# VITALI TURKIN

## CONTACT

📍 Edinburgh

📱 +447366700501

✉ vitaliturkin@outlook.com

## SKILLS

- Customer Service
- Team player
- Leadership
- Interactive Web
- HTML
- CSS
- Coding skills
- JavaScript
- TypeScript
- Git
- Front-End development tools
- API integration
- Creative problem solving
- Technical understanding
- Agile methodologies
- User experience design

## WEBSITES, PORTFOLIOS AND PROFILES

- www.linkedin.com/in/vtltrkn
- github.com/vitaliturkin

## LANGUAGES

**Russian:** First Language

English: C1
Advanced

Estonian: B2
Upper Intermediate

A dedicated final-year Web Design and Development student at Edinburgh Napier University with a strong foundation in front-end development and UX/UI design. Proficient in **HTML, CSS, JavaScript, React, TypeScript, and Node.js**, with additional experience in **Python and Angular**. Passionate about creating intuitive, user-friendly digital experiences, applying UX principles to enhance usability and accessibility.

Skilled in team **collaboration, leadership, and time management**, with experience in customer-focused roles and diverse projects. Speaking in **Estonian, Russian, and English**, enabling effective communication in international teams. Enthusiastic about learning new technologies and eager to contribute to UX/UI design, front-end development, and digital product innovation.

## EXPERIENCE

February 2023 - Current
**Store Assistant** *Aldi UK*, Edinburgh, United Kingdom
I chose to step back from my role as Deputy Manager to devote myself fully to my studies

- Assist customers with purchases, enhancing satisfaction and store efficiency
- Manage inventory, ensuring stock levels meet demand, improving sales
- Resolve customer inquires promptly, maintaining high service standards

August 2022 - February 2023
**Deputy Store Manager** *Aldi UK*, Edinburgh, United Kingdom

- I took on a key role in overseeing and managing the Specialbuys sales while also assuming responsibilities in customer service
- I lead by example, ensuring adherence to key performance indicators (KPIs) and driving excellence in all aspects of our operations
- Dealt with customer complaints calmly and effectively, resolving issues with smart solutions.

## EDUCATION

07/2025
**Bachelor's degree BSc (Hons) Web Design & Development**
**Edinburgh Napier University**

07/2024
**Overseas Exchange Semester**
**QUT (Queensland University of Technology)**

06/2021
**HNC Computing**
**Edinburgh College**