URL : https://c6.avaamo.com/web\_channels/c767654d-6709-43f6-bb0c-ce1d2c559f6a/demo.html?banner=true&demo=true&banner\_text=%20&banner\_title=This%20is%20how%20the%20chat%20agent%20shows%20up

Test Case 1: Verify the MzPizza Bot with invalid email id.

|  |  |
| --- | --- |
| Steps | Expected Results |
| Launch the McPizza url . | url should launch as expected. |
| Click on McPizza icon | Bot window opened successfully. |
| Click on Get Started. |  |
| Enter first name and Email id as invalid and click Next | It should throw error saying “Please enter valid email id” |
|  |  |
|  |  |

Test Case 2: Verify the MzPizza Bot with valid email id but irrelevant questions.

|  |  |
| --- | --- |
| Steps | Expected Results |
| Launch the McPizza url . | url should launch as expected. |
| Click on McPizza icon | Bot window opened successfully. |
| Click on Get Started. |  |
| Enter first name and Email id as valid “sameple@gmail.com” and click Next | Welcome page should be visible. |
| Send text as “how are you?” | It should show message saying “Couldn't be better. Living in the virtual moment. Thanks” |
| Try the below questions as well .  1) How old are you?  2) Where did you come from?  3) Where did you get your name?  4) Are you a robot?  5) where do you live? | It should show message saying  1) I don't know. My maker hasn't told me.  2) I was developed in Silicon Valley but now I roam the internet unless I'm being summoned.  3) I am sorry. I don't have an answer for that.  4) Yes I am! Did I have you fooled?  5) I live in cyberspace, for now. |
| I want to order biryani | It should show with options available as below.  Here is an option I can help with, based on what I understood. Can you confirm? |
| Click on “No that’s not it” | It should show with options available as below.  Ok. I have made a note of it. Please rephrase your message and try again. |
| Enter “I wish good luck” or any other irrelevant text. | It should show with options available as below.  I am sorry. I don't have an answer for that. |

Test Case 3: Order Veg Cheese Pizza

|  |  |
| --- | --- |
| Steps | Expected Results |
| Launch the McPizza url . | url should launch as expected. |
| Click on McPizza icon | Bot window opened successfully. |
| Click on Get Started. |  |
| Enter first name and Email id as valid “sameple@gmail.com” and click Next | Welcome page should be visible. |
| Send text as “Pizza” | It should show options as “McPizza Order” and “No that’s not it” |
| Click on McPizza Order | It should show options as “Veg” and “Non Veg” |
| Select Veg | It should show options as “Cheese” and “Tomato”. Select any option and click submit |
| “Selected successfully” should be displayed | It should show options for Thin Crust and Thick Crust. |
| Select Thin or Thick.- > Select size | Pizza details displayed.  Your Pizza Will Look like this : **Pizza Type :** veg **Toppings :** cheese **Crust :** thin crust **Size :** small |
| Would you like to confirm the order? Yes or No | Click on No |
| Would You Like to Try Again ? | Click Yes |
| Repeat above process and confirm order Yes | CONGRATS ! ORDER PLACED . It will ask for feedback. Give the same. |

Test Case 4: Order Non Veg Cheese Pizza

|  |  |
| --- | --- |
| Steps | Expected Results |
| Launch the McPizza url . | url should launch as expected. |
| Click on McPizza icon | Bot window opened successfully. |
| Click on Get Started. |  |
| Enter first name and Email id as valid “sameple@gmail.com” and click Next | Welcome page should be visible. |
| Send text as “Pizza” | It should show options as “McPizza Order” and “No that’s not it” |
| Click on McPizza Order | It should show options as “Veg” and “Non Veg” |
| Select Non Veg | It should show options as “bacon” and “Pepperoni”. Select any option and click submit |
| “Selected successfully” should be displayed | It should show options for Thin Crust and Thick Crust. |
| Select Thin or Thick.- > Select size | Pizza details displayed.  Your Pizza Will Look like this : **Pizza Type :** veg **Toppings :** cheese **Crust :** thin crust **Size :** small |
| Would you like to confirm the order? Yes or No | Click on No |
| Would You Like to Try Again ? | Click Yes |
| Repeat above process and confirm order Yes | CONGRATS ! ORDER PLACED . It will ask for feedback. Give the same. |

Non Functional:

Scenairo1:

**Load Testing:** Validate the bot with multiple user load . Lets say 1000 user, 2000 user and check the maximum capacity.   
Scenario 2:

**Stress Testing:** Validate the bot with more than maximum capacity and verify the failure response and behaviour.