Vishwa Gosalia

Software Engineer

Looking forward to contributing my skillset to build something sustainable for the company. I am also eager to continue to be at all times exposed to new technologies, concepts, and solutions and ready to work independently or in a team with diligent perseverance and dedication.

Contact

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Andheri West, Mumbai

Skills

- PHP - Laravel, Codeigniter
- Clojure
- React, reflux
- Python
- Kafka
- Javascript
- Git
- Grafana
- Kibana
- Mongo DB
- Postgres, Yugabyte
- Redis

Connect

- in linkedin.com/in/vishwa-gosalia
- 🌐 vishwagosalia.github.io
- ⌂ github.com/vishwagosalia

Work Experience

Helpshift Technologies Pvt Ltd   2021 - Present

Software Engineer 2

- Work in the Integrations team on **backend development**, focusing on **REST APIs**, scalable **webhooks**, cron jobs, and various databases along with micro-services architecture to deliver client-centric features.
- Lead **third-party integrations**, partnering with the product team to enhance and develop new features for **channels** like SMS, Facebook, Discord, and WhatsApp.
- Utilize monitoring tools such as **Grafana** and **Kibana** to engage in proactive monitoring and efficiently resolve on-call issues.
- Implement and manage **event-driven micro-service architecture** using **Kafka**.
- Develop resilient REST APIs capable of handling 1500 RPS by employing **caching mechanisms** and robust **authorisation protocols**.
- Design and **optimise database schemas** for high availability and performance.
- Ensure **code quality** and maintainability through **code reviews**, automated testing, and adherence to best practices.
- Participate actively in **recruitment processes**, evaluating and **onboarding** new team members, and providing mentorship.
- Coordinate with engineering leadership, product teams, frontend developers, QA, and DevOps to ensure **seamless project delivery**.

Education

BE - Information Technology	**2018 - 2021**
K. J. Somaiya Institute of Engineering & IT	9.01 CGPA

Diploma - Computer Engineering	**2015 - 2018**
Thakur Polytechnic	81.94%