **Chandan Prajapati**  E-Surveilliance & Telecom Dept. (Project)  Mob: +91 7080562221   |  | | --- | |  |   **Comfort Techno Services Pvt. Ltd.**  **HN**-17/1, Metro Plaza,2nd floor , Room No.-102 **Sector -17** Indira Nagar, Near Muncipuliya metro station Lucknow-226016, | |  | | --- | |  |        |  | | --- | |  |   “Let us bring Comfort to your Business”   |  | | --- | |  | | [Description: Untitled-3](https://www.facebook.com/ComfortTechno-Pvt-Ltd-1909149812690211/) [Description: 2](https://twitter.com/ComfortTechno) [Description: 3](https://plus.google.com/102011446630865362693) [Description: 4](https://www.linkedin.com/company/comforttechnopvtltd) Description: 5 Description: 6 | |

**From:** Samsher Shaikh   
**Sent:** 23 October 2021 12:47  
**To:** Allahabad; Chandan Prajapati; Ashish Dubey  
**Cc:** Indrajeet Yadav; Sartaj Singh  
**Subject:** RE: FAULTY UPS SEND AND RECEIVED\_FARE CHARGE July to September Month'2021

Dear Chandan,

If we appoint engg specially for UPS, then why such charges come up. Why we are paying additional cost to Engg for visit.

**From:** Allahabad <[allahabad@cssindia.in](mailto:allahabad@cssindia.in)>   
**Sent:** 21 October 2021 14:35  
**To:** Chandan Prajapati <[chandanprajapati@comforttechno.com](mailto:chandanprajapati@comforttechno.com)>; Samsher Shaikh <[sshaikh@comforttechno.com](mailto:sshaikh@comforttechno.com)>; Ashish Dubey <[ashish@comforttechno.com](mailto:ashish@comforttechno.com)>  
**Cc:** Indrajeet Yadav <[iyadav@cssindia.in](mailto:iyadav@cssindia.in)>; Sartaj Singh <[ssingh@cssindia.in](mailto:ssingh@cssindia.in)>  
**Subject:** RE: FAULTY UPS SEND AND RECEIVED\_FARE CHARGE July to September Month'2021

Dear Shaikh sir,

Kindly ref to the trailed mail and do the needful.

Regards,

Nitin Mishra

**From:** Chandan Prajapati <[chandanprajapati@comforttechno.com](mailto:chandanprajapati@comforttechno.com)>   
**Sent:** 08 October 2021 16:47  
**To:** Samsher Shaikh <[sshaikh@comforttechno.com](mailto:sshaikh@comforttechno.com)>; Ashish Dubey <[ashish@comforttechno.com](mailto:ashish@comforttechno.com)>; Allahabad <[allahabad@cssindia.in](mailto:allahabad@cssindia.in)>  
**Cc:** Indrajeet Yadav <[iyadav@cssindia.in](mailto:iyadav@cssindia.in)>; Allahabad <[allahabad@cssindia.in](mailto:allahabad@cssindia.in)>; Sartaj Singh <[ssingh@cssindia.in](mailto:ssingh@cssindia.in)>  
**Subject:** RE: FAULTY UPS SEND AND RECEIVED\_FARE CHARGE July to September Month'2021

Hi Mishra ji as discussed find the given  below revised data.

Dear Sir,

           Need to approve Faulty UPS sending and receiving charges since Jul-2021 to 20-Sep-2021.

**Note:- Three month Jul-2021 to 25-Sep-2021**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Complaint ID** | **Site/Sol/ATM ID** | **Address** | **DISTRICT** | **Customer Problem** | **Alert Date** | **Engineer Site  Visiting Status** | **Site Engineer Name & Contact No.** | **Site Visit Date & Timing** | **Problem Type** | **Site Actual Status Open/Closed** | **UP/DOWN Total Fare** |
| Hitachi\_21051201 | S1BW000080015 | JUNGIPUR,JUNGIPUR,JANGIPUR (NP),GHAZIPUR,GHAZIPUR,UTTAR PRADESH,233305,INDIA | GHAZIPUR | UPS Down | 12/05/2021 09:42:43 am | Visit Done | Manoj | 03-Jul-21 | Charging & All battery faulty | Closed | 300 |
| Hitachi\_21051202 | S1BB000201003 | SHIV PUR MARKET ,VARANASI,Varanasi (M Corp.),Varanasi,Varanasi,UTTAR PRADESH,221002,INDIA | VARANASI | UPS Backup issue | 12/05/2021 02:34:16 pm | Visit Done | Manoj | 27-Jul-21 | UPS FAULTY | Closed | 200 |
| Hitachi\_21061002 | S5NE003441621 | BINA MAIN BR,BINA MAIN BR,BAINA,DUDHI,SONBHADRA,UTTAR PRADESH,231220,INDIA | SONBHADRA | UPS Down | 10/06/2021 06:15:32 pm | Visit Done | Manoj | 02-Jul-21 | Fan jammed | Closed | 200 |
| Hitachi\_21062101 | S1NC000006101 | MOBILE ATM ATM | ALLAHABAD | UPS Backup issue | 21/06/2021 11:38:14 am | Visit Done | Other/ nitin | 06-Jul-21 | UPS FAULTY | Closed | 200 |
| Hitachi\_21062902 | S1NB014903002 | SBI SAIYAD RAJA NEAR NATIONAL INTER COLLEGE GT ROAD SAIYAD RAJA DISTT CHANDAULI,SBI SAIYAD RAJA NEAR NATIONAL INTER COLLEGE GT ROAD SAIYAD RAJA DISTT CHANDAULI,SAIYAD RAZA (NP),CHANDAULI,CHANDAULI,UTTAR PRADESH,232104 | CHANDAULI | UPS Down | 29/06/2021 02:38:15 pm | Visit Done | Suraj/Manoj | 01-Jul-21 | Earthing High | Closed | 200 |
| Mail Call | S1BB012728002 | MADHUPUR,SONEBHADRA,MADHUPUR,ROBERTSGANJ,SONBHADRA,UTTAR PRADESH,231216,INDIA | SONBHADRA | UPS Down | 30-Jun-21 5:0 | Visit Done | Manoj | 13-Aug-21 | UPS installed | Closed | 350 |
| Hitachi\_21071101 | S1NB001494049 | NEAR KHAJANCHI CHAURAHA,GORAKHPURGORAKHPUR,UTTAR PRADESH,273004,INDIA | GORAKHPUR | UPS Down | 11/07/2021 03:11:12 pm | Visit Done | Jitendra | 12-Jul-21 | Input issue& one battery faulty | Closed | 200 |
| Hitachi\_21071201 | S1BW000201024 | SAKET MANDAP PETROL PUMP,VARANASIVARANASI,UTTAR PRADESH,221005,INDIA | VARANASI | UPS Down | 12/07/2021 03:32:32 pm | Visit Done | Manoj | 17-Jul-21 | Charging Card & Second SMPS faulty | Closed | 200 |
| Hitachi\_21071201 | S1BW000201024 | SAKET MANDAP PETROL PUMP,VARANASIVARANASI,UTTAR PRADESH,221005,INDIA | VARANASI | UPS Down | 12/07/2021 03:32:32 pm | Visit Done | Manoj | 17-Jul-21 | Earthing High IT required | Closed | 400 |
| Hitachi\_21071203 | S1BB016441002 | BAHADURGANJ,BAHADURGANJ,BAHADURGANJ (NP),MOHAMMADABAD ,GHAZIPUR,UTTAR PRADESH,275201,INDIA | GHAZIPUR | UPS Down | 12/07/2021 06:14:50 pm | Visit Done | Manoj | 20-Jul-21 | Input issue byStabilizer | Closed | 200 |
| Hitachi\_21071301 | S1BW001494031 | NEAR TP NAGR POLICE CHOWKING,GORAKHPUR,,,Gorakhpur,UTTAR PRADESH,273016,INDIA | GORAKHPUR | UPS Backup issue | 13/07/2021 03:49:41 pm | Visit Done | Jitendra | 17-Jul-21 | Charging card faulty | Closed | 350 |
| Hitachi\_21072003 | S1BW000201053 | MACHHLI SATTI,BHOJUBIR TEHSIL,VARANASI,,,Varanasi,UTTAR PRADESH,221002,INDIA | VARANASI | UPS Down | 20/07/2021 04:39:16 pm | Visit Done | Manoj | 21-Jul-21 | UPS issue Resolved | Closed | 350 |
| Hitachi\_21072102 | S1NW000107079 | 45 A-GAUTAM VIHARNEW SHIVALI ROADKANPUR,KANPUR,,,Kanpur Nagar,UTTAR PRADESH,208001,INDIA | KANPUR NAGAR | UPS Down | 21/07/2021 01:07:02 pm | Visit Done | Sunil | 22-Jul-21 | UPS output issue | Closed | 100 |
| Hitachi\_21072203 | S1BB003205002 | NEAR GANESH CHOWK GOLGHAR,BALDEVA PLAZA,GORAKHPUR (M CORP.),GORAKHPUR,GORAKHPUR,UTTAR PRADESH,273001,INDIA | GORAKHPUR | UPS Down | 22/07/2021 02:39:14 pm | Visit Done | Jitendra | 22-Jul-21 | Input issue | Closed | 200 |
| Hitachi\_21072204 | S5NE003205621 | BALDEO PLAZA,GOLGHAR,GORAKHPUR (M CORP.),GORAKHPUR,GORAKHPUR,UTTAR PRADESH,273001,INDIA | GORAKHPUR | UPS Down | 22/07/2021 02:45:07 pm | Visit Done | Jitendra | 22-Jul-21 | Input Issue | Closed | 200 |
| Hitachi\_21072305 | S1NC001671015 | NBAIM MAU,KUSHMAUR,KUSHMAUR,MAUNATH BHANJAN,MAU,UTTAR PRADESH,275103,INDIA | MAU | UPS Down | 23/07/2021 03:23:57 pm | Visit Done | Manoj | 05-Aug-21 | Earting disconnection issue | Closed | 200 |
| Hitachi\_21072306 | S1BW000080013 | SAKELNABAD LANKA,GOALPARA,,,Ghazipur,UTTAR PRADESH,233001,INDIA | GHAZIPUR | UPS Down | 23/07/2021 03:45:33 pm | Visit Done | Manoj | 27-Jul-21 | Earthing issue | Closed | 350 |
| 201362257 | T1BY000201217 | H.N.52 Madhiya parao Varanasi 221001 | Varanasi | UPS Down | 08-Jul-21 | Visit Done | Other/ Bikash Dubey | 10-Jul-21 | Charging card faulty | Closed | 350 |
| Hitachi\_21072602 | S1BW000201041 | CANTONMENT,FILORA LANE 39 GTC CAMPUS,VARANASIVARANASI,UTTAR PRADESH,221002,INDIA | Varanasi | UPS Down | 26/07/2021 06:26:48 pm | Visit Done | Manoj | 27-Jul-21 | Control Card Faulty | Closed | 200 |
| Mail Call | S1NB000201172 | GODOWLIA,GODOWLIA CROSSING,Adampur,Varanasi,Varanasi,UTTAR PRADESH,221001,INDIA | Varanasi | UPS Down | 26-Jul-21 | Visit Done | Manoj | 27-Jul-21 | FAN ISSUE | Closed | 350 |
| Hitachi\_21072802 | S1BB000201127 | dariya ashram,panchkroshi road,Varanasi (M Corp.),Varanasi,Varanasi,UTTAR PRADESH,221002,India | Varanasi | UPS Backup issue | 28/07/2021 01:30:32 pm | Visit Done | Manoj | 30-Jul-21 | UPS Heating issue | Closed | 350 |
| Hitachi\_21072803 | S1BW000201110 | SBI BHUBANESHWAR NAGAR VARANSI | Varanasi | UPS Backup issue | 28/07/2021 01:46:50 pm | Visit Done | Manoj | 06-Aug-21 | UPS display faulty | Closed | 200 |
| Hitachi\_21073002 | S1BW001494062 | GORAKHPUR,GORAKHPUR,UTTAR PRADESH,273001,INDIA | GORAKHPUR | UPS Down | 30/07/2021 01:56:09 pm | Visit Done | Jitendra | 03-Aug-21 | UPS connection issue | Closed | 200 |
| Hitachi\_21073105 | S1BW002606002 | NEAR POLICE STATION SAHATWAR,SAHATWAR,BALLIA (NPP),BALLIA,BALLIA,UTTAR PRADESH,277211,INDIA | BALLIA | UPS Down | 31/07/2021 06:19:22 pm | Visit Done | Manoj | 05-Aug-21 |  | Closed | 200 |
| Mail Call | T1BH000023013 | District and Sessions Court Avas Vikas Barabanki,NEAR SBI BANK Civil Lines, Barabanki, Uttar Pradesh 225001 | BARBANKI | UPS Down | 05-Aug-21 | Visit Done | Other/ Vikash dubey | 05-Aug-21 | UPS Faulty | Closed | 100 |
| Mail Call | T1BY000015011 | KURWA,PO. MIHINPURWA,,DIST:BAHRAICH,UTTAR PRADESH,UTTAR PRADESH,271855 | BAHARAICH | UPS Down | 05-Aug-21 | Visit Done | Other/ Vikash dubey | 05-Aug-21 | UPS Faulty | Closed | 200 |
| Hitachi\_21080602 | S1BW000080003 | GHAZIPUR 3RD,GHAZIPUR | GHAZIPUR | UPS Backup issue | 06/08/2021 03:01:00 pm | Visit Done | Manoj | 11-Aug-21 | FAN faulty | Closed | 200 |
| Hitachi\_21080702 | S1BW011250001 | MARDAH,MARDAHGHAZIPUR,UTTAR PRADESH,233226,INDIA | GHAZIPUR | UPS Down | 07/08/2021 06:43:17 pm | Visit Done | Manoj | 10-Aug-21 | Earthing High IT required | Closed | 350 |
| Hitachi\_21081001 | S1NB002538003 | STATE BANK OF INDIA,COLONELGANJ,COLONELGANJ (NPP),COLONELGANJ ,GONDA,UTTAR PRADESH,271502,INDIA | GONDA | UPS Down | 10/08/2021 02:16:29 pm | Visit Done | Shailesh Sharma | 19-Aug-21 | FAN Issue & 5 battery Bfaulty | Closed | 100 |
| Hitachi\_21081002 | S1BW002538002 | SBI COLONELGANJ,COLONELGANJGONDA,UTTAR PRADESH,271502,INDIA | GONDA | UPS Down | 10/08/2021 02:30:30 pm | Visit Done | Shailesh Sharma | 19-Aug-21 | FAN Issue & 5 battery Bfaulty | Closed | 130 |
| Hitachi\_21081202 | S1NB000107122 | D 1516 UPSIDC INDUSTRIAL AREA,RUMA ,Kanpur (CB),Kanpur ,Kanpur Nagar,UTTAR PRADESH,209402,India | KANPUR NAGAR | UPS Down | 12/08/2021 02:41:56 pm | Visit Done | Sunil | 18-Jul-21 | Haging issue | Closed | 100 |
| Hitachi\_21081302 | S1BW001494034 | NEAR JAGDISH HOSPITAL,GHAGHSARAGORAKHPUR,UTTAR PRADESH,273016,INDIA | GORAKHPUR | UPS Down | 13/08/2021 02:27:35 pm | Visit Done | Jitendra | 14-Aug-21 | Control card faulty | Closed | 350 |
| Hitachi\_21081701 | S1BB001494070 | NEAR GANGA NAGAR,SHAHPUR KOTWALI ROAD,Gorakhpur (M Corp.),Gorakhpur,Gorakhpur,UTTAR PRADESH,273004,India | GORAKHPUR | UPS Down | 17/08/2021 01:43:46 pm | Visit Done | Jitendra | 21-Aug-21 | UPS issue resolve | Closed | 350 |
| Hitachi\_21081702 | S1BW015511001 | SBI CHOPAN,CHOPANSONBHADRA,UTTAR PRADESH,231205,INDIA | SONBHADRA | UPS Down | 17/08/2021 04:44:21 pm | Visit Done | Manoj | 23-Jul-21 | Earthing High IT required | Closed | 200 |
| Hitachi\_21081901 | S1BW000188009 | CIVIL LINE, SULTANPUR,SULTANPUR,UTTAR PRADESH,228001,INDIA | SULTANPUR | UPS Backup issue | 19/08/2021 03:12:12 pm | Visit Done | Shailesh Sharma | 20-Aug-21 | Electrical problem | Closed | 150 |
| Mail Call | S1NB000201174 | BHELUPUR,SHAKAMBHARI COMPLEX,Adampur,Varanasi,Varanasi,UTTAR PRADESH,221005,INDIA | VARANASI | UPS Backup issue | Fri 20-Aug-21 3:02 PM | Visit Done | Manoj | 31-Aug-21 | UPS FAULTY & ALL BATTERY Faulty | Closed | 200 |
| Hitachi\_21082402 | S1BW010890001 | CHANDWAK,JAUNPURJAUNPUR,UTTAR PRADESH,222129,INDIA | JAUNPUR | UPS Down | 24/08/2021 12:23:08 pm | Visit Done | Manoj | 27-Aug-21 | issue has been resolved | Closed | 200 |
| Hitachi\_21082403 | S1BW000080010 | VISHESHWARGANJ GHAZIPUR,VISHESHWARGANJ GHAZIPUR,,Ghazipur,Ghazipur,UTTAR PRADESH,233001,INDIA | GHAZIPUR | UPS Down | 24/08/2021 01:40:14 pm | Visit Done | Manoj | 15-Sep-21 | UPS input plug is issue | Closed | 200 |
| Hitachi\_21090101 | S1BW001241004 | SUBHASH CHOWK,NAVJEEVAN HOSPITAL OBRA,OBRASONBHADRA,UTTAR PRADESH,231219,INDIA | SONBHADRA | UPS Down | 01/09/2021 04:13:28 pm | Visit Done | Manoj | 06-Sep-21 | Charging Card Faulty | Closed | 200 |
| Mail Call | S1BW015511001 | SBI CHOPAN,CHOPANSONBHADRA,UTTAR PRADESH,231205,INDIA | SONBHADRA | UPS Down | 17/08/2021 04:44:21 pm | Visit Done | Manoj | 06-Sep-21 | Earthing high  & all battery faulty | Closed | 200 |
| Mail Call | S1BW000006038 | ADJACENT HDFC,SHEO CHARAN LAL ROAD,ALLAHABAD,,,Allahabad ,UTTAR PRADESH,211003,INDIA | ALLAHABAD | UPS not on issue | 05-09-2021 12:25 | Visit Done | Krishnkant | 06-Sep-21 | Electrical issue | Closed | 200 |
| Hitachi\_21090703 | S5BE003752636 | STATE BANK OF INDIA  MIG-17, W BLOCK, KESHAV NAGARUSMANPUR, (KANPUR)DIST:KANPUR, UTTAR PRADESH | KANPUR | UPS Down | 07/09/2021 04:26:46 pm | Visit Done | Sunil | 07-Sep-21 | FAN faulty | Closed | 150 |
| Mail Call | S1BW001494044 | NEAR SHASHTRI NAGAR CHAURAHA,GORAKHPUR,,,Gorakhpur,UTTAR PRADESH,273015,INDIA | GORAKHPUR | UPS Battery backup issue | 14-Aug-21 | Visit Done | Jitendra | 07-Sep-21 | Charging card faulty | Closed | 200 |
| Hitachi\_21091001 | S1NC000168001 | RASRA,RASRA,RASRA (NPP),RASRA,BALLIA,UTTAR PRADESH,221712,INDIA | BALLIA | UPS Down | 10/09/2021 09:38:02 am | Visit Done | Manoj | 14-Sep-21 | power card faulty | Closed | 300 |
| Hitachi\_21091201 | S1NW000107134 | SAKET NAGAR,KANPUR | KANPUR | UPS Backup issue | 12/09/2021 03:43:04 pm | Visit Done | Sunil | 13-Sep-21 | UPS installed | Closed | 100 |
| Hitachi\_21091402 | S1NB000168002 | BHAGAT SINGH CHAAURAH, RASARA BALLIA | BALLIA | UPS Backup issue | 14/09/2021 01:24:08 pm | Visit Done | Manoj | 19-Sep-21 | Charging & power Card Faulty | Closed | 350 |
| Hitachi\_21091701 | S1BW001494048 | NEAR NAUSARH POLICE CHOWKI,GORAKHPUR,,,Gorakhpur,UTTAR PRADESH,273416,INDIA | GORAKHPUR | UPS Down | 17/09/2021 10:38:34 am | Visit Done | Jitendra | 18-Sep-21 | Electricity issue /No issue | Closed | 200 |
| Hitachi\_21091703 | S1BW000201121 | hyderabad gate,bhu road,Varanasi (M Corp.),Varanasi,Varanasi,UTTAR PRADESH,221005,India | VARANASI | UPS Down | 17/09/2021 05:26:30 pm | Visit Done | Manoj | 23-Sep-21 | Earthing issue | Closed | 350 |
| Hitachi\_21091704 | S1BW000201056 | MADANPURA,VARANASIVARANASI,UTTAR PRADESH,201001,INDIA | VARANASI | UPS Down | 17/09/2021 08:22:15 pm | Visit Done | Manoj | 23-Sep-21 | AUTO start issue | Closed | 200 |
| Mail Call | S1NW000107055 | KALI POOJA CROSSING KANPUR NAGAR | KANPUR NAGAR | ups issue | September 18, 2021 11:50:30 AM | Visit Done | Sunil | 18-Sep-21 | electrcal issue | Closed | 150 |
| Hitachi\_21091801 | S1BW000006035 | GTB NAGAR,AGRA GUEST HOUSE,ALLAHABAD,,,Allahabad ,UTTAR PRADESH,211063,INDIA | ALLAHABAD | UPS Down | 18/09/2021 03:32:22 pm | Visit Done | Krishnkant | 24-Sep-21 | Charging card faulty | Closed | 350 |
| Hitachi\_21091802 | S5NE010897621 | UNNAO CITY,LUCKNOWUNNAO,UTTAR PRADESH,209801,INDIA | UNNAO | UPS Down | 18/09/2021 03:39:21 pm | Visit Done | Sunil | 27-Sep-21 | issue has been resolved | Closed | 100 |
| Hitachi\_21092303 | S5NE016800621 | MAHARAJGANJ,UTTAR PRADESH,273301,INDIA | MAHARAJGANJ | UPS Down | 23/09/2021 06:46:22 pm | Visit Done | Jitendra | 24-Sep-21 | Display card faulty | Closed | 200 |
| Hitachi\_21093001 | S1BW000080006 | NEAR LAL DARWAJA,SUHASHINI TALKIES,GHAZIPUR,,,Ghazipur,UTTAR PRADESH,233001,INDIA | GHAZIPUR | UPS Down | 30/09/2021 05:37:31 pm | Visit Done | Manoj | 30-Sep-21 | Earthing high & voltage issue | Closed | 200 |
| Hitachi\_21020603 | S1NW000107078 | KIDWAI NAGAR KANPUR | KANPUR NAGAR | UPS Backup issue | 02-06-2021 16:22 | Visit Done |  | 02-08-2021 14:01 | PCB Card Faulty | Closed | 100 |
| Hitachi\_21063004 | S1BB017177001 | KANPUR DEHAT,KANPUR DEHAT,UTTAR PRADESH,209202,INDIA | KANPUR DEHAT | UPS Down | 30/06/2021 01:18:49 pm | Visit Done | sunil | 03-Jul-21 | no issue | Closed | 100 |
| Hitachi\_21063005 | S1NB018856001 | TIKRA,SBI TIKRA,TIKRA KANPUR,KANPUR ,KANPUR NAGAR,UTTAR PRADESH,209217,INDIA | KANPUR NAGAR | UPS Down | 30/06/2021 01:42:50 pm | Visit Done | Sunil | 01-Jul-21 | Haging issue | Closed | 200 |
| Hitachi\_21071503 | S5NE001130621 | MARKET,STREET,BILHAUR (NPP),BILHAUR ,KANPUR NAGAR,UTTAR PRADESH,208001,INDIA | KANPUR NAGAR | UPS Down | 15/07/2021 05:31:47 pm | Visit Done | Sunil | 17-Jul-21 | Battery faulty | Closed | 200 |
| Hitachi\_21072002 | S1NW000107112 | GWALTOLI SUBZI MANDI,KANPUR,,,Kanpur Nagar,UTTAR PRADESH,208001,INDIA | KANPUR | UPS Down | 20/07/2021 03:53:49 pm | Visit Done | Sunil | 21-Jul-21 | Beep issue | Closed | 150 |
| Hitachi\_21072102 | S1NW000107079 | 45 A-GAUTAM VIHARNEW SHIVALI ROADKANPUR,KANPUR,,,Kanpur Nagar,UTTAR PRADESH,208001,INDIA | KANPUR NAGAR | UPS Down | 21/07/2021 01:07:02 pm | Visit Done | Sunil | 22-Jul-21 | UPS output issue | Closed | 200 |
| Mail Call | S1NW000107086 | SBI ARMAPUR BRANCH,KANPURKANPUR NAGAR,UTTAR PRADESH,208017,INDIA | KANPUR NAGAR | UPS Backup issue | July 24, 2021 12:57 PM | Visit Done | Sunil | 28-Jul-21 | UPS KEYPAD | Closed | 200 |
| Hitachi\_21073001 | S1NW000107070 | SWAROOP NAGAR | KANPUR | UPS Down | 30/07/2021 12:08:35 pm | Visit Done | KARAMVEER | 30-Jul-21 | Electrical issue | Closed | 100 |
| Hitachi\_21080201 | S1NW000107041 | DARSHAN PURWA,KANPUR,,,Kanpur Nagar,UTTAR PRADESH,208001,INDIA | KANPUR | UPS Down | 02/08/2021 11:04:22 am | Visit Done | Sunil | 02-Aug-21 | ATM ISSUE | Closed | 100 |
| Hitachi\_21081202 | S1NB000107122 | D 1516 UPSIDC INDUSTRIAL AREA,RUMA ,Kanpur (CB),Kanpur ,Kanpur Nagar,UTTAR PRADESH,209402,India | KANPUR NAGAR | UPS Down | 12/08/2021 02:41:56 pm | Visit Done | Sunil | 18-Jul-21 | Haging issue | Closed | 200 |
| Hitachi\_21081301 | S1NB030173002 | SBI R.K. NAGAR ,GUMTI NO. 5,KANPUR (M CORP.),KANPUR ,KANPUR NAGAR,UTTAR PRADESH,208005,INDIA | KANPUR NAGAR | UPS Down | 13/08/2021 12:04:12 pm | Visit Done | Sunil | 13-Aug-21 | Battery weak condition | Closed | 150 |
| Hitachi\_21081603 | S1NW000107108 | KANPUR M | KANPUR | UPS Down | 16/08/2021 04:40:04 pm | Visit Done | Sunil | 18-Aug-21 | UPS plug issue | Closed | 200 |
| Hitachi\_21083103 | S1BW016993001 | PSIT CAMPUS,KANPUR NAGARKANPUR NAGAR,UTTAR PRADESH,209305,INDIA | KANPUR NAGAR | UPS Down | 31/08/2021 05:52:16 pm | Visit Done | Sunil | 02-Sep-21 | Battery Faulty | Closed | 150 |
| Hitachi\_21090703 | S5BE003752636 | STATE BANK OF INDIA  MIG-17, W BLOCK, KESHAV NAGARUSMANPUR, (KANPUR)DIST:KANPUR, UTTAR PRADESH | KANPUR | UPS Down | 07/09/2021 04:26:46 pm | Visit Done | Sunil | 07-Sep-21 | FAN faulty | Closed | 150 |
| Hitachi\_21091103 | S1NB001093003 | POLICE LINE MATI,POLICE LINE,MATI KISHUNPUR,AKBARPUR ,KANPUR DEHAT,UTTAR PRADESH,209101,INDIA | KANPUR DEHAT | UPS Backup issue | 11/09/2021 07:52:58 pm | Visit Done | Sunil | 15-Sep-21 | UPS working Fine | Closed | 100 |
| Hitachi\_21091201 | S1NW000107134 | SAKET NAGAR,KANPUR | KANPUR | UPS Backup issue | 12/09/2021 03:43:04 pm | Visit Done | Sunil | 13-Sep-21 | UPS installed | Closed | 200 |
| Mail Call | S1NW000107055 | KALI POOJA CROSSING KANPUR NAGAR | KANPUR NAGAR | ups issue | September 18, 2021 11:50:30 AM | Visit Done | Sunil | 18-Sep-21 | electrcal issue | Closed | 200 |
| Hitachi\_21092901 | S1NW000107041 | DARSHAN PURWA,KANPUR,,,Kanpur Nagar,UTTAR PRADESH,208001,INDIA | KANPUR | UPS Down | 29/09/2021 03:59:58 pm | Visit Done | Sunil | 30-Sep-21 | Conytrol card faulty | Closed | 100 |
| Hitachi\_21080906 | S1BW011253002 | SBI SHANKARGARH ATM,ALLAHABADALLAHABAD ,UTTAR PRADESH,212116,INDIA | ALLAHABAD | UPS Down | 09/08/2021 05:44:04 pm | Visit Done | Krishnkant | 07-Sep-21 | UPS   Faulty | Closed | 200 |
| Hitachi\_21081101 | S1BW016806001 | TAGORE TOWN,ALLAHABADALLAHABAD ,UTTAR PRADESH,211012,INDIA | ALLAHABAD | UPS Down | 11/08/2021 06:11:29 pm | Visit Done | Krishnkant | 16-Aug-21 | UPS ok All battery faulty | Closed | 150 |
| Hitachi\_21081102 | S5NE009558621 | LALTARA, ALLAHABAD,ALLAHABAD,UTTAR PRADESH,212301,INDIA | ALLAHABAD | UPS Down | 11/08/2021 06:14:00 pm | Visit Done | Krishnkant | 25-Aug-21 | UPS faulty | Closed | 200 |
| Hitachi\_21081303 | S1BW009558002 | LALTARA,ALLAHABADALLAHABAD ,UTTAR PRADESH,212301,INDIA | ALLAHABAD | UPS Backup issue | 13/08/2021 02:32:29 pm | Visit Done | Krishnkant | 25-Aug-21 | Charging card Faulty | Closed | 150 |
| Hitachi\_21081602 | S1BW000006035 | GTB NAGAR,AGRA GUEST HOUSE,ALLAHABAD,,,Allahabad ,UTTAR PRADESH,211063,INDIA | ALLAHABAD | UPS Backup issue | 16/08/2021 03:41:18 pm | Visit Done | Krishnkant | 21-Aug-21 | Two battery faulty | Closed | 150 |
| Mail Call | S1BW001867002 | SBI SORAON,SORAONALLAHABAD ,UTTAR PRADESH,212502,INDIA | ALLAHABAD | UPS Down | N/A | Visit Done | Krishnakant | 23-Aug-21 | IGBT faulty | Closed | 100 |
| Mail Call | S1NB011257003 | SBI JANGHAI ALLAHABAD,JANGHAI ALLAHABAD,ALLAHABAD (M CORP.),ALLAHABAD,ALLAHABAD ,UTTAR PRADESH,212402,INDIA | ALLAHABAD | UPS Backup issue | 44438.73542 | Visit Done | krishnkat | 30-Aug-21 | UPS faulty | Closed | 200 |
| Hitachi\_21090401 | S1NB000006113 | bpcl ,ind area,Allahabad (M Corp.),Allahabad,Allahabad ,UTTAR PRADESH,211003,India | ALLAHABAD | UPS Down | 04/09/2021 03:13:08 pm | Visit Done | Krishnkant | 09-Sep-21 | Battery issue | Closed | 300 |
| Mail Call | S1BW000006038 | ADJACENT HDFC,SHEO CHARAN LAL ROAD,ALLAHABAD,,,Allahabad ,UTTAR PRADESH,211003,INDIA | ALLAHABAD | UPS not on issue | 05-09-2021 12:25 | Visit Done | Krishnkant | 06-Sep-21 | UPS issue | Closed | 200 |

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| --- | --- | --- | --- | --- | --- | --- |
| **Thank’s With Regard’s**  **Chandan Prajapati**  E-Surveilliance & Telecom Dept. (Project)  Mob: +91 7080562221   |  | | --- | |  |   **Comfort Techno Services Pvt. Ltd.**  **HN**-17/1, Metro Plaza,2nd floor , Room No.-102 **Sector -17** Indira Nagar, Near Muncipuliya metro station Lucknow-226016, | |  | | --- | |  |        |  | | --- | |  |   “Let us bring Comfort to your Business”   |  | | --- | |  | | [Description: Untitled-3](https://www.facebook.com/ComfortTechno-Pvt-Ltd-1909149812690211/) [Description: 2](https://twitter.com/ComfortTechno) [Description: 3](https://plus.google.com/102011446630865362693) [Description: 4](https://www.linkedin.com/company/comforttechnopvtltd) Description: 5 Description: 6 | |

**From:** Chandan Prajapati   
**Sent:** 06 October 2021 16:33  
**To:** Samsher Shaikh; Ashish Dubey  
**Cc:** 'Indrajeet Yadav'; 'Allahabad'; Sartaj Singh  
**Subject:** RE: FAULTY UPS SEND AND RECEIVED