

## SARDAR PATEL COLLEGE OF ENGINEERING

## **SARDAR PATEL EDUCATION CAMPUS**

**Course: B.E 3<sup>rd</sup> Semester Subject: Effective Technical Communication** 

Subject Code: 3130004 **Branches: All** 

## ASSIGNMENT -02

## **Etiquettes:**

- 1. Write a note on etiquette that one should follow while receiving or placing a call for business purposes?
- 2. Discuss the manners and etiquette that one should follow while on a business trip to a foreign country?
- 3. Define the term 'Small talks' and discuss its relevance in professional communication.
- 4. Learning top say NO is important but equal importance should be given in knowing when to say NO. List and discuss the situations when one should say NO.

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04-10-2019

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Subject Coordinator