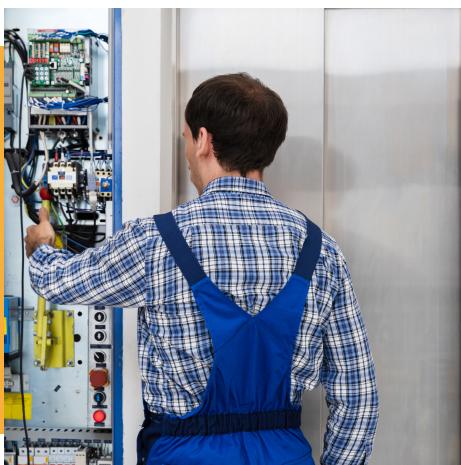


CHECK OUR OFFERS

Our Services - In order to meet the unique demands of our customers, Vision Elevators offers a comprehensive range of services. Our team of experts are ready to help, whether you already own a product from Vision or even a different brand.

Vision offers 2 types of maintenance agreements:



Type A

which permits regular monthly visits to the unit for the completion of scheduled maintenance activities to guarantee safe and effective operation. Any further unplanned trips to the unit would incur fees in addition to the monthly service charge under this specific sort of contract. In addition to the monthly service charge, all labour and replacement parts would also be charged.

Type C

which permits regular monthly maintenance visits to the unit, where activities are conducted each time to guarantee safe and effective functioning. This specific form of contract also covers any additional unanticipated visits to the appliance as well as any parts that need to be replaced due to natural wear and tear. Only intentional damage to the equipment would incur additional costs.



All maintenance visits are planned during Vision Elevators' regular business hours, and they are all documented on a special database that enables accurate record-keeping of the maintenance activities on every equipment in the portfolio. Depending on the kind of information the unit owner needs, these reports can be given upon request. Copies of each service report are also kept at our head office for reference along with the database entries. Building owners have easy access to the original record book, which is kept on-site with the unit and contains all the pertinent maintenance information.

Call outs - To help our contract clients with any breakdowns on one of the units we currently have in our portfolio, we provide a 24/7 service. Calls are answered on our dedicated emergency response number both during regular business hours and after hours.



Replacement Parts- The nationwide inventory of Vision Elevators includes a wide selection of replacement components for Vision units as well as those used by numerous other elevator companies. Orders are not subject to minimum quantity requirements, and quotations are provided upon request. From landing doors to door locks, guide rails to safety equipment, Vision Elevators can deliver any part, whenever you need it.

Repairs- Repairs for both Vision products and non-Vision items are assisted by Vision Elevators. Following a thorough unit inspection by our skilled specialists, free quotes are provided. We have the knowledge and part sources available to help where needed, from a broken lock to a full modernization.

