



# INFORMATICS INSTITUTE OF TECHNOLOGY In collaboration, with UNIVERSITY OF WESTMINSTER (UoW)

BSc/ BSc (Hons) in Computer Science Final Year Project 2017/18

System Requirement Specification

For

**User Experience Enhancement in Scrum using Gamification Elements** 

By 2014081

Vishwa Kanahcna Perera

Supervised by Mr. Pumudu Fernando

Signature of Supervisor	Signature of Student

# **Table of Contents**

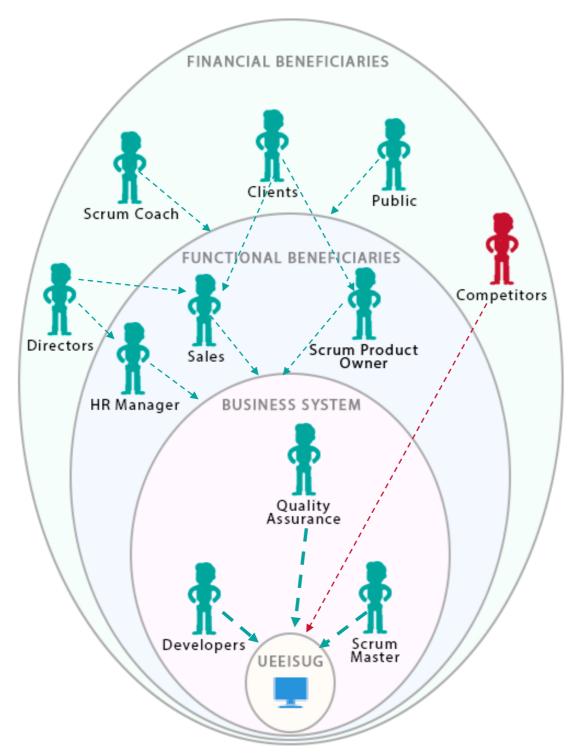
TABLE OF FIGURES	4
1 STAKEHOLDERS	5
1.1 Onion Model	5
1.2 Stakeholder Descriptions	6
2 REQUIREMENT ELICITATION TECHNIQUES	10
2.1 GAMIFICATION ELEMENT SELECTION	10
2.1.1 Observation	10
2.1.1 Literature review	10
2.2 FUNCTIONAL REQUIREMENT IDENTIFICATION	10
2.2.1 Questioner	10
2.2.2 Interviews	10
2.2.3 Literature review	10
3 EXECUTION	10
4 RESULT ANALYSIS	10
5 ANALYSIS MODELS	10
5.1 USE CASE DIAGRAM	10
5.2 Use case descriptions	10
5.3 TEST CASES	10
5.4 DOMAIN MODEL	11
5.5 ACTIVITY DIAGRAM	11
6 FUNCTIONAL REQUIREMENTS	11
7 NONFUNCTIONAL REQUIREMENTS	11
8. OTHER REQUIREMENTS	11
SCODE DEFINEMENT	11

# **Table of Figures**

Figure 1:	Onion Model	 5

## 1 Stakeholders

## 1.1 Onion Model



\* UEEISUG - User Experience Enhancement in Scrum using Gamification

Figure 1: Onion Model

# 1.2 Stakeholder Descriptions

Stakeholder	Developers
Role	Normal Operator
Benefits	<ul> <li>Tracking Personal Development</li> <li>Rewards per milestone.</li> <li>Recognition inside the organization.</li> <li>Motivation to work.</li> </ul>
Interest in Solution	High interest
Responsibilities	Journalized daily work carried out by updating the scrum board.

Stakeholder	<b>Quality Assurance</b>
Role	Normal Operator
	Tracking Personal Development
Benefits	Rewards per milestone.
benefits	• Recognition inside the organization.
	<ul> <li>Motivation to work.</li> </ul>
Interest in Solution	High interest
Responsibilities	Journalized daily work carried out
	by updating the scrum board.
	<ul> <li>Inform team about issue in the</li> </ul>
	current version of the product.

Stakeholder	Sales
Role	Functional Beneficiary
Benefits	Better products to market.
	• Increase in quality of the production.
Interest in Solution	Medium interest
Responsibilities	Increase the sales.

Stakeholder	Scrum Master
Role	Normal Operator
Benefits	<ul> <li>Tracking Personal Development</li> <li>Rewards per milestone.</li> <li>Recognition inside the organization.</li> <li>Motivation to work.</li> <li>Make it easy to work with scrum team.</li> </ul>
Interest in Solution	High interest
Responsibilities	<ul> <li>Journalized daily work carried out by updating the scrum board</li> <li>Check Team's progress.</li> <li>Know the weight of contributions done by scrum team members</li> </ul>

Stakeholder	Scrum Product Owner
Role	Functional Beneficiary
	Fast Project delivery from the scrum
Benefits	team.
	Knowledge about the Scrum team
Interest in Solution	Medium Interest
Responsibilities	Conveying needs of the user to the
	scrum team.

Stakeholder	HR Manager
Role	Functional Beneficiary
Benefits	Easy to manage human resources.
	<ul> <li>Early prediction on progress of a</li> </ul>
	newly formed team with old
	employees.
Interest in Solution	Medium interest
Responsibilities	Optimize HR solutions.

Stakeholder	Directors
Role	Financial Beneficiary
Benefits	Happy work environment increases
	the productivity of the employees,
	which eventually lead to upward
	progress in the production.
Interest in Solution	Medium interest
Responsibilities	Increase the revenue generation.

Stakeholder	Scrum Coach
Role	Financial Beneficiary
Benefits	<ul> <li>Profit increment. (With the increase in using of scrum methodology due to this system. More organizations will thrive to learn the scrum methodology.)</li> <li>Increase in demand in job market.</li> </ul>
Interest in Solution	Medium interest
Responsibilities	Teach about scrum methodology.

Stakeholder	Public (Society)
Role	Financial Beneficiary
Benefits	Health improvements due to less stress due to employee satisfaction.
Interest in Solution	Interest
Responsibilities	

Stakeholder	Competitors (Negative Stakeholder)
Role	Financial Beneficiary
Benefits	<ul> <li>Know the market's responses to the current problem.</li> <li>Learn from competitors mistakes</li> </ul>
Interest in Solution	Medium interest
Responsibilities	

Stakeholder	Hacker (Negative Stakeholder)
Role	Financial Beneficiary
Benefits	<ul> <li>Know the market's responses to the current problem.</li> <li>Learn from competitors mistakes</li> </ul>
Interest in Solution	Medium interest
Responsibilities	Teach about scrum methodology.

## 2 Requirement elicitation techniques

#### 2.1 Gamification element selection

In order to identify what is the most relevant gamification element for the problem the author has used following elicitation techniques;

#### 2.1.1 Observation

#### 2.1.1 Literature review

#### 2.2 Functional requirement identification

To identify the necessary functionalities of system, the author has used the following elicitation techniques;

- 2.2.1 Questioner
- 2.2.2 Interviews
- 2.2.3 Literature review
- 3 Execution
- 4 Result analysis
- 5 Analysis models
- 5.1 Use case diagram
- **5.2** Use case descriptions
- 5.3 Test cases

#### 5.4 Domain model

## **5.5** Activity Diagram

# **6 Functional requirements**

6. Functional requirements (FR no., FR, Input, process, output, priority, Use case) - all low-level functions

## 7 Nonfunctional requirements

7. Nonfunctional requirements

## 8. Other requirements

## **Scope refinement**

