# **CONTRACT #6: EQUIPMENT MAINTENANCE AGREEMENT**

**CONTRACT NUMBER:** BEM-2025-042 **EFFECTIVE DATE:** January 1, 2025

### **SERVICE PROVIDER:**

Bakery Equipment Masters 1875 Industrial Blvd. San Leandro, CA 94577

Tel: (510) 555-4321

Email: service@bakeryequipmentmasters.com

#### **CLIENT:**

Sunshine Bakery LLC 567 Main Street San Francisco, CA 94110

Tel: (415) 555-9876

Email: operations@sunshinebakery.com

This Equipment Maintenance Agreement ("Agreement") is entered into by and between Bakery Equipment Masters ("Provider") and Sunshine Bakery LLC ("Client") for the maintenance and servicing of bakery equipment.

### 1. COVERED EQUIPMENT

<b>Equipment</b>	Model	Serial Number	Purchase Date
Commercial Mixer	KitchenPro KPM-80	KP8045627	06/15/2023
Convection Oven	BakeRight BR-2200	BR267489	03/22/2024
Proof Box	ProofMaster PM-500	PM521334	06/15/2023
Dough Sheeter	RollRight RR-30	RR30789	11/05/2022
Walk-in Refrigerator	CoolPro CP-800	CP842651	03/22/2024
Deck Oven	StoneOven SO-3T	SO378954	11/05/2022

### 2. MAINTENANCE SERVICES

## 2.1 Preventive Maintenance:

- Quarterly inspections and maintenance of all covered equipment
- Scheduled dates: January, April, July, October (15th-30th)
- Services include:
  - Cleaning of critical components
  - Lubrication of moving parts
  - · Calibration and adjustment
  - Safety checks
  - Performance testing

### 2.2 Emergency Repairs:

- Response time: Within 4 hours during business days
- After-hours response: Within 8 hours
- Weekend/Holiday response: Within 12 hours

### 2.3 Parts Replacement:

- Regular wear parts included in contract
- Major components billed separately (with prior approval)
- 15% discount on all parts not covered by warranty

## 2.4 Equipment Training:

- Annual staff training session (up to 3 hours)
- Additional training available at \$125/hour

### 3. SERVICE FEES

### 3.1 Maintenance Plan Options:

- Standard Plan (Selected): \$575/month
  - Includes quarterly maintenance
  - Emergency repair labor
  - Travel expenses
  - Regular wear parts
- Premium Plan: \$875/month
  - Includes all Standard Plan features.
  - Priority emergency response (2 hours)
  - Annual deep cleaning
  - All parts replacement (except major components)

### 3.2 Additional Charges:

- After-hours emergency calls: \$125/hour surcharge
- Non-covered equipment service: \$150/hour + parts
- Equipment operator error: \$150/hour + parts

### 4. PAYMENT TERMS

# 4.1 Monthly Fee:

- \$575.00 due on the 1st of each month
- Late fee: 5% after 5 days
- Suspension of services: After 15 days of non-payment

### 4.2 Additional Services:

- Billed separately from monthly maintenance fee
- Payment terms: Net 15 days
- Itemized invoice provided for all services

### 5. TERM AND TERMINATION

### 5.1 Initial Term:

• 12 months from Effective Date

### 5.2 Renewal:

- Automatic renewal for successive 12-month periods
- 60-day written notice required to terminate at end of term

# 5.3 Early Termination:

- 90-day written notice required
- Early termination fee: 3 months of service fees

# **6. GENERAL PROVISIONS**

## 6.1 Warranty:

Provider warrants all service work for 90 days

# 6.2 Liability:

Provider's liability limited to cost of services provided

### 6.3 Insurance:

Provider shall maintain appropriate insurance coverage

### 6.4 Venue:

Governing law: State of California