



Welcome! Module 4

Data Warehouse – Business Intelligence Concepts

"A collection of integrated, subject-oriented databases designed to support the DSS function where each unit of data is relevant to some moment in time..."

Inmon, Imhoff and Sousa, The Corporate Information Factory

"A copy of transaction data specifically structured for query and analysis."

Ralph Kimball. The Data Warehouse Toolkit







Introduction

About Me

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TOGAF 8 Certified (The Open Group Architecture Framework)



My Session For you

Data Warehouse Concepts



Session's Objective

- Understand what Data Warehousing means
- Realize the Need, Advantages & Challenges in implementation of a DW Solution
- Understand Data Warehouse Architecture and its components
- Understand IBM Reference DW-BI Architecture
- Understand IBM's IOD initiative and realize how DW-BI helps in achieving this objective
- Know the DW-BI Tools and Products, the trends in DW-BI
- Know your Growth Prospects in the DW-BI Arena within IBM





Course Content

Module	Content	Duration
1	Data Warehouse Evolution	
2	Data Warehouse Concepts	
3	Data Warehouse Architecture – Part 1 – GENERIC	
4	Data Modeling in DW-BI	
5	Data Warehouse Architecture – Part 2 – SPECIFIC	
6	DW-BI - IBM Reference Architecture & IOD	
7	DW-BI Tools and Products	
8	Trends in DW-BI	
9	Growth Path of DW-BI Professionals	



IBM Global Business Services

Course Title:

Module 4: Data Modeling In DW-BI



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Module Objectives

- At the completion of this chapter you should be able to understand:
 - Data Model Definition
 - Data Modeling Definition
 - ER Relational Model Normalization Process
 - Dimensional Model Logical to Dimensional Process
 - Star Schema
 - Snowflake Schema
 - Multidimensional Schema
 - Slowly Changing Dimension Type 1, Type 2, & Type 3
 - Type of Facts Additive, Semi Additive & Non Additive







Module 4: Data Modeling In DW-BI: Agenda

- Topic 1. Types of Data Model in DW-BI
- Topic 2. ER Relational Model
- Topic 3. Dimensional Model





- Data Model Definition
- Data Modeling Definition
- Conceptual Data Model
- Logical Data Model
- Physical Data Model

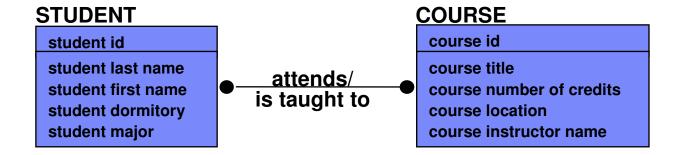




Data Model - Definition

DATA MODEL

The specification of **data structures** and **business rules** to represent business requirements







Data Modeling - Definition

DATA MODELING

A structured approach used to identify major components of an information system's specifications.





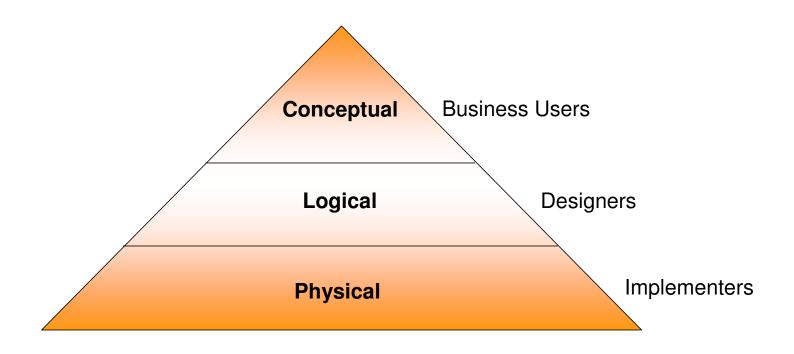


- Data Modeling is the process used to:
 - Analyze the data
 - Identify the relationships
 - Create the data model
- We use it to visualize informational needs in the form of an Entity Relationship Diagram (ERD)
- Business models often coexist with Data Models to enable software development.
- Other types of modeling:
 - Business Process Model
 - Functional Model
 - Object Model



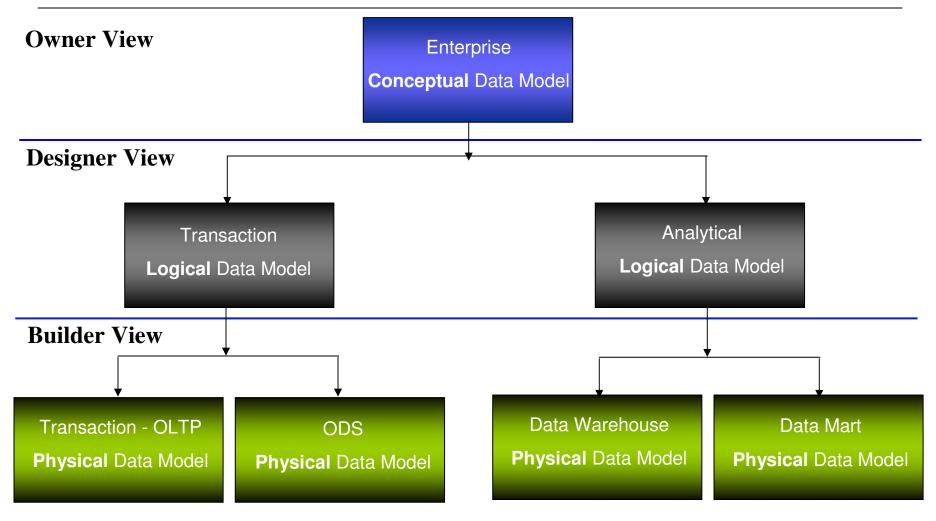


Viewers of Data Model













Conceptual Data Model

- A Conceptual Data Model is a structured business view of the data required to support current business processes, business events, and related performance measures
- It is a single integrated data structure which reflects the structure of business functions rather than the processing flow or the physical arrangement of data
- Characteristics
 - Represents overall logical structure of data
 - Independent of software or data storage structure
 - Often contains objects not implemented in physical databases
 - Represents data needed to run an enterprise or a business activity





Logical Data Model

- A Logical Data Model builds upon the business requirements and includes a further level of detail that supports both the business and system requirements
- Business rules are incorporated into the LDM and it loses some of the 'generalities' from the Enterprise CDM
- Characteristics
 - Independent of specific software and data storage structure
 - Includes more specific entities and attributes
 - Includes business rules and relationships
 - Includes foreign keys, alternate keys, and inversion entries





Physical Data Model

- A Physical Data Model is specific to the software and performance constraints
 of the specific database management system to be used in the implementation
- Both software and data storage structures are considered and the model is often modified to meet performance or physical constraints
- Characteristics
 - Dependent specific software and data storage structure
 - Includes tables and columns
 - Includes physical database objects (triggers, stored procedures, tablespaces)
 - Includes referential integrity rules that restrict relationships between tables





Logical versus Physical Data Model

- Entity becomes Table
- Attribute becomes Column
- Alternate Key/Inversion Entry becomes Index
- Some objects are logical only; some are physical only

EMPLOYEE

employee id

employee first name employee last name employee address

employee phone number



EMPLOYEE

employee_id: number(10)

Employee_first_name: varchar2(30)
Employee_last_name: varchar2(30)
Employee_address: varchar2(100)
Employee_phone_number: number





- Having completed this topic, you should be able to:
 - Data Model Definition
 - Conceptual Data Model
 - Logical Data Model
 - Physical Data Model











- ER Relational Data Model Definition
- Entity, Attribute & Relationship
- Primary Key, Foreign Key, Referential Integrity
- Normalization Process





ER – Relational Model

- It describes data as Entities, Attributes & Relationships
- ENTITY Is a thing in the real world with independent existence
 - Entity can be an object with physical existence or conceptual existence. Example:
 Person, Job

ENTITY

A person, place, thing, event, or concept about which the business keeps data

- Each ENTITY represents a set/collection of like individual objects called instances.
- Each instance must be uniquely identifiable and distinct from all other instances
- Each ENTITY should be named uniquely. Example ORDER

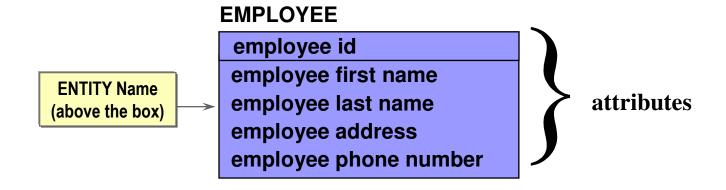




ER - Relational Model

Attribute - Is a characteristic of an Entity describing it

ATTRIBUTE A distinct characteristic of an ENTITY for which data is maintained

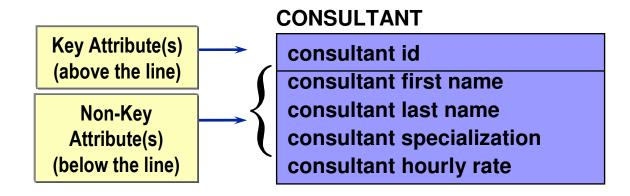






ER – Relational Model

- Each Attribute must be represented with a unique business oriented name
- There are two types of attributes
 - Key
 - Non Key







ER - Relational Model

Primary Key - Is an unique identifier for an Entity

PRIMARY KEY

An ATTRIBUTE or group of attributes that uniquely identifies an instance of the entity

 The primary key is always placed above the line in an Entity

BOOK

book isbn

author first name
author last name
book title
book edition
book publisher
book year published
book lc catalog number



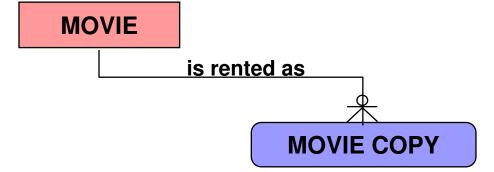


ER - Relational Model

Relationship -

RELATIONSHIP

A logical link between two entities that represents a business rule or constraint





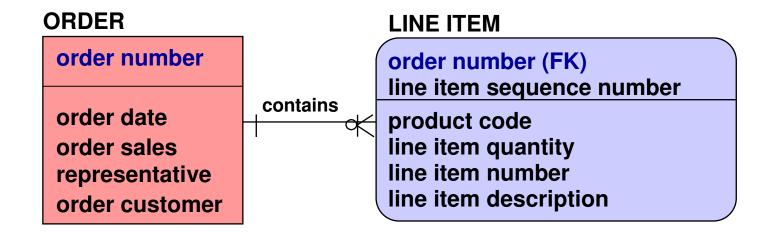


ER – Relational Model

Foreign Key -

FOREIGN KEY (FK)

A primary key of a parent entity that is contributed to a child entity across a relationship







ER - Relational Model

Referential Integrity -

REFERENTIAL INTEGRITY (RI)

Rules that determine what happens when a Parent or Child instance is inserted, updated or deleted

RI Option	What it does	
RESTRICT	Does not allow Action	
CASCADE	Duplicates Action in related tables	
SET NULL	Allows Action and sets the Child foreign key to Null	
SET DEFAULT	Allows Action & sets the Child foreign key to the Default value	
NULL	No Restriction placed on Action	





ER - Relational Model

 Normalization - Is a concept used in the relational model for storage of data in a database

NORMALIZATION

A formal data modeling approach to examining and validating the model

Pros

- Ensures that each attribute belongs to the entity to which it is assigned
- Redundant storage of information is minimized

Cons

- Can adversely affect performance if rigorously implemented
- Can adversely affect deadlines if rigorously implemented





ER – Relational Model

- Rules of Normalization -
- Dr. E. F. Codd identified 'normal forms' as the different states of a 'normalized relational' data model.
 - 1NF = No repeating groups
 - 2NF = No partial key dependencies
 - 3NF = No non-key interdependencies
 - 4NF = No independent multiple relationships
 - 5NF = No semantically related multiple relationships



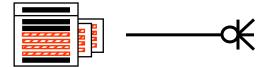


ER - Relational Model - Normalization Process

 Step 1. Before you normalize an entity, identify its Primary Key

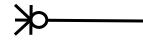


Step 2. Identify and resolve violations of 1NF
 make sure there are no repeating groups



Step 3. Identify and resolve violations of 2NF
 make sure that each non-key attribute depends on the entire key





Step 4. Identify and resolve violations of 3NF
 make sure that no non-key attribute
 depends on another non-key attribute







ER – Relational Model – Normalization Example - Step 1

PUPPY

puppy number
puppy name
kennel name
kennel location
kennel code
trick id 1
trick name 1
trick where learned 1
trick level of difficulty 1
trick id 2
trick name 2
trick where learned 2
trick level of difficulty 2

PUPPY

puppy number

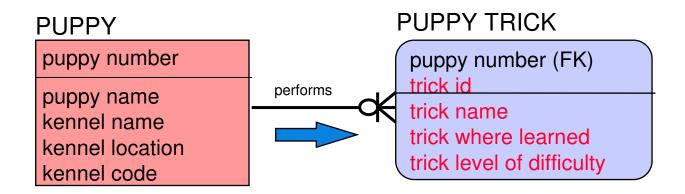
puppy name
kennel name
kennel location
kennel code
trick id 1
trick name 1
trick where learned 1
trick level of difficulty 1
trick id 2
trick name 2
trick where learned 2
trick level of difficulty 2







ER – Relational Model – Normalization Example - Step 2 – 1NF

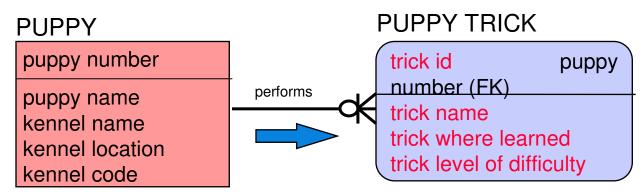


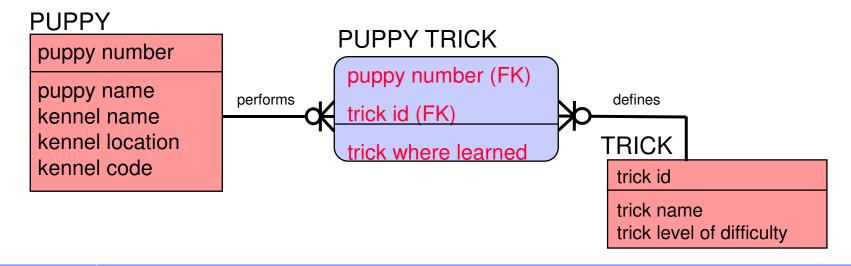
The new entity should be named to reflect its intention, given a primary key, and the inherited foreign key will be present as part of the primary key.





ER – Relational Model – Normalization Example - Step 3 – 2NF

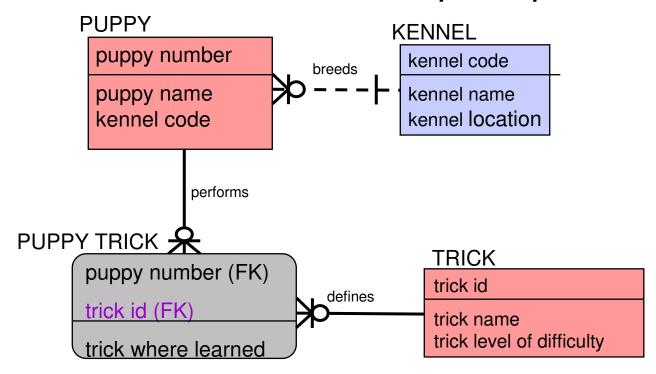








ER – Relational Model – Normalization Example - Step 4 – 3NF



Separate the non-key attributes that depend on other non-key attributes (i.e., kennel location) into their own entity

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ER - Relational Model - Normalization - Results

- Data is easier to define
- Data interdependencies are identified
- Data ambiguities are resolved
- Data model can be more flexible
- Data model is easier to maintain

- Performance can be an issue
- The structure can be very complex
- Data Model is not business friendly





- Having completed this topic, you should be able to:
 - ER Modeling
 - Entities, Attributes & Relationships
 - Primary Key, & Foreign Key, Referential Integrity
 - Process of Normalization 1NF, 2NF, & 3NF Normal Forms











- Dimensional Model Definition
- Dimension, Facts, Dimensional Model Terminology
- Dimensional Model Process
- Star Schema
- Snow Flake Schema
- Multidimensional Schema
- Slowly Changing Dimensions Type 1, Type 2, Type 3
- Type of Facts Additive, Semi Additive, Non-Additive





Dimensional Model

- Developed Bottom Up
- Depicts a business process through its relevant facts and dimensions
- Groups data into categories of business measure and characteristics
- More suitable for analytical applications where the focus is querying large sets of data
- The fundamental idea of dimensional modeling is that nearly every type of business data can be represented as a kind of cube of data, where the cells of the cube contain measured values and the edges of the cube define the natural dimensions of the data





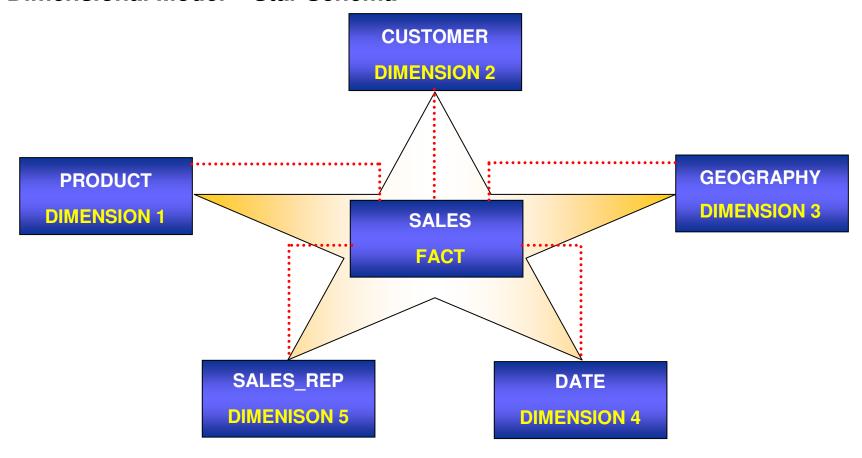
Dimensional Model

- Every dimensional model is composed of one table with multipart key, called the fact table, and a set of smaller tables called dimension tables
- Each dimension table has a single part primary key that corresponds exactly to one of the components of the multipart key in the fact table
- The dimension tables contain textual attributes that describe the facts
- The fact table contains facts or measurements of the business
- The attributes in the dimension tables are used for constraining & grouping data within data warehouse queries





Dimensional Model - Star Schema



Single FACT (measure) table surrounded by multiple DIMENSION (descriptive) tables like a 'STAR' structure





Dimensional Model - DIMENSION

DIMENSION

An entity by which the business views the measures (facts) & by which we try to model data in the real world

- They are the entry points into the Data Warehouse
- They are groupings of similar data into larger category or subject area
- They are designed especially for selection & grouping under a common head
- They determine the contextual background for FACTs





Dimensional Model – DIMENSION – Example

PRODUCT

PRODUCT_KEY
PRODUCT_ID
PRODUCT_NAME
PRODUCT_DESC
PRODUCT_CATEGORY
PRODUCT_BRAND
BRAND_DESC
CLASS
SIZE

- Dimensions provide descriptive information
- They can represent hierarchical relationships
- Common Dimensions are
 - Date
 - Product
 - Location / Region
 - Customer





Dimensional Model – ATTRIBUTE

ATTRIBUTE

A distinct characteristic of an DIMENSION for which data is maintained

- Fields within a dimension that describe the item associated with a dimension
- Acts as a source of query constraints
- Dimensions are made up of attributes





Dimensional Model - FACT

FACT

A measurement with reference to a criteria, generally additive in nature of the organization

- Facts are typically described as the performance measures of the business
- Usually numerical and represent counts, dollar amounts, percentages or ratios
- Examples are sales, revenue, expenses, policies, and claims





Dimensional Model – FACT – Example

SALES FACT

JALLO I AO I
DATE_KEY
PRODUCT_KEY
CUSTOMER_KEY
PROMOTION_KEY
LOCATION_KEY
SALES_QUANTITY
SALES \$ AMOUNT
PROFIT

- FACTs are where the numerical measurements of business are stored
- It consists of Foreign keys to Dimensional tables
- They are analyzed across Dimensions
- They serve as the Key Performance Indicators (KPI) of the business





Dimensional Model - Characteristics

- The Structure is organized across subject areas
- The Structure is integrated
- The structure has a standard set of keys, naming conventions, and field formats
- Connection paths are clearly defined





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Module 4: > Topic 3: Dimensional Model

Dimensional Model - Characteristics

- The Structure is organized across subject areas
- The Structure is integrated
- The structure has a standard set of keys, naming conventions, and field formats
- Since OLAP is focused on query performance, it has characteristics of a Dimensional model
 - Increased redundancy (de-normalization)
 - Increased index use
 - Increased storage space
 - Consolidation of inconsistent data
 - Increased maintenance issues (history)

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Dimensional Model – Terminology

- Grain Level of detail in fact and dimension tables
- Hierarchy Represents the organizational structure of like data groupings.
 Implies levels and rollup
- Fact Performance measure of the business
- Dimension Descriptions, or views, of facts
- Attribute Descriptions of dimensions or the data elements on the dimension tables





Dimensional Model – Terminology

- Atomic Layer Dimensions and facts at the lowest level of detail (think ODS)
- Summary Layer Dimensions and facts aggregated to intermediate values
- Presentation Layer Dimensions, facts, and other tables altered specifically for presentation tool limitations
- Reporting Layer Dimensions, facts, and other tables created or altered to improve reporting capabilities and performance





Dimensional Model - Process

- Step 1. Identify the Business Process
- Step 2. Identify the grain of each Fact Table
- Step 3. Identify the Dimension & its Attributes
- Step 4. Identify the Dimensional Hierarchies
- Step 5. Choose the Dimensions that apply to each Fact Table
- Step 6. Identify the Measured Facts & Pre-Calculated Facts
- Step 7. Determine Slowly Changing Dimensions





Dimensional Model – Process – Identify the Business process

- A major operational process that is supported by some kind of legacy system(s) from which data can be collected for the purpose of the data warehouse
 - Example: orders, invoices, shipments, inventory, sales





Dimensional Model – Process – Identify the Grain of each FACT Table

- Granularity defines the level of detailed data
- It must be determined prior to going forward in the modeling process
- Typical grains are individual transactions, time-based aggregation, and/or aggregations along a commonly used dimension





Dimensional Model – Process – Identify the DIMENSIONS & its ATTRIBUTES

- For example, what should our time dimension look like? Should it have just 'January for month', or also 'Jan' and '1'?
- Should we store the code and the description, just the code, or just the description?
- What values will our users need to filter or report on?





Dimensional Model – Process – Identify the DIMENSION Hierarchies

- A dimension such as time may have days rolling into months and then quarters, as well as days rolling into weeks which may cross months and quarters
- Sales geography may differ from physical geography
- Zip codes can cross city boundaries and cities are made up of multiple zip codes





Dimensional Model – Process – Choose DIMENSIONS for each FACT Table

- Typical dimensions include time, product, policyholder, agent, and geography
- Remember to evaluate granularity when applying dimensions to facts





Dimensional Model – Process – Identify Measured & Pre-Calculated FACTS

- Each aggregated and derived fact will need to be evaluated for inclusion in the model or calculation in the application.
- Trade-offs include storage and indexing and must be weighed against the access requirements





Dimensional Model – Process – Determine Slowly Changing DIMENSIONS

- These are the dimensions that change over time
- If tracking these changes is important, the method must be decided
- Options: overwrite the existing record, store all records with effective dates, or a historical and current value tables





Dimensional Model - SCHEMAS

- Dimensional Data Model falls into 3 types of schemas
 - STAR Schema
 - SNOWFLAKE Schema
 - Multi-Dimensional Schema





Dimensional Model - SCHEMAS

- Dimensional Data Model falls into 3 types of schemas
 - STAR Schema
 - SNOFLAKE Schema
 - Multi-Dimensional Schema
- Several factors influence schema choice namely
 - Presentation restrictions
 - Inconsistency of data
 - Complex queries and analysis





Dimensional Model - STAR Schema

STAR SCHEMA

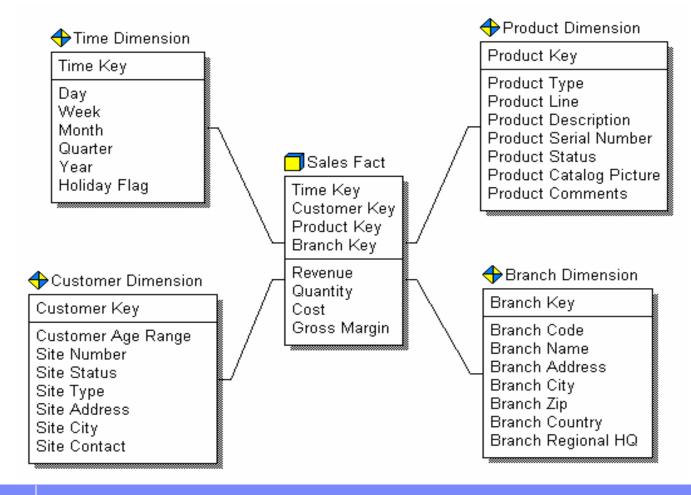
A database design that stores a central fact table surrounded by multiple dimension tables

- Star schema represents a compromise between the fully normalized model and the de- normalized model
- Descriptive 'dimension' information is maintained in a set of de-normalized dimension tables





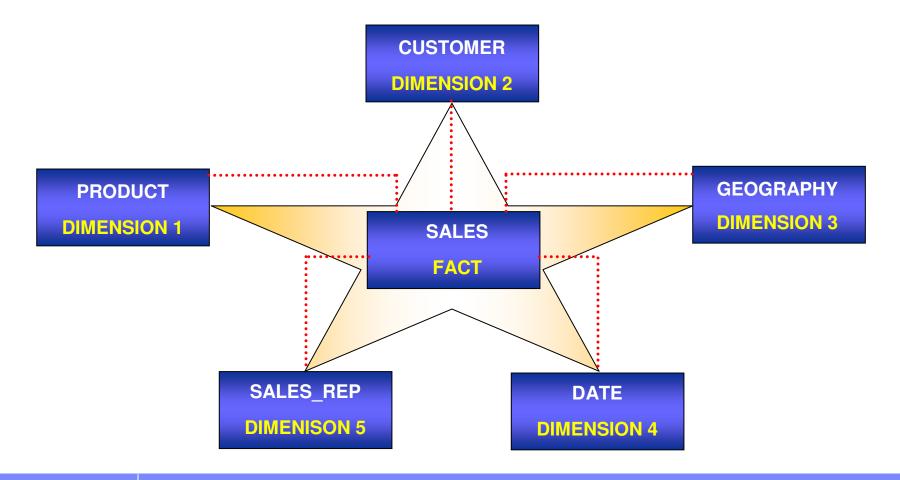
Dimensional Model – STAR Schema - Example







Dimensional Model – STAR Schema - Example







Dimensional Model - SNOWFLAKE Schema

SNOWFLAKE SCHEMA

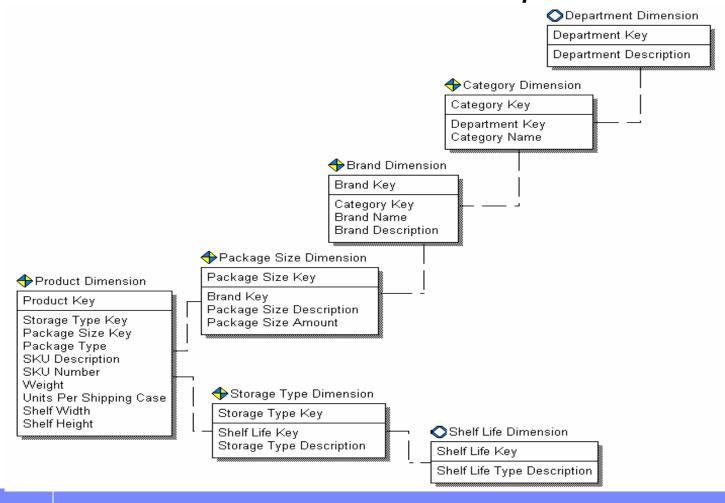
A database design that stores a central fact table surrounded by multiple dimension tables decomposed or normalized into one or more hierarchies

- Snowflake schemas are most often used when dealing with large hierarchies that are static.
- Snowflake tables (look-up tables) may increase the speed of queries depending on the presentation tool (i.e. Micro Strategy)





Dimensional Model - SNOWFLAKE Schema - Example







Dimensional Model – STAR vs. SNOWFLAKE Schema

- Star Schemas:
 - Easier to navigate
 - Improved performance
 - Supports 'browsing' dimensions
 - More widely used
 - Storage saved with snowflake becomes negligible

Snowflake Schemas:

- Hierarchical structure can be visualized
- Easier for data modelers and DBA's to use because it is closer to normalized model
- Some tools don't support snowflakes
- Destroys 'browsing' speed and flexibility





Dimensional Model - MULTIDIMENSIONAL Schema

MULTIDIMENSIONAL SCHEMA

Hierarchical databases that consists of only one structure - a multidimensional array - that contains all the summarized data at higher levels in the array

- Also known as MOLAP databases
- Stores and aggregates data at multiple levels in a hierarchy.
- Utilizes drill-up and drill-down to move around the hierarchy





Dimensional Model - SURROGATE KEY

SURROGATE KEY

A contrived, non-intelligent, single-attribute key used to replace a long composite key

CASH MACHINE TRANSACTION

account id customer id cash machine id transaction date

Composite Key

CASH MACHINE TRANSACTION

transaction id
account id
customer id
cash machine id
transaction date

Surrogate Key





Dimensional Model - Moving from Logical to Dimensional Model

- Moving from a logical relational model to a dimensional model requires following the dimensional steps
- How do we take a relational table and 'dimensionalize' it?
- What issues are we concerned with when modeling new 'dimensions' from our existing logical model?





Dimensional Model – Moving from Logical to Dimensional Model

- Remember 'physical only' attributes:
 - Audit Columns
 - Code Table Foreign Keys
- Some attributes will need to be added to dimensions to handle cases that would not occur in an OLTP model.
 - Attributes denoting an 'event' in time
 - Demographical attributes that allow users to categorize customers by age, location, preferences





Dimensional Model – Moving from Logical to Dimensional Model

- If we are tracking history, each new record must have a new primary key in order to preserve referential integrity
- Remember 'surrogate' keys:
 - A contrived, non-intelligent, single-attribute key used to replace a long composite key
 or an id attribute if there might be multiple history records for the same id
- Customer Key might be added to the Customer dimension to capture this information





Dimensional Model – Moving from Logical to Dimensional Model

- Indicators/Flags are frequently used to identify special events
- Events can also be captured in their own dimension table
- Holidays may influence our sales or accident rates and some are not consistent dates
- 'Holiday Flag', 'Store Event', and 'Promotion' are attributes that might be added to the Time dimension to capture this information





Dimensional Model - Moving from Logical to Dimensional Model

- Marketing analysts may need to browse data by age range (i.e. 21-30) for groups of customers
- Other examples include income, marital status, level of education
- Demographic attributes may be added to the Customer dimension to capture this information





Dimensional Model – Moving from Logical to Dimensional Model

- Issues arise around how to handle data that changes over time
- For example, price records for a product may change based on promotions or seasonal factors
- Effective dates and active row indicators may be added to a product or other slowly changing dimension to capture values changing over time





Dimensional Model - Types of Dimensions -

- Slowly Changing Dimensions Type 1, 2 or 3
- Rapidly Changing or Volatile Dimensions
- Huge Dimensions and Mini-Dimensions
- Causal Dimensions
- Dirty Dimensions
- Degenerate Dimensions





Dimensional Model – Slowly Changing Dimensions

- Most dimensions change over time
 - Products change offered coverage or limits and deductibles.
 - Employees are promoted, fired, or change departments.
 - Customers change names and addresses
- What are our choices for tracking these changes over time?





Dimensional Model – Slowly Changing Dimensions (SCD)

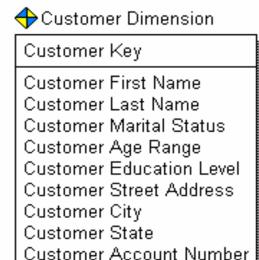
- There are three types of slowly changing dimensions:
 - Type 1: Overwrites the old data for a record with new data. This eliminates the ability to track history over time
 - Type 2: Creates a new record with the new data at the type of the change.
 Accurately tracks history, but requires generalized key
 - Type 3: Tracks new and original values in separate fields at time of change.
 Intermediate values are lost





Dimensional Model - Type 1 SCD - Overwrite Old Values

- Customer Lynnette Groves is changing her name to ?
- If there is no value in tracking this change, we will overwrite the First Name and Last Name fields with the new values
- 'UPDATE' statement; 1 record is maintained

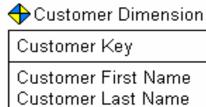






Dimensional Model – Type 2 SCD – Create New Record

- Lynnette Groves is changing her name and we want to track both values
- Add a second record with a new Customer Key and make it the active row
- 'INSERT' statement for new, 'UPDATE' for active; 2 records are maintained
- New record for each change up to n records



Customer Last Name
Customer Marital Status
Customer Age Range
Customer Education Level
Customer Street Address
Customer City
Customer State
Customer Account Number
Last Update Timestamp

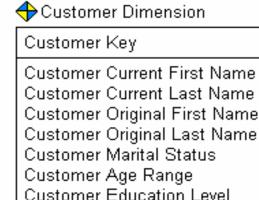
Active Row Indicator





Dimensional Model - Type 3 SCD - Original & Current

- We decide that no matter how many times she changes her name, we only want to track the current and the previous
- Before any changes, original and current are the same. Any name change updates 'current' fields
- UPDATE' statement; 1 record is maintained



Customer State Customer Account Number Last Update Timestamp

Customer Street Address

Customer City





Dimensional Model – Types of FACTS

- Understanding which facts can be added across which dimensions is an important data design issue
- Three Types of Facts:
 - Additive
 - Non-Additive
 - Semi-Additive





Dimensional Model – Additive FACTS

ADDITIVE FACTS

Measurements in a fact table that can be added across all dimensions

- Since aggregation is a key element in the usefulness of the dimensional model, its best utilized for facts that are additive, numeric values
- We can add revenue, cost, and quantity sold for all products, all stores, and any time period





Dimensional Model – Semi-Additive FACTS

SEMI-ADDITIVE FACTS

Measurements in a fact table that can be added across some dimensions but not others

- We cannot add risk exposure at the coverage level to get the number of policy level exposures
- We can add coverage level exposures across the customer dimension to determine exposure by gender or age range





Dimensional Model – Non-Additive FACTS

NON-ADDITIVE FACTS

Measurements in a fact table that cannot be added across any dimensions, like ratios

- A new value will need to be calculated at each level for each level or for each set of data.
- It should be determined, at what levels, if any, the fact should be stored. Some values may need to be pre-calculated





Summary

- Having completed this topic, you should be able to:
 - Dimensional Model
 - Dimension, Attribute, Fact, Surrogate Key
 - Process of Dimensionilzation
 - Star Schema, Snowflake Schema, Multidimensional Schema
 - Slowly Changing Dimensions Type 1, Type 2, & Type 3
 - Type of Facts Additive, Semi Additive, & Non Additive











References

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