

Editing The form

As we know we have four types of users for our website as follow:

A- Website Users: They will place an ad with us . They open an account and they will place an ad with us for sell or rent a property. (We have to let them know on the form that they pay attention about the information which they provide us on the form, because after submitting the form they are limited to editing the form and they can not come back and change everything, If they need to change some of the critical information they need to call us for more editing, Also customer as soon as edited the form each time and submit his/her ad to us, the ad should go to Properties editing pending box separate from other properties in the admin page in order to be check again for the information that have been changed by the customer and if everything were correct, that time admin user can activate their ad again,

As soon as open an account with us they go to their account page and they can select the form and place an ad .and as soon as submit their ad and their payment successfully, their ad will in their account and at same time we have the same ad on the admin under pending properties, in order we check the form and the payment and make sure everything is correct and after that we activate their ad ,

But we let customer know that for ad to be activated in our website it takes up to 12 hours for us to check the information and the payment for ad to be activated. and after activated their ad they are able to go back to their account page to edit their ad any time they want. But their editing will be limited.

It is easier to just tell you which options they can not delete of edit at all are as follow:

1- Price of Sell or Rent or deposit: They can not change the price after first time they submitted their ad at all .

Unless they see their price is too high and they want to reduce the price, and for that they need to edit the form, to doing that we need provide them on edit form another box called reduced price and they can enter new amount for their Sell or Rent or Deposit.

Make sure we add a note next to the original price on the form and say, (Note: Please pay attention to the amount you enter here, it only can be edited by you for less amount as a Reduce Amount and you can not change the original amount you first time you enter into the form. Also that time on the website where the original price is shown it will be red x on it and under that we show the new price as Reduced Price.

2-Land use: they can not delete or edit that.

3-Type of property: they can not delete or edit that.

4-owner email: they can not delete or edit that. Note: This is not editable.

5-first name: they can not delete or edit that. Note: This is not editable.

6-last name: they can not delete or edit that. Note: This is not editable.

7-Mobile#: they can not delete or edit that. Note: This is not editable.

8-Building number: they can not delete or edit that. Note: This is not editable.

9-country: they can not delete or edit that.

10-State: they can not delete or edit that.

11-city: they can not delete or edit that.

12-property Address: they can not delete or edit that.

13-google Earth/Map UTM: they can not delete or edit that.

14-land Size: they can not delete or edit that. Note: it is not Editable. Please make sure you enter correct Size.

15-building size: they can not delete or edit that. Note: it is not Editable. Please make sure you enter correct Size.

16-Document/Title/Permits: they can not delete or edit that. Note: it is not Editable. Please make sure you enter all information correctly.

B-Super Admin: They Have all the rights for Delete and edit any thing on the all Forms and website or admin page.

C-Admin Manager: Admin managers are people hire by us as a manager of specified state for specified country. They will be assign by the super admin only. Super admin add them as Admin Manager under admin user in admin page and for doing that, we need to update the admin user information as follow:

Upload his/her Picture:

First Name:

Last Name:

Home Phone#:

Mobile#:

Email:

SS#:

Birth Date:

Country:

State:

City:

Address:

Upload ID Picture:

Note: Box for 50 line

Password: password between 8 or more characters which contain at least one lowercase letter one uppercase letter, one special character, one numeric digit.

Confirm Password:

Submit

Only super admin have access to admin users on admin page with all right. But Admin manager has limited access to admin users and can add admin User under him but he can not see his/her own information or super admin . He act as manager and he can hire admin users under him and add them with same information we had for admin manager as above under admin users on admin page.

Also he can not delete any admin users he hired but he can edit or suspend it only.

Admin manager when login into admin page only see/view:

Manage Location: Of the country for specific State and cities assign to him.

Manage Properties: Of the properties for that country and specific State and cities assign to him/her and nothing else,
The same for Featured Real Estate.
The same for Favorite Real Estate

Admin Users: As we describe above. Only see and add and edit the Admin Users whom he/she hire.

Website Users: All users in same Country for Specific States and Cities.

Transactions: for all customers of same country for specific States and cities.

Subscribers: For all customer of the same country for specific States and cities.

Nothing else he/she has access or see/view in admin page and he can not delete any thing, only edit. That means we have to remove and delete and remove options in admin page.

Dashboard it will be configure with those needs as above.

Editing the form for admin manager are all those options that was limited by website user. Admin manager can edit all the form but he can not delete the form or any users or properties or locations or transaction at all.

D:Admin User: Admin users are hire by admin manager and they help admin manager to administrate the website. They answer the customer call and help the customer for any need. They have minimum right of doing something. As we said above the manager has to register them with same information we got fro admin manager when super admin hired them. All the information for registration will be accessible by super admin too.

They have access to the same thing in admin page as admin manager, but only different are as follow:

Admin Users:

They do not access or see/view Admin user Option under admin page.

They can not delete or remove anything at all. If in any case they need to do something more they should go to their manager and ask manager to do it

They can edit, activate, suspend, or add any account of website users.

They can edit the form of customer but not the list that was not editable for customer too. The

list of 16 option on the form as above. Which these 16 option are editable by admin manager and super admin only.

*under Admin User on the admin menu page under action, we should remove the icon for delete any user by admin manager. Just they can edit or suspend any admin user.

*the same thing for Website User on the admin menu page under action we should remove the icon for delete any website user by admin manager or admin user. Only Super admin can delete any users. Also under website user we do not need any user type. All are website user. We have to have number front of each user in order to see how many user we have.

*the Users in admin page when they would login in to the admin page they should go to specific page with specific URL separate from Website. In order to login. And the login page for admin page should have maximum security. As soon as someone login to admin page an email automatically should be created by computer and sent to a designated email for this purpose which is accessible by super admin and admin manager with following information:

- User type
- First/Last name
- Email
- Phone#
- what date/time
- what IP

also login page for admin should be as follow:

First name:
Last name:
Email:
Phone#
Password:
Enter Captcha code:

*when any user logout from admin page, it should go back to the admin login page not any other page.

*after login in admin page if the user left and forgot to logout or was not active should automatically logout itself.

Admin Users of all types which they have access to admin page, also they can have an account in the website as Website User, **but not with same email**. Any time a user login as administrator from the admin login page the computer has to look for same information under the Admin User not the web User, and any time from website page/website URL anyone login to his or her account the computer check the information only from Website User. It should not any conflict or connection between Website user and Admin user. They are two different users with two different URL and no connection between them.

For more security for admin page and website user account if the user login from different ip or computer, should send an email to the email address we saved from that user and send a code number and ask the user to enter that code in the login page in order to make sure we have the same person to login.

The same thing for website user if they login from different ip or computer we should send an email to existing email on his account with a code to verify that.

Here are some examples for each type of event:

For Login from different ip or computer:

Ejareh.com account security code

Security code

please use the following security code for the Ejareh account kh**0@yahoo.com

Security code: 6189341

If you are not the person to try to login, please let us know at once by [click here](#) to send us an email or you can call our support.

Thanks,

Ejareh.com

Ejareh account unusual sign-in

Unusual sign-in activity

We detected something unusual about a recent sign-in to the Ejareh account

kh**0@yahoo.com.

Sign-in details

country/Region: Iran

IP address: 158.58.12.112

Date: 12/07/2022 1:12 PM

Platform: ios

please go to your recent activity page to let us know whether or not this was you. If this wasn't you, we'll help you secure your account. If this was you, we'll trust similar activity in the future.

Thanks,

The Ejareh account team

Ejareh.com

For changing the password it should be like this:

Critical Security Alert

Someone tried to change your password for example@gmail.com

The recovery phone for your account was changed. If you didn't change it, you should check what happened. You received this email to let you know about important changes to your account and services.

Or

Ejareh.com

Your password Changed

your password for the Ejareh account Kh*****@yahoo.com was changed on 9/15/2022 3:27 PM

if this was you, then you can safely ignore this email.

If this wasn't you, your account has been compromised. Please follow these steps:

1-Reset your password.

2-Review your security info.

3-you can call us or send an email to suspend your account.

Thanks,

The Ejareh account team

or

For Password Reset as example:

Ejareh account password reset

Ejareh account

Password reset code

Please use this code to reset the password for the Ejareh account kh*****@yahoo.com

Here is your code: 5430682

Please if you don't request for resetting password, call us at once, or send an email to let us know of that.

Thanks,

The Ejareh account team