Group 12 Project Documentation Sales Analytics

Advanced Data Cleaning

Objective

To ensure data quality by identifying and handling outliers, addressing missing values, and correcting data type inconsistencies.

Steps and Justifications:

1. Loading the Dataset

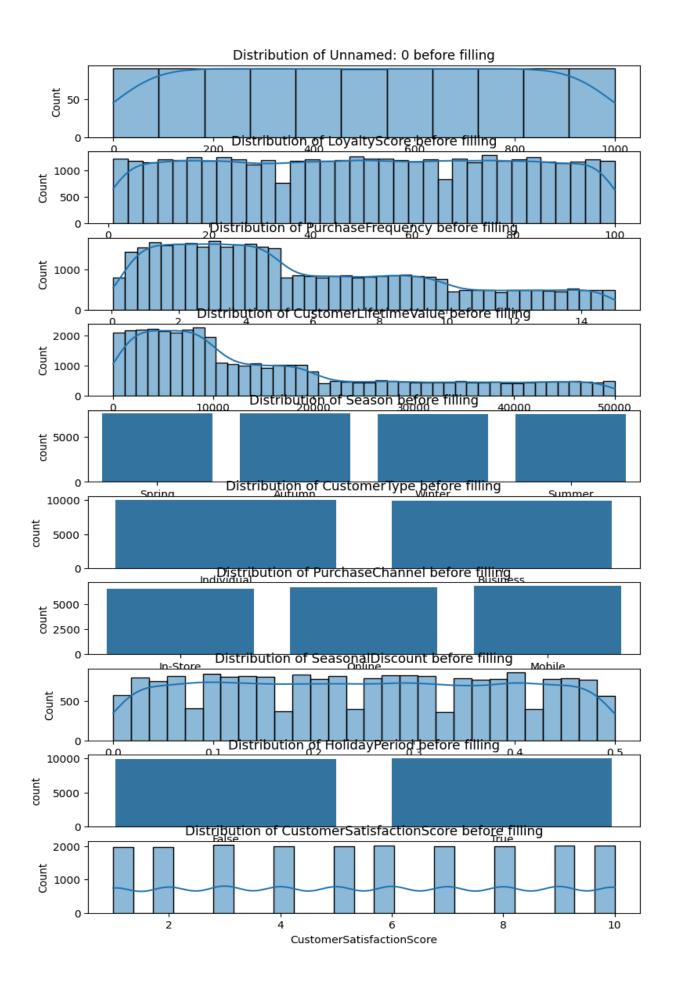
- Loaded the dataset using Pandas to facilitate data manipulation and cleaning.

2. Identifying Outliers

- Used the Interquartile Range (IQR) method to detect outliers. This method is chosen for its robustness in identifying extreme values without being influenced by them.
 - Calculated the first quartile (Q1) and third quartile (Q3) and determined the IQR as Q3 Q1.
 - Outliers are defined as data points that fall below Q1 1.5 * IQR or above Q3 + 1.5 * IQR.

Output:

```
Missing values before imputation:
Unnamed: 0
                               40000
CustomerID
                                  0
Age
Gender
                                  a
Location
ProductCategory
PurchaseDate
PurchaseAmount
                                  0
PaymentMethod
Quantity
DiscountPercentage
IsReturned
Rating
IsPromotion
                                  ø
CustomerSegment
ShippingDuration
                                  0
                                  0
Region
LoyaltyScore
                              1000
PurchaseFrequency
                               1000
CustomerLifetimeValue
                              1000
                             11000
CustomerType
                              21000
PurchaseChannel
                              21000
SeasonalDiscount
                              21000
HolidayPeriod
                              21000
CustomerSatisfactionScore
                              21000
dtype: int64
```

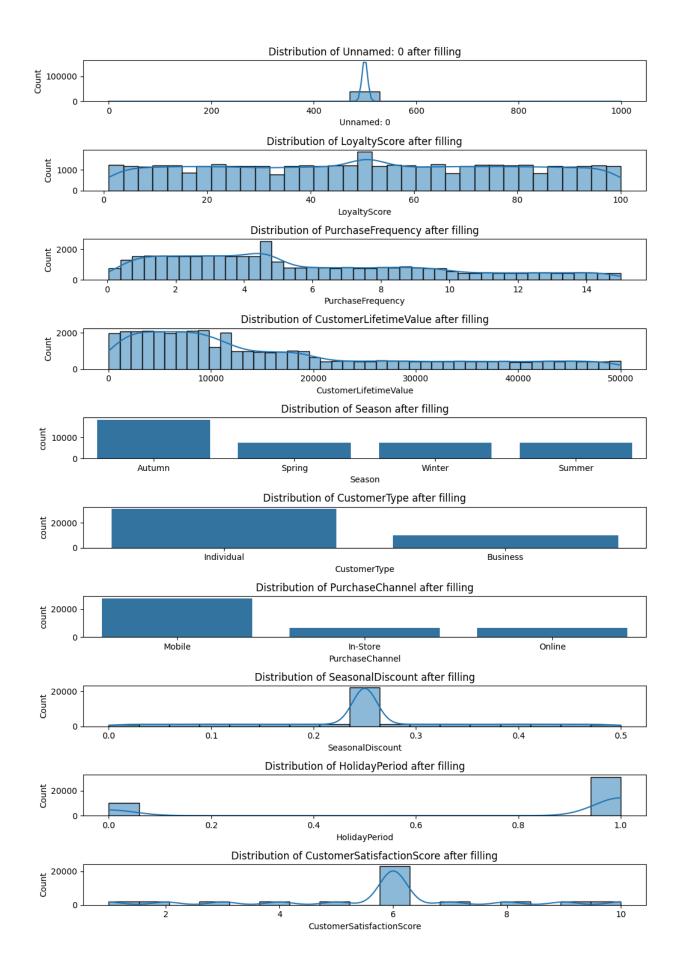


3. Handling Missing Values

- Applied different imputation techniques based on the nature of the data:
 - Mean Imputation: Used for numerical data where the mean is appropriate.
 - Median Imputation: Chosen for skewed numerical data to avoid mean distortion.
 - Mode Imputation: Used for categorical data to fill in the most frequent value.

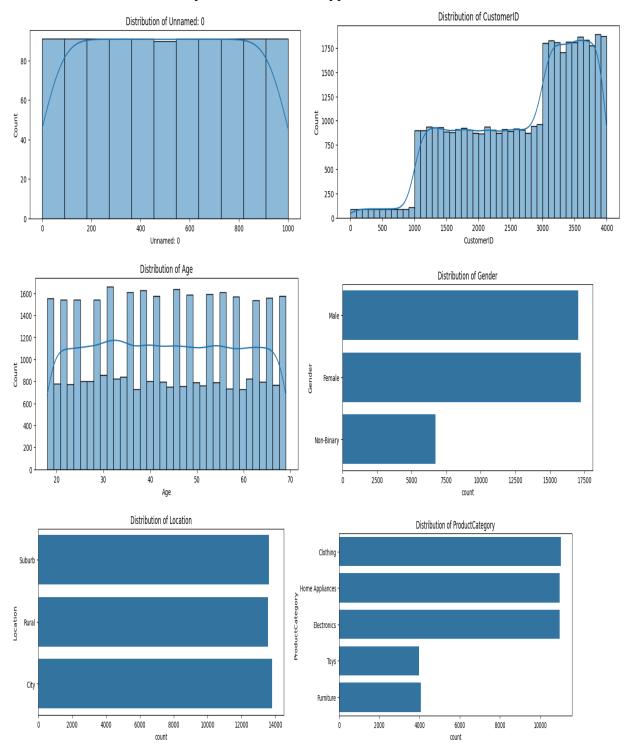
Output:

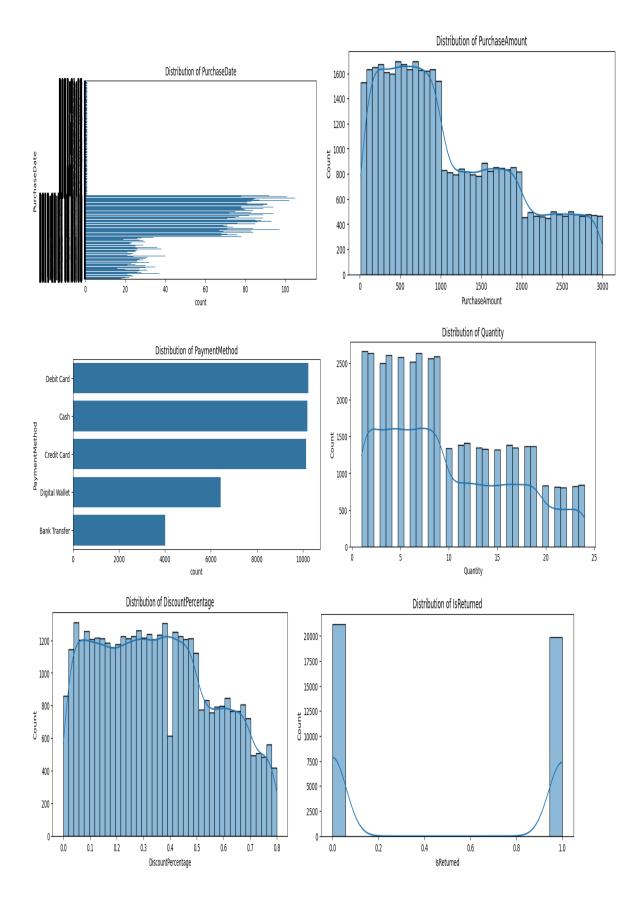
Missing values after	imputation:
Unnamed: 0	Ø
CustomerID	0
Age	0
Gender	0
Location	0
ProductCategory	Ø
PurchaseDate	0
PurchaseAmount	Ø
PaymentMethod	Ø
Quantity	0
DiscountPercentage	0
IsReturned	0
Rating	Ø
IsPromotion	Ø
CustomerSegment	0
ShippingDuration	0
Region	Ø
LoyaltyScore	0
PurchaseFrequency	0
CustomerLifetimeValue	e 0
Season	0
CustomerType	Ø
PurchaseChannel	0
SeasonalDiscount	0
HolidayPeriod	0
CustomerSatisfactionS	Score 0
dtype: int64	

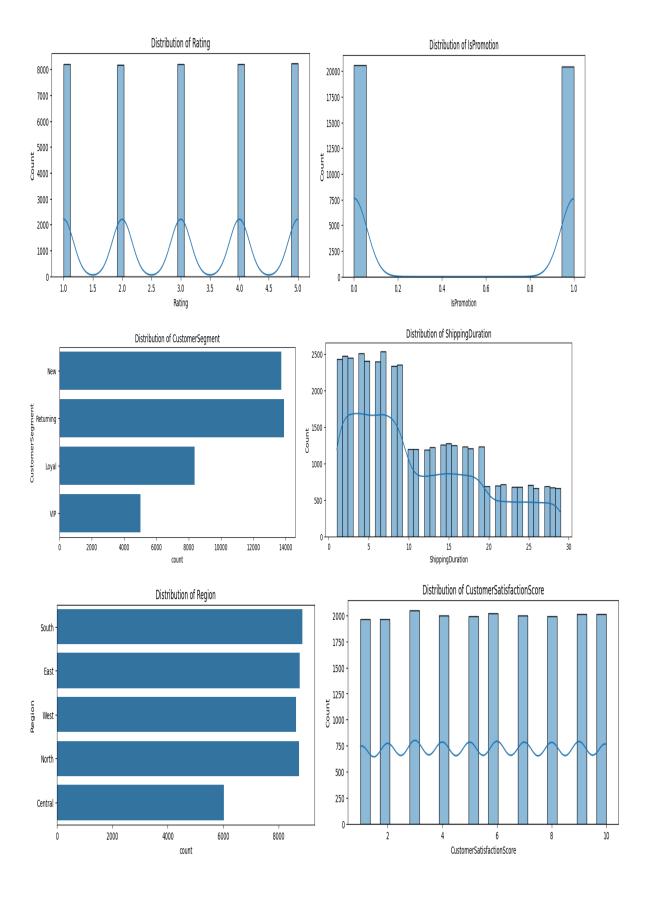


4. Correcting Data Type Inconsistencies

- Ensured that each column had a consistent data type:
 - Converted date columns to datetime objects.
 - Changed numerical columns stored as strings to appropriate numerical types.
- Verified and corrected any misclassified data types.







Data Augmentation

Objective

To enhance the dataset by generating additional samples while maintaining the statistical properties of the original data.

Steps and Justifications

1. Analyzing Data Distribution

- Conducted an in-depth analysis of the existing data's distribution to understand its characteristics.
 - Identified key statistical properties such as mean, variance, skewness, and kurtosis.

2. Data Augmentation Techniques

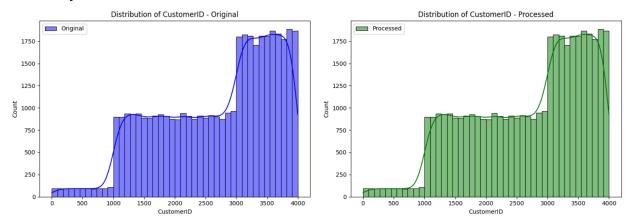
- Applied bootstrapping to create additional samples. Bootstrapping is a resampling technique that generates new data points by sampling with replacement from the existing data.
 - Ensured that the augmented data followed the original dataset's statistical distribution.

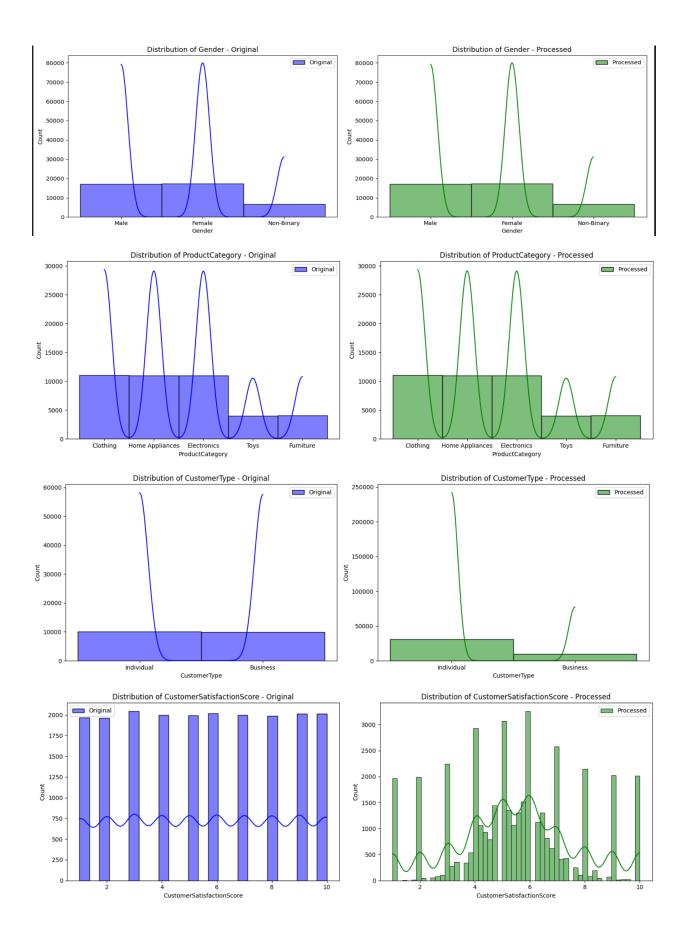
3. Integrating Augmented Data

- Merged the newly generated samples with the original dataset to create an expanded dataset.
- Maintained the integrity of the original data while ensuring the augmented data enhanced the dataset.

4. Validation

- Performed rigorous validation to ensure the augmented data met quality standards.
- Compared statistical properties of the augmented dataset with the original to confirm consistency.





Real-time Data Ingestion

Objective

To set up a real-time data ingestion pipeline using Apache Kafka and ensure optimized data flow into SQL databases.

Steps and Justifications

1. Setting Up Apache Kafka

- Configured an Apache Kafka environment to manage real-time data streams.
- Established Kafka brokers, topics, and partitions to facilitate efficient data flow.

2. Creating Kafka Producers

- Developed Kafka producers to simulate real-time data streams.
- Configured producers to send data to the appropriate Kafka topics.

3. Developing Kafka Consumers

- Used Python to create Kafka consumers that ingest data from Kafka topics into SQL databases.
- Ensured consumers were optimized for high throughput and low latency to handle real-time data efficiently.

4. Optimizing Data Ingestion

- Implemented strategies to minimize latency and maximize throughput.
- Used batching and compression techniques to enhance performance.

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 57400 entries, 0 to 57399
Data columns (total 21 columns):

```
Column
                                   Non-Null Count Dtype
___
     _____
                                   -----
                                   57400 non-null float64
0
   CustomerID
                                   57400 non-null float64
                                   57400 non-null object
 2
    Gender
                                   57400 non-null object
    Location
 3
                                  57400 non-null object
57400 non-null object
57400 non-null float64
 4
    ProductCategory
    PurchaseDate
 5
    PurchaseAmount
 6
 7
    PaymentMethod
                                  57400 non-null object
   Quantity
                                  57400 non-null float64
 9
    DiscountPercentage
                                  57400 non-null float64
                                  57400 non-null bool
 10 IsReturned
                                   57400 non-null float64
57400 non-null bool
 11
    Rating
 12
    IsPromotion
                                  57400 non-null object
 13 CustomerSegment
                                  57400 non-null float64
14 ShippingDuration
15 Region
                                  57400 non-null object
 16 LoyaltyScore
                                  57400 non-null float64
    PurchaseFrequency
                                  57400 non-null float64
 17
18 CustomerLifetimeValue 57400 non-null float64
19 Season 57400 non-null object
20 CustomerSatisfactionScore 57400 non-null float64
dtypes: bool(2), float64(11), object(8)
memory usage: 8.4+ MB
```

Inserted 1 rows into PostgreSQL Inserted 2 rows into PostgreSQL Inserted 3 rows into PostgreSQL Inserted 4 rows into PostgreSQL Inserted 5 rows into PostgreSQL Inserted 6 rows into PostgreSQL Inserted 7 rows into PostgreSQL Inserted 8 rows into PostgreSQL Inserted 9 rows into PostgreSQL Inserted 10 rows into PostgreSQL Inserted 11 rows into PostgreSQL Inserted 12 rows into PostgreSQL Inserted 13 rows into PostgreSQL Inserted 14 rows into PostgreSQL Inserted 15 rows into PostgreSQL Inserted 16 rows into PostgreSQL Inserted 17 rows into PostgreSQL Inserted 18 rows into PostgreSQL Inserted 19 rows into PostgreSQL Inserted 20 rows into PostgreSQL Inserted 21 rows into PostgreSQL Inserted 22 rows into PostgreSQL Finished inserting 20 rows into PostgreSQL

Storage Optimization

Objective

To evaluate and optimize storage formats for better efficiency and performance.

Steps and Justifications

1. Evaluating Columnar Storage Formats

- Assessed columnar storage formats such as Parquet and ORC for their storage efficiency and performance.
 - Compared these formats with traditional row-based storage.

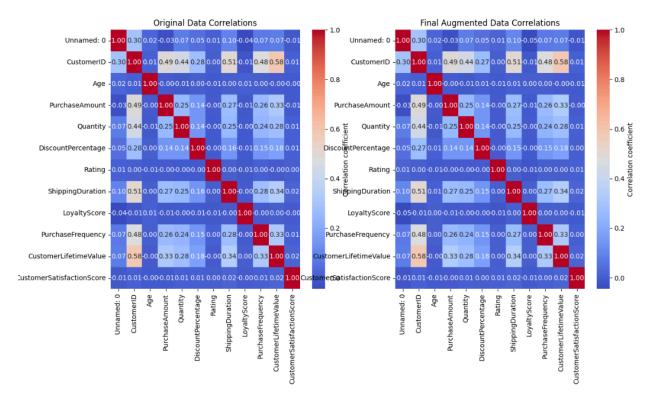
2. Converting Dataset

- Converted the dataset to Parquet and ORC formats.
- Evaluated the storage space required and the query performance for each format.

3. Comparison and Analysis

- Conducted a detailed comparison of storage efficiency and query performance between columnar and row-based storage.
 - Analyzed metrics such as storage size, read/write speeds, and query response times.

```
(1.0, 56.0, 'Male', 'Suburb', 'Clothing', datetime.datetime(2022, 1, 1, 0, 0, tzinfo=zoneinfo.ZoneInfo(key='UTC')), 948.211
1457, 'Debit Card', 5.0, 0.300396075, False, 2.0, False, 'New', 2.0, 'South', 57.6, 3.07, 5476.866, 'Autumn', 4.2)
(2.0, 46.0, 'Female', 'Rural', 'Home Appliances', datetime.datetime(2022, 2, 1, 0, 0, tzinfo=zoneinfo.ZoneInfo(key='UTC')),
81.59331051, 'Cash', 5.0, 0.350432849, False, 3.0, False, 'Returning', 4.0, 'East', 69.6, 2.534000000000003, 2392.576, 'Au
(3.0, 32.0, 'Female', 'Suburb', 'Home Appliances', datetime.datetime(2022, 3, 1, 0, 0, tzinfo=zoneinfo.ZoneInfo(key='UT
C')), 955.5640552, 'Debit Card', 8.0, 0.142602901, False, 5.0, False, 'Returning', 5.0, 'South', 52.2, 3.4120000000000004,
5059.606, 'Autumn', 4.2)
(4.0, 60.0, 'Female', 'Suburb', 'Electronics', datetime.datetime(2022, 4, 1, 0, 0, tzinfo=zoneinfo.ZoneInfo(key='UTC')), 52
7.3508333, 'Cash', 9.0, 0.31538521, False, 4.0, False, 'New', 2.0, 'West', 83.2, 3.732, 6884.0340000000015, 'Autumn', 6.0)
(5.0, 25.0, 'Male', 'Suburb', 'Clothing', datetime.datetime(2022, 5, 1, 0, 0, tzinfo=zoneinfo.ZoneInfo(key='UTC')), 306.570
0212, 'Credit Card', 9.0, 0.227824775, False, 5.0, False, 'Returning', 5.0, 'North', 62.2, 3.284, 4223.39399999999, 'Autum
(6.0, 38.0, 'Male', 'Suburb', 'Home Appliances', datetime.datetime(2022, 6, 1, 0, 0, tzinfo=zoneinfo.ZoneInfo(key='UTC')),
86.09345452, 'Credit Card', 6.0, 0.24100867, False, 4.0, False, 'Returning', 1.0, 'East', 69.6, 2.534, 2392.576, 'Autumn',
(7.0, 56.0, 'Male', 'City', 'Home Appliances', datetime.datetime(2022, 7, 1, 0, 0, tzinfo=zoneinfo.ZoneInfo(key='UTC')), 50
5.6180254, 'Cash', 6.0, 0.37888828, False, 4.0, False, 'New', 2.0, 'South', 83.2, 3.732, 6884.034, 'Autumn', 6.0)
(8.0, 36.0, 'Male', 'City', 'Electronics', datetime.datetime(2022, 8, 1, 0, 0, tzinfo=zoneinfo.ZoneInfo(key='UTC')), 796.57
0389, 'Cash', 9.0, 0.140959178, False, 1.0, False, 'New', 4.0, 'East', 63.8, 2.64, 6325.8060000000005, 'Autumn', 4.2)
(9.0, 40.0, 'Male', 'Rural', 'Electronics', datetime.datetime(2022, 9, 1, 0, 0, tzinfo=zoneinfo.ZoneInfo(key='UTC')), 710.0
156125, 'Cash', 4.0, 0.159019806, True, 2.0, False, 'New', 1.0, 'South', 54.2, 3.344, 5636.711999999999, 'Autumn', 5.2)
(10.0, 28.0, 'Male', 'City', 'Home Appliances', datetime.datetime(2022, 10, 1, 0, 0, tzinfo=zoneinfo.ZoneInfo(key='UTC')),
59.72375135, 'Debit Card', 6.0, 0.462320896, False, 5.0, False, 'New', 5.0, 'East', 59.8, 2.426, 2805.037999999999, 'Autum
n', 7.4)
(11.0, 28.0, 'Male', 'City', 'Clothing', datetime.datetime(2022, 11, 1, 0, 0, tzinfo=zoneinfo.ZoneInfo(key='UTC')), 82.1728
1701, 'Credit Card', 4.0, 0.028112147, True, 4.0, False, 'New', 5.0, 'South', 69.6, 2.534, 2392.576, 'Autumn', 6.2)
```



Complex Data Transformation

Objective: To enhance the predictive power of machine learning models by deriving new features from existing data through feature engineering techniques. This involves identifying, creating, and validating new variables and documenting their impact on data analysis.

Steps and Justifications

1: Identify Key Features

Steps:

- 1. **Analyze Existing Data**: Examine the dataset to understand the types of available data (e.g., sales data, customer information, promotional periods).
- Identify potential variables that can be transformed or combined to create new features.
- 2. **Consult Domain Knowledge**: Use domain expertise to identify important aspects of the data that might not be immediately apparent from a simple analysis (e.g., seasonality effects, customer behavior patterns).

Justification: Understanding the existing data and leveraging domain knowledge are critical first steps to ensure that new features are both relevant and valuable.

	CustomerID	Age	Gender	Location	ProductCategory	PurchaseDate	PurchaseAmount	PaymentMethod	Quantity	DiscountPercen
0	1.0	56.0	Male	Suburb	Clothing	2022-01-01 00:00:00	948.211146	Debit Card	5.0	0.30
1	2.0	46.0	Female	Rural	Home Appliances	2022-02-01 00:00:00	81.593311	Cash	5.0	0.35
2	3.0	32.0	Female	Suburb	Home Appliances	2022-03-01 00:00:00	955.564055	Debit Card	8.0	0.14
3	4.0	60.0	Female	Suburb	Electronics	2022-04-01 00:00:00	527.350833	Cash	9.0	0.31
4	5.0	25.0	Male	Suburb	Clothing	2022-05-01	306.570021	Credit Card	9.0	0.22

2: Create New Variables Using Feature Engineering Techniques

Steps:

1. **Date and Time Features**:

- Extract features such as day of the week, month, quarter, and whether the day is a holiday.
- Rationale: Captures temporal patterns and seasonality which can affect sales.

2. Lagged Features:

- Create lagged variables for previous day sales, moving averages over 7 or 30 days, etc.
- Rationale: Helps in capturing trends and momentum in the data.

3. **Promotional Features**:

- Create binary features to indicate if a promotion is active and categorical features for the type of promotion.
- Rationale: Promotions can have significant impacts on sales, and different types of promotions can have different effects.

4. Customer Features:

- Calculate loyalty scores based on historical purchase data and average purchase values.
- Rationale: Understanding customer behaviour and purchasing power can improve model predictions.

Justification: Feature engineering techniques are applied to enhance the dataset with meaningful variables that are likely to improve the performance of predictive models.

3: Validate New Features

Steps:

1. Correlation Analysis:

• Calculate the correlation between new features and the target variable (e.g., sales) to assess their relevance

• Rationale: High correlation suggests that the feature is likely to be useful in predictive modeling.

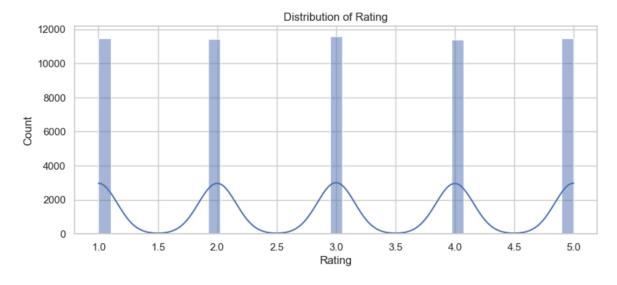
2. Feature Importance:

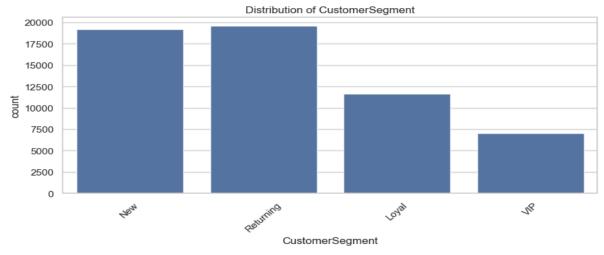
- Use models like Random Forest to evaluate the importance of new features in predicting the target variable.
- Rationale: Features with high importance scores are valuable for the model.

3. Cross-Validation:

- Implement cross-validation to measure the impact of new features on model performance.
- Rationale: Improved performance metrics indicate that the new features add value.

Justification: Validation ensures that the new features contribute meaningfully to the predictive power of the model, avoiding overfitting and ensuring generalizability.





4: Document the Impact of New Features

Steps:

1. Impact Analysis Report:

- O Document the changes in model performance with and without the new features.
- Include metrics such as accuracy, precision, recall, and F1-score.

2. **Visualizations**:

- Create plots to visualize the impact of new features on the target variable.
- Use feature importance plots to highlight the significance of each new feature.

Justification: Documentation and visualization provide a clear understanding of how new features affect the model, making it easier to communicate findings and justify the inclusion of these features.



Promotion Impact Analysis

Objective: To analyze the impact of promotional periods on sales using time series analysis, develop predictive models for future promotions, and provide actionable insights based on the analysis.

Steps and Justifications

1: Identify Patterns and Trends During Promotional Periods

Steps:

1. Data Segmentation:

- Segment the sales data into promotional and non-promotional periods.
- Rationale: Allows for focused analysis on the impact of promotions.

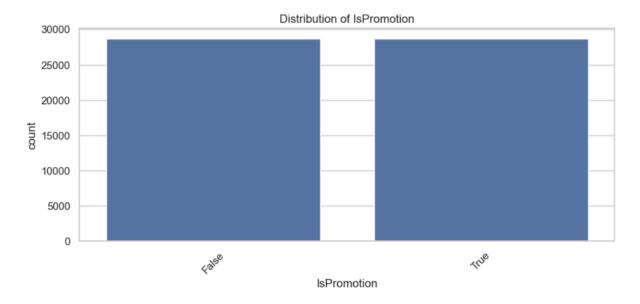
2. Time Series Decomposition:

- Decompose the time series data into trend, seasonality, and residual components.
- Rationale: Helps to isolate the effects of promotions from underlying trends and seasonal patterns.

3. Visualization:

- Create line plots and other visualizations to compare sales during promotional and non-promotional periods.
- Rationale: Visual analysis aids in identifying patterns and trends.

Justification: Identifying patterns and trends during promotional periods provides a basis for understanding the impact of promotions on sales.



2: Develop Predictive Models

Steps:

1. Model Selection:

- Choose appropriate time series models such as ARIMA, SARIMA, or Prophet.
- Rationale: These models are well-suited for forecasting time-dependent data.

2. Feature Incorporation:

- Incorporate promotional features into the models to capture the effects of promotions.
- Rationale: Enhances the model's ability to predict sales during promotional periods.

3. Model Training and Validation:

- Train the models on historical data and validate their performance using cross-validation.
- Rationale: Ensures that the models generalize well to unseen data.

Justification: Developing predictive models enables accurate forecasting of sales during future promotional periods, aiding in planning and decision-making.

3: Visualize the Results

Steps:

1. Forecast Visualization:

- Plot the actual vs. predicted sales to visualize the model's performance.
- Use line plots and confidence intervals to show forecasted sales.

2. Promotion Impact Visualization:

- Create bar charts and heatmaps to illustrate the impact of different types of promotions on sales.
- Highlight periods with significant promotional impact.

Justification: Visualizing the results makes it easier to interpret the model's predictions and understand the effects of promotions on sales.

4: Provide Actionable Insights

Steps:

1. **Optimal Promotion Timing**:

- Analyze the data to identify the best times to run promotions based on historical sales patterns.
- Rationale: Maximizes the effectiveness of promotional campaigns.

2. Promotion Type Effectiveness:

- Evaluate which types of promotions have the most significant impact on sales.
- Rationale: Helps in designing effective promotional strategies.

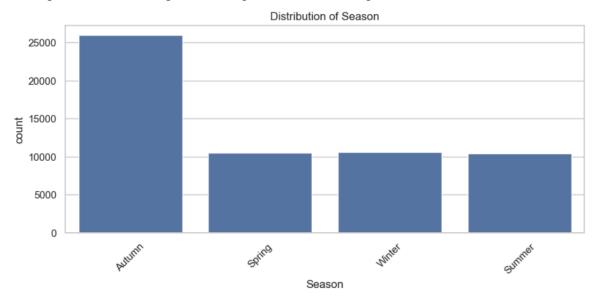
3. Customer Segmentation:

- Identify which customer segments respond best to promotions.
- Rationale: Enables targeted marketing efforts.

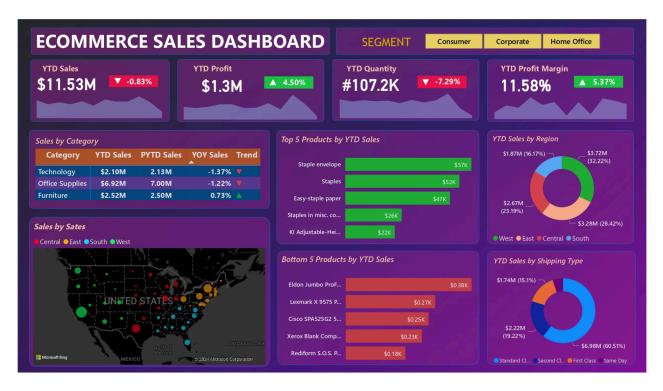
4. Inventory Management:

- Use sales forecasts to optimize inventory levels during promotional periods.
- Rationale: Reduces stockouts and overstock situations, improving operational efficiency.

Justification: Providing actionable insights helps businesses make informed decisions, optimize promotional strategies, and improve overall sales performance.



Visualization in PowerBI:



This documentation provides a clear and comprehensive overview of each problem statement, the methods used, and the justifications for these methods, ensuring a thorough understanding of the tasks and their execution.

Agile Model - Jira (Progress Dashboard)

